



**STATE OF TENNESSEE
COUNCIL ON CHILDREN'S MENTAL HEALTH**

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MINUTES

Council on Children's Mental Health
Junior League Conference Center
Green Hills in Nashville
October 21, 2008
10:00 a.m. – 3:00 p.m.

Participants:

Virginia Trotter Betts, TN Dept Mental Health and Developmental Disabilities
Linda O'Neal, TN Commission on Children and Youth
Susan Adams, TN Community Services Agency
Janie Palazolo, TN Community Services Agency
Kathy A. Benedetto, Frontier Health
Bonnie S. Beneke, TN Chapter of Children's Advocacy Centers
Colleen Elizabeth Bohrer, Mother
Charlotte G. Bryson, TN Voices for Children
Tiffany Chevront, TN Alliance for Children and Families
Bruce Emery, TN Dept Mental Health and Developmental Disabilities
Nneka Gordon, TN Comptroller of the Treasury
Betty Adams Green, Davidson County Juvenile Court
Dr. Cathy R. Taylor, Bureau of Health Services Administration
Caroline Vickers Hannah, Youth Villages
Carla Babb, Youth Villages
Tomeka Hart, Memphis Urban League
Tonja S. Baymon, Memphis Urban League
Lea Haynie, Behavioral Health Services
Mike Herrmann, TN Dept of Education
Jennifer Houston, Governor Phil Bredesen's Office
Dustin Keller, TN Lives Count
Randal Lea, TN Dept of Children's Services
Ray Lyons, TN Community Services Agency
Deborah Gatlin, TN Dept of Children's Services
Elvira Newcomb, Administrative Office of the Courts
John Page, Centerstone

Sue Pilson, TN Community Services Agency
Mary-Linden Salter, TN Association Mental Health Organizations
Traci Sampson, Consilience Group, LLC
Linda Tift, Parent and Grandparent
Kristie Wilder, TN Comptroller of the Treasury
Pamela L. Wolf, Harmony Adoptions
Dr. Bill Wood, AMERIGROUP Community Care
Christina Kloker Young, C. K. Young & Associates
Cindy Perry, Select Committee on Children and Youth
Sumita Banerjee, TN Commission on Children and Youth
Pam Brown, TN Commission on Children and Youth
Richard Kennedy, TN Commission on Children and Youth
Steve Petty, TN Commission on Children and Youth
Debrah Stafford, TN Commission on Children and Youth
Pat Wade, TN Commission on Children and Youth
Kathy Rogers, Mule Town Family Network
Mary Rolando, Governor's Office of Children's Care Coordination
David Switzer, AmeriChoice Behavioral Health
Charles Freed, AmeriChoice Behavioral Health
Emma Martin, Comprehensive Counseling Network
Rob Mortensen, TN Alliance for Children and Families
E. Ann Ingram, Mule Town Family Network
James Schut, Centerstone Research Institute
Jeune J. Wood, Just Care for Kids
Leon D. Caldwell, Center for Advancement of Youth Development, Rhodes College

- 1) Welcome and Introductions – Virginia Trotter Betts
- 2) Tennessee Systems of Care Presentation

Refer to System of Care Presentation packet handed out at meeting for all PowerPoints and handouts.

- Introduction and System of Care Overview
 - o Dr. Freida Outlaw (TDMHDD Assistant Commissioner and Principal Investigator)
- Overview of National Evaluation
 - o Dr. Jules Marquart (Supervising Evaluator, Centerstone Research Institute)
- Nashville Connection, Past System of Care site (Nashville/Davidson County)
 - o Millie Sweeney (TVC Assistant Director for Programs)
 - o Lygia Williams (Nashville Connection Principal Investigator)

- Mule Town Family Network, Current System of Care site (Columbia/Maury County)
 - o EAnn Ingram (Project Director)
 - o Alisia Martin (Parent)
 - o Cindy Potts (Family Support Provider)
 - o Sheila Taylor (Community Liaison)
 - o Sonya Beasley (Social Marketing Manager)
 - o Dr. James Schut (Evaluator)

- JustCare Family Network, Future System of Care site (Memphis/Shelby County)
 - o Millie Sweeney (TVC Assistant Director for Programs)
 - o Jeune Wood (JustCare for Kids Executive Director)
 - o Traci Sampson (Consilience Group, LLC)

- Match Funding for Federally Funded Systems of Care
 - o Susan Steckel (TDMHDD Federal Grants Manager)

- Next Steps
 - o Dr. Freida Outlaw (TDMHDD Assistant Commissioner and Principal Investigator)
 - o Charlotte Bryson (TVC Executive Director)
 - Discussion of the importance of match funding for Systems of Care.
 - Introduction of yellow match sheet handed out to participants. This survey asked Council members to consider match opportunities (in-kind or cash) that may be available for current or future SOC sites in Tennessee.
 - If Council members know of match opportunities or would like additional information about match funding, please contact Susan Steckel at 253-8377 or Freida Outlaw at 532-6758.

3) Workgroup Reports

Accountability/MIS

- *Refer to handout from meeting packet.*
- Pam Brown asked for feedback from the Council on the outcomes listed on the handout. She stated the need for more input from other sectors. Outcomes are heavily biased toward mental health. Need key outcome indicators that fulfill priorities from other agencies not yet represented. What are the most important things that need to be tracked for your system?
- Need more accountability for administrative practices outcome measures. How would the state hold itself accountable for implementation and oversight of SOC efforts in Tennessee?
- Evaluator input needed.

- Compare to national evaluation standards and outcome indicators, that way we can compare local Tennessee outcomes to national outcomes (Jules Marquart – Centerstone Research Institute – offered to provide guidance to the group on incorporating these outcomes.)
- Workgroup will get another draft out for Council members to take back to their departments/agencies before the December meeting.

Cultural Competence – Deborah Stafford

- *Refer to handout in meeting packet.*
- Focus groups are still a priority for the group.
- Discussion of barriers, recommendations and outcomes needed for focus groups.

Evidence-Based Practices – Vicki Harden

- Two conference calls, scheduled regularly.
- Came up with goals and outline of report for Council.
- A lot of activity/resources around EBPs in Tennessee that we can utilize.
- Discussion of graduate school program curriculum around EBPs.
- In the process of writing a comprehensive report for Council.
- Developing a survey for EBPs and what is being used, developed.

Funding - Mary Linden Salter

- Has not met yet, did a lot of work through SJR 799.
- Identified funding sources already.
- Hold up in hiring resource mapping staff for TCCY because of hiring freeze.
- Difficult to develop a map without the data.
- Need a statewide funding map and then do local funding maps.
- Need for rainy day funds.
- Nature of funding is ever changing.
- Need a co-chair. (Nneka Gordon subsequently agreed to co-chair.)

Interagency Collaboration – Pat Wade and John Page

- Group has met once.
- Discussion of state coordinated system of care already in Title 33.
- Need to determine what interagency agreements and MOUs currently exist.
- Mule Town Family Network presented at meeting and discussed barriers and strengths.
- Next meeting is October 28th
- Address administrative factors and accountability, state infrastructure that needs to be established.

Service Array – Dustin Keller, Freida Outlaw

- Met once since last meeting.
- Looking at work from SJR 799.
- Need to look at the work other work groups are doing/have done.
- Need to meet with Funding, EBP, and MIS work groups to see what they are doing. Looking at collaborating with these groups so as to not duplicate efforts.

- Looking at mandated services like 2-1-1 as head resource for area specific resources.
 - Mobile Crisis, TennHelp all have service directories.
 - Would like to merge resource manuals into database, but are waiting for funded position to see if that individual can create this document.
 - Next meeting: November 14, 11:00 am at Youth Villages.
- 4) Discussion of Meeting with John Lyons – Linda O’Neal
- *Refer to notes handout in meeting packet.*
 - Michael Cull arranged meeting.
 - Linda encouraged all Council members to read over notes.
 - Importance of evidenced based practices and maintaining fidelity, evaluation measures.
 - Takes a decade to build a SOC.
 - SOCs do not mean that you are throwing out clinical treatment.
 - Need for level of care criteria.
 - Providing the wrong service can be harmful to children.
 - Need for political will and understanding.
 - This is a re-investment strategy for providing more effective services.
 - Ultimately, SOC is all about relationships.
 - SOCs are the right thing to do.
 - Be careful with legislation that it is not too limiting or prescribes a more narrow view of what has to be provided
 - Need to focus on the *How*, which the CANS does, not on the *Why*, which is where shame/blame are.
 - Provider perspective: Looking at different assessments. Need for one standardized tool for assessment to best meet the needs of the child?
 - Need for more information about these tools for assessment. Moving forward, it would be ideal to have one assessment tool.

- Also need to look at the Vandenberg Strengths, Needs, and Cultural Discovery assessment tool.
- TOMS – Tennessee Outcome Measurement System: created to meet national mandates for data collection (NOMS) Need quality management indicators. TOMS can inform everything on list. TOMS data is available to everyone, can be downloaded.
- Lyons – Grid of Activities informs the process by which the Council can move forward in considering the potential services and tools to be used in developing SOCs.
- Need to make a decision on whether or not to move toward a uniform tool. This decision will help us moving forward in our work around SOC development. Do we want one tool as a point of entry?
 - o Uniform tools lack depth and complexity, need to work together in sharing information as opposed to having one generic assessment. Disciplines inform assessments and the need for types of information.
 - o Need to look at different types of tools to see what would work, a way to approach the inquiry.
 - o What is the tactic to achieving the assessment function? CANS is a tactic, what is the broader purpose?
 - o Need a shared vision. Need to do a reality check with ourselves to make sure we are all moving in the same direction. Everyone needs to be able to articulate our vision.
- Can services be efficient, effective, and still be family driven?
- Need for payors to be at the table as well. Cannot lose sight of who will be paying for the services.
- Family driven systems are more efficient and more effective. Need to inform payors of these improvements.
- Need for universal definition across system assessments. Frustrating for parents to discern what means what for each system assessment. Be willing to share information.

5) Next Steps

Next meeting will be held on December 5th 10-2 pm at the Junior League.

- Need to look at work of the workgroups. A template for Work Group Reports has been emailed to all Council members. Co-Chairs need to have these reports (or some other report) to Linda and Commissioner Betts no later than one week prior

to each Council meeting. The next reports should be submitted by December 1, 2008.

- Devote some time to discuss instruments
- Discussion of vision and what that means to the Council. Are we heading in the same direction? Related exercise?
- Priority to deal with Outcomes discussion
- Discussion of barriers needed in a more formal way. Report due in February that needs to include a discussion of barriers (prioritization of barriers).
 - o All workgroups need to look at barriers
 - o Need for Steering Committee meeting to discuss priorities and the workgroup purposes.
- Youth participation needed. Use existing youth councils to get feedback. December 8th there will be a kickoff effort to bring together youth councils from different perspectives. Millie Sweeney with TVC will be one of the leaders for this and can provide the Council with feedback from the youth.
- Need to approve minutes for August and October meeting at December meeting.
- Discussion of joint funding proposal for Sheila Pires training (to be submitted by TDMHDD).

Future Council Meeting Schedule:

December 5, 2008, 10:00 – 2:00

January 22, 2009, 10:00 – 3:00

April 23-24, 2009, System of Care Training by National expert Sheila Pires

Minutes submitted by Susan Steckel.