



STATE OF TENNESSEE
Department of Correction

REQUEST FOR PROPOSALS # 32901-31267-22 AMENDMENT # 9 FOR Food Services

DATE: December 1, 2023

RFP # 32901-31267-22 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		August 1, 2023
2. Disability Accommodation Request Deadline	2:00 p.m.	August 4, 2023
3. Pre-response Conference	2:00 p.m.	August 8, 2023
4. State Schedules Facility Tours		August 9, 2023
5. Facility Tours		August 21-25, 2023
6. Notice of Intent to Respond Deadline	2:00 p.m.	August 28, 2023
7. Written "Questions & Comments" Deadline	2:00 p.m.	August 31, 2023
8. State Responds to Written Questions		December 1, 2023
9. Additional Questions/Clarifications Deadline		December 8, 2023
10. State's Response to Additional Questions and Clarifications		December 21, 2023

11. Response Deadline	2:00 p.m.	January 19, 2024
12. State Completion of Technical Response Evaluations		January 30, 2024
13. State Opening & Scoring of Cost Proposals	2:00 p.m.	February 14, 2024
14. Negotiations (Conducted by Central Procurement Office)		February 15-16, 2024
15. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	February 21, 2024
16. End of Open File Period		February 28, 2024
17. State sends contract to Contractor for signature		February 29, 2024
18. Contractor Signature Deadline	2:00 p.m.	March 8, 2024
19. Performance Bond Deadline		March 15, 2024
20. Contract Start Date		July 1, 2024

2. State responses to questions and comments in the table below amend and clarify this RFP.

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
3.1.2.	9	1. Given the volatile nature of the food supply chain and recent inflationary trends, it is difficult to predict with any certainty what food and labor costs will look like 5 years from now. In lieu of set pricing rates for each year of the contract, would the State consider language that allowed for CPI based negotiations after the first year of the contract to determine appropriate pricing?	No.
Section 4.9.3.2 and Section C.6	15	2. Will the state accept 30-day payment terms on all invoices submitted by the	No. Per the Prompt Pay Act at Tenn. Code Ann. § 12-4-701 – 707, the State will pay all invoices within 45 days.

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
Attachment 6.6 Pro Forma Contract Section C		selected contractor for payment?	
Section A.4.m & Section A.12 Attachment 6.6 Pro Forma Contract		3. If the State's intention is for the selected respondent to cover all maintenance, repair and replacement of existing equipment can the State please provide a list of equipment that is in need of significant repair and/or replacement prior to the bid submission deadline so it can be factored into the respondent's response?	<p>Bledsoe County Correctional Complex (BCCX) Spreadsheet items detailed in yellow included as RFP Attachment 6.25 and detailed in item 6 below are in process of being replaced.</p> <p>Debra Johnson Rehabilitation Center (DJRC) There is a sourcing event underway to replace all kitchen equipment.</p> <p>DeBerry Special Needs Facility (DSNF) DSNF currently is the only facility that uses retherm units and ours are outdated and in need of replacement as some of the parts are no longer able to be purchased.</p> <p>Mark Luttrell Transition Center (MLTC) The kitchen has been renovated. MLTC only needs cooking ovens, as ovens were not included in the renovation.</p> <p>Morgan County Correctional Complex (MCCX) MCCX has two fully operational kitchens with the needed equipment to prepare meals for all inmates. Ovens, Mixers, tilt skillets, steam kettles, griddles, etc. At this time, all equipment is operational.</p> <p>Northeast Correctional Complex (NECX) Ordering new kitchen equipment.</p> <p>Northwest Correctional Complex (NWCX) NWCX does not have any equipment in need of significant repair.</p> <p>Riverbend Maximum Security Institution (RMSI) RMSI is due for a full kitchen renovation with all equipment to be replaced: 2 walk-in coolers 1 walk-in freezer, 1 40-gallon kettle, 2 electric griddles, 3 conventional ovens, 2 electric tilt skillets, 2 warm food holding units</p> <p>Tennessee Correctional Academy (TCA) recently purchased a Range, Griddle and Fryer.</p> <p>Turney Center Industrial Complex (TCIX) – replaces equipment using State funds. All replacements being purchased now so that there will be no further replacements needed when new contract takes effect.</p> <p>West Tennessee State Penitentiary indicated it was possible to compile such a list, but no list was provided. TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p>
Section A.4.t Attachment 6.6 Pro Forma Contract		4. Can the State please clarify the duties and responsibilities of the contractor's registered dietitian(s)? Is the expectation to have the contractor's registered dietitian on site at a TDOC facility at all times or can the	The State's expectation is that registered dietician services be provided remotely, with requests for on-site visits as needed.

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		<p>services be provided remotely, with requests for onsite visits made as needed?</p>	
<p>Section A.5.i.4 Attachment 6.6 Pro Forma Contract</p>		<p>5. Passover is included with all other religious holiday meals; however, it is substantially more expensive than the other meals noted and is traditionally managed in a different manner.</p> <p>Can the State verify its approval process for participation in Passover and provide the average number of participants in the Passover holiday?</p> <p>Would the State be willing to consider incurring the cost impact of the difference between the regular religious holiday meals and the Passover meals?</p>	<p>Bledsoe County Correctional Complex (BCCX) Passover requests are fielded through the Chaplain and AWT by inmates who participate in those religious services. They are approved and then sent on to food service. In 2023 BCCX had 11 participants from 2 of the 3 sites for Passover.</p> <p>The facility would be agreeable to incur an increased meal cost for Passover if the menu/process warranted it.</p> <p>Debra Johnson Rehabilitation Center (DJRC) All offenders submit their request to the Chaplain and the Chaplain will approve or deny their request. On average we have 20 offenders that participate.</p> <p>No, Passover meals are considered religious meals therefore this should fall on the contractor just like the other religious meals.</p> <p>DeBerry Special Needs Facility (DSNF) Our religious diets are given to inmates that have been approved by the chaplains to receive these meals based on their religious affiliation. We would only agree to incur such costs as a stipulation in the contract terms.</p> <p>Mark Luttrell Transition Center (MLTC) - MLTC has a small population, and averages 110 inmates participating in Passover.</p> <p>Morgan County Correctional Complex (MCCX) Passover participation is determined through the Institutional Chaplain's office</p> <p>Participation Varies</p> <p>Northeast Correctional Complex (NECX) approval process and it is handled through the Chaplain's office.</p> <p>Due to the religious holiday meal always being provided by the Food Service contractor, the cost should continue to fall on them.</p> <p>Northwest Correctional Complex (NWCX) NWCX has approximately 25 inmates that participate in Passover. The inmate request approval via information request. Chaplains verify religious preference listed in TOMIS.</p> <p>Riverbend Maximum Security Institution (RMSI) – Offenders on a religious diet before a certain date are allowed to take part in Passover if they wish. Facility does not have participation numbers.</p> <p>Turney Center Industrial Complex (TCIX) OMS must note that offender has verified religious preference/practice 60 days prior to Passover, with menu approved by Chaplain.</p> <p>Average number of celebrants at TCIX is 2 or 3.</p>

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			<p>This question does not apply to the Tennessee Correctional Academy(TCA).</p> <p>WTSP -- TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p> <p>All religious/holiday meal costs must be detailed in the respondent's cost proposal. The State will pay the awarded contractor the Passover/religious meal price indicated in their cost proposal.</p>
A.6.c Attachment 6.6 Pro Forma Contract		6. Is the contractor expected to serve meals to inmates in confinement settings or just deliver the meals to confinement units for service by TDOC unit officers?	<p>Bledsoe County Correctional Complex (BCCX) There is a kitchen in the high security unit at Site 1. The kitchen is outside the pods and has inmate workers and meal prep that needs to be supervised by the contractor. The meals are passed and served in the units by Officers after the meals are trayed, so contract employees do not enter the housing pods. At Site 2 the contractor is only expected to deliver the food to the secure units.</p> <p>Debra Johnson Rehabilitation Center (DJRC) Delivered and take temperature of the food at the time of delivery to our Max unit at DJRC.</p> <p>DeBerry Special Needs Facility (DSNF) The meals are handed out by the officers in our housing units.</p> <p>Mark Luttrell Transition Center (MLTC) The contractor would be expected to deliver the meals to the confinement units for service by TDOC unit officers.</p> <p>Morgan County Correctional Complex (MCCX) The food should be delivered to the units and the trays prepared by the contract vendor staff.</p> <p>Northeast Correctional Complex (NECX) It is the contractor's responsibility, in segregation units, to deliver, set up, and temp the food. Once this is complete the meal service is overseen by the unit officers.</p> <p>Northwest Correctional Complex (NWCX) Deliver Only & Provide oversight on serving</p> <p>Riverbend Maximum Security Institution (RMSI) Meals are served by TDOC staff. Contractor serving would be appreciated.</p> <p>Turney Center Industrial Complex (TCIX) – Delivery only</p> <p>West Tennessee State Penitentiary (WTSP) – Delivery only</p> <p>This question does not apply to the Tennessee Correctional Academy (TCA).</p>
A.7.b.1 Attachment 6.6 Pro Forma Contract		7. Are operational ice machines available in all kitchens that medical/custody staff have access to in the event of a medical emergency?	<p>Bledsoe County Correctional Complex (BCCX) Yes.</p> <p>Debra Johnson Rehabilitation Center (DJRC) Yes.</p> <p>DeBerry Special Needs Facility (DSNF) Yes.</p> <p>Mark Luttrell Transition Center (MLTC) Ice machines are operable and available in all kitchens for medical / custody staff to have access.</p>

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			<p>Morgan County Correctional Complex (MCCX) Operational Ice Machines are available in several areas around the institution.</p> <p>Northeast Correctional Complex (NECX) Yes.</p> <p>Northwest Correctional Complex (NWCX) Yes.</p> <p>Riverbend Maximum Security Institution (RMSI) Yes.</p> <p>Turney Center Industrial Complex (TCIX) – Yes.</p> <p>West Tennessee State Penitentiary (WTSP) -- Yes.</p> <p>An operational ice maker is located in the Tennessee Correctional Academy (TCA) kitchen. Medical staff have access to the machine in the event of a medical emergency.</p>
A.7.b.3 Attachment 6.6 Pro Forma Contract		<p>8. What is the current usage of ready to drink liquid supplements that are needed by medical?</p> <p>Can the selected food contractor invoice the State's medical provider for such procurement on their behalf?</p>	<p>Bledsoe County Correctional Complex (BCCX) Liquid supplements like Ensure are provided by medical. At this time we have 2 inmates receiving liquid supplements 3 times daily.</p> <p>Debra Johnson Rehabilitation Center (DJRC) None that I am aware of.</p> <p>Invoicing the medical provider should be based on the current medical contract.</p> <p>DeBerry Special Needs Facility (DSNF) The ready to drink liquids supplements that we currently provide are provided by Centurion.</p> <p>The food contractor can invoice the provider for the purchase.</p> <p>Mark Luttrell Transition Center (MLTC) No inmate has recently been issued supplemental drinks by medical.</p> <p>Morgan County Correctional Complex (MCCX) As these are provided by the medical provider, the information is not available from the facility.</p> <p>Northeast Correctional Complex (NECX) The usage varies. Currently there is only 1 inmate using this.</p> <p>The billing would have to be worked out between the 2 providers.</p> <p>Northwest Correctional Complex (NWCX) This is obtained through our Medical contract vendors or pharmacy at this time.</p> <p>Riverbend Maximum Security Institution (RMSI) RMSI does not have anyone on liquid supplements.</p> <p>Turney Center Industrial Complex (TCIX) – As these are provided by the medical provider, the information is not available from the facility.</p> <p>West Tennessee State Penitentiary (WTSP) -- As these are provided by the medical provider, this information is not available from the facility.</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
			This question does not apply to the Tennessee Correctional Academy (TCA) .
)A.7.d Attachment 6.6 Pro Forma Contract		9. Can the State clarify the process of approval for non-formulary diet orders?	<p>Bledsoe County Correctional Complex (BCCX) If it is a medical diet these are written and signed off on by authorized medical staff and sent to the contractor to be implemented. If it is a religious or other diet those go through the Chaplain to approved process and send to the food service contract staff.</p> <p>Debra Johnson Rehabilitation Center (DJRC) The nonstandard diet process is currently that it has to be prescribed by medical. The current contractor reaches out to their dietician for an approved diet, then the diet goes to the state dietician for final approval.</p> <p>DeBerry Special Needs Facility (DSNF) The diet orders must be written in a doctor's order and approved by Centurion to give to inmate.</p> <p>Mark Luttrell Transition Center (MLTC) -- TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p> <p>Morgan County Correctional Complex (MCCX) This is worked out between Medical and dietary.</p> <p>Northeast Correctional Complex (NECX) In the event a diet is listed as non-standard it is the responsibility of medical to reach out to their dietician who will in turn work with the state dietician to develop the special diet.</p> <p>Northwest Correctional Complex (NWCX) Unless there is an emergent need, a referral is made to the Nutritionist for an appointment. The nutritionist will then make recommendations based on that visit. The nutritionist then contacts food service to communicate with their dietician.</p> <p>Riverbend Maximum Security Institution (RMSI) Appointment is made with Medical. Medical determines if a diet is needed, and writes the order. Food service reviews and signs the order to finalize and start the diet meals immediately.</p> <p>Turney Center Industrial Complex (TCIX) -- Medical diets are prescribed by the physician on site. Religious diets are approved by the Chaplain</p> <p>This question does not apply to the Tennessee Correctional Academy (TCA).</p> <p>West Tennessee State Penitentiary did not elaborate.</p>
A.7.e Attachment 6.6 Pro Forma Contract		10. Are the items needed for medical codes/events to be maintained by medical as there will be times that such events occur when food service personnel is no longer on grounds?	<p>Bledsoe County Correctional Complex (BCCX) Yes, items needed for medical emergencies are maintained and provided by medical in the clinics.</p> <p>Debra Johnson Rehabilitation Center (DJRC) Yes.</p> <p>DeBerry Special Needs Facility (DSNF) Yes.</p> <p>Mark Luttrell Transition Center (MLTC) Yes medical will maintain the items needed once food service is off grounds.</p>

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			<p>Morgan County Correctional Complex (MCCX) Currently a small supply of emergency food items are maintained in the clinic for such circumstances.</p> <p>Northeast Correctional Complex (NECX) Yes.</p> <p>Northwest Correctional Complex (NWCX) Medical Items for low blood sugar such as peanut butter, milk, and crackers</p> <p>Riverbend Maximum Security Institution (RMSI) Yes.</p> <p>Turney Center Industrial Complex (TCIX) -- Yes the facility has means to get to anything in the kitchen.</p> <p>West Tennessee State Penitentiary (WTSP) -- This information is not available from the facility. TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p> <p>Tennessee Correctional Academy (TCA). – Yes.</p>
A.7.i Staff Visitor Meals		11. Can you provide an average number of staff that work at each facility?	<p>Bledsoe County Correctional Complex (BCCX) Approx 1000 total employees counting state and contract at all 3 sites.</p> <p>480 – Site 1 120 – Unit 28 300 – Site 2 100- That float and work between all sites</p> <p>Debra Johnson Rehabilitation Center (DJRC) 227. DeBerry Special Needs Facility (DSNF) 450. Morgan County Correctional Complex (MCCX) 652 positions Northwest Correctional Complex (NWCX) 500 Riverbend Maximum Security Institution (RMSI) 230 An average of 478 staff work at West Tennessee State Penitentiary (WTSP) There are approximately 73 staff. Not all staff are on-site at the Tennessee Correctional Academy (TCA). MLTC, NECX and TCIX -- TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p>
A.11.d Attachment 6.6 Pro Forma Contract		12. Can the State verify that a TDOC staff member will stand main line in the chow hall to verify the meal scanning process is followed properly and to help ensure that inmates do not return	<p>Bledsoe County Correctional Complex (BCCX) Kitchen and Yard Officers are available during mealtimes to keep order in line and dining rooms. They can supervise scanning in the line and help to prevent return trips. However, the monitor that registers scans is in the servery, so food service staff would visually be the ones to know if the scan worked or registered as a duplicate.</p>

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		to the service line to receive additional meals?	<p>Debra Johnson Rehabilitation Center (DJRC) Yes. During all meals, there will be a member of security staff there.</p> <p>DeBerry Special Needs Facility (DSNF) We have officers on both sides of the dining hall during chow to ensure proper process is followed.</p> <p>Mark Luttrell Transition Center (MLTC) The kitchen has an officer assigned to it. The officer can and will verify the meal scanning process.</p> <p>Morgan County Correctional Complex (MCCX) TDOC security staff are in the dining hall to maintain security.</p> <p>Northeast Correctional Complex (NECX) Yes. A TDOC staff member will stand main line in the chow hall to verify the meal scanning process is followed properly and to help ensure that inmates do not return to the service line to receive additional meals.</p> <p>Northwest Correctional Complex (NWCX) Yes.</p> <p>Riverbend Maximum Security Institution (RMSI) Yes.</p> <p>Turney Center Industrial Complex (TCIX) – Yes. A TDOC staff member will stand main line in the chow hall to verify the meal scanning process is followed properly and to help ensure that inmates do not return to the service line to receive additional meals.</p> <p>West Tennessee State Penitentiary (WTSP) -- No.</p> <p>This question does not apply to the Tennessee Correctional Academy (TCA).</p>
A.13.a Attachment 6.6 Pro Forma Contract		13. The State requests several reports that mention monthly and annual costs of meals. Can the State clarify what it is requesting in terms of costs?	<p>Monthly – total number of meals by diet type, total costs for each diet type and average meal cost per diet type.</p> <p>Annual – total number of meals by diet type, total cost for each diet type and average meal cost by diet type.</p>
A.21.a Attachment 6.6 Pro Forma Contract		14. Can the State verify that it will be responsible for providing security training to all new contractor employees?	<p>No. Please revisit the first paragraph of A.21.a., which reads as follows and note italics:</p> <p>TDOC will provide security in the dining rooms at each meal, depending on staff availability and the classification of the Facility. TDOC security personnel may be provided at the back door of each kitchen for offender movement and to assist with security functions in the food service operations when available. <i>The Contractor shall ensure that its staff is trained in Facility security</i> and may assist with security in the kitchen if Facility staff is not available as outlined below. The following list is not all inclusive and the parties may agree in writing (i.e.</p>

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			by MOU or a formal amendment to the contract) to other security responsibilities of the Contractor.
A21.b Attachment 6.6 Pro Forma Contract		15. Can the State verify that a standardized process for tool control will be utilized across the State at each individual facility that falls in line with the executed contract?	Tool control should be maintained in a standardized manner at all facilities and in keeping with TDOC Policy #506.03.
A.27.a Attachment 6.6 Pro Forma Contract		16. Would the State be open to the selected respondent scheduling and receiving direct invoicing from the vendor used for grease trap cleaning at each individual facility?	Because grease trap cleaning services are provided under a Statewide contract, the invoices go directly to TDOC, with the vendor then reimbursing TDOC for those costs.
Section B Attachment 6.6 Pro Forma Contract		17. The Term of Contract section states the term as 60 months, but at the Pre-response conference it was stated that the contract is 36 months with (2) 1 year renewal options. Can the State please clarify which is correct?	This is a 60-month contract, per Section B.1. of the pro forma contract.
		<p>18. During the limited walkthrough we identified that Aramark may have purchased equipment / leased equipment such as the Dishwashers / Water Heaters (Leased)</p> <p>A. Can the State please provide a listing of Aramark Owned/Leased Equipment that will and or will not remain with the State, by facility?</p> <p>aa. Including but not limited to: Vehicles, Carts, Gators, Trays, Smallware's etc.</p> <p>B. Who is paying for the Leased Dish/Tray machine and water heaters?</p> <p>aa. Can the state please provide the number of dish/tray washers that</p>	<p>A. Although facilities have provided the following information on equipment purchased by Aramark, please note that current contract section A.46.e. reads as follows:</p> <p>A.46.e. If during the term of this contract the Contractor provides equipment at any State facility for food preparation, the equipment becomes the property of the State at the termination of the contract.</p> <p>Bledsoe County Correctional Complex (BCCX) Gator UTV Trays/Utensils/smallwares (spoodles etc) ID scanners and monitors, These are the items purchased by Aramark</p> <p>Debra Johnson Rehabilitation Center (DJRC)</p> <p>DeBerry Special Needs Facility (DSNF) State owns all equipment at DSNF. We have no vehicles, carts or any other large items for the facility owned by Aramark.</p> <p>Riverbend Maximum Security Institution (RMSI) West Tennessee State Penitentiary (WTSP) -- Turney Center Industrial Complex (TCIX) --</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		<p>are not operable and the number that are leased by facility?</p> <p>bb. Can the State explain if the incumbent will be mandated to replace the "Leased" dish machine with comparable working Dishwashers that will remain with the State? It seems that they should have been repaired and or replaced at the time they were inoperable, correct?</p> <p>cc. Is there other equipment that has not been repaired by the incumbent and will the incumbent bring all existing equipment up to good working condition or replaced prior to the submission of new proposals to the State?</p> <p>dd. Will the state permit the awarded vendor a proper inspection of all equipment prior to the start date to determine equipment functionality?</p>	<p>Morgan County Correctional Complex (MCCX)</p> <p>Northeast Correctional Complex (NECX) – NWCX? TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p> <p>B. The State pays the cost of the leased equipment, with Aramark reimbursing the State.</p> <p>Bledsoe County Correctional Complex (BCCX)</p> <p>aa. All are operable though one is being repaired at this time. 1 dish machine is leased and 5 are state owned.</p> <p>bb I am not sure if the proposal will require the new contract vendor to provide dish machines or if that will be state responsibility. Right now we only have 1 leased machine out of our 6 and all machines are operable even though one in a segregation unit is not used</p> <p>cc – All equipment used now is in working condition though older and is repaired by state maintenance and some equipment scheduled to be replaced soon.</p> <p>dd. From the facility standpoint this should not be an issue. We work within our budget and capital permissions to repair and replace and repair equipment as it is needed.</p> <p>Debra Johnson Rehabilitation Center (DJRC)</p> <p>aa. There are zero that are inoperable and there are a total of 3 dish machines</p> <p>bb. Current Dish machine contract is through Aramark. My assumption would be that if they do not renew their state contract, they would have the machines removed.</p> <p>cc. There is a current sourcing event to replace all kitchen equipment at DJRC.</p> <p>dd. Yes</p> <p>ddd. There is a current sourcing event to replace all kitchen equipment at DJRC.</p> <p>DeBerry Special Needs Facility (DSNF)</p> <p>aa all are operable</p> <p>bb State owns all equipment at DSNF</p> <p>cc no</p> <p>dd yes</p> <p>ddd DSNF will initiate repair or replacement of equipment</p> <p>Mark Luttrell Transition Center (MLTC)</p> <p>Aramark owns all the pots, pans, trays, kitchen utensil.</p>

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		<p>ddd. . If determined that equipment is not fully functional at the time of inspection, what steps will the state implement to ensure all equipment is fully functional by the start date?</p>	<p>Aramark is leasing the dish / tray washer.</p> <p>The kitchen has been renovated. The cooking ovens are operable, they need to be replaced.</p> <p>Morgan County Correctional Complex (MCCX)</p> <p>aa 3 dishwashers</p> <p>bb-Ddd As determined by Central Office</p> <p>Northeast Correctional Complex (NECX)</p> <p>Aramark pays for the lease of the dish washer at the Tennessee Correctional Academy (TCA).</p> <p>Turney Center Industrial Complex (TCIX)</p> <p>Aramark provides their own gator. They also provide kind of pans needed for cooking and small utensils needed for food prep/serving.</p> <p>Aramark leases the dish/tray machine. The Water heaters are provided by the state.</p> <p>All dish/tray washers are operable. There are 3 at TCIX-M. NWCX, and RMSI -- TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p>												
		<p>19. At the training Facility: Who owns the equipment in the Dining Room:</p> <p>a. Please identify anything that does not belong to or stay with the State?</p> <p>b. How many meals are being served week for Breakfast, Lunch, Dinner, and Sack for the past 60 days? Please provide the actual counts by meal by the day for 60 days.</p>	<p>a. Dining room equipment at Tennessee Correctional Academy (TCA) belongs to the State.</p> <p>b.Meal count information for the Tennessee Correctional Academy (TCA) is provided as RFP Attachment 6.26 and as detailed in item 7 below.</p>												
		<p>20. Per specification the Vendor is to pay existing State employees 120% of current wages:</p> <p>a. Can the State identify and clarify the Number of State Employees remaining, their wages and the locations assigned?</p>	<table border="0"> <tr> <td>Davidson County</td> <td>4852</td> <td>FOOD SERVICES CONSULTANT</td> </tr> <tr> <td>Davidson County</td> <td>5069</td> <td>FOOD SERVICES CONSULTANT</td> </tr> <tr> <td>Wayne County</td> <td>3182</td> <td>FOOD SERVICE STEWARD 2</td> </tr> <tr> <td>Shelby County</td> <td>3599</td> <td>FOOD SERVICE STEWARD 2</td> </tr> </table>	Davidson County	4852	FOOD SERVICES CONSULTANT	Davidson County	5069	FOOD SERVICES CONSULTANT	Wayne County	3182	FOOD SERVICE STEWARD 2	Shelby County	3599	FOOD SERVICE STEWARD 2
Davidson County	4852	FOOD SERVICES CONSULTANT													
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Shelby County	3599	FOOD SERVICE STEWARD 2													

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			Lauderdale County Johnson County 3182 FOOD SERVICE STEWARD 2 3182 FOOD SERVICE STEWARD 2 Lake County 3279.825 FOOD SERVICE STEWARD 1 FOOD SERVICE STEWARD 2 Lake County 3420.65 FOOD SERVICE FOOD SERVICE Lake County 4832.125 MANAGER 3 FOOD SERVICE Lake County 3279.825 STEWARD 1 Davidson County FOOD SERVICE 3182 STEWARD 2 Davidson County FOOD SERVICE 4495 MANAGER 3
		21. Per 3.1.1.2 all fonts are to be 12-point font must be used for text. a. To fit a menu on an 8 ½ x 11 sheets of paper, will the state permit a font smaller for menus submitted smaller?	If the respondent elects to include menus in the response, a smaller font will be acceptable. If a respondent elects to include menus as appendices to the response, the menus may be presented as oversize exhibits with 12 point font.
		22. The state refers to 6.3 cost proposal and scoring guide. This is included in the RFP, but not as an excel file. a. Will the state provide an excel version of this form to be submitted?	a. There is not an excel version of the Cost Proposal, please use the Cost Proposal found in attachment 6.3.
		23. The Cost Form included 7 cost per meal categories and a final Cost Per Quarter for grease trap cleaning. Is the State looking for a total \$\$ by quarter for the Various Contracts to complete this mandated service?	The State is looking for a total dollar amount from all subcontractors who will perform grease trap cleanings on a quarterly basis.
		24. Can the state provide the number of Grease Traps by facility that are required to be cleaned quarterly? This is critical information as we will need to get estimates from various qualified	This information has been provided in the spreadsheet that is being provided as part of this amendment and as specified in the state's response to Question 49 below and as added to this Amendment as Attachment 1.

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		vendors for this service.	
		25. Will the State allow for a site visitation of each location with a vendor qualified service provider to evaluate the locations that this service is needed inside and outside the secure perimeter?	The State is willing to consider such visits after contract award.
		26. Can the state provide details as to the motivation behind the Grease Trap Cleaning becoming part of the Evaluation process?	The need for grease trap cleaning and the frequency of cleanings has been monitored by the State during the term of the current contract, leading to the determination to include the item in the evaluation process.
		<p>27. Cost Form Mandated Cost: Grease Trap Cleaning & A.27. Fats, Oils and Grease Removal</p> <p>a. As we understand that the Cleaning Company must be logged in and out at every facility sally port across the State to accomplish this task, can the State please provide the names of the individual company that was logged in and out of at each facility for each quarter for the past 12 months?</p>	<p>Bledsoe County Correctional Complex (BCCX) Community Rehabilitation Agencies of Tennessee (CMRA) has pumped all grease traps at BCCX quarterly for the last 12 months.</p> <p>Debra Johnson Rehabilitative Center (DJRC) Community Rehabilitation Agencies of Tennessee (CMRA) is currently the vendor that handles grease traps</p> <p>DeBerry Special Needs Facility (DSNF) Community Rehabilitation Agencies of Tennessee (CMRA)</p> <p>Mark Luttrell Transition Center (MLTC) grease trap cleaning has been conducted by Community Rehabilitation Agencies of Tennessee (CMRA)</p> <p>Morgan County Correctional Complex (MCCX) Community Rehabilitation Agencies of Tennessee (CMRA)</p> <p>Northeast Correctional Complex (NECX) Community Rehabilitation Agencies of Tennessee (CMRA)</p> <p>Northwest Correctional Complex (NWCX) Community Rehabilitation Agencies of Tennessee (CMRA)/Liquid Environmental Solutions</p> <p>Riverbend Maximum Security Institution (RMSI) Community Rehabilitation Agencies of Tennessee (CMRA)</p> <p>Turney Center Industrial Complex (TCIX) – Community Rehabilitation Agencies of Tennessee (CMRA)/Liquid Environmental Solutions</p> <p>West Tennessee State Penitentiary (WTSP) – Community Rehabilitation Agencies of Tennessee (CMRA)</p> <p>Monthly Grease Trap Pumping - \$295.00. Under statewide contract with CMRA, services at Tennessee Correctional Academy (TCA) were provided by Liquid Environmental Services.</p>
N(T)		28. As several farm product usage reports were provided with the	Bledsoe County Correctional Complex (BCCX) The farm produce that is used by the food service vendor is

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		<p>RFP, can the State clarify the following:</p> <p>a. How is the state being reimbursed by the vendor of Farm products being utilized by the Vendor on their menu?</p>	<p>received by the vendor and a copy given to fiscal that is credited from the monthly invoice.</p> <p>Debra Johnson Rehabilitative Center (DJRC) Since the tornado of 2020 that hit Nashville, we have not had farm products at DJRC.</p> <p>DeBerry Special Needs Facility (DSNF) We have received credits on our monthly invoice</p> <p>Mark Luttrell Transition Center (MLTC) does not have farm product.</p> <p>Morgan County Correctional Complex (MCCX) – If farm produce used, credits given on monthly invoice.</p> <p>Northeast Correctional Complex (NECX) farm produce not being used at this time.</p> <p>Northwest Correctional Complex (NWCX) We're not currently producing farm products.</p> <p>Riverbend Maximum Security Institution (RMSI) credits to invoice</p> <p>Turney Center Industrial Complex (TCIX)– as a credit on the invoice</p> <p>West Tennessee State Penitentiary (WTSP) – N/A</p> <p>This question does not apply to the Tennessee Correctional Academy (TCA).</p>
northwest		<p>29. Is the Current vendor replacing items on the menu or serving the products in addition to the proposed menu?</p> <p>a. If the current vendor is serving products in addition to the proposed menu-</p> <p>aa. To remain compliant with the current calorie requirement and not to OVERSERVE inmates, will the state permit a substitution of farm products for other vegetables being offered by the Farm products?</p>	<p>Bledsoe County Correctional Complex (BCCX) Currently the vendor substitutes an item on the menu with the produce that is available, or as the case with potatoes that are already on the menu uses farm produce rather than ordering from their vendors.</p> <p>Debra Johnson Rehabilitative Center (DJRC) Since the tornado of 2020 that hit Nashville, we have not had farm products at DJRC.</p> <p>DeBerry Special Needs Facility (DSNF) The farm items are served in addition to the approved menu.</p> <p>Mark Luttrell Transition Center (MLTC) The current vendor serves what is on the menu, not having access to farm product at this facility.</p> <p>Morgan County Correctional Complex (MCCX) – if such a substitution was specified permissible by the new contract.</p> <p>Northeast Correctional Complex (NECX) farm produce not being used at this time.</p> <p>Northwest Correctional Complex (NWCX) We don't have a garden operation.</p> <p>Riverbend Maximum Security Institution (RMSI) Yes.</p> <p>Turney Center Industrial Complex (TCIX)– the vendor is serving garden produce as an addition to the menu.</p>

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			<p>West Tennessee State Penitentiary (WTSP) – No This question does not apply to the Tennessee Correctional Academy (TCA).</p>
		<p>30. Is the Current Vendor providing any other support for the Farm Program such the purchase of Seed, reimbursement of Civilian Labor or Inmate work programs any other items, and the dollar value of that support. A. Is that support provided as a credit on invoices or a direct purchase?</p>	<p>Bledsoe County Correctional Complex (BCCX) No other support is provided. Debra Johnson Rehabilitative Center (DJRC) Since the tornado of 2020 that hit Nashville, we have not had farm products at DJRC. DeBerry Special Needs Facility (DSNF) No. Mark Luttrell Transition Center (MLTC) As this facility does not have farm product, the current vendor is not providing any support for farm product program. Morgan County Correctional Complex (MCCX) – No cost reimbursement being provided. Northeast Correctional Complex (NECX) farm produce not being used at this time. Northwest Correctional Complex (NWCX) no. Riverbend Maximum Security Institution (RMSI) No. Turney Center Industrial Complex (TCIX) the vendor does not provide any additional support to the Farming Program. West Tennessee State Penitentiary (WTSP) – No This question does not apply to the Tennessee Correctional Academy (TCA).</p>
		<p>31. Menu specification a. In regard to the menu requirement of Heart Healthy, what is the current fat and sodium content of the current vendors menus? b. Can the county clarify if the calorie requirement is 2500 daily or 2500 weekly? c. PC Fortified Beverages are listed as a requirement in the RFP. During walkthroughs we observed Unlimited Bulk Beverages being served. As there are requirement for PC beverages? What locations are they being served?</p>	<p>a. The current menu provides an average of less than 35% calories from fat and an average of less than 4g of sodium. The Fall/Winter 23 menu is provided as RFP Attachment 6.27 and as referenced in item 8 below. b. The daily caloric requirement is 2,500. c. Responses by facility are detailed below Debra Johnson Rehabilitative Center (DJRC) PC is utilized in medical, Maximum security unit and when we have a lockdown DeBerry Special Needs Facility (DSNF) They are served in the dining hall and in Unit 15 B Mark Luttrell Transition Center (MLTC) Beverages are open/unlimited in inmate dining hall. Morgan County Correctional Complex (MCCX) -- unknown TDOC will follow up to obtain the information if available, and provide it in a later amendment. Northeast Correctional Complex (NECX) Most of the PC beverages are being served in segregation units or during periods of restricted movement.</p>

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			<p>Northwest Correctional Complex (NWCX) all locations at NWCX.</p> <p>Riverbend Maximum Security Institution (RMSI) utilized in segregation and lockdowns.</p> <p>Turney Center Industrial Complex (TCIX) -- Bulk beverages are being served to most inmates. Inmates that are currently on a restricted diet are provided with a PC beverage.</p> <p>West Tennessee State Penitentiary (WTSP) – No information available from facility TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p> <p>This question does not apply to the Tennessee Correctional Academy (TCA).</p>
		<p>32. C.4 general population menu does not discuss vegan or vegetarian options; However, the cost proposal has vegan and vegetarian options under the general population meal. C.5 religious menu discussed vegan and vegetarian options but not included as part of the cost proposal, 6.3. Would the state please clarify where the cost for vegan and vegetarian meals are to be accounted for pricing?</p>	<p>Vegan and vegetarian meals are to be contemplated in the General Population heart-healthy meal prices.</p>
		<p>33. During the Walkthrough it was identified that most of the Electronic Meal Count System was inoperable, which was surprising as it is mandated by this RFP.</p> <p>A. Can the State please provide an accurate count as to the number and locations of each electronic meal count system in place and the actual number that are operable?</p> <p>B. Is a manual tray counting system in place as an alternate?</p>	<p>Bledsoe County Correctional Complex (BCCX) Electronic scanners are in place in all dining rooms (2DRs- Site 1, 1- Site 2, 1 -Annex Site 2, and 1- at 28.) None are being operated but are operable.</p> <p>B. Manual tray and serving counts are being used in place of the scanners though the scanners would be preferred.</p> <p>Debra Johnson Rehabilitative Center (DJRC) There are currently 3 electronic meal count systems at DJRC. None of them are operable. Yes, trays are counted manually.</p> <p>DeBerry Special Needs Facility (DSNF) We have two. One on both sides of the dining hall. They are currently operable.</p> <p>Mark Luttrell Transition Center (MLTC) Facility is not using electronic meal count. Trays are counted manually.</p> <p>Morgan County Correctional Complex (MCCX) – 3 present but not operable. Manual tray counting taking place.</p> <p>Northeast Correctional Complex (NECX) Not used. Manual tray count.</p>

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			<p>Northwest Correctional Complex (NWCX) The system has never worked at NWCX.</p> <p>Riverbend Maximum Security Institution (RMSI) Not used. Manual tray count.</p> <p>Turney Center Industrial Complex (TCIX) — machines present and operable, but not used as most inmates' badge bar codes do not scan properly. Manual tray count done.</p> <p>West Tennessee State Penitentiary (WTSP) – system Not operable at facility. Manual tray count done.</p> <p>As there are no offenders housed at the Tennessee Correctional Academy (TCA), there is no electronic meal count system in place.</p> <p>Bledsoe -- TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p>
		<p>34. How is the meal count billing at each location being verified?</p> <p>a. Is the vendor invoicing and being paid by actual meal participation or the facility daily population count?</p> <p>b. Will the state confirm the meal billing process by location (Actual/Served/Other)?</p> <p>c. How are meals verified / invoiced at facilities where bulk feeding vs. trayed meals?</p> <p>d. Can the State please provide by facility the past 3 months of invoices submitted by the vendor by facility?</p> <p>e. Can the State please provide the corresponding Population by facility (by day) for the past three months?</p>	<p>Bledsoe County Correctional Complex (BCCX)</p> <ol style="list-style-type: none"> Actual meal counts Meal count sheets are provided to the institutions fiscal department and verified to population and other metrics before being approved on the invoice. In the areas where bulk is sent to high security units it is billed by servings sent to the area. <p>Debra Johnson Rehabilitative Center (DJRC)</p> <ol style="list-style-type: none"> Meal participation Yes, when we do reconciliation Based on population <p>Mark Luttrell Transition Center (MLTC) The current vendor provides an invoice. The facility pays based on the count of inmates being served.</p> <p>Morgan County Correctional Complex (MCCX) –</p> <ol style="list-style-type: none"> Meal participation Central Office Number of meals served <p>Northeast Correctional Complex (NECX)</p> <ol style="list-style-type: none"> Meal participation Yes. Based on population in unit. Everyone gets a tray <p>Northwest Correctional Complex</p> <ol style="list-style-type: none"> Meals served in dining rooms and population in bulk areas. Main compound dining room is based on number of meals served. All satellite areas that are fed in bulk are based on population count.

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			<p>c. We compare invoiced meals based on daily population count.</p> <p>d. ADC for June 1650, July 1651, Aug 1638</p> <p>Riverbend Maximum Security Institution (RMSI)</p> <p>a. Meal participation</p> <p>b. Yes</p> <p>c. Paperwork provided by Aramark is reviewed and compared to in-house population and staff signature.</p> <p>West Tennessee State Penitentiary (WTSP) – verified by average facility offender monthly population count.</p> <p>DeBerry Special Needs Facility (DSNF) TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p> <p>Tennessee Correctional Academy (TCA) – Sign in sheets are used each day for meals. Copies of sheets are provided and counts are verified with monthly invoices.</p> <p>d. Invoices for June, July and August 2023 are provided as RFP Attachments 6.28 a, b and c and as detailed in item 9 below.</p> <p>e. Monthly average felon population numbers for May, June and July, 2023 are included as Attachment 6.31 and as detailed in item 10 below.</p>
		<p>35. The State did provide several of the State DOC inspection results with its issuance of the RFP.</p> <p>a. Can the State please provide by each facility a copy of the last two months of "facility" inspections?</p>	<p>Facility inspection score information is included as RFP Attachment 6.29 and detailed in item 11 below.</p>
		<p>36. Can the State please provide any and all liquid damages assets to the vendor over the past 12 months and the reasoning for those liquid damages?</p> <p>A. Of the liquidated damages assessed to the current vendor will the state confirm what was actually paid over the past 12 months?</p>	<p>As of mid-October, the following Liquidated Damages have been assessed:</p> <p>July – December 2022: \$234,000.00</p> <p>January – June 2023: \$247,500.00</p>

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		<p>37. During the Walkthrough it was mentioned that the State will review considerations of alternate contract language with the Q&A Periods. Will the State consider the following language with the new agreement: Indemnification <i>To the extent permissible under local, State and federal law, Company asks that all obligations to hold harmless and that all indemnification rights be mutually and equivalently applied to both parties in only those circumstances where a party (or its</i></p> <p><i>employee, agent or subcontractor) engages in negligent acts or omissions, willful misconduct, or otherwise fails to perform obligations under the Agreement.</i></p>	<p>No. By law the State cannot indemnify another party. Please see Tenn. Code Ann. § 12-3-515.</p>
		<p>38. Will the State consider the following language with the new agreement: Limitation of Liability</p> <p><i>Company's entire liability and Client's exclusive remedy for damages arising out of or related to this Agreement or the Food Services shall not exceed the total amount paid by Client to Company for the current term of this Agreement (not to exceed three (3) years). COMPANY SHALL NOT BE LIABLE FOR LOSS OF BUSINESS, BUSINESS INTERRUPTION, CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES,</i></p>	<p>No.</p>

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		<p>OR FOR LOSS OF REVENUE OR PROFIT IN CONNECTION WITH THE PERFORMANCE OR FAILURE TO PERFORM THIS AGREEMENT, REGARDLESS OF WHETHER SUCH LIABILITY ARISES FROM BREACH OF CONTRACT, TORT OR ANY OTHER THEORY OF LIABILITY.</p>	
		<p>39. Will the State consider the following language with the new agreement: Termination</p> <p>Company asks that any subsequent contract allows for mutual termination for any reason upon thirty (30) days' written notice and we believe this ensures that both parties are able to foster a mutually beneficial partnership.</p>	No.
		<p>40. Will the State consider the following language with the new agreement: Liquidated Damages</p> <p><i>Where any deficiencies warranting liquidated damages are caused in whole or in part by the Client (including its employees), by any individual not employed by Company, or by circumstances beyond Company control, Company requests that liquidated damages not be assessed.</i></p>	Provision E.13. will remain as revised in Item 4 below.
		<p>41. Will the State consider the following language with the new agreement: Future Pricing</p> <p><i>Pricing adjustments shall be made on an annual basis and shall be agreed upon by the parties at a rate no less than the greater of: the most recently released U.S. Department of Labor Consumer Price Index, All</i></p>	No.

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		<p><i>Urban Consumers, National Average Unadjusted, Food Away From Home or the changes in the Market Basket of Products. Up to ninety (90) days prior to the anniversary of the Commencement Date, Company shall provide Client notification of the adjustment. On the anniversary date, Company proposed adjustments shall go into effect, unless the Parties have entered into a written agreement with an alternative cost adjustment.</i></p> <p><i>The financial terms set forth in this Agreement, and all other obligations assumed by Company hereunder, are based on conditions in existence on the date Company commences operations including, without limitation, population; labor costs; applicable Governmental Rules; food and supply costs; provision of equipment and utilities; state of the premises; and federal, state and local sales, use and excise taxes (the "Conditions"). Further, Client acknowledges that in connection with the negotiation and execution of this Agreement, Company has relied upon Client's representations regarding existing and future conditions (the "Representations"). In the event of change in the Conditions, inaccuracy of the Representations, or if Client requests any significant change in the Food Services as provided under this Agreement, the financial terms and other obligations assumed by Company shall be renegotiated to reflect a proportionate increase in Company's charges to the Client. Company will provide a thirty (30) day notice of such increased charges. If Company sustains increases in its operational costs (e.g. product or labor costs), Company, with written notification to Client, may increase its prices for items to recover such increased costs.</i></p>	
		<p>42. It its current agreement with Aramark, does the State have an agreement with Aramark (the incumbent), regarding a Non-Hire clause?</p>	<p>The State's current contract with Aramark does not contain a non-hire clause.</p>

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		<p>43. Will the State consider the following?</p> <p><i>Client acknowledges that Company has invested considerable amounts of time and money in training its Supervisory Employees. Therefore, the Client agrees that during the Supervisory Employee's employment with Company and for a period of twelve (12) months thereafter no Supervisory Employees of Company will be hired by Client nor any facility affiliated with Client, nor will Client permit employment of Company Supervisory Employees on Client's Premises or the Premises of any facility affiliated with Client. Client agrees that if it violates this provision, Client shall pay to Company and Company shall accept as liquidated damages and not as a penalty, an amount equal to one time the annual salary) of the Supervisory Employee(s) hired by or allowed to work with Client in violation of the terms of this Agreement. Company shall be entitled to pursue all other remedies available under federal, state, or local law. This provision shall survive the termination of this Agreement.</i></p>	No.
		<p>44. Did the State provide an advance payment to the Incumbent at the beginning of the agreement and if so, what was the value of the advance?</p> <p>A. Will the State consider an advance payment for services at the</p>	The State did not provide an advance payment at the beginning of the current contract.

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		time of award/opening?	
Att. 6.14, Staff Requested Tab		45. Can the State better describe what the meaning of this provided chart is and the expectations of the various information that is being provided and is this mandatory?	Attachment 6.14 is the minimum staffing pattern the State expects the awarded vendor to provide to fulfill contract requirements. Failure to provide minimum staffing as detailed could result in the assessment of liquidated damages.
		46. Based on chart above, we note that additional staff are requested in segregation units. <ul style="list-style-type: none"> a. What are the current vendors responsibilities in segregation units? b. What is the intent of the additional staff for segregation units? c. What training will be provided to civilian staff? 	<p>Bledsoe County Correctional Facility (BCCX)</p> <ul style="list-style-type: none"> a None inside the units, they deliver bulk food to outside the units b Unit 21 has a kitchen area outside the housing pods where food is trayed, it has dish machines and other equipment. A food service employee needs to supervise this area for proper food handling and sanitation. c The same training offered all persons who work in the institution. <p>Debra Johnson Rehabilitation Center (DJRC)</p> <ul style="list-style-type: none"> a. To deliver, set up and temp the food b. To observe preparation of trays and ensure food is served according to the menu. c. State approved training. <p>DeBerry Special Needs Facility (DSNF)</p> <ul style="list-style-type: none"> a Deliver food to the retherm units to for distribution by officers b ensure food is temping correctly c they will go through basic correctional training during the orientation process <p>Mark Luttrell Transition Center (MLTC) –</p> <p>No special delivery requirements.</p> <p>The State verifies quantities from the Shipper. State staff transports items by use of a box truck.</p> <p>The State is responsible for product transport from the warehouse.</p> <p>State staff verifies the product for transport and contractor verifies the product once it arrives from the warehouse.</p> <p>Morgan County Correctional Complex (MCCX).</p> <ul style="list-style-type: none"> a Facilities Deliver food in bulk. Supervise inmate labor to prepare trays. b Facilities If fully staffed, no additional staff would be needed.

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			<p>c Facilities Training necessary to work on compound in the kitchen area.</p> <p>Northeast Correctional Complex (NECX)</p> <p>a To deliver, temp and set up food b To verify food is provided c State approved training</p> <p>Northwest Correctional Complex (NWCX)</p> <p>a Vendor must provide direct supervision and accurate meal portions to the seg. Unit. b To provide direct supervision c New employee orientation (NEO) and annual in-service</p> <p>Riverbend Maximum Security Institution (RMSI) Prepare and cook food for units and ensure all menu items are provided and temp checked in the required quantities.</p> <p>Turney Center Industrial Complex (TCIX) -- Currently, there are no Aramark workers in the units during chow time. Aramark is responsible for checking temps and delivering food.</p> <p>West Tennessee State Penitentiary (WTSP) -- Information not available from facility -- TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p> <p>These questions do not apply to the Tennessee Correctional Academy (TCA).</p>
		<p>47. E.2. Contractor Commitment to Diversity. The Contractor shall comply with and make reasonable business efforts to exceed the commitment to diversity represented by the Contractor's Response to 32901-31267-22 (Attachment Reference) and resulting in this Contract The Contractor shall assist the State in monitoring the Contractor's performance of this commitment by providing, as requested, a monthly report of participation in the performance of this Contract by small business enterprises and businesses owned by.....</p>	<p>a. Please see item 3 below b. The requested information is not available to the State. c. The requested information is not available to the State.</p>

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		<p>a. The Attachment Reference I believe was to be filled in by the State and was not. Can the State please provide the Attachment Reference that is missing?</p> <p>b. Can the State please provide the State Reports as the incumbent's participation levels over the past 12 months?</p> <p>c. Can the State provide the qualified vendors company names being used under today's contract with the incumbent and their individual participation levels?</p>	
		<p>48. During the visits of August 21-24, site visits covered the warehouse at BCCX and DJRC. Would the state please clarify the following?</p> <p>A. Would the state please provide the addresses for each warehouse location?</p> <p>aa. What hours are shipments permitted to be received? (i.e., 9-5 in each respective time zone)</p> <p>bb. Are there any special requirements required by the state for delivery of product?</p> <p>cc. What is the current process of receiving product? Who verifies quantities</p>	<p>A. Warehouse addresses</p> <p>Bledsoe County Correctional Facility (BCCX) 1009 Horsehead Road Pikeville, TN 37367 is the warehouse address.</p> <p>Tennessee Correctional Academy (TCA) Warehouse 1314 South Jackson Street Tullahoma TN 37388</p> <p>West Tennessee State Penitentiary (WTSP) Warehouse 480 Green Chapel Road, Henning, TN 38041</p> <p>Mark Luttrell Transitional Center (MLTC) 6000 State Road, Memphis, TN 38134 is the warehouse address</p> <p>Riverbend Maximum Security Institution (RMSI) 7475 Cockrill Bend Blvd. Nashville TN 37243</p> <p>Morgan County Correctional Complex (MCCX) – 541 Wayne Cotton Morgan Drive, Wartburg TN 37887</p> <p>Turney Center Industrial Complex (TCIX Main) 1499 R. W. Moore Memorial Hwy Only TN 37140-4050</p> <p>Turney Center Industrial Complex Clifton 245 Carroll Road, Clifton TN 38425</p> <p>Debra K. Johnson Rehabilitation Center (DJRC) 3881 Stewarts Lane Nashville TN 37128-3302</p> <p>Northeast Correctional Complex (NECX) 249 Highway 67 West Mountain City TN 3763-5000</p>

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		<p>and acceptability, the vendor or the state?</p> <p>dd. How is product transported to each kitchen production area?</p> <p>Ddd. Who is responsible for product transported from the warehouse (vendor or DOC)?</p> <p>Dddd. How is product verified leaving each warehouse and verified at each kitchen production area?</p>	<p>aa. RFP Attachment 6.20 provided the hours when shipments are received by facility. All times are local.</p> <p>bb.</p> <p>Bledsoe County Correctional Facility (BCCX) Delivery during business hours and when a contractor employee/manager can be there to receive. WH staff will unload etc. but contract vendor must sign and verify their orders.</p> <p>No DSNF response TDOC will follow up to obtain the information if available, and provide it in a later amendment.</p> <p>Debra Johnson Rehabilitative Center (DJRC) – none.</p> <p>Tennessee Correctional Academy (TCA) – no</p> <p>West Tennessee State Penitentiary (WTSP) – no</p> <p>Morgan County Correctional Complex (MCCX) Delivery to warehouse during operational hours.</p> <p>Mark Luttrell Transitional Center (MLTC) – no special delivery requirements.</p> <p>Northeast Correctional Complex (NECX) No.</p> <p>Northwest Correctional Complex (NWCX) None.</p> <p>Riverbend Maximum Security Institution (RMSI) none</p> <p>Turney Center Industrial Complex (Main and Clifton) – none</p> <p>cc.</p> <p>Bledsoe County Correctional Facility (BCCX) The vendor is responsible for receiving their orders on arrival.</p> <p>Debra Johnson Rehabilitative Center (DJRC) Food Service will verify when the food arrives, ensuring that all items ordered have been received.</p> <p>No DSNF response</p> <p>Northeast Correctional Complex (NECX) Vendor is responsible.</p> <p>Northwest Correctional Complex (NWCX) Contractor is responsible</p> <p>Tennessee Correctional Academy (TCA) – Aramark staff verifies deliveries</p> <p>West Tennessee State Penitentiary (WTSP) Aramark staff verifies deliveries</p> <p>Morgan County Correctional Complex (MCCX) If vendor has available staff for check-in of product, otherwise, state staff accept delivery.</p>

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			<p>Mark Luttrell Transitional Center (MLTC) – the State verifies quantities from the Shipper. State staff transports items by use of a box truck.</p> <p>Riverbend Maximum Security Institution (RMSI) Aramark verifies when available. If not, TDOC warehouse staff check product to packing list to ensure all listed items were delivered.</p> <p>Turney Center Industrial Complex (TCIX) TCIX-Main: Vendor comes to the Warehouse and checks the product in. The Warehouse stores it in the proper locations (freezer, fridge, or dry) until it can be delivered to the kitchen. TCIX-Clifton: All items are received directly at the main kitchen and stored in the proper dry storage, freezer, or coolers until used. Vendor checks in when product is received. At both sites, the Vendor verifies. dd</p> <p>Bledsoe County Correctional Facility (BCCX) The state warehouse staff transports bulk orders to the kitchens in the state delivery truck. The contract vendor does at times pick up small items needed out of their locked stock area.</p> <p>Debra Johnson Rehabilitative Center (DJRC) warehouse staff will deliver to back of kitchen using tow motor</p> <p>No DSNF response</p> <p>Northeast Correctional Complex (NECX) Warehouse staff Northwest Correctional Complex (NWCX) State Delivery Truck</p> <p>Tennessee Correctional Academy (TCA) – push carts</p> <p>West Tennessee State Penitentiary (WTSP) Warehouse staff.</p> <p>Riverbend Maximum Security Institution (RMSI) TDOC transports the items in our facility's box truck.</p> <p>Morgan County Correctional Complex (MCCX) State warehouse delivery truck is used to make the needed deliveries to the kitchen areas.</p> <p>Turney Center Industrial Complex TCIX-Main: By inmate and supervisor on a tractor and trailer. TCIX-Clifton: Product is stored at kitchen production area. Ddd.</p> <p>Bledsoe County Correctional Facility (BCCX) The orders are sent to the kitchens right after they are</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
			<p>delivered, except for some backstock and overflow that is stored in a locked area by the contract</p> <p>Debra Johnson Rehabilitative Center (DJRC) Both State and vendor. Vendor will assist where possible.</p> <p>No DSNF response</p> <p>Northeast Correctional Complex (NECX) DOC</p> <p>Northwest Correctional Complex (NWCX) DOC</p> <p>Tennessee Correctional Academy (TCA) – Aramark Staff</p> <p>West Tennessee State Penitentiary (WTSP) – TDOC</p> <p>Morgan County Correctional Complex (MCCX) all product belongs to current vendor</p> <p>Mark Luttrell Transitional Center (MLTC) The State is responsible for product transport from the warehouse.</p> <p>Riverbend Maximum Security Institution (RMSI) TDOC</p> <p>Turney Center Industrial Complex (TCIX) TDOC</p> <p>Dddd.</p> <p>Bledsoe County Correctional Facility (BCCX) The contract vendor receives all of their product and it is delivered to the kitchen location that they request.</p> <p>Debra Johnson Rehabilitative Center (DJRC) Vendor has packing slip and verifies that they receive all items</p> <p>No DSNF response</p> <p>Northeast Correctional Complex (NECX) Both state and vendor</p> <p>Northwest Correctional Complex (NWCX) The contractor</p> <p>Tennessee Correctional Academy (TCA) –Aramark’s product is kept in a separate location in the warehouse. Aramark staff does not have access to state inventory stock.</p> <p>West Tennessee State Penitentiary (WTSP)</p> <p>Product verified by comparing packing slip to Aramark’s order form.</p> <p>Morgan County Correctional Complex (MCCX) Items are verified once they reach the kitchen areas.</p> <p>Mark Luttrell Transitional Center (MLTC) State staff verifies the product for transport and contractor verifies the product once it arrives from the warehouse.</p> <p>Riverbend Maximum Security Institution (RMSI)</p> <p>Aramark checks product received in the kitchen to their order to ensure all items were received.</p> <p>Turney Center Industrial Complex</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
			Product is verified by the Vendor and packing slip when it arrives at the Warehouse. It is also verified again when it is delivered to the kitchen by Vendor and packing slip.
		49. Please refer to the attached Excel Supplement File submitted by The Respondent in an excel form for additional questions and clarifications.	Please see the excel file included in this Amendment as RFP Attachment 6.30. and as detailed in item 12 below.

3. Delete RFP Attachment 6.6 Pro Forma Contract Section A.14.e. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

A.14.e. The Contractor shall fill vacant positions within forty-five (45) calendar days. Overtime paid by Contractor to cover staff vacancies may offset State's proposed liquidated damages for failing to fill vacancies, so long as Contractor can establish it was engaging in proactive recruiting efforts to fill vacant positions when overtime was incurred.

4. Delete RFP Attachment 6.6 Pro Forma Contract Section E.2 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

E.2. Contractor Commitment to Diversity. The Contractor shall comply with and make reasonable business efforts to exceed the commitment to diversity represented by the Contractor's Response to 32901-31267 (Attachment **6.2 Section B.15**) and resulting in this Contract.

The Contractor shall assist the State in monitoring the Contractor's performance of this commitment by providing, as requested, a monthly report of participation in the performance of this Contract by small business enterprises and businesses owned by minorities, women, service-disabled veterans, and persons with disabilities. Such reports shall be provided to the State of Tennessee Governor's Office of Diversity Business Enterprise in the TN Diversity Software available online at:
<https://tn.diversitysoftware.com/FrontEnd/StartCertification.asp?TN=tn&XID=9810>.

5. Delete RFP Attachment 6.6 Pro Forma Contract Section E.13 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

E.13. Liquidated Damages. If any event giving rise to liquidated damages as detailed in Attachment Two occurs, ("Liquidated Damages Event"), the State may assess damages on Contractor ("Liquidated Damages"). The State shall notify the Contractor of amounts to be assessed as Liquidated Damages. The Parties agree that due to the complicated nature of the Contractor's obligations under this Contract it would be difficult to specifically designate a monetary amount for Contractor's failure to fulfill its obligations regarding the Liquidated Damages Event as these amounts are likely to be uncertain and not easily proven. Contractor has carefully reviewed the Liquidated Damages contained in Attachment Two and agrees that these amounts represent a reasonable relationship between the amount and what might reasonably be expected in the event of a Liquidated Damages Event, and are a reasonable estimate of the damages that would occur from a Liquidated Damages Event. The Parties agree that the Liquidated Damages represent solely the damages and injuries sustained by the State in losing the benefit of the bargain with Contractor and do not include any injury or damage sustained by a third party. The Contractor agrees that the Liquidated Damages are in addition to any amounts Contractor may owe the State pursuant to the indemnity provision or any other sections of this Contract.

The State is not obligated to assess Liquidated Damages before availing itself of any other remedy. The State may choose to discontinue Liquidated Damages and avail itself of any other remedy available under this Contract or at law or equity.

6. Equipment Items for BCCX, as referenced in State's Response to Question 3 are added as the spreadsheet document titled RFP Attachment 6.25. << bccx Kitchen Equipment>>
7. A multi-tabbed spreadsheet detailing meals served at the Tennessee Correctional Academy (TCA) as referenced in State's Response to Question 19, is added as the document titled RFP Attachment 6.26 << TCA Weekly Meal Count>>
8. TDOC's Fall/Winter 2023 Standardized Menu, as referenced in State's Response to Question 31, is added as the document titled RFP Attachment 6.27 <<TN DOC Fall Winter menu summary>>
9. Facility invoices as referenced in State's Response to Question 34, are added as the documents titled RFP Attachment 6.28 a, b and c <<June FY 2023, FY 23 July Invoice and FY 23 August Invoice >>
10. A document containing monthly population information by facility, as referenced in State's response to Question 34e, is added as RFP Attachment 6.31 <<bed.may.june.july>>
11. Information on facility Contract Compliance (CC), American Correctional Association (ACA) or Annual audit scores as referenced in State's Response to Question 35, are added as RFP Attachment 6.29 <<audit scores.jan.to.june.2023>>
12. A spreadsheet containing facility responses to questions submitted by Valley, as referenced in State's Response to Question 49, is added as RFP Attachment 6.30, <<TN DOC Summit Questions>>
13. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.