



Herbert H. Slatery III Attorney General & Reporter

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DIVISION OF CONSUMER AFFAIRS TRANSFERS FROM TDCI TO THE OFFICE OF THE ATTORNEY GENERAL

Nashville- Effective Monday, September 30th, the Tennessee Division of Consumer Affairs (DCA) will transfer from the Tennessee Department of Commerce and Insurance (TDCI) to the Office of the Attorney General (AG).

This move will streamline efforts to educate and protect consumers against conduct violating the Tennessee Consumer Protection Act and creates a direct link between the Consumer Specialists working directly with consumers and the attorneys who investigate and work to resolve cases.

“This wouldn’t have happened if not for the work of Governor Lee’s administration and the General Assembly recognizing the value of this move for Tennesseans,” said General Herbert H. Slatery III. “Combining DCA analytics with AG resources will improve efficiency and effectiveness and result in a robust consumer function.”

The Tennessee Division of Consumer Affairs was created in 1977 to protect consumers and legitimate business enterprises from those who engage in unfair and deceptive acts or practices in the conduct of any trade or commerce in part or wholly within this state, to encourage and promote the development of fair consumer practices, and to promote statewide consumer education.

To view Public Chapter 459 sponsored by House Majority Leader William Lamberth and Senate Majority Leader Jack Johnson, click here
<https://publications.tnsosfiles.com/acts/111/pub/pc0459.pdf>

Consumers can continue to find relevant information here - www.tn.gov/consumer.

For more information about this transfer, please contact Samantha H. Fisher, Director of Communications, 615-741-5860.

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