

Viewing a Quality Rating Score Card

Overview

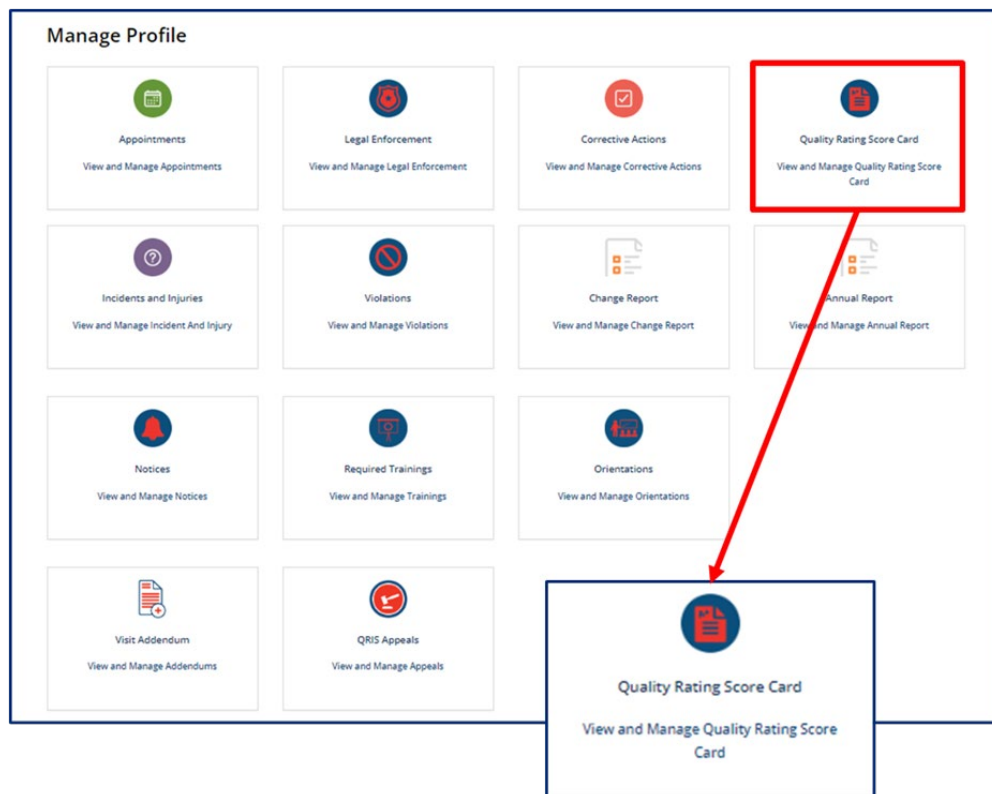
This Quick Reference Guide shows Providers how to view their facility's Quality Rating Score Card, which includes the annual quality rating, in the Provider Portal.

Audience

Child Care and Adult Day Services Providers

Accessing the Quality Rating Score Card Screen

From the **Manage Profile Section** of your Provider Portal **Dashboard**, select the **Quality Rating Score Card** action tile to navigate to the Quality Rating Score Card screen. Here, you will be able to view your facility's annual quality rating.



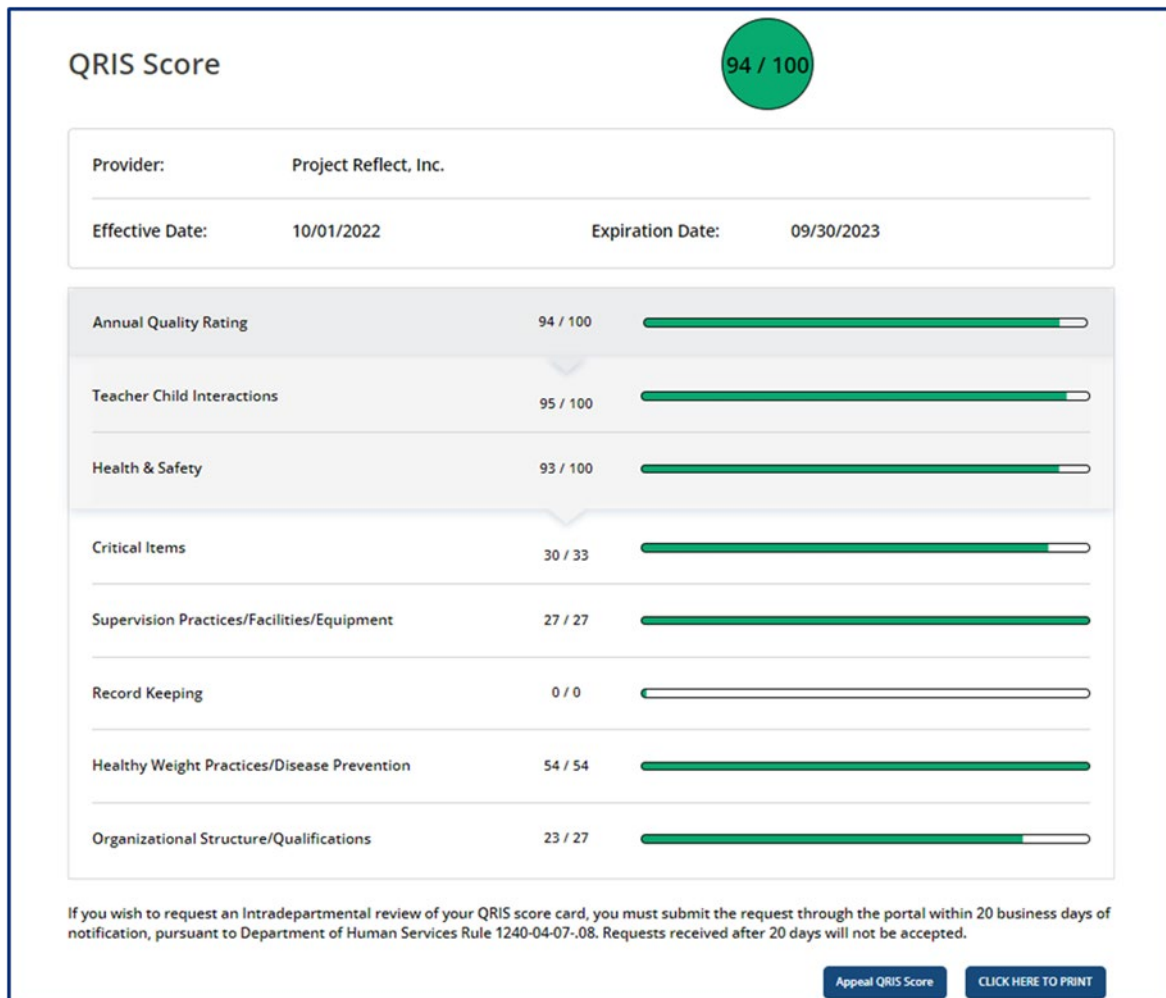
Viewing the Quality Rating Score Card

Your cumulative score logged by your Regulatory Individual during the year’s monitoring observation visits will be listed in the circle at the top of the **QRIS Score** screen.

The effective dates for your quality rating will be listed on the **QRIS Score**.

Your **Quality Rating Score Card** displays your quality rating score categories, including:

- Annual Quality Rating
- Teacher Child Interactions
- Health & Safety
- Critical Items
- Supervision Practices/Facilities/ Equipment
- Record Keeping
- Healthy Weight Practices/ Disease Prevention
- Organizational Structure/ Qualifications



QRIS Score 94 / 100

Provider: Project Reflect, Inc.

Effective Date: 10/01/2022 Expiration Date: 09/30/2023

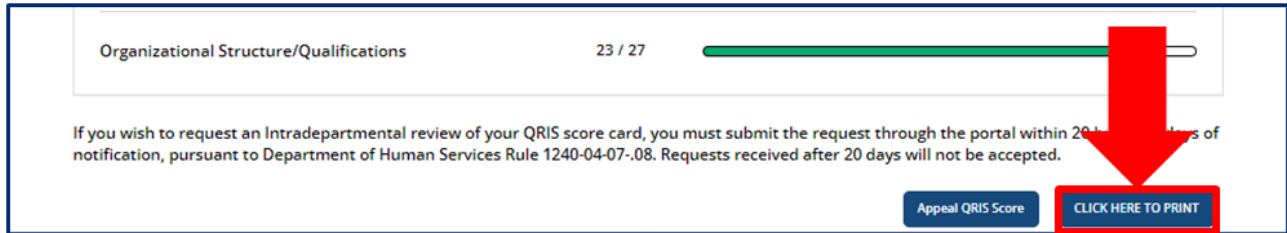
Category	Score	Progress
Annual Quality Rating	94 / 100	<div style="width: 94%;"></div>
Teacher Child Interactions	95 / 100	<div style="width: 95%;"></div>
Health & Safety	93 / 100	<div style="width: 93%;"></div>
Critical Items	30 / 33	<div style="width: 90.9%;"></div>
Supervision Practices/Facilities/Equipment	27 / 27	<div style="width: 100%;"></div>
Record Keeping	0 / 0	<div style="width: 0%;"></div>
Healthy Weight Practices/Disease Prevention	54 / 54	<div style="width: 100%;"></div>
Organizational Structure/Qualifications	23 / 27	<div style="width: 85.2%;"></div>

If you wish to request an Intradepartmental review of your QRIS score card, you must submit the request through the portal within 20 business days of notification, pursuant to Department of Human Services Rule 1240-04-07-.08. Requests received after 20 days will not be accepted.

[Appeal QRIS Score](#) [CLICK HERE TO PRINT](#)

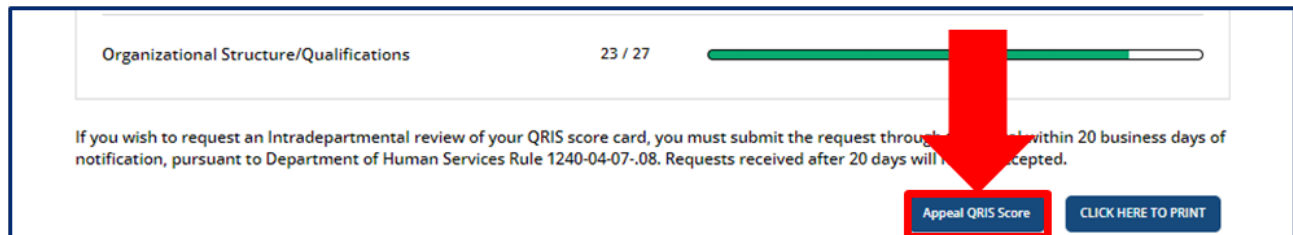
Printing the Quality Rating Score Card

Click the **Click Here to Print** button located at the bottom of the page to print your annual Quality Rating Score Card.



Appealing the QRIS Score

Click the **Appeal QRIS Score** at the bottom of the page to submit an appeal regarding your cumulative QRIS score.



On the **QRIS Appeal** window, add the **Main Contact for the Appeal**. Use the text boxes to list information you wish to dispute and reasons why you believe the information presented in your score card is incorrect. If you would like to add supporting documentation to this appeal, use the **Supporting Documents** table to do so. When all information has been entered, click **Submit**. This will submit the appeal to be reviewed.



QRIS Appeal

You have chosen an interdepartmental review of your QRIS score. Please complete the information in full for this request to be reviewed. Upon submission, TDHS will have 45 business days to review and render a decision for your appeal.

QRIS Appeal

Appeal Number: Appeal Date:

Provider Name: Provider ID:

* Main Contact for the Appeal:

Please list the specific information about the score you wish to dispute. Include visit date(s) and specific indicator(s). If you need to provide more detail, please use the "Add Documentation" button.

Please describe the specific reasons you believe the area(s) you identified above are incorrect. Attach additional supporting documents if needed.

Supporting Documents

Select Document Type: