AMENDED POLICY NO. 11

MODIFICATIONS TO SERVICE CHARGE INCREASES

Any rate increases granted by the Tennessee Emergency Communications Board ("the Board" or "TECB") pursuant to Tennessee Code Annotated §§7-86-304 and 7-86-306(a)(11) shall be subject to modification by the Board at any time. Such modifications may include, but are not limited to, imposition of an expiration date, reduction of the amount by which such rates were increased, and/or reversal of the rate increase. Each ECD that has received a rate increase from the TECB shall provide to the Board a TECB-defined report every three (3) years form the date the rate increase was approved.

Adopted 8-30-01; amended 9-28-06 and 4-19-07