

**Annual Performance Report, FY 2010-11
New Horizons Computer Learning Center, Knoxville, TN (1441)**

| | Overall | A+ Certified Technician, Certificate of Completion | Business Productivity Club, Certificate of Completion | Certified Technician Program (CompTIA), Certificate of Completion | Cisco Certified Network Associate (CCNA), Certificate of Completion | Desktop Support Specialist, Certificate of Completion | Electronic Health Record (HER) Specialist, Certificate of Completion | Internet Design Club, Certificate of Completion | MCDDBA - Microsoft Certified Database Administrator, Certificate of Completion |
|------------------------|---------|---|--|---|---|--|--|--|--|
| Program Enrollment | 87 | 1 | 21 | 9 | 6 | 1 | 1 | 6 | 3 |
| Number Still Enrolled | 35 | N/A | 9 | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Still Enrolled | 40.2% | N/A | 42.9% | N/A | N/A | N/A | N/A | N/A | N/A |

WITHDRAWAL SUMMARY

| | | | | | | | | | |
|----------------------------------|------|-----|------|-----|-----|-----|-----|-----|-----|
| Number of Withdrawals | 0 | N/A | 0 | N/A | N/A | N/A | N/A | N/A | N/A |
| Special Circumstance Withdrawals | 0 | N/A | 0 | N/A | N/A | N/A | N/A | N/A | N/A |
| Withdrawal Rate | 0.0% | N/A | 0.0% | N/A | N/A | N/A | N/A | N/A | N/A |

COMPLETION SUMMARY

| | | | | | | | | | |
|-------------------------------|--------|-----|--------|-----|-----|-----|-----|-----|-----|
| Number Not Currently Enrolled | 52 | N/A | 12 | N/A | N/A | N/A | N/A | N/A | N/A |
| Number of Completions | 52 | N/A | 12 | N/A | N/A | N/A | N/A | N/A | N/A |
| Completion Rate | 100.0% | N/A | 100.0% | N/A | N/A | N/A | N/A | N/A | N/A |

PLACEMENT SUMMARY

| | | | | | | | | | |
|-------------------------------------|-------|-----|--------|-----|-----|-----|-----|-----|-----|
| Number Placeable | 47 | N/A | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Special Circumstance Non-Placements | 5 | N/A | 2 | N/A | N/A | N/A | N/A | N/A | N/A |
| Placed Withdrawals | 0 | N/A | 0 | N/A | N/A | N/A | N/A | N/A | N/A |
| Number Placed In-Field | 40 | N/A | 9 | N/A | N/A | N/A | N/A | N/A | N/A |
| In-Field Placement Rate | 85.1% | N/A | 90.0% | N/A | N/A | N/A | N/A | N/A | N/A |
| Number Placed | 46 | N/A | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Placement Rate | 97.9% | N/A | 100.0% | N/A | N/A | N/A | N/A | N/A | N/A |

STUDENT DEMOGRAPHICS

Race

| | | | | | | | | | |
|--------------------------|-------|-----|-------|-----|-----|-----|-----|-----|-----|
| Caucasian | 77 | N/A | 18 | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Caucasian | 88.5% | N/A | 85.7% | N/A | N/A | N/A | N/A | N/A | N/A |
| African-American | 7 | N/A | 2 | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent African-American | 8.0% | N/A | 9.5% | N/A | N/A | N/A | N/A | N/A | N/A |
| Hispanic | 2 | N/A | 0 | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Hispanic | 2.3% | N/A | 0.0% | N/A | N/A | N/A | N/A | N/A | N/A |
| Other/Unknown | 1 | N/A | 1 | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Other/Unknown | 1.1% | N/A | 4.8% | N/A | N/A | N/A | N/A | N/A | N/A |
| Subtotal Race | 87 | N/A | 21 | N/A | N/A | N/A | N/A | N/A | N/A |

Gender

| | | | | | | | | | |
|-----------------|-------|-----|-------|-----|-----|-----|-----|-----|-----|
| Male | 55 | N/A | 7 | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Male | 63.2% | N/A | 33.3% | N/A | N/A | N/A | N/A | N/A | N/A |
| Female | 32 | N/A | 14 | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Female | 36.8% | N/A | 66.7% | N/A | N/A | N/A | N/A | N/A | N/A |
| Subtotal Gender | 87 | N/A | 21 | N/A | N/A | N/A | N/A | N/A | N/A |

Age

| | | | | | | | | | |
|---------------------|-------|-----|--------|-----|-----|-----|-----|-----|-----|
| Under 25 | 3 | N/A | 0 | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Under 25 | 3.4% | N/A | 0.0% | N/A | N/A | N/A | N/A | N/A | N/A |
| 25 and Over | 84 | N/A | 21 | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent 25 and Over | 96.6% | N/A | 100.0% | N/A | N/A | N/A | N/A | N/A | N/A |
| Subtotal Age | 87 | N/A | 21 | N/A | N/A | N/A | N/A | N/A | N/A |

NOTE: Reporting fiscal year spans July 1, 2010 thru June 30, 2011. N/A: Not applicable or less than 10 students enrolled in the program.

**Annual Performance Report, FY 2010-11
New Horizons Computer Learning Center, Knoxville, TN (1441)**

| | Medical Billing Specialist, Certificate of Completion | Microsoft Certified Solution Developer (MCSD), Certificate of Completion | Microsoft Certified Systems Administrator, Certificate of Completion | Microsoft Certified Systems Engineer, Certificate of Completion | Microsoft Certified Technology Specialist, Certificate of Completion | Network + Certified Technician (CompTIA), Certificate of Completion | Network Support Specialist, Certificate of Completion | Personal Productivity Club (12 months), Certificate of Completion |
|------------------------|--|--|--|---|--|---|--|---|
| Program Enrollment | 2 | 5 | 10 | 2 | 1 | 1 | 10 | 8 |
| Number Still Enrolled | N/A | N/A | 5 | N/A | N/A | N/A | 4 | N/A |
| Percent Still Enrolled | N/A | N/A | 50.0% | N/A | N/A | N/A | 40.0% | N/A |

WITHDRAWAL SUMMARY

| | | | | | | | | |
|----------------------------------|-----|-----|------|-----|-----|-----|------|-----|
| Number of Withdrawals | N/A | N/A | 0 | N/A | N/A | N/A | 0 | N/A |
| Special Circumstance Withdrawals | N/A | N/A | 0 | N/A | N/A | N/A | 0 | N/A |
| Withdrawal Rate | N/A | N/A | 0.0% | N/A | N/A | N/A | 0.0% | N/A |

COMPLETION SUMMARY

| | | | | | | | | |
|-------------------------------|-----|-----|--------|-----|-----|-----|--------|-----|
| Number Not Currently Enrolled | N/A | N/A | 5 | N/A | N/A | N/A | 6 | N/A |
| Number of Completions | N/A | N/A | 5 | N/A | N/A | N/A | 6 | N/A |
| Completion Rate | N/A | N/A | 100.0% | N/A | N/A | N/A | 100.0% | N/A |

PLACEMENT SUMMARY

| | | | | | | | | |
|-------------------------------------|-----|-----|--------|-----|-----|-----|--------|-----|
| Number Placeable | N/A | N/A | 5 | N/A | N/A | N/A | 5 | N/A |
| Special Circumstance Non-Placements | N/A | N/A | 0 | N/A | N/A | N/A | 1 | N/A |
| Placed Withdrawals | N/A | N/A | 0 | N/A | N/A | N/A | 0 | N/A |
| Number Placed In-Field | N/A | N/A | 5 | N/A | N/A | N/A | 4 | N/A |
| In-Field Placement Rate | N/A | N/A | 100.0% | N/A | N/A | N/A | 80.0% | N/A |
| Number Placed | N/A | N/A | 5 | N/A | N/A | N/A | 5 | N/A |
| Placement Rate | N/A | N/A | 100.0% | N/A | N/A | N/A | 100.0% | N/A |

STUDENT DEMOGRAPHICS

| Race | | | | | | | | |
|--------------------------|-----|-----|--------|-----|-----|-----|--------|-----|
| Caucasian | N/A | N/A | 9 | N/A | N/A | N/A | 9 | N/A |
| Percent Caucasian | N/A | N/A | 90.0% | N/A | N/A | N/A | 90.0% | N/A |
| African-American | N/A | N/A | 1 | N/A | N/A | N/A | 1 | N/A |
| Percent African-American | N/A | N/A | 10.0% | N/A | N/A | N/A | 10.0% | N/A |
| Hispanic | N/A | N/A | 0 | N/A | N/A | N/A | 0 | N/A |
| Percent Hispanic | N/A | N/A | 0.0% | N/A | N/A | N/A | 0.0% | N/A |
| Other/Unknown | N/A | N/A | 0 | N/A | N/A | N/A | 0 | N/A |
| Percent Other/Unknown | N/A | N/A | 0.0% | N/A | N/A | N/A | 0.0% | N/A |
| Subtotal Race | N/A | N/A | 10 | N/A | N/A | N/A | 10 | N/A |
| Gender | | | | | | | | |
| Male | N/A | N/A | 9 | N/A | N/A | N/A | 10 | N/A |
| Percent Male | N/A | N/A | 90.0% | N/A | N/A | N/A | 100.0% | N/A |
| Female | N/A | N/A | 1 | N/A | N/A | N/A | 0 | N/A |
| Percent Female | N/A | N/A | 10.0% | N/A | N/A | N/A | 0.0% | N/A |
| Subtotal Gender | N/A | N/A | 10 | N/A | N/A | N/A | 10 | N/A |
| Age | | | | | | | | |
| Under 25 | N/A | N/A | 0 | N/A | N/A | N/A | 0 | N/A |
| Percent Under 25 | N/A | N/A | 0.0% | N/A | N/A | N/A | 0.0% | N/A |
| 25 and Over | N/A | N/A | 10 | N/A | N/A | N/A | 10 | N/A |
| Percent 25 and Over | N/A | N/A | 100.0% | N/A | N/A | N/A | 100.0% | N/A |
| Subtotal Age | N/A | N/A | 10 | N/A | N/A | N/A | 10 | N/A |

NOTE: Reporting fiscal year spans July 1, 2010 thru June 30, 2011. N/A: Not applicable or less than 10 students enrolled in the program.