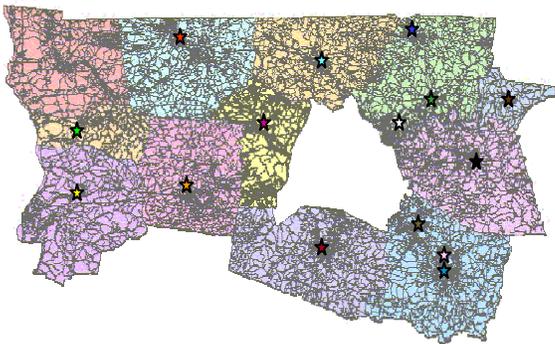
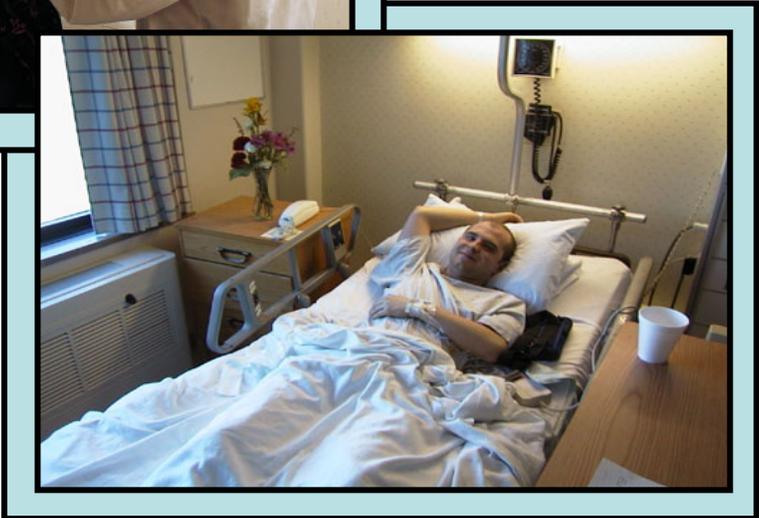


State of Tennessee  
Department of Health  
Mid-Cumberland Region  
**Pandemic Influenza  
Response Plan**



It's About Time!



September 2006



**Tennessee Department of Health  
Mid-Cumberland Region  
Pandemic Influenza Response Plan  
Core Plan**

Pandemic Influenza Response Plan  
Tennessee Department of Health  
September 30, 2006  
Version A-1

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**Tennessee Department of Health Pandemic Influenza Response Plan**  
**Core Plan**  
Pandemic Influenza Response Plan  
Tennessee Department of Health

**I. Lead Agency:**

The Tennessee Department of Health (TDH) is the lead state agency responsible for the response to a pandemic. Its plan is part of the Tennessee Emergency Management Plan (TEMP). The TDH is responsible for establishing uniform public health policies for pandemic influenza response. Such policies include the establishment of criteria for implementing and rescinding social distancing measures (e.g., school or business closure), prioritizing recipients of vaccines and antiviral medications, and legally altering acceptable standards of health care or medical licensure requirements. When a pandemic is imminent, an emergency will be declared and the TEMP will be activated.

The Mid-Cumberland Regional Health Office is responsible for implementing state public health response policies once the TEMP is activated. Regional health departments that oversee multiple counties will work with their county health departments to implement response policies; implementation will vary depending on the capacity of the county health department. Regional health departments will be the primary points of contacts for the communication of state public health response policies from TDH.

Regional health departments are specifically responsible for the following tasks:

1. Developing a continuity of operations plans for essential public health services, as defined by TDH.
2. Timely collection and interpretation of regional surveillance data.
3. Assuring that appropriate laboratory specimens from ill persons are collected and shipped by public health or private medical personnel (in collaboration with the state public health laboratory), in accordance with state and national laboratory testing guidance.
4. Detection, response and control of initial cases of novel or pandemic influenza infection in humans, in collaboration with the state health department.
5. Response to human exposure to animal influenza viruses with pandemic potential during the pre-pandemic period (World Health Organization (WHO) Phases 3-5), in collaboration with the state health department.
6. Administration of prophylactic antiviral medication (WHO Phases 3-5 only) as indicated by national or state policy.
7. Pandemic vaccine storage, administration, and data collection, as required by state and /or federal health officials.
8. Antiviral medication storage, distribution (per Strategic National Stockpile protocols) and tracking, in conjunction with acute care hospitals where antivirals are administered.
9. Communication with regional outpatient and inpatient health care facilities, long-term care facilities, and with the public, using messages coordinated with state public health officials.

10. Implementation of social distancing measures under the direction of state health department.
11. Assuring the continuity of essential operations at regional and county health departments.
12. Addressing the psychosocial needs of the public health workforce during a pandemic.
13. Communicating to the public how to access social support services available in their area during a pandemic.

## **II. Support Agencies:**

Support agencies (both governmental and private) that would work with the Mid-Cumberland Regional Department of Health in the detection and management of pandemic influenza within the State of Tennessee are listed below:

1. Department of Agriculture
2. Department of Environment and Conservation
3. Department of Military
4. Department of Human Services
5. Department of Commerce and Insurance – State Fire Marshall
6. American Red Cross
7. Department of Mental Health and Developmental Disability
8. Department of Safety
9. Department of Education
10. Tennessee Emergency Management Agency (State & Regional Offices)
11. Tennessee Bureau of Investigation
12. Office of Homeland Security
13. County Health Departments
14. Tennessee Hospital Association
15. Tennessee Health Services and Development Agency
16. State Guard
17. Medical Examiner's/Coroner's Office
18. Nashville/Davidson Metro Health Department
19. Upper Cumberland Regional Health Office
20. South Central Regional Health Office
21. Local Law Enforcement Agencies
22. Local Chambers of Commerce

### **Federal Support Agencies:**

#### **Department of Health and Human Services (HHS):**

1. Provide overall guidance on pandemic influenza planning within the United States.
2. Coordinate the national response to an influenza pandemic.
3. Provide guidance and tools to promote pandemic preparedness planning and coordination for States and local jurisdictions.
4. Provide guidance to state and local health departments regarding prioritization of limited supplies of antiviral medications and vaccines.
5. Determine and communicate the pandemic phase for the U.S. based on the global pandemic phase (established by WHO) and the extent of disease spread throughout the country.

#### **Centers for Disease Control and Prevention (CDC):**

1. Conduct national and international disease surveillance.
2. Serve as a liaison to the WHO.

3. Develop reference strains for vaccines and conduct research to understand transmission and pathogenicity of viruses with pandemic potential.
4. Develop, evaluate, and modify disease control and prevention strategies.
5. Support vaccination programs; monitor vaccine safety.
6. Investigate pandemic outbreaks; define the epidemiology of the disease.
7. Monitor the nation-wide impact of a pandemic.
8. Coordinate the stockpiling of antiviral drugs and other essential materials within the Strategic National Stockpile.
9. Coordinate the implementation of international – U.S. travel restrictions.
10. Under federal authority, implement isolation, quarantine and social distancing measures on tribal lands, as needed.

**State Support Agencies:**

**Department of Health, Mid-Cumberland Regional Office (MCRO):**

1. Facilitate region wide pandemic planning and preparedness efforts.
2. Coordinate the community's emergency public health response through the Tennessee Emergency Management Plan (TEMP), Emergency Support Function 8 (Health and Medical Services)..
3. Educate the public, health care system partners, response partners, businesses, community-based organizations and elected leaders about influenza pandemics, expected impacts and consequences, and preventive measures.
4. Conduct region wide surveillance to track the spread of the human disease and its impact on the communities. Through liaison with agriculture and wildlife agencies, facilitate influenza surveillance in animals within the region and monitor surveillance data.
5. Identify and report diseases of public health significance, and communicate such declarations to health system partners.
6. Coordinate planning for and implementation of disease containment strategies and authorities.
7. Provide ongoing technical support to the health care system including current surveillance guidelines, recommendations for clinical case management, infection control measures and laboratory testing.
8. Support the health care system's planning and response efforts for medical surge capacity including mass casualty and mass fatality incidents.
9. Support the development and management of local antiviral medication stockpiles.
10. Disseminate state developed protocols for the use of limited supplies of influenza vaccine and antiviral medicines consistent with national guidelines and in consultation with the TDH.
11. Direct distribution and administration of vaccine, including mass vaccination efforts when vaccine supplies are available.
12. Provide effective communications to the public, the media, elected officials, health care providers, business and community leaders throughout public health emergencies.

**Communicable Disease Control, Epidemiology and Immunization Section:**

1. Carry out region wide surveillance, epidemiological investigation and disease control activities.
2. Provide information and technical support on surveillance, epidemiology and clinical issues, including case identification, laboratory testing, management, and infection control to health care providers and facilities.
3. Make decisions regarding the need for individual and group isolation and quarantine.
4. Work with the State TDH Public Information Officer (PIO) to develop and disseminate risk communications messages to the public.
5. Provide recommendations to the county Health Officer regarding measures to sustain the functionality of the local health care system.
6. Advise the county Health Officer regarding the need for and potential consequences of social distancing measures.
7. Coordinate receipt of vaccines in conjunction with the Director of Pharmacy and the SNS Coordinator, and develop strategies for storage, distribution and allocation of vaccines among health care system partners.
8. Develop protocols for prioritizing limited supplies of antiviral medicines and vaccines for the region.

**Medical Examiner's/Coroner's Office:**

1. Lead mass fatality planning and response efforts.
2. Coordinate with and support hospitals regarding mass fatalities planning and response.
3. Incorporate funeral home directors into planning efforts for pandemic response.
4. In conjunction with community partners, coordinate planning and development of victim assistance centers.

**Emergency Medical Services Division:**

1. Facilitate pandemic planning and response activities with county-wide EMS providers, 911 dispatch centers and Hospital Control.
2. Develop protocols for maintaining critical EMS response capability during a pandemic generating high call volumes and reducing available EMS resources.

**Departments of Agriculture and Tennessee Wildlife Resource Agency:**

1. Work with the MCRO PIO to develop and disseminate risk communications messages to the public concerning zoonotic influenza virus transmission, food safety, and animal waste disposal issues.

**Tennessee Emergency Management Agency (TEMA)–Middle TN Regional Office:**

Coordinate with the State Emergency Operations Center (SEOC) to assure access to resources that are not available at the local or regional level as described in the TEMP.

**Local Support Agencies:**

**Local Hospitals, Clinics, Providers and other Health System Partners:**

1. Health care system partners will participate in a Health Care Planning Summit facilitated by Mid-Cumberland Region to maximize the health care system's ability to provide medical care during a pandemic. Specific steps include:
  - a. Identify and prioritize response issues affecting the region wide health system during a pandemic.
  - b. Develop mechanisms to efficiently share information and resources between health system partners, and to communicate with local health departments and relevant emergency operations centers, as appropriate.
  - c. Coordinate with the regional and county Health Officer regarding policy level decisions regarding the operations of the local health system.
  - d. Assure that health care professionals receive relevant communications from health departments in a timely manner.
2. Hospitals and other health care facilities will develop pandemic response plans consistent with the health care planning guidance contained in the Tennessee Department of Health Pandemic Influenza Plan. Health care facility pandemic response plans will address medical surge capacity to sustain health care delivery capabilities when routine systems are overwhelmed.
3. Health care facilities and health care providers will participate in local influenza surveillance activities.
4. Hospitals will develop infection control plans to triage and isolate infectious patients and protect staff from disease transmission.

**Local Law Enforcement Agencies:**

1. Upon issuance of a court order, local law enforcement agencies may be asked to enforce the provisions of a public health measure or temporary hold.
2. Local law enforcement may also be asked to provide additional security for public health clinics or treatment centers.

**Local Chambers of Commerce:**

1. Local Chambers of Commerce will be asked to communicate with local businesses and industry using messages coordinated with regional health officials.

**All Departments:**

1. Identify mission critical functions that must be maintained during all hazards including a pandemic.
2. Identify staff that can be cross-trained to perform emergency response functions.
3. Identify functions that could be temporarily discontinued or performed via telecommuting for several weeks.
4. Be prepared to mobilize all necessary staff to support the MCRO pandemic influenza response, as directed by the MCRO Incident Commander.

The federal agency that would provide public health laboratory, epidemiologic and medical support during pandemic influenza is the Department of Health and Human Services (HHS), primarily the Centers for Disease Control and Prevention (CDC). Federal planning resources and information to support local preparation and response for all sectors are publicly available at [www.pandemicflu.gov](http://www.pandemicflu.gov).

### **III. Purpose:**

This Pandemic Influenza Response Plan provides guidance to the regional and county public health and regional partners regarding detection, response and recovery from an influenza pandemic. The plan describes the unique challenges posed by a pandemic that may necessitate specific leadership decisions, response actions, and communications mechanisms.

Specifically, the purpose of the plan is to:

- Define preparedness activities that should be undertaken before a pandemic occurs that will enhance the effectiveness of response measures.
- Describe the response, coordination and decision making structure that will incorporate the MCR, the county health departments, and other local response agencies, and state and federal agencies during a pandemic.
- Define roles and responsibilities for MCR, county health departments, local health care partners and local response agencies during all phases of a pandemic.
- Describe public health interventions in a pandemic response and the timing of such interventions.
- Serve as a guide for local health care system partners, response agencies and businesses in the development of pandemic influenza response plans.
- Provide technical support and information on which preparedness and response actions are based.

During an influenza pandemic, the MCRO, county health departments and regional partners will utilize the plan to achieve the following goals:

- Limit the number of illnesses and deaths
- Preserve continuity of essential government functions
- Minimize social disruption
- Minimize economic losses

The plan will be coordinated with other Mid-Cumberland Regional preparedness plans and activities, and will be coordinated with the plans of community, state and federal partners.

#### IV. Situation:

Novel influenza viruses periodically emerge to cause global epidemics, known as pandemics, either directly from a mutated animal influenza virus or out of combination of an animal virus with a circulating human influenza virus. Such viruses circumvent normal immune defenses and cause morbidity and mortality at higher rates than seasonal influenza strains; compared to seasonal influenza, a larger proportion of deaths occur in persons aged <65 years.

Novel influenza viruses that cause pandemics are transmitted from person to person in the same manner as seasonal influenza: typically, by mucosal inoculation with large respiratory droplets caused by coughing or sneezing or by touching contaminated environmental surfaces and subsequently touching one's mouth, nose or eyes.

Ten pandemics have occurred in the past 300 years; there is historical evidence of the success or failure of various strategies to contain or control the spread of influenza. With the exception of a vaccine, antiviral medication, and advanced medical care, many of the strategies used to respond to a modern pandemic are the same as the effective measures of previous generations. The key activities to minimize the impact of a pandemic influenza virus are:

1. Surveillance for disease activity for situational awareness and timely activation of response strategies.
2. Accurate communication within and among volunteer and professional responding organizations and with the general public.
3. Use of social distancing measures to reduce unnecessary close contacts during a pandemic wave.
4. Distribution and use of all available medical resources and personnel

#### Pandemic Threat Categories Defined by WHO:

The duration of each period or phase is unknown, but the emergence of pandemic viruses is considered inevitable.

PERIOD	PHASE	DESCRIPTION
<b>Interpandemic</b> No human cases of novel influenza virus	1	No animal influenza viruses circulating with the potential to infect humans
	2	Animal influenza virus is circulating with the potential to infect humans
<b>Pandemic Alert</b> Human cases with increasingly efficient human-to-human spread	3 (May 2006)	Human cases with rare or no human-to-human spread
	4	Small clusters caused by human-to-human spread
	5	Large regional clusters caused by human-to-human spread
<b>Pandemic</b> Worldwide epidemic	6	Geographically widespread and efficiently spread from human-to-human

## **V. Planning Assumptions:**

### **A. Basis of plan:**

1. The plan is based upon a pandemic of the severity of the 1918-1919 influenza pandemic; public health interventions described herein represent maximal interventions under these conditions. If the characteristics of the actual event do not reflect planning assumptions, responses will be modified accordingly.
2. While focusing primarily on the response to a pandemic (WHO Phase 6), the plan also addresses the response to imported or acquired human infections with a novel influenza virus with pandemic potential (WHO Phases 3-5).

### **B. Objectives of pandemic planning:**

1. Primary objective is to minimize morbidity and mortality from the disease.
2. Secondary objectives are to preserve social function and minimize economic disruption.

### **C. Assumptions for state and local planning:**

1. The plan reflects *current* federal and state response capacity and will be revised annually in light of changes in capacity or scientific understanding.
2. Tennessee state and local pandemic plans should be consistent with each other and with federal guidelines unless these guidelines fail to reflect the best available scientific evidence.
3. Public education and empowerment of individuals, businesses, and communities to act to protect themselves are a primary focus of state planning efforts; the federal and state government capacity to meet the needs of individuals will be limited by the magnitude of disease and scarcity of specific therapeutic and prophylactic interventions and the limited utility of legal measures to control disease spread.

### **D. Disease transmission assumptions:**

1. Incubation period averages 2 days (range 1-10; WHO recommends that, if quarantine is used, it be used up to 7 days following exposure).

2. Sick patients may shed virus up to 1 day before symptom onset, though transmission of disease before symptoms begin is unusual. The peak infectious period is first 2 days of illness (children and immunocompromised persons shed more virus and for a longer time).
3. Each ill person could cause an average of 2-3 secondary cases if no interventions are implemented.
4. There will be at least 2 “waves” (local epidemics) of pandemic disease in most communities; they will be more severe if they occur in fall/winter.
5. Each wave of pandemic disease in a community will last 6-8 weeks.
6. The entire pandemic period (all waves) will last about 2 years before the virus becomes a routine seasonal influenza strain.
7. Disease outbreaks may occur in multiple locations simultaneously, or in isolated pockets.

**E. Clinical assumptions during the entire pandemic period (from federal planning guidance issued in November 2005):**

1. All persons are susceptible to the virus.
2. Clinical disease attack rate of >30% (range: 40% of school-aged children to 20% of working adults).
3. 50% of clinically-ill (15% of population) will seek outpatient medical care.
4. 2%-20% of clinically-ill who seek medical care will be hospitalized, depending on virulence of strain.
5. Overall mortality estimates range from 0.2% to 2% of all clinically ill patients.
6. During an 8-week wave, ~40% of employees may be absent from work because of fear, illness or to care for a family member (not including absenteeism if schools are closed).
7. Hospitals will have >25% more patients than normal needing hospitalization during the local pandemic wave.

**F. Assumptions about the Pandemic Alert Period (WHO Phases 3-5):**

1. During the pandemic alert period, a novel influenza virus causes infection among humans who have direct contact with infected animals and, in some cases, through inefficient transmission from person to person. By definition, during the Pandemic Alert Period, cases are sporadic or limited in number with human-to-human spread not yet highly efficient. Limited clusters of disease during this period can be quenched with aggressive steps to stop spread and treat infected individuals.
2. Individual case management will be conducted during the Pandemic Alert Phase. Isolation or quarantine, including the use of court orders when necessary, would be employed to prevent further spread of the virus. Antivirals would be used during this time for post-exposure prophylaxis or aggressive early treatment of cases (supplies permitting).
3. Efforts to identify and prevent spread of disease from imported human cases and from human cases resulting from contact with infected animals will continue until community transmission has been established in the United States. Community transmission is defined as transmission from person to person in the United States with a loss of clear epidemiologic links among cases. This may occur some time after the WHO declares that a pandemic has begun (WHO Phase 6).

**G. Estimate of burden of illness in MCR (derived from national estimates from 2005 HHS planning guidance):**

<b>Characteristic</b>	<b>Moderate</b>	<b>Severe</b>
Illness (30%)	276,703 (30% of pop.)	276,703 (30% of pop.)
Outpatient Care	138,352 (50% of ill)	138,352 (50% of ill)
Hospitalization	2,767	30,437
ICU Care	415	4,566
Mechanical Ventilation	208	2,283
Deaths (Case fatality rate)	553 (0.2%)	5,534 (2%)

## **VI. Concept of Operations:**

### **A. WHO Phases 3-5 (Pandemic Alert Period):**

The lead agency for addressing influenza disease among animals is the Department of Agriculture (described in TEMP ESF 11). TDH will provide support to the Department of Agriculture in the prevention of human infections and in surveillance and management of human disease as it pertains to contact with infected animals.

The TDH is the lead agency for responding to human influenza disease caused by a novel influenza virus with pandemic potential, whether imported from an area with ongoing disease transmission or acquired directly from an animal in Tennessee. The State Health Operations Center (SHOC) would be set up, depending upon the scope of and duration of the situation. See the 2006 TDH Pandemic Response Plan Section 7, Supplement 2, for isolation and quarantine guidelines during the Pandemic Alert Period. Guidance for hospital management and investigation of cases during the pandemic alert period is located in Section 4. The CDC will provide additional support and guidance regarding human infection management during this period.

The primary activities during this period involve performing surveillance for imported cases or cases contracted from contact with infected animals. Any detected cases will be aggressively investigated by the regional health departments with the assistance of TDH and contacts are to be identified, quarantined, and treated, as appropriate. The objective is to stop the spread of the virus into the general community.

### **B. WHO Phase 6 (Pandemic):**

The lead agency for the public health response to a pandemic is the TDH. The state response will be conducted in collaboration with federal response agencies; primarily, the U.S. Department of Health and Human Services (HHS) and Department of Homeland Security (DHS).

The primary activities are surveillance for disease, communication, implementation of general social distancing measures, support of medical care services, appropriate use of available antiviral medications and vaccines, and response workforce support. The TDH is primarily responsible for communication with federal health authorities and creating state-wide pandemic response policies; the implementation of response measures is the responsibility of local communities and local public health authorities. Operational details will be outlined in regional health department pandemic plans.

## **VII. Section Summaries:**

Public health pandemic response policies are outlined in attached sections. Supplements contain additional detail on state policies and procedures in a specific aspect of the section. Attachments to sections or supplements may be sample forms, excerpts from the federal pandemic plan, recommendations for institutional pandemic plans, or other illustrations. Each section is briefly summarized below.

### **Section 1: Continuity of Operations**

This section identifies the essential functions of county health departments within the Mid-Cumberland Region that may be maintained, suspended or altered during a pandemic period. The primary function of the Mid-Cumberland Regional Health Office will be to support the essential services of the 12 county health departments within the region. It also addresses ways to respond to staff and supply shortages.

### **Section 2: Disease Surveillance**

This section outlines the use and enhancement of current influenza surveillance strategies to monitor for early human infections caused by a novel influenza virus with pandemic potential and to track and respond to the spread of influenza during a pandemic. A focus of this section is the Sentinel Provider Network, a network of outpatient physicians who report the percentage of their patients seen with influenza-like-illness (ILI) and submit occasional specimens for culture at the state laboratory during influenza season.

### **Section 3: Laboratory Diagnostics**

This section outlines laboratory testing and result reporting procedures for novel influenza viruses in Tennessee and describes the volume of testing possible with current resources. The section also highlights the criteria for novel influenza virus testing before a pandemic (requires concurrence of a Communicable and Environmental Disease Services {CEDS} physician) and the purposes and criteria for testing specimens during a pandemic. Attachment A contains laboratory guidance from the federal Health and Human Services Pandemic Plan, released in November 2005.

### **Section 4: Health Care Planning**

This section outlines the details of health care provision, focusing on acute care inpatient facilities, before and during a pandemic. Because the exact nature of pandemic disease cannot be known with certainty, clinical treatment guidelines will be distributed to providers as they become available. The Tennessee Department of Health state plan describes hospital infection control, hospital surge capacity planning, and hospital scarce resource allocation. A summary of current contact information and hospital resources are included as Attachment A to this section of the plan. Attachment B contains a list of VHF radio hospital encoder numbers.

## **Section 5: Vaccine Distribution and Use**

This section describes the principles of state vaccine use. If supplies are limited, as they are under current manufacturing conditions, all vaccine will be administered in designated health department clinics designated for this purpose over the course of months. All vaccinations will be recorded and reported as required by the federal government. Vaccine will be administered to people according to priority groupings, sub-prioritized within the broader groups that are designated by the federal government. Priority groupings are subject to change depending upon the nature of the virus and upon the ultimate decisions about priority groups.

## **Section 6: Antiviral Drug Distribution and Use**

This section describes the policies for use of antiviral drugs to prevent spread of novel influenza virus outbreaks with pandemic potential and to treat patients during a pandemic. Principles for use are based upon currently available antiviral medications (5.1 million standard treatment courses in the US). Treatment courses will be pre-positioned in Tennessee in collaboration with the federal Strategic National Stockpile program. This section also refers to the use of antiviral medications stockpiled by hospitals for the use of hospital personnel (outside the state or federal stockpile programs).

## **Section 7: Community Interventions**

This section outlines social distancing and other community interventions that may be implemented to respond to isolated cases of illness caused by a novel influenza virus with pandemic potential and during a pandemic. The main section reviews general community distancing measures to be implemented during a pandemic. The criteria for the implementation of social distancing strategies will be uniform across the state. The standard measures will be implemented in locations where there is laboratory and epidemiologic evidence of the virus.

## **Section 8: Public Health Communications**

This section outlines the communication goals and strategies of public health to meet the information needs of the general public, ill persons who are isolated or exposed persons quarantined at home, the media, the medical community and other pandemic response partners.

## **Section 9: Workforce and Social Support**

This section outlines resources and issues for support to the public health workforce and social support to communities. Special attention is paid to the role of Volunteer Organizations Active in Disasters (VOAD). This section is primarily intended to provide direction to regional pandemic planners in creating operational local plans to address social needs for the response workforce and affected individuals.

## **VIII. Training:**

The state pandemic preparedness plan will be used to guide the development of regional and local preparedness plans. Plans will be drilled in partnership with other stakeholders and updated to correct weaknesses identified through these exercises.

## **IX. Acronyms:**

AIIRs	Airborne Infection Isolation Rooms
APHIS	Animal and Plant Health Inspection Service
APHL	Association of Public Health Laboratories
ARC	American Red Cross
BMBL	Biosafety in Microbiological and Biomedical Laboratories
BSA	Boy Scouts of America
BSL	Biosafety level
CDC	Centers for Disease Control and Prevention
CEDS	Communicable and Environmental Disease Services
CNS	Central Nervous System
DEA	Drug Enforcement Agency
DEOC	Director's Emergency Operations Center
DHS	Department of Homeland Security
ED	Emergency Department
EMS	Emergency Medical Service
EMT	Emergency Medical Technician
EPA	Environmental Protection Agency
ERC	Emergency Response Coordinator
ESF	Emergency Support Function
HEPA	High Efficiency Particulate Air (filter)
HHS	Department of Health and Human Services
HIV	Human Immunodeficiency Virus
HPAI	Highly Pathogenic Avian Influenza
HRTS	Hospital Resource Tracking System
ICU	Intensive Care Unit
IHC	Immunohistochemical
ILI	Influenza-like illness
IT	Information Technology
LEA	Local Educational Authority
LEPC	Local Emergency Planning Committee

LRN	Laboratory Response Network
MCRO	Mid-Cumberland Regional Office
NIH	National Institutes of Health
OMS	Outbreak Management System
PCR	Polymerase chain reaction
PHIT	Public Health Investigation Team
PHOA	Public Health Office Assistants
PIO	Public Information Officer
PPE	Personal Protective Equipment
preK	pre-Kindergarten
PTBMIS	Patient Tracking Billing Management Information System
RHC	Regional Hospital Coordinator
RHD	Regional Health Director
RHO	Regional Health Officer
RMHI	Regional Mental Health Institute
RT-PCR	Reverse-transcriptase polymerase chain reaction
SARS	Severe Acute Respiratory Syndrome
SHOC	State Health Operations Center
SNC	Special Needs Coordinator
SNS	Strategic National Stockpile
SPN	Sentinel Provider Network
STD	Sexually-transmitted disease
TEMA	Tennessee Emergency Management Agency
T-HAN	Tennessee Health Alert Network
TACA	Tennessee Association of Community Action
TB	Tuberculosis
TCA	Tennessee Code Annotated
TDH	Tennessee Department of Health
TEMP	Tennessee Emergency Management Plan
THA	Tennessee Hospital Association
TPA	Tennessee Pharmacy Association

TWRA	Tennessee Wildlife Resource Agency
UHF	Ultra High Frequency
USDA	US Department of Agriculture
VAERS	Vaccine Adverse Event Reporting System
VHF	Very High Frequency
VOAD	Volunteer Organizations Active in Disasters
WHO	World Health Organization
WIC	Women, Infants, Children

# **Section 1**

# **Continuity of Operations**

## **Continuity of Operations**

### **I. Purpose:**

To develop an operational plan for maintaining the critical operations and services provided by the public health departments throughout the region in the event of a declared pandemic flu event in Tennessee.

### **II. Assumptions:**

The Mid-Cumberland Region is comprised of twelve counties with seventeen county health department clinic sites and one regional office. The Regional Office functions primarily to provide support to the functions of the local county health departments including: computer network systems support, accounting, personnel, supplies, and a pharmacy.

Certain critical public health operations must be maintained during a pandemic. If a critical staff shortage should occur during the pandemic, delivery of non-essential services may be temporarily suspended. It may also become necessary to assign regional administrative staff to augment local health department staff to support the essential service in local health departments. If absenteeism reaches a critical level, some local health departments may be temporarily closed and services provided at other locations. It may also become necessary to extend the hours of operations at each of the sites based upon the demands for services and the number of staff for that site. All employees' job plans will include language requiring them to work other duties as assigned during a disaster situation. Regional and local health department personnel will be assigned a role to assist in providing the continuation of essential services of the local health department, if their routine activities are temporarily suspended.

### **III. Plan:**

#### **A. Continuity of Operations During a 6-8 Week Local Wave – Non-essential Services:**

The following services are considered non-essential during a local pandemic wave and may be temporarily suspended if absenteeism reaches 25 percent:

- Breast and Cervical Screening
- Home Visiting Programs
- Dentistry
- EPSDT
- EPSDT Outreach
- Health Promotion
- Birth Certificates

- Community Development
- Nutritional Services
- TennDer Care
- Tenn Care Outreach
- Families First
- Breastfeeding Counseling
- Environmental (Exception of Rabies Control or Restaurant associated outbreaks)

**B. Continuity of Operations During a 12-18 Month Pandemic Period – Essential Services:**

Certain essential services must be maintained throughout the 12-18 month pandemic period although the delivery of these services may be altered during the pandemic period. These services include:

- Children’s Special Services (nutrition, medication, & emergency services only)
- Communicable Disease Control
- Immunizations
- STD Clinic
- TB Clinic
- HIV/AIDS Clinic
- Women, Infants, Children (WIC)
- Death Certificates
- Primary Care
- Family Planning

Examples of altered service delivery include: suspending investigation of STDs but continuing to treat patients, requesting a waiver to issue WIC vouchers for longer periods, mailing WIC vouchers, providing immunizations at separate facilities, offering some services only at the regional offices, e.g. birth and death certificates, and deferring annual family planning physicals.

In the event of a pandemic (or late in a pandemic alert) situation, the Mid-Cumberland Regional Office staff would immediately begin an assessment of essential clinic supplies needed to maintain operations during the waves. After the supply levels are determined, these supplies would be stockpiled and issued to the sites upon request.

Priority will be given to identifying retirees with professional credentials in medicine or nursing. Each would be contacted explaining the possibility of a pandemic and requesting their attendance at a training event to brief them on the current planning activities. After the initial contact and educational event, the retirees who express an interest will be

given more training on pandemic response preparations and will be asked to commit to being a volunteer to assist the local health departments when a pandemic occurs.

Secondary staffing will be sought through the local health department volunteer data base for mass vaccination. Each health department will develop a data base of volunteers willing to assist with telephones and other support functions of the local health department.

The yearly influenza vaccination(s) that individuals receive beginning in October or November will not provide protection against avian influenza. If a pandemic should occur, it will be extremely important for everyone, especially those working in PODs, to be vaccinated against the seasonal influenza. This will help physicians distinguish between who has seasonal influenza and who may have pandemic influenza. Each year those POD workers will be encouraged to take the seasonal vaccination(s). Depending upon availability of the seasonal influenza vaccine and the time of the outbreak of a pandemic all POD workers will be offered the seasonal vaccination.

#### **IV. Monitoring:**

Staff absenteeism will be closely monitored to determine which absences were from illness and which were from collateral conditions (child's illness; parent's illness; fear). Those employees who were confirmed to have the flu will be identified as the first line of workers in the second wave of illness. Employees will be requested to report to work as soon as they return to good health in order to take advantage of their immunity to the virus.

## **Section 2**

# **Disease Surveillance**

## **Disease Surveillance**

### **I. Purpose:**

The purpose of this section is to describe the regional surveillance sources available and to detect and track pandemic influenza activity among humans using multiple surveillance systems. The surveillance data will be utilized to determine resource allocation and intervention decisions.

### **II. Assumptions:**

Surveillance activities will be essential before and during a pandemic to identify the primary cases so the appropriate control measures and investigations can be initiated and implemented. Surveillance will also be imperative during a pandemic to determine level of disease activity so decisions can be made regarding community-wide interventions such as school closures and canceling public events.

### **III. Surveillance Systems:**

#### **A. Syndromic Surveillance:**

Public health surveillance is the ongoing, systematic collection, analysis, interpretation, and dissemination of data about a health-related event for use in public health action to reduce morbidity and mortality and to improve health. Surveillance serves numerous functions including supporting case detection and public health interventions, estimating the impact of a disease or injury, determining the distribution and spread of illness, evaluating prevention and control measures, facilitating planning, and identifying an increase in frequency of disease above the background occurrence of the disease.

The Mid-Cumberland Region uses CDC's Early Aberration Reporting System (EARS) as a syndromic surveillance system to identify the early stages of an outbreak. The regional epidemiologist currently monitors disease indicators (patient chief complaints and discharge diagnoses) in 13 of the region's 15 hospital emergency departments (near real-time) to detect outbreaks of diseases earlier and more completely than might otherwise be possible with traditional public health methods (e.g., by reportable disease surveillance and telephone consultation).

County Annexes should describe under the heading "Section 2" surveillance systems that are planned to be used for a particular county, but not for the whole region. The information should include who has the data, those responsible for collecting and analyzing it, and what information is provided for pandemic response.

**B. Sentinel Provider Network (SPN):**

The Mid-Cumberland Regional Office recruits the needed number of SPN participants. On a yearly basis the participation is reviewed and replacements are recruited for those who have dropped out of the program. The Mid-Cumberland Health Officer encourages those participants who are not complying with the requirements of the program to do so.

Number of SPN participants needed for Mid-Cumberland Region;

**Present – 2**

**Enhanced - 9**

Outpatient surveillance for influenza in the region will be supported by the SPN. The SPN consists of fourteen public health primary care facilities that will provide data on the proportion of all patients seen with influenza-like illnesses in the region. The SPN provides geographically representative coverage equal to 1 provider per 100,000 persons.

Year-round weekly reporting of ILI is required of all participating sentinel providers. Data from the SPN will be monitored regularly by CEDS staff. In the event of a pandemic or other substantive change, participating providers may be asked to change the frequency of reporting or specimen submission.

**C. School Absenteeism**

The Mid-Cumberland Region or local public health officials may contact county school systems to obtain daily absenteeism data. A mild pandemic may not result in mandatory school closure; however, if a severe pandemic virus is detected in the community, it is anticipated that schools will be closed.

**D. Hospital Surveillance**

Once the pandemic response plan is activated, daily electronic reports will be submitted from local hospitals to the Mid-Cumberland Region that may include: emergency room data, confirmed disease, admissions and deaths.

The hospital surveillance process will be supported by the Regional Hospital Coordinator (RHC) and is described in detail in Section 4 of this plan.

**E. Laboratory Surveillance**

In coordination with CEDS in Nashville, the Mid-Cumberland Region may contact local laboratories daily to collect information related to ILI or a specific virus.

# **Section 3**

# **Laboratory Diagnostics**

## Laboratory Diagnostics

### I. Purpose:

The basis of laboratory testing is to confirm the diagnosis of human influenza caused by novel influenza viruses or a pandemic influenza virus.

### II. Assumptions:

Laboratory diagnostics is addressed in the state influenza plan. The Tennessee Department of Health Laboratory Services is responsible for communicating safety, testing protocols, and other laboratory information to clinical laboratories licensed in Tennessee. The role of the Mid-Cumberland Region will be primarily related to the collection of samples and tracking illness among laboratorians exposed to the pandemic influenza virus.

#### A. Authorization for Testing:

During a pre-pandemic phase, requests for novel influenza infection testing will be discussed with and approved by a CEDS physician. During a pandemic, testing will be approved at the regional level with standard criteria for testing to be provided by CEDS.

#### B. Specimen Collection and Shipment:

Specimen collection is not required to be done by public health personnel. However, they should ensure that health care providers collecting and shipping specimens do so properly. In some instances, the Public Health Investigation Team (PHIT) may be called upon to assist with specimen collection. The Regional CEDS Director may also authorize specimen collection and shipment. The collection and shipment of specimens by health departments will be supervised or authorized by the local nursing supervisor or their designee. Unless otherwise directed by a CEDS physician, all influenza specimens will be sent to the TDH Laboratory Services in Nashville for testing. Informed consent is not required. The address is:

Laboratory Services: Attn: Virology  
630 Hart Lane  
Nashville, TN 37216  
(615) 262-6300  
(615) 262-6393 (fax)

**C. Data Reporting and Tracking:**

Confirmatory testing of all specimens positive for novel influenza will be conducted by CDC. Only confirmatory results will be considered valid and reported to the public in coordination with CEDS in Nashville. Regional CEDS staff will be responsible for entering patient data and other information requested by the OMS system or other database used to log and track laboratory information from the state lab. Regional CEDS staff will also be responsible for communicating laboratory results to patient care providers in the event that notification is needed more swiftly than letters sent through the postal service.

## **Section 4**

# **Health Care Planning**

## **Health Care Planning**

### **I. Purpose:**

The basis is to outline the details of health care provision, focusing on acute care inpatient facilities, before and during a pandemic.

### **II. Assumptions:**

A severe influenza pandemic is expected to significantly increase by as much as 25% the demand for health care services at a time when the availability of health care workers will be reduced by as much as 40% due to illness.

The imbalance between supply and demand is likely to overwhelm current system capacity and necessitate implementation of alternate strategies to manage the demand on health system resources.

The exact nature of pandemic disease cannot be known with certainty; therefore clinical treatment guidelines will be distributed to providers as they become available.

The Tennessee Department of Health pandemic influenza plan describes hospital infection control, hospital surveillance, hospital surge capacity planning, and hospital scarce resource allocation in great detail. These elements of planning have been the focus of extensive discussion with key partners from each hospital in the Mid-Cumberland Region.

The Mid-Cumberland Regional pandemic influenza plan focuses upon the relationship between public health and the 15 inpatient acute care facilities in the region. Regional staff has and will continue to assist facilities in developing their own comprehensive and practical pandemic influenza response plans which emphasizes community response and coordination.

### **III. Plan:**

**A.** The Regional Hospital Coordinator (RHC) is responsible for maintaining contact with each acute care facility in the region throughout a pandemic influenza outbreak. The RHC will play a vital role in the communications between public health and hospitals. The RHC has an existing and ongoing relationship with the hospitals in this region. The Mid-Cumberland Region conducts a quarterly regional hospital meeting. If necessary, these meetings would be held more frequently during a pandemic wave to provide a conduit for education and the sharing of ideas and information among hospitals and public health.

**B.** The Hospital Resource Tracking System (HRTS) is a statewide internet based resource and bed tracking system for hospitals that is operational throughout the state. Each acute care hospital in the state is expected to update the system on a

daily basis or more often if requested. Once hospitals are directed by the state health office to begin reporting in the pandemic module, the RHC will assure that hospitals in the Mid-Cumberland Region are providing all necessary information in a timely manner during a pandemic. Should the RHC not be available, the ERC and/or the BT Nurse Consultant will act as back-up to the RHC. In addition, HRTS will be used to track hospital resources such as staffed and licensed bed capacity, ICU capacity, isolation rooms, ventilator capacity, and some supplies such as antiviral meds and PPE. HRTS information will be viewed by the RHC, Emergency Medical Services Consultant, and the Regional Medical Communications Center in communicating resource needs of hospitals throughout a pandemic influenza event. Alerts and other information can be sent through HRTS by the EMS Consultant and the Regional Medical Communications Center. The web address for HRTS can be found at <http://hrts.state.tn.us>

- C.** The Tennessee Health Alert Network (THAN) will also be utilized to communicate public health information to key individuals at each of the hospitals in the region such as infection control practitioners, emergency management personnel, laboratory personnel, emergency department personnel. The RHC, ERC, and the BT Nurse Consultant can send alerts to individuals or groups in the hospitals in the Mid-Cumberland Region as needed using THAN. Each hospital in the region is encouraged to utilize THAN and sign up as appropriate.
- D.** Each hospital is encouraged to maintain at least two Pandemic Flu Coordinators who will be the primary points of contact for pandemic influenza information dissemination throughout an event. The hospital Pandemic Flu Coordinators will serve as the primary point of contact with public health during a pandemic and will be responsible for disseminating public health information to those who need to know throughout their hospital organization, including those with admitting privileges. The Pandemic Flu Coordinators, as well as other key hospital personnel, are listed in the Tennessee Health Alert Network (THAN) and can be contacted in an emergency by the activation of that system. That system will also be one method of disseminating general information from the state or regional level to the hospital infection control practitioners, laboratory directors, pandemic flu coordinators and emergency services directors.
- E.** A current summary of contact information and hospital resources are included as Attachment A in this section of the plan. Resource information includes the following: beds (licensed, staffed, Intensive Care Unit {ICU}, and Emergency Department {ED}), negative pressure rooms, ventilators, morgue capacity, and total staff.
- F.** The Mid-Cumberland Region maintains an extensive database of response volunteers. An emergency response volunteer database contains information on thousands of individuals, some of whom have current medical licenses. Many others have experience and skills that could supplement the efforts of trained

healthcare providers. Upon request, public health would provide a list of volunteers to TEMA.

- G.** Hospitals will be encouraged to assist in disseminating information to community medical facilities and local health care providers regarding diagnosis and treatment protocols. Many regional health care providers have privileges in the local hospitals and therefore would have access to information provided to hospitals regarding the outbreak.
- H.** Current and relevant information regarding the situation will be posted on a TDH operated website that will be accessible to the public in an event. The web address will be publicized through mass media and disseminated throughout all healthcare provider networks.
- I.** Communications with hospitals will be coordinated through a redundant communication network as described in section 8 of this plan. See Attachment B of this section for a list of VHF radio hospital encoder numbers that can be used if telephone lines are not functional.
- J.** County medical examiners throughout the region will coordinate mass fatality planning efforts with hospitals and funeral homes.
- K.** Requests for state and federal resource support, including resources from the SNS, will be managed by MCRO through the Regional Health Operations Center.
- L.** In the event that the regional hospitals are unable to accept additional patients, a public hotline can be established in order to allow caregivers access to information on caring for pandemic influenza patients at home. The HRTS system can also be used to monitor hospital bed status in other parts of the state in order to facilitate movement of patients as needed. Information will also be released via local media outlets on caring for patients and for providing basic needs in the home.
- M.** The Mid-Cumberland Region has three Federally Qualified Health Centers (FQHC): Hartsville Family Health Center, ProHealth Rural Health Services in Franklin, and Stewart County Community Medical Center in Dover. Each FQHC's can be used as an outlet to disseminate information to the public pre and post pandemic outbreak. Education and planning materials have been supplied to each FQHC in order to prepare for an event. Each FQHC has been encouraged to form a pandemic planning committee and develop a response plan for their own facility. They have been encouraged to educate their employees and patients to prepare themselves for an outbreak including issues such as proper infection control practices, encouraging seasonal flu vaccinations, and preparing their households.

# ATTACHMENT A

## Hospital Data

Facility Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Ventilators	Morgue Capacity	ED beds	Total staff
Centennial Medical Center at Ashland City 313 North Main Street Ashland City, TN 37015 615-792-3030 Cheatham County	8	8	0	See Hospital	See Hospital	1	5	64
Gateway Medical Center 1771 Madison Street Clarksville, TN 37043 931-551-1000 Montgomery County	206	192	12A,12C	See Hospital	See Hospital	4	24	1166
Hendersonville Medical Center 355 New Shackle Island Rd Hendersonville, TN 37075 615-338-1000 Sumner County	110	75	10A	See Hospital	See Hospital	0	15	475
Horizon Medical Center 111 Highway 70 East Dickson, Tn 37055 615-446-0446 Dickson County	157	116	6A	See Hospital	See Hospital	up to 8 stretchers	13	500 (312 lic)
Middle TN Medical Center 400 North Highland Avenue Murfreesboro, TN 37130 615-396-4100 Rutherford County	286	214	26A, 16N	See Hospital	See Hospital	6 (56 ft sq refrig)	33	1302
NorthCrest Medical Center 100 NorthCrest Drive Springfield, Tn 37172 615-384-2411 Robertson County	109	90	8A	See Hospital	See Hospital	5	14	650
StoneCrest Medical Center 200 StoneCrest Blvd. Smyrna, Tn 37167 615-768-2000 Rutherford County	75	75	10A	See Hospital	See Hospital	4	24	420

Facility Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Ventilators	Morgue Capacity	ED beds	Total staff
Sumner Regional Medical Center 555 Hartsville Pike Gallatin, TN 37066 615-452-4210 Sumner County	155	120	10A	See Hospital	See Hospital	2	20	1100
TCMC, Portland 105 Redbud Drive Portland, TN 37148 615-865-0300 Sumner County	38	38	4A	See Hospital	See Hospital	0	5	100
Three Rivers Hospital 451 Highway 13 S Waverly, TN 37185 931-296-4203 Humphreys County	25	15	0	See Hospital	See Hospital	0	5	140
Trinity Hospital 5001 Main Street Erin, TN 37061 931-289-4211 Houston County	25	25	0	See Hospital	See Hospital	0	5	100
Trousdale Medical Center 500 Church Street Hartsville, TN 37074 615-374-2221 Trousdale County	25	25	0	See Hospital	See Hospital	0	5	121
University Medical Center 1411 Baddour Parkway Lebanon, TN 37087 615-444-8262 Wilson County	254	200	10A	See Hospital	See Hospital	0	10	700
VA-TVHS Murfreesboro 3400 Lebanon Road Murfreesboro, TN 37129 615-867-6000 Rutherford County	42 (200+ Psych/LTC)	42	10A	See Hospital	See Hospital	6 (6X9 refrig room)	6	1290

Facility Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Ventilators	Morgue Capacity	ED beds	Total staff
Williamson Medical Center 2021 Carothers Road Franklin, TN 37067 615-435-5000 Williamson County	158	128	18A	See Hospital	See Hospital	6	17	1280
Totals	1673	1363	124A,16N,12C			42	201	9408
A=Adults C=Pediatrics A/C=Adult or Peds N=Neo Natal	update:9/11/06							
	**Confidential Document**		Do Not Distribute					
Total Vents in MCR= Total Negative Pressure MCR=	65A	7C 85	7N	8A/C	1 Transport	1Resuscitator	Rent 5	

# ATTACHMENT B

## HOSPITAL RADIO ENCODER LISTING

The specific VHF encoder numbers must be used to communicate directly to the hospitals from the Regional Health Operations Center or RHC mobile VHF radios in the event that other forms of communications are not available. Encoder numbers must be used to dial the hospital in much the same way as dialing a telephone number. By utilizing these encoder numbers, the facility's radio will open to allow direct communication from regional public health personnel if necessary.

# Hospital Encoder List

COUNTY	CURRENT FACILITY NAME	340 Code
Anderson	Methodist Medical Center of Oak Ridge	010
Bedford	Bedford County Medical Center	020
Benton	Camden General Hospital	025
Bledsoe	Erlanger Bledsoe	030
Blount	Blount Memorial Hospital	040
Bradley	Bradley Memorial Hospital	050
Bradley	Cleveland Community Hospital	051
Campbell	Jellico Community Hospital, Inc.	060
Campbell	St. Mary's Med. Ctr. of Campbell Co.	061
Cannon	Stones River Hospital	065
Carroll	Baptist Memorial Hospital-Huntingdon	070
Carroll	McKenzie Regional Hospital	071
Carter	Sycamore Shoals Hospital	080
Cheatham	Cheatham Medical Center	575
Chester		
Claiborne	Claiborne County Hospital	095
Clay	Cumberland River Hospital	100
Cocke (I)	Baptist Hospital of Cocke Co., Inc.	105
Coffee	Harton Regional Medical Center	111
Coffee	Medical Center of Manchester	112
Coffee	United Regional Medical Center	110
Crocket		
Cumberland	Cumberland Medical Center	120
Davidson	Baptist Hospital, Inc.	130
Davidson	Centennial Medical Center	134
Davidson	Nashville General Hospital	136
Davidson (I)	Saint Thomas Hospital	139
Davidson ©	Skyline Medical Center	137
Davidson ©	Southern Hills Medical Center	135
Davidson ©	Summit Medical Center	132
Davidson	Tenn. Christian Med. Ctr.-Madison	140
Davidson	Vanderbilt Children's Hospital	142
Davidson	Vanderbilt University Hospital	141
Davidson	VA-TN Healthcare System Nashville	191
Decatur	Decatur County General Hospital	195
DeKalb (I)	Baptist DeKalb Hospital	200
Dickson	Horizon Medical Center	210
Dyer	Dyersburg Regional Medical Center	220
Fayette (I)	Methodist Healthcare-Fayette Hospital	225
Fentress ©	Jamestown Regional Medical Center	230
Franklin	Emerald-Hodgson Hospital	245
Franklin	Southern Tennessee Medical Center	241
Gibson	Gibson General Hospital	252
Gibson	Humboldt General Hospital	253
Gibson	Milan General Hospital	250
Giles (I)	Hillside Hospital	260
Grainger		

Greene ©	Laughlin Memorial Hospital, Inc.	266
Greene	Takoma Adventist Hospital	267
Grundy		
Hamblen	Lakeway Regional Hospital	276
Hamblen	Morristown-Hamblen Healthcare System	277
Hamilton	East Ridge Hospital	284
Hamilton	Erlanger Medical Center	282
Hamilton	Erlanger North Hospital	281
Hamilton	Memorial Health Care System	285
Hamilton	Memorial North Park Hospital	283
Hamilton	Parkridge Medical Center	287
Hamilton	T. C. Thompson Children's Hospital	316
Hancock	Wellmont Hancock County Hospital	290
Hardeman	Bolivar General Hospital, Inc.	330
Hardin	Hardin County General Hospital	340
Hawkins	Wellmont Hawkins Co. Mem. Hospital	350
Haywood	Haywood Park Community Hospital	355
Henderson (I)	Henderson County Community Hospital	360
Henry (I)	Henry County Medical Center	370
Hickman (I)	Baptist Hickman Community Hospital	380
Houston	Trinity Hospital	385
Humphreys	Three Rivers Hospital	390
Jackson		
Jefferson	Jefferson Memorial Hospital, Inc.	400
Johnson (I)	Johnson County Health Center	405
Knox	Baptist Hospital of East Tennessee	410
Knox	Baptist Hospital West	414
Knox	East Tennessee Children's Hospital	411
Knox (I)	Fort Sanders Parkwest Medical Ctr.	413
Knox	Fort Sanders Regional Medical Center	412
Knox (I)	St. Mary's Medical Center	415
Knox	University of Tennessee Medical Center	416
Lake		
Lauderdale	Baptist Memorial Hospital-Lauderdale	450
Lawrence (I)	Crockett Hospital	455
Lewis		
Lincoln (I)	Lincoln County Health System	470
Loudon	Fort Sanders Loudon Medical Center	480
Macon	Macon County General Hospital	485
Madison	Jackson-Madison Co. Gen. Hospital	491
Madison	Regional Hospital of Jackson	490
Marion	Grandview Medical Center	510
Marshall (I)	Marshall Medical Center	520
Maury ©	Maury Regional Hospital	530
McMinn	Athens Regional Medical Center	540
McMinn (I)	Woods Memorial Hospital District	541
McNairy	McNairy Regional Hospital	550
Meigs		
Monroe	Sweetwater Hospital Association	560
Montgomery	Gateway Medical Center	570
Moore		
Morgan		
Obion	Baptist Memorial Hospital-Union City	585

Overton	Livingston Regional Hospital	590
Perry	Perry Community Hospital, LLC	595
Pickett		
Polk (I)	Copper Basin Medical Center	605
Putnam (I)	Cookeville Regional Medical Center	610
Rhea	Rhea Medical Center	620
Roane	Roane Medical Center	631
Robertson	NorthCrest Medical Center	640
Rutherford (I)	Middle Tennessee Medical Center	651
Rutherford	Stone Crest Medical Center	650
Rutherford	VA- Murfreesboro	649
Scott ©	Scott County Hospital	660
Sequatchie		
Sevier	Fort Sanders Sevier Medical Center	670
Shelby	Baptist Memorial Hospital-Collierville	693
Shelby	Baptist Memorial Hospital-Memphis	675
Shelby	Delta Medical Center	679
Shelby	Meth. Health-Germantown Hospital	680
Shelby (I)	Meth-LeBonheur Child. Med. Ctr	682
Shelby	Methodist Healthcare-North Hospital	686
Shelby	Methodist Healthcare-South Hospital	684
Shelby	Methodist Health University Hospital	685
Shelby (I)	Regional Medical Center at Memphis	688
Shelby	Saint Francis Hospital - Memphis	689
Shelby	Saint Francis Hospital - Bartlett	690
Shelby	St. Jude Children's Research Hospital	691
Shelby (I)	Available for future assignment	692
Shelby	VA-TN Healthcare System Memphis	702
Smith	Carthage General Hospital	760
Smith	Smith County Memorial Hospital	761
Stewart		
Sullivan ©	Indian Path Medical Center	769
Sullivan	Wellmont Bristol Regional Med. Ctr.	767
Sullivan	Wellmont Holston Valley Medical Ctr.	770
Sumner ©	Hendersonville Medical Center	780
Sumner	Sumner Regional Medical Center	782
Sumner	Tenn. Christian Med. Ctr.-Portland	790
Tipton	Baptist Memorial Hospital-Tipton	795
Trousdale	Trousdale Medical Center	800
Unicoi ©	Unicoi County Memorial Hospital, Inc.	810
Union		
VanBuren		
Warren	River Park Hospital	821
Washington	Johnson City Medical Center	841
Washington	North Side Hospital	842
Washington	VA-James H. Quillen Medical Center	852
Wayne	Wayne Medical Center	855
Weakley	Volunteer Community Hospital	860
White	White County Community Hospital	900
Williamson	Williamson Medical Center	910
Wilson (I)	Univ. Medical Ctr./McFarland Hosp.	930
OUT-OF-STATE		

# **Section 5**

## **Vaccine Distribution and Use**

## Vaccine Distribution and Use

### **I. Purpose:**

To administer vaccine against pandemic influenza in order to minimize disease morbidity and mortality. Vaccine must be administered and monitored in accordance with federal guidelines.

### **II. Assumptions:**

Vaccine serves as the most effective preventive strategy against outbreaks of influenza. During a pandemic, several challenges will impact the dissemination of an effective influenza vaccine:

- A. The production of a vaccine could take six to eight months after the virus emerges.
- B. The target population for vaccination will ultimately include the entire U.S. population.
- C. Demand for the vaccine will initially exceed supply. Administration of vaccine will be prioritized using federal guidelines in conjunction with the TDH.
- D. Two doses of vaccine given two to four weeks apart will be required.

### **III. Plan:**

#### **A. Principles of State Vaccine Use:**

- 1. Each county Health Department will be designated as a vaccine administration clinic.
- 2. All vaccinations will be recorded and reported following federal guidelines.
- 3. Vaccine will be administered to individuals according to federal and state guidelines
- 4. If a region's vaccine needs are saturated earlier than others, vaccine will be directed to other regions of the state to assure the quickest possible vaccination of the entire priority group statewide. Vaccine may be redirected to other regions as necessary.

#### **B. Regional Vaccine Distribution and Use:**

- 1. Plan for vaccinating high risk groups will be based on the Federal Pandemic Response Implementation Plan. This decision will be based upon the epidemiology and severity of the pandemic, as well as the availability of vaccine.

- a. Identification:
  - 1.) Occupationally at-risk:

Recipients requiring vaccination will require a form of identification from their employer. The employer will provide a list of employees to the health department. Recipients will provide a valid form of identification at the time of vaccination. Recipients are responsible for communicating their immunization status to their employer. A copy of the pandemic influenza immunization card may be used for this purpose.
  - 2.) Medically at-risk:
    - (a) Vaccine recipients with high risk conditions will be verified by medical records or prescriptions.
    - (b) High-risk will be identified using federal and state guidelines.
    - (c) Other priority groups will be vaccinated as vaccine becomes available.
- b. Communication:

Local radio and television media will be utilized to communicate with the general public regarding vaccination candidates. A website containing regional information will be activated during the pandemic (WHO Phase 6). Access to this site will be via link from the Tennessee.gov website.
- c. Scheduling:
  - 1) Appointments will be used to control crowding.
  - 2) Appointments will be made as vaccine becomes available.
- d. Administration:
  - 1) Persons due for a second dose of vaccine take priority over individuals not yet vaccinated. Vaccination is only protective two weeks after the second dose.
  - 2) If a regular, monthly supply of vaccine is assured, vaccine should not be held in reserve at health departments for second doses. Second doses should be taken from subsequent shipments.
- e. Documentation:
  - 1) Vaccine recipients must have identification each time they present for a dose.

- 2) After the first dose of vaccine, the recipient should receive an immunization card from the health department noting the date of their first dose and the due date for the second dose.
  - 3) Recipients must present their immunization card at the time of their second dose.
2. Storage of vaccine:
    - a. Vaccine will be stored following the recommendations on the storage and handling of immunobiologics made by the Advisory Committee on Immunization Practices (ACIP) and the American Academy of Family Physicians (AAFP). CDC general recommendations on immunization: recommendations of the Advisory Committee on Immunization Practices (ACIP) and the American Academy of Family Physicians (AAFP). MMWR 2002;51 (No. RR-2).
    - b. Local Health departments will use existing storage facilities for vaccine storage. Vaccine is currently stored in the Health Department pharmacy. Access to the pharmacy is limited to authorized medical personnel who utilize either a key or pass code to enter the pharmacy. Current security measures will be enhanced as the situation warrants. Enhanced measures may include the posting of a security person at the pharmacy.
  3. Transportation of vaccine:  
Transportation of vaccine will be coordinated by TEMA/Safety.
  4. Cold chain requirements:  
Cold chain requirements will be followed during the storage and transport of all vaccine. Vaccine will be transported in coolers with cold packs to ensure cold chain requirements are maintained. Influenza vaccine is to be stored according to manufacturer's guidelines. Current manufacturer guidelines state that influenza vaccine is to be refrigerated at a temperature range of 35 to 46 degrees Fahrenheit.
  5. Location of vaccine administration clinics:  
County health departments will be designated as vaccine administration clinics.
  6. Vaccination personnel:  
Health department medical staff are already trained in the administration of vaccines.
  7. Availability of needed equipment and supplies:  
Vaccine administration supplies such as gloves, syringes, alcohol prep pads and band-aids will be obtained from normal supply routes.
  8. Monitoring Vaccine Safety:

In the case of licensed vaccines, adverse events will be reported through the CDC Vaccine Adverse Event Reporting System (VAERS). Reports can be filed through the VAERS website at [www.vaers.hhs.gov](http://www.vaers.hhs.gov) or by calling 1-800-338-2382. This information is included in the vaccine information sheet (VIS) provided to each patient who receives immunization.

9. CEDS guidelines:  
CEDS guidelines will be followed if an investigational new drug is given.
10. Vulnerable Populations:
  - a. Physical disabilities and other special needs:  
County health departments are already designed to accommodate individuals with physical disabilities.
  - b. Language barriers:  
Local health departments are currently staffed with Spanish interpreters. Additionally, county health departments have access to the Foreign Language Line which can provide interpreting services for other languages.
11. Vaccine tracking, allocation of distribution, use and monitoring:  
The Mid-Cumberland Region has access to information systems through the state that will support vaccine tracking, allocation of vaccine distribution, vaccine use and vaccine monitoring.  
\*note to reviewer
  - a. Information provided under Regional Vaccine Distribution and use section A. 4. b.
  - b. Information provided under principles of State vaccine use, section A.
  - c. Information provided in section A. 1. b.

### **C. Vaccine Administration Planning:**

1. Vaccine shipments:
  - a. Vaccine will arrive in small, frequent shipments over many months.
  - b. Vaccine will be delivered to county health departments, which are designated vaccine administration clinics.
2. Vaccine storage and security:  
Normal vaccine storage and security standards will be followed.
3. Vaccine administration tracking:
  - a. The Patient Tracking Billing Management Information System (PTBMIS) and a federally approved vaccine administration database will be utilized to track vaccine administration. The federal government plans to utilize information from these databases to justify subsequent vaccine shipments to the state.
  - b. Public Health Office Assistants (PHOA) will be the dedicated data entry staff at the county health departments.

## **Section 6**

# **Antiviral Drug Distribution and Use**

## Antiviral Drug Distribution and Use

### **I. Purpose:**

Antiviral medications will be used to minimize morbidity and mortality; specific ethical guidance on the use of scarce resources is provided in Section 4, Supplement 4 of the state plan. Antivirals should be used in accordance with federal priority guidelines with the top priority being the treatment of hospitalized patients.

### **II. Assumption:**

The supply of antivirals is expected to be inadequate to treat everyone who may from them.

### **III. Plan:**

#### **A. Distribution:**

The TDH CEDS will identify priority groups to receive limited supplies of antiviral medications during a pandemic. Estimates of the number of people in each priority group will be determined immediately upon receipt of CDC guidelines.

The TDH will develop and distribute guidelines for medical providers regarding the use of antiviral medications. Antiviral drugs will be distributed to the fifteen acute care hospitals within the region for administration to patients that require hospitalization. MCRO will utilize the Middle Tennessee SNS plan for storage and distribution of antivirals if storage outside the hospital setting is necessary.

The RHC will be responsible for working with hospitals to assure they receive adequate supplies and to monitor the appropriate use of supplies.

With currently available antiviral resources, it is not expected that any antivirals will be prescribed to outpatients in private outpatient facilities or health departments.

#### **B. Security:**

Security for antivirals is addressed in the state and regional SNS plans. Acute care hospitals must store antiviral stockpiles in a secure location when received.

**C. Tracking:**

Tracking will be documented through the Hospital Resource Tracking System (HRTS) if available or by an alternative database for tracking the hospital use of antivirals.

**D. Informed Consent:**

If an investigational new drug is given, written informed consent will be required from the patient. Adverse event monitoring and reporting will be done as required by the federal government.

# **Section 7**

# **Community Interventions**

## Community Interventions

### I. Purpose:

To lower the peak numbers of cases during a pandemic wave by preventing opportunities for widespread viral transmission in crowded group settings.

This section outlines social distancing and other community interventions that may be implemented to respond to isolated cases of illness caused by a novel influenza virus with pandemic potential and during a pandemic. The main section reviews general community distancing measures to be implemented during a pandemic. The criteria for the implementation of social distancing strategies will be uniform across the state. The standard measures will be implemented in a county and its neighboring counties when laboratory and epidemiologic evidence indicates the presence of the virus circulating in a county.

### A. Regional Case Investigation and Management:

1. The regional/county health officer is authorized to issue orders of isolation and/or quarantine.
  - a. Upon laboratory confirmation of a case of human avian influenza, investigation, response and management of initial cases will be under the direction of the Regional CDC Director and Regional Medical Director. County Disease Intervention Specialist will be responsible for local investigations. Suspected local cases will be investigated using normal operational procedures for outbreak investigations.
  - b. Individuals who have been exposed or suspects exposure to a local case will be directed to remain in quarantine until their health status is determined. The MCRO will use the least restrictive alternative that will adequately protect the public health and prevent the spread of disease. Local cases that are suspected of being the result of exposure to an infected animal will be investigated in coordination with the Tennessee Department of Agriculture.
  - c. Imported cases of influenza identified while on transport system will be isolated under the direction of the local Health Officer until their health status is determined.
  - d. Outbreak Management System will be used to manage data for such outbreaks.

### B. Isolation and Quarantine during the Pre-Pandemic Phase:

1. Authority and Regional Procedures:

- a. The TDH'S authority to quarantine is described in T.C.A. title 68, Chapter 1, Part 2. The County Health Officer's authority is described in T.C.A. 68-2-609. Isolation and quarantine, as well as the procedural mechanism for enforcement, are defined in Tennessee Comprehensive Rules and Regulations. 1200-14-4-04. the legal authority of the TDH is also described in detail in Section 7 of the State Pandemic Influenza Response Plan.

**C. Isolation and Quarantine during all phases:**

1. During all phases of a pandemic, individual's ill with influenza will be directed to remain in isolation in health care settings or at home, to the extent possible.
2. Hospitals will implement isolation protocols for all patients suspected of being infected with pandemic influenza.
3. MCRO will work collaboratively with the CDC Division of Quarantine on management of passengers requiring isolation, quarantine or follow-up.
4. Isolation and Quarantine during Phases 1, 2, 3
  - a. The Emergency Preparedness Section will coordinate planning efforts for isolation and quarantine with TDH, neighboring local health jurisdictions, community based organizations and local law enforcement.
  - b. MCRO will follow CDC guidelines in developing and implementing isolation and quarantine procedures for individuals traveling from areas in which a novel influenza virus is present.
5. Isolation and Quarantine during Phases 4, 5, 6
  - a. The MCRO Communicable Disease Section will coordinate with health care providers and hospitals to ensure that influenza patients are isolated in appropriate facilities based on their medical condition (homes, hospital, and alternate care facility).
  - b. The CEDS will develop protocols for quarantine of close contacts of persons infected with a potential pandemic strain.
  - c. The CEDS will provide technical assistance to health care providers and hospitals regarding options for management of health care workers who come in contact with influenza patients or who develop influenza.
  - d. The State of Tennessee Department of Health Isolation and Quarantine Response Plan will be activated as needed to ensure availability of isolation and quarantine facilities and support systems for patients.
6. Once person-to-person transmission is established locally and epidemiologic links are lost, quarantine of individuals exposed to influenza cases will be of limited value in preventing further spread of the disease.

- 7 Quarantine of contacts of influenza cases may be beneficial during the earliest phases of a pandemic, and in response to an influenza virus that has not achieved the ability to spread easily from person-to-person.

**D. Operational Plan for Investigating and Responding to Potential Cases or Local Outbreaks of Novel Influenza Strain**

Refer to State Plan

**E. Methods to Provide Support and Services for Large Numbers of Isolated or Quarantined Individuals**

Refer to county-specific annex.

1. Correctional facilities (prisons and jails):

Refer to State Plan.

2. Nursing Homes:

Refer to State Plan.

3. Other Long-Term Residential Care Facilities:

Refer to State Plan.

4. Non-English Speakers:

Every effort will be made to provide resources for non-English speaking populations. Links to resources in other languages on the Department of Health website will be provided. A telephone based translation service will be used by health department personnel to communicate with non-English speaking persons.

Refer to State Plan.

5. Regional Containment (Social Distancing) Measures:

- a. Social Distancing Strategies during Phases 1, 2, 3

- 1) The MCRO and county public health departments will coordinate with the TDH, CEDS to educate elected officials, government leaders, school officials, response partners, homeless services agencies, businesses, the media and the public regarding the consequences of pandemics, the use of social distancing strategies, the

- associated impacts they cause and the process for implementing these measures.
- 2) The CEDS and the county health departments will provide guidance and instructions regarding infection control strategies to agencies that operate congregate care facilities.
  - 3) The county health officer will confirm the decision making process and criteria for recommending social distancing strategies with the regional health office, County and City Mayors within their jurisdictions and all other executive heads of cities and towns.
- b. Social Distancing Strategies during Phases 4, 5, 6  
The county health officer will coordinate with elected officials regarding decision making and implementation of social distancing strategies that commensurate with the severity of illness and societal impact of the pandemic.
- c. Specific, county-wide strategies that may be identified by the county health department include:
- 1) Encourage government agencies and the private sector to implement emergency staffing plans to maintain critical business functions while maximizing the use of telecommuting, flex schedules, and alternate work site options.
  - 2) Recommend that the public use public transit only for essential travel.
  - 3) Advise county residents to postpone or cancel non-essential travel to other areas of the country and the world affected by pandemic influenza outbreaks.
  - 4) Suspend discretionary public gatherings of >100 people i.e. where large numbers of people congregate including sporting events, concerts, and parades.
  - 5) Close public and private schools, and large child care centers. The Commissioner of Health or his/her designee will declare when child care facilities and public and private schools in a county should be closed as determined by the criteria for school closure by the TDH list in the state plan. Schools and daycares will re-open when state surveillance indicates the pandemic wave has subsided.
  - 6) Suspend government functions not involved in pandemic response or maintaining critical continuity functions.
- d. The regional health officer will participate in conference calls with the Tennessee Department of Health, the U.S. Department of Health and Human Services and CDC to coordinate the

content and timing of public announcements, and impacts of social distancing within each county and the region.

- e. The MCR will monitor the effectiveness of social distancing strategies in controlling the spread of disease and will advise appropriate decision-makers when social distancing strategies should be relaxed or ended.

6. Non-Medical Strategies to reduce the spread of disease:

- a. Social distancing strategies are non-medical measures intended to reduce the spread of disease from person-to-person by discouraging or preventing people from coming in close contact with each other. These strategies could include closing public and private schools; closing nonessential government functions; implementing emergency staffing plans for the public and private sector including increasing telecommuting, flex scheduling and other options; and closing public gathering places including stadiums, theaters, churches, community centers and other facilities.
- b. The effectiveness of social distancing strategies is not known with certainty, nor is the degree of public compliance with measures that is necessary for success.
- c. Implementation of social distancing strategies within MCRO may create social disruption and significant, long-term economic impacts. It is unknown how the public will respond to these measures.
- d. It is assumed that social distancing strategies must be applied on a county-wide or state-wide basis in order to maximize effectiveness.
- e. The county health officers/director will consult with the regional health officer, CEDS, and the Director of Public Health Emergency Preparedness throughout all phases of a pandemic regarding the epidemiology and impact of the pandemic within MCR.
- f. The county health officer/director will review social distancing strategies and current epidemiological data during each phase and coordinate with the County and City Mayors and executive heads of other cities and towns regarding social distancing actions that should be implemented to limit the spread of the disease.
- g. Decisions regarding the implementation of social distancing measures including suspending large public gatherings and closing stadiums, theaters, churches, community centers, and other facilities where large numbers of people gather will be made jointly and concurrently by the local health officers/directors and the County and City Mayors and

coordinated with all executive heads of cities and towns within MCR. See State Plan for suspension of discretionary gatherings of >100 people.

- h. Decisions regarding the closing of all public and private schools, and minimizing social interaction at colleges, universities and libraries within MCR will be made by the county health department after consultation with local school superintendents, school presidents and elected officials.
- i. The county health department will coordinate in advance the timing and implementation of social distancing decisions within MCR as well as the Tennessee Department of Health and the U.S. Department of Health and Human Services.
- j. The regional health officer will participate in conference calls with the Tennessee Department of Health, the U.S. Department of Health and Human Services and CDC to coordinate the content and timing of public announcements, and impacts of social distancing within each county and the region
- k. The MCR will monitor the effectiveness of social distancing strategies in controlling the spread of disease and will advise appropriate decision-makers when social distancing strategies should be relaxed or ended.

**F. Regional Mortuary Services**

Refer to State Plan.

# ATTACHMENT C FUNERAL HOMES

## MID-CUMBERLAND FUNERAL HOMES

### Mid-Cumberland Funeral Homes

County	Name	Street Address	City	Zip	Phone	Owner	Mailing Address	
Cheatham	Boyd Funeral Home	101 Elizabeth Street	Ashland City	37015	615-792-4677	Eddie Nichols		
	Cheatham Co. Funeral Home	117 Elizabeth Street	Ashland City	37015	615-792-2552	Johnny Jones		
Dickson	Dickson Funeral Home	209 East College St.	Dickson	37056	615-446-2313	Lois Sanders	P.O. Box 310	
	Dickson Funeral Home-Fairview	P.O.Box 310	Dickson	37056	615-799-0022	Lois Sanders		
	Dickson Funeral Home-White Bluff	P.O.Box 310	Dickson	37056	615-797-3106	Lois Sanders		
	Memorial Crematory	P.O. Box 160	Dickson	37056	615-446-2808	Robert T. Marvin, Jr.		
	Spann Funeral Home and Cremation Svcs.	1961 Hwy 48 North	Dickson	37055	615-446-1123	Bobby Steven Spann		
	Taylor Funeral Home, Inc.	214 North Main St.	Dickson	37056	615-446-2808	Robert T. Marvin, Jr.	P.O.Box 160	
Houston	Nave Funeral Home	4639 E. Main St.	Erin	37061	931-289-4277	Kenneth Self	P.O. Box 247	
Humphreys	Humphreys County Funeral Home, Inc.	217 E. Main St.	Waverly	37185	931-296-5955	William Brown	P.O. Box 431	
	Luff Bowen Funeral Home	104 E. Main St.	Waverly	37185	931-296-2437	Jess S. Bowen III		
	Luff Bowen Funeral Home-McEwen Location	104 E. Main St.	Waverly	37185	931-582-6271	Jess S. Bowen III		
Montgomery	Foston Funeral Directors	816 Franklin St.	Clarksville	37040	931-647-5451	Larry Meriwether		
	Hooker Funeral Home	723 Franklin St.	Clarksville	37041	931-645-6435	Samuel E. Hooker	P.O. Box 1231	
	McReynolds, Nave & Larsen Funeral Home	1209 Madison St.	Clarksville	37040	931-647-3371	Thomas Creech William M. Parchman		
	Neal-Tarpley Funeral Home	335 Franklin St.	Clarksville	37040	931-645-6488	Robert E. Sykes		
	Sykes Funeral Home & Crematory, Inc.	424 Franklin St.	Clarksville	37040	931-647-1562	Robert E. Sykes		
Robertson	Austin & Bell Funeral Home	509 Walnut St.	Springfield	37172	615-384-1000	Robert Bell		
	Austin & Bell Funeral Home	2619 Hwy 41 South	Greenbrier	37073	615-643-4000	Thomas E. Austin, Jr	P.O. Box 299	
	Austin & Bell Funeral Home	533 Hwy 76	White House	37188	615-672-5000	Nelson Short	P.O. Box 28	
	Cole & Garrett Funeral Home & Cremation Svcs.	212 Hwy 76	White House	37188	615-672-3936	Donald Garrison	P.O. Box 364	
	Milldale Chapel	2201 Memorial Blvd.	Springfield	37172	615-654-1234	C.W. Dean		
	Robertson County Funeral Home, Inc	2201 Memorial Blvd.	Springfield	37172	615-384-0036	Timothy Harris		
	Serenity Funeral Home	1507 Batts Blvd.	Springfield	37172	615-384-3603	George Woods		
	V.E. Parham and Son Funeral Home	310 21st Ave. West	Springfield	37172	615-384-5174	Virgil Parham III Thomas E. Crowder	P.O. Box 855	
		W.D. Crowder Funeral Home	1800 Richard St.	Springfield	37172	615-384-7984	Robert W. Scales, Jr	P.O. Box 1371
	Rutherford	Preston Scales and Sons Funeral Home	318 East State St.	Murfreesboro	37133	615-893-1313		

County	Name	Street Address	City	Zip	Phone	Owner	Mailing Address
	Hellum Funeral Home	611 S. Highland Ave.	Murfreesboro	37130	615-893-4323	Wendy B. Hellum	
	Jennings & Ayers Funeral Home	820 S. Church St.	Murfreesboro	37133	615-893-2422	Donald K. Ayers	P.O. Box 577
	M'Boro Funeral Home & Cremation Svcs.	145 Innsbrooke Blvd	Murfreesboro	37133	615-896-2229	Allen Baumstein	P.O. Box330779
	Rucker Memorial Chapel, Inc.	1505 Bradyville Pike	Murfreesboro	37130	615-895-2200	Revonda Rucker	
	Woodfin Funeral Chapel, Inc	1488 Lascassas Pike	Murfreesboro	37133	615-893-5151	Jerry O. Lowery	P.O. Box 636
	Woodfin Funeral Chapel, Smyrna	Smyrna Location	Murfreesboro	37133	615-459-3254	Jerry O. Lowery	P.O. Box 636
Stewart	Anglin Funeral Home, Inc	402 Donelson Pkwy	Dover	37058	931-232-5454	Herman Anglin	P.O.Box 100
Sumner	Alexander Funeral Home	584 Nashville Pike	Gallatin	37058	615-452-2324	Todd Yates	P.O. Box 58
	Cole & Garrett Funeral Home & Cremation Svcs.	182 West Main St.	Hendersonville	37077	615-824-8605	Tommy Miller Glenda Sue Newby	P.O. Box 66
	Family Heritage Funeral Home, Inc	100 Albert Gallatin Ave.	Gallatin	37066	615-452-7115		
	Gallatin Funeral Home & Memory Gardens	1620 Hwy 109 North	Gallatin	37066	615-452-1943	Damon Hobbs Thomas W. Bowers	
	Hendersonville Memory Gardens, Funeral Home& Crematory	353 Johnny Cash Pkwy	Hendersonville	37075	615-824-3855		
	Johnson-Coleman Funeral Home ,Inc	723 Anthony St.	Gallatin	37066	615-452-2060	Parniece Johnson	P.O. Box 322
	Newby Funeral Home	202 East Main St.	Gallatin	37066	615-452-3370	Scotty Brewer	P.O. Box 417
	Portland Funeral Chapel	610 North Broadway	Portland	37148	615-325-5010	Scott Hamm	P.O. Box 546
	Strawther & White Funeral Home, Inc	150 N. Blakemore Ave.	Gallatin	37066	615-230-0810	William Turner Charles H. Wilkinson	P.O.Box 628
	Wilkinson & Wiseman Funeral Home, Inc	715 S. Broadway	Portland	37148	615-325-4191		
	Woodard Funeral Home, Inc	5591 Hwy. 31 East	Westmoreland	37186	615-611-5200	Ricky W. Woodard	
Trousdale	Anthony Funeral Home, Inc	337 McMurry Blvd.	Hartsville	37074	615-374-2280	Jimmy Anthony Morris Rodney Wells	P.O.Box 29
Williamson	Brentwood-Roesch-Patton Funeral Home	9010 Church St. East	Brentwood	37027	615-373-3040		
	Franklin Memorial Chapel	1009 W. Main St.	Franklin	37064	615-794-1512	William D. Puckett	
	Waters Funeral Home	1408 Columbia Ave	Franklin	37064	615-591-2184	Terry Waters Jesse C. Stevens, Jr	P.O. Box 777
	Williamson Memorial Funeral Home	3009 Columbia Ave.	Franklin	37065	615-794-2289	James Anthony Bond	
Wilson	Bond Memorial Chapel	1098 Weston Dr.	Mount Juliet	37122	615-773-2663		
	Carr and Hellum Funeral Home-Hartsville Location	107 Stokes St.	Lebanon	37087	615-3743124	Wendy B. Hellum Dianthia McGowan	
	Disyal Funeral Home	400 E. Market St.	Lebanon	37087	615-444-3117		
	Hunter Funeral Home	208 W. MainSt.	Watertown	37184	615-237-9318	Michael Hunter	P.O. Box 68
	J.C. Hellum Funeral Home	107 Stokes St.	Lebanon	37087	615-444-4558	Jo Hellum	
	Ligon and Bobo Funeral Home, Inc	241 West Main St.	Lebanon	37087	615-444-2142	David L. Brooks	
	Mount Juliet Funeral Home	2250 N. Mt. Juliet Rd.	Mount Juliet	37122	615-758-5459	Ricky D. Chester	
	Nave Funeral Home	241 W. Main St.	Lebanon	37087	615-444-3253	David L. Brooks	

County	Name	Street Address	City	Zip	Phone	Owner	Mailing Address
	Partlow Funeral Chapel, Inc	602 S. Cumberland St.	Lebanon	37088	615-444-7007	Jackie R. Partlow	P.O. Box 901
	Saddler Funeral Home	130 Trousdale Ferry Pike	Lebanon	37087	615-444-9494	Stevie Saddler	
	Sellars Cremation Service	313 W. Baddour Pkwy	Lebanon	37087	615-444-9393	Matthew Sellars	
	Sellars Funeral Home	313 W. Baddour Pkwy	Lebanon	37087	615-444-9393	Matthew Sellars	
	Wilson County Funeral Home and Memorial Park	618 S. Maple St.	Lebanon	37087	615-444-5417	Joseph Allen Moore	

# **Section 8**

# **Public Health Communications**

## **Public Health Communications**

### **I. Purposes:**

Coordinated, accurate and timely communication is critical to effective pandemic response. Regional and local health departments directly and indirectly affected by pandemic influenza will experience an influx of requests for information.

Strategies for effective public health communications prior to and during a pandemic include:

- A.** Respond to information needs efficiently and consistently.
- B.** Communicate accurate and timely information to relevant healthcare providers
- C.** Route callers rapidly to appropriate staff.
- D.** Reduce the burden of general public inquiries on regional health departments in order to allow them to focus on outbreak management.
- E.** Reduce public fear and increase the public's trust by delivering accurate public health messages and updating information regularly.

### **II. Assumptions:**

This section outlines regional-level communications plans; state and local communications plans will address similar issues and will be detailed in their pandemic response plans. The demand for information from all interested parties will expand rapidly once the pandemic becomes imminent. Regularly updated, accurate and current information must be readily available in a variety of formats to meet these information needs. Routine methods of handling public inquiries will rapidly be overwhelmed and surge capacity is required. Scheduled briefings with designated spokespersons will be needed to assure that subject matter experts and response leadership are able to manage the requests for information to the pandemic. It will also be necessary to assure the uniformity and accuracy of information provided. The TDH Communications Director supervises all communications once the TEMP is activated. Communication will be coordinated in accordance with ESF 5 of the TEMP.

### **III. TDH Regional Office Communications Methodologies:**

- A.** Supporting State Agencies
  - 1. Liaisons - Regional Health Director (RHD), Regional Health Officer (RHO) and Emergency Response Coordinator (ERC).
  - 2. Methods of Communications - telephone, satellite telephone, cellular telephone, facsimile (fax), Ham radios, and 800 MHz radios, electronic mail (email).
- B.** Emergency Management Officials:
  - 1. Liaisons –ERC, RHC.

2. Methods – telephone, fax, cellular telephone, satellite telephone, Ham radios, 800 MHz radios, email.
- C. Hospitals**
1. Liaison - RHC.
  2. Methods of Communications – Tennessee Health Alert Network (T-HAN), Hospital Resource Tracking System (HRTS), telephone, cellular telephone, satellite telephone, ambulance/hospital frequencies on VHF and UHF band radios, email.
- D. Special Needs Facilities**
1. Liaison - Special Needs Coordinator (SNC).
  2. Method of Communications - telephone, satellite telephone, cellular telephone, fax, email.
- E. Local Health Care Providers:**  
There are no provisions to communicate directly to local health care providers or outpatient healthcare practices at the regional level. Information disseminated to them will be through the hospitals located in the region or through the TDH web site, blast fax or email services and mass media outlets as described in the state plan.
- F. Local Businesses:**  
There are no provisions to communicate directly to local businesses at the regional level. Information disseminated to them will be through the TDH web site and mass media outlets as described in the state plan.
- G. Schools**
1. Liaison - TDH county directors.
  2. Method of Communications - telephone, cellular telephone, fax , email.
- H. Local Public:**  
There are no provisions to communicate directly to the public at the regional level. Information disseminated to them will be through the TDH web site and mass media outlets as described in the state plan.
- I. Mass Media:**  
Liaison – State PIO, RHD, RHO  
Methods – media interviews, telephone interviews, press releases, state web site.
- J. Public Health Volunteers:**  
Liaison – Volunteer Coordinators  
Methods –Volunteer Mobilizer System

# **Section 9**

## **Workforce and Social Support**

# Workforce and Social Support

## I. Purpose

The purpose is to outline resources and issues for support to the public health workforce and social support to communities. To provide direction to pandemic planners in creating operational local plans to address social needs for the response workforce and affected individuals. Although not the primary role of the health department, the department's efforts to facilitate access to these services will help achieve the following important objectives:

- To readily provide information and contact numbers for local volunteer groups or agencies willing to assist in meeting the physical, financial, emotional and spiritual needs of individuals affected by pandemic influenza as responders or as victims
- Minimize the emotional, physical, social, and financial stresses placed upon individuals requested or required to be isolated because of illness or quarantined because of exposure to a pandemic influenza case
- Minimize the barriers that could prevent individuals from complying with health department instructions to stay home when sick or quarantined.
- Minimize the burden of legal actions carried out by health department legal counsel to compel cooperation
- Minimize fear and resistance to social distancing measures imposed in the affected community
- Facilitate meeting the physical, mental and spiritual needs of responders in the community (e.g., healthcare workers)

## II. Assumptions

The presence of pandemic influenza in a community will affect the community in ways similar to other natural disasters, except that the response to pandemic influenza may be sustained for weeks and it may be 1-2 years before the disease is eliminated and the risk is over. Extreme stress will fatigue persons involved in responding officially or unofficially to the pandemic. This section does not address long term support services or issues of recovery; regions may wish to consider the availability of local resources for long term support. Examples of affected groups include:

- Patients
- Healthcare workers
- Families of patients and healthcare workers
- General public

Support service needs in this section are grouped into 5 categories:

- Social support, including mental health
- Food and medication
- Financial issues
- Child care

- Employment and school issues

The health department cannot over-emphasize the vital importance of social distancing, including self-imposed isolation (staying home when sick until not contagious) to protect the community. Support for patients and families experiencing serious illness and deaths will be vital to helping them cope. In addition to resources listed here, the federal government posts information about pandemic preparedness and response at [www.pandemicflu.gov](http://www.pandemicflu.gov).

A list of local support services available in the community should be widely available and published in easily accessible local newspapers and local television media (e.g., food bank, churches). In cases where immediate needs are evident to the health department personnel interacting with a patient, the staff person should offer to refer the patient to these resources.

The health department can recommend appropriate resources to healthcare facilities to provide supportive services to their staff.

### III. Plan

Regional pandemic response resource for workforce and social support will use the list of organizations below as a starting point. Regional health department pandemic planners may consider consulting the health department's HIV and tuberculosis personnel for additional resources; these personnel are likely to have experience with meeting the needs of their patient populations through community organizations.

#### **Major Multi-Disciplinary Organizations:**

- A. Volunteer/ Non-government:
  1. **American Red Cross (ARC):**
    - a. Provides shelter, food, and health and mental health services to address basic human needs.
    - b. <http://www.redcross.org/where/chapts.html#TN>
    - c. **ARC– Tennessee Chapters:**  
 Blount County Chapter, Maryville  
 Chattanooga - Hamilton County Chapter, Chattanooga  
 Clarksville - Montgomery County Chapter, Clarksville  
 Heart of Tennessee Chapter, Murfreesboro  
 Jackson Area Chapter  
 Johnson City, Washington County  
 Kingsport Area/Hawkins County Chapter, Kingsport  
 Knoxville Area Chapter, Knoxville  
 Mid-South Chapter, Memphis  
 Nashville Area Chapter, Nashville  
 Tennessee Valley Blood Services Region, Nashville  
 Williamson County Chapter, Franklin

2. **Boy Scouts of America (BSA):**
  - a. Already partnered with DHLS Emergency Preparedness to assist in emergencies.
  - b. Local councils throughout TN  
<http://www.scouting.org/nav/enter.jsp?c=xs>
3. **The Governor's Citizen Corps Advisory Committee:**  
Contact: Director of Volunteer Programs  
Tennessee Office of Homeland Security  
215 Eighth Ave., North  
Nashville, TN 37243  
615-741-1085
4. **Salvation Army:**
  - a. Provides disaster relief, emergency assistance, and childcare.
  - b. There is a divisional headquarters for Kentucky and TN, located in Louisville, and 4 local offices in TN  
[www.salvationarmysouth.org/kt/](http://www.salvationarmysouth.org/kt/)
5. **Tennessee Association of Community Action (TACA):**
  - a. The TACA website should be reviewed by the regional health department personnel creating the local resource lists because it includes the names and contact information for local member agencies.  
<http://www.tacaa.com/map.html>
6. **United Way:**
  - a. Local chapters exist in all major metropolitan areas and rural regions. Some “rural” area chapters serve a single county (i.e. Putnam) while others serve multiple counties (e.g., West Tennessee).
  - b. Along with corporate sponsors United Way provides funds for such urgent needs as shelter, food, water, home repairs clothing and medication
  - c. An advanced search from the National United Way Website can quickly identify your local chapter  
<http://national.unitedway.org/myuw/>
7. **Volunteer Organizations Active in Disasters (VOAD):**
  - a. The TN VOAD is an umbrella group consisting of 15 organizations, including Red Cross, which are regularly represented at meetings and (approximately 40 are registered). Approximately 90% of the organizations are church-affiliated. Other organizations include Civil Air Patrol and HAM radio operators. The number of registered volunteers within the organizations is unknown.
  - b. Chapters in Davidson, Shelby, Hamilton and East Tennessee:

B. Government

1. **TN Emergency Management Agency (TEMA):**

- a. Provides assistance to individuals and households through coordinated relief programs from federal (U.S. Departments of Homeland Security, Small Business Administration, Farm Service Agency, and the Internal Revenue Service FEMA) and State (Tennessee Departments of Human Services, Labor & Workforce Development, Mental Health and Developmental Disabilities) agencies. TEMA helps mobilize major volunteer groups, such as ARC and VOAD. TEMA also helps support government operations and staff.  
Main webpage: <http://www.tnema.org/index.htm>  
Regional offices:  
[http://www.tnema.org/Regions/Reg\\_Map.htm](http://www.tnema.org/Regions/Reg_Map.htm)

2. **TN Office of Homeland Security:**

- a. Develops and coordinates the implementation of a comprehensive strategy to secure against terrorist threats and
- b. Organizes Citizen Corps

3. **TN Department of Human Services:**

- a. Administers the majority of basic support services, including child care and food programs.
- b. State employees may obtain childcare through the Extended Childcare Program in their county. Local Volunteer Coordinators have information on availability and access.
- c. The DHS has 130 office locations, and is one of the few state agencies with offices in all 95 counties  
[http://www.state.tn.us/humanserv/st\\_map.htm](http://www.state.tn.us/humanserv/st_map.htm)

**IV. Social Support (Mental Health):**

Social support refers to all services pertaining to the prevention or control of distress and anxiety, in addition to more serious mental health issues. Proactive efforts to address anxiety among both well and affected individuals during a pandemic will help prevent more serious mental health problems.

During an acute outbreak, most anxiety can be relieved effectively by current and accurate medical information. The availability of public pandemic information hotline and website will reduce public anxiety by making accurate and timely information available statewide.

In addition, many of the key multi-disciplinary agencies listed above are able to provide basic social support, such as staffing crisis counseling hotlines. There are

several other resources focused on mental health which can provide more advanced counseling and drop-in services.

**A. Tennessee Department of Mental Health and Developmental Disabilities:**

Provides and/or contracts for treatment and support services throughout TN, overseeing and monitoring five regional mental health centers (RMHIs) which provide in-patient psychiatric services to persons with serious mental illness. The RMHI located in the Mid-Cumberland Region is the Middle Tennessee Mental Health Institute located at 221 Stewarts Ferry Pike, Nashville, TN. 37214-3325, 615-902-7400.

<http://www.state.tn.us/mental/tnreslinks.html>

**B. TennCare Partners:**

TennCare mental health and substance abuse component which is managed by Behavioral Health Organizations Advocacy Line helps consumers of mental health and substance abuse services (1-800-758-1638 statewide).

**C. Local religious organizations and congregations:**

These may offer a wide variety of support resources for physical, emotional, and spiritual needs. See county annexes for local resources.

**D. Grief counselors:**

Licensed grief counselors may be available through the Red Cross or local hospitals. Such local resources may be considered for inclusion in local plans. All Tennessee State Employees may contact the Employee Assistance Program for counseling services. 615-741-1925 or 1-800-253-9981.

**V. Food and Medication:**

There are several options for fulfilling food and medication needs unmet by families and friends. In addition to the major volunteer organizations and the TN Department of Human Services, there are several local level options:

**A. MealCall:**

Helps provide necessary resources to local senior meal delivery organizations and congregate meal sites through direct financial support helping to find volunteers, and providing online contact support between organizations and the people that need their services.

[www.mealcall.org](http://www.mealcall.org)

**B. Online grocers**

Offers delivery throughout 48 states, including Tennessee(?). Consult website for availability.

[www.netgrocer.com](http://www.netgrocer.com)

**C. Pharmacies:**

1. All local pharmacies may be identified through the locator website:

<http://coventry.formularies.com/locator/locator.asp?plancode=168>

2. The National Association of Boards of Pharmacy lists verified internet pharmacies:  
<http://www.nabp.net/vipps/consumer/listall.asp>

Consider including the telephone numbers of local pharmacies and grocery stores that provide home delivery services.

**VI. Financial and Economic Issues:**

In the absence of a declared state of emergency, the ability of the state or Federal governments to provide financial compensation to affected individuals or to relax late payment penalties for utilities or other essential services is not known at this time. For that reason, persons in need of economic assistance will have to turn to local volunteer relief organizations.

**VII. Child and Elder Care:**

In some cases, housing and care will be required for several days or weeks for the children or elderly dependents of ill individuals where family or friends are not available to care for them. Placement can be difficult if the dependents are exposed and must be monitored for signs of disease.

**A. TN Department of Human Services:**

There are approximately 5,600 child care providers in TN with a total capacity of 340,000. Most are child care centers. Home care and drop-in care are also available. During a pandemic day cares that care for >13 children may be closed. This list can be found at:

[www.state.tn.us/humanserv/childcare/providers-map.htm](http://www.state.tn.us/humanserv/childcare/providers-map.htm)

**B. Child Care Resource & Referral Centers:**

Provides parents and the community referrals and resources for child care at the local level

<http://www.state.tn.us/humanserv/ccr&r-numbers.pdf>

**VIII. Employment and School:**

The risk of losing a job or falling behind or out of school is an important barrier to compliance with social distancing orders, such as staying home if sick. Local planning efforts should consider strategies with local businesses and schools to encourage compliance with social distancing instructions.

# COUNTY ANNEXES

**COUNTY ANNEX**  
**CHEATHAM COUNTY**

**Section 1: Continuity of Operations**

Refer to Regional/State Plan.

**Section 2: Disease Surveillance**

Syndromic surveillance, as well as reporting from local medical providers, will be used as part of disease surveillance. In addition enhanced surveillance will be conducted as requested by the state health department.

**Section 3: Laboratory**

There are no private laboratories in Cheatham County capable of confirming pandemic flu. Therefore, laboratory testing will be performed at the state/regional level. The state laboratory will be responsible for communicating safety, testing protocols, and other laboratory information to clinical laboratories licensed in Tennessee.

**Section 4: Health Care Planning**

Hospital Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Vent	Morgue Capacity	ED Beds
Centennial Medical Center at Ashland City 313 North Main Street Ashland City, TN 37015 615-792-3030 Cheatham County Administrator: Renaye Smith	8	8	0	See HRTS	See HRTS	1	5

Rural Health Clinic: Family Health Center of Ashland City  
342 Frey Street  
Ashland City 37015  
(615) 792-1199  
<http://www.fhcac.com>

EMS: Cheatham County Emergency Medical Services Director  
Ken Simms (615) 792-4324  
3455 Bell Street  
Ashland City 37015  
Ashland City EMS Station #1           2 EMS units with 1 reserve  
Pleasant View Fire Department, EMS Station #4   1 EMS unit  
Kingston Springs Fire Department EMS Station #3 1 EMS unit

## **Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Cheatham County Purchasing Office.

Health department staff completed the required NIMS and ICS training by September 30, 2006 and will maintain compliance. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

## **Section 6: Antivirals**

Refer to Regional/State Plan.

## **Section 7: Community Interventions**

Refer to Regional/State Plan.

### **Schools:**

Cheatham County School System Director  
Lynn Seifert (615) 792-5664, fax: (615) 792-2551  
102 Elizabeth Street, Ashland City 37015

Pleasant View Christian School Director  
Dr. Ken Riggs (615) 746-8555  
5151 Hicks Edgin Road, Pleasant View 37146

**Industry:**

See attached list of major employers.

**Mortuary Services:**

Cheatham County does not have a policy regarding the storage of bodies in the event of a pandemic. Refer to Regional/State plan.

Community education awareness will be provided through meetings with civic groups, Cheatham County Chamber of Commerce, Ministerial Alliance, businesses, schools, special needs agencies, churches, etc, regarding individual preparedness.

**Section 8: Communication**

Newspapers: *The Ashland City Times* (615-792-4230)  
*The I-24 Exchange* (615-746-0552)  
*The Advocate* (615-952-5554)

Radio stations: WQSZ-AM 790 615-792-6789

Current information will be available on the TDH website at [www.state.tn.us/health](http://www.state.tn.us/health).

**Section 9: Workforce and Psychosocial Support**

Centerstone	
Provides mental health and substance abuse counseling	(615) 463-6160
Cheatham County Crisis Intervention	
Stress management for responders	(615) 394-9335
Bethesda Center	
Provides emergency shelter, financial assistance, food bank and thrift store	(615) 792-1389
American Red Cross	
Disaster relief: food, shelter, health & mental health	(615) 250-4300
United Way	
Provides referrals to assistance resources	(615) 259-0027
Mid-Cumberland Community Action Agency	
Provides food, emergency prescriptions, and financial assistance	(615) 792-3662
Mid-Cumberland Meals on Wheels	
Home-delivered and congregate meals	(615) 792-7276

Refer to Regional Plan for region-wide workforce support measures.

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR CHEATHAM COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

- I. Lead Agency: Cheatham County Health Department Director**  
Vanessa Watkins (615) 792-4318  
[vanessa.watkins@state.tn.us](mailto:vanessa.watkins@state.tn.us)
- II. Support Agencies: Cheatham County EMA Director**  
Edwin Hogan (615) 792-3443
- Cheatham County Sheriff**  
John Holder (615) 792-4341
- Cheatham County Emergency Medical Services Director**  
Ken Simms (615) 792-4324
- Cheatham County Chamber of Commerce Executive Director**  
Gary Binkley (615) 792-6722

**MAYORS:**

**Cheatham County Mayor**  
Bill Orange (615) 792-4316

**Ashland City Mayor**  
Gary Norwood (615) 792-4211

**City of Kingston Springs Mayor**  
Gary Corlew (615) 952-3462

**City of Pegram Mayor**  
Charles Morehead (615) 646-6902

**City of Pleasant View Mayor**  
Kerry McCarver (615) 746-0600

**POLICE DEPARTMENTS:**

**Ashland City Police Chief**

Marc Coulon (615) 792-5618

**City of Kingston Springs Police Chief**

Eugene Ivey (615) 952-9965

**City of Pleasant View Police Chief**

Michael Douglas (615) 746-0600

**FIRE DEPARTMENTS:**

**Cheatham County Dispatch**

615-792-2098 or 911

**Ashland City Fire Chief (Paid & Volunteer)**

Chuck Walker (615) 792-4531

**City of Kingston Springs Fire Chief (Volunteer)**

Eugene Ivey (615) 952-2555

**City of Pegram Fire Chief (Volunteer)**

Brent Stuart (615) 646-6800

**Pleasant View Fire Chief (Paid & Volunteer)**

Shane Ray (615) 746-8528

**City of Two Rivers Fire Chief (Volunteer)**

Chris Toler (615) 792-5265

**City of Henrietta Fire Chief (Volunteer)**

Jeff Bagwell (615) 307-4321

**OTHER:**

**Tennessee Emergency Management Agency Area Coordinator**

Jon Taylor (800) 422-7342

**Department of Human Services Area Manager**

Tony Cowan (615) 792-5628, fax (931) 792-9280

### **Cheatham County Major Employers:**

1. A.O. Smith  
500 Tennessee Waltz Pkwy  
Ashland City, TN 37015  
Product/Services: Water heaters & pump tanks  
Employees: 1,550  
Human Resources Contact: Kim Kline – 615-792-6212  
On-Site Medical: Yes  
Union Affiliation: None
  
2. Cheatham County Schools  
102 Elizabeth Street  
Ashland City, TN 37015  
Product/Services: Education  
Employees: 1000  
Human Resources Contact: Linda Perry – 615-792-5664  
On-Site Medical: Yes  
Union Affiliation: None
  
3. Triton Boats LP  
15 Bluegrass Drive  
Ashland City, TN 37015  
Product/Services: Boat building & repairs  
Employees: 420  
Human Resources Contact: Stephen Falter or Nicki Binkley – 615-792-6767  
On-Site Medical : No  
Union Affiliation: None
  
4. Trinity Marine  
1050 Trinity Road  
Ashland City, TN 37015  
Product/Services: Barges & deck fittings  
Employees: 386  
Human Resources Contact : Doug Hunter – 615-792-4320  
On-Site Medical: Yes  
Union Affiliation: None
  
5. Wal-Mart Super Center  
1626 Highway 12S  
Ashland City, TN 37015  
Product/Services: Retail  
Employees: 266  
Human Resources Contact : Jennifer Evans – 615-792-7782  
On-Site Medical: No  
Union Affiliation: None

6. Cheatham County Government  
100 Public Square, Suite 115  
Ashland City, TN 37015  
Product/Services: Local government  
Employees: 250  
Contact: Tara Patterson, Budget Director – 615-792-7314  
On-Site Medical: No  
Union Affiliation: None
  
7. Gate Precast Inc.  
1 Bluegrass Drive  
Ashland City, TN 37015  
Product/Services: Precast concrete panels  
Employees: 122  
Human Resources Contact: Pam Adams – 615-792-4871  
On-Site Medical: No  
Union Affiliation: None
  
8. Bix  
2011 Hwy 12 S  
Ashland City, TN 37015  
Product/Services: Paint thinner  
Employees: 120  
Human Resources Contact: Eric Mettler – 615-792-3260  
On-Site Medical: No  
Union Affiliation: None
  
9. Flexible Whips of Tennessee, Inc.  
PO Box 228; Hwy 41-A South  
Pleasant View, TN 37146  
Product/Services: Wiring harnesses  
Employees: 100  
Human Resources Contact: Frances Canada – 615-746-8105  
On-Site Medical: No  
Union Affiliation: None
  
10. Hillcrest Healthcare Center  
111 Pemberton Drive  
Ashland City, TN 37015  
Product/Services: Skilled nursing facility  
Employees: 100  
Human Resources Contact: Beverly Tansil – 615-792-9154  
On-Site Medical: Yes  
Union Affiliation: None

**COUNTY ANNEX**  
**DICKSON COUNTY**

**Section 1: Continuity of Operations**

Refer to State/Regional Plan.

**Section 2: Disease Surveillance**

Refer to State/Regional Plan.

**Section 3: Laboratory**

Refer to State/Regional Plan.

**Section 4: Healthcare Planning**

Hospital Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Vent	Morgue Capacity	ED Beds	Total Staff
Horizon Medical Center 111 Highway 70 East Dickson, Tn 37055 615-446-0446 Dickson County Administrator: John Marshall	157	116	6A	See HRTS	See HRTS	up to 8 stretchers	13	500 (312 lic)

**Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Dickson County Purchasing Office.

Health department staff completed the required NIMS and ICS training by September 30, 2006 and will maintain compliance. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

### **Section 6: Antiviral**

Refer to State/Regional Plan.

### **Section 7: Community Interventions**

Refer to State/Regional Plan.

### **Schools:**

Dickson County School System Director  
Charlie Daniel (615) 446-7571

Dickson Adventist Academy Principal  
Diane Capps (615) 446-7030

United Christian Academy Principal  
Loren Christy (615) 446-0322

New Life Academy Principal  
Karen Gilliland (615) 446-7034

### **Industry:**

See attached list of major employers.

### **Section 8: Communication**

Newspaper:	<i>The Dickson Herald</i>	(615) 446-2811
Radio stations:	WDKN-AM 1260	(615) 446-4000
	WFGZ-FM 94.5	(800) 951-9450
	WQSE-AM 1030 in White Bluff	(931) 296-2456

Current information will be available on the TDH website at [www.state.tn.us/health](http://www.state.tn.us/health).

**Section 9: Workforce and Psychosocial Support**

Centerstone

Mental health & substance abuse counseling

(615) 446-3797

Mental Health Cooperative

Mental health counseling

(615) 446-3061

Refer to Regional Plan for region-wide workforce support measures.

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR DICKSON COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

- I. Lead Agency: Dickson County Health Department Director**  
Bill Leach (615) 446-2839 [Bill.Leach@state.tn.us](mailto:Bill.Leach@state.tn.us)
- II. Support Agencies: Dickson County Emergency Management Agency Director**  
Steve Manley (615) 446-3701
- Dickson County Emergency Medical Services Director**  
Steve Manley (615) 446-3701
- Dickson County Sheriff**  
Tom Wall (615) 789-4140
- Dickson County Rescue Squad**  
(615) 446-9278
- Local Emergency Planning Committee Chairman**  
Rocky Bowker (615) 446-8000
- UT Extension Office – Dickson County Agent**  
Janet Cluck (615) 446-2788 [JCCluck@utk.edu](mailto:JCCluck@utk.edu)

**MAYORS**

- Dickson County Mayor**  
Robert O. Stone (615) 789-7003
- City of Dickson Mayor**  
Don L. Weiss, Jr. (615) 441-9508
- City of Burns Mayor**  
Jack Garton (615) 446-2851
- City of White Bluff Mayor**  
Danny Williams (615) 797-2851

**MAYORS: (continued)**

**City of Charlotte Mayor**

Bill Davis (615) 789-4184

**City of Vanleer Mayor**

Don Shirley (615) 763-2843

**POLICE DEPARTMENTS:**

**City of Dickson Public Safety Director (Police and Fire)**

Rick Chandler (615) 446-5403

**City of Burns Police Chief**

Jerry Sumerour (615) 446-2851

**City of White Bluff Police Chief**

Dean Hester (615) 797-3131

**FIRE DEPARTMENTS:**

**City of Dickson Public Safety Director (Police and Fire)**

Rick Chandler (615) 446-6331

**City of Burns Fire Chief**

Ken Sullivan (615) 446-2851

**City of White Bluff Fire Chief**

Bernice Potts (615) 797-2781

**City of Charlotte Volunteer Fire Chief**

Dennis Geisler (615) 789-4578

**City of Vanleer Volunteer Fire Chief**

Donald Tinsley (615) 763-2800

**City of Cumberland Furnace Volunteer Fire Chief**

Ralph Lee (615) 789-6474

**Tennessee City Volunteer Fire Chief**

Mike Grant (615) 446-0639

**City of Claylick Volunteer Fire Chief**

Dwayne Westcott (615) 797-9925

**FIRE DEPARTMENTS: (continued)**

**City of Harpeth Ridge Volunteer Fire Chief**

Chris Kullman (615) 789-6155

**City of Sylvania/Yellow Creek Volunteer Fire Chief**

Ricky Keith (615) 763-0053

**DISPATCH 911:**

**Dickson Central Communications Captain**

Larry Bruce (615) 446-8041

**OTHER:**

**Tennessee Emergency Management Agency Area Coordinator**

Joe Kennedy (615) 969-6375

Emergency number (800) 262-3400

**Department of Human Services Area Manager**

Rolisa Ethridge (615) 740-2251 ext. 134, fax (615) 740-2259

## **Dickson County Major Employers:**

1. Dickson County Schools  
817 N. Charlotte St.  
Dickson, TN 37055  
Product/Services: Education  
Employees: 1000  
Human Resources Contact: Regina Fowler – 615-446-7541  
On-Site Medical: Yes  
Union Affiliation: None
  
2. Tennsco Company  
PO Box 1888  
Dickson, TN 37055  
Product/Services: Industrial shelving  
Employees: 650  
Human Resources Contact: Phil Corbin – 615-446-8000  
Safety Director: Woody Adams – 615-326-0634  
On-Site Medical: Yes  
Union Affiliation: IBB (International Brotherhood of Boil makers)
  
3. Horizon Medical Center  
111 Hwy 70 East  
Dickson, TN 37055  
Product/Services: Healthcare  
Employees: 504  
Human Resources Contact: Robbie Tatum – 615-446-0466  
On-Site Medical: Yes  
Union Affiliation: None
  
4. Teksid Aluminum Foundry  
1635 Old Columbia Road  
Dickson, TN 37055  
Product/Services: Aluminum cylinder heads/casting  
Employees: 417  
Human Resources Contact: Amber Holt – 615-446-8110  
On-Site Medical: Yes  
Union Affiliation: None
  
5. Odom's Tennessee Pride  
1655 Old Columbia Road  
Dickson, TN 37055  
Product/Services: Packaging plant for sausage & biscuits  
Employees: 400  
Human Resources Contact: Lew Moorer – 615-446-7534  
On-Site Medical: No  
Union Affiliation: None

6. Wal-Mart  
175 Beasley Drive  
Dickson, TN 37055  
Product/Services: Retail  
Employees: 400  
Human Resources Contact: Cathy Hudson – 615-446-4588  
On-Site Medical: No  
Union Affiliation: None
  
7. Shiloh Industries  
1 Shiloh Drive  
Dickson, TN 37055  
Production/Services: Metal stamping  
Employees: 344  
Human Resources Contact: Princess Lagan – 615-446-7725  
On-Site Medical: No  
Union Affiliation: None
  
8. Quebecor Printing Inc.  
1665 Old Columbia Road  
PO Box 686  
Dickson, TN 37056  
Product/Services: Offset/rotogravure printing  
Employees: 340  
Contact: Sandra Snyder or Tara Couch – 615-446-6700  
On-Site Medical: No  
Union Affiliation: GCIU (Graphic Communications Union International)
  
9. Developmental Services  
PO Box 628  
Dickson, TN 37056  
Product/Services: Social service/welfare organization  
Employees: 320  
Human Resources Contact: CC Albright – 615-446-1039  
On-Site Medical: Yes  
Union Affiliation: No
  
10. Dickson County Government  
PO Box 267  
Charlotte, TN 37036  
Product/Services: Local government  
Employees: 300  
Human Resources Contact: Lynda Gardner – 615-789-7003  
On-Site Medical: No  
Union Affiliation: None

**COUNTY ANNEX**  
**HOUSTON COUNTY**

**Section 1: Continuity of Operations**

Refer to State/Regional Plan.

**Section 2: Disease Surveillance**

Refer to State/Regional Plan.

**Section 3: Laboratory**

Refer to State/Regional Plan.

**Section 4: Healthcare Planning**

Hospital Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Vent	Morgue Capacity	ED Beds
Trinity Hospital	25	25	0	See HRTS	See HRTS	0	5
5001 Main Street							
Erin, TN 37061							
931-289-4211							
Houston County							
Administrator: Yvette Gillespie							

**Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Houston County Purchasing Office.

Health department staff completed the required NIMS and ICS training by September 30, 2006 and will maintain compliance. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

### **Section 6: Antiviral**

Refer to State/Regional Plan.

### **Section 7: Community Interventions**

Refer to State/Regional Plan.

### **Schools:**

Houston County School System Director  
Cathy Harvey (931) 289-4148

### **Industry:**

See attached list of major employers.

### **Section 8: Communication**

Newspaper: *The Stewart/Houston Times* (931-289-3345.)

Current information will be available on the TDH website at [www.state.tn.us/health](http://www.state.tn.us/health).

### **Section 9: Workforce and Psychosocial Support**

Centerstone  
Mental health & substance abuse counseling (877) 834-9850  
Ridgeview Residential  
Long term mental health facility (931) 721-3312

Refer to Regional Plan for region-wide workforce support measures.

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR HOUSTON COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

- I. Lead Agency:** **Houston County Health Department Director**  
Bill Leach (931) 289-3463 [Bill.Leach@state.tn.us](mailto:Bill.Leach@state.tn.us)
- II. Support Agencies:** **Houston County Emergency Management Agency Director**  
David Hardin (931) 289-3804
- Houston County Courthouse Clerk**  
Mary Bowyer (931) 289-3633
- Houston County Central Communications Center Director**  
Lisa McGrath (931) 721-4019
- Houston County Ambulance Service Director**  
Leon Hollis (931) 289-4711
- Houston County Sheriff**  
Kennith Barnes (931) 289-4613
- Houston County Highway Superintendent**  
Jimmy Felts (931) 289-4151
- Houston County Landfill Manager**  
Greg Miller (931) 289-4595
- Houston County Agriculture Extension Agent**  
Laurie Mobley (931) 289-3242
- Houston County Chamber of Commerce Chair**  
Dana Miller (931) 289-5700
- Houston County School Bus Garage Supervisor**  
Malcolm Jernigan (931) 289-4293
- Houston County Airport Authority Chair**  
George Clark (931) 289-3633

**MAYORS:**

**Houston County Mayor**

George Clark (931) 289-3633

**City of Erin Mayor**

Cecil Baggett (931) 289-4108

**City of Tennessee Ridge Mayor**

Kenneth Dunavant (931) 721-3385

**POLICE DEPARTMENTS:**

**City of Erin Police Acting Chief**

Chad Smith (931) 289-2727

**FIRE DEPARTMENTS:**

**City of Erin Fire Chief**

David Hardin (931) 289-3210

**City of Tennessee Ridge Fire Chief**

Spencer Bryant (931) 721-3385

**OTHER:**

**City of Erin Public Works Director**

Frank Stavely (931) 289-3990

**City of Tennessee Ridge Manager**

Larry Laxton (931) 721-3385

**City of Tennessee Ridge Public Works Director**

Jerry Bryant (931) 721-3385

**American Red Cross District Director**

Linda McCoy (931) 906-7942

**Tennessee Emergency Management Agency Area Coordinator**

Joe Kennedy (615) 969-6375

Emergency number (800) 262-3400

**OTHER: (continued)**

**Tennessee Department of Transportation Supervisor**

Darrel Gray (931) 289-4696

**Tennessee Wildlife Resources Agency Game Warden**

Scott Mansfield (931) 289-4517

Region 1 (800) 372-3928

**Peoples Telephone Company Manager**

James Coakley (931) 289-4221

**Meriweather Lewis Electric Cooperative District Manager**

Jeff Rye (931) 289-3311

**Department of Human Services Area Manager**

Rolisa Ethridge (615) 289-4105 ext. 105, fax (931) 289-4104

## **Houston County Major Employers:**

1. Houston County Board of Education  
6420 Highway 13 South  
Erin, TN 37061  
Product/Services: Education  
Employees: 250  
Human Resources Contact: Carolyn Barker – 931-289-4148  
On-Site Medical: Yes  
Union Affiliation: None
  
2. Erin Care & Rehabilitation Center  
278 Rocky Hollow Rd  
Erin, TN 37061  
Product/Services: Healthcare  
Employees: 140  
Human Resources Contact: Dell Jackson – 931-289-4141  
On-Site Medical: Yes  
Union Affiliation: None
  
3. Trinity Hospital  
5001 East Main St  
Erin, TN 37061  
Product/Services: Healthcare  
Employees: 125  
Human Resources Contact: Rita Brady – 931-289-4214  
On-Site Medical: Yes  
Union Affiliation: None
  
4. Houston County Government  
39 East Main  
Erin, TN 37061  
Product/Services: Local government  
Employees: 124  
Human Resources Contact: Jerry Weninger – 931-289-3633  
On-Site Medical: No  
Union Affiliation: None
  
5. Southern Gage Co.  
150 Industrial Park Rd.  
Erin, TN 37061  
Product/Services: Plugs and gauges  
Employees: 90  
Human Resources Contact: Bessie Dunlap – 931-289-4242  
On-Site Medical: No  
Union Affiliation: IAM (International Association of Machinists & Aerospace Workers)

6. Highland Rim Economic Corporation  
213 College St.  
PO Box 208  
Erin, TN 37061  
Product/Services: Human Service Organization  
Employees: 64  
Human Resources Contact: Julia Presson, Director – 931-289-4101  
On-Site Medical: No  
Union Affiliation: None
7. Magnum Manufacturing Inc.  
1017 Mobley Lane  
Erin, TN 37061  
Product/Services: Stamping  
Employees: 54  
Human Resources Contact: Karen Larget – 931-289-5627  
On-Site Medical: No  
Union Affiliation: None
8. Cleghern's Piggly-Wiggly  
3611 W. Main St.  
PO Box 347  
Erin, TN 37061  
Product/Services: Grocery and deli  
Employees: 40  
Human Resources Contact: Tim or Brian Cleghern, Manager – 931-289-4444  
On-Site Medical: No  
Union Affiliation: None
9. City of Erin  
15 Hill Street  
Erin, TN 37061  
Product/Services: City government  
Employees: 38  
Human Resources Contact: Lori Pendergraft – 931-289-4109  
On-Site Medical: No  
Union Affiliation: None
10. JV Averitt Lumber Co. Inc.  
286 Clay Wright Rd.  
Erin, TN 37061  
Product/Services: Tires and lumber  
Employees: 29  
Human Resources Contact: Phil Averitt, Owner – 931-289-3810  
On-Site Medical: No  
Union Affiliation: None

**COUNTY ANNEX**  
**HUMPHREYS COUNTY**

**Section 1: Continuity of Operations**

Refer to State/Regional Plan.

**Section 2: Disease Surveillance**

Refer to State/Regional Plan.

**Section 3: Laboratory**

Refer to State/Regional Plan.

**Section 4: Healthcare Planning**

Hospital Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Vent	Morgue Capacity	ED Beds
Three Rivers Hospital 451 Highway 13 S Waverly, TN 37185 931-296-4203 Humphreys County Administrator: Kent Koster	25	15	0	See HRTS	See HRTS	0	5

**Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Humphreys County Purchasing Office.

Health department staff completed the required NIMS and ICS training by September 30, 2006 and will maintain compliance. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

### **Section 6: Antiviral**

Refer to State/Regional Plan.

### **Section 7: Community Interventions**

Refer to State/Regional Plan.

### **Schools:**

Humphreys County School Superintendent  
Jimmy Long (931) 296-2568  
Transportation Director  
Don Choate (931) 296-3224

### **Private Schools:**

St. Patrick School Principal  
Sister Ann Hyacinth Genow (931) 582-3493  
175 St. Patrick Street, McEwen 37101

### **Industry:**

See attached list of major employers

### **Section 8: Communication**

Newspaper:	<i>The News Democrat</i>	(931-296-2426.)
Radio stations:	WQMV	(931-296-9768)
	WVRY	(931-296-1158)

Current information will be available on the TDH website at [www.state.tn.us/health](http://www.state.tn.us/health).

## **Section 9: Workforce and Psychosocial Support**

Centerstone

Mental health & substance abuse counseling

(931) 296-4356

Refer to Regional Plan for region-wide workforce support measures.

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR HUMPHREYS COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

- I. Lead Agency: Humphreys County Health Department Director**  
Bill Leach (931) 296-2231 [Bill.Leach@state.tn.us](mailto:Bill.Leach@state.tn.us)
- II. Support Agencies: Humphreys County Emergency Management Agency Director**  
Odell Poyner (931) 296-3442 Ext. 3
- Humphreys County Rescue Squad Captain**  
Larry Burchfield (931) 296-3377
- Humphreys County Ambulance Service/ASI Director**  
Janet Walp (931) 296-4213
- Humphreys County Sheriff's Dept.**  
Chris Davis (931) 296-2301

**MAYORS:**

**Humphreys County Mayor**  
Jaycee Rawlings (931) 296-7795

**City of Waverly Mayor**  
David Vaughn (931) 296-7701 or (931) 296-2101

**City of New Johnsonville Mayor**  
Ward Plant (931) 535-2715

**City of McEwen Mayor**  
Clyde Adams (615) 582-6211

**POLICE DEPARTMENTS:**

**City of Waverly Public Safety (Police & Fire)**  
David Daniel (931) 296-3003

**POLICE DEPARTMENTS: (continued)**

**City of New Johnsonville Police Chief**

Ken Wright (931) 535-2700

**City of McEwen Police Chief**

Ronnie Moran (931) 582-6211

**FIRE DEPARTMENTS:**

**City of Waverly Fire Chief**

Mac Taylor (931) 296-3351

**Humphreys County Fire Chief**

Michael Simpson (931) 296-1684 or (931) 264-0093

**City of McEwen Fire Chief**

Darrell Brown (931) 582-6922 or (931) 296-3860

**Humphreys County Central Dispatch**

(931) 296-1684 or 911

**UTILITIES:**

**Meriwether Lewis Electric Cooperative District Manager**

Carl Brazzle (931) 296-2581

**Humphreys County Utility District-Natural Gas Manager**

David Wiser (931) 296-3204

**City of Waverly Superintendent of Public Works  
& City Manager**

Buddy Frazier (931) 296-4732

**OTHER:**

**American Red Cross Local Volunteer Contact**

Faye Hooper (931) 582-6869

**Weather Services**

(800) 267-8144

**OTHER: (continued)**

**Tennessee Highway Patrol District Supervisor**

Major Wayne Springer (800) 736-0212

**Tennessee Department of Transportation Supervisor**

Jerry McElhiney (931) 582-6293

**Tennessee Emergency Management Agency Area Coordinator**

Joe Kennedy (615) 969-6375

Emergency number (800) 262-3400

**Emergency Shelter, First Baptist Church Contact**

Debbie Frazier (931) 296-2348 or (931) 296-2614

**CSX Railroad Hazardous Materials Director**

Jim Briski (615) 598-8040

(800) 232-0144

**HAM Radio Local Contact**

Dick Kohli (931) 296-7740

**Department of Human Services Area Manager**

Rolisa Ethridge (931) 296-4227 ext. 106, fax (931) 296-2791

## **Humphreys County Major Employers:**

1. Humphreys County Board of Education  
2443 Highway 70 East  
Waverly, TN 37185  
Product/Services: Education  
Employees: 600  
Contact: Tracey Hooper, RN Supervisor – 931-296-2568  
On-Site Medical: Yes  
Union Affiliation: None
  
2. DuPont Co.  
1950 DuPont Rd.  
New Johnsonville, TN 37134  
Product/Services: Titanium dioxide  
Employees: 465  
Human Resources Contact: Ken Klein – 931-535-2111  
On-Site Medical: No  
Union Affiliation: None
  
3. Temple Inland Container  
2877 Scepter Rd.  
Waverly, TN 37185  
Product/Services: Building components  
Employees: 201  
Human Resources Contact: Angie Stepp – 931-535-2161  
On-Site Medical: No  
Union Affiliation: PACE (Paper Allied-industrial Chemical & Energy workers)
  
4. Aqua Glass Corp.  
155 Fortner Rd.  
McEwen, TN 37101  
Product/Services: Fiberglass tubs & showers  
Employees: 150  
Human Resources Contact: Susan Park – 931-582-9911, ext 5212  
On-Site Medical: No  
Union Affiliation: None
  
5. Wal-mart Super Center  
275 Walton Dr.  
Waverly, TN 37185  
Product/Services: Retail  
Employees: 135  
Human Resources Contact: Linda Singleton – 931-296-9235  
On-Site Medical: No  
Union Affiliation: None

6. Three Rivers Hospital  
451 Highway 13 South  
Waverly, TN 37185  
Product/Services: Healthcare  
Employees: 124  
Human Resources Contact: Linda Rawlings – 931-296-4203  
On-Site Medical: Yes  
Union Affiliation: None
7. Erachem Comilog  
795 Foote Lane  
New Johnsonville, TN 37134  
Product/Services: Electric Manganese  
Employees: 95  
Human Resources Contact: Susan McConnell – 931-535-2151  
On-Site Medical: No  
Union Affiliation: IUOE (International Union of Operating Engineers)
8. Waverly Hills Care Center  
895 Powers Blvd.  
Waverly, TN 37185  
Product/Services: Healthcare  
Employees: 92  
Human Resources Contact: Gina Wanamaker – 931-296-7552  
On-Site Medical: Yes  
Union Affiliation: None
9. UTI (formerly Standard Corp.)  
1005 Industrial Park  
New Johnsonville, TN 37134  
Product/Services: Distribution  
Employees: 90  
Human Resources Contact: Terri Handley – 931-535-4155  
On-Site Medical: No  
Union Affiliation: None
10. Humphreys County Nursing Home  
670 Highway 13 South  
Waverly, TN 37185  
Product/Services: Healthcare  
Employees: 80  
Human Resources Contact: Terry Reynolds – 931-296-2532  
On-Site Medical: Yes  
Union Affiliation: None

**COUNTY ANNEX**  
**MONTGOMERY COUNTY**

**Section 1: Continuity of Operations**

Refer to State/Regional Plan.

**Section 2: Disease Surveillance**

Gateway Health System submits syndromic surveillance data to the Mid-Cumberland Regional Office.

**Section 3: Laboratory**

Refer to State/Regional Plan.

**Section 4: Healthcare Planning**

<b>Hospital Name and Address</b>	<b>Licensed Beds</b>	<b>Staffed Beds</b>	<b>ICU Beds</b>	<b>Negative Pres</b>	<b>Vent</b>	<b>Morgue Capacity</b>	<b>ED Beds</b>	<b>Total Staff</b>
Gateway Medical Center 1771 Madison Street Clarksville, TN 37043 931-551-1000 Montgomery County Administrator: Michael Mullins	206	192	12A,12C	See HRTS	See HRTS	4	24	1166

**Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Montgomery County Purchasing Office.

Health department staff completed the required NIMS and ICS training by September 30, 2006 and will maintain compliance. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

### **Section 6: Antiviral Drug Distribution and Use**

Gateway Health System will be responsible for administration, storage, security, tracking, and adverse event monitoring and reporting of any antiviral medication assigned to the hospital for use.

### **Section 7: Community Intervention**

Refer to State/Regional Plan.

Community preparedness/awareness education will be distributed to businesses, schools, religious organizations, etc.

#### **Schools:**

Clarksville-Montgomery County School System Director  
Dr. Michael Harris (931) 920-7808 or (931) 648-5600  
Absent other instructions, the Clarksville-Montgomery County School System would utilize the current school closure policy in the event of a pandemic..

#### **Private Schools:**

Academy for Academic Excellence, (931) 647-9831  
CHAD Youth Enhancement Academy, Beckye Glasner, Principal, (931) 362-4723  
Clarksville Academy, Kay Drew, Head of Schools, (931) 647-6311  
Montgomery Christian Academy, Cathy Hester, Administrator (931) 648-4762  
Montgomery County Teen Learning Center, Stephanie Sullivan, Principal, (931) 647-8474  
St. Mary's Catholic School, Denise Tucker, Principal, (931) 645-1865  
Tabernacle Christian School, Katobwa Stallworth, Administrator, (931) 552-9431  
Weems Academy, Anne Lockhart O'Shea, Principal, (931) 920-7370

**Colleges and Universities:**

Austin Peay State University President

Dr. Sherry Hoppe (931) 221-7011

Austin Peay State University is currently developing a pandemic flu response plan.

Contact: Dr. Sheryl Byrd, Interim Associate Vice President for Student Affairs, (931) 221-7341.

Miller-Motte Technical College Director

Gina Castleberry (931) 553-0071

Draughon’s Junior College Director

Amy Melton (931) 552-7600

**Industry:**

See attached list of major employers.

**Section 8: Communication**

Pandemic flu information will be disseminated through the local newspaper, cable access channel, and local TV and radio stations:

*The Leaf Chronicle* Newspaper Publisher

Gene Washer (931) 552-1808

TV 43 – Hopkinsville Office News Director

Kelli Carlisle (270) 885-4300 (After Hours – Ext. 34)

Five Star Radio Group: WCVQ, WDXN, WJMR, WZZP, WVVR (931) 648-7720

WAPX (APSU) Radio (931) 221-7205

WJZM Radio 1400 AM (931) 645-6414

Charter Media Service (931) 552-6170

Current information will be available on the TDH website at [www.state.tn.us/health](http://www.state.tn.us/health).

**Section 9: Workforce and Psychosocial**

Centerstone

Mental health & substance abuse counseling (931) 920-7200

Red Cross

Disaster relief: food, shelter, health & mental health (931) 645-6401

Refer to Regional Plan for region-wide workforce support measures.

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR MONTGOMERY COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

**I. Lead Agency:** **Montgomery County Health Department Director**  
Vianca Reed (931) 648-5747  
[Vianca.Reed@state.tn.us](mailto:Vianca.Reed@state.tn.us)

**II. Support Agencies:** **Montgomery County Mayor**  
Carolyn Bowers (931) 648-5787

**Montgomery County Emergency Management Agency/Fire Service Director**  
Steve Jones (931) 648-5702

**Montgomery County Sheriff**  
Norman Lewis (931) 648-0611

**Montgomery County Emergency Medical Services Director** Wes Klein (931) 920-1800

**Montgomery County Animal Control Director**  
David Selby (931) 658-5721

**City of Clarksville Mayor**  
Johnny Piper (931) 645-7444

**City of Clarksville Fire Rescue Chief**  
Mike Roberts (931) 645-7457

**Clarksville Chamber of Commerce President/CEO**  
James Chavez (931) 551-4313

**Clarksville Area Ministerial Association President**  
Mark Hiehle (931) 645-2273

**POLICE DEPARTMENTS:**

**City of Clarksville Police Department Interim Chief**

Captain Al Ansley (931) 553-2402

**Austin Peay Campus Police Department Chief**

Lantz Biles (931) 221-7011

**OTHER:**

**Tennessee Department of Human Services Area  
Manager**

Henry Washington, Jr. (931) 648-5500 Ext. 103

**Tennessee Department of Children's Services  
Coordinator**

Amelia Wallace (931) 503-5200

**Salvation Army Director**

Maj. Bruce Stefanik (931) 552-7224

**American Red Cross Director**

Linda McCoy (931) 645-6401, fax (931) 647-5737

Emergency Services Director

Cecil Stout (931) 320-5737

**Tennessee Emergency Management Agency**

Regional Director Kelly Zadakaus (615) 741-0495

Area Coordinator Joe Kennedy (615) 741-0231

Emergency number (800) 262-3400

## Montgomery County Major Employers:

1.      Clarksville-Montgomery County School System  
          621 Gracey Ave.  
          Clarksville, TN 37040  
          Product/Services: Education  
          Employees: 3700  
          Human Resources Contact: Michael Harris, Director – 931-648-5600  
          On-Site Medical: Yes  
          Union Affiliation: None
  
2.      Trane Company  
          2701 Wilma Rudolph Blvd  
          Clarksville, TN 37040  
          Product/Services: Heat and air units  
          Employees: 1550  
          Human Resources Contact: Pete Stanton – 931-645-6471  
          On-Site Medical: Yes  
          Union Affiliation: IAM (International Association of Machinists & Aerospace  
          Workers)
  
3.      Convergys  
          690 N. Riverside Dr.  
          Clarksville, TN 37040  
          Product/Services: Call center  
          Employees: 1500-1600  
          Human Resources Contact: Kaley Schweikart – 931-221-3029  
          On-Site Medical: No  
          Union Affiliation: None
  
4.      Gateway Health System  
          1771 Madison St.  
          Clarksville, TN 37043  
          Product/Services: Hospital  
          Employees: 1180  
          Human Resources Contact: Michael Mullins, CEO – 931-552-6622  
          On-Site Medical: Yes  
          Union Affiliation: None
  
5.      Austin Peay State University  
          PO Box 4576  
          Clarksville, TN 37044  
          Product/Services: Education  
          Employees: 1158  
          Human Resources Contact: Dr. Sherry Hoppe, President – 931-221-7566  
          On-Site Medical: Yes  
          Union Affiliation: None

6. Quebecor  
451 International Blvd.  
Clarksville, TN 37040  
Product/Services: Printing  
Employees: 1000  
Human Resources Contact: Greg Bumb, General Manager – 931-553-4400  
On-Site Medical: No  
Union Affiliation: GCIU (Graphic Communications International Union)
  
7. City of Clarksville  
Public Square, 4<sup>th</sup> Floor  
Clarksville, TN 37040  
Product/Function: Local government  
Employees: 987  
Human Resources Contact: Sheila Michaels – 931-645-7451  
On-Site Medical: No  
Union Affiliation: None
  
8. Montgomery County Government  
PO Box 368  
Clarksville, TN 37041  
Product/Services: Local government  
Employees: 875  
Human Resources Contact: Carolyn Bowers, County Mayor – 931-648-5787  
On-Site Medical: No  
Union Affiliation: No
  
9. Jostens  
1312 Dickson Hwy  
Clarksville, TN 37041  
Product/Services: Printing  
Employees: 600  
Human Resources Contact: Lee Bersinger, Employee Relations – 931-647-5211  
On-Site Medical: No  
Union Affiliation: No
  
10. Robert Bosch Corporation  
780 International Blvd.  
Clarksville, TN 37040  
Product/Services: Automotive Technology  
Employees: 500  
Human Resources Contact: Jim Owen – 931-553-6500  
On-Site Medical: No  
Union Affiliation: None

## **COUNTY ANNEX**

# ROBERTSON COUNTY

## Section 1: Continuity of Operations

Refer to State/Regional Plan.

## Section 2: Disease Surveillance

Syndromic Surveillance, as well as reporting from local medical providers, will be used as part of disease surveillance. In addition, enhanced surveillance will be conducted as requested by the state health department.

## Section 3: Laboratory

There are no private laboratories in Robertson County who can confirm Pandemic influenza. Therefore, laboratory testing will be performed at the state/regional level. The state laboratory will be responsible for communicating safety, testing protocols, and other laboratory information to clinical laboratories licensed in Tennessee.

## Section 4: Healthcare Planning

Hospital Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Vent	Morgue Capacity	ED Beds	Total Staff
NorthCrest Medical Center 100 NorthCrest Drive Springfield, Tn 37172 615-384-2411	109	90	8A	See HRTS	See HRTS	5	14	650
Robertson County Administrator: Scott Raynes								

## Section 5: Vaccine

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Robertson County Purchasing Officer.

Health department staff are in the process of completing required NIMS and ICS training by September 30, 2006 deadline. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

#### **Section 6: Antivirals**

Refer to State/Regional Plan.

#### **Section 7: Community Interventions**

Refer to State/Regional Plan.

#### **Schools:**

Bransford Elementary School  
700 Bransford Drive  
Springfield, TN 37172  
Phone: (615) 384-4313  
Principal: Harold Barbee

Cheatham Park Elementary School  
301 Locust Street  
Springfield, TN 37172  
Phone: (615) 384-0232  
Principal: Raymond Woodard

Coopertown Elementary School  
3746 Hwy 49 West  
Springfield, TN 37172  
Phone: (615) 384-7642  
Principal: Lori Smith

Coopertown Middle School  
3820 Hwy 49 West  
Springfield, TN 37172  
Phone: (615) 382-4166  
Principal: Dr. Mike Morris

East Robertson Elementary School  
5177 East Robertson Road  
Cross Plains, TN 37049  
Phone: (615) 654-3874  
Principal: Mike Stubblefield

East Robertson High School  
158 Kilgore Trace  
Cross Plains, TN 37049  
Phone: (615) 654-2191  
Principal: Rick Ballard

Greenbrier Elementary School  
2658 Hwy 41 South  
Greenbrier, TN 37073  
Phone: (615) 643-4529  
Principal: Susan Cochrane

Greenbrier Middle School  
2450 Hwy 41 South  
Greenbrier, TN 37073  
Phone: (615) 643-7823  
Principal: Terri Simmons

Greenbrier High School  
126 Cuniff Drive  
Greenbrier, TN 37073  
Phone: (615) 643-4526  
Principal: Gertrude Deal

Jo Byrns Elementary School  
6399 Hwy 41 North  
Cedar Hill, TN 37032  
Phone: (615) 696-0533  
Principal: Sherry Hall

Jo Byrns High School  
7025 Hwy 41 North  
Cedar Hill, TN 37032  
Phone: (615) 696-2251  
Principal: Dr. William Locke

Krisle Elementary School  
6712 Hwy 49 East  
Springfield, TN 37172  
Phone: (615) 384-2596  
Principal: Felicia Vaughn

Robert F. Woodall Elementary School  
300 Eden Way  
White House, TN 37188  
Phone: (615) 672-7772  
Principal: Kathy Maynard

Springfield Middle School  
715 5th Avenue West  
Springfield, TN 37172  
Phone: (615) 384-4821  
Principal: Shirley Whitley

Springfield High School  
5240 Hwy 76 East  
Springfield, TN 37172  
Phone: (615) 384-3516  
Principal: Richard Highsmith

Watauga Elementary School  
1755 Lake Road  
Ridgetop, TN 37152  
Phone: (615) 859-5252  
Principal: Kelley Bibee

Westside Elementary School  
309 Alsup Drive  
Springfield, TN 37172  
Phone: (615) 384-8495  
Principal: Lisa Cobb

White House Heritage School  
220 West Drive  
White House, TN 37188  
Phone: (615) 672-0311  
Principal: Kerry Baggett

Robertson County Alternative School  
104 7<sup>th</sup> Avenue West  
Springfield, TN 37172  
Phone: (615) 382-2328  
Principal: Stephen Freeland

South Haven Christian School  
116 Academy Drive  
Springfield, TN 37172  
Phone: (615) 384-5073  
Principal:

**Industry:**

See attached list of major employers.

**Social Distancing:**

Refer to State/Regional Plan.

Community education awareness will be provided thru meetings with civic groups, Chambers of Commerce, factories, schools, special needs agencies, Faith community, etc., regarding individual preparedness.

**Mortuary Services:**

Refer to the State/Regional Plan.

**Section 8: Communication**

Information regarding pandemic flu will be broadcast thru the following:

Radio Stations: WSGI-AM, WDBL  
Television Stations: Public access cable channel 3  
Newspapers: Robertson County Times  
Bargain Browser

**Section 9: Workforce and Psychosocial Support.**

CenterStone	
Counseling services	(615) 463-6200
Robertson County Emergency Food Bank	
Maxine Morris	(615) 384-9759
COPE	
Joanne Cypress-helps with utilities, rent payments; medication purchases	(615) 384-1465
United Way of Robertson County	
Patty Moore	(615) 384-8160
Mid-Cumberland Community Action Agency	
Helps provide food, commodities; emergency payment of prescriptions, heating and cooling; eyeglass purchases	(615) 384-1086
United Ministries	
Helps provide food and clothing	(615) 384-8306
American Red Cross	(615) 384-4351
Meals on Wheels	
Secure Haven	
Provides meals and temporary housing	(615) 382-1592

Refer to Regional Plan for region-wide work force support measures.

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR ROBERTSON COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

- I. Lead Agency: Robertson County Health Department**  
Vanessa Watkins, Director (615) 384-0208  
[Vanessa.Watkins@state.tn.us](mailto:Vanessa.Watkins@state.tn.us)
- II. Support Agencies: Department of Human Services**  
Tony Cowan, Area Manager (615) 382-2402
- Robertson County EMS**  
Jackie Wilkerson, Director (615) 384-1293
- Robertson County EMA**  
R. L. Douglas, Director 384-2186
- Robertson County Board of Education**  
Danny Whitlow, Superintendent (615) 384-5588
- Robertson County Sheriff**  
Gene Bollinger (615) 384-7972
- Robertson County Chamber of Commerce**  
(615) 384-3800
- MAYORS:**
- Robertson County Mayor**  
Howard Bradley (615) 384-0617
- City of Springfield Mayor**  
Billy Paul Carneal (615) 382-2200
- City of White House Mayor**  
Stan McAfee (615) 672-4350
- City of Millersville Mayor**  
Timothy Lassiter (615) 851-7143

**MAYORS: (continued)**

**City of Coopertown Mayor**

Danny Crosby (615) 382-4470

**City of Adams Mayor**

Omer Gene Brooksher (615) 696-2593

**MAYORS: (continued)**

**City of Ridgetop Mayor**

Mark Johnson – 859-0596

**City of Greenbrier Mayor**

Billy Wilson – 643-4531

**City of Cross Plains Mayor**

Barry Faulkner – 654-2555

**City of Orlinda Mayor**

Ricky Stark (615) 654-3366

**City of Cedar Hill Mayor**

Tom Richards (615) 696-4802

**POLICE DEPARTMENTS:**

**City of Springfield Police Chief**

Mike Wilhoit (615) 382-2225

**City of White House Police Chief**

Stan Hilgadiack (615) 672-4903

**City of Millersville Police Chief**

Ronnie Williams (615) 859-0850 Ext. 106

**City of Coopertown Police Department**

Acting Chief David Barrera (615) 382-7007

**City of Ridgetop Police Department**

Randall Adcock (615) 851-0203

**FIRE DEPARTMENTS:**

**City of Springfield Fire Chief**

David Greer (615) 384-4381

**City of White House Fire Department**

Joe Palmer (615) 672-5338

**City of Millersville Fire Chief**

Kirt Brinkley (615) 859-0880 Ext. 109

**City of Pleasant View Volunteer Fire Department**

(provides service to Coopertown)

Shane Ray (615) 746-9404 or (615) 746-1170

**City of Adams Fire Chief**

Ray Brown (615) 696-2593

**City of Ridgetop Fire Department**

Tony Reasoner (615) 851-4570

**City of Orlanda Fire Department**

Dusty Johnson (615) 654-2389

**City of Greenbrier Fire Department**

Billy Wilson (615) 643-4361

## **Robertson County Major Employers:**

1. Electrolux Home Products  
1100 Industrial Drive  
Springfield, TN 37172  
Product/Services: Electric and gas ranges  
Employees: 3300  
Human Resources Contact: Mike Norton – 384-2431  
On-Site Medical: No  
Union Affiliation: None
  
2. North Crest Medical Center  
100 NorthCrest Drive  
Springfield, TN 37172  
Product/Services: Healthcare  
Employees: 625  
Human Resources Contact: Amber King – 384-2411  
On-Site Medical: Yes  
Union Affiliation: None
  
3. Wal-Mart Super Center  
3360 Tom Austin Highway  
Springfield, TN 37172  
Product/Services: Retail  
Employees: 500  
Human Resources Contact: Kathy Nebel – 384-9561 x190  
On-Site Medical: First Aid  
Union Affiliation: None
  
4. Collins & Aikman  
801 Phil Jones Industrial Road  
Springfield, TN 37172  
Product/Services: Insulated and acoustical products  
Employees: 410  
Human Resources Contact: Rudy Rundlett – 384-6265  
On-Site Medical: First Aid Room  
Union Affiliation: None

**COUNTY ANNEX**

**RUTHERFORD COUNTY**

**Section 1: Continuity of Operation**

Refer to Regional/State Plan

**Section 2: Disease Surveillance**

Syndromic Surveillance, as well as reporting from local medical providers, will be used as part of disease surveillance. In addition, enhanced surveillance will be conducted as requested by the state health department.

**Section 3: Laboratory**

There are no private laboratories in Rutherford County who can confirm pandemic influenza. Therefore, laboratory testing will be performed at the state/regional level. The state laboratory will be responsible for communicating safety, testing protocols, and other laboratory information to clinical laboratories licensed in Tennessee.

**Section 4: Healthcare Planning**

Hospital Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Vent	Morgue Capacity	ED Beds	Total Staff
Middle TN Medical Center 400 North Highland Avenue Murfreesboro, TN 37130 615-396-4100 Rutherford County Administrator: Gordon Ferguson	286	214	26A, 16N	See HRTS	See HRTS	6 56ft sq refrig	33	1302
StoneCrest Medical Center 200 StoneCrest Blvd. Smyrna, Tn 37167 615-768-2000 Rutherford County Administrator: Neil A Heatherly	75	75	10A	See HRTS	See HRTS	4	24	420
VA-TVHS Murfreesboro 3400 Lebanon Road Murfreesboro, TN 37129 615-867-6000 Rutherford County Administrator: David Pennington	42 200+ Psych/LTC	42	10A	See HRTS	See HRTS	6 6X9 refrig room	6	1290

**Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Rutherford County Purchasing Officer.

Health department staff has completed required NIMS and ICS training which was done by the September 30, 2006 deadline. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

## **Section 6: Antivirals**

Refer to Regional/State Plan

## **Section 7: Community Interventions**

### **School Closing:**

Refer to Regional/State Plan

### **Rutherford County Public Schools:**

#### **Rutherford County Department of Education**

Harry Gill, Director (615) 893-5815

[gillh@rcs.k12.tn.us](mailto:gillh@rcs.k12.tn.us)

### **Rutherford County Private Schools:**

[Bellwood Christian Academy](#)

Douglas Winstead  
440 Sanbyrn Dr  
Murfreesboro TN 37130  
(615) 890-5553  
K,5,6,7,8,9,10,11,12  
Accreditation Categories: 4

[Bible Church Academy](#)

Linda Tipton  
6371 Bradeyville Pk  
Murfreesboro TN 37127  
(615) 895-4761  
K,1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 4

[Bill Rice Christian Academy](#)

Nathan Reeves  
627 Bill Rice Ranch Rd  
Murfreesboro TN 37129-4555  
(615) 893-2767  
K,1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 4

[Cedar Grove School](#)

Ralph Buckingham  
1640 Lascassas Hw  
Murfreesboro TN 37130  
(615) 895-9590  
Accreditation Categories: 1

[Cedar Hall School](#)

Gilbert Gordon  
3552 Rock Springs Rd  
Christiana TN 37037  
(615) 893-4015  
3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 4

[Franklin Road Christian School](#)

Steve Adams  
3124 Franklin Rd  
Murfreesboro TN 37128  
(615) 890-0894  
K,1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 2,4

[Genesis Rutherford Academy](#)

Daniel Pierce  
2320 Southgate Blvd.  
Murfreesboro TN 37128  
(615) 895-1961  
6,7,8,9,10,11,12  
Accreditation Categories: 1

[Lancaster Christian Academy](#)

Mrs. Lancaster  
150 Soccer Way  
Smyrna TN 37167  
(615) 223-0451  
PK,K,1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 4

[Middle Tennessee Christian School](#)

John L. Watson  
100 East M T C S Rd  
Murfreesboro TN 37130  
(615) 893-0602  
PK,PS,K,1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 3,4

[Murfreesboro Sda Elementary](#)

2815 Elam Rd  
Murfreesboro TN 37130  
(615) 896-9654  
1,2,3,4,5,6,7,8  
Accreditation Categories:

[Providence Christian Academy](#)

Ted Trainor  
410 De Jarnette La  
Murfreesboro TN 37130  
(615) 904-0902  
K,1,2,3,4,5,6,7,8  
Accreditation Categories: 4

[Rock Springs Christian Academy](#)

Johnny Halbrooks  
418 Rock Springs - Midland Rd  
Christiana TN 37037  
(615) 274-2535  
K,5,6,7,8,9,10,11,12  
Accreditation Categories: 4

[Rutherford Co Tlc - Kids First Found.](#)

Ralph Buckingham  
802 South Church St  
Murfreesboro TN 37130  
(615) 898-0051  
7,8,9,10,11,12  
Accreditation Categories: 1

[Rutherford Co. Community Learning Center](#)

Dr. Michael Payne  
400 W. Main St  
Murfreesboro TN 37130  
(615) 896-4501  
9,10,11,12  
Accreditation Categories: 1

[St Rose Of Lima Catholic School](#)

Sister Ann Marie Karlovic, O. P.  
1601 N Tennessee Blvd.  
Murfreesboro TN 37130-1651  
(615) 898-0555  
K,1,2,3,4,5,6,7,8  
Accreditation Categories: 2,3

[Stones River Academy - Kids First Found.](#)

Ralph Buckingham  
802 S. Church St  
Murfreesboro TN 37130  
(615) 848-0807  
K,1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 1

[Sylvan Learning Center 1014](#)

Judith Hennessy  
610 W College St  
Suite 147  
Murfreesboro TN 37130  
(615) 893-3542  
K,1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 3

**Section 8: Communication**

Information regarding pandemic flu will be broadcast through government access television stations, traditional news media, print materials, web-sites and e-mail lists.

## **Section 9: Workforce and Psychosocial Support**

### **American Red Cross**

Assistance with food, clothing, medication, shelter, utilities

Linda Skinner, Director (615) 893-4272

[skinnerl@hot-redcross.org](mailto:skinnerl@hot-redcross.org)

### **Guidance Center**

Substance Abuse Services

118 North Church Street

Murfreesboro TN 37130

Director, Phone: (615) 893-0770

### **United Way**

Food (Meals On Wheels), fund raising

Dr. Tom Starling, President (615) 893-7303

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR RUTHERFORD COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

**I. Lead Agency:**

**Rutherford County Health Department**

André Fresco, Director (615) 898-7701

[Andre.Fresco@state.tn.us](mailto:Andre.Fresco@state.tn.us)

**II. Support Agencies:**

**Rutherford County Mayor**

Ernest Burgess (615) 898-7746

**Rutherford County EMA**

Roger Allen, Director (615) 898-7764

[rallen@rutherfordcounty.org](mailto:rallen@rutherfordcounty.org)

**Rutherford County EMS**

Randy White, Director (615) 904-7533

[rwhite@rutherfordcounty.org](mailto:rwhite@rutherfordcounty.org)

**Rutherford County Agricultural Extension**

Dewayne Trail, Director (615) 898-7710

[mtrail2@utk.edu](mailto:mtrail2@utk.edu)

**Rutherford County Sheriff Department**

Capt. Steve Spence, Coordinator (615) 907-5881

[sspence@rutherfordcounty.org](mailto:sspence@rutherfordcounty.org)

**Murfreesboro Police Department**

Glenn Chrisman, Chief (615) 849-1670

[gchrisman@ci.murfreesboro.tn.us](mailto:gchrisman@ci.murfreesboro.tn.us)

**Department of Human Services**

Robert Priddy, area manager (615) 848-5107 ext.104

**Rutherford County Department of Education**

Harry Gill Jr., Director (615) 893-5815

[gillh@rcs.k12.tn.us](mailto:gillh@rcs.k12.tn.us)

**II. Support Agencies:  
(continued)**

**County Medical Examiner**

Bart Warner, M.D. (615) 890-4908

Pager (800) 439-4894

[bartonmd@bellsouth.net](mailto:bartonmd@bellsouth.net)

**County Coroner**

Mike Nunley (615)898-7790

[mnunley@rutherfordcounty.org](mailto:mnunley@rutherfordcounty.org)

**American Red Cross**

Linda Skinner, Director (615) 893-4272

[skinnerl@hot-redcross.org](mailto:skinnerl@hot-redcross.org)

**City of Murfreesboro Department of Education**

Marilyn Mathis, Director (615) 893-2313

[marilyn.mathis@cityschools.net](mailto:marilyn.mathis@cityschools.net)

**Rural Health Clinic**

Eagleville Medical Clinic

341 South Main Street

P.O. Box 149

Eagleville, TN 37060

Director: (615) 274-6207

<http://www.eaglevilletn.com>

## **Rutherford County Major Employers:**

1. Nissan Motor Manufacturing Corp, USA  
983 Nissan Blvd.  
Smyrna, TN 37167  
Products/Services: Small Truck and Cars  
Employees: 8,100  
Human Resources Contact: Cathy Ferrand - 615-459-1944  
On-Site Medical: Yes  
Union Affiliation: None
  
2. Rutherford County Government  
Courthouse Suite 101  
Murfreesboro, TN 37130  
Products/Services: Government  
Employees: 4,136  
Human Resources Contact: Jeff Craig – 615-494-4480  
On-Site Medical: No  
Union Affiliation: None
  
3. Middle Tennessee State University  
110 Cope Administration Building  
Murfreesboro, TN 37132  
Products/Services: School  
Employees: 1,936  
Human Resources Contact: Wendy Brown – 615-898-5134  
On-Site Medical: Yes  
Union Affiliation: None
  
4. Ingram Book Company  
One Ingram Boulevard  
La Vergne, TN 37086  
Products/Services: Books, Audio Tapes, Magazines  
Employees: 1,913  
Human Resources Contact: Wayne Keegan – 615-213-5803  
On-Site Medical: Yes  
Union Affiliation: None
  
5. Bridgestone/Firestone Inc.  
1201 Bridgestone Parkway  
La Vergne, TN 37086  
Products/Services: Bus, Truck, Light Truck & Passenger Tires  
Employees: 1,873  
Human Resources Contact: 615-793-7581  
On-Site Medical: Yes  
Union Affiliation: URW union

6. State Farm Insurance  
2500 Memorial Blvd.  
Murfreesboro, TN 37131  
Products/Services: Insurance  
Employees: 1,506  
Human Resources Contact: Rod Bray – 615-692-6564  
On-Site Medical: Yes  
Union Affiliation: None
7. Alvin C. York Veterans  
3400 Lebanon Road  
Murfreesboro, TN 37130  
Products/Services: Health Care  
Employees: 1,411  
Human Resources Contact: Deborah McDaniel – 615-867-6000  
On-Site Medical: Yes  
Union Affiliation: None
8. Middle Tennessee Medical Center  
400 N. Highland Ave.  
Murfreesboro, TN 37130  
Products/Services: Health Care  
Employees: 1,300  
Human Resources Contact: Carol Bragdon - 615-849-4100  
On-Site Medical: Yes  
Union Affiliation: None
9. Asurion  
Products/Services: Wireless Device Purchasing & Replacements  
1850 Midway Lane  
Smyrna, TN 37167  
Employees: 1,200  
Human Resources Contact: 615-459-7460  
On-Site Medical: Unknown  
Union Affiliation: Unknown
10. Cinram, Inc.  
400 Sanford Road  
La Vergne, TN 37086  
Products/Services: Pre-recorded Multimedia Devices  
Employees: 1,125  
Human Resources Contact: Carlos Ortiz – 615-287-3903  
On-Site Medical: Yes  
Union Affiliation: None

**COUNTY ANNEX**

**STEWART COUNTY**

**Section 1: Continuity of Operations**

With the guidance of state and regional health office, the Stewart County Health Department will provide full services as needed with the assumption that staff is available. If the time comes that staff become ill or unable to come to work due to illness, taking care of their families, fear or other reasons, the services of the health department under the direction of the regional health office will be tailored to meet the needs of the community.

Refer to State/Regional Plan.

**Section 2: Disease Surveillance**

The health department will collaborate with Dover Medical Center to ensure reporting of influenza data to the state is timely and accurate.

Refer to State/Regional Plan.

**Section 3: Laboratory**

There are no laboratory services in Stewart County.

Refer to State/Regional Plan.

**Section 4: Healthcare Planning**

There are no acute care facilities in Stewart County. The closest hospitals are

Trinity Hospital  
5001 Main Street  
Erin, Tennessee 37061  
(931) 289-4211

Gateway/Triad Health System  
771 Madison Street  
Clarksville, Tennessee 37043  
(931) 552-6622

Henry County Medical Center  
301 Tyson Avenue  
Paris, Tennessee 38242  
(731) 642-1220

Refer to State/Regional Plan.

**Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Montgomery County Purchasing Office.

Health department staff completed NIMS and ICS training by the September 30, 2006 deadline and will maintain compliance. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

### **Section 6: Antivirals**

No county specific information is available  
Refer to State/Regional Plan.

### **Section 7: Community Interventions**

Refer to State/Regional Plan.

#### **Schools:**

Stewart County School System Director  
Dr. Phillip Wallace (931) 232 5176

Stewart County High School Director of Health Services  
Denise Peppard (931) 232-5179, fax (931) 232-3119  
[denisepeppard@stewartk12.tn.us](mailto:denisepeppard@stewartk12.tn.us)

Stewart County Coordinated School Health Program Director  
Elaine Jackson (931) 232-5351 ext. 114, fax (931) 232-3123  
[elainejackson@stewart.k12.tn.us](mailto:elainejackson@stewart.k12.tn.us)

Doalnara Academy Principal  
Ted Lee (931) 232-8903

The Stewart County School System is in the process of developing a Pandemic Response Plan.

The health department will work closely with the Chamber of Commerce, the county mayor's office, EMA, and other agencies to ensure accurate and timely information communication so local businesses can act accordingly.

**Industry:**

See attached list of major employers.

**Section 8: Communication**

*The Stewart/Houston County Times* (931) 232-5421  
310 Spring Street Fax (931) 232-8224  
Dover 37058

Current information will be available on the TDH website at [www.state.tn.us/health](http://www.state.tn.us/health).

**Section 9: Workforce and Psychosocial Support**

Centerstone  
1613 Donelson Parkway  
Dover 37058  
Mental health & substance abuse counseling (931) 232-6664  
Red Cross  
Disaster relief: food, shelter, health & mental health (931) 645-6401

Refer to Regional Plan for region-wide workforce support measures.

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR STEWART COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

- I. Lead Agency:** **Stewart County Health Department Director**  
Evelyn Vaillencourt (931) 232-5329 Ext. 111  
[Evelyn.Vaillencourt.@state.tn.us](mailto:Evelyn.Vaillencourt.@state.tn.us)
- II. Support Agencies:** **Stewart County Mayor**  
Rick Joiner (931) 232-3100 fax (931) 232-3111  
[stewartcountymayor@mchsi.com](mailto:stewartcountymayor@mchsi.com)
- Stewart County Emergency Medical Services Director**  
Greg Barrow (931) 232-3093 [stewartcoems@yahoo.com](mailto:stewartcoems@yahoo.com)
- Stewart County Sheriff**  
John Vinson (931) 232-5322
- Stewart County Emergency Management Agency Director**  
Clint Mathis (931) 320-5783
- Department of Human Services County Manager**  
Sherion Jackson (931) 232-5304 Ext. 101  
[sherion.jackson@state.tn.us](mailto:sherion.jackson@state.tn.us)  
Henry Washington, Jr. Area Manager  
(931) 232-5304 ext. 106 or (931) 648-5500 ext. 103,  
fax (931) 572-1666  
[henry.washington@state.tn.us](mailto:henry.washington@state.tn.us)
- Stewart County Chamber of Commerce Director**  
Terry Crutcher (931) 232-8290  
[stewartcountycha@bellsouth.net](mailto:stewartcountycha@bellsouth.net)
- Stewart County Fire Service Chief**  
Jeff Milton (931) 232-7126  
[miltonscfd@yahoo.com](mailto:miltonscfd@yahoo.com)
- Stewart County E911 Coordinator**  
Mike Smothers (931) 232-2205 fax (931) 232-4799

**POLICE DEPARTMENTS:**

**Cumberland City Police Chief**

Jason Gillespie (931) 232-827-3500 [ccitypd@msn.com](mailto:ccitypd@msn.com)

**City of Dover Police Chief**

Kim Wallace (931) 232-5907 [kimwallace@mchsi.com](mailto:kimwallace@mchsi.com)

**OTHER:**

**US Fish and Wildlife Service, Cross Creeks National Wildlife Refuge Manager**

Karen Pacheco (931) 232-9359 [karen\\_pacheco@fws.gov](mailto:karen_pacheco@fws.gov)

**Dover City Manager**

Jimmy Scurlock (931) 232-5907 [jscurlock@dovertn.com](mailto:jscurlock@dovertn.com)

**City of Dover Mayor**

Lesa Fitzhugh (931) 232-5907 or (931) 232-7824  
[mayor@dovertn.com](mailto:mayor@dovertn.com)

**Cumberland City Mayor**

Gary Vaughn (931) 827-2000

**Dover Medical Clinic Director of Ambulatory Services**

Paul Miller (931) 551-1014 [pmiller@ghsystem.com](mailto:pmiller@ghsystem.com)

**Manor House of Dover Administrator**

Juanita Stapp (931) 232-6902

**Tennessee Quality Home Care Director of Nursing**

Larry Lafferty (931) 232-8013 [preacher@clarksville.com](mailto:preacher@clarksville.com)

**Anglin Funeral Home Inc. Owner/Director**

Wayne Anglin (931) 232-5454 [cwanglin@gmail.com](mailto:cwanglin@gmail.com)

**Red Cross Emergency Services Local Contact**

Dr. Rita Tinsley (931) 232-7868 [dockrat@compu.net](mailto:dockrat@compu.net)

**Tennessee Emergency Management Agency Area Coordinator**

Joe Kennedy (931) 741-0231 [jkennedy@tnema.org](mailto:jkennedy@tnema.org)

Emergency number (800) 262-3400

Local contact: Joseph Pyland (931) 232-9359

[jbpyland1357@wmconnect.com](mailto:jbpyland1357@wmconnect.com)

## **Stewart County Major Employers:**

1. TVA – Cumberland Fossil Fuel Plant  
815 Cumberland City Rd.  
Cumberland City, TN 37050  
Product/Services: Electricity generation  
Employees: 363  
Human Resources Contact: Lee Boggs – 931-827-6255  
On-Site Medical: Yes  
Union Affiliation: IBT (International Brotherhood of Teamsters)
  
2. Stewart County Board of Education  
1031 Spring St.  
PO Box 433  
Dover, TN 37058  
Product/Services: Education  
Employees: 350  
Human Resources Contact: Phillip Wallace, Director – 931-232-5176  
On-Site Medical: Yes  
Union Affiliation: No
  
3. Temple Inland  
150 Temple Dr.  
Cumberland City, TN 37050  
Product/Services: Wallboard  
Employees: 158  
Human Resources Contact: Kristy Spurgeon – 931-827-4600  
On-Site Medical: Yes  
Union Affiliation: No
  
4. Stewart County  
PO Box 487  
Dover, TN 37058  
Product/Services: Local government  
Employees: 145  
Human Resources Contact: Margie Smith, Administrative Asst. – 931-232-3100  
On-Site Medical: No  
Union Affiliation: No
  
5. Manor House of Dover  
537 Spring St.  
PO Box 399  
Dover, TN 37058  
Product/Services: Healthcare  
Employees: 83  
Human Resources Contact: Glenda Levester – 931-232-6902  
On-Site Medical: Yes  
Union Affiliation: No

6. Nashville Wire Products  
720 Natcor Dr.  
Dover, TN 37058  
Product/Services: Wire display racks  
Employees: 73  
Human Resources Contact: Cindy Tilson – 615-742-2680  
On-Site Medical: No  
Union Affiliation: No
7. Sentry Armor  
1 Sentry Drive  
Dover, TN 37058  
Product/Services: Bullet-proof vests  
Employees: 46  
Human Resources Contact: Rita Collins – 931-232-5341  
On-Site Medical: No  
Union Affiliation: No
8. Tennessee Wire Tech. LLC  
1350 Highway 149 West  
Cumberland City, TN 37050  
Product/Services: Wire Harness Assembly Services  
Employees: 42  
Human Resources Contact: Freda Whitaker – 931-827-4000  
On-Site Medical: No  
Union Affiliation: No
9. City of Dover  
625 Donelson Parkway  
PO Box 447  
Dover, TN 37058  
Product/Services: Local government  
Employees: 41  
Human Resources Contact: Jimmy Scurlock , City Manager – 931-232-5907  
On-Site Medical: No  
Union Affiliation: No
10. Piggly Wiggly  
1536 Donelson Pkwy  
Dover, TN 37058  
Product/Services: Retail Grocer  
Employees: 35  
Human Resources Contact: Brian Dill, Manager – 931-232-7024  
On-Site Medical: No  
Union Affiliation: No

**COUNTY ANNEX**

**SUMNER COUNTY**

**Section 1: Continuity of Operations**

Refer to State/Regional Plan.

**Section 2: Disease Surveillance**

Syndromic Surveillance, as well as reporting from local medical providers, will be used as part of disease surveillance. In addition, enhanced surveillance will be conducted as requested by the state health department.

**Section 3: Laboratory**

There are no private laboratories in Sumner County that can confirm Pandemic influenza. Therefore, laboratory testing will be performed at the regional/state level. The state laboratory will be responsible for communicating safety, testing protocols, and other laboratory information to clinical laboratories licensed in Tennessee.

**Section 4: Healthcare Planning**

<b>Hospital Name and Address</b>	<b>Licensed Beds</b>	<b>Staffed Beds</b>	<b>ICU Beds</b>	<b>Negative Pres</b>	<b>Vent</b>	<b>Morgue Capacity</b>	<b>ED Beds</b>	<b>Total Staff</b>
Hendersonville Medical Center 355 New Shackle Island Rd Hendersonville, TN 37075 615-338-1000 Sumner County Administrator: Mike Esposito	110	75	10A	See HRTS	See HRTS	0	15	475
Portland Medical Center 105 Redbud Drive Portland, TN 37148 615-865-0300 Sumner County Administrator: Mike Esposito	38	38	4A	See HRTS	See HRTS	0	5	100
Sumner Regional Medical Center 555 Hartsville Pike Gallatin, TN 37066 615-452-4210 Sumner County Administrator: William Sugg	155	120	10A	See HRTS	See HRTS	2	20	1100

**Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Sumner County Purchasing Officer.

Health department staff are in the process of completing required NIMS and ICS training by September 30, 2006 deadline. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

### **Section 6: Antivirals**

Refer to State/Regional Plan.

### **Section 7: Community Interventions**

#### **School Closings:**

Refer to State/Regional Plan.

#### **Schools:**

Jack Anderson Elementary School  
250 Shutes Lane  
Hendersonville, TN 37075  
Phone: (615) 264-5830  
Principal: Carolyn Lassiter

Beech Elementary School  
3120 Long Hollow Pike  
Hendersonville, TN 37075  
Phone: (615) 824-2700  
Principal: Brenda Green

Benny Bills Elementary School  
1030 Union School Road  
Gallatin, TN 37066  
Phone: (615) 451-6577  
Principal: Ken Henderson

Bethpage Elementary School  
420 Old Hwy 31 E  
Bethpage, TN 37022  
Phone: (615) 841-3212  
Principal: Bill Johnson

Clyde Riggs Elementary School  
211 Fountain Head Road  
Portland, TN 37148  
Phone: (615) 325-2391  
Principal: Steve Hilgadiack

Gene Brown Elementary School  
115 Gail Drive  
Hendersonville, TN 37075  
Phone: (615) 824-8633  
Principal: Doug Binkley

George Whitten Elementary School  
140 Scotch Street  
Hendersonville, TN 37075  
Phone: (615) 824-3258  
Principal: Adam Cripps

Guild Elementary School  
1018 South Water Street  
Gallatin, TN 37066  
Phone: (615) 452-5583  
Principal: Lance Taylor

H.B. Williams Elementary School  
115 South Palmers Chapel  
White House, TN 37188  
Phone: (615) 672-6432  
Principal: Ellen Brown

Howard Elementary School  
805 Long Hollow Pike  
Gallatin, TN 37066  
Phone: (615) 452-3025  
Principal: Cindy Swafford

Indian Lake Elementary School  
505 Indian Lake Road  
Hendersonville, TN 37075  
Phone: (615) 824-6810  
Principal: Jewell McGhee

Lakeside Park Elementary School  
204 Dolphus Drive  
Hendersonville, TN 37075  
Phone: (615) 824-5151  
Principal: Vicki Shelton

Madison Creek Elementary School  
1040 Madison Creek Road  
Goodlettsville, TN 37072  
Phone: (615) 859-4991  
Principal: Jim Daniels

Merroll Hyde Magnet School  
128 Township Drive  
Hendersonville, TN 37075  
Phone: (615) 264-6543  
Principal: Brad Schreiner

Millersville Elementary School  
1248 Louisville Hwy  
Goodlettsville, TN 37072  
Phone: (615) 859-1439  
Principal: Olivia Isenberg

Nannie Berry Elementary School  
138 Indian Lake Road  
Hendersonville, TN 37075  
Phone: (615) 822-3123  
Principal: Kathy Kimble

North Sumner Elementary School  
1485 North Sumner Road  
Bethpage, TN 37022  
Phone: (615) 888-2281  
Principal: Terry Herndon

Oakmont Elementary School  
3323 Hwy 76  
Cottontown, TN 37048  
Phone: (615) 325-5313  
Principal: Jeff Witt

Union Elementary School  
516 Carson Street  
Gallatin, TN 37066  
Phone: (615) 452-0737  
Principal: Billy Nolen

Vena Stuart Elementary School  
780 Hart Street  
Gallatin, TN 37066  
Phone: (615) 452-1486  
Principal: Brenda Valentine

Walton Ferry Elementary School  
732 Walton Ferry Road  
Hendersonville, TN 37075  
Phone: (615) 824-3217  
Principal: Danny Sullivan

Watt Hardison Elementary School  
300 Gibson Street  
Portland, TN 37148  
Phone: (615) 325-3233  
Principal: Theresa Levatino

Westmoreland Elementary School  
3012 Thompson Lane  
Westmoreland, TN 37186  
Phone: (615) 644-2340  
Principal: Linda Cash

Wiseman Elementary School  
922 South Broadway  
Portland, TN 37148  
Phone: (615) 325-8580  
Principal: Dale Wix

Ellis Middle School  
100 Indian Lake Road  
Hendersonville, TN 37075  
Phone: (615) 264-6093  
Principal: Opal Poe

Hawkins Middle School  
487A Walton Ferry Road  
Hendersonville, TN 37075  
Phone: (615) 824-3456  
Principal: Jeff Helbig

Joe Shafer Middle School  
240 Albert Gallatin Boulevard  
Gallatin, TN 37066  
Phone: (615) 452-9100  
Principal: David Hallman

Knox Doss Middle School  
281 Big Station Camp Boulevard  
Gallatin, TN 37066  
Phone: (615) 206-0116  
Principal: Mike Brown

Portland Middle School  
604 South Broadway  
Portland, TN 37148  
Phone: (615) 325-4146  
Principal: Jim Butler

Rucker-Stewart Middle School  
350 Hancock Street  
Gallatin, TN 37066  
Phone: (615) 452-1734  
Principal: Andrew Turner

T.W. Hunter Middle School  
2101 New Hope Road  
Hendersonville, TN 37075  
Phone: (615) 822-4720  
Principal: Carla Easterling

Westmoreland Middle School  
4128 Hawkins Drive  
Westmoreland, TN 37186  
Phone: (615) 644-3003  
Principal: Danny Robinson

White House Middle School  
2020 Hwy 31 W  
White House, TN 37188  
Phone: (615) 672-4379  
Principal: Jerry Apple

Beech High School  
3126 Long Hollow Pike  
Hendersonville, TN 37075  
Phone: (615) 824-6200  
Principal: Frank Cardwell

E. B. Wilson Night School  
102 Indian Lake Road  
Hendersonville, TN 37075  
Phone: (615) 264-6085  
Principal: Cynthia Horner

Gallatin High School  
700 Dan Herron Drive  
Gallatin, TN 37066  
Phone: (615) 452-2621  
Principal: Rufus Lassiter

Hendersonville High School  
123 Cherokee Road  
Hendersonville, TN 37075  
Phone: (615) 824-6162  
Principal: Mike Shelton

Portland High School  
600 College Street  
Portland, TN 37148  
Phone: (615) 325-9201  
Principal: Janet Grogan

R.T. Fisher Alternative School  
455 North Boyers Street  
Gallatin, TN 37066  
Phone: (615) 451-6558  
Principal: Bob Gideon

Station Camp High School  
1040 Bison Trail  
Gallatin, TN 37066  
Phone: (615) 451-6551  
Principal: Art Crook

Westmoreland High School  
4300 Hawkins Drive  
Westmoreland, TN 37186  
Phone: (615) 644-2280  
Principal: Dewayne Oldham

White House High School  
508 Tyree Springs Road  
White House, TN 37188  
Phone: (615) 672-3761  
Principal: Jeff Cordell

Hendersonville Christian Academy  
355 Old Shackle Island Road  
Hendersonville, TN 37075  
Phone: (615) 824-1550  
Principal:

Sumner Academy  
464 Nichols Lane  
Gallatin, TN 37066  
Phone: (615) 452-1914  
Principal:

Southside Christian School  
1028 S. Water Avenue  
Gallatin, TN 37066  
Phone: (615) 452-5952  
Principal:

White House Christian Academy  
205 Spring Street  
White House, TN 37188  
Phone: (615) 672-9422  
Principal:

Pope John Paul II High School  
117 Caldwell Drive  
Hendersonville, TN 37075  
Phone: (615) 822-2375  
Principal:

**Colleges and Universities:**

Volunteer State Community College  
1480 Nashville Pike  
Gallatin, TN 37066-3188  
Phone: (615) 230-3358

**Industry:**

See attached listing of major employers.

**Social Distancing:**

Refer to State/Regional Plan.

**Mortuary Services:**

Refer to State/Regional Plan.

Community education awareness will be provided thru meetings with civic groups, Chambers of Commerce, factories, schools, special needs agencies, Faith community, etc., regarding Individual preparedness.



United Way of Sumner County  
Director: Mike McClanahan  
(615) 826-2977

Good Neighbor Mission and Crisis Center  
1188 Long Hollow Pike  
Gallatin, TN 37066  
(615) 452-4315

Refer to Regional Plan for region-wide work force support measures.

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR SUMNER COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

**I. Lead Agency: Sumner County Health Department**  
Mary Howard Hayes, Director (615) 206-1100  
[mary.hayes@state.tn.us](mailto:mary.hayes@state.tn.us)

**II. Support Agencies: Department of Human Services**  
Yvette Garrett, Area Manager (615) 451-5814

**Sumner County EMA Director**  
Ken Weidner (615) 452-7584

**Sumner County EMS Director**  
Dennis Wallace (615) 451-0429

**Sumner County Sheriff**  
Bob Barker (615) 451-6029

**MAYORS:**

**Sumner County Mayor**  
R. J. "Hank" Thompson (615) 452-3604

**City of Gallatin Mayor**  
Joanne Graves (615) 452-5400

**City of Hendersonville Mayor**  
Scott Foster (615) 822-1000

**City of Portland Mayor**  
Ken Wilber (615) 325-6776

**City of Westmoreland Mayor**  
Ricky Woodard (615) 644-3382

**City of White House Mayor**  
John Decker (615) 672-4350

**MAYORS: (continued)**

**City of Millersville Mayor**

Timothy Lassiter (615) 851-7143

**City of Goodlettsville City Manager**

Jim Thomas (615) 851-2231

**POLICE DEPARTMENTS:**

**City of Gallatin Police Department**

John Tisdale (615) 452-1313

**City of Goodlettsville Police Chief**

Terry Hutcherson (615) 851-2220

**City of Hendersonville Police Chief**

David Key (615) 264-5304

**City of Portland Police Department**

Robert A. West (615) 325-2061

**City of Westmoreland Police Chief**

Kevin Nation (615) 644-2222

**City of White House Police Chief**

Stan Hilgadiack (615) 672-4903

**City of Millersville Police Chief**

Ronnie Williams (615) 859-0850 Ext. 106

**FIRE DEPARTMENTS:**

**City of Gallatin Fire Department**

(615) 452-2771

**City of Goodlettsville Fire Chief**

Phillip Gibson (615) 851-2248

**City of Hendersonville Fire Chief**

Jamie Steele (615) 822-1119

**City of Portland Fire Department**

Robert A. West (615) 325-3400

**FIRE DEPARTMENTS: (continued)**

**City of Westmoreland Fire Chief**

Mark Jenkins (615) 644-2222

**City of White House Fire Department**

Joe Palmer (615) 672-5338

**City of Millersville Fire Chief**

Kirt Brinkley (615) 859-0880 Ext. 109

**CHAMBER OF COMMERCE:**

**City of Gallatin Chamber of Commerce**

(615) 452-4000

**City of Westmoreland Chamber of Commerce**

(615) 644-2147

**City of Portland Chamber of Commerce**

(615) 325-9032

**City of Hendersonville Chamber of Commerce**

(615) 822-7498

**City of White House Chamber of Commerce**

(615) 672-3937

## **Sumner County Major Employers:**

1. Sumner County Schools  
695 E. Main Street  
Gallatin, TN 37066  
Product/Services: Education  
Employees: 5021  
Human Resources Contact: Craig Ott – 615-451-5200  
On-Site Medical: No  
Union Affiliation: None
  
2. Digital Connections, Inc.  
152 Molly Walton Drive  
Hendersonville, TN 37075  
Product/Services: Data comm. and equip. services  
Employees: 190  
Human Resources Contact: Sara Jones – 615-826-5000  
On-Site Medical: No  
Union Affiliation: None
  
3. Gap, Inc.  
100 Gap Boulevard  
Gallatin, TN 37066  
Product/Services: Clothing distribution  
Employees: 1100  
Human Resources Contact: Kelly Mann – 615-230-2300  
On-Site Medical: No  
Union Affiliation: None
  
4. Sumner Regional Medical Center  
555 Hartsville Pike  
Gallatin, TN 37066  
Product/Services: Healthcare  
Employees: 1000  
Human Resources Contact: Amy Overstreet – 615-452-4210  
On-Site Medical: Yes  
Union Affiliation: None
  
5. Unipress USA, Inc  
Product/Services: Auto Parts  
201 Kirby Road  
Portland, TN 37148  
Employees: 600  
Human Resources Contact: Janna Finley – 615-325-7311  
On-Site Medical: RN on staff  
Union Affiliation: None

6. Peyton's Mid-South  
120 Kirby Road  
Portland, TN 37148  
Product/Services: Distribution center, McDonalds  
Employees: 500  
Human Resources Contact: Mike Dale – 615-325-8100  
On-Site Medical: Emergency Response Team  
Union Affiliation: None
7. Hendersonville Medical Center  
355 New Shackle Island Road  
Hendersonville, TN 37075  
Product/Services: Healthcare  
Employees: 478  
Human Resources Contact: Kreg Arnold – 615-338-1000  
On-Site Medical: Yes  
Union Affiliation: None
8. R.R. Donnelley & Sons  
801 Steam Plant Road  
Gallatin, TN 37066  
Product/Services: Commercial printing  
Employees: 390  
Human Resources Contact: Darren Christian – 615-452-5170  
On-Site Medical: No  
Union Affiliation: Unknown
9. Robert Bosch Corp.  
375 N. Belvedere Drive  
Gallatin, TN 37066  
Product/Services: Auto brakes  
Employees: 385  
Human Resources Contact: 615-230-5200  
On-Site Medical: Unknown  
Union Affiliation: None
10. OshKosh B'Gosh  
605 Hwy 76  
White House, TN 37188  
Product/Services: Distribute children's outerwear  
Employees: 375  
Human Resources Contact: Janie Giles – 615-672-4393  
On-Site Medical: No  
Union Affiliation: Food & Comm.

11. Imperial Group  
160 Kirby Road  
Portland, TN 37148  
Product/Services: Steel fabrication and plating  
Employees: 348  
Human Resources Contact: Sonja Wagner – 615-325-9224  
On-Site Medical: First Aid/CPR  
Union Affiliation: Refused to give
12. ABC Fuel Systems, Inc.  
300 ABC Boulevard  
Gallatin, TN 37066  
Product/Services: Auto fuel tanks  
Employees: 275  
Human Resources Contact: 615-451-6971  
On-Site Medical: Unknown  
Union Affiliation: None
13. Ingersoll Rand  
510 Hester Drive  
White House, TN 37188  
Product/Services: Distribute Power Tools  
Employees: 250  
Human Resources Contact: MaryAnn Keeton – 615-672-0321  
On-Site Medical: Emergency Response Team  
Union Affiliation: None
14. GF Office Furniture, Ltd.  
Product/Services: Business Furniture  
525 Steam Plant Road  
Gallatin, TN 37066  
Employees: 240  
Human Resources Contact: Stacy Harper - 452-9120  
On-Site Medical: First Aid/CPR  
Union Affiliation: Carpenters
15. United Structures of America  
214 Fountain Head Road  
Portland, TN 37148  
Product/Services: Pre-Engineered metal buildings  
Employees: 225  
Human Resources Contact: Carol Lindsey – 615-325-7351  
On-Site Medical: No  
Union Affiliation: None

16. Rogers Group  
245 Lower Station Camp  
Gallatin, TN 37066  
Product/Services: Stone  
Employees: 210  
Human Resources Contact: Betty Arnold – 615-452-3930  
On-Site Medical: No  
Union Affiliation: None
  
17. Fleetwood Homes  
1259 S. Water Avenue  
Gallatin, TN 37066  
Product/Services: Manufactured homes  
Employees: 200  
Human Resources Contact: Ginger Chambers – 615-451-0027  
On-Site Medical: No  
Union Affiliation: None
  
18. Wal-Mart Super Center  
204 N. Anderson Lane  
Hendersonville, TN 37075  
Product/Services: Retail  
Employees: 200  
Human Resources Contact: Ann Jenkins – 615-264-0770  
On-Site Medical: No  
Union Affiliation: Unknown

**COUNTY ANNEX**  
**TROUSDALE COUNTY**

**Section 1: Continuity of Operations**

Refer to State/Regional Plan

**Section 2: Disease Surveillance**

Syndromic Surveillance, as well as reporting from local medical providers, will be used as part of disease surveillance. In addition, enhanced surveillance will be conducted as requested by the state health department.

**Section 3: Laboratory**

There are no private laboratories in Trousdale County who can confirm Pandemic flu. Therefore, laboratory testing will be performed at the state/regional level. The state laboratory will be responsible for communicating safety, testing protocols, and other laboratory information to clinical laboratories licensed in Tennessee.

**Section 4: Healthcare Planning**

Hospital Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Vent	Morgue Capacity	ED Beds	Total Staff
Trousdale Medical Center	25	25	0	See HRTS	See HRTS	0	5	121
500 Church Street								
Hartsville, TN 37074								
615-374-2221								
Trousdale County								
Administrator: William Mize								

**Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Trousdale County Purchasing Officer.

Health department staff are in the process of completing required NIMS and ICS training by September 30, 2006 deadline. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

#### **Section 6: Antivirals**

Refer to State/Regional Plan.

#### **Section 7: Community Interventions**

##### **School Closings:**

Refer to State Plan.

##### **Schools:**

Trousdale County Elementary School  
115 Lock Six Road  
Hartsville, TN 37074  
Phone: (615)  
Principal:

Jim Satterfield Middle School  
210 Damascus Street  
Hartsville, TN 37074  
Phone: (615)  
Principal:

Trousdale County High School  
210 Damascus Street  
Hartsville, TN 37074  
Phone: (615)  
Principal:

**Colleges and Universities:**

Tennessee Technology Center  
716 McMurray Boulevard  
Hartsville, TN 37074  
Phone:

**Industry:**

See attached listing of major employers.

Community education awareness will be provided thru meetings with civic groups, Chambers of Commerce, factories, schools, special needs agencies, Faith community, etc., regarding Individual preparedness.

**Social Distancing:**

Refer to State/Regional Plan.

**Mortuary Services:**

Refer to State/Regional Plan.

**Section 8: Communication**

WTKN Radio	374-2111
<u>The Hartsville Vidette</u>	374-3556

**Section 9: Workforce and Psychosocial Support**

Department of Human Services

Refer to Regional Plan for region-wide work force support measures.

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR TROUSDALE COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

- I. Lead Agency: Trousdale County Health Department**  
Paula Campbell, Director (615) 374-2112  
[paula.campbell@state.tn.us](mailto:paula.campbell@state.tn.us)
- II. Support Agencies: Trousdale County Mayor**  
Jerry Clift (615) 374-2461
- Department of Human Services**  
Joanne Smith, Area Manager (615) 374-3513
- Trousdale County Sheriff**  
Ray Russell (615) 374-2114
- City of Hartsville Police Chief**  
Wayland Cothron (615) 374-3994
- City of Hartsville Fire Chief**  
Jimmy Anthony (615) 374-2525
- Trousdale County Director of Schools**  
Margaret Oldham (615) 374-2193
- Hartsville/Trousdale County Chamber of Commerce**  
Eleanor Ford (615) 374-9243
- Trousdale Emergency Management**  
(615) 374-9503
- Trousdale County Department of Human Services**  
(615) 374-3513
- Trousdale County Medical Center**  
Bill Mize (615) 374-2221
- Trousdale County EMS**  
Mike Ethridge (615) 374-9503

### **Trousdale County Major Employers:**

1. Mueller Refrigeration Products  
121 Rogers Street  
Hartsville, TN 37074  
Product/Services: Commercial refrigeration components  
Employees: 250  
Human Resources Contact: Al Frillman – 615-374-2124  
On-Site Medical: No  
Union Affiliation: None
  
2. Trousdale Medical Center  
500 Church Street  
Hartsville, TN 37074  
Product/Services: Healthcare  
Employees: 106  
Human Resources Contact: Kim Walker – 615-374-2221  
On-Site Medical: Yes  
Union Affiliation: None
  
3. General Spring LLC  
245 Warehouse Lane  
Hartsville, TN 37074  
Product/Services: Wire springs  
Employees: 55  
Human Resources Contact: Lois Rice – 800-497-3543  
On-Site Medical: No  
Union Affiliation: None
  
4. Hartsville Cabinet Millwork  
875 Hwy 10  
Hartsville, TN 37074  
Employees: 15  
Product/Services: Cabinets and countertops  
Human Resources Contact: Jerry Ford – 615-374-2203  
On-Site Medical: No  
Union Affiliation: None

**COUNTY ANNEX**  
**WILLIAMSON COUNTY**

**Section 1: Continuity of Operations**

Refer to Regional/State Plan.

**Section 2: Disease Surveillance**

Syndromic Surveillance, as well as reporting from local medical providers, will be used as part of disease surveillance. In addition, enhanced surveillance will be conducted as requested by the state health department.

**Section 3: Laboratory**

There are no private laboratories in Williamson County who can confirm pandemic influenza. Therefore, laboratory testing will be performed at the state/regional level. The state laboratory will be responsible for communicating safety, testing protocols, and other laboratory information to clinical laboratories licensed in Tennessee.

**Section 4: Healthcare Planning**

Contingency plan for health department services if limited staff availability:

- Temporarily offer services only from the Franklin site
- Follow the directives from regional and central office to limit non-essential services
- Solicit volunteers from volunteer database to assist in carrying out services
- Solicit school nurses if schools are closed
- Solicit staff from the Medical Reserve Corp
- Health department services that could be scaled back or alternative distribution of services
- Follow continuity of operations guidance from state.

Hospital Name and Address	Licensed Beds	Staffed Beds	ICU Beds	Negative Pres	Vent	Morgue Capacity	ED Beds	Total Staff
Williamson Medical Center	158	128	18A	See HRTS	See HRTS	6	17	1280
2021 Carothers Road								
Franklin, TN 37067								
615-435-5000								
Williamson County								
Administrator: Dennis Miller								

**Alternative Care Site:** Ag Expo Park  
(Large facility that may be used for overflow capacity for the hospital, morgue or distribution site)  
Employees in Tier 1 for vaccination 1280

## **Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

Supplies needed for vaccinations are maintained at the county health department. Additional supplies may be purchased through the Mid-Cumberland Regional Purchasing Office and Williamson County Purchasing Officer.

Health department staff has completed required NIMS and ICS training which was done by the September 30, 2006 deadline. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

## **Section 6: Antivirals**

Refer to Regional/State Plan.

## **Section 7: Community Interventions**

### **School Closing:**

Refer to Regional/State Plan.

### **Williamson County Public Schools Director**

Rebecca Sharber (615) 472-4000

**Schools:**

Brentwood High School  
5304 Murray Lane  
Brentwood, TN 37027  
615-472-4220  
Principal: Kevin Keidel

Centennial High School  
5050 Mallory Lane  
Franklin, TN 37067  
615-472-4270  
Principal: Terry Schrader

Fairview High School  
2595 Fairview Boulevard  
Fairview, TN 37062  
615-472-4400  
Principal: Tony Donen

Franklin High School  
810 Hillsboro Road  
Franklin, TN 37064  
615-472-4450  
Principal: Willie Dickerson

Independence High School  
1776 Declaration Way  
Thompson's Station, TN 37179  
615-472-4600  
Principal: Marilyn Webb

Middle College High School  
108 Everbright Avenue  
Franklin, TN 37064  
615-472-4670  
Principal: Harold Ford

Page High School  
6281 Arno Road  
Franklin, TN 37064  
615-472-4730  
Principal: Andrea Anthony

Ravenwood High School  
1724 Wilson Pike  
Brentwood, TN 37027  
615-472-4800  
Principal: Pam Vaden

Brentwood Middle School  
5324 Murray Lane  
Brentwood, TN 37027  
615-472-4250  
Principal: Kay Kendrick

Fairview Middle School  
7200 Cumberland Drive  
Fairview, TN 37062  
615-472-4430  
Principal: Brian Bass

Grassland Middle School  
2390 Hillsboro Road  
Franklin, TN 37069  
615-472-4500  
Principal: Susan Curtis

Heritage Middle School  
4803 Columbia Pike  
Thompson Station, TN 37179  
615-472-4540  
Principal: Paula Pulliam

Hillsboro Middle School  
5412 Pinewood Road  
Franklin, TN 37064  
615-472-4560  
Principal: Tracy Lampley

Page Middle School  
6262 Arno Road  
Franklin, TN 37064  
615-472-4760  
Principal: Josie Jacobs

Sunset Middle School  
200 Sunset Trail  
Brentwood, TN 37027  
615-472-5040  
Principal: Jason Pearson

Woodland Middle School  
1500 Volunteer Parkway  
Brentwood, TN 37027  
615-472-4930  
Principal: Priscilla Fizer

Bethesda Elementary School  
4907 Bethesda Road  
Thompson Station, TN 37179  
615-472-4200  
Principal: Steve Fisher

Chapman's Retreat Elementary School  
100 Secluded Lane  
Spring Hill, TN 37174  
615-472-4300  
Principal: Tom Guinane

College Grove Elementary School  
6668 Arno-College Grove Road  
College Grove, TN 37046  
615-472-4320  
Principal: Connie Kinder

Crockett Elementary School  
9019 Crockett Road  
Brentwood, TN 37027  
615-472-4340  
Principal: David Hood

Edmondson Elementary School  
851 Edmondson Pike  
Brentwood, TN 37027  
615-472-4360  
Principal: Marvin Wells

Fairview Elementary School  
2640 Fairview Boulevard  
Fairview, TN 37062  
615-472-4380  
Principal: Ann Lewis

Grassland Elementary School  
6803 Manley Lane  
Brentwood, TN 37027  
615-472-4480  
Principal: Ann Gordon

Heritage Elementary School  
4801 Columbia Pike  
Thompson Station, TN  
37179  
615-472-4520  
Principal: Jane Franks

Hillsboro Elementary School  
5412 Pinewood Road  
Franklin, TN 37064  
615-472-4560  
Principal: Tracy Lampley

Hunters Bend Elementary School  
2121 Fieldstone Parkway  
Franklin, TN 37064  
615-472-4580  
Principal: Laci Coppins

Kenrose Elementary School  
1702 Raintree Parkway  
Brentwood, TN 37027  
615-472-4630  
Principal: Mike Parman

Lipscomb Elementary School  
8011 Concord Road  
Brentwood, TN 37027  
615-472-4650  
Principal: Michelle Contich

Nolensville Elementary School  
7250 Nolensville Road  
Nolensville, TN 37135  
615-472-4690  
Principal: Beth Ferguson

Oak View Elementary School  
2390 Henpeck Lane  
Franklin, TN 37064  
615-472-4710  
Principal: Denise Goodwin

Pinewood Elementary School  
7510 Pinewood Road  
Primm Springs, TN 38476  
615-472-4780  
Principal: David Davis

Scales Elementary School  
6430 Murray Lane  
Brentwood, TN 37027  
615-472-4830  
Principal: Rick West

Sunset Elementary School  
100 Sunset Trail  
Brentwood, TN 37027  
615-472-5020  
Principal: Lynn Winters

Trinity Elementary School  
4410 Murfreesboro Road  
Franklin, TN 37064  
615-472-4850  
Principal: Liz Vest

Walnut Grove Elementary School  
326 Stable Road  
Franklin, TN 37069  
615-472-4870  
Principal: Jay Jordan

Westwood Elementary School  
411 Hwy. 96 West  
Fairview, TN 37062  
615-472-4890  
Principal: Nancy Simpkins

Winstead Elementary School  
4080 Columbia Pike  
Franklin, TN 37064  
615-472-4910  
Principal: Anita Anderson

**Williamson County Private Schools:**

Battle Ground Academy  
John Griffith  
336 Ernest Rice La  
Franklin TN 37069  
(615) 794-3501  
K,1,2,3,4,5,6,8,9,10,11,12  
Accreditation Categories: 3

Benton Hall School  
Rob Mc Fadden  
2422 Bethlehem Loop  
Franklin TN 37069  
1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 1,3

Brentwood Academy  
Curt Masters  
219 Granny White Pk  
Brentwood TN 37027  
(615) 373-0611  
6,7,8,9,10,11,12  
Accreditation Categories: 3,4

Currey Ingram Academy  
Kathleen G. Rayburn  
6544 Murray La  
Brentwood TN 37027  
(615) 507-3242  
K,1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories:

Faith Apostolic Christian

G. B. Mangrum

2886 Fairview Blvd.

Fairview TN 37062

(615) 799-8076

K,1,2,3,4,5,6,7,8,9,10,11,12

Accreditation Categories: 4

Franklin Christian Academy

Jerry Sams

PO Box 157

Franklin TN 37067

(615) 599-9229

7,8,9,10,11,12

Accreditation Categories: 4

Franklin Classical School

Tina Gilchrist

PO Box 1601

Franklin, TN 37067

6,7,8,9,10,11,12

Accreditation Categories

Heritage Covenant School

Rev. David O. Jones

PO Box 1333

Franklin TN 37065

(615) 790-1919

K,1,2,3,4,5,6,7,8,9,10,11,12

Accreditation Categories: 4

Montessori School Of Franklin

Kathy Conlin

1325 West Main St

Suite G

Franklin TN 37064

(615) 794-0567

PK,K,1,2,3

Accreditation Categories: 1

St Matthew Catholic School

Barby Magness  
533 Sneed Rd  
Franklin TN 37069  
(615) 662-4044  
K,1,2,3,4,5,6,7,8  
Accreditation Categories: 2,3

Sylvan Learning Center 1018

Kim Lusky  
1113 Murfreesboro Rd, Suite 304  
Franklin TN 34064  
(615) 790-8775  
K,1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 3

Trinity Education Center

David Schindel  
4526 South Carothers Rd  
Franklin TN 37064  
(615) 794-6447  
K,1,2,3,4,5,6,7,8,9,10,11,12  
Accreditation Categories: 4

Willow Hall Academy

Cavalyn N. Muller  
4092 Carters Creek Pk  
Franklin TN 37064  
(615) 790-1975  
K,1,2,3,4,5,6,7,8  
Accreditation Categories: 3

**Section 8: Communication**

Information regarding pandemic flu will be broadcast through three government access television stations, traditional news media, print materials, web-sites and e-mail lists.

**Section 9: Workforce and Psychosocial Support**

Centerstone  
Becky Stroll - Mental health counseling services (615) 463-6600

Graceworks Ministries: [info@graceworksministries.net](mailto:info@graceworksministries.net)  
Assistance with food, clothing, medication, shelter, utilities  
Cheryl King (615) 794-9055 Ext. 11  
Jane Allen, RN (615) 794-9055 Ext. 17

The Guidance Center in Franklin Assistance with food, medicine, utilities, transportation Julie M. Cain	(615) 794-9973
Williamson County Chapter of American Red Cross: Assistance with food, clothing, medication, shelter, utilities Mary Foster	(615) 790-5785
Mid-Cumberland Community Action Agency: Transportation Rogers Anderson	(615) 790-5700
Mid-Cumberland Human Resource Agency Food Meals On Wheels	(615) 790-9287
Cools Springs Ministry Tutoring and Mentoring for Children, Senior Adult and Counseling Services. Sheryl Cook or Farrar Moore	(615) 573-5061
Stephens Ministries Counseling services First United Methodist Church	(615) 794-2734

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR WILLIAMSON COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

- I. Lead Agency:** **Williamson County Health Department**  
Becky Brumley (615) 794-1542  
[becky.brumley@state.tn.us](mailto:becky.brumley@state.tn.us)
- II. Support Agencies:** **Williamson County Emergency Management Agency**  
Mike Thomspson (615) 790-5752
- Williamson County Rescue Squad**  
Todd Bowman (615) 790-5821
- Williamson County Sheriff's Department**  
Ricky Headley (615) 790-5560
- Williamson Medical Center EMS Director**  
Allen Lovett (615) 435-5591
- Department of Human Services**  
Karen Johnson, area manager, (615) 790-5500
- MAYORS:**
- Williamson County Mayor**  
Rogers Anderson (615) 790-5700
- City of Brentwood Mayor**  
Ann Dunn (615) 370-2702
- City of Fairview Mayor**  
Ken Bryson (615) 799-2484
- City of Franklin Mayor**  
Tom Miller (615) 791-3217
- City of Nolensville Mayor**  
Tommy Dugger (615) 776-5572

**MAYORS: (continued)**

**City of Thompson Station Mayor**

Cherry Jackson (615) 794-6978

**City of Spring Hill Mayor**

Danny Leverette (615) 599-2614

**FIRE DEPARTMENTS:**

**City of Arrington Volunteer Fire Department Chief**

Leslie Smithson (615) 395-7647

**City of Brentwood Fire Department Chief**

Kenny Lane (615) 371-0170

**City of College Grove Volunteer Fire Department Chief**

Bob Moran (615) 868-7131

**City of Fairview Fire Department Chief**

Mike Cooper (615) 799-0307

**City of Flat Creek Bethesda Vol. Fire Department Chief**

Frank Purvis (615) 595-1083

**City of Franklin Fire Department Chief**

Rocky Garzarek (615) 791-3270

**City of Nolensville Volunteer Fire Department Chief**

Presley Hughes (615) 776-5050

**City of Peytonsville Volunteer Fire Department Chief**

Lula Heithcock (615) 790-5621

**City of Spring Hill Fire Department Chief**

Jim Swindle (615) 599-2614

**POLICE DEPARTMENTS:**

**City of Brentwood Police Department Chief**

Ricky Watson (615) 371-0160

**City of Fairview Police Department Chief**

Terry Harris (615) 799-2435

**POLICE DEPARTMENTS: (continued)**

**City of Franklin Police Department Chief**

Jackie Moore (615) 794-2513

**City of Nolensville Police Department Chief**

Paul Rigsby (615) 776-6685

**City of Spring Hill Police Department Chief**

John Smith (615) 599-2614

## **Williamson County Major Employers:**

1. Cool Springs Galleria Mall  
1800 Galleria Blvd Ste 2075  
Franklin, TN 37067-6184  
Product/Services: Retail  
Employees: 3,500  
Human Resources Contact: Doug Frady – 615- 771-2050  
On-Site Medical: No  
Union Affiliation: None
  
2. Williamson County Public Schools  
1320 W Main St.  
Franklin, TN 37064-2723  
Product/Services: Education  
Employees: 3,214  
Human Resources Contact: Judith Loony – 615-472-4056  
On-Site Medical: No  
Union Affiliation: None
  
3. Century II Staffing  
278 Franklin Road, Suite 350  
Brentwood, TN 37027  
Product/Services: Staffing  
Employees: 3,000  
Human Resources Contact: Jennifer Lei – 615-665-9060  
On-Site Medical: No  
Union Affiliation: None
  
4. Randstad Work Solutions  
2000 Mallory Ln.  
Franklin, TN 37067  
Product/Services: Staffing  
Employees: 2,230  
Human Resources Contact: Aryn Smith – 615-771-0939  
On-Site Medical: No  
Union Affiliation: None
  
5. Primus Automotive Financial Services  
9009 Carothers Pkwy  
Franklin, TN 37067-1634  
Product/Services: Financial  
Employees: 1,500  
Human Resources Contact: 615-315-7900  
On-Site Medical: No  
Union Affiliation: None

6. William County Government  
1320 W Main St  
Franklin, TN 37064  
Product/Services: Government  
Employees: 1,076  
Contact: Christine Hale – 615-591-8504  
On-Site Medical: No  
Union Affiliation: None
  
7. Williamson Medical Center  
2021 Carothers Road  
Franklin, TN 37067  
Product/Services: Healthcare  
Employees: 905  
Human Resources Contact: Deborah Foster – 615-435-5000  
On-Site Medical: Yes  
Union Affiliation: None
  
8. Comdata Corp.  
5301 Maryland Way  
Brentwood, TN 37027  
Product/Services: Payment Service  
Employees: 864  
Human Resources Contact: Diane Cothren – 615-370-7000  
On-Site Medical: No  
Union Affiliation: None
  
9. Enterprise Rent-A-Car Co. of Tenn.  
284 Malory Station Rd.  
Franklin, TN 37067  
Product/Services: Auto Rental  
Employees: 834  
Human Resources Contact: Heather Strickland – 615-390-9681  
On-Site Medical: None  
Union Affiliation: None
  
10. Community Health Systems  
4000 Meridian Boulevard  
Franklin, TN 37067  
Product/Services: Healthcare  
Employees: 701  
Human Resources Contact: LeAnne Reeves – 615-465-7000  
On-Site Medical: Yes  
Union Affiliation: None

**COUNTY ANNEX**

**WILSON COUNTY**

**Section 1: Continuity of Operations**

Refer to State/Regional Plan.

**Section 2: Disease Surveillance**

Syndromic surveillance, as well as reporting from local medical providers, will be used as part of disease surveillance. In addition, enhanced surveillance will be conducted as requested by the state health department.

**Section 3: Laboratory**

Laboratory testing will be performed at the state/regional level. The state laboratory will be responsible for communicating safety, testing protocols, and other laboratory information to clinical laboratories licensed in Tennessee.

**Section 4: Healthcare Planning**

<b>Hospital Name and Address</b>	<b>Licensed Beds</b>	<b>Staffed Beds</b>	<b>ICU Beds</b>	<b>Negative Pres</b>	<b>Vent</b>	<b>Morgue Capacity</b>	<b>ED Beds</b>	<b>Total Staff</b>
University Medical Center 1411 Baddour Parkway Lebanon, TN 37087 615-444-8262 Wilson County Administrator: Vince Cherry	254	200	10A	See HRTS	See HRTS	0	10	700

**Section 5: Vaccine**

Vaccine (if available) will be administered at the county health department. Vaccine will be administered to priority groups as outlined in the state and regional plans.

Vaccine will be stored in the secured pharmacy of the county health department. If needed, local law enforcement will provide security of vaccine upon its arrival in the county and to the local health department. Local law enforcement will provide on-site security of the vaccine during storage and administration if needed.

As vaccine is predicted to arrive in relatively small amounts, vaccine will be administered at the county health department rather than a mass-dispensing clinic. Public health nurses will administer the vaccine. If additional support is needed, registered nurses in the BT volunteer databases will be contacted.

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Health department staff are in the process of completing required NIMS and ICS training by September 30, 2006 deadline. Staff and volunteers receive annual emergency preparedness plan training. During the event, just-in-time training will be available if necessary.

Vaccine administration will be tracked through the Patient Tracking Billing Management and Information System (PTBMIS). Health department clerical staff will be designated to perform data entry functions.

Procedures in the health department's Title VI plan will be followed to assist individuals with language barriers. Interpreters and the language line will be utilized as needed. Volunteers assigned to the special assistance areas in the Mass Vaccination Plan will be utilized to assist individuals with disabilities.

#### **Section 6: Antiviral**

Refer to State/Regional Plan

#### **Section 7: Community Interventions**

##### **School Closing:**

Refer to State/Regional Plan.

##### **Schools:**

Mt. Juliet Christian Academy  
735 North Mt. Juliet Road  
Mt. Juliet, TN 37122  
Phone: (615) 758-2427  
Principal: High School – Kathy Kitchen  
Principal: Elementary – Amanda Van Vactor

Friendship Christian School  
5400 Coles Ferry Pike  
Lebanon, TN 37087  
Phone: (615) 449-1573  
Principal: Jon Shoulders

McClain Christian Academy  
410 W. Main Street  
Lebanon, TN 37087  
Phone: (615) 444-2678  
Principal:

Carroll Oakland Elementary School  
4664 Hunters Point Pike  
Lebanon, TN 37087  
Phone: (615) 444-5208  
Principal: Stan Moss

Gladeville Elementary School  
8840 Stewarts Ferry Pike  
Lebanon, TN 37071  
Phone: (615) 444-5694  
Principal: Monica Hopkins

Lebanon High School  
415 Harding Drive  
Lebanon, TN 37087  
Phone: (615) 444-9610  
Principal: Don Hassler

Southside Elementary School  
1224 Murfreesboro Road  
Lebanon, TN 37090  
Phone: (615) 444-6330  
Principal: Danny Hill

Tuckers Crossroads Elementary School  
5905 Trousdale Ferry Pike  
Lebanon, TN 37087  
Phone: (615) 444-3956  
Principal: Lori Hassell

Watertown Elementary School  
741 W. Main Street  
Watertown, TN 37184  
Phone: (615) 237-3821  
Principal: Anita Christian

Watertown High School  
515 W. Main Street  
Watertown, TN 37184  
Phone: (615) 237-3434  
Principal: Rick Martin

Lakeview Elementary School  
6211 Saundersville Road  
Mt. Juliet, TN 37122  
Phone: (615) 758-5619  
Principal: Wendell Marlowe

Mt. Juliet Elementary School  
2521 West Division Street  
Mt. Juliet, TN 37122  
Phone: (615) 758-5654  
Principal: Steve Brown

Rutland Elementary School  
1995 South Rutland Road  
Mt. Juliet, TN 37122  
Phone: (615) 754-1800  
Principal: Yvonne Kittrell

Stoner Creek Elementary School  
1035 North Mt. Juliet Road  
Mt. Juliet, TN 37122  
Phone: (615) 754-6300  
Principal: Phyllis Robinson

W.A. Wright Elementary School  
5017 Market Place  
Mt. Juliet, TN 37122  
Phone: (615) 754-6200  
Principal: Jill Giles

West Elementary School  
9215 Lebanon Road  
Mt. Juliet, TN 37122  
Phone: (615) 758-5846  
Principal: Lisa Majors

Mt. Juliet Middle School  
1003 Woodridge Place  
Mt. Juliet, TN 37122  
Phone: (615) 754-6688  
Principal: Mike Gwaltney

West Wilson Middle School  
935 North Mt. Juliet Road  
Mt. Juliet, TN 37122  
Phone: (615) 758-5152  
Principal: Jim Farley

Mt. Juliet High School  
3565 North Mt. Juliet Road  
Mt. Juliet, TN 37122  
Phone: (615) 758-5606  
Principal: Mel Brown

Wilson Central High School  
419 Wildcat Way  
Lebanon, TN 37090  
Phone: (615) 453-4600  
Principal: Travis Mayfield

Byars Dowdy Elementary School  
904 Hickory Ridge Road  
Lebanon, TN 37087  
Phone: (615)  
Principal:

Castle Heights Upper Elementary School  
1007 Castle Heights Avenue North  
Lebanon, TN 37087  
Phone: (615)  
Principal:

Sam Houston Elementary School  
207 Oakdale Drive  
Lebanon, TN 37087  
Phone: (615)  
Principal:

Walter J. Baird School  
131 Walter J. Baird Pride Lane  
Lebanon, TN 37087  
Phone: (615)  
Principal:

Coles Ferry Elementary School  
507 Coles Ferry Pike  
Lebanon, TN 37087

**Colleges and Universities:**

Cumberland University  
Dr. Harvill C. Eaton, President (615) 444-2562

**Industry:**

See attached listing of major employers.

**Social Distancing:**

Refer to State/Regional Plan

**Mortuary Services:**

Refer to State/Regional Plan.

Community education awareness will be provided thru meetings with civic groups, Chambers of Commerce, factories, schools, special needs agencies, Faith community, etc., regarding Individual preparedness.

**Section 8: Communication**

**Local News Outlets:**

In the event of a pandemic flu outbreak, local cable channels will begin running pre-positioned messages on social distancing.

**Section 9: Workforce and Psychosocial Support**

**Wilson County Counseling Centers:**

University Medical Center Behavioral Healthcare  
McFarland Campus  
Lebanon, TN 37087  
(615) 449-5050

Psychiatric Center at McFarland Hospital  
500 Park Avenue  
Lebanon, TN 37087  
(615) 444-8189

Hendrick Counseling Services  
440 Park Avenue  
Lebanon, TN 37087  
(615) 449-9611

Grosch Counseling Center  
320 West Main Street  
Lebanon, TN 37087  
(615) 444-7885

First United Methodist Church  
415 West Main Street  
Lebanon, TN 37087  
(615) 444-3315

Parker Alonzo, C PC  
706 Cadet Court  
Lebanon, TN 37087  
(615) 453-3911

Agape Christian Counseling Services  
1401 Leeville Pike  
Lebanon, TN 37090  
(615) 444-9502

Bryan Consulting & Counseling Services  
107 S. Greenwood Street, Suite F  
Lebanon, TN 37087  
(615) 444-6913

College Hills Church of Christ  
1401 Leeville Pike  
Lebanon, TN 37090  
(615) 444-9502

Cumberland Mental Health Services  
1404 Winter Drive  
Lebanon, TN 37087  
(615) 444-4300

Sandia Counseling & Associates  
2745 N. Mt. Juliet Road  
Mt. Juliet, TN 37122  
(615) 754-5853

Lighthouse Family Services  
313A West Division Street  
Mt. Juliet, TN 37122  
(615) 758-3825

The following have offices in Wilson County, but it appears the administration is based in Gallatin:

Pathfinders Inc. Counseling Center (Drug & Alcohol)  
432 E. Main Street  
Gallatin, TN 37066

Centerstone  
332 Sumner Hall Drive  
Gallatin, TN 37066

**Emergency Assistance:**

Community Help Center of West Wilson County  
P.O. Box 719  
Mt. Juliet, TN 37122  
(615) 758-3213

Wilson County Community Help Center  
605 York Street  
Lebanon, TN 37087  
(615) 449-1856

**Home Delivered Meals / Senior Meals:**

Cedars Senior Citizens Center  
226 University Avenue  
Lebanon, TN 37087  
(615) 444-0829

Lebanon Seniors Center  
670 Coles Ferry Pike  
Lebanon, TN 37087  
(615) 449-4600

Mid-Cumberland Human Resources  
670 Coles Ferry Pike  
Lebanon, TN 37087  
(615) 449-3488

Elderly Nutrition Program  
2040 North Mt. Juliet Road  
Mt. Juliet, TN 37122  
(615) 758-2777

**Housing:**

Lebanon Housing Authority  
49 Upton Heights  
Lebanon, TN 37087  
(615) 444-1872

Lebanon Square  
310 Hill Street  
Lebanon, TN 37087  
(615) 443-4405

Department of Human Services

Refer to Regional Plan for region-wide work force support measures.

EMERGENCY SUPPORT FUNCTION 8

HEALTH AND MEDICAL SERVICES FOR WILSON COUNTY

PANDEMIC RESPONSE

SUBFUNCTION 4

- I. Lead Agency:** **Wilson County Health Department**  
Paula Campbell, Director (615) 444-5325  
[paula.campbell@state.tn.us](mailto:paula.campbell@state.tn.us)
- II. Support Agencies:** **Department of Human Services**  
Joanne Smith, Area Manager (615) 443-2746
- Wilson County Emergency Management Agency**  
Jerry McFarland (615) 444-8799
- Wilson County Sheriff's Office**  
Sheriff Terry Ashe (615) 444-1212 (Dispatch)

**MAYORS:**

**Wilson County Mayor**  
Robert Dedman (615) 444-1383

**City of Lebanon Mayor**  
Don Fox (615) 443-2839

**City of Mt. Juliet Mayor**  
Linda Elam (615) 758-0285

**City of Watertown Mayor**  
Mike Jennings (615) 237-3326

**HOSPITAL:**

**University Medical Center**  
(615) 444-8262

**POLICE DEPARTMENTS:**

**City of Lebanon Police Department**

Chief Scott Bowen (615) 453-4333

**City of Mt. Juliet Police Department**

Chief Winston R. Floyd (615) 754-2550

**SCHOOLS:**

**Wilson County Schools**

Dr. Jim Duncan (615) 444-3282

**City of Lebanon Special School District**

Dr. Sharon Roberts (615) 449-6060

**CHAMBER OF COMMERCE:**

**City of Mt. Juliet – West Wilson**

Mark Hinesley (615) 758-3478

**Lebanon – Wilson County**

Sue Vanatta (615) 444-5503

**MEDIA:**

**WANT FM/WCOR AM**

(615) 444-3699

**The Lebanon Democrat**

Joseph Adams (615) 444-3952

**The Wilson Post**

Zach Owensby (615) 444-6008

**The Watertown Gazette**

Lounita Howard (615) 237-9325

**The Mt. Juliet Chronicle**

Joe Fleenor (615) 754-6111

**OTHER:**

**Tennessee Emergency Management Agency**

Kelly Zadakis, Regional Coordinator (615) 741-0495

Craig Hammerhand, Area Coordinator (615) 969-6687

## **Wilson County Major Employers:**

1. Dell, Inc.  
6850 Eastgate Boulevard  
Mt. Juliet, TN 37122  
Product/Services: Computers  
Employees: 1500  
Human Resources Contact: 615-795-3355  
On-Site Medical: Unknown  
Union Affiliation: None
  
2. Cracker Barrel Corporate Headquarters  
311 Hartmann Drive  
Lebanon, TN 37087  
Product/Services: Restaurant headquarters  
Employees: 972  
Human Resources Contact: Naomi Clark – 615-444-5533  
On-Site Medical: No  
Union Affiliation: None
  
3. University Medical Center  
1411 Baddour Parkway  
Lebanon, TN 37087  
Product/Services: Healthcare  
Employees: 910  
Human Resources Contact: Royce Allen – 615-444-8262  
On-Site Medical: Yes  
Union Affiliation: None
  
4. Toshiba America Consumer Products, LLC  
1420 Toshiba Drive  
Lebanon, TN 37087  
Product/Services: Manufacture televisions  
Employees: 765  
Human Resources Contact: Chet Dilley – 615-444-8501  
On-Site Medical: EMT on staff  
Union Affiliation: IBEW
  
5. Performance Food Group  
825 Maddox Simpson Parkway  
Lebanon, TN 37087  
Product/Services: Food distribution  
Employees: 720  
Human Resources Contact: Scott Welch – 615-443-0077  
On-Site Medical: No  
Union Affiliation: None

6. TRW Automotive Commercial Steering Systems  
P.O. Box 250  
Lebanon, TN 37088-2571  
Product/Services: Hydraulic steering gears  
Employees: 625  
Human Resources Contact: 615-444-6110  
On-Site Medical: Unknown  
Union Affiliation: UAW
  
7. Jones Bros., Inc.  
5760 Old Lebanon Dirt Road  
Mt. Juliet, TN 37122  
Product/Services: Industrial construction  
Employees: 600  
Human Resources Contact: Kathleen Carlson – 615-754-4710  
On-Site Medical: No  
Union Affiliation: None
  
8. Nashville Auto Auction  
8400 Eastgate Boulevard  
Mt. Juliet, TN 37122  
Product/Services: Auto auction facility  
Employees: 523  
Human Resources Contact: 615-773-3800  
On-Site Medical: Unknown  
Union Affiliation: None
  
9. LoJac Inc.  
1401 Toshiba Drive  
Lebanon, TN 37087  
Product/Services: Highway and airport construction  
Employees: 400  
Human Resources Contact: T.D. Holler – 615-449-1401  
On-Site Medical: No  
Union Affiliation: None
  
10. Lochinvar  
300 Maddox Simpson Parkway  
Lebanon, TN 37087  
Product/Services: Water heaters, boilers and pool heaters  
Employees: 400  
Human Resources Contact: Robert Lancaster – 615-889-8901  
On-Site Medical: No  
Union Affiliation: None

11. SouthTec LLC  
712 Briskin Lane  
Lebanon, TN 37087  
Product/Services: Metal stamping  
Employees: 367  
Human Resources Contact: Gina Duke – 615-443-1004  
On-Site Medical: First Response Team  
Union Affiliation: None
12. Parker Seals  
104 Hartmann Drive  
Lebanon, TN 37087  
Product/Services: O-Rings and custom molded engineering seals  
Employees: 265  
Human Resources Contact: Vickie Eason – 615-444-0191  
On-Site Medical: No  
Union Affiliation: IAM
13. Hartmann Luggage, Inc.  
1301 W. Baddour Parkway  
Lebanon, TN 37087  
Product/Services: Luggage and business cases  
Employees: 245  
Human Resources Contact: Denicia Roberts – 615-444-5000  
On-Site Medical: No  
Union Affiliation: None
14. Famous Footwear  
625 Maddox Simpson Parkway  
Lebanon, TN 37087  
Product/Services: Shoe distribution center  
Employees: 220  
Human Resources Contact: David Heithcock – 615-443-3900  
On-Site Medical: First Response Team  
Union Affiliation: None
15. Perma-Pipe (Midwesco)  
1310 Quarles Drive  
Lebanon, TN 37087  
Product/Services: Polytherm conduit  
Employees: 183  
Human Resources Contact: Betty Chapman – 615-444-4910  
On-Site Medical: No  
Union Affiliation: USF

16. Environmental Science Corporation  
12065 Lebanon Road  
Mt. Juliet, TN 37122  
Product/Services: Laboratory testing  
Employees: 170  
Human Resources Contact: Trinta Ford – 615-758-5858  
On-Site Medical: No  
Union Affiliation: None
  
17. TNT Logistics  
8335 Eastgate Boulevard  
Mt. Juliet, TN 37122  
Product/Services: Transportation and distribution of GM and Chrysler auto parts  
Employees: 170  
Human Resources Contact: 615-758-3324  
On-Site Medical: Unknown  
Union Affiliation: None
  
18. Orchid Automation Systems, Inc.  
94 Belinda Parkway  
Mt. Juliet, TN 37122  
Product/Services: Metal stamping  
Employees: 155  
Human Resources Contact: Teresa Jones – 615-754-6600  
On-Site Medical: No  
Union Affiliation: None
  
19. Cracker Barrel  
Product/Services: Food Distribution Center  
Employees: 152  
Human Resources Contact: Vanessa McCullough – 615-444-5533  
On-Site Medical: No  
Union Affiliation: None
  
20. APL Logistics  
7502 Eastgate Boulevard  
Mt. Juliet, TN 37122  
Product/Services: Dell Supplier  
Employees: 150  
Human Resources Contact: 615-444-2281  
On-Site Medical: Unknown  
Union Affiliation: None