AMENDED POLICY NO. 36

REQUIREMENT FOR ECDs TO ADOPT A WRITTEN PLAN FOR REROUTING 911 CALLS IN CASE OF NETWORK, EQUIPMENT, OR FACILITY FAILURE[1]

All Emergency Communications Districts shall develop and adopt a written plan that defines how 911 calls will be rerouted for all affiliated or self-operated Public Safety Answering Points (PSAPs) in the event network facilities are disrupted, equipment fails, the PSAP(s) must be evacuated, or for any other reason that 911 calls cannot be answered at the intended PSAP(s). Each ECD must file its plan(s) with the TECB on or before July 31, 2009. Any changes or revisions to the plan must be filed with the TECB thirty (30) days after such changes or revisions are made.

Adopted 4-20-06; amended 05-07-09

[1] The plan required under this policy may be included in the overall and written contingency plans for the ECD or their agents or designees if desired. This policy does not negate the requirement in Policy No. 31 that the ECB Executive Director or designee be notified when outages exceed a duration of over sixty (60) minutes.