

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for All Processed CoverKids Claims

Monthly prompt payment analysis for ALL CoverKids claims processed by the plan.

Claim Types	For the Month Ended	Contractual Requirements	90%	99.5%	Compliance?
		Clean Claims	30 Day	60 Day	
Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids					
All	1/31/2023	91%	99.4%	No	
All	2/28/2023	98%	99.2%	No	
All	3/31/2023	99%	99.6%	Yes	
All	4/30/2023	99%	99.9%	Yes	
All	5/31/2023	96%	99.8%	Yes	
All	6/30/2023	92%	99.8%	Yes	
All	7/31/2023	90%	99.7%	Yes	
All	8/31/2023	93%	99.9%	Yes	
All	9/30/2023	94%	99.9%	Yes	
All	10/31/2023	95%	99.9%	Yes	
All	11/30/2023	95%	100.0%	Yes	
All	12/31/2023	96%	99.7%	Yes	
All	1/31/2024	92%	99.5%	Yes	
All	2/29/2024	97%	100.0%	Yes	
All	3/31/2024	97%	99.9%	Yes	

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Contractual Requirements

90%
30 Day

99.5%
60 Day

Claim Types For the Month Ended Clean Claims All Claims Compliance?

DentaQuest USA Insurance Co. Inc. - CoverKids

Dental	1/31/2023	100%	100.0%	Yes
Dental	2/28/2023	100%	100.0%	Yes
Dental	3/31/2023	100%	100.0%	Yes
Dental	4/30/2023	100%	100.0%	Yes
Dental	5/31/2023	99%	100.0%	Yes
Dental	6/30/2023	100%	100.0%	Yes
Dental	7/31/2023	100%	100.0%	Yes
Dental	8/31/2023	100%	100.0%	Yes
Dental	9/30/2023	100%	100.0%	Yes
Dental	10/31/2023	100%	100.0%	Yes
Dental	11/30/2023	100%	100.0%	Yes
Dental	12/31/2023	100%	100.0%	Yes
Dental	1/31/2024	100%	100.0%	Yes
Dental	2/29/2024	100%	99.9%	Yes
Dental	3/31/2024	98%	99.0%	No

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Claim Types	For the Month Ended	Contractual Requirements		Compliance?
		90% 30 Day Clean Claims	99.5% 60 Day All Claims	
Volunteer State Health Plan, Inc. - CoverKids				
All	1/31/2023	99%	99.9%	Yes
All	2/28/2023	99%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	100%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	99%	100.0%	Yes
All	7/31/2023	99%	100.0%	Yes
All	8/31/2023	100%	100.0%	Yes
All	9/30/2023	100%	100.0%	Yes
All	10/31/2023	100%	100.0%	Yes
All	11/30/2023	100%	100.0%	Yes
All	12/31/2023	99%	100.0%	Yes
All	1/31/2024	98%	99.7%	Yes
All	2/29/2024	97%	98.4%	No
All	3/31/2024	98%	99.1%	No