

## Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

<b>TennCare Contractual Requirements and TCA 56-32-126(b)</b>		<b>90%</b>	<b>99.5%</b>	
Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
<b>AMERIGROUP Tennessee, Inc.</b>		<b>Including TLC Operations</b>		
Region(s): Middle & West				
All	1/31/2008	95%	99.7%	<b>YES</b>
All	2/29/2008	94%	98.7%	<b>NO</b>
All	3/31/2008	99%	99.7%	<b>YES</b>
All	4/30/2008	96%	99.3%	<b>NO</b>
All	5/31/2008	97%	99.9%	<b>YES</b>
All	6/30/2008	97%	99.8%	<b>YES</b>
All	7/31/2008	99%	99.7%	<b>YES</b>
All	8/31/2008	99%	99.7%	<b>YES</b>
All	9/30/2008	97%	99.9%	<b>YES</b>
All	10/31/2008	100%	99.9%	<b>YES</b>
All	11/30/2008	96%	99.8%	<b>YES</b>
All	12/31/2008	98%	99.9%	<b>YES</b>

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Claim Types	For the Month Ended	30 Day	60 Day Compliance?

**Doral Dental Tennessee, Inc.**

Region(s): All

Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
Dental	1/31/2008	100%	100.0%	<b>YES</b>
Dental	2/29/2008	100%	100.0%	<b>YES</b>
Dental	3/31/2008	100%	100.0%	<b>YES</b>
Dental	4/30/2008	100%	100.0%	<b>YES</b>
Dental	5/31/2008	100%	100.0%	<b>YES</b>
Dental	6/30/2008	100%	100.0%	<b>YES</b>
Dental	7/31/2008	100%	100.0%	<b>YES</b>
Dental	8/31/2008	96%	99.8%	<b>YES</b>
Dental	9/30/2008	100%	99.9%	<b>YES</b>
Dental	10/31/2008	100%	100.0%	<b>YES</b>
Dental	11/30/2008	100%	100.0%	<b>YES</b>
Dental	12/31/2008	100%	100.0%	<b>YES</b>

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**Premier Behavioral Systems of Tennessee, LLC**

Region(s): All

Behavioral Health	1/31/2008	99%	100.0%	<b>YES</b>
Behavioral Health	2/29/2008	95%	99.3%	<b>NO</b>
Behavioral Health	3/31/2008	98%	100.0%	<b>YES</b>
Behavioral Health	4/30/2008	98%	100.0%	<b>YES</b>
Behavioral Health	5/31/2008	99%	100.0%	<b>YES</b>
Behavioral Health	6/30/2008	98%	100.0%	<b>YES</b>
Behavioral Health	7/31/2008	98%	100.0%	<b>YES</b>
Behavioral Health	8/31/2008	98%	100.0%	<b>YES</b>
Behavioral Health	9/30/2008	99%	100.0%	<b>YES</b>
Behavioral Health	10/31/2008	99%	100.0%	<b>YES</b>
Behavioral Health	11/30/2008	100%	100.0%	<b>YES</b>
Behavioral Health	12/31/2008	99%	100.0%	<b>YES</b>

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**Preferred Health Partnership of Tennessee, Inc.**

Region(s): East

Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
All	1/31/2008	94%	99.7%	<b>YES</b>
All	2/29/2008	98%	99.8%	<b>YES</b>
All	3/31/2008	98%	99.9%	<b>YES</b>
All	4/30/2008	96%	99.8%	<b>YES</b>
All	5/31/2008	97%	99.8%	<b>YES</b>
All	6/30/2008	94%	99.9%	<b>YES</b>
All	7/31/2008	90%	99.9%	<b>YES</b>
All	8/31/2008	90%	99.8%	<b>YES</b>
All	9/30/2008	98%	99.9%	<b>YES</b>
All	10/31/2008	99%	99.9%	<b>YES</b>
All	11/30/2008	94%	100.0%	<b>YES</b>
All	12/31/2008	93%	100.0%	<b>YES</b>

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**Tennessee Behavioral Health, Inc.**

Region(s): All

Behavioral Health	1/31/2008	99%	100.0%	<b>YES</b>
Behavioral Health	2/29/2008	96%	99.6%	<b>YES</b>
Behavioral Health	3/31/2008	98%	100.0%	<b>YES</b>
Behavioral Health	4/30/2008	97%	100.0%	<b>YES</b>
Behavioral Health	5/31/2008	98%	100.0%	<b>YES</b>
Behavioral Health	6/30/2008	98%	100.0%	<b>YES</b>
Behavioral Health	7/31/2008	99%	100.0%	<b>YES</b>
Behavioral Health	8/31/2008	99%	100.0%	<b>YES</b>
Behavioral Health	9/30/2008	100%	100.0%	<b>YES</b>
Behavioral Health	10/31/2008	100%	100.0%	<b>YES</b>
Behavioral Health	11/30/2008	100%	100.0%	<b>YES</b>
Behavioral Health	12/31/2008	100%	100.0%	<b>YES</b>

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Claim Types	For the Month Ended	30 Day	60 Day Compliance?

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**UAHC Health Plan of Tennessee, Inc.**

Region(s): West

All	1/31/2008	99%	100.0%	<b>YES</b>
All	2/29/2008	100%	100.0%	<b>YES</b>
All	3/31/2008	100%	100.0%	<b>YES</b>
All	4/30/2008	100%	100.0%	<b>YES</b>
All	5/31/2008	100%	100.0%	<b>YES</b>
All	6/30/2008	100%	100.0%	<b>YES</b>
All	7/31/2008	100%	100.0%	<b>YES</b>
All	8/31/2008	100%	100.0%	<b>YES</b>
All	9/30/2008	100%	100.0%	<b>YES</b>
All	10/31/2008	100%	100.0%	<b>YES</b>
All	11/30/2008	100%	100.0%	<b>YES</b>
All	12/31/2008	100%	100.0%	<b>YES</b>

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**TennCare Contractual Requirements and TCA 56-32-126(b)**      **90%**      **99.5%**  
 Claim Types      For the Month Ended      30 Day      60 Day      Compliance?

**Unison Health Plans**

Region(s): West

Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
All	1/31/2008	94%	99.7%	<b>YES</b>
All	2/29/2008	100%	99.8%	<b>YES</b>
All	3/31/2008	99%	99.8%	<b>YES</b>
All	4/30/2008	99%	99.7%	<b>YES</b>
All	5/31/2008	100%	99.7%	<b>YES</b>
All	6/30/2008	97%	99.7%	<b>YES</b>
All	7/31/2008	89%	99.6%	<b>NO</b>
All	8/31/2008	95%	99.0%	<b>NO</b>
All	9/30/2008	89%	97.6%	<b>NO</b>
All	10/31/2008	98%	99.4%	<b>NO</b>
All	11/30/2008	97%	99.5%	<b>YES</b>
All	12/31/2008	96%	99.9%	<b>YES</b>

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Claim Types	For the Month Ended	30 Day	60 Day	Compliance?

**UnitedHealthcare Plans of the River Valley, Inc.**

Region(s): Middle & East through October 31, 2008: All Regions Beginning November 1, 2008.

All	1/31/2008	95%	99.9%	<b>YES</b>
All	2/29/2008	99%	99.9%	<b>YES</b>
All	3/31/2008	99%	100.0%	<b>YES</b>
All	4/30/2008	99%	100.0%	<b>YES</b>
All	5/31/2008	100%	99.9%	<b>YES</b>
All	6/30/2008	100%	99.9%	<b>YES</b>
All	7/31/2008	99%	100.0%	<b>YES</b>
All	8/31/2008	97%	99.9%	<b>YES</b>
All	9/30/2008	93%	99.9%	<b>YES</b>
All	10/31/2008	94%	99.7%	<b>YES</b>
All	11/30/2008	97%	99.8%	<b>YES</b>
All	12/31/2008	97%	99.8%	<b>YES</b>

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Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
<b>Volunteer State Health Plan, Inc.</b>		<b>BlueCare and TennCare Select</b>		
Region(s): All				
All	1/31/2008	95%	99.9%	<b>YES</b>
All	2/29/2008	98%	99.6%	<b>YES</b>
All	3/31/2008	98%	99.9%	<b>YES</b>
All	4/30/2008	98%	99.9%	<b>YES</b>
All	5/31/2008	93%	99.9%	<b>YES</b>
All	6/30/2008	86%	99.8%	<b>NO</b>
All	7/31/2008	82%	99.5%	<b>NO</b>
All	8/31/2008	88%	99.2%	<b>NO</b>
All	9/30/2008	89%	96.2%	<b>NO</b>
All	10/31/2008	91%	98.5%	<b>NO</b>
All	11/30/2008	93%	98.6%	<b>NO</b>
All	12/31/2008	90%	98.4%	<b>NO</b>