

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed CoverKids Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by the organization.

Contractual Requirements		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids				
Processor	Eyequest			
Vision	1/31/2023	98%	100.0%	Yes
Vision	2/28/2023	100%	100.0%	Yes
Vision	3/31/2023	100%	100.0%	Yes
Vision	4/30/2023	100%	100.0%	Yes
Vision	5/31/2023	100%	100.0%	Yes
Vision	6/30/2023	100%	100.0%	Yes
Vision	7/31/2023	100%	100.0%	Yes
Vision	8/31/2023	100%	100.0%	Yes
Vision	9/30/2023	100%	100.0%	Yes
Vision	10/31/2023	100%	100.0%	Yes
Vision	11/30/2023	100%	100.0%	Yes
Vision	12/31/2023	100%	100.0%	Yes
Vision	1/31/2024	100%	100.0%	Yes
Vision	2/29/2024	100%	100.0%	Yes
Vision	3/31/2024	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids				
Processor	Affiliate			
Medical	1/31/2023	90%	99.4%	No
Medical	2/28/2023	98%	99.2%	No
Medical	3/31/2023	99%	99.6%	Yes
Medical	4/30/2023	99%	99.9%	Yes
Medical	5/31/2023	96%	99.8%	Yes
Medical	6/30/2023	92%	99.8%	Yes
Medical	7/31/2023	90%	99.7%	Yes
Medical	8/31/2023	93%	99.9%	Yes
Medical	9/30/2023	94%	99.9%	Yes
Medical	10/31/2023	95%	99.9%	Yes
Medical	11/30/2023	95%	100.0%	Yes
Medical	12/31/2023	96%	99.7%	Yes
Medical	1/31/2024	92%	99.5%	Yes
Medical	2/29/2024	97%	100.0%	Yes
Medical	3/31/2024	95%	99.9%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
DentaQuest USA Insurance Co. Inc. - CoverKids				
Processor	Affiliate			
Dental	1/31/2023	100%	100.0%	Yes
Dental	2/28/2023	100%	100.0%	Yes
Dental	3/31/2023	100%	100.0%	Yes
Dental	4/30/2023	100%	100.0%	Yes
Dental	5/31/2023	99%	100.0%	Yes
Dental	6/30/2023	100%	100.0%	Yes
Dental	7/31/2023	100%	100.0%	Yes
Dental	8/31/2023	100%	100.0%	Yes
Dental	9/30/2023	100%	100.0%	Yes
Dental	10/31/2023	100%	100.0%	Yes
Dental	11/30/2023	100%	100.0%	Yes
Dental	12/31/2023	100%	100.0%	Yes
Dental	1/31/2024	100%	100.0%	Yes
Dental	2/29/2024	100%	99.9%	Yes
Dental	3/31/2024	98%	99.0%	No

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
UnitedHealthcare Plans of the River Valley, Inc. - CoverKids				
Processor	March Vision			
Vision	1/31/2023	100%	100.0%	Yes
Vision	2/28/2023	100%	100.0%	Yes
Vision	3/31/2023	100%	100.0%	Yes
Vision	4/30/2023	100%	100.0%	Yes
Vision	5/31/2023	100%	100.0%	Yes
Vision	6/30/2023	100%	100.0%	Yes
Vision	7/31/2023	100%	100.0%	Yes
Vision	8/31/2023	100%	100.0%	Yes
Vision	9/30/2023	100%	100.0%	Yes
Vision	10/31/2023	100%	100.0%	Yes
Vision	11/30/2023	100%	100.0%	Yes
Vision	12/31/2023	100%	100.0%	Yes
Vision	1/31/2024	100%	100.0%	Yes
Vision	2/29/2024	100%	100.0%	Yes
Vision	3/31/2024	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
UnitedHealthcare Plans of the River Valley, Inc. - CoverKids				
Processor	Affiliate			
Medical	1/31/2023	100%	100.0%	Yes
Medical	2/28/2023	100%	100.0%	Yes
Medical	3/31/2023	100%	100.0%	Yes
Medical	4/30/2023	99%	100.0%	Yes
Medical	5/31/2023	100%	100.0%	Yes
Medical	6/30/2023	100%	100.0%	Yes
Medical	7/31/2023	100%	100.0%	Yes
Medical	8/31/2023	100%	100.0%	Yes
Medical	9/30/2023	100%	100.0%	Yes
Medical	10/31/2023	100%	100.0%	Yes
Medical	11/30/2023	100%	100.0%	Yes
Medical	12/31/2023	100%	100.0%	Yes
Medical	1/31/2024	98%	100.0%	Yes
Medical	2/29/2024	98%	100.0%	Yes
Medical	3/31/2024	97%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Volunteer State Health Plan, Inc. - CoverKids				
Processor	Affiliate			
All	1/31/2023	99%	99.9%	Yes
All	2/28/2023	99%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	100%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	99%	100.0%	Yes
All	7/31/2023	99%	100.0%	Yes
All	8/31/2023	100%	100.0%	Yes
All	9/30/2023	100%	100.0%	Yes
All	10/31/2023	100%	100.0%	Yes
All	11/30/2023	100%	100.0%	Yes
All	12/31/2023	99%	100.0%	Yes
All	1/31/2024	98%	99.7%	Yes
All	2/29/2024	97%	98.4%	No
All	3/31/2024	98%	99.1%	No