

Prompt Pay Compliance for Processed TennCare Pharmacy Claims

Company: First Health Services Corporation		All Tennessee Regions		
TennCare Contractual Requirements Section A.2.2.1.c	95%	100%		
For the Month Ended	20 day%	30 day%	Compliance?	
1/31/2006	100%	100%	YES	
2/28/2006	100%	100%	YES	
3/31/2006	100%	100%	YES	
4/30/2006	100%	100%	YES	
5/31/2006	100%	100%	YES	
6/30/2006	100%	100%	YES	
7/31/2006	100%	100%	YES	
8/31/2006	100%	100%	YES	
9/30/2006	100%	100%	YES	
10/31/2006	100%	100%	YES	
11/30/2006	100%	100%	YES	
12/31/2006	100%	100%	YES	
1/31/2007	100%	100%	YES	
2/28/2007	100%	100%	YES	
3/31/2007	100%	100%	YES	
4/30/2007	100%	100%	YES	
5/31/2007	100%	100%	YES	
6/30/2007	100%	100%	YES	
7/31/2007	100%	100%	YES	
8/31/2007	100%	100%	YES	
9/30/2007	100%	100%	YES	
10/31/2007	100%	100%	YES	
11/30/2007	100%	100%	YES	
12/31/2007	100%	100%	YES	

Company: **First Health Services Corporation**

All Tennessee Regions

TennCare Contractual Requirements Section A.2.2.1.c	95%	100%	
For the Month Ended	20 day%	30 day%	Compliance?
1/31/2008	100%	100%	YES
2/29/2008	100%	100%	YES
3/31/2008	100%	100%	YES
4/30/2008	100%	100%	YES
5/31/2008	100%	100%	YES
6/30/2008	100%	100%	YES
7/31/2008	100%	100%	YES
8/31/2008			(see footnote)
9/30/2008			(see footnote)
10/31/2008			(see footnote)

Footnote: The contract between First Health and the TennCare Bureau ended for dates of service September 30, 2008. On November 6, 2008, TDCI requested data files of claims processed for August through October 2008 to determine compliance with contractual requirements. The data files have not been received from First Health. TDCI recommended the assessment of liquidated damages beginning November 21, 2008.