



MEDIA RELEASE

STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE

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REGULATORY BOARDS DISCIPLINARY ACTION REPORT

August 2013

Alarm Systems Contractors Board

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| Respondent: | ADT, LLC, C-1691, Memphis, TN |
| Violation: | Failed to register alarm employee within thirty (30) days |
| Action: | \$250 Civil Penalty |
| Respondent: | ADT, LLC, C-1691, Memphis, TN |
| Violation: | Failed to register alarm employee within thirty (30) days |
| Action: | \$350 Civil Penalty |
| Respondent: | Fleenor Security Systems, C-239, Johnson City, TN |
| Violation: | Failed to register alarm employee within thirty (30) days |
| Action: | \$100 Civil Penalty |
| Respondent: | Fleenor Security Systems, C-102, Knoxville, TN |
| Violation: | Failed to register alarm employees within thirty (30) days |
| Action: | \$1,750 Civil Penalty |
| Respondent: | Security Force, Inc., C-1754, Raleigh, NC |
| Violation: | Unlicensed activity |
| Action: | \$1,000 Civil Penalty |
| Respondent: | 633 Kreative Worx, LLC, Somerville, TN |
| Violation: | Unlicensed activity |
| Action: | \$2,000 Civil Penalty |
| Respondent: | Lathron D. Smith, QA-1600, Memphis, TN |
| Violation: | Serve on behalf of other business entity |
| Action: | \$250 Civil Penalty |

Architectural and Engineering Examiners

Respondent: Frank Alexander Cleaton, P.E. #104784 Maitland, FL
Violation: Practiced outside area(s) of competence.
Action: Agreed Order for respondent to take and pass the Board's Law and Rules Exam, pay \$200 in administrative costs to be paid within thirty (30) days of the entry of the Final Order, pay a \$100 civil penalty to be paid within thirty (30) days of entry of the final order and to pay \$3,350 in reimbursement of expert witness fees to be paid within one hundred twenty days (120) of entry of the Final Order.

Auctioneer Commission

Respondent: Ridenour's Auction Sale, Oliver Springs, Tennessee
Violation: Unlicensed auction firm
Action: \$1,000 Civil Penalty

Board of Funeral Directors and Embalmers

Respondent: Appalachian Funeral Home and Cremation Services, Johnson City, TN
Violation: A funeral director practiced funeral directing and served as manager of the establishment while that individual's funeral director license was expired, failure to securely affix a permanent identification device to a deceased human remains, failure to make available records for inspection that are kept in the normal course of business and failure to provide a reason for embalming on contracts
Action: \$1,100 Civil Penalty

Respondent: Austin & Bell Funeral Home, Greenbrier, TN
Violation: Signage referred to the funeral establishment by a name other than the exact name approved by the Board, cremation authorization forms contained incorrect number of days regarding disposition of unclaimed cremated human remains and multiple aspects of the establishment's price lists did not comply with the Funeral Rule
Action: \$250 Civil Penalty

Respondent: Davis-Campbell-McClain Funeral Home, Nashville, TN
Violation: Price lists referred to the funeral establishment by a name other than the exact name approved by the Board, failure to make available for inspection the latest copy of the crematory's license and inspection report utilized by the establishment, failure to

provide a reason for embalming on a contract, failed to submit documents on the required size paper, multiple aspects of the establishment's price lists did not comply with the Funeral Rule and failure to respond to a complaint within the time specified in the notice

Action: \$750 Civil Penalty

Respondent: Family Funeral Care, Memphis, TN

Violation: Failure to provide a description of merchandise selected by the consumer on contracts prior to the consumer signing the contract and failure to respond to a complaint within the time specified in the notice

Action: \$750 Civil Penalty

Respondent: Foston Funeral Home, Clarksville, TN

Violation: Conducted business while the establishment licensed was expired

Action: \$1,500.00 Civil Penalty

Respondent: Golden Gate Funeral Home, Memphis, TN

Violation: A funeral director practiced funeral directing and served as manager of the establishment while that individual's funeral director license was expired

Action: \$500 Civil Penalty

Respondent: Hermitage Funeral Home & Memorial Gardens, Old Hickory, TN

Violation: Funeral director failed to sign cremation authorization forms, failure to make available for inspection the latest the latest copy of the crematory's inspection report utilized by the establishment, cremation authorization forms contained incorrect number of days regarding disposition of unclaimed cremated human remains, the licenses of a funeral director and an embalmer were not available for inspection, contracts referred to the funeral establishment by a name other than the exact name approved by the Board and failure to provide a description of merchandise selected by the consumer on contracts prior to the consumer signing the contract

Action: \$500 Civil Penalty

Respondent: Jones & Son Funeral Home, Oneida, TN

Violation: A funeral director practiced funeral directing and served as manager of the establishment while that individual's funeral director license was expired, the licenses of a funeral director and an embalmer were not available for inspection, failure to provide a description of merchandise selected by the consumer on contracts prior to the consumer signing the contract and multiple aspects of the establishment's price lists did not comply with the Funeral Rule

Action: \$250 Civil Penalty

Respondent: Dennis Jones, Jr., Oneida, TN
Violation: Practiced funeral directing and served as the manager of an establishment while funeral director license was expired
Action: \$250 Civil Penalty

Respondent: J. W. Adkins Funeral Home, Nashville, TN
Violation: Failure to timely submit an application for a change of ownership to the Board, failure to make available for inspection the latest copy of the crematory's license and inspection report utilized by the establishment, funeral director failed to sign a cremation authorization form, failure to provide a description of merchandise selected by the consumer on contracts prior to the consumer signing the contract, failure to provide reason for embalming on contracts and multiple aspects of the establishment's price lists did not comply with the Funeral Rule
Action: \$500 Civil Penalty

Respondent: Memphis Funeral Home and Memorial Gardens, Memphis, TN
Violation: A cremation authorization form failed to include the telephone number of the crematory utilized by the establishment, failure to provide a description of merchandise selected by the consumer on contracts prior to the consumer signing the contract and failure to respond to a complaint within the time specified in the notice
Action: \$750 Civil Penalty

Respondent: Reginald K. Robinson, Sr., Memphis, TN
Violation: Unlicensed activity – engaged in the practice of funeral directing without being duly licensed as a funeral director
Action: \$250 Civil Penalty

Respondent: Woodhaven Funeral Home & Memorial Gardens, Powell, TN
Violation: Funeral director failed to sign a cremation authorization form, failure to have all surfaces, instruments, tables, fixtures and equipment cleaned and sanitized in the preparation room and all waste and soiled clothing properly disposed of and multiple aspects of the establishment's price lists did not comply with the Funeral Rule
Action: \$500 Civil Penalty

Board for Licensing Contractors

Respondent: Heath Littrell DBA HL Construction, Cleveland, TN
Violation: Bidding in a name other than licensed
Action: \$250 Civil Penalty

Respondent: Harry Mansfield DBA All South Remodeling & Southern Solar
 Rossville, GA
 Violation: Unlicensed Activity
 Action: \$250 Civil Penalty

Respondent: Raymond McNamara DBA Floor U Installation, Germantown, TN
 Violation: Unlicensed Activity
 Action: \$250 Civil Penalty

Respondent: John Carlton / Destiny Enterprises LLC / FNA Carlton Homes Inc
 Nashville, TN
 Violation: Allowing use of license by unlicensed person/entity
 Action: \$5000 + Costs Civil Penalty

Respondent: Archer Plumbing LLC, Columbia, TN
 Violation: Exceeding Limit
 Action: \$500 Civil Penalty

Respondent: Screaming Eagle Construction LLC, Lakeland, TN
 Violation: Unlicensed Activity
 Action: \$500 Civil Penalty

Respondent: Gregory D. Baker, Cookeville, TN
 Violation: Unlicensed Activity
 Action: \$1000 + Costs Civil Penalty

Respondent: Kermit Whitlow, Antioch, TN
 Violation: Unlicensed Activity (Invalid License)
 Action: \$2,000 + Costs Civil Penalty

Respondent: Jonathan Rolen & Darrell Clark DBA C & C Construction
 Knoxville, TN
 Violation: Unlicensed Activity; False Representation of Licensure
 Action: \$3,500 + Costs Civil Penalty

Respondent: Homer F. Chaney DBA Atlas Handy Services, Nashville, TN
 Violation: Unlicensed Activity
 Action: \$3,000 + Costs Civil Penalty

Respondent: K-Barr Group LLC, Nashville, TN
 Violation: Working Out of Class
 Action: \$5,000 Civil Penalty

Respondent: Robbie Powers DBA Powers Construction, LaFollette, TN
 Violation: Failure to Complete Repairs
 Action: Voluntary Surrender of License

Cosmetology Board

Respondent: Ann's Nails, Cordova, TN
Violation: Individual servicing client on expired license, no ID tags worn, washer/dryer visible to public
Action: \$500.00 Civil Penalty

Respondent: Nail and Spa City, Columbia, TN
Violation: Unlicensed individual and all employees not wearing ID tags
Action: \$500 Civil Penalty

Respondent: Pro Nails, Columbia, TN
Violation: Employee displaying photocopied license, all employees were not wearing ID tags, instruments unsanitized, dirty and waxing equipment shop only licensed for manicuring.
Action: \$1000 Civil Penalty

Respondent: Ecco Salon, LLC Franklin, TN
Violation: Respondent shop operating in a new location without first submitting an application for change of location and passing an inspection prior to providing services.
Action: \$250.00 Civil Penalty

Home Inspector Licensing Program

Respondent: Louis M. Trotter, Antioch, TN
Violation: Failed to continuously maintain General Liability Insurance and Errors and Omissions Insurance.
Action: \$250 civil penalty and \$567.50 of investigatory and hearing costs assessed by a Final Order.

Motor Vehicle Commission

Respondent: Justin Vero, Hendersonville, TN
Violation: Off-Site Sales
Action: \$500 Civil Penalty

Respondent: Budget Auto Salvage, LLC McMinnville, TN
Violation: Temporary Tag Log Violation

Action: \$2000 Civil Penalty

Respondent: Credit Cars, LLC, Chattanooga, TN
Violation: Temporary Tag Log Violation
Action: \$2500 Civil Penalty

Respondent: Gary Mathews North, Inc., Clarksville, TN
Violation: Temporary Tag Violation/Issuing more than Two Tags
Action: \$1000 Civil Penalty

Respondent: Greenville Cycles, LLC, Greenville, TN
Violation: Unlicensed Salesperson
Action: \$500 Civil Penalty

Respondent: Car Deals, Gallatin, TN
Violation: Failure to Renew County/City Business License
Action: \$250 Civil Penalty

Respondent: Twin City Buick GMC, Alcoa, TN
Violation: Engaging in a Deceptive Act
Action: \$1000 Civil Penalty

Respondent: Maxx Automotive Corporation, Mount Juliet, TN
Violation: Selling Vehicles to Unlicensed Individuals
Action: \$5000 Civil Penalty and Surrender of Manufacturer/Distributor License

Respondent: Galaxy Auto Sales, Nashville, TN
Violation: Temporary Tag Log Violation
Action: \$5000 Civil Penalty

Respondent: Jim's Used Cars, Memphis, TN
Violation: Temporary Tag Log Violation
Action: \$1000 Civil Penalty

Respondent: Aleman Auto Sales, Smyrna TN
Violation: Engaging in Deceptive Acts
Action: \$2000 Civil Penalty

Respondent: River City Car Exchange, LLC, Chattanooga, TN
Violation: False Act of Providing a False Temporary Tag
Action: \$500 Civil Penalty

Respondent: U-Save Auto Sales, Clarksville, TN
Violation: Misuse of Dealer Tags

Action: \$2000 Civil Penalty

Respondent: Gary Mathews Motors, Inc., Clarksville, TN
 Violation: False and Deceptive Acts
 Action: \$60,000 Civil Penalty

Respondent: Auto Masters of Smyrna, Smyrna, TN
 Violation: Temporary Tag Log Violation
 Action: \$1000 Civil Penalty

Respondent: Haddon Motor Co., Manchester, TN
 Violation: Unlicensed Activity and Misuse of Dealer Tags
 Action: \$1000 Civil Penalty

Respondent: Car Concepts, Madison, TN
 Violation: Unlicensed Activity/Failure to Supervise
 Action: \$8,500 Civil Penalty

Respondent: Insurance Auto Auctions of Tennessee, Nashville, TN
 Violation: Admitting Unlicensed Person to Auction
 Action: \$500 Civil Penalty

Private Protective Services

Respondent: A.S.A.P. Security Staffing, LLC, CSC-11348, Memphis, TN
 Violation: Unlawful employment
 Action: \$250 Civil Penalty

Respondent: Memphis Security of Tennessee, CSC-12107, Memphis, TN,
 Violation: Failure to comply with the payment agreement
 Action: Revocation

Respondent: Angel H. Rogers, UG-383819, Kingsport, TN,
 Violation: Unlicensed activity
 Action: \$600 Civil Penalty

Respondent: Christopher M. Peters, Jonesborough, TN
 Violation: Unlicensed activity
 Action: \$100 Civil Penalty

Respondent: Crystal Carter, AG-614514, Memphis, TN
 Violation: Unlicensed activity
 Action: \$500 Civil Penalty

Respondent: Lester L. Davis, AG-612832, Millington, TN

Violation: Conviction
Action: Revocation

Respondent: Rigoberto Sanchez, UG-418451, Bell Buckle, TN
Violation: Conviction
Action: Revocation

Respondent: Tony R. Greer, AG-602377, Memphis, TN
Violation: Unlicensed activity
Action: Revocation & \$10,000 Civil Penalty

Real Estate Commission

Respondent: John A. Amaefula, Germantown, TN
Violation: Failure to timely comply with payment plan contained consent order
Action: Suspension until default is cured

Respondent: Stephen "Steve" D. Martin, Cleveland, TN
Violation: Failure to timely complete required education
Action: \$350 Civil Penalty

Respondent: Charles E. Mason, Jr., Newport, TN
Violation: Failure to notify commission of criminal conviction
Action: Automatic revocation pursuant to T.C.A. § 62-13-312(f)

Respondent: Alexis L. Mayes, Nashville, TN
Violation: Any conduct that constitutes improper, fraudulent or dishonest dealing
Action: \$200 Civil Penalty and attend one regularly scheduled Commission meeting

Respondent: Frank J. Miles, Nashville, TN
Violation: Failure to timely complete required education
Action: \$450 Civil Penalty

Respondent: Mark A. Mourier, Johnson City, TN
Violation: Failure to timely complete required education
Action: \$600 Civil Penalty

Respondent: Donald H. Smith, Martin, TN
Violation: Failure to timely complete required education
Action: \$50 Civil Penalty

Respondent: Larry Joe Turner, Knoxville, TN

Violation: Failure to timely purchase Errors and Omissions Ins
Action: \$500 Civil Penalty

Respondent: Tarah Adkins Webber, Mt. Juliet, TN
Violation: Failure to timely purchase Errors and Omissions Ins
Action: \$500 Civil Penalty

**The following individuals have had their licenses suspended in accordance with
Tenn. Code Ann. §36-5-706 or Tenn. Code Ann. §56-1-313**

Barber Board

Quantez Holmes Brownsville, TN

Board of Accountancy

Michael L. Thompson Brandon, MS

Private Protective Services

Everett Barnes Nashville, TN
James Ford Memphis, TN
Rhiannon Heatherly Jacksboro, TN
Thomas Hesson Cleveland, TN

Real Estate Commission

Latasha Jones Memphis, TN
Aaron T. Moore Dyersburg, TN
Donna Sure Malone Murfreesboro, TN

Motor Vehicle Commission

Jason Bailey Knoxville, TN
Mary Nash Cookeville, TN
Michael Hopson Knoxville, TN
Tamara James Nashville, TN

**The Department of Commerce and Insurance works to protect consumers while
ensuring fair competition for industries and professionals who do business in
Tennessee.**

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