

Trouble Shooting Guide for Reconciling AR Account 12000001

This guide could be used to identify differences which exist when an agency tries to reconcile AR Account 12000001 Trial Balance amount to the Grant Open Invoice Items query **TN_AR18_OPEN_GRANT_ITEMS**.

Step 1: Validate that no errors exists for Account 12000001

Step 1A: Run query **TN_GL33_EDIT_ERRORS_HDR** – validate no errors exist on the header level for Account 12000001

Step 1B: Run query **TN_GL13_BUDGET_EXCEPTIONS** – validate no budget errors exist on journals for Account 12000001

Step 2: Validate that no AR/BI journals are pending by running all of the AR/Billing month end closing queries.

Step 2A: Run query **TN_GL15_AR_NOT_POSTED** and validate that no AR journals pending.

Step 2B: Run query **TN_GL15A_AR_PAY_NOT_POSTED** and validate that there are no Item payment deposits which have not posted.

Step 2C: Run query **TN_GL15B_DJ_NOT_COMPLETE** and validate that no Direct Journals are pending.

Step 2D: Run query **TN_GL15C_VAL_DEP_ITEM_ACTIVITY** and validate that there are no incorrectly posted deposits.

Step 2E: Run query **TN_GL18_BI_NOT_POSTED** and validate that there are no invoices which never made it to the general ledger from billing.

Step 2F: Run query **TN_GL18A_BI_NOT_POSTED_TO_AR** and validate that all BI journals have processed to AR.

Step 2G: Run query **TN_GL25_BI_NO_JRNL_GEN** and validate that no BI journals exist which have not journal generated and not posted to general ledger.

Step 2H: Run query **TN_GL26_AR_NO_JRNL_GEN** and validate that no AR journals exist which have not journal generated and not posted to general ledger.

Step 2I: Run query **TN_GL27_AR_NO_DIRECT_JRNL** and validate that no Direct Journals exist which have errors and have not posted.

Step 2J: Run query **TN_GL27A_AR_NOT_JRNL_GEN** and validate that no AR journals exist which have not journal generated and posted to the general ledger.

Step 2K: Run query **TN_GL27B_AR_DEPOSIT_SUSPENSE** and validate that no AR deposits are in suspense.

Step 2L: Run query **TN_GL40_AR_DIR_JRNL_NOT_POSTED** and validate all Direct Journals are posted

Step 3: Run query **TN_GL048_TRIAL_BALANCE_ACCT** to get the activity from period "0" to most recently closed period.

Step 4: Compare amounts from Trial Balance to **TN_AR18_OPEN GRANT ITEMS**– run query **TN_AR18_OPEN_GRANT_ITEMS**

Step 5: If necessary, identify any other billing items which are not the results of grants/project transactions by running query **TN_AR18C_ALL_OPEN_ITEMS_FD_SC**.

Step 6: Run query **TN_AR30_ACCOUNT_RECON** to assist with research and reconciliation.

Breakdown by Steps of Troubleshooting if there is a difference between the AR Account 12000001 Trial Balance amount to the Open Grant Invoice Items:

1) Identify that no errors exist on journals related to account 12000001

A) Run query **TN_GL33_EDIT_ERRORS_HDR**

Schedule Query

Run Control ID: TN_GL33_EDIT_ERRORS_HDR [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
BUSINESS_UNIT	33101
JOURNAL_DATE	2014-01-16
LEDGER_GROUP	ACTUALS

If this query generates no results, this means no errors exist on the header level.

	A	B	C	D	E	F	G	H	I	J
1	Count	Journal ID	Date	Journal Header Status	Source	Period	Year	Ledger Grp	User	Field Name
2										
3										

B) Run query **TN_GL13_BUDGET_EXCEPTIONS**

Schedule Query

Run Control ID: TN_GL13_BUDGET_EXCEPTIONS [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
BUSINESS_UNIT	33101
JOURNAL_DATE	2014-01-16

Below shows that there are two budget errors existing; however, for the task at hand (reconciling the AR Account 12000001 on the Trial Balance to Open Grant Items) neither of these errors are applicable. (They would need to be resolved, but not necessary to address them here.)

	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Date	Budget Status	Ledger Grp	Excpn Type	Fund	Account	Dept	Program	Project	Activity	Budget Period	Debits	Credits	Period
2	1/6/2014	Error	PRJ_OVR_PR	Exceeds Budget Tolerance	25000				ED0000HB13AAX13	ALL	2014	241,953.60	241,953.60	7
3	1/6/2014	Error	ALOTACC_CH	No Budget Exists	25000	71400	33106				2014	452.32	452.32	7
4														

2) Validate that no AR/BI journals are pending by running all of the AR/Billing month end closing queries. For assistance in resolving any values which may return on these queries refer to Edison> Main Menu> Edison Support Info FSCM> Financials> Accts Receivable/Billing/iNovah> Training > Billing and Accounts Receivable Troubleshooting Guide.

- A) Run query **TN_GL15_AR_NOT_POSTED** and validate that no AR journals are pending.

Schedule Query

Run Control ID: TN_GL15_AR_NOT_POSTED [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
GROUP_BU	<input type="text" value="33101"/>
ACCOUNTING_DT	<input type="text" value="2014-01-16"/>

Since no items appear in the query results, this means that all AR journals are posted to the general ledger.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	Group Unit	Group ID	Seq	Type	Editing	Posted	Action	Control	Count	Group Acctg Date	Unit	Customer	Line	Entry Type	Amount	Error Code	Item ID	Item Acctg E
2																		

- B) Run query **TN_GL15A_AR_PAY_NOT_POSTED** and validate that there are no Item payment deposits which have not posted.

Schedule Query

Run Control ID: TN_GL15A_AR_PAY_NOT_POSTED [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
ACCOUNTING_DT	<input type="text" value="2014-01-16"/>
DEPOSIT_BU	<input type="text" value="33101"/>

No results would mean all AR deposits/payment have posted however, a value was returned.

	A	B	C	D	E	F	G	H	I	J	K	L
1	Unit	Acctg Date	Deposit ID	Seq	Payment ID	Run Predictor	Instance	Deposit Balanced	Worksheet	Amount	Status	User ID
2	33101	1/9/2014	8521435080	1	1435080	N		0 Yes	1/13/2014 17:27	3,416,377.06	W	markp1003001
3												

On this particular deposit, the deposit amount did not agree with the amount of the invoice selected when payment predictor was used to match an open invoice item to the deposit. This resulted in unmatched cash deposits and therefore these funds need to be matched to other open invoice item(s) or put on the customer's account. Navigate to FSCM>Accounts Receivable> Payments> Apply Payments> Create Worksheet and search for the details of the Payment – the deposit amount is \$3,416,377.06 and the invoice amount is \$3,128,246.54 and the remaining difference is \$288,130.52. Simply put, more funds have been received than amounts on invoice(s) that the deposit was applied to and need either an additional invoice to be added to the "Payment Worksheet" or to be the difference on the Customer's Account which is not recommended by the Grant Management team in Division of Accounts, but would have to occur if the month closing was imminent (ready to occur).

Since the deposit is greater than the invoice item (000045483) amount, the open item was able to be closed with this deposit and this does not result in a reconciling amount for this reconciliation purpose; however, the remaining amount of the deposit needs to be applied to another open invoice item.

Favorites Main Menu > FSCM > Accounts Receivable > Payments > Apply Payments > Create Worksheet

My Page Resources Payroll HR Benefits T&L ELM Finance Procurement Logistics Training

Worksheet Application

Deposit Unit: 33101 Deposit ID: 8521435080 Payment ID: 1435080 Payment Sequence: 1
 Payment Accounting Date: 01/09/2014 Currency: USD

Item Action Row Selection Item Display Control
 Entry Type: Pay An Item Reason: Choice: Select Range Range: Go Display: All Items Go

Item List Customize | Find | View All | First 1 of 1 Last

Remit Seq	Item ID	Item Line	Unit	Customer	Type	Reason	Disc	Disc Amt
1	0000456483		33101	GR00000	PY			

Add with Detail Revenue Distribution Letter of Credit ID:

Balance

Amount:	3,416,377.06	Remaining:	288,130.52	Unearned:	0.00
Selected:	3,128,246.54	Discount:	0.00	Earned:	0.00
Adjusted:	0.00	Write Off:	0.00		

C) Run query **TN_GL15B_DJ_NOT_COMPLETE** and validate that no AR Direct journal deposits are pending.

Schedule Query

Run Control ID: TN_GL15B_DJ_NOT_COMPLETE Report Manager Process Monitor Run

Query Name: TN_GL15B_DJ_NOT_COMPLETE Search

*Description: Direct Journal not completed

Update Parameters

Prompt Name	Value
DEPOSIT_BU	33101
ACCOUNTING_DT	2014-01-16

No results would mean there are no direct journals needing to be completed.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	
1	Unit	Deposit ID	Seq	Status	Payment ID	Amount	Acctg Date	Account	Dept	Program	Fund	Location	CF	Bonds	Affiliate	Fund Affil	User Code
2																	

D) Run query **TN_GL15C_VAL_DEP_ITEM_ACTIVITY** and validate that there are no incorrectly posted deposits.

An incorrectly posted deposit could remove an invoice item from the TN_AR18_OPEN_GRANT_ITEMS query however the Cash/AR reduction would be doubled on the general ledger.

Schedule Query

Run Control ID: TN_GL15C_VAL_DEP_ITEM_ACTIVITY Report Manager Process Monitor Run

Query Name: TN_GL15C_VAL_DEP_ITEM_ACTIVITY Search

*Description: Validate Deposit Item Activity

Update Parameters

Prompt Name	Value
DEPOSIT_BU	33101

No results would mean there are no incorrectly posted deposits.

	A	B	C	D
1	Unit	Deposit ID	Seq	Sum Amount
2				

- E) Run query **TN_GL18_BI_NOT_POSTED** and validate that there are no invoices that did not generate a BI entry in the GL. This would result in amounts (debits or credits) to be included in open invoice items that did not hit the GL account 12000001 and therefore, would create a difference between the open invoice items and the GL account balance for 12000001.

Schedule Query

Run Control ID: TN_GL18_BI_NOT_POSTED [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
BUSINESS_UNIT	<input type="text" value="33101"/>
ACCOUNTING_DT	<input type="text" value="2014-01-16"/>

Positive results would show there are no invoices that never made it to the general ledger from billing.

	A	B	C	D	E	F	G	H	I	J	K	L
1	Business Unit	GL Unit	Acctg Date	Invoice	Customer	Bill Status	PreLoad Ind	Curr Cnv Flag	Printed	AR Entry	GL Entry	Distribution Code
2												

- F) Run query **TN_GL18A_BI_NOT_POSTED_TO_AR** and validate that all BI journals have processed to AR. If BI journals have not posted to AR then an entry (a BI entry) to move the invoice amount from Unbilled, account 11120001, to Billed, account 12000001, in the GL would not have been generated.

Schedule Query

Run Control ID: TN_GL18A_BI_NOT_POSTED_TO_AR [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
BUSINESS_UNIT	<input type="text" value="33101"/>
ACCOUNTING_DT	<input type="text" value="2014-01-16"/>

No results would indicate all BI journals processed to AR.

	A	B	C	D	E
1	Unit	Acctg Date	Bill To	Invoice	Inv Amt
2					

- G) Run query **TN_GL25_BI_NO_JRNL_GEN** and validate that no BI journals exist which have not journal generated and not posted to general ledger.

Schedule Query

Run Control ID: TN_GL25_BI_NO_JRNL_GEN [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
BUSINESS_UNIT	<input type="text" value="33101"/>
ACCOUNTING_DT	<input type="text" value="2014-01-16"/>

No results would indicate that there are no BI journals which have not journal generated and posted to GL.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Unit	GL Unit	Template	Invoice	Distribution Status	Acctg Date	Ledger	Account	Fund	Dept	Location CF	Program	User Code	Bonds	Affiliate	Fund Affil	Amount
2																	

- H) Run query **TN_GL26_AR_NO_JRNL_GEN** and validate that no AR journals exist which have not journal generated and not posted to general ledger.

Schedule Query

Run Control ID: TN_GL26_AR_NO_JRNL_GEN [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
BUSINESS_UNIT	<input type="text" value="33101"/>
ACCOUNTING_DT	<input type="text" value="2014-01-16"/>

No results would indicate that there are no AR journals which have not journal generated and posted to GL.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	
1	Unit	GL Unit	Customer	Item ID	Template	Status	Acctg Date	Ledger	Account	Fund	Dept	Location CF	Program	User Code	Bonds	Affiliate	Fun
2																	

- I) Run query **TN_GL27_AR_NO_DIRECT_JRNL** and validate that no Direct Journals exist which have errors and have not posted.

Schedule Query

Run Control ID: TN_GL27_AR_NO_DIRECT_JRNL [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
ACCOUNTING_DT	<input type="text" value="2014-01-16"/>
DEPOSIT_BU	<input type="text" value="33101"/>

No results would indicate that there are no direct journals which have errors and have not posted.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	
1	Unit	Acctg Date	Deposit ID	Seq	Payment ID	Amount	Payment Status	Deposit Budget Status	Journal ID	Journal Edit Error Status	Amount	Account	Dept	Fund	Loc
2															

- J) Run query **TN_GL27A_AR_NOT_JRNL_GEN** and validate that no AR journals exist which have not journal generated and posted to the general ledger.

Schedule Query

Run Control ID: TN_GL27A_AR_NOT_JRNL_GEN [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
ACCOUNTING_DT	2014-01-16
BUSINESS_UNIT	33101

No results would indicate all AR journals have been journal generated and posted to GL.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	
1	GL Unit	Unit	Customer	Item ID	Line	Sequence	Contract	Ledger Grp	Ledger	Line	Account	Dept	Program	Fund	Location CF	Bonds	Affiliate	Fund Affil	User Code	
2																				

- K) Run query **TN_GL27B_AR_DEPOSIT_SUSPENSE** and validate that no AR deposits are in suspense.

Schedule Query

Run Control ID: TN_GL27B_AR_DEPOSIT_SUSPENSE [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
FISCAL_YEAR	2014
ACCOUNTING_PD_FROM	1
ACCOUNTING_PD_TO	7
BUSINESS_UNIT	33101

No results would indicate that there are no AR deposits in suspense; in other words, there are none left coded to a miscellaneous account 19999000 or the designated suspense account 39000000.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R		
1	Unit	Seq	Source	User	Year	Period	Status	Budget Status	Journal ID	Journal Date	Long Descr	Account	Fund	Dept	Program	Location CF	User Code	PC Bus Unit	P	
2																				

- L) Run query **TN_GL40_AR_DIR_JRNL_NOT_POSTED** and validate all Direct Journals are posted.

Schedule Query

Run Control ID: TN_GL40_AR_DIR_JRNL_NOT_POSTED [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
DEPOSIT_BU	33101
ACCOUNTING_DT	2014-01-16

No results would indicate that all direct journals are posted.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	Unit	Acctg Date	Deposit ID	Seq	Payment ID	Amount	Payment Status	Deposit Budget Status	Journal ID	Dst Line Amount	Account	Dept	Fund	Location CF	Program
2															
3															



Remember if any values return on any of the above queries (step 2) of this Task (3), use the Billing and Accounts Receivable Troubleshooting Guide (Navigation: Main Menu> Edison Support Info FSCM> Financials> Accts Receivable/Billing/iNovah> Troubleshooting Guides> Billing and Accounts Receivable Troubleshooting Guide) to resolve.

If your agency has expended funds which have been passed through from other state agencies and there have been Customer Contract Rate Set abnormalities, one might consider part of the difference to be resulting from those particular situations. This is true for this particular agency because when comparing the Project Information on the Trial balance – all of the projects have INTERFED, INTERMATCH, or INTERLOTRY as their project related Activity(s). Some General Ledger journals have been done to address these situations, while others have not.

- 3) Recommend running the **TN_AR30_ACCOUNT_RECON** to assist with research and reconciliation. Research would be needed if the combined BI Source and AB Source did not equal the AR Source amounts by Item ID.

Schedule Query

Run Control ID: TN_AR30_ACCOUNT_RECON [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name: [Search](#)

*Description:

[Update Parameters](#)

Prompt Name	Value
BUSINESS_UNIT	<input type="text" value="33101"/>
FUND_CODE	<input type="text" value="25000"/>
ACCOUNT	<input type="text" value="12000001"/>

Screen shot of partial results.

	A	B	C	D	E
1	Item ID	Fund	Account	Sum Amount	Source
2	649	25000	12000001	-	BI
3	651	25000	12000001	-	AB
4	651	25000	12000001	-	AR
5	695	25000	12000001	(127,969.85)	AR
6	695	25000	12000001	127,969.85	AB
7	783	25000	12000001	(127,969.85)	AB
8	783	25000	12000001	127,969.85	AR
9	802	25000	12000001	(134,099.41)	AR
10	802	25000	12000001	134,099.41	AB
11	826	25000	12000001	(1,720.57)	AR
12	826	25000	12000001	1,720.57	AB

Again, use the pivot table functionality to review while keeping in mind that Source AB means it is Archived Billing, Source BI is Billing, Source AR is Accounts receivable, and GL is General Ledger. If the Invoice Item has not had a payment applied against the open Invoice item, the AR amount would be blank and the Grand Total column would not equal zero.

This first screen shot shows both archived billing (AB) and AR zeroing out (rows 13231 through 13241 and 13243 through 13245) as well as regular billing (BI) and AR (rows 13242 and 13246) zeroing out.

3	Source					
4	Item ID	AB	AR	BI	GL	Grand Total
13231		149384	23,773.36	-23,773.36		0.00
13232		149385	7,478.49	-7,478.49		0.00
13233		149386	0.88	-0.88		0.00
13234		149387	86,258.84	-86,258.84		0.00
13235		149388	6,439.47	-6,439.47		0.00
13236		149389	272,562.00	-272,562.00		0.00
13237		149390	223,523.99	-223,523.99		0.00
13238		149391	6,221,355.11	-6,221,355.11		0.00
13239		149606	98,159.84	-98,159.84		0.00
13240		149607	618.71	-618.71		0.00
13241		149608	277.77	-277.77		0.00
13242		149609		-3,624.75	3,624.75	0.00
13243		149610	1,001.00	-1,001.00		0.00
13244		149611	10.12	-10.12		0.00
13245		149612	77,606.56	-77,606.56		0.00
13246		149613		-956.00	956.00	0.00

The line highlighted (row 26900) is an open invoice item and shows on the BI (Billing) source because it has been billed, however it does not show up on the AR (Accounts Receivable) source because no funds have been received.

3	Source					
4	Item ID	AB	AR	BI	GL	Grand Total
26893		378080		-212,757.24	212,757.24	0.00
26894		378318		-189.49	189.49	0.00
26895		378319			0.00	0.00
26896		378320		-25.78	25.78	0.00
26897		378321		-28,580.35	28,580.35	0.00
26898		378322		-12,564.64	12,564.64	0.00
26899		378323		-19,863.74	19,863.74	0.00
26900		378324			28,724.79	28,724.79

When a deposit is put on the Customer's Account, an OA Item ID is created. If the OA Item is successfully closed either with a Maintenance Worksheet or applied to an Open Invoice Item ID, the AR amount would be zero. If you still had OA amounts that were not zero – then one would have differences on this query.

3	Source					
4	Item ID	AB	AR	BI	GL	Grand Total
35650	OA-12097			0.00		0.00
35651	OA-13034			0.00		0.00
35652	OA-14705			0.00		0.00
35653	OA-15767			0.00		0.00
35654	OA-15803			0.00		0.00
35655	OA-15831			0.00		0.00

Also keep in mind, if your agency has prepaids, the CN journals will be returned as "Item ID" numbers where the utilization of the zero dollar billing occurs. These Item IDs will begin with "CN". The desired result of those should be zero.

3	Source					
4	Item ID	AB	AR	BI	GL	Grand Total
35613	CN01402678				0.00	0.00
35614	CN01402679				0.00	0.00
35615	CN01402680				0.00	0.00
35616	CN01404973				0.00	0.00
35617	CN01404974				0.00	0.00
35618	CN01404980				0.00	0.00

Additionally, if a GL journal or a billing correction had been done (filter on Source GL and ignore CN), one would have Item ID's other than normal CN journal ID's (CN01402678) or OA Item ID's (OA-12097). See rows 5-7 below.

3	Sum of Sum Amount	Source		
4	Account	Item ID	GL	Grand Total
5	12000001	1093831	0.00	0.00
6		1338073	314,750.05	314,750.05
7		BI0094951C	-5,218.14	-5,218.14

In review of the two GL Items above – the first one, 1093831 has a zero effect, so it should not be considered, however GL Journal (Item) 1338073 for \$314,750.05 needs to be researched. When this journal was reviewed, it was noted that the debits and credits are reversed from what should have been entered and this will require an additional GL journal to correct. When this is corrected, the revised Trial Balance amount for account 12000001 would be \$629,500.10 less than what was reported in the original query results.

All Grant Open Items Query Results TN_AR18	23,379,981.54
Trial Balance Fund 25000	(23,909,438.49)
Minus Open Items in Fund 25003	(130,324.84)
Difference in Fund 25000 Trial Balance & Open Items 25000	659,781.79
ONLINE - not related to grants Fund 25000	(28,028.00)
Revised Difference	631,753.79
JV Identified values incorrect effect	(629,500.10)
New Revised Difference	2,253.69

Further research is needed on the other journal which is BI0094951C to see if it was valid. It is a correction of billing journal created from project ID ED00000KD9AAX09 and has a zero effect upon the AR grant account 12000001 as shown from the journal lines below:

Header	Lines	Totals	Errors	Approval	FileNet Interface								
Unit:	33101	Journal ID:	BI0094951C	Date:	07/18/2009	*Process:	Edit Journal	Process					
Template List	Search Criteria			Errors Only		Line:	10						
Select	Line	Unit	Fund	Dept	Account	Location CF	Program	User Code	PC Bus Unit	Project	Activity	An Type	Amount
<input type="checkbox"/>	1	33101	25000		12000001								-5,218.14
<input type="checkbox"/>	2	33101	25000	3319500000	68095000	92017	659000			ED00000KD9AAX09			5,218.14

Header	Lines	Totals	Errors	Approval	FileNet Interface								
Unit:	33101	Journal ID:	BI0094951	Date:	07/18/2009	*Process:	Edit Journal	Process					
Template List	Search Criteria			Errors Only		Line:	10						
Select	Line	Unit	Fund	Dept	Account	Location CF	Program	User Code	PC Bus Unit	Project	Activity	An Type	Amount
<input type="checkbox"/>	1	33101	25000		12000001								5,218.14
<input type="checkbox"/>	2	33101	25000	3319500000	68095000	92017	659000			ED00000KD9AAX09			-5,218.14

If differences remain, additional GL journals may be needed or corrected with system delivered functionality. If a GL journal is needed, seek Division of Accounts guidance on these journals.

The next step recommended is to compare the results of the TN_AR30_ACCOUNT_RECON query taken to the pivot table to make sure that the amounts which are missing on the AR source are equal to the Items on TN_AR18_OPEN_GRANT_ITEMS query beginning from the newest transactions and working backwards.

Special Note:

If after extensive review and analysis, an agency is in need of further assistance on reconciling the AR amount to the Trial Balance, contact Division of Accounts Grants.