

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor Block Vision				
Region(s): Middle				
Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	99.9%	YES
Vision	3/31/2009	100%	99.9%	YES
Vision	4/30/2009	100%	99.6%	YES
Vision	5/31/2009	100%	100.0%	YES
Vision	6/30/2009	100%	99.9%	YES
Vision	7/31/2009	100%	100.0%	YES
Vision	8/31/2009	100%	99.8%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor Affiliate Organization				
Region(s): Middle				
Medical	1/31/2009	98%	99.8%	YES
Medical	2/28/2009	98%	99.5%	YES
Medical	3/31/2009	94%	99.7%	YES
Medical	4/30/2009	96%	99.7%	YES
Medical	5/31/2009	97%	99.6%	YES
Medical	6/30/2009	99%	99.7%	YES
Medical	7/31/2009	99%	99.6%	YES
Medical	8/31/2009	100%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

AMERIGROUP Tennessee, Inc.

Processor Affiliate Organization

Region(s): West

All	1/31/2009	82%	99.5%	NO
All	2/28/2009	99%	99.5%	YES
All	3/31/2009	100%	99.8%	YES
All	4/30/2009	99%	99.7%	YES
All	5/31/2009	100%	100.0%	YES
All	6/30/2009	100%	99.6%	YES
All	7/31/2009	100%	100.0%	YES
All	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

AMERIGROUP Tennessee, Inc.

Processor Tennessee Carriers

Region(s): Middle

Non Emergency Transportation	1/31/2009	71%	91.4%	NO
Non Emergency Transportation	2/28/2009	92%	93.9%	NO
Non Emergency Transportation	3/31/2009	66%	85.0%	NO
Non Emergency Transportation	4/30/2009	91%	100.0%	YES
Non Emergency Transportation	5/31/2009	66%	99.0%	NO
Non Emergency Transportation	6/30/2009	99%	99.9%	YES
Non Emergency Transportation	7/31/2009	99%	99.5%	YES
Non Emergency Transportation	8/31/2009	86%	99.9%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Doral Dental Tennessee, Inc.

Processor Affiliate Organization

Region(s): All

Dental	1/31/2009	100%	100.0%	YES
Dental	2/28/2009	100%	100.0%	YES
Dental	3/31/2009	100%	100.0%	YES
Dental	4/30/2009	100%	100.0%	YES
Dental	5/31/2009	100%	100.0%	YES
Dental	6/30/2009	100%	100.0%	YES
Dental	7/31/2009	100%	100.0%	YES
Dental	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Premier Behavioral Systems of Tennessee, LLC

Processor Affiliate Organization

Region(s): All

Behavioral Health	1/31/2009	99%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	100%	100.0%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	100%	100.0%	YES
Behavioral Health	7/31/2009	100%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Premier Behavioral Systems of Tennessee, LLC

Processor Southeastrans

Region(s): All

Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	99.9%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	100.0%	YES
Non Emergency Transportation	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Preferred Health Partnership of Tennessee, Inc.

Processor Affiliate Organization

Region(s): East

All	1/31/2009	92%	99.9%	YES
All	2/28/2009	99%	99.8%	YES
All	3/31/2009	100%	99.9%	YES
All	4/30/2009	95%	99.9%	YES
All	5/31/2009	95%	100.0%	YES
All	6/30/2009	93%	99.5%	YES
All	7/31/2009	99%	100.0%	YES
All	8/31/2009	97%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Tennessee Behavioral Health, Inc.

Processor Affiliate Organization

Region(s): East

Behavioral Health	1/31/2009	99%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	97%	99.9%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	98%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Tennessee Behavioral Health, Inc.

Processor Southeastrans

Region(s): East

Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Tennessee Behavioral Health, Inc.

Processor Affiliate Organization

Region(s): Middle & West

Behavioral Health	1/31/2009	98%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	99%	100.0%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	98%	100.0%	YES
Behavioral Health	7/31/2009	95%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UAHC Health Plan of Tennessee, Inc.

Processor Vestica Healthcare

Region(s): West

All	1/31/2009	95%	100.0%	YES
All	2/28/2009	100%	99.8%	YES
All	3/31/2009	100%	99.9%	YES
All	4/30/2009	99%	99.7%	YES
All	5/31/2009	100%	100.0%	YES
All	6/30/2009	100%	100.0%	YES
All	7/31/2009	100%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Unison Health Plans

Processor Davis Vision

Region(s): West

Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	100.0%	YES
Vision	4/30/2009	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Unison Health Plans

Processor Affiliate Organization

Region(s): West

Medical	1/31/2009	96%	99.7%	YES
Medical	2/28/2009	100%	100.0%	YES
Medical	3/31/2009	100%	100.0%	YES
Medical	4/30/2009	100%	99.9%	YES
Medical	5/31/2009	100%	100.0%	YES
Medical	6/30/2009	100%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Davis Vision

Region(s): East - Non Risk Medical

Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Non Risk Medical

Non Emergency Transportation	1/31/2009	100%	99.9%	YES
Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	99%	99.0%	NO
Non Emergency Transportation	4/30/2009	99%	100.0%	YES
Non Emergency Transportation	5/31/2009	98%	96.8%	NO
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	100.0%	YES
Non Emergency Transportation	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Non Risk Medical

Medical	1/31/2009	97%	99.6%	YES
Medical	2/28/2009	97%	99.2%	NO
Medical	3/31/2009	96%	98.2%	NO
Medical	4/30/2009	98%	99.4%	NO
Medical	5/31/2009	97%	98.6%	NO
Medical	6/30/2009	97%	99.0%	NO
Medical	7/31/2009	100%	99.9%	YES
Medical	8/31/2009	99%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Risk Contract

Non Emergency Transportation	1/31/2009	100%	100.0%	YES
Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	99%	99.9%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	100.0%	YES
Non Emergency Transportation	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Risk Contract

Medical	1/31/2009	100%	100.0%	YES
Medical	2/28/2009	99%	100.0%	YES
Medical	3/31/2009	97%	99.6%	YES
Medical	4/30/2009	99%	99.8%	YES
Medical	5/31/2009	99%	99.7%	YES
Medical	6/30/2009	99%	99.8%	YES
Medical	7/31/2009	99%	99.8%	YES
Medical	8/31/2009	99%	99.8%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): East - Risk Contract

Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	100.0%	YES
Vision	3/31/2009	100%	100.0%	YES
Vision	4/30/2009	100%	99.9%	YES
Vision	5/31/2009	100%	100.0%	YES
Vision	6/30/2009	100%	100.0%	YES
Vision	7/31/2009	100%	100.0%	YES
Vision	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): Middle

Non Emergency Transportation	1/31/2009	100%	100.0%	YES
Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	99.9%	YES
Non Emergency Transportation	5/31/2009	99%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	100.0%	YES
Non Emergency Transportation	8/31/2009	98%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): Middle

Medical	1/31/2009	98%	99.7%	YES
Medical	2/28/2009	99%	99.6%	YES
Medical	3/31/2009	98%	99.4%	YES
Medical	4/30/2009	99%	99.6%	YES
Medical	5/31/2009	99%	99.6%	YES
Medical	6/30/2009	99%	99.6%	YES
Medical	7/31/2009	100%	99.9%	YES
Medical	8/31/2009	100%	99.9%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): Middle

Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	100.0%	YES
Vision	3/31/2009	100%	100.0%	YES
Vision	4/30/2009	100%	100.0%	YES
Vision	5/31/2009	100%	100.0%	YES
Vision	6/30/2009	100%	100.0%	YES
Vision	7/31/2009	100%	100.0%	YES
Vision	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): West

Non Emergency Transportation	1/31/2009	99%	100.0%	YES
Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	100.0%	YES
Non Emergency Transportation	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): West

Medical	1/31/2009	98%	99.9%	YES
Medical	2/28/2009	98%	99.6%	YES
Medical	3/31/2009	98%	99.7%	YES
Medical	4/30/2009	99%	99.7%	YES
Medical	5/31/2009	99%	99.6%	YES
Medical	6/30/2009	99%	99.6%	YES
Medical	7/31/2009	100%	99.8%	YES
Medical	8/31/2009	99%	99.8%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): West

Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	100.0%	YES
Vision	3/31/2009	100%	100.0%	YES
Vision	4/30/2009	100%	100.0%	YES
Vision	5/31/2009	100%	100.0%	YES
Vision	6/30/2009	100%	100.0%	YES
Vision	7/31/2009	100%	100.0%	YES
Vision	8/31/2009	100%	99.8%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): East - Non Risk Medical

Medical	1/31/2009	83%	98.7%	NO
Medical	2/28/2009	72%	98.5%	NO
Medical	3/31/2009	88%	99.2%	NO
Medical	4/30/2009	90%	98.2%	NO
Medical	5/31/2009	95%	98.8%	NO
Medical	6/30/2009	86%	95.7%	NO
Medical	7/31/2009	84%	98.2%	NO
Medical	8/31/2009	85%	97.7%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor SoutheasTrans

Region(s): East - Non Risk Medical

Non Emergency Transportation	1/31/2009	100%	100.0%	YES
Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	98%	97.7%	NO
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	95%	94.5%	NO
Non Emergency Transportation	8/31/2009	71%	100.0%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): East - Risk Contract

Medical	1/31/2009	100%	100.0%	YES
Medical	2/28/2009	98%	100.0%	YES
Medical	3/31/2009	98%	100.0%	YES
Medical	4/30/2009	99%	100.0%	YES
Medical	5/31/2009	98%	99.9%	YES
Medical	6/30/2009	97%	99.9%	YES
Medical	7/31/2009	97%	99.9%	YES
Medical	8/31/2009	96%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Southeastrans

Region(s): East - Risk Contract

Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	100.0%	YES
Non Emergency Transportation	8/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): West

Medical	1/31/2009	89%	99.9%	NO
Medical	2/28/2009	91%	100.0%	YES
Medical	3/31/2009	96%	99.9%	YES
Medical	4/30/2009	99%	99.9%	YES
Medical	5/31/2009	97%	99.8%	YES
Medical	6/30/2009	97%	99.8%	YES
Medical	7/31/2009	97%	99.9%	YES
Medical	8/31/2009	96%	99.8%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Southeastrans

Region(s): West

Non Emergency Transportation	1/31/2009	100%	100.0%	YES
Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	99.8%	YES
Non Emergency Transportation	8/31/2009	100%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Affiliate Organization

Region(s): All

Medical	1/31/2009	84%	98.8%	NO
Medical	2/28/2009	92%	99.4%	NO
Medical	3/31/2009	96%	99.8%	YES
Medical	4/30/2009	97%	99.7%	YES
Medical	5/31/2009	96%	99.6%	YES
Medical	6/30/2009	94%	99.6%	YES
Medical	7/31/2009	94%	99.6%	YES
Medical	8/31/2009	94%	99.6%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
Claim Types	For the Month Ended	30 Day	60 Day Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Southeastrans

Region(s): All

Non Emergency Transportation	1/31/2009	100%	100.0%	YES
Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	98%	98.0%	NO
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	99%	99.4%	YES
Non Emergency Transportation	8/31/2009	99%	99.9%	YES