

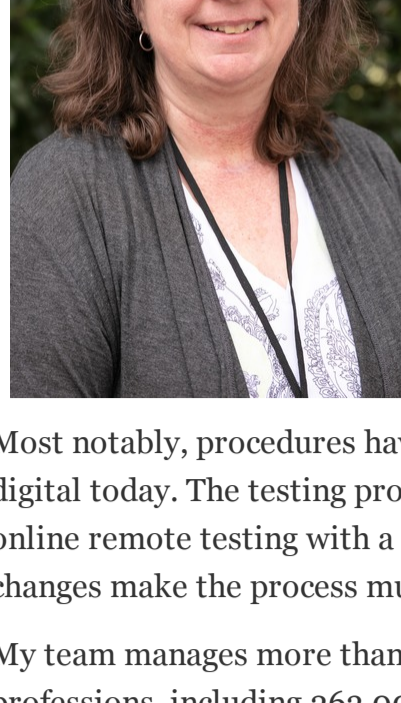
Premium News

A NEWSLETTER FROM THE TENNESSEE DEPARTMENT OF COMMERCE & INSURANCE



MARCH 2022

REGULATOR SPOTLIGHT



Hello, and welcome to the spring edition of *Premium News*.

My name is Kim Biggs and I am the Director of Agent Licensing at the Tennessee Department of Commerce and Insurance. If you are an agent or have a license with TDCI, you have likely communicated with my team.

I have worked in the Agent Licensing section at TDCI for more than 37 years, seven as Director. Over my career, I have experienced many changes to the licensing processes both state and nationwide.

Most notably, procedures have evolved from paper-only to approximate 96% digital today. The testing process has drastically evolved from paper-only to online remote testing with a 48-hour turnaround for testing results. These changes make the process much easier for both licensees and regulators.

My team manages more than 288,000 active licensees in 12 growing professions, including 263,000 insurance producers alone. That said, our staff stays tremendously busy. I am very proud of my team for all their hard work as the number of applicants continues to increase.

We encourage licensees to keep contact information up-to-date and check CE transcripts through the NAIC's [State Based Systems \(SBS\)](#). Make sure your email address is current in order to receive notifications.

You can find detailed information for each profession, continuing education requirements, fingerprinting information and more on our website.

If you have any questions, you can contact us through email at ce.agent.licensing@tn.gov, fax at 615-532-2862 and by phone at 615-741-2693, option 9. Thank you for your dedication to help insure consumers in Tennessee!

[Agent Licensing](#)

SURVEY

Help TDCI Improve *Premium News*

As TDCI approaches its two-year anniversary with this newsletter, we invite readers to give us feedback to better serve your needs and improve *Premium News*. Please take the survey linked below.

[Take Our Survey](#)

WHAT'S NEW AT TDCI

Earthquake Awareness

Although often unnoticed, Tennessee regularly experiences minor earthquakes. In fact, Tennessee falls on two seismic zones — New Madrid in West Tennessee and the East Tennessee Seismic Zone.

TDCI encourages consumers to learn more about earthquake insurance. See our video and press release to learn more.



[Earthquake Awareness Month](#)

FEBRUARY IS INSURANCE CAREERS MONTH



Insurance Career Month

TDCI celebrated the thousands of hard-working, compassionate insurance professionals who call Tennessee home in February in recognition of Insurance Career Month.

TDCI Deputy Commissioner Toby Compton said, "As the state's regulator for insurance professionals, I want to recognize the critical role that Tennessee's insurance professionals have in the fabric of their communities, especially those who live and work in rural Tennessee."

[Insurance Careers Month](#)

[Upper Cumberland Business Journal Article](#)

No Surprises Act

TDCI is spreading the news to Tennesseans about the federal efforts to stop surprise billing through the No Surprises Act.

"Surprise bills affect every community, in every corner of the state. I constantly meet with families who are struggling to recover from medical debt due to surprise bills," said TDCI Commissioner Carter Lawrence. "The No Surprises Act gives Tennessee consumers protection from the risk of surprise bills that can lead to greater expenses, headaches, and frustrations."

[No Surprises Act Bulletin](#)

[No Surprises Act Blog Post](#)

[Tulahoma News Article](#)

2021 BY THE NUMBERS

TDCI 2021

261,702 Insurance Producers

286,251 Active Licensees

1,940 Insurance Companies

\$8.2 Million in Restitution

2,914 Mediated Consumer Complaints

\$8.2M Returned to Tennesseans

NAIC UPDATE

Commissioner Joins NAIC Committee Leadership

TDCI Commissioner Carter Lawrence was appointed Vice Chair of the Southeast Zone for NAIC, as well as Vice Chair of the Life Insurance and Annuities (A) Committee and the NAIC/FEMA (C) Advisory Group of the Catastrophe Insurance (C) Advisory Group.

He is also involved in a number of task forces and working groups. See the [2022 committee list](#) for more information.

[NAIC](#)

INFORMATION FOR YOUR CLIENTS

The Insurance Division has a multitude of materials, including brochures, booklets, magnets, bookmarks and more for consumers to obtain additional information about insurance and the Department. If your agency is interested in obtaining free materials to offer to your clients, contact Education and Outreach Specialist Jennifer Ramcharan at jennifer.ramcharan@tn.gov.

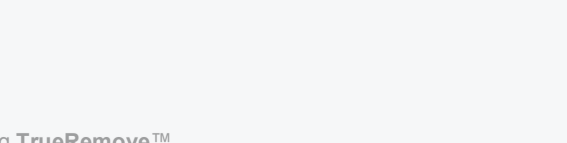
[View TDCI Brochure Online](#)

MEET AND GREET

Would your agency or company like to have a Meet and Greet with the Insurance Division? Contact Education and Outreach Specialist Jennifer Ramcharan at jennifer.ramcharan@tn.gov.

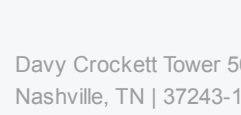
SPREAD THE NEWS

Premium News is the Insurance Division's quarterly newsletter for insurance professionals in Tennessee. If you know someone who would like to be on our email list, please direct them to sign up by clicking [here](#).



tn.gov/commerce

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