



# News Release

## Office of the Attorney General

FOR IMMEDIATE RELEASE  
September 26, 2018  
#18-26

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### **ATTORNEY GENERAL SLATERY REACHES \$148 MILLION SETTLEMENT WITH UBER OVER DATA BREACH**

Attorney General Herbert H. Slatery III along with the other 49 states and the District of Columbia, has reached an agreement with California-based ride-sharing company Uber Technologies, Inc. (Uber) to address the company's one-year delay in reporting a data breach to its affected drivers.

Uber learned in November 2016 that hackers had gained access to personal information Uber maintains about its drivers, including drivers' license information pertaining to approximately 600,000 drivers nationwide. Uber tracked down the hackers, agreed to pay them \$100,000, and obtained assurances that the hackers deleted the information. However, even though some of that information, namely drivers' license numbers for Uber drivers, triggered Tennessee law requiring them to notify affected residents, Uber failed to report the breach in a timely manner, waiting until November 2017 to report it.

As part of the nationwide settlement, Uber has agreed to pay \$148 million to the states. Tennessee will receive nearly \$1.7 million which will be directed into the state's general fund.

In addition, Uber has agreed to strengthen its corporate governance and data security practices to help prevent a similar occurrence in the future.

The settlement between the state of Tennessee and Uber requires the company to:

- Comply with Tennessee data breach and consumer protection law regarding protecting Tennessee residents' personal information and notifying them in the event of a data breach concerning their personal information;
- Take precautions to protect any user data Uber stores on third-party platforms outside of Uber;
- Use strong password policies for its employees to gain access to the Uber network;
- Develop and implement a strong overall data security policy for all data that Uber collects about its users, including assessing potential risks to the security of the data and implementing any additional security measures beyond what Uber is doing to protect the data;
- Hire an outside qualified party to assess Uber's data security efforts on a regular basis and draft a report with any recommended security improvements. Uber will implement any such security improvement recommendations; and



- Develop and implement a corporate integrity program to ensure that Uber employees can bring any ethics concerns they have about any other Uber employees to the company, and that it will be heard.

All 50 states and the District of Columbia are participating in this multistate agreement with Uber.