

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32- Claim Types	90% 30 Day	99.5% 60 Day	Compliance?	
For the Month Ended	Clean Claims	All Claims		

AMERIGROUP Tennessee, Inc.

Region(s): All

All	1/31/2015	99%	100.0%	YES
All	2/28/2015	95%	99.9%	YES
All	3/31/2015	99%	100.0%	YES
All	4/30/2015	98%	99.8%	YES

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TennCare Contractual Requirements and TCA 56-32-	90%	99.5%		
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2015	99%	99.9%	YES
Dental	2/28/2015	100%	100.0%	YES
Dental	3/31/2015	100%	100.0%	YES
Dental	4/30/2015	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2015	100%	100.0%	YES	
All	2/28/2015	100%	100.0%	YES	
All	3/31/2015	98%	97.9%	NO	Results Not Finalized: UPRV submitted a March 2015 prompt pay replacement files on May 15, 2015. However, TDCI noted data integrity issues with the replacement files and could not complete our analysis of the replacement files
All	4/30/2015	100%	99.9%	Yes	Results Not Finalized: Significant data integrity issues were noted with the data files submitted by UPRV. TDCI will request UPRV to submit corrected data files.

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TennCare Contractual Requirements and TCA 56-32-	90%	99.5%		
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

All	1/31/2015	96%	99.9%	YES
All	2/28/2015	99%	99.9%	YES
All	3/31/2015	99%	100.0%	YES
All	4/30/2015	99%	100.0%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-	90%	99.5%		
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

All	1/31/2015	94%	99.9%	YES
All	2/28/2015	99%	99.9%	YES
All	3/31/2015	98%	99.9%	YES
All	4/30/2015	99%	99.9%	YES