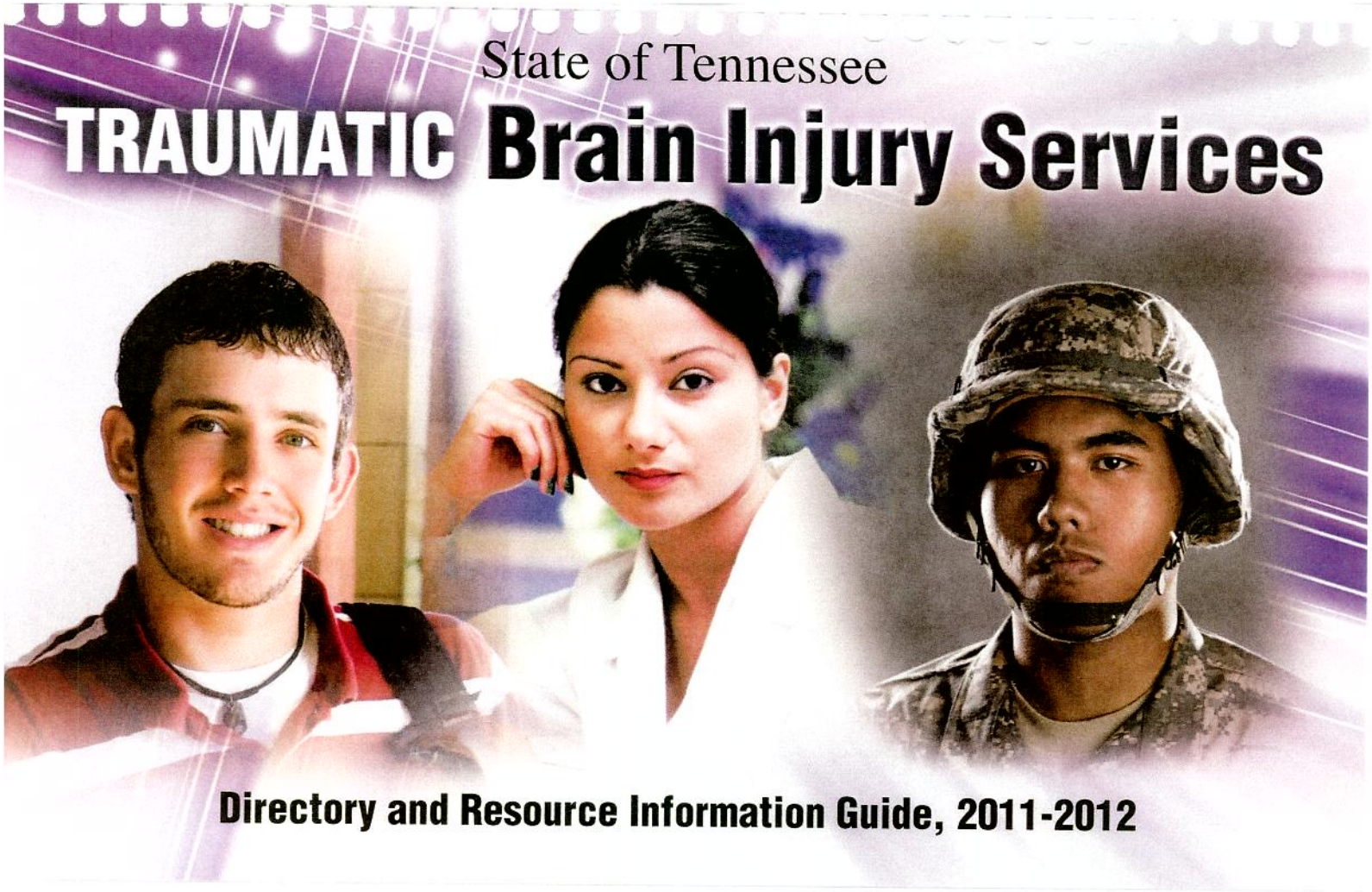

STATE OF TENNESSEE
TRAUMATIC BRAIN INJURY SERVICES
DIRECTORY AND RESOURCE INFORMATION GUIDE

2011-2012

Traumatic Brain Injury Program
Tennessee Department of Health
HSM 4th Floor CHB
425 5th Avenue North
Nashville, TN 37243
1-800-882-0611

FOREWORD

Tennessee's Traumatic Brain Injury Program organized this resource guide to provide knowledge of systems dealing with traumatic brain injury (TBI). The guide was compiled by using the results of a provider survey sent to facilities and organizations that deal with the TBI population. We thank all that responded, and who therefore, are listed in this resource guide.

Dealing with the reality of TBI can be difficult, especially when faced with making the many decisions related to a loved one's recovery. It is our expectation that this resource guide will help with the educational and decision-making processes needed to seek out the programs and organizations that are available. Consumers should use this guide as a resource or starting point in helping to put their lives back on track.

Inclusion of a brain injury program in this directory is not intended to promote or endorse the services of the program. The Tennessee Department of Health's Traumatic Brain Injury Program is not responsible for the nature, scope or quality of the programs listed in this directory, nor can the Traumatic Brain Injury Program (TBI Program) verify any of the information contained herein. Thus, the state TBI Program disclaims any liability arising from the use of or reliance upon the information included in this directory. The directory is being provided solely as a reference resource for the public.

Technical support was provided in the development of this publication by the staff of the Traumatic Brain Injury Registry, Division of Health Statistics and Information, Tennessee Department of Health.

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GUIDELINES FOR SELECTING A FACILITY

The national Brain Injury Association (BIA) has developed suggested guidelines for families to use when selecting a rehabilitation facility. The following is an overview of the guidelines:

1. Always try to obtain the names of at least three programs to consider for your family member.

2. Location should be just one of the many factors families consider in regard to selecting a brain injury rehabilitation program. If a nearby program is not familiar with traumatic brain injury, it may be better to travel a distance to ensure an appropriate program.

3. Write down answers to your questions during interviews to enable you to compare information from the different programs.

4. It is most important that the prospective program treatment team all have expertise in brain injury rehabilitation. There should be a team approach to planning and treatment.

5. Ask for the names of families of individuals who have been through the program within the past year. Ask the families what they looked for in the program, what they were told prior to admission, what they found the program to be, and what they would do differently.

6. Tour the facilities. Look for a clean environment with a caring staff, adequate space for all disciplines of the treatment team to provide treatment; staff and survivors knowing where and when a person is supposed to be at all times; adequate markers, cues, and reminders for all staff working with survivors; and a system that lets new or temporary staff become familiar with the survivor's program and needs.

7. Ask if the brain injury program is accredited by a nationally recognized accrediting body, such as the Commission on Accreditation of Rehabilitation Facilities (CARF).

8. Finally, the decision you arrive at must be based on your own individual opinions. This will continue to be the most important criteria in the long-term care of your loved one.

USE OF THE DIRECTORY AND RESOURCE INFORMATION GUIDE

For purposes of this directory, the state has been divided into three grand regions: West, Middle and East. Facilities located within each area are listed in alphabetical order. This geographic listing was used for the benefit of those whose personal requirements mandate keeping their family member near their home and family. Due to the uniqueness of traumatic brain injury, it is not unusual for families to travel to specialized rehabilitation programs to meet the needs of their family members, as all levels of care are not always readily accessible in one geographic area.

Information in this directory is provided to help families and professionals locate the rehabilitation programs which meet the patient's needs, and includes other useful information, such as accreditations and acceptable reimbursement.

Explanations of Terms

Contact: Where to call for further information.
Type of facility: For detailed description of each see page 2.
Accreditations: For explanation see page 3.

FACILITY DESCRIPTIONS

ACUTE CARE HOSPITAL
A facility that attends to the initial crisis needs and helps the patient to become medically stable.

SUBACUTE REHABILITATION FACILITY
This type facility provides services to patients whose recovery may be slower and who are unable to participate in a full rehabilitation program on a daily basis. The program is tailored to the patient's level of stability.

FREE-STANDING REHABILITATION HOSPITAL
This type hospital deals with most aspects of rehabilitation and offers a variety of rehabilitation programming, i.e., inpatient and outpatient. This hospital is physically separate and free standing from any other hospital or facility.

HOSPITAL-BASED REHABILITATION UNIT
This type rehabilitation unit is usually based within an acute care hospital but offers a variety of rehabilitation programs.

COMMUNITY RE-ENTRY AND INTEGRATION ORGANIZATION
These programs work on the final phase of rehabilitation, with emphasis on "real life" skills and providing access to community resources.

ACCREDITATION

National Accreditation Commissions such as those mentioned below are paid by facilities to visit their location and conduct an outside evaluation of services. The evaluation is conducted by experts in the appropriate specialty areas who apply very strict standards of care to the evaluation process. If a facility meets the standards, the agency will accredit the facility for a period of one to three years and facilities may then notify the public that they have met these very strict standards. Accreditations used in this guide are:

JCAHO: Joint Commission on Accreditation of Healthcare Organizations
CARF: Commission on Accreditation of Rehabilitation Facilities
CARF has different categories. For example a facility may have CARF in General Rehabilitation, a broad area, as opposed to CARF in Brain Injury which is more specialized for brain injury.
CARF-BI (Brain Injury)
CARF in General Rehabilitation
CARF in Comprehensive Inpatient Rehabilitation
CORF: Comprehensive Outpatient Rehabilitation Facility

RANCHO LOS AMIGOS COGNITIVE SCALE

(Can be used as part of admission criteria to program/facility)

To help families and those who treat persons with brain injuries understand the behavior of individuals as they go through recovery and rehabilitation after suffering brain trauma, a "Levels of Cognitive Functioning Scale" was developed by the brain injury treatment team at Rancho Los Amigos Hospital in Downey, California.

The Rancho Levels, as they are called, comprise an assessment tool that does not require the involvement of the patient. Rather, they are based on observations of the patient as he responds to environmental stimuli. They provide a clear description of the various behavioral stages a brain injury victim will experience as he begins to progress through rehabilitation.

The Rancho Levels are most useful in the first weeks or months following the injury. The speed at which progression from level to level will occur cannot be predicted. And just as the rate of progression cannot be predicted, the level of plateau cannot be predetermined.

An understanding of the characteristics of each of the eight Rancho Levels is helpful when families and professionals must deal with the behaviors demonstrated by patients following brain injury. The descriptions listed below provide insight into the expected progression during recovery and rehabilitation.

Level I: No Response
Patient appears to be in a deep sleep and is unresponsive to stimuli.

Level II: Generalized Response
Patient reacts inconsistently and non-purposefully to stimuli in a nonspecific manner. Responses are limited and not often the same, regardless of stimuli presented.

Level III: Localized Response
Patient responses are specific but inconsistent, and are directly related to the type of stimulus presented, such as turning head toward sound or focusing on a presented object. He may follow simple commands in an inconsistent and delayed manner.

Level IV: Confused-Agitated
Patient is in a heightened state of activity and severely confused, disoriented, and unaware of present events. His behavior is frequently bizarre and inappropriate to his immediate environment. He is unable to perform self care. If not physically disabled, he may perform automatic motor activities such as sitting, reaching and walking as part of his agitated state, but not necessarily as a purposeful act.

Level V: Confused-Inappropriate, Non-Agitated
Patient appears alert and responds to simple commands. More complex commands, however, produce responses that are nonpurposeful and random. He may show some agitated behavior; it is in response to external stimuli rather than internal confusion. He is highly distractible and generally has difficulty in learning new information. He can manage self-care activities with assistance. His memory is impaired and verbalization is often inappropriate.

Level VI: Confused-Appropriate
Patient shows goal-directed behavior, but relies on cueing for direction. He can relearn old skills, such as activities of daily living, but memory problems interfere with new learning. He has a beginning awareness of self and others.

Level VII: Automatic-Appropriate
Patient goes through daily routine automatically, but is robot-like with appropriate behavior and minimal confusion. He has shallow recall of activities, and superficial awareness of, but lack of insight into, his condition. He requires at least minimal supervision because judgment, problem solving, and planning skills are impaired.

Level VIII: Purposeful-Appropriate
Patient is alert and oriented, and is able to recall and integrate past and recent events. He can learn new activities and continue without supervision once the activities are learned. He is independent in home and living skills, though deficits in stress tolerance, judgment, abstract reasoning, social, emotional, and intellectual capacities may persist.

POSSIBLE SYMPTOMS AND CHARACTERISTIC BEHAVIOR PATTERNS ASSOCIATED WITH BRAIN INJURY

Disturbance of Motor Functions:

- Fetal position in earliest stages.
- Rigidity; joints seem to be "frozen."
- Hemiplegia; paralysis of one-half of the body.
- Spasticity; increased tone or contraction of muscles, causing stiff and awkward movements.
- Overflow action - steps in large strides, etc.

Disturbance of Oral Functions and Communications:

- May have to relearn to chew, suck, and swallow.
- Problems with swallowing, eating, and drooling.
- Cannot understand all that is said to him.
- Inability to speak or write as before.
- Tastes change; hot foods are "too hot" and cold foods are "too cold."

Inappropriate Social Behavior:

- Whining speech in earlier stage.
- Withdrawal symptoms; self-centered in actions; ignores others.
- Difficulty making decisions; flirting behavior; hoarding of food; poor judgment.
- Unable to share with others; uncooperative in games.
- Speaks out rudely and without social sanction.
- Inappropriate giggling or nervous laughter.
- Insatiable appetite.

Changes in Emotional Responses:

- Little joy or laughter in earlier stage; inability to smile.
- Responses appear blunted or completely absent initially.
- Anger usually first emotion displayed.
- Very little crying.
- Must learn to label his emotions. "You are happy." "You feel sad."
- May have emotional response of person much younger than chronological age.

Disorientation to Time and Place:

- Usually does not remember accident or events near time of accident.
- Amnesia for recent events; cannot remember events of the day before.
- Memory is clearer for past events of several years.
- May think he is living at a different time or place than the present.

Non-Acceptance of Disability:

- Unaware of physical or mental limitations.
- Does not like to accept help from others; tries to do things unassisted which may be dangerous for him.
- Thinks he can return to former profession or lifestyle which may be too complex for him.

Self-Centeredness:

- Focus is on himself.
- Likes and demands attention of others.
- May be completely unaware of another patient's problems.
- Unable to share with others.

POSSIBLE SYMPTOMS AND CHARACTERISTIC BEHAVIOR PATTERNS ASSOCIATED WITH BRAIN INJURY

Visual-Perceptual Disturbances:

- May have some blurring of vision or double vision.
- May have sporadic vision in that he sees only parts of a sentence or picture.
- May see objects at different angles.
- May be unable to work puzzles or blocks.

Changes in Intellectual Functioning:

- Functions at a lower level than before accident.
- Reduced attention span.
- Spotty memory function.
- Poor ability to organize; difficulty in thinking abstractly.
- Inability to shift rapidly from one activity to another.
- Inconsistent performance in math and calculations.

Memory of Previous Normal State:

- Wakens from comatose state and wonders where he is and what has happened.
- Depression sets in, as patient remembers how he was prior to accident and his physical and mental losses.
- Change in body image.

TENNESSEE

BAPTIST REHABILITATION - GERMANTOWN
2100 Exeter Road, Germantown, TN 38138
www.bmhcc.org/facilities/germantown

Contact: (901) 757-3434 or 1-888-267-6333
Primary purpose: Rehabilitation Hospital; Inpatient/Outpatient Rehab, Diagnostics, Wound Care
Accreditations: Medicare, CARF, The Joint Commision
Reimbursement Accepted: Private Insurance, Medicare, Medicaid, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adolescent and Adult
- Athletic training
- Next Step Day Treatment Program
- Outpatient Rehabilitation, Adolescent and Adult
- Outpatient Pediatric Rehabilitation
- Post Rehabilitation Program for TBI, SCI, and stroke
- Skilled Rehabilitation Unit

Services Provided:
- Aquatic Therapy
- Bioness Therapy
- Biodex PWB Training
- Case Management/Care Coordination
- Cognitive Retraining

Services Provided Continued:
- Diabetes Education
- Diagnostic Services: Open bore MRI, CT, US, X-ray
- FES bike
- Independent Living Skills
- Inpatient Rehabilitation
- Manual Lymphatic Drainage Program
- Nursing
- Occupational Therapy
- Physical Therapy
- Post Offer Employment Testing
- Post Rehab Programming
- Recreational Therapy
- Respiratory Therapy
- Speech Language Pathology
- Swallowing Recovery Program
- Transportation - 15 mile radius
- Vestibular/Balance Program
- Visi-pitch Voice Training
- Vita Stim Therapy - Swallowing Re-training
- Wound Management Center

HEALTHSOUTH CANE CREEK REHABILITATION CENTER
180 Mt. Pelia Road, Martin, TN 38237
www.healthsouth.com

Contact: Client Referral Manager (731) 587-4231, Ext. 214
Primary purpose: Free Standing Rehab Hospital
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Veterans' Benefits, Workers' Compensation, Self-Pay, Some TennCare plans accepted

Rehabilitation Programs:
Acute Inpatient Rehabilitation, Adolescents Age 14+ and Adult

Services Provided:
Assistance with Insurance Issues
Case Management/Care Coordination
Cognitive Retraining
Education

Services Provided Continued:
Home and Structural Modifications
Independent Living Skills
Inpatient Rehabilitation
Nursing
Occupational Therapy
Organized Socialization
Physical Therapy
Prevocational Training
Re-education
Social Services
Speech Language Pathology
Transportation, Information

HEALTHSOUTH REHABILITATION HOSPITAL OF MEMPHIS
1282 Union Avenue, Memphis, TN 38104
www.healthsouth.com

Contact: 1-800-363-7342 or (901) 722-2000
Primary purpose: Free-standing Rehab Hospital
Accreditations: JCAHO, Medicare
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, State/County Vocational Rehab Funds, Developmentally Disabled (DD) Funds, Workers' Compensation, Self-Pay

Rehabilitation Programs:
Acute Inpatient Rehabilitation, Adult and Pediatric
Community Re-entry
Day Treatment
Outpatient Rehabilitation, Adult and Pediatric
Vocational Program

Services Provided:
Academic Transitioning
Assistance with Insurance Issues
Assistive Technology
Behavior Modification
Case Management/Care Coordination
Cognitive Retraining

Services Provided Continued:
Counseling
Dietetics
Driving Evaluation/Education
Independent Living Skills
Inpatient Rehabilitation
Job Coaching
Neurology
Neuropsychological Evaluation
Nursing
Occupational Therapy
Organized Socialization
Peer Counseling
Physical Therapy
Prevocational Training
Religious Support
Respiratory Therapy
School Liaison
Social Services
Speech Language Pathology
Support Group, Family and Survivor
Transportation, Information and Services
Work Adjustment Training

THE KING'S DAUGHTERS AND SONS HOME
3568 Appling Road, Bartlett, TN 38133
www.kdshome.org

Contact: Social Service Director (901) 272-7405
Primary purpose: Sub-Acute Rehab/Nursing Home
Accreditations: Medicare, Medicaid
Reimbursement Accepted: Insurance, Medicare, Medicaid/ TennCare, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Intermediate Nursing Care Program
- Skilled Nursing Care Program

Services Provided:
- Counseling
- Inpatient Rehabilitation
- Nursing
- Occupational Therapy
- Physical Therapy
- Rehab Nursing (post-acute chronic)
- Religious Support
- Social Services
- Speech Language Pathology
- Transportation Services

LEBONHEUR CHILDREN'S MEDICAL CENTER
50 North Dunlap, Memphis, TN 38103
www.methodisthealth.org

Contact: Social Worker (901) 287-6344
Primary purpose: Acute Care Hospital
Accreditations: JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicaid/ TennCare, State/County Mental Health Funds, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Pediatric

Services Provided:
- Assistance with Insurance Issues
- Case Management/Care Coordination
- Counseling
- Dietetics
- Neurology
- Neuropsychological Evaluation

Services Provided Continued:
- Nursing
- Occupational Therapy
- Physical Therapy
- Respiratory Therapy
- Social Services
- Speech Language Pathology

THE REHABILITATION HOSPITAL OF MEMPHIS
Adams Pavilion 3rd Floor, 842 Jefferson Avenue, Memphis, TN 38103
www.the-med.org

Contact: Admissions Coordinator (901) 545-8746
Primary purpose: Acute Care Rehabilitation Hospital
Accreditations: CARF, JCAHO, Medicare
Reimbursement Accepted: Private Insurance, Medicare, Mississippi and Missouri Medicaid, TennCare, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient and Outpatient Rehabilitation, Adult (18+)
- Community Re-entry
- Psychosocial Adjustment Program

Services Provided:
- Assistance with Insurance Issues
- Behavior Modification
- Cognitive Retraining
- Community Outings
- Counseling
- Dietetics

Services Provided Continued:
- Education
- Housing
- Independent Living Skills
- Job Coaching
- Neuropsychological Evaluation Referral
- Nursing
- Occupational Therapy
- Organized Socialization
- Physical Therapy
- Prevocational Training
- Recreational Therapy
- Re-education
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Spinal Cord Injury (SCI) Family and Survivor
- Support Group, Traumatic Brain Injury (TBI) Referral to TBI Service Coordinator, Family and Survivor

REGIONAL MEDICAL CENTER AT MEMPHIS (THE MED)
877 Jefferson Avenue, Memphis, TN 38103
www.the-med.org

Contact: (901) 545-7868
Primary purpose: Acute Care/Outpatient Rehabilitation Services
The Acute Care Services provide early intervention in the acute and critical care setting including family education, prevention of complications, early functional mobility and possible early discharge from the hospital.
The Outpatient Department provides a continuum of care where patients receive follow-up rehabilitation in the ambulatory care setting.
Accreditations: JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Adult Orthopedic Rehabilitation
- Adult Neuromuscular Rehabilitation
- Adult Stroke Rehabilitation

Rehabilitation Programs Continued:
- Back Pain Clinic
- Hand Therapy
- Pediatric and Adult Burn Outpatient Rehabilitation

Services Provided:
- Assistance with Insurance Issues
- Audiology
- Case Management/Care Coordination
- Nursing
- Occupational Therapy
- Pastoral Care
- Physical Therapy
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Family and Survivor

SAINT FRANCIS HOSPITAL
5959 Park Avenue, Memphis, TN 38119
www.saintfrancishosp.com

Contact: Director of Social Services (901) 765-1840
Primary purpose: Acute Care Hospital
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, State/County Mental Health Funds, State/County Vocational Rehab Funds, Developmentally Disabled (DD) Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult
- Behavior Management
- Outpatient Rehabilitation, Adult and Pediatric
- Psychosocial Adjustment Program
- Ventilator

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology

Services Provided Continued:
- Audiology
- Behavior Modification
- Case Management/Care Coordination
- Counseling
- Inpatient Rehabilitation
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization
- Peer Counseling
- Physical Therapy
- Recreational Therapy
- Religious Support
- Respiratory Therapy
- Social Services
- Special Education (Liaison to)
- Speech Language Pathology
- Transportation, Information and Services

SELECT SPECIALTY HOSPITAL
12th Floor, 5959 Park Avenue, Memphis, TN 38119
www.selectmedicalcorp.com

Contact: Admissions (901) 765-1263
Primary purpose: Inpatient Rehabilitation, LTACH
Accreditations: JCAHO, Medicare
Reimbursement Accepted: CHAMPUS, Most major insurances, Medicare, Workers' Compensation

Rehabilitation Programs:
- Behavior Management
- Coma Stimulation
- Vented and Non-vented Pulmonary Program
- Ventilator Support Program
- Ventilator Weaning Program

Services Provided:
- Assistance with Insurance Issues
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining
- Coma Stimulation
- Counseling
- Dietetics
- Inpatient Rehabilitation
- Neurology
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Pastoral Care
- Physical Therapy
- Respiratory Therapy
- Speech Language Pathology

WEST TENNESSEE REHABILITATION CENTER
620 Skyline Drive, Jackson, TN 38301
www.wth.org

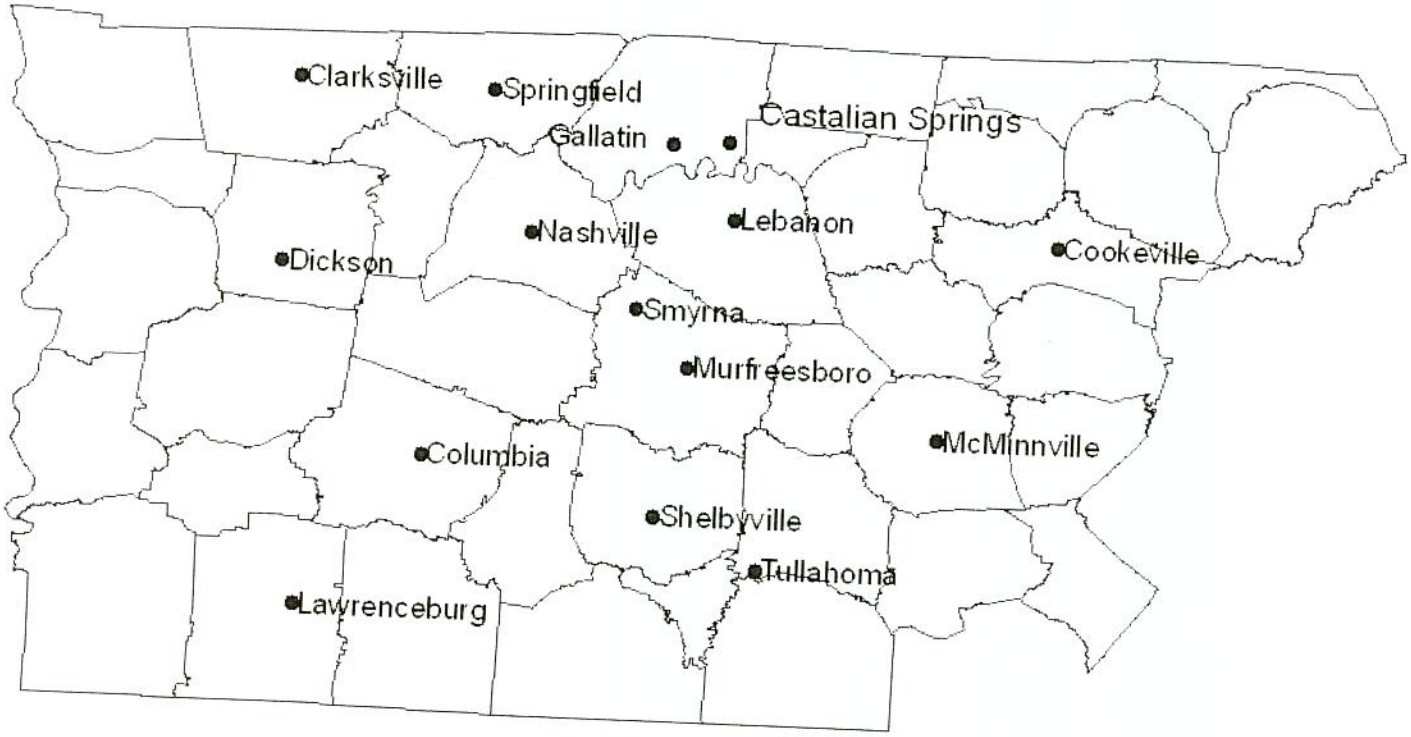
Contact: Admissions Coordinator (731) 541-6934
Primary purpose: Acute Inpatient Rehabilitation Center
Accreditations: CARF
Reimbursement Accepted: Most major insurances, Medicare, TennCare, Veterans' Insurance, Workers' Compensation, Self-Pay

Rehabilitation Programs:
Acute Inpatient Rehabilitation, Adult

Services Provided:
Brain Injury Services Coordination
Driving Evaluation and Training Programs
Medical Social Work
Neuropsychology
Nutrition Therapy
Occupational Therapy
On-Site Medical and Surgical Services

Services Provided Continued:
Outpatient Follow-up
Pastoral Counseling
Peer Counseling
Physical Therapy
Pressure Mapping System
Prosthetics and Orthotics
Rehabilitation Nursing
Specialized Physician Services
Speech-Language Pathology
Support Groups, Amputee
Family and Survivor
Support Groups, Spinal Cord Injury (SCI)
Family and Survivor
Support Groups, Traumatic brain Injury (TBI)
Referral to TBI Service Coordinator
Family and Survivor
Therapeutic Recreation
Wheelchair Basketball

FACILITIES AND PROGRAMS: MIDDLE TENNESSEE REGION



BAPTIST HOSPITAL REHABILITATION CENTER
2000 Church Street, Nashville, TN 37236
www.baptisthospital.com

Contact: (615) 284-5523
Primary purpose: Hospital-Based Rehab Unit
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult and Pediatric
- Behavior Management
- Day Treatment
- Outpatient Rehabilitation, Adult
- Respite Care
- Substance Abuse Treatment Program

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Case Management/Care Coordination
- Cognitive Retraining

Services Provided Continued:
- Counseling
- Dietetics
- Driving Evaluation/Education
- Home and Structural Modifications
- Independent Living Skills
- Inpatient Rehabilitation
- Neurology
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization
- Physical Therapy
- Recreational Therapy
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Transportation, Information
- Work Adjustment Training

CENTENNIAL MEDICAL CENTER
2300 Patterson Street, Nashville, TN 37203
www.centennialmedicalcenter.com

Contact: (615) 342-5600
Primary purpose: Acute Care Hospital
Accreditations: Medicare, CARF, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, State/County Vocational Rehab Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult
- Outpatient Rehabilitation, Adult
- Psychosocial Adjustment Program

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining
- Counseling
- Education
- Financial Planning (Wills, trusts, etc.)

Services Provided Continued:
- Home and Structural Modifications
- Housing
- Independent Living Skills
- Inpatient Rehabilitation
- Neurology
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization
- Peer Counseling
- Physical Therapy
- Prevocational Training
- Recreational Therapy
- Re-education
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Family
- Transportation, Information
- Vocational Counseling

GOVERNOR HALL PLACE
268 Governor Hall Road, P.O. Box 2108, Castalian Springs, TN 37031
www.neurorestorative.com

Contact: Program Director (615) 415-7096
Primary purpose: Supported Living
Accreditations: CARF
Reimbursement Accepted: Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Behavior Management
- Community Re-Entry
- Respite Care
- Supervised Living/Group Home
- Supported Living Program and Long Term Residential
- Transitional Living Program
- Vocational Programs

Services Provided:
- Adult Education Class Coordination
- Art Classes
- Case Management/Care Coordination
- GED Training Coordination/Tutoring
- General Laborer Work Crew
- Horticulture/Greenhouse Work
- Housing
- Independent Living Skills/Activities of Daily Living
- Job Coaching
- Leisure Training
- Organized Socialization
- Transportation Information and Servies

GREEN HILLS HEALTH AND REHAB CENTER
3939 Hillsboro Circle, Nashville, TN 37215

Contact: Admissions Manager (615) 297-2100
Primary purpose: Sub-acute Rehab and Community Based Rehab Facility
Accreditations: JCAHO, Medicare, Medicaid, TNCare
Reimbursement Accepted: Medicare, Private Insurance, Private-Pay

Rehabilitation Programs:
- Community Re-entry
- Intermediate Nursing Care
- Respite Care
- Skilled Nursing Care

Services Provided:
- Assistance with Insurance Issues
- Audiology
- Case Management/Care Coordination
- Counseling

Services Provided Continued:
- Dental
- Education
- Home and Structural Modifications
- Independent Living Skills
- Inpatient Rehabilitation
- Nursing
- Occupational Therapy
- Podiatry
- Physical Therapy
- Recreational Therapy
- Religious Support
- Respiratory Therapy
- Respite Service
- Social Services
- Speech Language Pathology
- Support Group Family
- Transportation Information and Services
- Vision Services

INPATIENT REHABILITATION UNIT AT SUMNER REGIONAL MEDICAL CENTER
555 Hartsville Pike, 3rd Floor, Gallatin, TN 37066
www.mysumnermedical.com

Contact: Program Director (615) 328-6688
Primary purpose: Hospital-Based Rehab Unit
Accreditations: Medicare
Reimbursement Accepted: CHAMPUS, Most Insurance, Medicare, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
Acute Inpatient Rehabilitation, Adult

Services Provided:
Assistance with Insurance Issues
Assistive Technology
Case Management/Care Coordination
Cognitive Retraining
Counseling

Services Provided Continued:
Dietetics
Education
Inpatient Rehabilitation
Neurology
Neuropsychological Evaluation
Nursing
Occupational Therapy
Organized Socialization
Physical Therapy
Prevocational Training
Religious Support
Respiratory Therapy
Social Services
Speech Language Pathology

LIFE CARE CENTER OF COLUMBIA
841 West James Campbell Blvd., Columbia, TN 38401
www.lcca.com

Contact: Rehab Manager (931) 388-5035 ext. 306
Primary purpose: Sub-acute Rehab and Outpatient Rehab
Accreditations: Medicare
Reimbursement Accepted: Medicare, Medicaid/TennCare, Private Insurance, Private-Pay, State/County Vocational Rehab Funds, Workers' Compensation

Rehabilitation Programs:
Intermediate and skilled nursing care
Outpatient Rehabilitation, Adult
Respite Care

Services Provided:
Assistance with Insurance Issues
Assistive Technology
Behavior Modification
Case Management/Care Coordination
Cognitive Retraining
Dietetics
Home and Structural Modifications
Independent Living Skills
Inpatient Rehabilitation
Occupational Therapy
Organized Socialization
Physical Therapy
Religious Support
Social Services
Speech Language Pathology
Transportation Services

MURFREESBORO HEALTH CARE CENTER
420 North University Street, Murfreesboro, TN 37130
www.nhccare.com

Contact: Admissions Coordinator (615) 893-2602 Ext. 206
Primary purpose: Free-Standing Rehab Hospital
Accreditations: Medicare
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult
- Community Re-entry
- Outpatient Rehabilitation, Adult and Pediatric

Services Provided:
- Academic Transitioning
- Assistance with Insurance Issues
- Assistive Technology
- Audiology

Services Provided Continued:
- Case Management/Care Coordination
- Cognitive Retraining
- Dietetics
- Home and Structural Modification Recommendations
- Independent Living Skills
- Inpatient Rehabilitation
- Nursing
- Occupational Therapy
- Physical Therapy
- Re-education
- Respiratory Therapy
- Social Services
- Speech Language Pathology

PI BETA PHI REHABILITATION INSTITUTE
at the Vanderbilt Bill Wilkerson Center, 1215 21st Avenue South, Suite 9211, Nashville, TN 37232-8590
www.vanderbiltbillwilkersoncenter.com

Contact: Director (615) 936-5044 or (615) 936-5040
Primary purpose: Hospital-based Rehab, Community Re-entry and Integration
Accreditations: Medicare, CARF-BI, JCAHO
Reimbursement Accepted: Insurance, Medicare, Medicaid, TennCare Select, State/County Vocational Rehab Funds, Veterans' Benefits, Workers' Compensation, VHP, Self-Pay

Rehabilitation Programs:
- Community Re-entry
- Mild Head Injury Program
- Outpatient Rehabilitation, Adolescent and Adult

Services Provided:
- Academic Transitioning
- Assistance with Insurance Issues
- Assistive Technology
- Case Management/Care Coordination
- Cognitive Retraining

Services Provided Continued:
- Counseling
- Driving Evaluation/Education
- Home and Structural Modifications
- Neuopsychological Evaluation
- Occupational Therapy
- Physical Therapy
- Religious Support
- School Liaison
- Social Services
- Speech Language Pathology
- Transportation Services

SCARAB BEHAVIORAL HEALTH SERVICES, LLC
3203 Brick Church Pike, Nashville, TN 37207
www.scarabhealth.com

Contact: Phone (615) 262-7822 Fax (615) 262-7823
Primary purpose: Behavioral Health Services - are provided in an effort to prevent psychiatric admissions or the child's removal from the home, and to provide a safe environment for the child and family. Scarab provides services in the natural environment of the child and family (e.g. home, school, aftercare program, church, etc.).

Supports Include:

- Development and training for crisis situations
- Functional behavioral assessments
- Joint development, implementation and coaching of families in the use of positive behavior support plans
- Collaboration with school staff to ensure continuity of care
- Education for the family regarding the child's disability and the impact on the child's use of challenging behaviors, etc.

Services:

- In-home intensive behavioral supports for children and youth with mental illness and co-existing developmental and/or acquired neurologic disability.
- School-based consulting for students with challenging behaviors as a result of neurologic disability, such as traumatic brain injury, autism spectrum disorder, etc.

Serving the Middle Tennessee and East Tennessee areas.

SELECT SPECIALITY HOSPITAL
2000 Hayes Street, Nashville, TN 37203
www.selectmedicalcorp.com

Contact: Director of Business Development (901) 761-3013 ext. 13
Primary purpose: Long Term Acute Care
Accreditations: JCAHO, Medicare
Reimbursement Accepted: CHAMPUS, Medicare, Private Insurance, Private Pay, Workers' Compensation

Rehabilitation Programs:

- Acute Inpatient Rehabilitation, Adult
- Coma Stimulation
- Mild Head Injury Program
- Ventilator Weaning Program
- Ventilator Home Training as Needed

Services Provided:

- Acute Rehabilitation Nursing
- Case Management/Care Coordination
- Coma Stimulation
- Nursing
- Occupational Therapy
- Physical Therapy
- Respiratory Therapy
- Social Services
- Speech Language Pathology

Shepherd Center - Beyond Therapy Program
277 Mallory Station Road, Suite 117, Franklin, TN 37067
www.beyond-therapy.org

Contact: (615) 656-4656
Primary purpose: Promote Improved Health an Wellness
Accreditations: JCAHO
Reimbursement Accepted: Private Insurance, TNCare, and Workman's Compensation

Rehabilitation Programs:
Outpatient Neurological Rehabilitation Program

Services Provided:
Intensive strengthening and motor patterned activity

SKYLINE MEDICAL CENTER
3441 Dickerson Pike, Nashville, TN 37207
www.skylinemedicalcenter.com

SKYLINE MADISON CAMPUS
500 Hospital Drive, Madison, TN 37115
www.skylinemadison.com

Contact: (615) 769-7336
Primary purpose: Rehabilitation Services
Accreditations: Commission on Accreditationof Rehab Facilities
Reimbursement Accepted: Insurance, Medicare, and Workman's Compensation

Rehabilitation Programs:
Acute Inpatient Rehabilitation – Main Campus
Outpatient Rehab – both campuses
Neuro Day program – Madison Campus
Community Fitness & Wellness Center – Madison Campus

Services Provided:
Physical Therapy
Occupational Therapy
Speech/Cognitive Therapy
Aquatic Therapy
Community Re-entry
Neuropsychology
Video Swallow Studies
Lymphedema Therapy
Falls/Balance Therapy
Outpatient Cardiac/Pulmonary Rehab
Wheelchair Seating Clinic

TENNESSEE REHABILITATION CENTER
Tennessee Department of Human Services, 460 9th Avenue, Smyrna, TN 37167
www.tennessee.gov/humanserv/rehab/trc.html

Contact: Director of TBI Program (615) 459-6811 Ext. 127
Email: janet.l.morris@tn.gov
Primary purpose: Comprehensive Rehabilitation Center and Vocational Training
Accreditations: CARF
Note: Eligibility required through Vocational Rehabilitation (VR)

Rehabilitation Programs:
- Physical Rehabilitation Services
- Traumatic Brain Injury Program
- Visual Impairment Services

Services Provided:
- Activities of Daily Living (ADL) Assessments
- Assistive Technology
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Therapy
- Community Re-entry

Services Provided Continued:
- Dormitory Housing while in the program
- Driving Evaluation/Education
- Golf Rehabilitation Therapy
- Independent Living Skills
- Medical Services
- Mobility and Route Finding Assessments
- Nutrition Services
- Occupational Therapy
- Personal Care Assistants Training
- Physical Therapy
- Pre-vocational and Vocational Training
- Psychiatric/Counseling Services
- Recreational Therapy
- Speech and Language Therapy
- Support Groups
- Vision Therapy
- Vocational Evaluation and Assessments
- Work Adjustment Training

TOP REHABILITATION SERVICES, INC.
2110 North Jackson Street, Tullahoma, TN 37388
www.toprehab.com

Contact: (931) 455-5189
Primary purpose: Outpatient
Accreditations: Medicare
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Tenncare, State/County Vocational Rehab Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Outpatient Rehabilitation, Adult and Pediatric

Services Provided:
- Assistance with Insurance Issues
- Cognitive Retraining
- Education
- Independent Living Skills
- Occupational Therapy
- Physical Therapy
- Prevocational Training
- Speech Therapy including attention, communication, memory, problem-solving and visual processing

21ST CENTURY LIVING SERVICES
1165 Lake Marie Road, Gallatin, TN 37066
www.21cldrs.com

Contact: Program Director (615) 452-9766 or (800) 452-9771
Primary purpose: Community Re-entry and Integration
Reimbursement Accepted: Insurance, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Community Re-entry
- Respite Care
- Supervised Living/Group Home
- Supported Independent Living and Long Term Residential
- Transitional Living Program
- Vocational Program

Services Provided:
- Assistance with Insurance Issues
- Behavior Modification
- Case Management/Care Coordination
- Counseling
- Day Care
- Financial Planning (Wills, trusts, etc.)
- Home and Structural Modifications
- Housing
- Independent Living Skills
- Job Coaching
- Organized Socialization
- Religious Support
- Substance Abuse Prevention
- Transportation, Information and Services
- Work Adjustment Training

VANDERBILT-STALLWORTH REHABILITATION HOSPITAL
2201 Children's Way Avenue, Nashville, TN 37212
www.vanderbiltstallworthrehab.com

Contact: Director of Clinical Services, (615) 320-7600
Primary purpose: Free Standing Rehab Hospital
Accreditations: Medicare
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult and Pediatric
- Behavior Management
- Coma Stimulation
- Day Treatment
- Outpatient Rehabilitation, Adult and Pediatric
- Stroke/Brain Injury Outpatient Day Program

Services Provided:
- Assistance with Insurance Issues
- Case Management/Care Coordination
- Cognitive Retraining
- Counseling
- Home and Structural Modifications
- Inpatient Rehabilitation
- Neurology
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Physical Therapy
- Religious Support
- Respiratory Therapy
- Speech Language Pathology

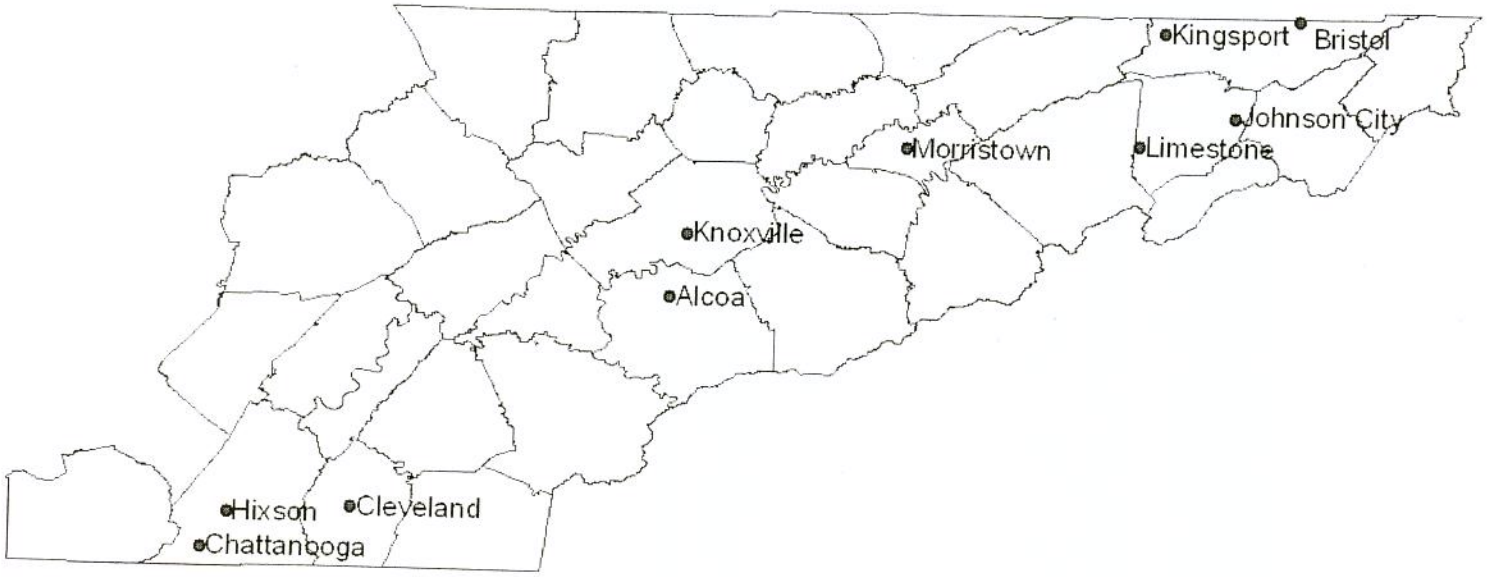
VANDERBILT UNIVERSITY MEDICAL CENTER
1739 T.V.C., 1301 22nd Avenue, Nashville, TN 37232-5677
www.mc.vanderbilt.edu

Contact: Manager, Acute Services (615) 322-5000
Primary purpose: Acute Care Hospital
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, State/County Mental Health Funds, State/County Vocational Rehab Funds, Developmentally Disabled (DD) Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Coma Stimulation
- Outpatient Rehabilitation, Adult and Pediatric
- Ventilator

Services Provided:
- Assistive Technology
- Audiology
- Cognitive Retraining
- Driving Evaluation/Education
- Neurology
- Nursing
- Occupational Therapy
- Physical Therapy
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Transportation, Information
- Vision Services

FACILITIES AND PROGRAMS: EAST TENNESSEE REGION



ASSOCIATED THERAPEUTICS INC.
2704 Mineral Springs Avenue, Knoxville, TN 37917
www.associatedtherapeutics.com

Contact: (865) 687-4537
Primary purpose: Outpatient Rehab
Accreditations: CARF
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
Outpatient Rehabilitation, Adult and Pediatric
Vocational Program

Services Provided:
Case Management/Care Coordination
Counseling
Independent Living Skills
Job Coaching
Occupational Therapy
Physical Therapy
Speech Language Pathology
Work Adjustment Training

BLOUNT MEMORIAL OUTPATIENT REHAB AT SPRINGBROOK
220 Associates Blvd., Alcoa, TN 37701
www.blountmemorial.org

Contact: Coordinator Outpatient Rehab (865) 980-7140
Primary purpose: Hospital Based Rehab Unit
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, State/County Mental Health Funds,State/County Vocational Rehab Funds, Developmentally Disabled (DD) Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
Acute Inpatient Rehabilitation
Adult and Pediatric
Outpatient Rehabilitation
Adult and Pediatric
Psychosocial Adjustment Program

Services Provided:
Inpatient Rehabilitation
Occupational Therapy
Physical Therapy
Speech Language Pathology

THE CRUMLEY HOUSE
300 Urbana Road, Limestone, TN 37681
www.crumleyhouse.com

Contact: Executive Director (423) 257-3644
Primary purpose: Community Re-Entry and Integration/Residential
Reimbursement Accepted: State/County Vocational Rehab Funds, Developmentally Disabled (DD) Funds, Self-Pay

Rehabilitation Programs:
- Behavior Management
- Community Re-entry
- Day Treatment
- Recreation Program
- Vocational Program

Services Provided:
- Academic Transitioning
- Assistive Technology
- Behavior Modification
- Case Management/Care Coordinator
- Cognitive Retraining
- Housing
- Independent Living Skills
- Job Coaching
- Organized Socialization
- Prevocational Training
- Recreational Therapy
- Social Services
- Support Group, Family and Survivor
- Transportation, Information
- Work Adjustment Training

EAST TENNESSEE CHILDREN'S HOSPITAL REHABILITATION CENTER
1025 Children's Way, Knoxville, TN 37922
www.etch.com

Contact: Executive Director (865) 690-8961
Primary purpose: Provides outpatient and acute-care inpatient rehab to children ages 0 to 21
Accreditations: JCAHO
Reimbursement Accepted: All private insurances, all TennCare, Self-Pay

Rehabilitation Programs:
- Acute-care inpatient
- Day Treatment
- Home Health Rehab
- Outpatient Rehabilitation

Services Provided:
- Case Management
- Nursing
- Nutrition
- OT/PT/Speech Evaluation and Treatment including:
  - Assistive Technology
  - Augmentative Communication
  - High Risk Follow-up Clinic
  - Land and Aquatic Therapy
  - Oral Motor Development
  - Seating and Positioning
- Parent Training
- Psychology
- Recreation: Developmental Activities/Summer Camp
- Social Work
- Transportation

ERLANGER MEDICAL CENTER
975 East Third Street, Chattanooga, TN 37403
www.erlanger.org

Contact: Case Management (423) 778-7654 or (423) 778-2520
Primary purpose: Acute Care Hospital
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, State/County Vocational Rehab Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Outpatient Rehabilitation, Adult and Pediatric
- Ventilator Support and Weaning

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Case Management/Care Coordination

Services Provided Continued:
- Dietetics
- Housing
- Neurology
- Nursing
- Occupational Therapy
- Physical Therapy
- Prevocational Training
- Religious Support
- Respiratory Therapy
- School Liaison
- Social Services
- Speech Language Pathology
- Transportation, Information

HEALTHSOUTH CHATTANOOGA REHABILITATION HOSPITAL
2412 McCallie Avenue, Chattanooga, TN 37421
www.healthsouth.com

Contact: Director of Marketing (423) 698-0221, Ext. 142
Primary purpose: Inpatient Rehabilitation Hospital
Accreditations: Medicare, JCAHO
Reimbursement Accepted: Medicare, TennCare, Workers' Compensation, Self-Pay, Commercial Insurance

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult and Adolescent
- Behavior Management
- Community Re-entry
- Day Treatment
- Early Intervention
- Outpatient Rehabilitation, Adult and Pediatric
- Psychosocial Adjustment Program
- Transitional Living Program
- Pulmanary Program

Services Provided:
- Assistance with Insurance Issues
- Case Management/Care Coordination

Services Provided Continued:
- Cognitive Retraining
- Counseling
- Dietetics
- Education
- Home Evaluations
- Independent Living Skills
- Interactive Mentronome Therapy
- Lymphedema Therapy
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Physical Therapy
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Family and Survivor
- Vestibular Therapy
- VitaStim Therapy

HEALTHSOUTH REHABILITATION HOSPITAL
113 Cassel Drive, Kingsport, TN 37660
www.healthsouthkingsport.com

Contact: Admissions (800) 454-7422
Primary purpose: Inpatient Rehabilitation Hospital
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult (16 years +)
- Behavior Management
- Community Re-entry
- Psychosocial Adjustment Program

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology
- Case Management/Care Coordination
- Cognitive Retraining
- Inpatient Rehabilitation
- Nursing
- Occupational Therapy
- Physical Therapy
- Respiratory Therapy
- Speech Language Pathology

HOSANNA COMMUNITY
6410 Grubb Road, Hixson, TN 37343
www.hosannacommunity.org

Contact: (423) 870-6880
Primary purpose: Residential Facility
Reimbursement Accepted: Self-Pay, SSI, Voc Rehab

Rehabilitation Programs:
- Behavior Management
- Outpatient Rehabilitation, Adult
- Psychosocial Adjustment Program
- Supervised Living/Group Home
- Supported Living Program
- Vocational Program

Services Provided:
- Case Management/Care Coordination
- Counseling
- Housing
- Independent Living Skills
- Job Coaching
- Occupational Therapy
- Organized Socialization
- Physical Therapy
- Religious Support
- Social Services
- Transportation, Services
- Work Adjustment Training

LAKEWAY REGIONAL HOSPITAL
726 McFarland Street, Morristown, TN 37814
www.chs.net

Contact: Director (423) 522-6000
Primary purpose: Hospital Based Rehab Unit
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult
- Outpatient Rehabilitation, Adult

Services Provided:
- Assistance with Insurance Issues
- Audiology
- Case Management/Care Coordination
- Cognitive Retraining
- Dietetics
- Education
- Home and Structural Modifications

Services Provided Continued:
- Independent Living Skills
- Inpatient Rehabilitation
- Nursing
- Occupational Therapy
- Physical Therapy
- Re-education
- Social Services
- Speech Language Pathology
- Support Group, Family and Survivor

PATRICIA NEAL REHABILITATION CENTER
at Ft. Sanders Regional Medical Center, 1901 Clinch Avenue, Knoxville, TN 37916
www.patneal.org

Contact: Admissions (865) 541-1446
Primary purpose: Hospital Based Rehab Unit
Accreditations: Medicare, CARF, CARF-BI, JCAHO
Reimbursement Accepted: Medical Insurance, Medicare/Medicaid, State/County Vocational Rehab Funds, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult and Pediatric
- Behavior Management/Psychosocial Adjustment
- Community Re-entry
- Day Treatment
- Outpatient Rehabilitation, Adult

Services Provided:
- Academic Transitioning/School Liaison
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Behavior Medicine
- Brain Injury Education
- Case Management/Care Coordination

Services Provided Continued:
- Cognitive Retraining
- Counseling/Neuropsychological Evaluation
- Dietetics
- Driving Evaluation/Education
- Independent Living Skills
- Inpatient Rehabilitation
- Neurology
- Nursing
- Occupational Therapy
- Physical Therapy
- Physiatrist and CRRN Nurses
- Prevocational Training
- Recreational Therapy
- Re-education
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Family and Survivor
- Transportation, Information

QUILLEN REHAB HOSPITAL
2511 Wesley Street, Johnson City, TN 37601
www.msha.com

Contact: Nurse Liaison (423) 283-0700
Primary purpose: Hospital-Based Rehab Unit
Accreditations: Medicare, CARF, JCAHO
Reimbursement Accepted: Insurance, Medicare, Medicaid/ TennCare, State/County Vocational Rehab Funds, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult Geriatric, Primarily
- Behavior Management
- Outpatient Peds/Neuro

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining
- Counseling
- Dietetics

Services Provided Continued:
- Education
- Independent Living Skills
- Inpatient Rehabilitation
- Neurology
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization
- Physical Therapy
- Recreational Therapy
- Re-education
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Family and Survivor
- Transportation, Information
- Vocational Evaluation/Counseling

SAINT MARY'S HOSPITAL REHABCARE CENTER
900 East Oakhill Avenue, Knoxville, TN 37917-4556

Contact: Program Director (865) 545-7793
Primary purpose: Hospital-Based Rehab Unit
Accreditations: Medicare, CARF, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult and Pediatric
- Behavior Management
- Coma Stimulation
- Community Re-entry
- Psychosocial Adjustment Program

Services Provided:
- Academic Transitioning
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Behavior Modification
- Case Management/Care Coordination

Services Provided Continued:
- Cognitive Retraining
- Counseling/Neuropsychological Evaluation
- Dietetics
- Driving Evaluation/Education
- Education
- Independent Living Skills
- Inpatient Rehabilitation
- Neurology
- Nursing
- Occupational Therapy
- Organized Socialization/Recreational Therapy
- Physical Therapy
- Re-education
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Family and Survivor
- Transportation, Information
- Vocational Evaluation/Counseling

SISKIN HOSPITAL FOR PHYSICAL REHABILITATION
One Siskin Plaza, Chattanooga, TN 37403
www.siskinrehab.org

Contact: (423) 634-1200
Primary purpose: Free Standing Rehab Hospital
Accreditations: Medicare, CARF, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, GA Medicaid, Medicaid/TennCare, Workers' Compensation, John Deere, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation
- Coma Stimulation
- Community Re-entry
- Day Treatment
- Outpatient Rehabilitation, Adult and Pediatric
- Vocational Program

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Balance Program
- Case Management/Care Coordination
- Cognitive Retraining
- Counseling

Services Provided Continued:
- Dietetics
- Driving Evaluation/Education
- Home and Structural Modifications
- Independent Living Skills
- Inpatient Rehabilitation
- Job Coaching
- Lymphedema Therapy
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Peer Counseling
- Physical Therapy
- Recreational Therapy
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Family and Survivor
- Transportation, Information and Services
- Vision Services
- Vita Stim Therapy
- Work Adjustment Training

T. C. THOMPSON CHILDREN'S HOSPITAL
910 Blackford Street, Chattanooga, TN 37403
www.erlanger.org

Contact: Pediatric Trauma Director (423) 778-7262
Primary purpose: Acute Care Hospital
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, State/County Mental Health Funds, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation
- Day Treatment
- Outpatient Rehabilitation, Pediatric

Services Provided:
- Audiology
- Behavior Modification
- Religious Support
- Respiratory Therapy
- Social Services

UNIVERSITY OF TENNESSEE MEDICAL CENTER
1924 Alcoa Hwy. U-25, Knoxville, TN 37920
www.utmedicalcenter.org

Contact: Social Worker (865) 544-9075 or (865) 544-9000
Primary purpose: Acute Care Hospital
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult and Pediatric
- Coma Stimulation
- Outpatient Rehabilitation, Adult and Pediatric
- Ventilator Support/Weaning

Services Provided:
- Assistance with Insurance Issues
- Audiology
- Counseling

Services Provided Continued:
- Education
- Neurology
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Physical Therapy
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Substance Abuse Treatment
- Support Group, Family
- Transportation, Information

WELLMONT HOLSTON VALLEY MEDICAL CENTER
P.O. Box 238, Kingsport, TN 37662
www.wellmont.org

Contact: Case Manager, Neuro-Orthropedics (423) 224-6650
Primary purpose: Acute Care Hospital
Accreditations: Medicare, CARF, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, State/County Mental Health Funds, State/County Vocational Rehab Funds, Developmentally Disabled (DD) Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation
- Outpatient Rehabilitation, Adult and Pediatric

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Case Management/Care Coordination
- Dietetics

Services Provided Continued:
- Education
- Financial Planning (Wills, trusts, etc.)
- Neurology
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Physical Therapy
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Transportation, Information
- Vision Services
- Work Adjustment Training

OUT-OF-STATE FACILITIES AND PROGRAMS

BAPTIST MEMORIAL HOSPITAL AT DESOTO
7601 South Crest Parkway, Southaven, MS 38671
www.bmhcc.org

Contact: Rehab (662) 349-4000
Primary purpose: Acute Care Hospital
Accreditations: Medicare, CARF, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult
- Outpatient Rehabilitation, Adult and Children
- Psychosocial Adjustment Program

Services Provided:
- Assistance with Insurance Issues
- Audiology
- Behavior Modification
- Case Management/Care Coordination

Services Provided Continued:
- Counseling
- Dietetics
- Inpatient Rehabilitation
- Neurology
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization
- Physical Therapy
- Recreation Therapy
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology

CARDINAL HILL REHABILITATION HOSPITAL
2050 Versailles Road, Lexington, KY 40504
www.cardinalhill.org

Contact: Program Manager (859) 254-5701
Primary purpose: Free Standing Rehab Hospital
Accreditations: CARF, Medicare, Medicaid/TennCare
Reimbursement Accepted: Insurance, Medicare, Medicaid (KY), State/County Vocational Rehab Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult and Pediatric
- Coma Stimulation
- Community Re-entry Program
- Outpatient Day Program
- Outpatient Rehabilitation, Adult and Pediatric

Services Provided:
- Academic Transitioning
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining
- Counseling
- Driving Evaluation/Education

Services Provided Continued:
- Education
- Independent Living Skills
- Inpatient Rehabilitation
- Lokomat Therapy
- Mild TBI Concussion Clinic
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Psychology
- Physical Therapy
- Physiatrists
- Prevocational Training
- Recreational Therapy
- Re-education
- Rspiratory Therapy
- School Liaison
- Social Services
- Special Education
- Speech Language Pathology
- Support Group, Family and Survivor
- Vision Services
- Vocational counseling and evaluation

CARE PARTNERS REHABILITATION HOSPITAL
68 Sweeten Creek Road, Asheville, NC 28803
www.carepartners.org

Contact: Admissions Coordinator (828) 274-6151
Program Director for TBI (828) 274-6148
Primary purpose: Free Standing Rehab Hospital
Accreditations: CARF, CARF-BI, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid of NC, State/County Vocational Rehab Funds, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult
- Outpatient Rehabilitation, Adult
- Psychosocial Adjustment Program

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Behavior Modification
- Case Management/Care Coordination

Services Provided Continued:
- Cognitive Retraining
- Counseling
- Dietetics
- Driving Evaluation/Education
- Education
- Independent Living Skills
- Inpatient Rehabilitation
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Physical Therapy
- Prevocational Training
- Recreational Therapy
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Family

CENTER FOR COMPREHENSIVE SERVICES, INC.
306 West Mill Street, P.O. Box 2825, Carbondale, IL 62902
www.neurorestorative.com

Contact: (618) 529-3060 ext. 300
Primary purpose: Community Re-entry
Accreditations: CARF, CARF-BI
Reimbursement Accepted: Insurance, State/County Vocational Rehab Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Behavior Management/Psychosocial Adjustment Program
- Community Re-entry
- Day Treatment
- Outpatient Rehabilitation, Adult and Pediatric
- Post-Acute Rehabilitation, Adult
- Sheltered Workshop Program
- Substance Abuse Treatment Prevention
- Supervised Living/Group Home
- Supported Living Program
- Transitional Living Program
- Vocational Program

Services Provided:
- Academic Transitioning/School Liaison
- Assistance with Insurance Issues
- Assistive Technology

Services Provided Continued:
- Audiology
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining
- Counseling/Peer Counseling
- Driving Evaluation/Education
- Education/Special Education
- Home and Structural Modifications
- Independent Living Skills
- Inpatient Rehabilitation
- Job Coaching
- Neuropsychological Evaluation
- Nursing
- Organized Socialization/Recreational Therapy
- Physical Therapy
- Prevocational Training
- Re-education
- Social Services
- Speech Language Pathology
- Support Group, Family and Survivor
- Transportation, Services
- Work Adjustment Training

CHILDREN'S HEALTHCARE OF ATLANTA
1001 Johnson Ferry Road N.E., Atlanta, GA 30342
www.choa.org

Contact: (404) 785-5252
Primary purpose: Acute Care Hospital
Accreditations: CARF, JCAHO
Reimbursement Accepted: Insurance, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Pediatric
- Coma Stimulation
- Community Re-entry
- Day Treatment
- Mild Head Injury Program
- Outpatient Rehabilitation, Pediatric
- Ventilator

Services Provided:
- Academic Transitioning
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Behavior Modification
- Case Management/Care Coordination

Services Provided Continued:
- Cognitive Retraining
- Counseling/Peer Counseling
- Education
- Home and Structural Modifications
- Independent Living Skills
- Inpatient Rehabilitation
- Neurology/Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization
- Physical Therapy
- Recreational Therapy
- Religious Support
- Respiratory Therapy
- School Liaison
- Social Services
- Speech Language Pathology
- Support Group, Family and Survivor

FLOYD MEDICAL CENTER
304 Turner McCall Blvd., P.O. Box 233, Rome, GA 30165
www.floyd.org

Contact: Case Manager (706) 509-5000
Primary purpose: Hospital Based Rehab Unit
Accreditations: Medicare, CARF, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid (Outpatient), Developmentally Disabled (DD) Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult and Pediatric
- Coma Stimulation
- Community Re-entry
- Day Treatment
- Outpatient Rehabilitation, Adult and Pediatric
- Psychosocial Adjustment Program

Services Provided:
- Academic Transitioning/School Liaison
- Assistance with Insurance Issues
- Assistive Technology
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining

Services Provided Continued:
- Counseling
- Dietetics
- Education
- Home and Structural Modifications
- Independent Living Skills
- Inpatient Rehabilitation
- Neurology/Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization/Recreational Therapy
- Physical Therapy
- Prevocational Training
- Re-education
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Family
- Transportation, Information and Services
- Work Adjustment Training

HEALTHSOUTH LAKESHORE REHABILITATION HOSPITAL
3800 Ridgeway Drive, Birmingham, AL 35209
www.healthsouthlakeshorerehab.com

Contact: (205) 868-2000
Primary purpose: Free Standing Rehab Hospital
Accreditations: Medicare, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, State/County Mental Health Funds, State/County Vocational Rehab Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult
- Coma Stimulation
- Community Re-entry
- Outpatient Rehabilitation, Adult
- Psychosocial Adjustment Program
- Ventilator
- Vocational Program

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology

Services Provided Continued:
- Audiology
- Case Management/Care Coordination
- Cognitive Retraining
- Dietetics
- Education
- Home and Structural Modifications
- Inpatient Rehabilitation
- Neurology
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization
- Physical Therapy
- Recreational Therapy
- Religious Support
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Support Group, Family
- Vision Services

HEALTHSOUTH REHAB HOSPITAL OF JONESBORO
1201 Fleming Avenue, Jonesboro, AR 72401
www.healthsouth.org

Contact: Director of Case Management (870) 932-0440 Ext. 252
Primary purpose: Free Standing Rehab Hospital
Accreditations: Medicare, CARF, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid (AR), Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult and Pediatric
- Behavior Management/Psychosocial Adjustment Program
- Coma Stimulation
- Day Treatment
- Outpatient Rehabilitation, Adult and Pediatric

Services Provided:
- Academic Transitioning/School Liaison
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining

Services Provided Continued:
- Counseling/Peer Counseling
- Dietetics
- Education
- Home and Structural Modifications
- Independent Living Skills
- Inpatient Rehabilitation
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization
- Physical Therapy
- Re-education
- Respiratory Therapy
- Social Services
- Speech Language Pathology
- Vocational Evaluation/Counseling

KLUGE CHILDREN'S REHABILITATION CENTER, UNIVERSITY OF VIRGINIA
2270 Ivy Road, Charlottesville, VA 22903
www.healthsystem.virginia.edu

Contact: Inpatient Referral Coordinator (434) 924-5272 or 1 (800) 627-8596 ext. 45272
Primary purpose: Acute Care Hospital
Accreditations: Medicare, JCAHO, CARF
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, State/County Mental Health Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Pediatric
- Coma Stimulation
- Community Re-entry
- Outpatient Rehabilitation, Pediatric
- Psychosocial Adjustment Program
- Ventilator

Services Provided:
- Academic Transitioning
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining

Services Provided Continued:
- Counseling
- Dietetics
- Education
- Financial Planning (Wills, trusts, etc.)
- Independent Living Skills
- Inpatient Rehabilitation
- Neurology and Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization
- Physical Therapy
- Recreational Therapy
- Religious Support
- Respiratory Therapy
- School Liaison
- Social Services
- Special Education
- Speech Language Pathology
- Support Group, Family
- Transportation, Information and Services
- Vision Services
- Vocational Counseling

LEARNING SERVICE CORPORATION
707 Morehead Avenue, Durham, NC 27707
www.learningservices.com

Contact: Director of Admissions (888) 419-9955 or (919) 688-4444
Primary purpose: Supported Living
Accreditations: CARF, CARF-BI, Medicare
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, State/County Vocational Rehab Funds, Developmentally Disabled (DD) Funds, Veterans' Benefits, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Behavior management
- Community Re-entry
- Day Treatment
- Outpatient Rehabilitation, Adult
- Psychosocial Adjustment Program
- Sheltered Workshop Program
- Skilled Nursing Care
- Supervised Living/Group Home
- Supported Living Program
- Transitional Living Program
- Vocational Program

Services Provided:
- Behavior Modification
- Cognitive Retraining
- Counseling
- Dietetics
- Education, School Liaison
- Home and Structural Modifications
- Independent Living Skills, Housing
- Inpatient Rehabilitation
- Job Coaching
- Neuropsychological Evaluation
- Occupational Therapy
- Physical Therapy
- Prevocational and Vocational Training
- Recreational Therapy
- Respiratory Therapy
- Respite Service
- Social Services
- Speech Language Pathology
- Support Group, Family and Survivor
- Work Adjustment Training

THE MARCUS AUTISM CENTER
1920 Briarcliff Road NE, Atlanta, GA 30329-4010
www.marcus.org

Contact: Social Work Department (404) 785-9400
Primary purpose: Community-based Rehab Facility
Accreditations: Medicare, CARF, JCAHO
Reimbursement Accepted: CHAMPUS, Private Insurance, Medicaid-GA, State/County Mental Health Funds, Developmentally Disabled (DD) Funds, Self-Pay

Rehabilitation Programs:
- Behavior Management
- Outpatient Rehabilitation, Pediatric

Services Provided:
- Academic Transitioning
- Behavior Modification
- Day Treatment
- Neurology
- Nursing
- Social Services

PATHWAYS BRAIN INJURY PROGRAM AT CHRISTOPHER EAST
4200 Brown's Lane, Louisville, KY 40220
www.hcr-manorcare.com

Contact: Program Director (502) 459-8900 Ext. 231
Primary purpose: Facility Based Rehabilitation Unit
Accreditations: CARF
Reimbursement Accepted: Insurance, Medicaid (KY), Self-Pay

Rehabilitation Programs:
- Coma Stimulation
- Sub-Acute Inpatient Rehabilitation, Adult and Pediatric

Services Provided:
- Assistance with Insurance Issues
- Case Management/Care Coordination
- Cognitive Retraining

Services Provided Continued:
- Counseling
- Dietetics
- Inpatient Rehabilitation
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Physical Therapy
- Recreational Therapy
- Social Services
- Speech Language Pathology

RESCARE PREMIER
220 West Hutchison, San Marcos, TX 78666
www.rescarepremier.com

Contact: Administrator (512) 396-1200 or (800) 282-7246
Primary purpose: Community Re-entry and Integration Organization
Accreditations: CARF
Reimbursement Accepted: Private Insurance, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Community Re-entry
- Mild Head Injury Program
- Psychosocial Adjustment Program
- Respite Care
- Supervised Living/Group Home
- Supported Living Program
- Transitional Living Program
- Vocational Program

Services Provided:
- Academic Transitioning
- Assistive Technology
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining

Services Provided Continued:
- Counseling
- Driving Evaluation/Education
- Education
- Housing
- Independent Living Skills
- Job Coaching
- Nursing
- Occupational Therapy
- Organized Socialization
- Peer Counseling
- Physical Therapy
- Prevocational Training
- Recreational Therapy
- Re-education
- Religious Support
- School Liaison
- Social Services
- Special Education
- Speech Language Pathology
- Support Group (Family and Survivor)
- Transportation Services
- Work Adjustment Training

RESTORE NEURO BEHAVIOR CENTER
200 Galleria Parkway, Suite 1800, Atlanta, GA 30339
www.restorehealthgroup.com

Contact: (770) 563-8224 or (800) 437-7972 ext. 8251
Primary purpose: Community-Based Rehab Facility
Accreditations: CARF
Reimbursement Accepted: Private Insurance, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Behavior Management
- Community Re-entry
- Sheltered Workshop Program
- Supervised Living/Group Home
- Transitional Living Program

Services Provided:
- Academic Transitioning
- Assistance with Insurance Issues
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining

Services Provided Continued:
- Counseling
- Independent Living Skills
- Inpatient Rehabilitation
- Job Coaching
- Neurology
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Physical Therapy
- Prevocational Training
- Recreational Therapy
- Rehab Nursing (Post-Acute Chronic)
- Speech Language Pathology
- Substance Abuse Treatment
- Pre-Voc Volunteer Placement

ROOSEVELT WARM SPRINGS INSTITUTE FOR REHABILITATION
Hwy. 27-A, P.O. Box 1000, Warm Springs, GA 31830-0268
www.rooseveltrehab.org

Contact: Admissions Director (706) 655-5416
Primary purpose: Free Standing Rehab Hospital
Accreditations: Medicare, CARF, CARF-BI, JCAHO
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Medicaid/TennCare, State/County Vocational Rehab Funds,

Rehabilitation Programs:
Acute Inpatient Rehabilitation, Adult and Pediatric
Outpatient Rehabilitation, Adult and Pediatric
Vocational Program

Services Provided:
Academic Transitioning/School Liaison
Assistance with Insurance Issues
Assistive Technology
Audiology
Case Management/Care Coordination
Cognitive Retraining
Counseling
Dietetics

SAFEHAVEN
9558 Highway 27 N, P.O. Box 69, Rock Spring, GA 30739
www.safehavenjsf.org

Contact: Executive Director (706) 375-9520
Primary purpose: TBI Life Long Care for Low Level
Accreditations: Medicare
Reimbursement Accepted: Workers' Compensation, Self-Pay

Rehabilitation Programs:
Intermediate Nursing Care Program

Services Provided:
Assistance with Insurance Issues
Case Management/Care Coordination

Services Provided Continued:
Neuropsychological Evaluation
Nursing
Organized Socialization
Physical Therapy
Religious Support
Respiratory Therapy
Transportation, Information and Services
Vision Services

SHEPHERD CENTER
2020 Peachtree Road N.W., Atlanta, GA 30309
www.shepherd.org

Contact: Admissions Manager (404) 350-7345
Primary purpose: Free Standing Rehab Hospital
Accreditations: CARF, CARF-BI, JCAHO, CARF Community Integrative
Reimbursement Accepted: Insurance, Medicaid/TennCare, CHAMPUS, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation, Adult
- Community Re-entry
- Day Treatment
- Early Recovery
- Mild Head Injury Program
- Outpatient Rehabilitation, Adult
- Supervised Living/Group Home
- Supported Living Program
- Transitional Living Program
- Ventilator Weaning
- Vocational Program

Services Provided:
- Assistance with Insurance Issues
- Assistive Technology

Services Provided Continued:
- Behavior Modification
- Case Management/Care Coordination
- Cognitive Retraining
- Counseling/Peer Counseling
- Dietetics
- Driving Evaluation/Education
- Education
- Housing
- Independent Living Skills
- Job Coaching
- Neurology/Neuropsychological Evaluation
- Occupational Therapy
- Organized Socialization
- Physical Therapy
- Recreational Therapy
- Religious Support
- Respiratory Therapy
- Respite Service
- Speech Language Pathology
- Support Group, Family and Survivor
- Work Adjustment Training

SOUTHERN KENTUCKY REHABILITATION HOSPITAL
1300 Campbell Lane, Bowling Green, KY 42104
www.vibrahealthcare.com

Contact: Director of Admissions (270) 782-6900 or (800) 989-5775
Primary purpose: Free Standing Rehab Hospital
Accreditations: Medicare, JCAHO, CARF, Medicaid
Reimbursement Accepted: CHAMPUS, Insurance, Medicare, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Acute Inpatient Rehabilitation

Services Provided:
- Assistive Technology
- Case Management/Care Coordination
- Cognitive Retraining

Services Provided Continued:
- Counseling
- Inpatient Rehabilitation
- Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Physical Therapy
- Recreational Therapy
- Respiratory Therapy
- Speech Language Pathology
- Support Group, Survivor

TIMBER RIDGE RANCH NEUROREHABILITATION CENTER
15000 Highway 298, Benton, AR 72015
www.neurorestorative.com

Contact: Director of Administrative Services 1-800-697-5350
Primary purpose: Free Standing Rehab Hospital
Accreditations: CARF, CARF-BI, JCAHO
Reimbursement Accepted: Insurance, Medicaid/TennCare, State/County Mental Health Funds, State/County Vocational Rehab Funds, Developmentally Disabled (DD) Funds, Workers' Compensation, Self-Pay

Rehabilitation Programs:
- Behavior Management/Psychosocial Adjustment Program
- Community Re-entry
- Day Treatment
- Outpatient Rehabilitation, Adult and Pediatric
- Respite Care
- Substance Abuse Prevention
- Transitional Living Program
- Vocational Program

Services Provided:
- Academic Transitioning/School Liaison
- Assistance with Insurance Issues
- Assistive Technology
- Audiology
- Behavior Modification
- Case Management/Care Coordination
- Child Care

Services Provided Continued:
- Cognitive Retraining
- Counseling/Peer Counseling
- Dietetics
- Driving Evaluation/Education
- Education
- Home and Structural Modifications
- Housing
- Independent Living Skills
- Inpatient Rehabilitation
- Job Coaching
- Neurology/Neuropsychological Evaluation
- Nursing
- Occupational Therapy
- Organized Socialization/Recreational Therapy
- Physical Therapy
- Prevocational Training
- Re-education
- Religious Support
- Social Services
- Special Education
- Speech Language Pathology
- Support Group, Family and Survivor
- Transportation, Information and Services
- Work Adjustment Training

STATEWIDE PROGRAMS AND OTHER RESOURCES

Council on Developmental Disabilities

Parkway Towers, Suite 130, 404 James Robertson Parkway, Nashville, TN 37243
Phone: (615) 532-6615, TTY: (615)741-4562, FAX: (615)532-6964

The Council:

The Council is established through the Developmental Disabilities Assistance and Bill of Rights Act. The members of the Council are appointed by the Governor and represent a broad range of developmental disabilities, as well as the ethnic, cultural, linguistic and geographical diversity of the state.

Council members are individuals with developmental disabilities and parents of children with disabilities. The Council includes in its membership representatives of the principal state agencies that administer funds provided under the Rehabilitation Act, the Individuals with Disabilities Education Act, the Older Americans Act, and Title XIX of the Social Security Act for persons with developmental disabilities. Also included are persons from higher education training facilities, university affiliated programs, the state protection and advocacy system, local and nongovernmental agencies, and private nonprofit groups concerned with services for people with developmental disabilities.

The Council is responsible for administering its program and grant funds. The Council prepares its own budget and hires a staff who are supervised and evaluated by the Council. The Governor designates a State agency to disburse funds and provide administrative support services as requested by and negotiated with the Council.

Council Responsibilities:

The responsibilities of the Council are:

- to advocate systems and policy change that support the independence, productivity, integration, and inclusion in the community of all people with developmental disabilities.
- to address, on a statewide and comprehensive basis, urgent needs for services, support and other assistance for individuals with developmental disabilities and their families.

The Developmental Disabilities Grant Program:
The Developmental Disabilities Grant program demonstrates new ways, on a time-limited basis, to enhance the independence, productivity, integration, and inclusion of individuals with developmental disabilities into the community. All requests for funds must reflect Council priority areas identified in the Developmental Disabilities State Plan: employment related projects; leadership development, systems change, public awareness and inclusion. Requests for funds are evaluated and awarded by the Council.

Partners in Policymaking Leadership Institute:
The Partners in Policymaking Leadership Institute (PIP) is a priority initiative of the Council. PIP is a unique leadership program that is designed to provide individuals with disabilities and parents of children with disabilities, state-of-the-art information on disability policy issues. With the guidance of nationally recognized disability experts, participants are led through an intensive course consisting of seven weekend sessions, i.e., one weekend a month for seven months.

PIP provides participants with the knowledge and experience to make changes in the policies that effect them and their family. Participants are also asked to complete homework assignments and reading and to become involved in policy making on the local, state or federal level.

Introduction to Americans with Disabilities Act

The Americans with Disabilities Act (ADA) was signed into law on July 26, 1990. The Act furthers the goal of full participation of people with disabilities by mandating the elimination of discrimination against individuals with disabilities. The Act sends a clear message of equal opportunity for individuals with disabilities, and further, protects persons with disabilities from discrimination in the areas of employment (Title I), state and local government services (Title II), public accommodations (Title III), transportation (Titles II & III), and telecommunications (Title IV).

Centers for Independent Living

The Centers for Independent Living provide persons with disabilities opportunities to be self advocates and to make their own decisions regarding living arrangements, means of transportation, employment, social and recreational activities, as well as other aspects of everyday life.

Memphis Center for Independent Living
1633 Madison Avenue
Memphis, TN 38104
Phone: (901) 726-6404
www.mcil.org

Center for Independent Living of Middle Tennessee
955 Woodland Street
Nashville, TN 37206
Phone: (615) 292-5803
www.cil-mt.org

Disability Resource Center
900 East Hill Ave., Suite 120
Knoxville, TN 37915
Phone: (865) 637-3666
www.drctn.org

Tri- State Resource and Advocacy Corp.
5800 Bldg., 5708 Uptain Rd., Suite 350
Chattanooga, TN 37411
Phone: (423) 892-4774
www.4trac.org

Jackson Center for Independent Living
1981 Hollywood Drive
Jackson, TN 38305
Phone: (731) 668-2211
www.j-cil.com

STEP: Support and Training for Exceptional Parents
www.information@tnstep.org

712 Professional Plaza
Greeneville, TN 37745
(800) 280-STEP

STEP - is a statewide family to family program in Tennessee, established in 1989 by a grant from the U.S. Department of Education. The purpose of STEP is to support families by providing free information, advocacy training, and support services to parents of children eligible to receive special education services under the Individual with Disabilities Act (IDEA).

STEP services are available to any parent or family member of a special education student or a student who may need special help in school (birth through age 22). There is no charge for the services to parents. Professionals in the education field are welcome to attend workshops without cost, however there may be a nominal cost for printed materials.

West Tennessee:
(901) 756-4332
jenness.roth@tnstep.org

Middle Tennessee:
(931) 431-6644
elena.sampson@tnstep.org

East Tennessee:
(426) 639-2464
karen.harrison@tnstep.org

Technology Access Centers
www.tennessee.gov/humanserv/rehab/ttap.html

The Tennessee Technology Access Program (TTAP) is a statewide program designed to increase access to, and acquisition of, assistive technology devices and services. Through its four core programs: Funding Assistance, Device Demonstration, Device Loan and Device Reutilization, TTAP and a network of five assistive technology centers help people with disabilities and their families find and get the tools that they need to live independent, productive lives where and how they choose.

West Tennessee Assistive Technology Resource Center (Star Center)
1119 Old Humboldt Road
Jackson, TN 38305
Phone: (731) 668-3888

Mid-South Access Center for Technology
University of Memphis
530 Patterson Street
Memphis, TN 38152
Phone: (901) 678-1489

Technology Access Center of Middle Tennessee
475 Metroplex Drive, Suite 301
Nashville, TN 37211
Phone: (615) 248-6733 or (800) 368-4651
www.tac.ataccess.org

East Tennessee Technology Access Center
116 Childress Street
Knoxville, TN 37920
Phone: (865) 219-0130

The Signal Center
109 N. Germantown Road
Chattanooga, TN 37411
Phone: (423) 698-8528 ext. 242

Tennessee Disability Coalition
www.tndisability.org

955 Woodland Street
Nashville, TN 37206
Phone: (615) 383-9442

What is the Coalition?

The Tennessee Disability Coalition is an alliance of organizations and individuals who have joined to promote the full and equal participation of men, women and children with disabilities in all aspects of life. The Coalition members work together to advocate for public policy that ensures self-determination, independence, empowerment, and inclusion for people with disabilities in areas such as accessibility, education, healthcare, housing, and voting rights.

Programs of the Coalition

The Coalition strives to build a better world for people with disabilities – today. Their public policy and systems change agendas support that goal. The Coalition has also developed other projects that support that vision and mission.

The ADA Network: Provides information, training and technical assistance on ADA compliance
Benefits to Work: Helping Social Security disability beneficiaries explore employment options
Disability Action Network: Empowers people with disabilities to engage in voting and public policy
Family Voices of Tennessee: Information and support to families of children with special health care needs
Project BRAIN: A Brain Resource and Information Training Network for families, educators and healthcare professionals

Project BRAIN
www.tndisability.org/brain

What is Project BRAIN?

Project BRAIN is a resource and training network for education professionals, health professionals, and families who support students in Tennessee with traumatic brain injury (TBI). Partially funded by federal grant from the Health Resources and Services Administration's (HRSA) Maternal and Child Health Bureau (MCHB), The Tennessee Department of Education, Division of Special Education and the Tennessee TBI Program, this project is managed by the Tennessee Disability Coalition in partnership with the Traumatic Brain Injury Program of the Tennessee Department of Health. Project BRAIN objectives include the following:

- To promote awareness of disabilities resulting from traumatic brain injuries
- To increase identification of students with TBI who are served by Tennessee schools
- To provide training and resources for all who support students with TBI
- To develop multidisciplinary TBI Resource Teams across the state who will provide local technical assistance in supporting these students
- Partnering with Tennessee hospitals to promote effective communication between healthcare providers and educators to facilitate successful transitions.

Project BRAIN Regional Resource Specialist

West Region

Wanda Baker, BASW
West TN Resource Specialist/Trainer
Tennessee Disability Coalition
P.O. Box 478
Somerville, TN 38068
Office: (901) 813-8595
Cell: (901) 581-8524
Fax: (615) 383-1176
wanda_b@tndisability.org

Middle Region

Paula Denslow, CBIS
Coordinator, Resource Specialist/ Trainer
Tennessee Disability Coalition
955 Woodland Street
Nashville, TN 37206
Office: (615) 383-9442
Cell: (615) 585-2998
Fax: (615) 383-1176
paula_d@tndisability.org

East Region

Jennifer Rayman, Ed.S.,CRS, CBIS
East TN Resource Specialist/Trainer
Tennessee Disability Coalition
Office: (865) 951-2282
Cell: (865) 803-5995
Fax: (615) 383-1176
jennifer_j@tndisability.org

Project BRAIN/Brain Resource Teams

The Brain Resource and Information Network was established to provide brain injury awareness training and to develop multidisciplinary TBI resource/support teams for Tennessee school systems. With appropriate supports at home and in school, children and adolescents with brain injuries can and do make considerable progress as students. By providing the training and information to those who support students with TBI, Project BRAIN seeks to increase students' chances for educational success.

WEST

Carroll County (Special School District)
(731) 986-4482

Hardeman County Schools
(731) 658-2508

Henry County Schools
(731) 642-9733

Madison County Schools
(731) 664-2553

McNairy County Schools
(731) 645-6010

Shelby County Schools
(901) 756-2370 Ext. 259

MIDDLE

Maury County Schools
(931) 388-8403

Metro Nashville Schools
(615) 259-8426

Murfreesboro City Schools
(615) 893-2313

Putnam County Schools
(931) 526-9777

Rutherford County Schools
(615) 893-5812

Sumner County Schools
(615) 451-6563

EAST

Hamilton County Schools
(423) 209-8450

Knox County Schools
(865) 594-1540

Rhea County Schools
(423) 775-7814

Roane County Schools
(865) 717-5461

Sevier County Schools
(865) 453-1036

Washington County Schools
(423) 753-1100

Department of Human Services, Vocational Rehabilitation
VR Counselors

WEST REGION

Division of Rehabilitation Services
3rd Floor
170 North Main
Memphis, TN 38103
Phone: (901) 528-5287
Fax: (901) 543-6036

Chris McClimans
Division of Rehabilitation Services
1365 Morgan Road
Dyersburg, TN 38024
Phone: (731) 286-8315
Fax: (731) 286-8361

Division of Rehabilitation Services
225 M. L. King Jr. Blvd., Suite 15
Box 15
Jackson, TN 38301
Phone: (731) 423-5620 ext. 315
Fax: (731) 426-0563

MIDDLE REGION

Pattye Fort
Rehabilitation Services
6000 Trotwood Avenue
Columbia, TN 38401
Phone: (931) 380-2563
(901) 528-5306

Division of Rehabilitation Services
88 Hermitage Avenue
Nashville, TN 37210
Phone: (615) 741-1606
Fax: (615) 741-8180

EAST REGION

Barbara Gregory
Division of Rehabilitation Services
607 Highway 52 Bypass East
Lafayette, TN 37083
Phone: (615) 666-2179
Fax: (615) 666-6229

Division of Rehabilitation Services
311 M. L. King Jr. Blvd.
Chattanooga, TN 37403-9948
Phone: (423) 634-6726
Fax: (423) 634-6712

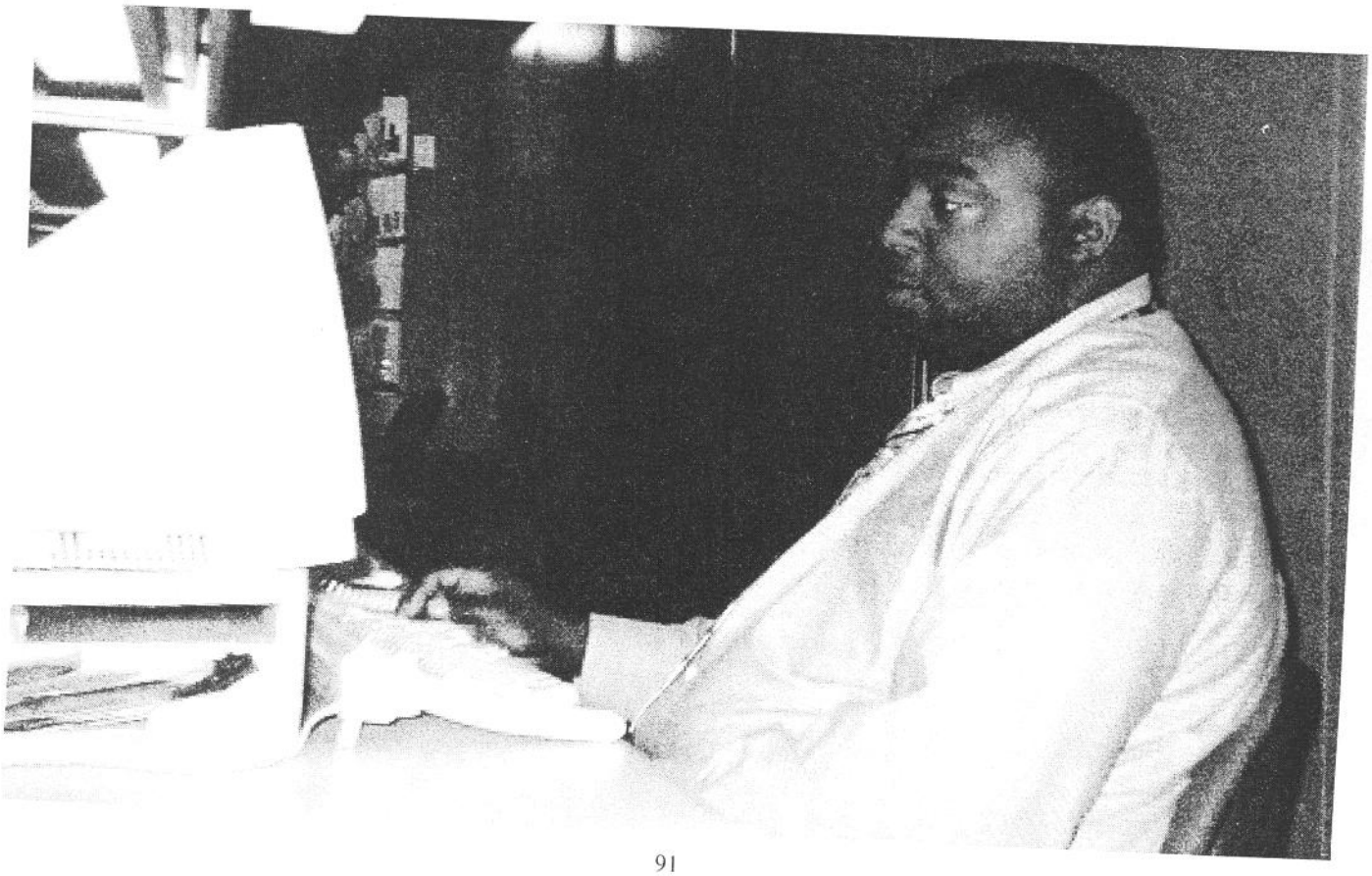
Melanie Myers
Division of Rehabilitation Services
State Office Building, Suite 520
531 Henley Street
Knoxville, TN 37902
Phone: (865) 594-6060 ext. 1115
Fax: (865) 594-6006

Division of Rehabilitation Services
312 East Market Street
P.O. Box 1511
Kingsport, TN 37662-1511
Phone: (423) 244-1960
Fax: (423 434-6963

Tennessee Department of Labor and Work Force Development
www.state.tn.us/labor-wfd/cc/

The Tennessee Career Center System was designed with valuable input from businesses and private industry statewide. The result is a system able to provide maximum workforce results from one convenient location.

Tennessee Career Centers are where people and jobs connect. Tennessee has a network of centers across the state where employers can go to find the workers they need and job seekers can get assistance and career information. Each center offers computerized labor market information, internet access, workshops, and an online talent bank, in addition to job placement, recruitment, and training referrals. The Career Service system has over 80 locations across the state.



Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI)

www.ssa.gov

The Social Security and Supplemental Security Income disability programs are the largest of several federal programs that provide assistance to people with disabilities. While these two programs are different in many ways, both are administered by the Social Security Administration and only individuals who have a disability and meet medical criteria may qualify for benefits under either program.

Social Security Disability Insurance (SSDI) pays benefits to you and certain members of your family if you are "insured," meaning that you worked long enough and paid Social Security taxes.

Supplemental Security Income (SSI) pays benefits based on financial need.

When you apply for either program, medical and other information will be gathered from you and used to make a decision about whether or not you meet Social Security's definition of disability.

For more information, contact your local Social Security office or call 1-800-772-1213.

The Benefits to Work Project

The Benefits to Work Project is a federally-funded initiative to educate and assist individuals with disabilities receiving SSI/SSDI, and those who support them, to anticipate and plan for changes that may occur in their state and federal benefits as a result of employment. For more information, contact the Center for Independent Living at (615) 292-5803.

Family Support Program

In 1992, the Tennessee General Assembly established the Family Support Program, which is designed to assist individuals with severe disabilities and their families to remain together in their homes and communities. Services are designed to be flexible and responsive to family needs. Services may include: homemaker services, minor home modifications, respite care and other services. Community-based agencies manage the funds and identify services. For more information and the name of the Family Support agency in your community, call 1-800-535-9725.

The Brain Injury Association of Tennessee
www.BrainInjuryTN.org

The Brain Injury Association of Tennessee (BIAT), a not-for-profit organization composed of survivors, family members and friends, along with professionals from various related disciplines, is dedicated to improving the quality of life for survivors of traumatic brain injury and their families and to the prevention of brain injuries.

Objectives of BIAT

- Foster efforts to prevent brain injuries;
- Promote the general welfare and quality of life of individuals living with physical, intellectual and behavioral disabilities due to brain injury;
- Promote public and professional awareness and understanding of the problems of people with brain injuries;
- Provide educational and emotional support to individuals and their caregivers;
- Assist families in obtaining medical and psychological care;
- Advocate for legislation to provide services and funding to better meet the needs of survivors of traumatic brain injury.

BIAT Needs Your Support

Your membership in BIAT helps make our objectives a reality and provides you with a quarterly newsletter to keep you informed of BIAT activities, and access to BIAT's clearinghouse of information on traumatic brain injury. Since BIAT is an affiliate of the national Brain Injury Association (BIA), you will also receive BIA's *TBI Challenge!*

Brain Injury Association of Tennessee
955 Woodland Street
Nashville, TN 37206
(615) 248-2541
Family Help Line 1-877-757-2428

The Traumatic Brain injury Program in Tennessee
http://health.tn.gov/TBI/index.htm

TBI Program in Tennessee

The Traumatic Brain Injury Program was established by the Tennessee General Assembly to address the needs of those individuals who have suffered brain injuries, as well as their family members and primary caregivers.

Program staff are available to respond to questions, make referrals, and provide education and prevention programs. The initial contact can be the first link in a chain of support for a survivor or family member.

An information clearinghouse and toll free 800 telephone number can provide all Tennesseans with access to current data and information.

How can we help?

Do you, a person you know, or someone you represent have questions about:

- What needs to be done when a person suffers a traumatic brain injury?
- How you can help a family member or friend with a traumatic brain injury?
- What agencies or organizations should be contacted?
- What programs can help with financial needs, social needs, vocational needs, educational needs, and other related needs?
- How you can find out more about prevention programs?
- Who you can talk to when you need to talk to someone?

Traumatic Brain Injury Program
Tennessee Department of Health

Call
1-800-882-0611

Tennessee Human Resource Agencies

In 1973, the Tennessee General Assembly established the **Human Resource Agencies** to be to be the delivery system for human services throughout the state. Nine regional agencies offer services in the following major categories:

Elderly Services include the Meals on Wheels and Seniors Dine-In programs.

Community Intervention programs provide a cost-effective alternative for traditional institutionalized corrections methods.

Children and Youth Services includes the Child Care Certificate Program and Head Start.

Nutrition Services includes the Commodities Program and Summer Food Services for Children.

The **Community and Residential Services** category provides a broad safety net for citizens in need.

Transportation is provided to rural residents of all ages, giving first priority to elderly, disabled, and economically disadvantaged with medical needs.

Education and Employment includes the Families First Employment.

The **Home Health Program** provides skilled nursing, physical therapy, occupational therapy, speech therapy, home health aides, and social work services to people in their home who otherwise might have to be in a skilled facility.

Tennessee Human Resource Agencies:

Delta
915 Highway 51 South
Covington, TN 38109
(901) 476-5226
www.deltahra.org

East Tennessee
9111 Cross Park Dr.
Ste D-100
Knoxville, TN 37923
(865) 691-2551
www.ethra.org

First Tennessee
2203 McKinley Rd, Ste 210
Johnson City, TN 37604
(423) 461-8200
www.fthra.org

Mid Cumberland
1101 Kermit Dr. Ste 300
Nashville, TN 37217
(615) 331-6033
www.mchra.com

Upper Cumberland
3313 Williams Enterprise Dr
Cookeville, TN 38506
(931) 528-1127
www.uchra.com

Northwest Tennessee
124 Weldon Drive
PO Box 963
Martin, TN 38237
www.nwthra.org

South Central
1437 Winchester Highway
PO Box 638
Fayetteville, TN 373334
www.schra.us

Southeast Tennessee
312 Resource Rd
PO Box 909
Dunlap, TN 37327
www.sethra.us

Southwest
1527 White Ave.
PO Box 264
Henderson, TN 38340
(731) 989-5111
www.swhra.org

Tennessee Commission on Aging and Disability

Contact the **Area Agencies on Aging and Disability** for information on Home and Community Based Services.
Toll-free State-Wide Long-Term Care Information: **1-866-836-6678**

FIRST TENNESSEE AAAD

Counties include: Carter, Greene, Hancock, Hawkins, Johnson, Sullivan, Unicoi, Washington
Kathy T. Whitaker, Director
First TN Dev. District
207 North Boone Street, Suite 800
Johnson City, TN 37604-5699
kwhitaker@ftaaad.org
Phone: 423-928-0224

EAST TENNESSEE AAAD

Counties include: Anderson, Blount, Campbell, Claiborne, Cocke, Grainer, Hamblin, Jefferson, Knox, Loudon, Monroe, Morgan, Roane, Scott, Sevier, Union
Aaron Bradley, Administrator
East TN Human Resource Agency
9111 Cross Park Drive, Suite D100
Knoxville, TN 37923-4517
abradley@ethra.org
Phone: 865-691-2551 ext. 216

SOUTHEAST TENNESSEE AAAD

Counties include: Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Meigs, Polk, Rhea, Sequatchie
Steve Witt, Director
Southeast TN Dev. District
535 Chestnut Street, 3rd Floor
Chattanooga, TN 37402
stevew@sedev.org
PO Box 4757 Chattanooga, TN 37405-0757
Phone: 423-266-5781

UPPER CUMBERLAND AAAD

Counties include: Cannon, Clay, Cumberland, DeKalb, Fentress, Jackson, Macon, Overton, Pickett, Putnam, Smith, Van Buren, Warren, White
Judy C. Roberson, Director
Upper Cumberland Dev. District
1225 South Willow Avenue
Cookeville, TN 38506-4194
jroberson@ucdd.org
Phone: 931-432-4111

GREATER NASHVILLE AAAD

Counties include: Cheatham, Davidson, Dickson, Houston, Humphreys, Montgomery, Robertson, Rutherford, Stewart, Sumner, Trousdale, Williamson, and Wilson
Ernestine Bowers, Director
Greater Nashville Regional Council
501 Union Street, 6th Floor
Nashville, TN 37219-1705
ebowers@gnrc.org
Phone: 615-862-8828

Tennessee Commission on Aging and Disability, Continued

Contact the **Area Agencies on Aging and Disability** for information on Home and Community Based Services.
Toll-free State-Wide Long-Term Care Information: **1-866-836-6678**

SOUTH CENTRAL TN AAAD

Counties include: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry, Wayne
Joe Evans, Aging Prog. Director
South Central TN Dev. District
815 South Main Street
PO Box 1346
Columbia, TN 38402-1346
jevans@sctdd.org
Tel: 931-381-2040

NORTHWEST AAAD

Counties include: Benton, Carroll, Crockett, Dyer, Gibson, Henry, Lake, Obion, Weakley
Susan Hill, Director
Northwest Dev. District
124 Weldon Drive, PO Box 963
Martin, TN 38237-0963
susan.hill@nwtdd.org
Tel: 731-587-4213

SOUTHWEST AAAD

Counties include: Chester, Decatur, Hardeman, Hardin, Haywood, Henderson, McNairy and Madison
Wanda C. Simmons, Director
Southwest TN Dev. District
27 Conrad Drive, Suite 150
Jackson, TN 38305-2850
wsimmons@swtdd.org
Tel: 731-668-7112

AGING COMMISSION OF THE MID-SOUTH AAAD

Serving the City of Memphis, and Shelby, Fayette, Lauderdale and Tipton Counties
Dora Ivey, Director
Delta Area Agency on Aging
2670 Union Avenue Extended, Suite 1000
Memphis, TN 38112-4428
dora.ivey@agingcommission.org
Tel: 901-324-6333

The Department of Mental Health
Criminal Justice Mental Health Projects

The Criminal Justice/Mental Health Liaison responsibilities include:

- Examining the issues affecting adults with mental illness who are incarcerated or who are at risk of becoming incarcerated;
- Facilitating communication/co-ordination between the criminal justice system, the mental health system, and the community;
- To provide liaison and case management activities for adults with a mental illness and who are involved in the criminal justice system.
- Training activities that include training with Tennessee Correctional Institute staff and regional training on mental health crisis management for sheriff personnel and alternative transporting agents.

For more information, contact Liz Ledbetter at 615-741-9137 or email: liz.ledbetter@tn.gov.

Disability Law and Advocacy Center
Protecting the rights of individuals with disabilities
www.DLACTN.org

Disability Law & Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society.

Staff and volunteers are knowledgeable, up-to-date and trained on the laws, rules, agencies and services available to assist all persons with disabilities across the life span.

DLAC is a legally-based private, nonprofit volunteer organization funded by federal grants.

As part of our efforts to serve all Tennesseans with disabilities, we have three regional offices. Disability Law & Advocacy Center of Tennessee can be found in Nashville, Memphis and Knoxville. You may contact us by:

Phone: 1-800-342-1660 (TTY: 1-888-852-2852)
E-Mail: GetHelp@DLACTN.org
www.DLACTN.org

All requests for services must go through our central toll-free line. You may be asked to provide documentation of your disability.

Tennessee Client Assistance Program (CAP)

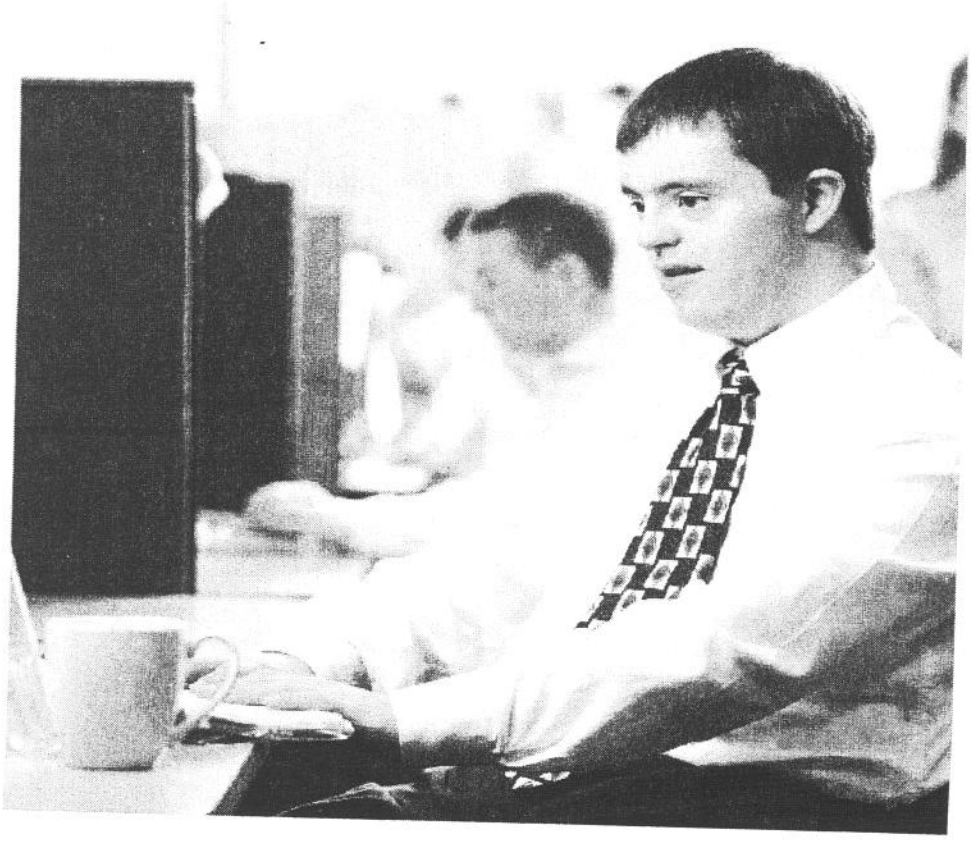
WHAT IS CAP?

The Client Assistance Program (CAP) is a federal program whose purpose is to assist individuals with disabilities to receive the services for which they are eligible under the State- and Federally-funded Vocational Rehabilitation Act. In Tennessee, the general Vocational Rehabilitation Agency and the Vocational Regency for the Blind are combined to make up the Division of Rehabilitation Services (RS). No staff of CAP/Tennessee Protection and Advocacy, Inc., is an employee of the Division of Rehabilitation Services.

WHAT CAN CAP DO?

- Explain Rehabilitation Services eligibility, and what RS can and cannot do;
- Advise you of your rights and responsibilities;
- Resolve misunderstandings between you and your counselor;
- Advocate on your behalf if you encounter problems within the system;
- Provide assistance with the Administrative Review and Fair Hearing process;
- Work with RS to assist you in successfully receiving services;
- Assist RS in identifying and remedying problems in the delivery of services;
- Give information and make referrals to other community resources;
- Inform relevant agencies of CAP services and maintain good working relationships;
- Inform the general public of the purposes of and services of RS and the CAP;
- Provide training to groups of people wanting to know more about their rights regarding RS and related issues.

Call 1-800-342-1660 or write the Disability Law and Advocacy Center



MEDICARE

The Medicare program is a Federal Medical Assistance Program designed to serve everyone 65 and over and persons with a disability under the age of 65. It is not based on income. Individuals with a disability under age 65 are eligible for Medicare benefits once qualified for Social Security Disability insurance benefits. Medicare is automatically offered to persons drawing Social Security benefits after a period of 24 months.

Medicare is a two-part program:
Part A: Hospital insurance will help pay for inpatient hospital care, inpatient care in a skilled nursing facility, home health care, and hospice care. Certain deductibles and co-insurance amounts apply to its use.
Part B: Optional medical benefits help pay for a variety of other medical services and supplies that are not covered by the hospital insurance (Part A). There is a monthly premium for this additional coverage and it is deducted from the insured person's monthly Social Security Disability insurance benefit.

Your local Social Security Administration office can advise you on the Medicare program. Additional information is available by writing:

Health Care Financing Administration
Inquiries Staff
6325 Security Blvd.
Baltimore, MD 21207

Call Social Security Administration toll-free at 1-800-772-1213.

TENNCARE

www.Tennessee.gov/TennCare/

On January 1, 1994, Tennessee began a new health care reform program called TennCare. This program essentially replaced the Medicaid program in Tennessee. TennCare was designed as a managed care model. It extended coverage to uninsured and uninsurable person who were not eligible for Medicaid.

The current TennCare program is really two programs. There is TennCare Medicaid, which is for persons who are Medicaid eligible, and TennCare Standard, which is for persons who are not Medicaid eligible but who have been determined to meet the state's criteria as being either uninsured or uninsurable. Historically, individuals in both programs have received the same services. TennCare Standard enrollees with family incomes at or above poverty are required to pay premiums and copays.

Important TennCare Phone Numbers

Family Assistance Service Center 1-866-311-4287
Call this number for general information regarding TennCare, including:
Applying for TennCare / Disenrollment & Benefit Changes

TennCare Solutions 1-800-878-3192
Call this number to file an appeal about medical or prescription problems.

TennCare Advocacy Program 1-800-722-7474
Call this number if you need help with any other health-related care.

Tennessee Health Options 1-888-486-9355
Call this number if you do not have health insurance or are losing TennCare.

TBI Service Coordinators

The State of Tennessee's Traumatic Brain Injury (TBI) Program is providing funding for service coordination in eight sites across the state, and covering all 95 counties. Service coordination is designed to help bridge the gaps in provision of services to survivors of brain injury and their family members. The service coordinator will help to identify services within their geographical service area that would be of benefit to the consumer. The service coordinator could also help with such activities as: signing up for Social Security, Vocational Rehabilitation services, identifying support groups and organizations, legal and financial resources, TBI education and materials, counseling services and other related services.

WEST REGION

Memphis
Regional Medical Center at Memphis
Traumatic Brain Injury Services
877 Jefferson Avenue, Adams Pavilion, Suite A 659
Memphis, TN 38103-2897
Phone: (901) 545-8487
Fax: (901) 545-8489

West Region
West Tennessee Rehabilitation Center
620 Skyline Drive
Jackson, TN 38301
Phone: (731) 541-4941

MIDDLE REGION

Nashville
Brain Injury Association of Tennessee
955 Woodland Street
Nashville, TN 37206
Phone: (615) 248-5878 ext. 25

Shelbyville
Epilepsy Foundation
319 Bethany Lane
Shelbyville, TN 37160
Phone: (931) 684-5222 or (800) 697-3368
Fax: (931) 684-7445

EAST REGION

Upper Cumberland
Epilepsy Foundation
118 South Dixie, Suite 8
Cookeville, TN 38501
Phone: (931) 372-8900
Fax: (931) 372-8935

Knoxville
Patricia Neal Rehabilitation Ctr. at Ft. Sanders Regional Medical Ctr.
1901 Clinch Avenue, 5th Floor East
Knoxville, TN 37916
Phone: (865) 541-1499
Fax: (865) 541-1273

Chattanooga
Chattanooga Area Brain Injury Association
1 Siskin Plaza
Chattanooga, TN 37403
Phone: (423) 634-1572
Fax: (423) 634-4542

East Region
Crumley House
300 Urbana Road
Limestone, TN 37681
Phone: (423) 257-3644
Fax: (423) 257-6594

For information regarding service coordination call the State Traumatic Brain Injury Program office at (800) 882-0611.

Brain Injury Support Groups

WEST REGION

Memphis
Carolyn Chambers
Phone: (901) 545-8487

Jackson
Laura Mills
Phone: (731) 541-4941

MIDDLE REGION

Nashville
Lisa Howser
Phone: (615) 248-2541
Meets: 1st Tuesday
Location: Vanderbilt Stallworth

Murfreesboro
Brent Lokey
Phone: (931) 684-5222
Meets: 4th Thursday
Location: NHC Murfreesboro

EAST REGION

Chattanooga
Phone: (423) 634-1572
Meets: 4th Tuesday
Location: Siskin Rehab Hospital

Knoxville
Patty Cruze
Phone: (865) 541-1499
Meets: 1st Monday
Location: Patricia Neal

Cookeville
Rick Hall
Phone: (931) 372-8900
Meets: 4th Thursday
Location: Cookeville Regional Medical Center, Educational Center

Johnson City
Fredda Roberts
Phone: (423) 257-3644
Meets: 2nd Thursday, 6:30 p.m.
Location: James Quillen Rehab

Supportive Living for TBI Survivors
www.AccessibleSpace.org

Three affordable and accessible apartment complexes in Tennessee have supportive services provided by Meritan (formerly Senior Services, Inc.) to survivors of traumatic brain injury. In order to qualify, individuals must meet HUD (U.S. Department of Housing and Urban Development) low-income limits, which differ depending on location. The resident's rent is thirty percent of his or her monthly income with allowance for utilities and certain medical costs.

In addition to income limits, individuals must meet the following criteria:

- Be at least 18 years of age.
- Be diagnosed with a physical disability that includes, but is not limited to, traumatic brain injury or related neurological, congenital or orthopedic disorders.
- Be capable of complying with all obligations of the lease and tenant's guidebook.

Meritan provides personal care and supportive services to eligible residents with traumatic brain injuries. On-site services include:

- Personal care services
- Household maintenance
- Independent living skills

Locations:

Hagy Commons
2737 McCampbell Ave
Nashville, TN 37214
Hagy Commons in Nashville, conveniently located off Stewart's Ferry Pike, offers seventeen one and two-bedroom apartments for adults with qualifying disabilities.

McCullough Place
1456 Gilham Road
Memphis, TN 38134
Residents here enjoy the privacy of their own apartment and the ability to arrange their own supported living services. McCullough Place has twenty-five units.

Welsh Manor
2900 Coleman Road
Memphis, TN 38127
This state-of-the-art building located at the intersection of Stage Road and Coleman Road offers the best in accessible and affordable independent living. Welsh Manor has twenty-three units.

For more information call Accessible Space, Inc. at 1-800-466-7722 ext. 202 or visit www.AccessibleSpace.org for an on-line application.

National Resources - Miscellaneous

MEDIC ALERT: Medic Alert is an internationally recognized medical emergency identification system that communicates your special needs quickly and accurately to emergency personnel in a crisis situation. Survivors of brain injury often find it hard to recall pertinent information in the confusion of an emergency situation. A one-time membership fee which includes a wallet card and emblem entitles you to enter the computerized system. For further information contact: 1-800-ID-ALERT (1-800-432-5378) or **www.medicalert.org**

NATIONAL REHABILITATION INFORMATION CENTER (NARIC): The National Rehabilitation Information Center is a publicly-accessible database funded by the National Institute on Disability Research and Rehabilitation, U.S. Department of Education. NARIC has produced two unique databases: ABLEDATA, a list of over 14,000 commercially available products that are used by people with disabilities to improve the quality of their lives; and REHABDATA, a listing of over 16,000 disability-related documents to help you learn more about a topic of interest. For details of how NARIC can help you discover new information, you may call 1-800-34-NARIC (1-800-346-2742) or **www.naric.com**

TRAVEL HELP: Travelers with disabilities who need assistance can contact "Travelin' Talk," a free membership network with information on local resources. Write Access-Able Travel Source Talk, P.O. Box 1796, Wheat Ridge, CO 80034, or telephone (303) 232-2979 or **www.travelintalk.net**

GLOSSARY OF REHABILITATION TERMS

Abstract: Refers to concepts that may be difficult to understand or concepts that are theoretical or detached and deal with things that cannot actually be seen. Some patients with cognitive deficits can only understand concepts that are "concrete," or related to something tangible in the environment.

Acalculia: Loss of ability to do simple arithmetic.

Adaptive physical conditioning: Developing the patient's physical strengths and abilities to overcome a handicapping condition.

ADL skills: Activities of daily living (dressing, grooming, eating, etc.)

Advocacy organization: A group or non-profit entity which provides resource information, support services and/or educational opportunities for individuals or families in need, and makes those needs known to professional caregivers as well as to the general public.

AFO: Ankle-foot orthosis; short leg brace.

Agraphia: Inability to express thoughts in writing.

Alexia: Inability to read.

Ambulatory: The ability to get around or move from place to place (ambulate).

Anomia: Loss of the ability to recall the names of objects. Clients who have this disability often can speak fluently, but have to use other words to describe objects. For example, a client may say, "It's one of those things that you hold and you move like this" (describing a hair brush).

Amosmia: Loss of the sense of smell.

GLOSSARY OF REHABILITATION TERMS

Anoxia: A lack of oxygen. Brain cells need oxygen to exist. When blood flow to the brain is reduced or when oxygen in the blood is low, brain cells are damaged.

Anti-convulsive medications: Medications that prevent or relieve seizures or convulsions. Such medications include Dilantin, Tegretol, and Phenobarbital. A patient may be placed on such medications by a physician as a precaution against seizures, or the medication may be administered to halt a lengthy seizure.

Apathy: A lack of interest or concern.

Aphasia: The inability to express or understand ideas in any form.
Expressive aphasia: Inability to express one's self even though one knows what to say.
Receptive aphasia: Inability to understand spoken language.

Apraxia: Inability to control voluntary muscles; disorder of motor activity with paralysis.

Assistive device: Special or modified equipment which assists a disabled person. Examples include canes, special eating utensils and non-vocal communication devices.

Ataxia: Inability to coordinate muscle movements or having irregular muscle movements. This can interfere with the person's ability to walk, talk, eat, perform self-care tasks and work.

Audiologist: A professional who evaluates hearing defects and who aids in the rehabilitation of those who have such defects.

Behavior modification program: Techniques used to assist people in learning to control their behavior. These techniques use teaching and consequences in a systematic manner to reduce the behaviors that prevent re-entry into the community.

Biofeedback: A process in which information is electronically recorded from the patient and then relayed back as a signal to that individual so he can change a particular body function such as muscle tone or position.

Brain stem: The lower portion of the brain that connects it to the spinal column. The brain stem coordinates the body's vital functions (breathing, blood pressure and pulse). It also controls consciousness, sleep and attention.

Cerebral edema: Collection of fluid in brain tissue causing swelling.

Cerebrospinal fluid (CSF): Fluid which surrounds the brain and spinal cord and fills the ventricles in the brain.

Chemically dependent: Drug or alcohol dependent.

Closed head injury: Trauma to the head that does not penetrate or fracture the skull, but damages the brain.

Cognitive: Thinking skills. The basic ability of the brain to take in, store and utilize information.

Cognitive therapy: Therapy which focuses on the acquisition of problem-solving abilities, improving knowledge and stimulating conscious thought.

Cognitive strategies: Use of techniques to compensate for neurologic deficits, i.e., using color codes on a schedule board to "remember" daily appointments.

Communication disorder: Disruption in the ability to use spoken or written modalities as a result of disease or injury.

Continent: Ability to control bowel and bladder functions.

Diplopia: Double vision; the perception of two images of a single object.

Disinhibition: The inability to control or inhibit impulses and emotions.

Disorientation: Not knowing who you are, where you are or the current date or time. Often, professionals use the term "oriented in all three spheres," or "oriented times three," which refers to person, place and time.

Dysarthria: Difficulty forming or articulating words. This may be caused by damage to the motor areas of the cortex or damage to the brain stem. Dysarthria may include speech that is slurred, talking extremely fast or slow, or improper pitch.

Dysfunction: A condition in which a body organ or system is unable to function normally.

Dysphagia: Swallowing dysfunction.

EEG/Electroencephalogram: Recording of changes in electrical potential in various areas of the brain by positioning electrodes on the scalp or on or in the brain itself.

ECG/EKG/Electrocardiogram: Monitoring heart rate and rhythm by positioning electrodes on the chest.

Emotional lability: Exhibiting rapid and sometimes extreme changes in emotions; quickly becoming angry, sad, silly, or happy.

Extremity: Arm or leg.

Fading: A teaching technique in which a prompt or assistance is gradually removed.

Frontal lobe: The areas of the brain located at the front of both the left and right sides of the head. This area plays a role in controlling emotions, motivation, social skills, expressive language, inhibition of impulses, and some motor function.

Frustration threshold: The point at which a person can no longer control his behavior in a situation and responds by yelling, throwing things or becoming aggressive.

Frustration tolerance: The ability to deal with frustrating events in daily life.

Gait training: Instruction in walking, with or without equipment; also called "ambulation training".

Generalization: The tendency, after learning a response in one situation, to make that response in other similar situations.

Hemiparesis: Weakness of one side of the body (or part of it) due to injury to the motor areas of the brain.

Incontinent: Inability to control bowel and bladder functions.

Inflexibility: The inability to adjust to everyday changes in routines usually related to injury to the frontal lobes. Some brain-injured persons may have little difficulty following a structured routine but may exhibit sudden frustration and confusion when their routine is changed.

Judgment: The process of forming an opinion, based on an evaluation of a situation. "Good" judgment refers to choosing the most optimal course available. Judgment involves cognitive skills, personal values and preferences, and insight into what our abilities and disabilities are. For example, a patient with judgment deficits may be able to make decisions, but the decisions may be unsafe or unsuccessful.

Medically stable: Reaching a point in medical treatment where life threatening injuries and diseases have been brought under control.

Modeling: Teaching a behavior through demonstrating.

MRI/Magnetic resonance imaging: A diagnostic procedure that uses magnetic fields to create pictures of the brain's soft tissue.

Neurologist: A physician who specializes in the nervous system and its disorders.

Neuropsychologist: A psychologist who evaluates the effects of brain dysfunction through observation and testing and works with the treatment team to develop treatment plans.

Neurosurgeon: A surgeon who is an expert in nervous system diseases. Neurosurgeons operate on the brain and spinal cord and are often attending physicians for clients with brain injuries.

Orthopedics: The branch of medicine devoted to the study and treatment of the skeletal system, its joints, muscles and associated structures.

Orthotist: A person who develops and fits mechanical devices designed to activate or supplement a weakened or missing limb or function, such as a brace or a false leg.

Occipital lobe: The posterior (back) part of each side of the brain, involved in receiving and understanding visual information.

Parietal lobe: The upper middle lobe of each side of the brain, involved in receiving and understanding sensations, and closely linked to speech fluency and writing.

Perseveration: Becoming "stuck" on one word, thought or task and not being able to switch back and forth or go on to the next word/task. (For example, a patient may be asked to draw a circle on a piece of paper. He may then be asked to draw a square, but continues drawing circles.)

Physiatrist: A physician primarily concerned with evaluating and treating the impact of traumatic injury on the physical functioning of the patient's body; responsible for coordinating the rehabilitation needs of the client to promote a better overall outcome.

Post-traumatic amnesia (PTA): A loss of memory that occurs immediately after injury, and which may continue for weeks or months. During this time many patients are unable to organize or retrieve information.

Problem solving: The ability to evaluate all of the factors involved when faced with a problem, and to generate and evaluate possible solutions. Patients with deficits in this area may "freeze" when faced with a problem; that is, they may not be able to think of possible solutions and instead, will respond by doing nothing.

Proximal instability: Impaired strength or muscle tone of the trunk, shoulders or hips. This can cause poor posture, abnormal movement of the limbs, inability to sit up and inability to hold one's head up. It is often caused by damage to the motor strip of the brain.

Psychiatrist: A physician who specializes in the prevention and management of emotional behavioral problems.

Psychologist: An expert in the management and prevention of emotional and behavioral problems who has advanced educational preparation, but is not a physician. Psychologists also assess client's thinking abilities and they work closely with the rehabilitation team.

Psychomotor skills: Skills that involve both mental and muscle ability such as the ability to walk, talk, and problem-solve using manual skills such as playing sports, or other activities where practice or concentration is involved.

Quadriparesis: A weakness which involves all four limbs.

Reinforcement: A consequence or reward for a behavior or response that increases the probability of that behavior or response occurring again.

Shaping: Inducing an individual to make a completely new response by reinforcing gradually closer and closer approximations to it.

Spasticity: An abnormal increase in muscle tone, causing the muscles to resist being stretched. A patient with spasticity may look "curled up," with his arms held close to his chest, or he may appear very stiff.

Temporal lobe: The lower middle part of each side of the brain, involved in memory and in receiving information from the auditory system.

GLOSSARY OF REHABILITATION TERMS

Third-party funding: Reimbursement for service rendered to a person in which an entity other than the giver or receiver is responsible for the payment, such as, an insurance plan or company.

Unilateral: Pertaining only to one side.

Visual field deficit: An inability to see things that are in a specific area of the field of vision. Often this involves either the left or right half of the field of vision, but may involve a quarter of the visual field, etc.

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