

Summary of TennCare Independent Review Requests 2016

August 26, 2016

1st Quarter Total: 37
2nd Quarter Total: 30
2016 Total: 67

Amerigroup TN 1st Qtr Total – 5
Amerigroup TN 2nd Qtr Total – 4

AGP Total: 9

Denial Upheld: 1
Ineligible: 3
Rescinded: 1
Settled for Provider: 4

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 20
UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 18

UPRV Total: 38

Denial Reversed: 6
Denial Upheld: 26
Partial: 2
Rescinded: 1
Settled for Provider: 3

Volunteer State Health Plan 1st Qtr Total – 12
Volunteer State Health Plan 2nd Qtr Total – 7

VSHP Total: 19

Denial Reversed: 2
Denial Upheld: 1
Ineligible: 1
Partial: 2
Pending: 1
Referred to TCB: 2
Settled for Provider: 10

BCBST 2nd Qtr Total – 1
Ineligible: 1

Provider Types Submitting Independent Review Requests in 2016:

<u>DME:</u>	<u>2</u>
<u>Hospice:</u>	<u>0</u>
<u>Hospital:</u>	<u>54</u>
<u>Lab:</u>	<u>0</u>
<u>Nursing Facility:</u>	<u>0</u>
<u>Other:</u>	<u>0</u>
<u>Physician:</u>	<u>11</u>

* Independent Review of claims disputes is only available for TennCare Program services.