TeleHealth Process

These visits are generated through the consult process. When a provider feels that specialty care is needed they will complete a consult and upload it to the current PTrax system. Once it is received by the UM team, they will work to schedule the appointment. Once the date is set, the site will conduct the visit in the designated area.

With the EHR, will the telehealth providers have access to the system to document? If not, will they send the documentation to the site to be scanned in?

The modules should include:

- Physician Orders Sheet
- Progress Record CR-1884

May require the following forms:

- Refusal of Medical Services CR-1984