

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%		
Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor Block Vision				
Region(s): Middle				
Vision	1/31/2008	100%	99.9%	YES
Vision	2/29/2008	100%	99.7%	YES
Vision	3/31/2008	100%	100.0%	YES
Vision	4/30/2008	100%	100.0%	YES
Vision	5/31/2008	100%	100.0%	YES
Vision	6/30/2008	100%	100.0%	YES
Vision	7/31/2008	99%	99.6%	YES
Vision	8/31/2008	100%	100.0%	YES
Vision	9/30/2008	100%	100.0%	YES
Vision	10/31/2008	100%	99.9%	YES
Vision	11/30/2008	100%	100.0%	YES
Vision	12/31/2008	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor Affiliate Organization				
Region(s): Middle				
Medical	1/31/2008	98%	99.7%	YES
Medical	2/29/2008	96%	98.1%	NO
Medical	3/31/2008	99%	99.7%	YES
Medical	4/30/2008	98%	99.1%	NO
Medical	5/31/2008	99%	99.9%	YES
Medical	6/30/2008	99%	99.9%	YES
Medical	7/31/2008	99%	99.6%	YES
Medical	8/31/2008	99%	99.6%	YES
Medical	9/30/2008	99%	99.9%	YES
Medical	10/31/2008	100%	99.9%	YES
Medical	11/30/2008	99%	100.0%	YES
Medical	12/31/2008	99%	99.9%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor Affiliate Organization				
Region(s): West				
All	1/31/2008	91%	99.7%	YES
All	2/29/2008	90%	99.5%	YES
All	3/31/2008	99%	99.7%	YES
All	4/30/2008	93%	99.7%	YES
All	5/31/2008	94%	99.9%	YES
All	6/30/2008	93%	99.6%	YES
All	7/31/2008	99%	100.0%	YES
All	8/31/2008	99%	99.9%	YES
All	9/30/2008	94%	99.9%	YES
All	10/31/2008	100%	99.9%	YES
All	11/30/2008	97%	99.9%	YES
All	12/31/2008	94%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor Tennessee Carriers				
Region(s): Middle				
Non Emergency Transportation	10/31/2008	100%	100.0%	YES
Non Emergency Transportation	11/30/2008	41%	97.2%	NO
Non Emergency Transportation	12/31/2008	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
Doral Dental Tennessee, Inc.				
Processor Affiliate Organization				
Region(s): All				
Dental	1/31/2008	100%	100.0%	YES
Dental	2/29/2008	100%	100.0%	YES
Dental	3/31/2008	100%	100.0%	YES
Dental	4/30/2008	100%	100.0%	YES
Dental	5/31/2008	100%	100.0%	YES
Dental	6/30/2008	100%	100.0%	YES
Dental	7/31/2008	100%	100.0%	YES
Dental	8/31/2008	96%	99.8%	YES
Dental	9/30/2008	100%	99.9%	YES
Dental	10/31/2008	100%	100.0%	YES
Dental	11/30/2008	100%	100.0%	YES
Dental	12/31/2008	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Premier Behavioral Systems of Tennessee, LLC

Processor Affiliate Organization

Region(s): All

Behavioral Health				
Behavioral Health	1/31/2008	99%	100.0%	YES
Behavioral Health	2/29/2008	95%	99.3%	NO
Behavioral Health	3/31/2008	98%	100.0%	YES
Behavioral Health	4/30/2008	98%	100.0%	YES
Behavioral Health	5/31/2008	99%	100.0%	YES
Behavioral Health	6/30/2008	98%	100.0%	YES
Behavioral Health	7/31/2008	98%	100.0%	YES
Behavioral Health	8/31/2008	98%	100.0%	YES
Behavioral Health	9/30/2008	99%	100.0%	YES
Behavioral Health	10/31/2008	99%	100.0%	YES
Behavioral Health	11/30/2008	100%	100.0%	YES
Behavioral Health	12/31/2008	99%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Preferred Health Partnership of Tennessee, Inc.

Processor Affiliate Organization

Region(s): East

All	1/31/2008	94%	99.7%	YES
All	2/29/2008	98%	99.8%	YES
All	3/31/2008	98%	99.9%	YES
All	4/30/2008	96%	99.8%	YES
All	5/31/2008	97%	99.8%	YES
All	6/30/2008	94%	99.9%	YES
All	7/31/2008	90%	99.9%	YES
All	8/31/2008	90%	99.8%	YES
All	9/30/2008	98%	99.9%	YES
All	10/31/2008	99%	99.9%	YES
All	11/30/2008	94%	100.0%	YES
All	12/31/2008	93%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Tennessee Behavioral Health, Inc.

Processor Affiliate Organization

Region(s): East

Behavioral Health	1/31/2008	99%	100.0%	YES
Behavioral Health	2/29/2008	96%	99.6%	YES
Behavioral Health	3/31/2008	99%	100.0%	YES
Behavioral Health	4/30/2008	97%	100.0%	YES
Behavioral Health	5/31/2008	99%	100.0%	YES
Behavioral Health	6/30/2008	98%	100.0%	YES
Behavioral Health	7/31/2008	98%	100.0%	YES
Behavioral Health	8/31/2008	99%	100.0%	YES
Behavioral Health	9/30/2008	100%	100.0%	YES
Behavioral Health	10/31/2008	100%	100.0%	YES
Behavioral Health	11/30/2008	100%	100.0%	YES
Behavioral Health	12/31/2008	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Tennessee Behavioral Health, Inc.

Processor Affiliate Organization

Region(s): Middle & West

Behavioral Health	1/31/2008	99%	100.0%	YES
Behavioral Health	2/29/2008	96%	99.6%	YES
Behavioral Health	3/31/2008	98%	100.0%	YES
Behavioral Health	4/30/2008	97%	100.0%	YES
Behavioral Health	5/31/2008	98%	100.0%	YES
Behavioral Health	6/30/2008	98%	100.0%	YES
Behavioral Health	7/31/2008	99%	100.0%	YES
Behavioral Health	8/31/2008	98%	100.0%	YES
Behavioral Health	9/30/2008	100%	100.0%	YES
Behavioral Health	10/31/2008	99%	100.0%	YES
Behavioral Health	11/30/2008	100%	100.0%	YES
Behavioral Health	12/31/2008	99%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UAHC Health Plan of Tennessee, Inc.

Processor Vestica Healthcare

Region(s): West

Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
All	1/31/2008	99%	100.0%	YES
All	2/29/2008	100%	100.0%	YES
All	3/31/2008	100%	100.0%	YES
All	4/30/2008	100%	100.0%	YES
All	5/31/2008	100%	100.0%	YES
All	6/30/2008	100%	100.0%	YES
All	7/31/2008	100%	100.0%	YES
All	8/31/2008	100%	100.0%	YES
All	9/30/2008	100%	100.0%	YES
All	10/31/2008	100%	100.0%	YES
All	11/30/2008	100%	100.0%	YES
All	12/31/2008	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Unison Health Plans

Processor Davis Vision

Region(s): West

Vision				
Vision	1/31/2008	100%	100.0%	YES
Vision	2/29/2008	100%	100.0%	YES
Vision	3/31/2008	100%	100.0%	YES
Vision	4/30/2008	100%	100.0%	YES
Vision	5/31/2008	100%	100.0%	YES
Vision	6/30/2008	100%	100.0%	YES
Vision	7/31/2008	100%	100.0%	YES
Vision	8/31/2008	100%	100.0%	YES
Vision	9/30/2008	100%	100.0%	YES
Vision	10/31/2008	100%	100.0%	YES
Vision	11/30/2008	100%	100.0%	YES
Vision	12/31/2008	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Unison Health Plans

Processor Affiliate Organization

Region(s): West

Medical	1/31/2008	94%	99.7%	YES
Medical	2/29/2008	100%	99.8%	YES
Medical	3/31/2008	99%	99.8%	YES
Medical	4/30/2008	99%	99.7%	YES
Medical	5/31/2008	100%	99.7%	YES
Medical	6/30/2008	97%	99.7%	YES
Medical	7/31/2008	89%	99.6%	NO
Medical	8/31/2008	95%	99.0%	NO
Medical	9/30/2008	89%	97.6%	NO
Medical	10/31/2008	98%	99.4%	NO
Medical	11/30/2008	97%	99.5%	YES
Medical	12/31/2008	96%	99.9%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Davis Vision

Region(s): East - Non Risk Medical

Vision				
Vision	1/31/2008	100%	100.0%	YES
Vision	2/29/2008	100%	100.0%	YES
Vision	3/31/2008	100%	100.0%	YES
Vision	4/30/2008	100%	100.0%	YES
Vision	5/31/2008	100%	100.0%	YES
Vision	6/30/2008	100%	100.0%	YES
Vision	7/31/2008	100%	100.0%	YES
Vision	8/31/2008	100%	100.0%	YES
Vision	9/30/2008	100%	100.0%	YES
Vision	10/31/2008	100%	100.0%	YES
Vision	11/30/2008	100%	100.0%	YES
Vision	12/31/2008	100%	100.0%	YES

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Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Non Risk Medical

Medical	1/31/2008	97%	99.9%	YES
Medical	2/29/2008	99%	99.8%	YES
Medical	3/31/2008	99%	100.0%	YES
Medical	4/30/2008	100%	100.0%	YES
Medical	5/31/2008	100%	99.9%	YES
Medical	6/30/2008	100%	99.9%	YES
Medical	7/31/2008	99%	99.9%	YES
Medical	8/31/2008	97%	100.0%	YES
Medical	9/30/2008	93%	99.9%	YES
Medical	10/31/2008	94%	99.8%	YES
Medical	11/30/2008	97%	99.7%	YES
Medical	12/31/2008	97%	99.8%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Non Risk Medical

Non Emergency Transportation	10/31/2008	77%	99.8%	NO
Non Emergency Transportation	11/30/2008	95%	99.8%	YES
Non Emergency Transportation	12/31/2008	99%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): Middle

Medical	1/31/2008	95%	99.9%	YES
Medical	2/29/2008	99%	99.9%	YES
Medical	3/31/2008	99%	100.0%	YES
Medical	4/30/2008	99%	100.0%	YES
Medical	5/31/2008	100%	99.9%	YES
Medical	6/30/2008	100%	100.0%	YES
Medical	7/31/2008	99%	100.0%	YES
Medical	8/31/2008	97%	99.8%	YES
Medical	9/30/2008	94%	100.0%	YES
Medical	10/31/2008	94%	99.7%	YES
Medical	11/30/2008	97%	99.8%	YES
Medical	12/31/2008	97%	99.8%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): Middle

Vision	1/31/2008	98%	100.0%	YES
Vision	2/29/2008	98%	100.0%	YES
Vision	3/31/2008	100%	100.0%	YES
Vision	4/30/2008	98%	100.0%	YES
Vision	5/31/2008	100%	100.0%	YES
Vision	6/30/2008	100%	100.0%	YES
Vision	7/31/2008	100%	99.9%	YES
Vision	8/31/2008	100%	100.0%	YES
Vision	9/30/2008	100%	100.0%	YES
Vision	10/31/2008	100%	100.0%	YES
Vision	11/30/2008	100%	100.0%	YES
Vision	12/31/2008	96%	100.0%	YES

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Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): Middle

Non Emergency Transportation	10/31/2008	80%	100.0%	NO
Non Emergency Transportation	11/30/2008	97%	99.9%	YES
Non Emergency Transportation	12/31/2008	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): West

Medical	11/30/2008	100%	100.0%	YES
Medical	12/31/2008	97%	100.0%	YES

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Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): West

Vision	11/30/2008	100%	100.0%	YES
Vision	12/31/2008	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day	Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): West

Non Emergency Transportation	11/30/2008	100%	100.0%	YES
Non Emergency Transportation	12/31/2008	94%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
Volunteer State Health Plan, Inc., d/b/a BlueCare				
Processor Southeastrans				
Region(s): West				
Non Emergency Transportation	11/30/2008	100%	100.0%	YES
Non Emergency Transportation	12/31/2008	100%	100.0%	YES

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Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
Volunteer State Health Plan, Inc., d/b/a BlueCare				
Processor				
Region(s): West				
Medical	11/30/2008	100%	100.0%	YES
Medical	12/31/2008	97%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): East - Non Risk Medical

Medical				
Medical	1/31/2008	95%	99.9%	YES
Medical	2/29/2008	99%	99.6%	YES
Medical	3/31/2008	98%	99.9%	YES
Medical	4/30/2008	98%	99.9%	YES
Medical	5/31/2008	93%	99.9%	YES
Medical	6/30/2008	87%	99.8%	NO
Medical	7/31/2008	83%	99.6%	NO
Medical	8/31/2008	88%	99.2%	NO
Medical	9/30/2008	90%	96.2%	NO
Medical	10/31/2008	92%	98.4%	NO
Medical	11/30/2008	93%	98.6%	NO
Medical	12/31/2008	88%	98.0%	NO

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor SoutheasTrans

Region(s): East - Non Risk Medical

Non Emergency Transportation	10/31/2008	99%	100.0%	YES
Non Emergency Transportation	11/30/2008	100%	100.0%	YES
Non Emergency Transportation	12/31/2008	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Affiliate Organization

Region(s): All

Medical				
Medical	1/31/2008	94%	99.8%	YES
Medical	2/29/2008	98%	99.6%	YES
Medical	3/31/2008	98%	99.9%	YES
Medical	4/30/2008	98%	99.8%	YES
Medical	5/31/2008	92%	99.8%	YES
Medical	6/30/2008	84%	99.7%	NO
Medical	7/31/2008	81%	99.3%	NO
Medical	8/31/2008	88%	99.1%	NO
Medical	9/30/2008	88%	96.1%	NO
Medical	10/31/2008	89%	98.5%	NO
Medical	11/30/2008	90%	98.1%	NO
Medical	12/31/2008	87%	97.7%	NO

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Southeastrans

Region(s): All

Non Emergency Transportation	10/31/2008	98%	100.0%	YES
Non Emergency Transportation	11/30/2008	100%	100.0%	YES
Non Emergency Transportation	12/31/2008	100%	100.0%	YES