

**Annual Performance Report, FY 2009-10  
New Horizons Computer Learning Center of Memphis, Memphis, TN (1443)**

	Overall	CERTIFIED CISCO NETWORK ADMINISTRATOR (CCNA)	COMPTIA A+	COMPTIA NETWORK+	COMPTIA SECURITY+	MICROSOFT CERTIFIED DATABASE ADMINISTRATOR (MCDBA)	MICROSOFT CERTIFIED PROFESSIONAL (MCP)	MICROSOFT CERTIFIED SYSTEMS ADMINISTRATOR (MCSA)	MICROSOFT CERTIFIED SYSTEMS ENGINEER (MCSE)
Program Enrollment	581	216	36	24	10	5	5	18	3
Number Still Enrolled	282	101	11	7	2	N/A	N/A	0	N/A
Percent Still Enrolled	48.5%	46.8%	30.6%	29.2%	20.0%	N/A	N/A	0.0%	N/A

**WITHDRAWAL SUMMARY**

Number of Withdrawals	5	0	0	0	0	N/A	N/A	0	N/A
Special Circumstance Withdrawals	0	0	0	0	0	N/A	N/A	0	N/A
Withdrawal Rate	.9%	0.0%	0.0%	0.0%	0.0%	N/A	N/A	0.0%	N/A

**COMPLETION SUMMARY**

Number Not Currently Enrolled	299	115	25	17	8	N/A	N/A	18	N/A
Number of Completions	294	115	25	17	8	N/A	N/A	18	N/A
Completion Rate	98.3%	100.0%	100.0%	100.0%	100.0%	N/A	N/A	100.0%	N/A

**PLACEMENT SUMMARY**

Number Placeable	296	115	25	17	8	N/A	N/A	18	N/A
Special Circumstance Non-Placements	0	0	0	0	0	N/A	N/A	0	N/A
Placed Withdrawals	2	0	0	0	0	N/A	N/A	0	N/A
Number Placed In-Field	156	46	14	10	4	N/A	N/A	10	N/A
In-Field Placement Rate	52.7%	40.0%	56.0%	58.8%	50.0%	N/A	N/A	55.6%	N/A
Number Placed	195	67	19	12	5	N/A	N/A	13	N/A
Placement Rate	65.9%	58.3%	76.0%	70.6%	62.5%	N/A	N/A	72.2%	N/A

**STUDENT DEMOGRAPHICS**

**Race**

Caucasian	235	74	16	15	6	N/A	N/A	10	N/A
Percent Caucasian	40.4%	34.3%	44.4%	62.5%	60.0%	N/A	N/A	55.6%	N/A
African-American	329	134	19	8	4	N/A	N/A	7	N/A
Percent African-American	56.6%	62.0%	52.8%	33.3%	40.0%	N/A	N/A	38.9%	N/A
Hispanic	0	0	0	0	0	N/A	N/A	0	N/A
Percent Hispanic	0.0%	0.0%	0.0%	0.0%	0.0%	N/A	N/A	0.0%	N/A
Other/Unknown	17	8	1	1	0	N/A	N/A	1	N/A
Percent Other/Unknown	2.9%	3.7%	2.8%	4.2%	0.0%	N/A	N/A	5.6%	N/A
Subtotal Race	581	216	36	24	10	N/A	N/A	18	N/A

**Gender**

Male	357	177	31	20	6	N/A	N/A	16	N/A
Percent Male	61.4%	81.9%	86.1%	83.3%	60.0%	N/A	N/A	88.9%	N/A
Female	224	39	5	4	4	N/A	N/A	2	N/A
Percent Female	38.6%	18.1%	13.9%	16.7%	40.0%	N/A	N/A	11.1%	N/A
Subtotal Gender	581	216	36	24	10	N/A	N/A	18	N/A

**Age**

Under 25	59	10	8	7	3	N/A	N/A	4	N/A
Percent Under 25	10.2%	4.6%	22.2%	29.2%	30.0%	N/A	N/A	22.2%	N/A
25 and Over	522	206	28	17	7	N/A	N/A	14	N/A
Percent 25 and Over	89.8%	95.4%	77.8%	70.8%	70.0%	N/A	N/A	77.8%	N/A
Subtotal Age	581	216	36	24	10	N/A	N/A	18	N/A

NOTE: Reporting fiscal year spans July 1, 2009 thru June 30, 2010. N/A: Not applicable or less than 10 students enrolled in the program.

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	MICROSOFT OFFICE USER SPECIALIST (MOUS)	TECHNICAL E-LEARNING
Program Enrollment	232	32
Number Still Enrolled	129	30
Percent Still Enrolled	55.6%	93.8%

**WITHDRAWAL SUMMARY**

Number of Withdrawals	5	0
Special Circumstance Withdrawals	0	0
Withdrawal Rate	2.2%	0.0%

**COMPLETION SUMMARY**

Number Not Currently Enrolled	103	2
Number of Completions	98	2
Completion Rate	95.1%	100.0%

**PLACEMENT SUMMARY**

Number Placeable	100	2
Special Circumstance Non-Placements	0	0
Placed Withdrawals	2	0
Number Placed In-Field	67	0
In-Field Placement Rate	67.0%	0.0%
Number Placed	70	1
Placement Rate	70.0%	50.0%

**STUDENT DEMOGRAPHICS**

<b>Race</b>		
Caucasian	89	15
Percent Caucasian	38.4%	46.9%
African-American	141	14
Percent African-American	60.8%	43.8%
Hispanic	0	0
Percent Hispanic	0.0%	0.0%
Other/Unknown	2	3
Percent Other/Unknown	.9%	9.4%
Subtotal Race	232	32
<b>Gender</b>		
Male	76	20
Percent Male	32.8%	62.5%
Female	156	12
Percent Female	67.2%	37.5%
Subtotal Gender	232	32
<b>Age</b>		
Under 25	22	4
Percent Under 25	9.5%	12.5%
25 and Over	210	28
Percent 25 and Over	90.5%	87.5%
Subtotal Age	232	32

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