EMPLOYMENT SERVICES MATRIX – May 2024

Job Readiness, Job Development & Job Placement (General Caseload)	Customized Employment – General Caseload	Supported Employment - Traditional	Customized Employment – Supported Employment
 Priority Categories 1- 4 CRP assists customer in competing for positions that any job seeker/applicants apply based on the customer's IPE goal, strengths, interests, abilities, support, and reasonable accommodations. Prospective employers have existing job descriptions/job tasks. Job duties are set. 	 Priority Categories 1- 2 Utilizes Discovery, qualitative approach to know the customer and their support needs. Utilizes Customized Employment Plan in doing Job Development/Placement. CRP carves a position taking into consideration employers unmet needs and customer's conditions for employment. CRP with input from employer and customer develop a customized job description. May have attempted General JP but not successful Must have Disclosure and Individualization. 	 MSD/PC1/SE eligible customer whose work experience is intermittent or no work history due to disability. Requires ongoing support services after VR closure. Work-based assessments are normally completed prior SE eligibility or IPE May use traditional job development/job placement methodology CRP provides services and supports at the job location or away from job location (at discretion of customer). 	 MSD/PC1/SE eligible customer whose work experience is intermittent or no work history due to disability. Requires ongoing support services after VR closure. Uses Discovery qualitative approach to know the customer and their support needs. Utilizes Customized Employment Plan in doing Job Development/ Placement. CRP carves a position taking into consideration employers unmet needs and customer's conditions for employment. CRP with input from employer and customer develop a customized job description. CRP provides services and supports at the job location. Must have Disclosure and Individualization.
 No Extended Follow Along services Closure at 90 days in Employed Status. 	 No Extended Follow Along services Closure at 90 days in Employed Status 	 Will need to go through Stabilization process (not immediately placed into Employed Status) Will require on-going support (CRP funded or entities other than VR; Youth maybe funded by VR after all possible sources have been explored) 	 Will need to go through Stabilization process (not immediately placed into Employed Status) Will require on-going support (CRP funded or entities other than VR; Youth maybe funded by VR after all possible sources have been explored)
May use Job Coaching (hourly rate see, CRP Manual)	May use Job Coaching (hourly rate, see CRP Manual)	 Routine job coaching fees embedded in the fee schedule. However, Intensive Job Services may be authorized. (see CRP Manual) 	 Routine job coaching fees embedded in the fee schedule. However, Intensive Job Services may be authorized. (see CRP Manual)