

## Prompt Pay Compliance Summary for Processed Electronic Long Term Care and HCBS Claims

The HMO's contract with the TennCare Bureau include additional prompt pay claims processing requirements for the CHOICES program. The additional requirements apply to electronically submitted nursing facility claims and for HCBS claims for services other than PERS, assistive technology, minor home modifications, and pest control.

TennCare Contractual Requirements Only	<b>90%</b> 14 Day Clean Claims	<b>99.5%</b> 21 Day Clean Claims	Compliance?
For the Month Ended	Clean Claims	Clean Claims	Compliance?

### AMERIGROUP Tennessee, Inc.

Region(s): All

1/31/2015	100%	100.0%	<b>YES</b>
2/28/2015	91%	99.3%	<b>NO</b>
3/31/2015	98%	98.7%	<b>NO</b>
4/30/2015	99%	99.7%	<b>YES</b>
5/31/2015	100%	99.7%	<b>YES</b>
6/30/2015	99%	99.2%	<b>NO</b>
7/31/2015	100%	99.9%	<b>YES</b>
8/31/2015	99%	99.7%	<b>YES</b>
9/30/2015	100%	99.9%	<b>YES</b>
10/31/2015	99%	99.7%	<b>YES</b>
11/30/2015	99%	99.9%	<b>YES</b>
12/31/2015	99%	99.7%	<b>YES</b>
1/31/2016	85%	99.9%	<b>NO</b>
2/29/2016	68%	97.4%	<b>NO</b>
3/31/2016	98%	99.8%	<b>YES</b>
4/30/2016	100%	99.9%	<b>YES</b>
5/31/2016	99%	99.4%	<b>NO</b>
6/30/2016	99%	99.9%	<b>YES</b>
7/31/2016	99%	100.0%	<b>YES</b>
8/31/2016	99%	100.0%	<b>YES</b>
9/30/2016	100%	99.9%	<b>YES</b>

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<b>TennCare Contractual Requirements Only</b>	<b>90%</b>	<b>99.5%</b>	
For the Month Ended	14 Day	21 Day	Compliance?

**UnitedHealthcare Plans of the River Valley, Inc.**

Region(s): All

Month	90%	99.5%	Compliance?
1/31/2015	89%	97.1%	<b>NO</b>
2/28/2015	87%	95.5%	<b>NO</b>
3/31/2015	96%	99.7%	<b>YES</b>
4/30/2015	88%	97.4%	<b>NO</b>
5/31/2015	96%	99.3%	<b>NO</b>
6/30/2015	96%	99.5%	<b>YES</b>
7/31/2015	99%	99.8%	<b>YES</b>
8/31/2015	99%	99.9%	<b>YES</b>
9/30/2015	99%	99.8%	<b>YES</b>
10/31/2015	100%	100.0%	<b>YES</b>
11/30/2015	100%	99.9%	<b>YES</b>
12/31/2015	99%	99.9%	<b>YES</b>
1/31/2016	98%	98.1%	<b>NO</b>
2/29/2016	100%	100.0%	<b>YES</b>
3/31/2016	100%	100.0%	<b>YES</b>
4/30/2016	100%	99.7%	<b>YES</b>
5/31/2016	100%	100.0%	<b>YES</b>
6/30/2016	100%	100.0%	<b>YES</b>
7/31/2016	99%	99.8%	<b>YES</b>
8/31/2016	100%	100.0%	<b>YES</b>
9/30/2016	99%	99.7%	<b>YES</b>

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<b>TennCare Contractual Requirements Only</b>	<b>90%</b>	<b>99.5%</b>	
For the Month Ended	14 Day	21 Day	Compliance?
	Clean Claims	Clean Claims	

**Volunteer State Health Plan, Inc., d/b/a BlueCare**

Region(s): All

1/31/2015	100%	99.9%	<b>YES</b>
2/28/2015	100%	100.0%	<b>YES</b>
3/31/2015	100%	100.0%	<b>YES</b>
4/30/2015	100%	100.0%	<b>YES</b>
5/31/2015	100%	100.0%	<b>YES</b>
6/30/2015	100%	99.9%	<b>YES</b>
7/31/2015	99%	100.0%	<b>YES</b>
8/31/2015	100%	100.0%	<b>YES</b>
9/30/2015	100%	100.0%	<b>YES</b>
10/31/2015	100%	100.0%	<b>YES</b>
11/30/2015	94%	100.0%	<b>YES</b>
12/31/2015	100%	100.0%	<b>YES</b>
1/31/2016	99%	100.0%	<b>YES</b>
2/29/2016	100%	100.0%	<b>YES</b>
3/31/2016	100%	99.9%	<b>YES</b>
4/30/2016	100%	99.9%	<b>YES</b>
5/31/2016	100%	100.0%	<b>YES</b>
6/30/2016	99%	100.0%	<b>YES</b>
7/31/2016	100%	100.0%	<b>YES</b>
8/31/2016	99%	99.9%	<b>YES</b>
9/30/2016	99%	100.0%	<b>YES</b>

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<b>TennCare Contractual Requirements Only</b>	<b>90%</b>	<b>99.5%</b>	
For the Month Ended	Clean Claims	Clean Claims	Compliance?

**Volunteer State Health Plan, Inc., d/b/a TennCare Select**

Region(s): All

Month	Clean Claims	Clean Claims	Compliance?
1/31/2015	100%	100.0%	<b>YES</b>
2/28/2015	67%	100.0%	<b>NO</b> However, only 3 claims processed for the month.
3/31/2015	100%	100.0%	<b>YES</b>
4/30/2015	83%	100.0%	<b>NO</b> However, only 6 claims processed for the month.
5/31/2015	80%	100.0%	<b>NO</b> However, only 5 claims processed for the month.
6/30/2015	100%	100.0%	<b>YES</b>
7/31/2015	80%	100.0%	<b>NO</b> However, only 5 claims processed for the month.
8/31/2015	100%	100.0%	<b>YES</b>
9/30/2015	100%	100.0%	<b>YES</b>
10/31/2015	100%	100.0%	<b>YES</b>
11/30/2015	100%	100.0%	<b>YES</b>
12/31/2015	100%	100.0%	<b>YES</b>
1/31/2016	100%	100.0%	<b>YES</b>
2/29/2016	100%	100.0%	<b>YES</b>
3/31/2016	100%	100.0%	<b>YES</b>
4/30/2016	100%	100.0%	<b>YES</b>
5/31/2016	100%	100.0%	<b>YES</b>
6/30/2016	100%	100.0%	<b>YES</b>
7/31/2016	100%	100.0%	<b>YES</b>
8/31/2016	100%	100.0%	<b>YES</b>
9/30/2016	100%	100.0%	<b>YES</b>