



STATE OF TENNESSEE
DEPARTMENT OF HUMAN SERVICES

**REQUEST FOR PROPOSALS # 34501-11516
AMENDMENT # 1
FOR ESM FEASIBILITY STUDY AND QUALITY
ASSURANCES**

DATE: JULY 15, 2016

RFP # 34501-11516 IS AMENDED AS FOLLOWS:

1. **This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.**

EVENT	TIME (central time zone)	DATE
1. RFP Issued		Friday, June 10, 2016
2. Disability Accommodation Request Deadline	2:00 p.m.	Thursday, June 16, 2016
3. Pre-response Conference	9:00 a.m.	Tuesday, June 21, 2016
4. Notice of Intent to Respond Deadline	2:00 p.m.	Wednesday, June 22, 2016
5. Written "Questions & Comments" Deadline	2:00 p.m.	Friday, July 1, 2016
6. State Response to Written "Questions & Comments"		Friday, July 15, 2016
7. Response Deadline	2:00 p.m.	Wednesday, August 10, 2016
8. State Completion of Technical Response Evaluations		Wednesday, August 24, 2016
9. State Schedules Respondent Oral Presentation(s)		Wednesday, August 24, 2016
10. Respondent Oral Presentation(s)	8:00 a.m. – 4:30 p.m.	Wednesday and Thursday, September 7 & 8, 2016
11. State Opening & Scoring of Cost Proposals	2:00 p.m.	Friday, September 9, 2016
12. Negotiations		Monday, September 12, 2016 to Wednesday, September 14, 2016
13. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	Thursday, September 15, 2016

14. End of Open File Period		Thursday, September 22, 2016
15. State sends contracts to federal entities for review		Friday, September 23, 2016
16. State sends contracts to Contractor for signature		Wednesday, November 23, 2016
17. Contractor Signature Deadline	2:00 p.m.	Wednesday, November 30, 2016

2. State responses to questions and comments in the table below amend and clarify this RFP.

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

QUESTION / COMMENT	STATE RESPONSE
1 Item C.15 (page 30) asks respondents to “Describe previous experience and capabilities for leading these activities.” Attachment 6.6.1: Section A.14 is a list of State responsibilities and the respondent would not be leading these activities. Please provide clarification to the requirements for responding to Item C.15. How can respondents illustrate understanding of State responsibilities? What would be evaluated in this section (worth 4 points)?	Please see Section No. 3 of this Amendment, amending Item C.15. Item C.15 of RFP Attachment 6.2 is intended to request potential proposer to acknowledge their understanding of the provisions set forth in Section A.14 of RFP Attachment 6.6.1 with regard to the scope of services to be performed by the Contractor in relation to the responsibilities of the State.
2 Does the Department have a defined technical platform (e.g. Java, Oracle, .NET, other) for the ESM Project? If so what is that platform? Does the Department have any specific products or tools that have been identified as enterprise standards vendors should be aware of? If so, please provide details. Additionally, if there is one, please tell us what individual (e.g. CIO) or body (e.g. an Enterprise Architecture Board) makes platform, technology, and product decisions for the agency.	Technology options pursued for ESM will be determined utilizing the results of the Feasibility Study. See Attachment 6.6.1, Appendix 2, for information about the ESM project. Based upon the results of the feasibility study, State will consider standards current at that time.
3 Will we receive a consolidated responses for the set of questions posted from all vendors responding to this RFP?	Yes. The State’s response to all questions and comments received in response to the RFP are provided in this amendment.
4 Can TDHS share the list of companies responding to this RFP?	The State can provide a list of all proposers in response to this RFP during the 7 day open file period.
5 Has budget been already allocated for the feasibility study or has TDHS determined a maximum value for the study? If yes, could you share the amount?	Please refer to RFP Section 1.1.1.
6 Would there be specific background checks/certifications required to work with TDHS?	There are no specific background check requirements included in the provisions of RFP Attachment 6.6.1 or Attachment 6.6.2; however, a proposer must agree to

QUESTION / COMMENT	STATE RESPONSE
	conduct background checks which may be required under applicable federal or state law when advised of such requirements by the State. Also, please note Item B.18. of RFP Attachment 6.2 (pg. 25), Section D.23 of Attachment 6.6.1 (pp. 69-70), and Section D.23 of RFP Attachment 6.6.2 (p. 94), which detail specific disclosure and certification requirements with regard to debarment and suspension of the principals of contractors and subcontractors.
7 Is TDHS opposed to resources that are not US Citizens (i.e. Green Card, H1B, etc.)?	Please see Section D.10 of Attachment 6.6.1 (p. 67) and Section D.10 of Attachment 6.6.2 (p. 92). The State is not opposed to the Contractor's use of resources, such as individuals who have a "green card" (USCIS Form I-551) or are working under a nonimmigrant H-1B visa, that are not illegal immigrants.
8 What is the reasoning for awarding the Feasibility study and Quality Assurance contract to a single vendor? Has there been an issue in the past with awarding the entire project to a single vendor (Feasibility, Development, and Quality Assurance)?	During this pre-DDI phase, the Feasibility Study contractor will conduct the Feasibility Study and develop system requirements. For the DDI phase, the State will conduct a different procurement to select a separate DDI vendor. The feasibility study contractor is expected to conduct the Quality Assurance scope of services on the services and deliverables that are provided by the DDI vendor as the DDI phase progresses. Given that the Feasibility Study contractor is developing the system requirements for the DDI procurement, they are not allowed to submit a proposal for that DDI procurement.
9 Is it mandatory to bid for both the contracts or can we bid for only one contract say QA services of ESM?	Proposals submitted must address both contracts in order to be considered responsive to this RFP.
10 What is the preferred software development methodology (Agile, Waterfall, Hybrid etc.)? Would the resources assigned to the feasibility study and the QA services require any methodology specific certifications as well ex. CSM (Certified Scrum Master), CSPO (Certified Scrum Product Owner) etc.?	The methodology for software development has not been determined. While the State has experience with multiple software development methodologies, the methodology utilized for the DDI project will be established with the DDI Contractor.
11 How many members of the state IT team will be responsible for support, review and sign-off of the deliverables requested under this RFP?	The specific number of State IT team members cannot be specified at this time; however, the objective of the State is to ensure that there is a sufficient number of such resources available to provide the support, review, and deliverable acceptance required during the term of the contract.
12 What is the current size of the QA organization at TDHS, ESM project? Could you provide us a ratio of the permanent and contract hires?	Information on the State QA Project Team is provided in RFP Attachment 6.6.2, Sections A.8. and A.9.
13 How many applications are in scope for the ESM?	Please see Appendix 2 - Overview of the Enterprise System Modernization Project for more details.

QUESTION / COMMENT	STATE RESPONSE
14 For the applications in scope please also provide a business overview and the details of size of application with respect to no. of screens/ function points / requirements / use case points.	Please see the last part of Appendix 2 - Overview of the Enterprise System Modernization Project for more details.
15 What are the compliance regulations that the ESM project needs to adhere to, for ex. USDA, SNAP, HIPAA etc.?	Compliance regulations are listed throughout the document. Specifically, refer to clause D.20. HIPAA Compliance and clause D.25. State and Federal Compliance of Attachments 6.6.1 and 6.6.2. There may be additional regulations that are identified for Contractor compliance during the project. Also see the response to Question 43.
16 Do you have any preferred architecture, associated technologies and interfaces for the TDHS SOA based Platform/Application?	<p>All new application systems development for the State will be distributed computing systems. Other than this directive, the State has not selected a target architecture/platform and/or toolset.</p> <p>See Attachment 6.6.1, Appendix 2, for information about the ESM project.</p>
17 What is the expected timeline for the milestones listed in the cost proposal for the feasibility study?	The timeline for milestones as listed in the cost proposal will be defined during the creation of the Feasibility Study Master Project Plan. Information on the term of the contract can be found in Section B.1. of Attachment 6.6.1. As stated in Section A.4.h of Attachment 6.6.1, the Contractor shall complete and obtain written State approval of the draft IAPD within twelve (12) months of the contract effective date. The Contractor shall assist and support the State in completing and obtaining approval by the appropriate federal authorities of the IAPD within sixteen (16) months of the contract effective date.
18 Are all the stakeholders required for the feasibility study co-located at the project site? If not, could you provide a list of the locations outside the primary work center that we would have to visit?	We anticipate the majority of the work will be completed in the metropolitan Nashville area. However there may be some instances where some travel is required. Also, see response to Question 35.
19 Is there a preference between custom applications vs. off the shelf products?	The State will look to the deliverables produced as part of the feasibility study/alternative analysis to help assess the pros and cons of custom applications versus off-the-shelf products for the ESM project.
20 What is the percentage of custom applications vs off-the-shelf products currently deployed by TDHS?	See Attachment 6.6.1, Appendix 2, for information about the current system. Also see the response to Question 19.
21 What is the level of testing and types of testing (unit testing, API Testing, Test Automation, Performance Testing, Security Testing) in scope for the ESM Project?	Testing is a very critical component for the DDI phase and will be conducted by the DDI vendor, not the awarded QA contractor. The awarded QA contractor will be conducting the stated QA scope of services on the DDI vendor's work, including the DDI vendor's

QUESTION / COMMENT	STATE RESPONSE
	testing work. Additionally, please see Section A.13.f of Attachment 6.6.1 for more information about the State's expectation that the Contractor will develop a Test plan for the IAPD.
22 Based on the type of testing and the technology stack identified, the hourly rates for the resources may vary. Therefore are we allowed to provide a range of rates in the cost proposal for QA services or will we be allowed re-negotiate the rates once the technology stack and tools are finalized?	Please see the response to Question 21.
23 Are there any existing test management (like HP Quality Center), test automation (e.g. HP UFT, SOAP UI, Selenium) or performance testing (HP LoadRunner, JMeter) tools being used by TDHS? If yes, please list them.	Please see the response to Question 21.
24 In case test tool licenses are required, will TDHA be responsible for procuring and providing the licenses to our onsite QA Team?	Please see the response to Question 21.
25 Do you have any kind of test process framework in place? If yes, please detail out the process framework(Test strategy, planning, execution and defect management process	Please see the response to Question 21.
26 What is the level of testing & validation being done currently on the existing systems? Is there involvement from business users as well in the testing?	Please see the response to Question 21.
27 Are there any test cases in place for the existing systems? If yes, how many are documented and do they contain step level details?	Please see the response to Question 21.
28 The RFP indicates text must use a 12 point font for text. Is it permissible to use smaller font in tables, graphics, and other exhibits with the understanding that all text used in tables, graphics, and other exhibits will be of sufficient size to ensure readability?	A smaller font may be used in supporting documents, such as tables and graphics submitted with a proposal, provided all information is legible.
29 In the fourth paragraph under the title NOTICE the request is made for a "detailed Excel model" containing a breakdown of total cost/maximum liability. Does the state have a template showing preferred format and content?	The proposer should develop and use the format that it believes is appropriate for the services that will be required for the project.
30 Does the requirement to include end users working in offices outside the main Nashville location allow Subject Matter Experts (SMEs) to	Please see the response to Question 18.

QUESTION / COMMENT	STATE RESPONSE
participate in Requirements Gathering and other activities on-site at the TDHS Central Office or is it expected that these meetings will be held at various locations, such as Regional Offices?	
31 Can TDHS disclose the approximate number of TDHS program and IT SMEs expected to be dedicated 100% to the project and does that number include staff outside the main Nashville location?	The specific number of State IT team members cannot be specified at this time; however, the objective of the State is to ensure that there is a sufficient number of such resources available to provide the support, review, and deliverable acceptance required during the term of the contract.
32 Can one program lead have two areas of responsibility, such as SNAP and TANF? Is the intention to have a single point of contact for each program area or is the intent to have a single dedicated person for each program area?	The intent of the State is to have one dedicated lead for each program.
33 Will the functionality currently provided by the legacy systems ARTS, BacTrak, and COTS be replaced by the ESM solution?	ARTS, BacTrak, and COTS are part of the scope of the ESM project. As part of the requirements gathering work and other elements of the feasibility study, the State expects to have the information to determine how the current functionality will be addressed and whether to modernize or replace these legacy systems.
34 Will each State Project Team (for each Program area) have a separate Project Manager or will a single Project Manager lead all three teams?	It is the intent of the State to provide a separate project manager for each program area. Please see Attachment 6.6.1, Section A.14.c.viii.
35 Is the State open to an on-site/off site work model wherein certain activities such as report writing and analysis are performed off-site?	The Contractor's onsite work requirements are specified in RFP Attachment 6.6.1, Sections A.14.a. and A.15.c.
36 In order to encourage the broadest range of responses, will the State agree to modify this requirement (3.3.2) and other relevant sections of the RFP to allow Respondents to submit their proposals subject to an opportunity to negotiate specific exceptions to terms and conditions in the RFP?	The State will entertain limited, reasonable and non-material changes to the contract after notice of intent to award is issued.
37 Would TDHS accept audited financial statements on a CD instead of a hard copy? Our audited statements are rather large (over 200 pages per year).	A hard copy of audited financial statements must be provided with the proposal.
38 There are numerous requirements that ask for sample documents and reports. Can all of the sample documents be included in an appendix at the end of the proposal?	Yes. Ensure appendix is well organized and easy to locate. Ensure each document and report is clearly labeled.

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<p>39 Can TDHS clarify if any additional programs, in addition to the four programs listed, are included in the Enterprise System Modernization (ESM) Project? For example, could this effort expand to include programs such as; Disability Services, Adult Protective Services, Work Registration Programs</p>	<p>See Attachment 6.6.1, Appendix 2, for information about the ESM project.</p>
<p>40 Would TDHS clarify if the contractor is responsible for developing and maintaining the repository on the State server or if the contractor will utilize the states existing repository for all project documents?</p>	<p>The Contractor's repository requirements are specified in RFP Attachment 6.6.1, Sections A.6. and A.8.p.</p>
<p>41 Will TDHS accept the vendor creating a new "instance" on the State's SharePoint site to act as the project repository, or is the TDHS looking for a new and separate installation of software to hold the repository?</p>	<p>Please see the response to Question 40.</p>
<p>42 Are we correct in understanding that if the Requirements Repository uses software to which the State already has a license, such as SharePoint, Word, Excel, Adobe, etc., the Contractor will not need to obtain an additional license to transfer to the State? Can the State provide a list of the software to which it already has a license? We need this information to determine what additional licenses might be required and whether a transferrable license to such software is available.</p>	<p>Please see the response to Question 40.</p>
<p>43 Can the State provide copies of or access to its policies regarding safeguarding of data that are referenced in this section?</p>	<p>Yes, the State will provide copies of the policies to the Contractor. The State must comply with a variety of federal and state rules, regulations, policies and guidelines in addressing system requirements, including without limitation.</p> <ul style="list-style-type: none"> • Tax Information Security Guidelines Internal Revenue Service (IRS) Publication 1075 - For the use of Federal Tax Information (FTI) data in the TDHS Supplemental Nutrition Assistance Program (SNAP), Medicaid Programs and Temporary Assistance for Needy Families (TANF). Families First (FF) is the TANF program in Tennessee. • Computer Matching and Privacy Protection Act Agreement (CMPPA) with the Social Security Administration (SSA) for data sharing under federally funded programs including FF, SNAP, Medicaid, and Child Support. TDHS IT applications using SSA data are ACCENT and TCSES.

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	<ul style="list-style-type: none"> • Automatic Data Processing (ADP) System Security Requirements and Review Process - Department of Health and Human Services (DHHS) requires all State TANF public assistance agencies, Child Support agencies and Medicaid agencies comply with the provisions of 45 CFR Part 95, Subpart F, Section 95.621 DHHS and the U.S. Department of Agriculture, Food and Nutrition Service (FNS) requirements in 7 CFR Part 277 in Federal Register 55 FR 4364. • OCSE Security Self-Assessment - National Institute of Standards & Technology (NIST) SP 800-53 Rev 4 used by IRS Office of Safeguards in the IRS Publication 1075 requirements for security controls related to Child Support systems. • National Directory of New Hire (NDNH) Computer Matching Agreement with the federal DHHS Office of Child Support Enforcement (OCSE) and TDHS SNAP. • Federal Bureau of Investigation (FBI) Criminal Justice Information Systems (CJIS) Division Security Policy - access agency compliance to national criminal history record information. • Tennessee State Audit Application Controls Questionnaire – requirements for all TDHS IT Applications. • State of Tennessee Information Security Council (ISC) Policies - Chaired by the Commissioner of the Tennessee Department of Finance & Administration, oversees information technology for the State and for developing policies for managing the State's information technology overall. - See more at: http://www.tn.gov/lawsandpolicies/section/information-systems-council#sthash.LeULjisc.dpuf • State Enterprise Information Security Policy: https://www.tn.gov/assets/entities/finance/oir/attachments/PUBLIC-Enterprise-Information-Security-Policies-v2.0_1.pdf • State Information Technology Disaster Recovery Policy : https://tn.gov/lawsandpolicies/article/isc-policy-9 • Non-IT related Disaster Recovery and Business Continuity requirements may be referenced under Tennessee Code Annotated (TCA) 58-2-108
<p>44 Can the state clarify if the development and support of the RFP for the DDI vendor is included in the SOW?</p>	<p>The competitive procurement for DDI services will be developed and conducted by the State. The State will rely on the services and deliverables provided by the Contractor, as stated in Section 1.1 of the RFP.</p>
<p>45 Will TDHS provide details on the state platform? The Contractor shall ensure that equipment meets minimum State platform requirements and desktop</p>	<p>The Contractor shall provide all supplies and equipment for Contractor staff. The Contractor shall ensure that equipment meets minimum State platform requirements</p>

QUESTION / COMMENT	STATE RESPONSE
<p>computers and laptop devices connected to the State's network are current with operating system patches and antivirus software.</p>	<p>and desktop computers and laptop devices connected to the State's network are current with operating system patches and antivirus software.</p> <p>Please refer to the State of TN statewide contracts page at: http://tn.gov/generalservices/article/cpo-statewide-contract-usage-instructions</p> <p><u>The State can, in addition, provide a copy of the State of Tennessee Enterprise Architecture document upon written request to the RFP Coordinator. Please note that release of this document will require the requestor to sign a confidentiality agreement.</u></p>
<p>46 Will TDHS provide relevant state security and other policies and procedures?</p>	<p>Please see the response to Question 43.</p>
<p>47 Can TDHS be more specific in the term and nature of the warranty? As written, there appears to be no end to the warranty period. Warranty. Contractor represents and warrants that the term of the warranty ("Warranty Period") shall be the greater of the Term of this Contract or any other warranty general offered by Contractor, its suppliers, or manufacturers to customers of its goods or services. The goods or services provided under this Contract shall conform to the terms and conditions of this Contract throughout the Warranty Period.</p>	<p>The term of the warranty ("Warranty Period") shall be the greater of the Term of this Contract--or any other warranty which is offered generally by the Contractor, its suppliers, or manufacturers to customers for its goods or services.</p>
<p>48 Will the State agree to change this section from a warranty to an agreement to meet the stated standards, or in the alternative make this section subject to negotiations?</p>	<p>Please see the response to Question 36.</p>
<p>49 This section states travel costs will not be reimbursed. Can vendors assume there will not be a need to travel to other state offices and that state staff will come in to the state project office for meetings as needed?</p>	<p>Please see the response to Question 18. It is not likely that all state staff will come into the state project office for meetings as needed. Vendors are expected to propose a methodology that they believe helps to meet the State's needs and goals based on their experience. Also, please refer to Section C.4. Travel Compensation of Attachments 6.6.1 and 6.6.2.</p>
<p>50 Because the QA work is not slated to begin until July 1, 2018, would TDHS accept representative resumes for the QA project team?</p>	<p>Please submit the resumes of the individuals you believe will participate on the project at this time. As stated in Section A.15 of Attachment 6.6.1 and Section A.7.g of Attachment 6.6.2, "any subsequent replacement of team members and back-up staff shall require approval by the State" and "all Contractor personnel replacements must be made with individuals of equivalent or greater qualifications and skills".</p>

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51 "The Vendor" is a privately held firm and we do not release audited financial statements. Additionally, we do have a letter of credit, however, we would need the permission of our lender to release that information. Would the State of Tennessee make an exception to providing the cash flow information requested in A.6 and the audited financial statements or letter of credit requested in A.8?	The State cannot make any exceptions to the requirements set forth in Section A of RFP Attachment 6.2.
52 Is the Respondent allowed to provide attachment to the "Exceptions and Exclusions", with the certificate of Insurance?	The State is unable to answer this question without further information.
53 Does the status currently have a quality monitoring vendor? If yes, should the State please provide the name of the quality monitor entity? Please provide more detail on the relationship between the quality Monitor Entity and Quality Assurance vendor?	The State is currently in the process of establishing the scope of services for the quality monitoring vendor. This role would only be applicable to the Feasibility Study phase of the project and would not overlap with the Quality Assurance services that are expected to begin during the DDI contractor's phase of work. At a high level, the quality monitoring vendor would work with the State to ensure that the Feasibility Study work is progressing as planned and that the Feasibility Study contractor's work products meet the state's quality expectations, and ultimately can be utilized as part of a future RFP for the DDI work.
54 Please clarify the percent to be retained for each milestone? Please clarify the retainage provisions?	See Section C.3. Payment Methodology of Attachment 6.6.1.
55 Are you able to limit the contractor's indemnification obligations to third party claims and to the value of the contract for with the work being performed?	The State cannot modify the limitation of liability provision (Section D.18 of Attachment 6.6.1 and Attachment 6.6.2).
56 Please clarify if the QA Manager will need to be onsite full-time for the duration of the project?	Please see Sections A.7. Contractor QA Project Team and Organization, Section c. QA Project Site, of Attachment 6.6.2.
57 Can you extend the submission date of the RFP as the number of questions and the related responses required are many	At this time, there will be no change in the scheduled Response Deadline.
58 As part of the QA phase are we responsible for Software Acceptance QA or will we be also required to do QA as part of DDI (Design, Development and Implementation phase)	Software Acceptance QA is not part of the QA scope of services (see Attachment 6.6.2). Please review the QA scope of services for specific information on requirements for the QA phase.
59 Are we required to validate the design and see that the development is according to the set standards or to validate that the key requirements are being handled during the development phase.	The Contractor is responsible for all the activities listed in the question.

QUESTION / COMMENT	STATE RESPONSE
60 Can there be an onsite and offsite model? Or is it only onsite?	Please see the response to Question 35.
61 In section A.13, item 'e' - Training, what is the State expecting in terms of training as this would be feasibility study only	The training plan is for the IAPD submission and we expect the Contractor to deliver what is required to fulfill IAPD requirements and expectations. As stated in Section A.13 of Attachment 6.6.1, "where allowed by Federal approvers of the IAPD, preliminary plans based on the information available at the time of the initial submission of the IAPD will be acceptable."
62 Will the state be sharing the templates provided in TBSM for reference to prepare the feasibility approach? Can we use our standard templates?	The TBSM templates can be found on the following web page: http://www.tn.gov/finance/article/tbsm . The State may update these templates over time. See Attachment 6.6.1, Section A.2, General Project Requirements.
63 What is the state's personnel availability for providing inputs for the applications (TDHS Legacy Systems and Current programs in ESM)? This is critical to perform the task work delivery.	Please see Section A.14.c of Attachment 6.6.1 and Section A.9 of Attachment 6.6.2 for listings of State staff expected to participate in the project tasks. The staff will be made available as needed to achieve project goals.
64 Do all the TDHS Legacy systems have the required documentation, and SMEs available from State side to provide inputs for the feasibility study?	The State will make available applicable documentation related to TDHS legacy systems. Additionally, SMEs for program and system areas will be provided. The objective of the State is to ensure that there is a sufficient number of resources available to provide the required services during the term of the contract.
65 Will State provide access to the security policy, State disaster recovery policy and other required policies documentation to the team.	<p>State Enterprise Information Security Policy is set forth at: https://www.tn.gov/assets/entities/finance/oir/attachments/PUBLIC-Enterprise-Information-Security-Policies-v2.0_1.pdf</p> <p>State Information Technology Disaster Recovery Policy is set forth at : https://tn.gov/lawsandpolicies/article/isc-policy-9</p> <p>Non-IT related Disaster Recovery and Business Continuity requirements may be referenced under Tennessee Code Annotated (TCA) 58-2-108</p>
66 Is there a GO - NO Go criteria for feasibility study outcome?	State intends to move forward with Enterprise System Modernization. See Attachment 6.6.2, Section A.2., regarding project deliverables.
67 Does the maintenance phase includes 24X7 production support?	If the potential Respondent is referring to system maintenance, please note that the Contractor is not responsible for any system maintenance. Please review the scope of services in the Feasibility Study and the

QUESTION / COMMENT	STATE RESPONSE
	Quality Assurance pro forma contracts.
68 Can you share the list of attendees for the pre bid conference?	The attendance sheet to the pre-bid conference will be posted on the CPO website with this Amendment.
69 Can you share the approved budget for this RFP?	Please see the response to Question 5.
70 What is the new expected start date for ESM Requirements, Feasibility Study, and IAPD & ESM Quality Assurance Services?	Please see final two paragraphs of Section 1.1.- Statement of Procurement Purpose.
71 What is your expected strategy for the new ESM platform? Are you open to Public Cloud, Private Cloud or a hybrid model?	Please see the response to Question 2.
72 Are you open to looking at commercial vendors & Open Source vendors to build the ESM platform?	Please see the response to Question 2.
73 Are you looking to extend your stabilization platform for the ESM project and take advantage of the existing Oracle platform or look at a net new technology?	Please see the response to Question 2.

3. Delete RFP section C.15 of Attachment 6.2 in its entirety in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
	C.15.	Attachment 6.6.1: Section A.14. (State Organization and Responsibilities) – Provide a narrative that illustrates the Respondent’s understanding of the requirements detailed in Section A.14. and its subsections of the Pro Forma Contract, Attachment 6.6.1.		4	

4. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.