COMMITTEE MEETING MINUTES

February 12, 2024



TENNESSEE DEPARTMENT OF COMMERCE AND INSURANCE DIVISION OF REGULATORY BOARDS MOTOR VEHICLE COMMISSION 500 JAMES ROBERTSON PARKWAY, 2ND FLOOR NASHVILLE, TENNESSEE 37243-1153 FAX (615) 741-0651 (615) 741-2711

TENNESSEE MOTOR VEHICLE COMMISSION COMMITTEE MINUTES

DATE: February 12, 2024

PLACE: Room 1-A, Davy Crockett Tower

PRESENT: Commission Members:

Sandra Elam John Barker Debbie Melton Farrar Vaughan John Roberts Karl Kramer Eleni Speaker Nelson Andrews Tim Copenhaver Charles West

Executive Director, Denise Lawrence called the roll. A quorum was established.

MEETING NOTICE: Notice advising the Commission of the time, date and location of the meeting being posted on the Tennessee Motor Vehicle Commission website and that it has been included as part of the year's meeting calendar was read into the record by Executive director, Denise Lawrence.

CALL TO ORDER: Chair of Audit Committee, Debbie Melton called the meeting to order at 10:00 am.

AGENDA: Chairperson Debbie Melton, requested the Commission review the agenda. Commissioner Barker made a motion to adopt the Agenda, Seconded by Commissioner Nelson. Chairperson Melton called for a roll call vote.

ROLL CALL

Debbie Melton	YES
Nelson Andrews	YES
Eleni Speaker	YES
Karl Kramer	YES
John Barker	YES
John Roberts	YES

MOTION CARRIED

AUDIT COMMITTEE

Chairperson Debbie Melton conveyed to the Audit Committee, the materials being presented represented the budget closing documents for FY20, FY21, FY22 and FY23. The document was reflective of the Commission's actual expenditures and revenue. Additionally, documents were presented entitled Motor Vehicle Commission (#3) which represented a projection for expenditures and revenue for FY24, FY25, FY26 and FY27. As is reflected in the projection document, without benefit of raising licensing fees, the MVC will exhaust its existing reserve and be insolvent by FY26. Chairperson Melton called for questions regarding the documents. Questions regarding the presented information was discussed. Absent additional questions, the Chair entertained a motion to adopt the budget projections as presented sans fee increase and recommend that the rules committee consider raising our fees.

Expenditure Document

REGULATORY BOARDS EXPENDITURES				
For Fiscal Years 2020-2023	FY19-20	FY20-21	FY21-22	FY22-23
EXPENDITURES BY OBJECT	MOTOR V	MOTOR V	MOTOR V	MOTOR V
Regular Salaries and Wages (70100) Longevity (70102) Overtime (70104)	\$ 314,381 9,224	\$ 349,269 7,600	\$ 345,078 14,111	\$ 375,151 14,745
Employee Benefits (702) Payroll Expenditures	138,376 461,981	154,664 511,532	153,657 512,846	163,961 553,857
Travel (703) Printing, Duplicating & Film Proc. (704) Utilities and Fuel (705)	4,741	:	4,206	3,114 15,100
Communications & Shipping (706) Maint., Repairs and Svcs by Others (707)	16,457	20,823	11,018	12,091
Third Party Prof. & Admin. Svcs (708) Supplies and Office Furniture (709)	22,477 292	33,460 86	24,988	36,717
Rentals and Insurance (710) Motor Vehicle Operation (711) Awards and Indemnities (712)	433	142		
Grants and Subsidies (713) Unclassified Expenses (714)	-	-	-	-
Training of State Employees (721) Computer Related Items (722)	2,496		5,335 1,293	175 61
State Prof. Svcs. (725) Total Other Expenditures	1,207,665 1,254,562	1,295,446 1,349,957	1,272,312 1,319,152	1,666,878 1,734,136
GRAND TOTAL	1,716,542	1,861,490	1,831,997	2,287,992
Cost Backs (included in Account 726 in FY20 & FY21):				
Administration	174,028	165,230	140,276	152,782
Investigation	295,143	329,948	365,360	585,732
Legal Field Enforcement	305,987 213,986	364,843 233,903	284,741 250,750	421,987 342,824
Customer Service Center	71,195	81,903	81,650	86,074
Centralized Complaints	51,129	40,490	45.806	63,458
Total Cost Backs	1,111,469	1,216,317	1,168,583	1,652,857
TOTAL EXPENDITURES	1,716,542	1,861,490	1,831,997	2,287,992
Licensing Revenue	1,520,341	2,074,879	1,493,621	2,050,713
Case and Complaint Revenue Less: State Regulatory Fee	99,957	118,350	138,100	98,275
Net Revenue	108,360 1,511,937	113,650 2,079,579	103,610 1,528,111	117,600 2,031,388
FISCAL YEAR BALANCE	(204,605)	218,089	(303,887)	(256,605)
PRIOR FISCAL YEAR RESERVE	2,374,776	2,170,171	2,234,169	1,930,282
RESERVE BALANCE	2,170,171	2,388,261	1,930,282	1,673,677
CORE Expense	-	154,092		
RESERVE BALANCE AFTER CORE EXPENSE	2,170,171	2,234,169	1,930,282	1,673,677

Projection Document

Motor Vehicle Commission

	Actual Expenditures and Revenues		Estimated	Projected Expenditures and Revenues			
	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027
Payroll	\$511,532	\$512,846	\$553,857	\$570,472	\$587,587	\$605,214	\$623,371
Operational	\$1,349,958	\$1,319,152	\$1,734,136	\$1,786,160	\$1,839,745	\$1,894,937	\$1,951,785
Other - extraordinary	\$154,092	\$0	\$0	\$53,734	\$0	\$0	\$0
Total Expenditures	\$2,015,582	\$1,831,997	\$2,287,992	\$2,410,366	\$2,427,331	\$2,500,151	\$2,575,156
Revenue	\$2,079,579	\$1,528,111	\$2,031,388	\$1,500,000	\$2,000,000	\$1,500,000	\$2,000,000
Net	\$63,996	(\$303,887)	(\$256,605)	(\$910,366)	(\$427,331)	(\$1,000,151)	(\$575,156)
Cumulative Reserve	\$2,234,168	\$1,930,281	\$1,673,677	\$763,311	\$335,980	(\$664,171)	(\$1,239,327)



MVC - Budget Overview

- The Commission receives approximately 95% of its operating revenue from licensing fees with the remaining 5% derived from penalties assessed through the complaint process.
- Commission licenses run on two-year cycles, typically operating at a deficit in even years and a surplus in odd years when our higher priced licenses (Manufacturer, Distributor, Auctions) all renew.
- In FY20-21 the Commission realized a net gain of \$218,089 resulting in a total reserve balance of \$2,234,169 after technology fees were assessed.
- In FY21-22 the Commission incurred a deficit of \$303,887 resulting in a reserve balance of \$1,930,282.
- In FY22-23 the Commission had a deficit of \$256,605 resulting in a reserve balance of \$1,673,677.
- Our current fee structure established by rule in 2010 is as follows:

 License Type 	<u>Fee</u>	Adjusted Fee @ 50% increase
 Salesman 	\$ 35 	\$ 50
 Dealer 	\$ 400	\$ 600
 RV Dealer 	\$ 400	\$ 600
 Dismantler/Recycler 	\$ 400	\$ 600
Auctions	\$ 800	\$ 1,200
Manufacturer/Distributor	\$ 1,600	\$ 2,400
 Representatives 	\$ 400	\$ 600
 RV Manufacturers 	\$ 1,600 	\$ 2,400
 Mfg fee per franchise dealer 	\$ 50	\$ 75

TN

MOTOR VEHICLE COMMISSION

	Actual Expenditures and Revenues		Estimated	Projected Expenditures and Revenues with Fee Increase 50%			
	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027
Payroll	\$511,532	\$512,846	\$553,857	\$570,472	\$587,587	\$605,214	\$623,371
Operational	\$1,349,958	\$1,319,152	\$1,734,136	\$1,786,160	\$1,839,745	\$1,894,937	\$1,951,785
Other - extraordinary	\$154,092	\$0	\$0	\$53,734	\$0	\$0	\$0
Total Expenditures	\$2,015,582	\$1,831,997	\$2,287,992	\$2,410,366	\$2,427,331	\$2,500,151	\$2,575,156
Revenue	\$2,079,579	\$1,528,111	\$2,031,388	\$1,500,000	\$3,047,081	\$2,250,000	\$3,138,494
Net	\$63,996	(\$303,887)	(\$256,605)	(\$910,366)	\$619,750	(\$250,151)	\$563,338
Cumulative Reserve	\$2,234,168	\$1,930,281	\$1,673,677	\$763,310	\$1,383,060	\$1,132,909	\$1,696,247

Chairperson Debbie Melton, called for a motion to adopt the budget projections as presented without the fee increase and recommended that the rules committee consider raising the licensing fees. Commissioner Barker made a motion to adopt as presented, Seconded by Commissioner Kramer. Chairperson Melton called for a roll call vote.

ROLL CALL

Debbie Melton	YES
Nelson Andrews	YES
Eleni Speaker	YES
Karl Kramer	YES
John Barker	YES
John Roberts	YES

MOTION CARRIED

RULES COMMITTEE

Chair, Farrar Vaughan address the members of the Rules Committee and asked if there were questions regarding the budget closing docs and the projections without benefit of a fee increase.

Chairperson Vaughan then drew the Committee's attention to the Budget Overview with Fee increase document. This document represents staff's recommendation for a 50% across the board fee increase for all licensees. The Chair went on to say the second page in this document reflected revised projections with the implementation of the proposed fee increase. The specific changes were provided in the redline document for the rulemaking hearing. Chairperson Vaughan deferred to the program attorney, Neil Stauffer for further explanation.

Mr. Stauffer reviewed several proposed rule changes with the Committee. The proposed rule changes were:

- Rule 0960-01-.06 NOTICE OF TERMINATION, CANCELLATION OR NON-RENEWAL
- 0960-01-.11(4) INSPECTION OF BUSINESS RECORDS
- Rule 0960-01-.11(4)(a) INSPECTION OF BUSINESS RECORDS
- Rule 0960-01-.11(4)(b) INSPECTION OF BUSINESS RECORDS
- Rule 0960-01-.14 LICENSE FEES
- Rule 0960-01-.23 MAIL FROM COMMISSION AND COMPLAINTS

Chairperson Vaughan called for discussion of the proposed rule changes. The Committee discussed each proposal at length. Chairperson Vaughan then called for a motion to approve the rule amendments as presented. Commissioner Elam made a motion to adopt the staff recommendations and full redline as presented by legal counsel, seconded by Commissioner Kramer. Chairperson Vaughan called for a roll call vote.

ROLL CALL VOTE

Charles West	YES
Sandra Elam	YES
Tim Copenhaver	YES
Farrar Vaughan	YES
Karl Kramer	YES
John Roberts	YES

MOTION CARRIED

NOTICE OF RULEMAKING HEARING - REDLINE

Department of State		For Department of State Use Only
Division of Publications		Sequence Number:
312 Rosa L. Parks Ave., 8th Floo Nashville, TN 37243	r, snoograss/IN Tower	Notice ID(s):
Phone: 615-741-2650		File Date:
Email: publications.information@b	1.gov	File Date.
earings will be conducted in the n	nanner prescribed by the	g Hearing – REDLINE - Uniform Administrative Procedures Act, T.C.A. § 4-5-204. For questi
Agency/Board/Commission	-	or Vahicla Commission
	n: Regulatory Boa	
	n: Nell Stauffer	100
		pertson Parkway, Nashville, Tennessee
	e: (615) 347-8480	
	II: Nell.Stauffer@t	tn.qov
	Davy Crockett	
	8: Nashville, TN 3	7243
	e: (615) 741-0481	N
Ema	I: Don Coleman@	<u>ktn.dov</u>
Hearing Location(8) (for ad	ditional locations, o	copy and paste table)
Address 1: 500 Jan	es Robertson Park	way
Address 2: Confere		
City: Nashvill	e	
Zip: 37243		
Hearing Date : TBA Hearing Time: TBA		IX CST/CDT EST/EDT
nearing time. TDA		X CST/CDT EST/EDT
Additional Hearing Inform	ation:	
TBA		
Revision Type (check all to X Amendment New Repeal	nat apply):	

Rule(s) (ALL chapters and rules contained in filing must be listed. If needed, copy and paste additional tables to accommodate more than one chapter. Please enter only ONE Rule Number/Rule Title per row.)

Chapter Number	Chapter Title
0960-01	General Rules
Rule Number	Rule Title
0960-0106	Notice of Termination, Cancellation or Non-Renewal
0960-0111	Inspection of Business Records
0960-0114	License Fees
0960-0123	Mail from Commission and Complaints

Rules of the Tennessee Motor Vehicle Commission
Chapter 0960-01 General Rules
Rule 0960-01-.06 Notice of Termination, Cancellation or Non-Renewal, Rule 0960-01-.11 Inspection of Business Records,
Rule 0960-01-.14 License Fees, Rule 0960-01-.23 Mail from Commission and Complaints

Chapter 0960-01 General Rules Amendments

Rule 0960-01-.06 NOTICE OF TERMINATION, CANCELLATION OR NON-RENEWAL is amended by creating a new paragraph (4) so that, as amended, Rule 0960-01-.06(4) shall read:

(4) The Chairperson or Acting Chairperson of the Tennessee Motor Vehicle Commission may grant or deny a petition for reconsideration of a final order, as provided in Rule 1350-04-01-, 18(1)(b), and shall report any such decision to the Commission.

Authority: T.C.A. §§ 4-5-219, 4-5-317.

Rule 0960-01-.11 INSPECTION OF BUSINESS RECORDS, Paragraph (4) is amended by deleting the language "55-17-129" and substituting the language "55-17-128" so that, as amended, the paragraph shall read:

(4) All motor vehicle dealers or recreational vehicle dealers who are operating an additional business at the dealership in accordance with T.C.A. § <u>55-17-128</u> <u>55-17-129</u> or T.C.A. § 55-17-416, as applicable, shall, upon written request by the Commission, or its agent:

Authority: T.C.A. §§ 55-17-107, 55-17-128, 55-17-402, and 59-17-416.

Rule 0960-01-.11 INSPECTION OF BUSINESS RECORDS, Subparagraph (4)(a) is amended by deleting the language "55-17-129" and substituting the language "55-17-128" so that, as amended, the subparagraph shall read:

(a) Within fifteen (15) days of receipt of the written request, provide certification to the Commission, or its agents, certifying that the space used by the motor vehicle dealer or recreational vehicle dealer, and the space used by the additional business, are in compliance with T.C.A. § 55-17-128 56-17-129 or T.C.A. § 55-17-416, as applicable. This certification shall be completed on a form approved by the Commission, if any such form exists at the time of request.

Authority: T.C.A. §§ 55-17-107, 55-17-128, 55-17-402, and 59-17-416.

Rule 0960-01-.11 INSPECTION OF BUSINESS RECORDS, Subparagraph (4)(b) is amended by deleting the language "55-17-129" and substituting the language "55-17-128" so that, as amended, the subparagraph shall read:

(b) Within thirty (30) days of receipt of the written request, provide certification to the Commission, or its agents, certifying that the gross income of the motor vehicle dealer or recreational vehicle dealer, and the gross income of the additional business, are in compilance with T.C.A. § 55-17-128, 55-17-129 or T.C.A. § 55-17-416, as applicable. The certification shall be completed on a form approved by the Commission, if any such form exists at the time of request. In addition to the certification, the motor vehicle dealer or recreational vehicle dealer shall provide proof, satisfactory to the Commission, of the claimed gross income of the dealership, and income of the additional business. This may include, but is not limited to, past financial statements, current financial statements, and CPA audits.

Authority: T.C.A. §§ 55-17-107, 55-17-128, 55-17-402, and 59-17-416.

Rule 0960-01-.14 LICENSE FEES, Subparagraph (1)(a) is amended by deleting the language "one thousand six hundred dollars (\$1,600.00)" and substituting the language "two thousand four hundred dollars (\$2,400.00)" so that, as amended, the subparagraph shall read:

Rules of the Tennessee Motor Vehicle Commission

Chapter 0960-01 General Rules

Rule 0960-01-.05 Notice of Termination, Cancellation or Non-Renewal, Rule 0960-01-.11 Inspection of Business Records, Rule 0960-01-.14 License Fees, Rule 0960-01-.14 License Fees, Rule 0960-01-.23 Mail from Commission and Complaints

 For each manufacturer, distributor, factory branch, distributor branch, two thousand four hundred dollars (\$2,400.00) one thousand six hundred dollars (\$1,600.00);

Authority: T.C.A. §§ 55-17-107, 55-17-111, 55-17-112, 55-17-302, 55-17-402, 55-17-405, and 55-17-406.

Rule 0960-01-.14 LICENSE FEES, Subparagraph (1)(b) is amended by deleting the language "fifty dollars (\$50.00)" and substituting the language "seventy-five dollars (\$75.00)" so that, as amended, the subparagraph shall read:

(b) For each manufacturer, distributor, <u>seventy-five dollars (\$75.00)</u> fifty dollars (\$50.00) per franchised dealer in Tennessee.

Authority: T.C.A. §§ 55-17-107, 55-17-111, 55-17-112, 55-17-302, 55-17-402, 55-17-405, and 55-17-406.

Rule 0960-01-.14 LICENSE FEES, Subparagraph (1)(c) is amended by deleting the language "four hundred dollars (\$400.00)" and substituting the language "six hundred dollars (\$600.00)" so that, as amended, the subparagraph shall read:

For each motor vehicle dealer selling new or used motor vehicles, six hundred dollars (\$400.00) four hundred dollars (\$400.00);

Authority: T.C.A. §§ 55-17-107, 55-17-111, 55-17-112, 55-17-302, 55-17-402, 55-17-405, and 55-17-406.

Rule 0960-01-.14 LICENSE FEES, Subparagraph (1)(d) is amended by deleting the language "four hundred dollars (\$400.00)" and substituting the language "six hundred dollars (\$600.00)" so that, as amended, the subparagraph shall read:

(d) For each factory representative or distributor representative, <u>six hundred dollars (5600.00)</u> four hundred dollars (5400.00);

Authority: T.C.A. §§ 55-17-107, 55-17-111, 55-17-112, 55-17-302, 55-17-402, 55-17-405, and 55-17-406.

Rule 0960-01-.14 LICENSE FEES, Subparagraph (1)(e) is amended by deleting the language "thirty-five dollars (\$35.00)" and substituting the language "fifty dollars (\$50.00)" so that, as amended, the subparagraph shall read:

(e) For each motor vehicle salesperson, fifty dollars (\$50.00) thirty-five dollars (\$35.00);

Authority: T.C.A. §§ 55-17-107, 55-17-111, 55-17-112, 55-17-302, 55-17-402, 55-17-405, and 55-17-406.

Rule 0960-01-.14 LICENSE FEES, Subparagraph (1)(g) is amended by deleting the language "four hundred dollars (\$400.00)" and substituting the language "six hundred dollars (\$600.00)" so that, as amended, the subparagraph shall read:

(g) For each automotive dismantier and recycler, <u>six hundred dollars (\$600.00)</u> four hundred dollars (\$400.00);

Authority: T.C.A. §§ 55-17-107, 55-17-111, 55-17-112, 55-17-302, 55-17-402, 55-17-405, and 55-17-406.

Rule 0960-01-.14 LICENSE FEES, Subparagraph (1)(h) is amended by deleting the language "eight hundred dollars (\$800.00)" and substituting the language "one thousand two hundred dollars (\$1,200.00)" so that, as amended, the subparagraph shall read:

For each automobile auction, one thousand two hundred dollars (\$1,200.00) eight hundred dollars (\$800.00);

Rules of the Tennessee Motor Vehicle Commission

Chapter 0960-01 General Rules

Rule 0960-01-.06 Notice of Termination, Cancellation or Non-Renewal, Rule 0960-01-.11 Inspection of Business Records, Rule 0960-01-.14 License Fees, Rule 0960-01-.23 Mail from Commission and Complaints

Authority: T.C.A. §§ 55-17-107, 55-17-111, 55-17-112, 55-17-302, 55-17-402, 55-17-405, and 55-17-406.

Rule 0960-01-.14 LICENSE FEES, Subparagraph (1)(m) is amended by deleting the language "four hundred dollars (\$400.00) after January 1, 2017" and substituting the language "six hundred dollars (\$600.00)" so that, as amended, the subparagraph shall read:

(m) For each recreational vehicle dealer, <u>six hundred dollars (\$600.00)</u> four hundred dollars (\$400.00) after January 1, 2017;

Authority: T.C.A. §§ 55-17-107, 55-17-111, 55-17-112, 55-17-302, 55-17-402, 55-17-405, and 55-17-406.

Rule 0960-01-.23 MAIL FROM COMMISSION AND COMPLAINTS is amended by deleting the language "by registered or certified mail" so that, as amended, the rule shall read:

Except as otherwise provided, a licensed individual or entity or any individual or entity required to be licensed, or who is otherwise subject to regulation by the Commission, shall respond in writing to any communication from the Commission requesting a response within thirty (30) days of the mailing of such communication by registered or certified mail to the last address furnished to the Commission by the licensee, unless otherwise granted an extension of time.

Authority: T.C.A. § 55-17-107.

Rules of the Tennessee Motor Vehicle Commission
Chapter 0960-01 General Rules
Rule 0960-01-06 Notice of Termination, Cancellation or Non-Renewal, Rule 0960-01-.11 Inspection of Business Records,
Rule 0960-01-.14 License Fees, Rule 0960-01-.23 Mail from Commission and Complaints

I certify that the information included in this filing is an accurate and complete representation of the intent and scope of rulemaking proposed by the agency.

Date:

Signature:

Name of Officer:

Neil C. Stauffer

Title of Officer:

Associate General Counsel

Department of State Use Only

Filed with the Department of State on:

Tre Hargett Secretary of State

<u>Adjourn</u>

Chairperson, Farrar Vaughan called for a motion to adjourn the meeting. Chairman Roberts made a motion to adjourn, seconded by Commissioner Barker. Chairperson Vaughan called for a voice vote.

MOTION PASSED

MEETING ADJOURNED