





EXECUTIVE SUMMARY July 1, 2023 thru June 30, 2024

Open/Reopen Claims:

• Open Claims 174 of that 71 are Pothole and Debris on Roadway.

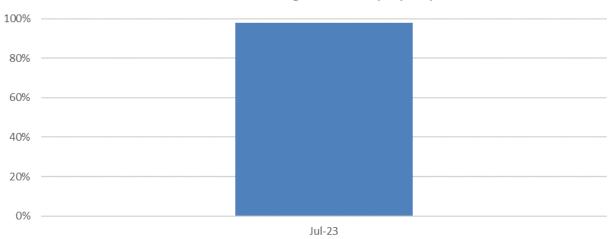
Closed Claims:

• Closed claims 210 of that 76 Claims were Pothole and Road Debris



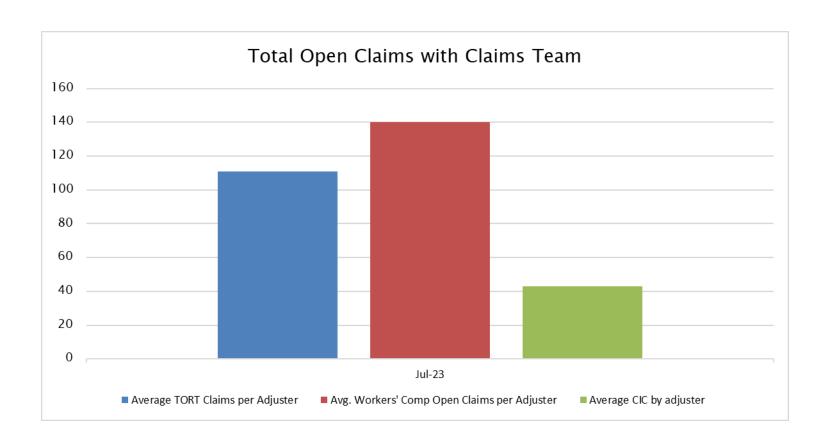


Percent of Claims Assigned Timely by Supervisor













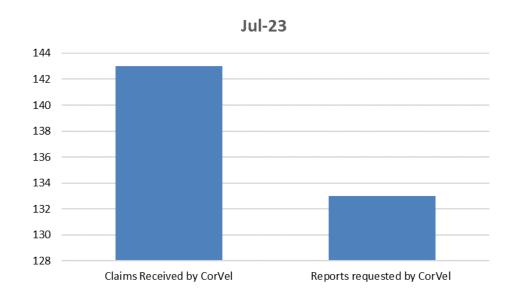
Days and Month to Request Report from TDOT

Report Requested	Jul-23
0 to 4 Days	252
5 to 9 Days	1
10 to 14 Days	0
15 to 19 Days	1
20 to 24 Days	0
25 to 29 Days	0
30 to 34 Days	0
35 to 39 Days	0
40 to 44 Days	0
45 to 49 Days	0
50 to 54 Days	0
55 to 59 Days	0
60 to 64 Days	0
65 to 69 Days	0
70+	0
	254





Debris on Roadway and Pot Hole Claims 2023 - 2024 - TDOT

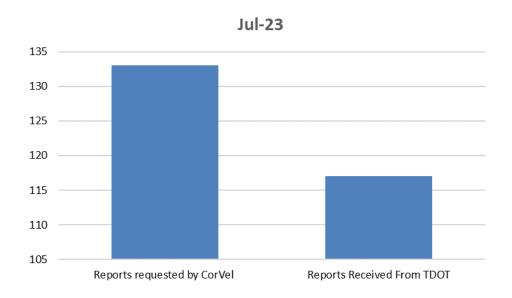


^{*} CorVel Administrative date to CorVel Requested Report Date





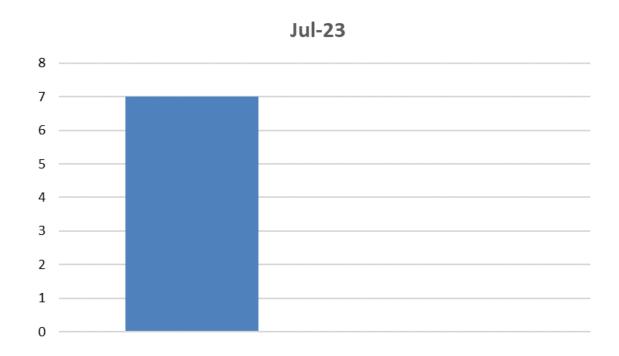
Claims Received By CorVel Reports Requested from TDOT







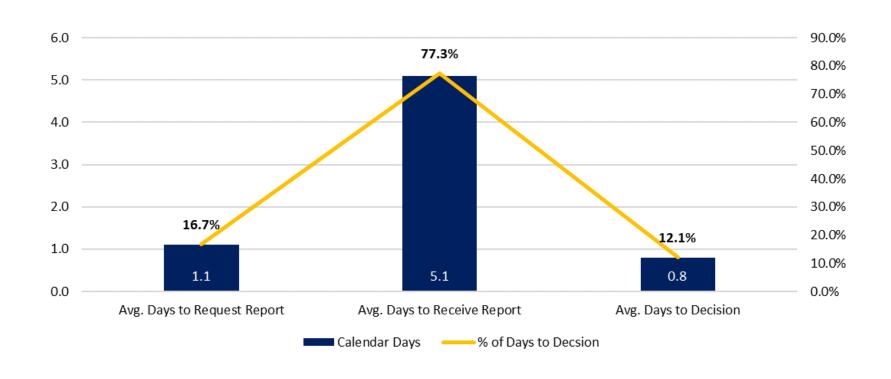
2024 - Average Lag Days Reports Requested by CorVel Reports Received From TDOT







Claim Duration – Policy Year Debris in Roadway and Pothole Claims

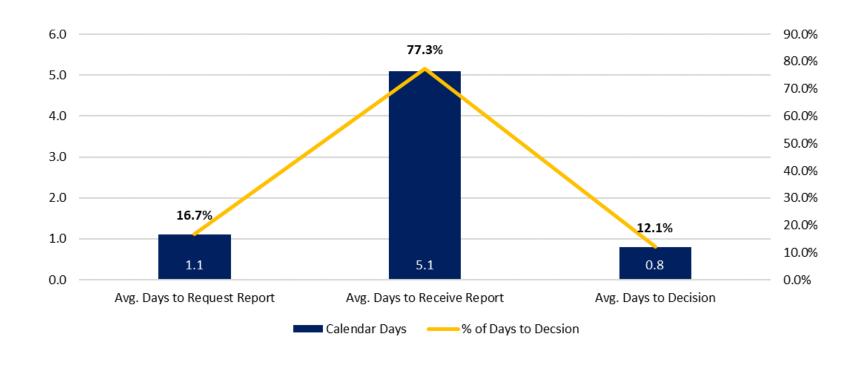


Total Average Days CorVel Received Date to Decision Date: 6.6





Claim Duration – July 2023 Debris in Roadway and Pothole Claims



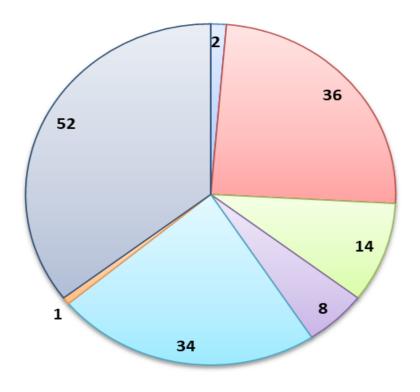
Total Average Days CorVel Received Date to Decision Date: 6.6



Pot Hole and Road Debris Disposition



July 1, 2023 - June 30, 2024



- (2) Claimant Withdrawing Pursuit of Claim
- □ (36) No Prior Knowledge of Hazard/Condition
- (14) Not a State Road
- (8) Reasonable Effort(s) to Repair
- (34) Referred to Contractor (Roads)
- (1) Referred to Utility
- □ (52) Blank

Disposition	Jul-23
Denied	148
Accepted	18
Appeal	10