

## Summary of TennCare Independent Review Requests 2015

1<sup>st</sup> Quarter Total: 64  
2<sup>nd</sup> Quarter Total: 35  
Total: 99

**Amerigroup TN 1<sup>st</sup> Qtr Total – 4**  
**Amerigroup TN 2<sup>nd</sup> Qtr Total – 4**  
Denial Upheld: 2  
Ineligible: 4  
Settled for Provider: 2

**AGP Total: 8**

**UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr Total – 36**  
**UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr Total – 24**  
Denial Reversed: 15  
Denial Upheld: 24  
Ineligible: 5  
Partial: 9  
Settled for Provider: 7

**UPRV Total: 60**

**Volunteer State Health Plan 1<sup>st</sup> Qtr Total – 24**  
**Volunteer State Health Plan 2<sup>nd</sup> Qtr Total – 7**  
Denial Reversed: 10  
Denial Upheld: 4  
Ineligible: 1  
Partial: 9  
Settled for Provider: 7

**VSHP Total: 31**

### Provider Types Submitting Independent Review Requests in 1<sup>st</sup> & 2<sup>nd</sup> Quarter:

Hospice:        3  
Hospital:      81  
Lab:            1  
Physician:    14

\* Independent Review of claims disputes is only available for TennCare Program services.

Updated November 5, 2015