Veterans Service Officer Survey

County You Serve In ______________________________________________________

1) Are you employed as a full or part-time employee? ________________________

2) On average, how many hours per week do you estimate you work? ____________

3) Does your local government provide you with office space? _________________

4) What is your average case-load? _______________________________________

5) Do you have administrative support at your office such as clerical and/or IT staff? ____________________________________________________________________________________________

6) If you do not have administrative support at your office, do you feel you need administrative support such as clerical and/or IT staff? ____________________________________________________________________________________________

7) Do you work outside the office assisting veterans such as making house calls to veterans who cannot leave their home or visiting veterans in the hospital? ____________________________________________________________________________________________

8) If you do work outside the office, how many hours per week would you estimate you spend on average working outside the office assisting veterans? ____________________________________________________________________________________________

9) If you work outside the office, how many miles per week would you estimate on average you drive in order to assist veterans? ____________________________________________________________________________________________

10) Do you engage in community outreach activities such as attending meetings of veterans organizations and other community groups or networking with other human service providers in the community? ____________________________________________________________________________________________
11) If you do engage in community outreach activities, how many hours per week on average would you estimate you engage in such activities?
_________________________________________________________________

12) Are you financially reimbursed by the local government for travel expenses incurred when working outside the office? ____________________________

Thank you for your assistance. If you wish to provide additional information or make comments on this issue, please use the space below. Attach additional pages as needed.