

## Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

|   |                      |                        |                        |
|---|----------------------|------------------------|------------------------|
| <b>TennCare Contractual Requirements and<br/>TCA 56-32-126(b)</b> | <b>90%</b><br>30 Day | <b>99.5%</b><br>60 Day |                        |
| Claim Types   | For the Month Ended  | Clean Claims           | All Claims Compliance? |

**AMERIGROUP Tennessee, Inc.**

Processor Block Vision

Region(s): All

|        |           |      |        |            |
|--------|-----------|------|--------|------------|
| Vision | 1/31/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 2/28/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 3/31/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 4/30/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 5/31/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 6/30/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 7/31/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 8/31/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 9/30/2015 | 99%  | 100.0% | <b>YES</b> |

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

| <b>TennCare Contractual Requirements and<br/>TCA 56-32-126(b)</b> | <b>90%</b><br>30 Day | <b>99.5%</b><br>60 Day |                        |
|---|----------------------|------------------------|------------------------|
| Claim Types   | For the Month Ended  | Clean Claims           | All Claims Compliance? |

**AMERIGROUP Tennessee, Inc.**

Processor Affiliate Organization

Region(s): All

|         |           |     |        |            |
|---------|-----------|-----|--------|------------|
| Medical | 1/31/2015 | 98% | 100.0% | <b>YES</b> |
| Medical | 2/28/2015 | 95% | 100.0% | <b>YES</b> |
| Medical | 3/31/2015 | 99% | 100.0% | <b>YES</b> |
| Medical | 4/30/2015 | 98% | 99.8%  | <b>YES</b> |
| Medical | 5/31/2015 | 99% | 99.8%  | <b>YES</b> |
| Medical | 6/30/2015 | 98% | 99.7%  | <b>YES</b> |
| Medical | 7/31/2015 | 99% | 99.8%  | <b>YES</b> |
| Medical | 8/31/2015 | 99% | 99.8%  | <b>YES</b> |
| Medical | 9/30/2015 | 99% | 99.9%  | <b>YES</b> |

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

| <b>TennCare Contractual Requirements and<br/>TCA 56-32-126(b)</b> | <b>90%</b><br>30 Day | <b>99.5%</b><br>60 Day |                        |
|---|----------------------|------------------------|------------------------|
| Claim Types   | For the Month Ended  | Clean Claims           | All Claims Compliance? |

**AMERIGROUP Tennessee, Inc.**

Processor Tennessee Carriers

Region(s): All

|                              |           |      |        |            |
|------------------------------|-----------|------|--------|------------|
| Non Emergency Transportation | 1/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 2/28/2015 | 95%  | 99.7%  | <b>YES</b> |
| Non Emergency Transportation | 3/31/2015 | 99%  | 99.9%  | <b>YES</b> |
| Non Emergency Transportation | 4/30/2015 | 98%  | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 5/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 6/30/2015 | 99%  | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 7/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 8/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 9/30/2015 | 100% | 100.0% | <b>YES</b> |

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

| <b>TennCare Contractual Requirements and<br/>TCA 56-32-126(b)</b> | <b>90%</b><br>30 Day | <b>99.5%</b><br>60 Day |                        |
|---|----------------------|------------------------|------------------------|
| Claim Types   | For the Month Ended  | Clean Claims           | All Claims Compliance? |

**DentaQuest USA Insurance Co., Inc.**

Processor

Region(s): All

|        |           |      |        |            |
|--------|-----------|------|--------|------------|
| Dental | 1/31/2015 | 99%  | 99.9%  | <b>YES</b> |
| Dental | 2/28/2015 | 100% | 100.0% | <b>YES</b> |
| Dental | 3/31/2015 | 100% | 100.0% | <b>YES</b> |
| Dental | 4/30/2015 | 100% | 100.0% | <b>YES</b> |
| Dental | 5/31/2015 | 100% | 100.0% | <b>YES</b> |
| Dental | 6/30/2015 | 100% | 100.0% | <b>YES</b> |
| Dental | 7/31/2015 | 100% | 100.0% | <b>YES</b> |
| Dental | 8/31/2015 | 100% | 100.0% | <b>YES</b> |
| Dental | 9/30/2015 | 100% | 100.0% | <b>YES</b> |

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

| <b>TennCare Contractual Requirements and<br/>TCA 56-32-126(b)</b> | <b>90%</b><br>30 Day | <b>99.5%</b><br>60 Day |                        |
|---|----------------------|------------------------|------------------------|
| Claim Types   | For the Month Ended  | Clean Claims           | All Claims Compliance? |

**UnitedHealthcare Plans of the River Valley, Inc.**

Processor March Vision

Region(s): All

|        |           |      |        |            |
|--------|-----------|------|--------|------------|
| Vision | 1/31/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 2/28/2015 | 100% | 99.9%  | <b>YES</b> |
| Vision | 3/31/2015 | 100% | 99.8%  | <b>YES</b> |
| Vision | 4/30/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 5/31/2015 | 100% | 99.8%  | <b>YES</b> |
| Vision | 6/30/2015 | 100% | 99.9%  | <b>YES</b> |
| Vision | 7/31/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 8/31/2015 | 100% | 100.0% | <b>YES</b> |
| Vision | 9/30/2015 | 100% | 99.8%  | <b>YES</b> |

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

| <b>TennCare Contractual Requirements and<br/>TCA 56-32-126(b)</b> | <b>90%</b><br>30 Day | <b>99.5%</b><br>60 Day |                        |
|---|----------------------|------------------------|------------------------|
| Claim Types   | For the Month Ended  | Clean Claims           | All Claims Compliance? |

**UnitedHealthcare Plans of the River Valley, Inc.**

Processor    Affiliate Organization

Region(s): All

|         |           |      |        |            |
|---------|-----------|------|--------|------------|
| Medical | 1/31/2015 | 100% | 100.0% | <b>YES</b> |
| Medical | 2/28/2015 | 100% | 100.0% | <b>YES</b> |
| Medical | 3/31/2015 | 100% | 100.0% | <b>YES</b> |
| Medical | 4/30/2015 | 100% | 99.9%  | <b>YES</b> |
| Medical | 5/31/2015 | 99%  | 100.0% | <b>YES</b> |
| Medical | 6/30/2015 | 100% | 99.9%  | <b>YES</b> |
| Medical | 7/31/2015 | 100% | 100.0% | <b>YES</b> |
| Medical | 8/31/2015 | 100% | 100.0% | <b>YES</b> |
| Medical | 9/30/2015 | 99%  | 99.4%  | <b>NO</b>  |

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

| <b>TennCare Contractual Requirements and<br/>TCA 56-32-126(b)</b> | <b>90%</b><br>30 Day | <b>99.5%</b><br>60 Day |                        |
|---|----------------------|------------------------|------------------------|
| Claim Types   | For the Month Ended  | Clean Claims           | All Claims Compliance? |

**UnitedHealthcare Plans of the River Valley, Inc.**

Processor    Affiliate Organization

Region(s): All

|                              |           |      |        |            |
|------------------------------|-----------|------|--------|------------|
| Non Emergency Transportation | 1/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 2/28/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 3/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 4/30/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 5/31/2015 | 99%  | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 6/30/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 7/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 8/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 9/30/2015 | 100% | 99.8%  | <b>YES</b> |

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

|   |                      |                                     |
|---|----------------------|-------------------------------------|
| <b>TennCare Contractual Requirements and<br/>TCA 56-32-126(b)</b> | <b>90%</b><br>30 Day | <b>99.5%</b><br>60 Day              |
| Claim Types   | For the Month Ended  | Clean Claims All Claims Compliance? |

**Volunteer State Health Plan, Inc., d/b/a BlueCare**

Processor Affiliate Organization

Region(s): All

|         |           |     |        |            |
|---------|-----------|-----|--------|------------|
| Medical | 1/31/2015 | 95% | 99.9%  | <b>YES</b> |
| Medical | 2/28/2015 | 99% | 99.9%  | <b>YES</b> |
| Medical | 3/31/2015 | 99% | 100.0% | <b>YES</b> |
| Medical | 4/30/2015 | 99% | 99.9%  | <b>YES</b> |
| Medical | 5/31/2015 | 99% | 100.0% | <b>YES</b> |
| Medical | 6/30/2015 | 96% | 99.9%  | <b>YES</b> |
| Medical | 7/31/2015 | 96% | 99.9%  | <b>YES</b> |
| Medical | 8/31/2015 | 96% | 100.0% | <b>YES</b> |
| Medical | 9/30/2015 | 96% | 100.0% | <b>YES</b> |

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

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|---|----------------------|------------------------|------------------------|
| Claim Types   | For the Month Ended  | Clean Claims           | All Claims Compliance? |

**Volunteer State Health Plan, Inc., d/b/a BlueCare**

Processor Southeastrans

Region(s): All

|                              |           |      |        |            |
|------------------------------|-----------|------|--------|------------|
| Non Emergency Transportation | 1/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 2/28/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 3/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 4/30/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 5/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 6/30/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 7/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 8/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 9/30/2015 | 100% | 100.0% | <b>YES</b> |

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|---|----------------------|------------------------|------------------------|
| Claim Types   | For the Month Ended  | Clean Claims           | All Claims Compliance? |

**Volunteer State Health Plan, Inc., d/b/a TennCare Select**

Processor    Affiliate Organization

Region(s): All

|         |           |     |       |            |
|---------|-----------|-----|-------|------------|
| Medical | 1/31/2015 | 94% | 99.9% | <b>YES</b> |
| Medical | 2/28/2015 | 99% | 99.9% | <b>YES</b> |
| Medical | 3/31/2015 | 98% | 99.9% | <b>YES</b> |
| Medical | 4/30/2015 | 99% | 99.9% | <b>YES</b> |
| Medical | 5/31/2015 | 98% | 99.9% | <b>YES</b> |
| Medical | 6/30/2015 | 94% | 99.9% | <b>YES</b> |
| Medical | 7/31/2015 | 94% | 99.9% | <b>YES</b> |
| Medical | 8/31/2015 | 95% | 99.9% | <b>YES</b> |
| Medical | 9/30/2015 | 96% | 99.9% | <b>YES</b> |

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|---|----------------------|------------------------|------------------------|
| Claim Types   | For the Month Ended  | Clean Claims           | All Claims Compliance? |

**Volunteer State Health Plan, Inc., d/b/a TennCare Select**

Processor Southeastrans

Region(s): All

|                              |           |      |        |            |
|------------------------------|-----------|------|--------|------------|
| Non Emergency Transportation | 1/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 2/28/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 3/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 4/30/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 5/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 6/30/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 7/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 8/31/2015 | 100% | 100.0% | <b>YES</b> |
| Non Emergency Transportation | 9/30/2015 | 100% | 100.0% | <b>YES</b> |