TennCare Oversight Division of the Tennessee Department of Commerce and Insurance Prompt Pay Compliance Summary for All Processed CoverKids Claims

Monthly prompt payment analysis for ALL CoverKids claims processed by the plan.

Contractual Requirements

90% 30 Day

99.5% 60 Day

Claim Types

For the Month Ended Clean Claims All Claims

All Claims Compliance?

Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids

All	1/31/2023	91%	99.4%	No
All	2/28/2023	98%	99.2%	No
All	3/31/2023	99%	99.6%	Yes
All	4/30/2023	99%	99.9%	Yes
All	5/31/2023	96%	99.8%	Yes
All	6/30/2023	92%	99.8%	Yes
All	7/31/2023	90%	99.7%	Yes
All	8/31/2023	93%	99.9%	Yes
All	9/30/2023	94%	99.9%	Yes
All	10/31/2023	95%	99.9%	Yes
All	11/30/2023	95%	100.0%	Yes
All	12/31/2023	96%	99.7%	Yes
All	1/31/2024	92%	99.5%	Yes
All	2/29/2024	97%	100.0%	Yes
All	3/31/2024	97%	99.9%	Yes
All	4/30/2024	98%	99.9%	Yes

Monthly prompt payment analysis for ALL CoverKids claims processed by the plan.

Contractual Requirements

90% 30 Day 99.5% 60 Day

Claim Types

For the Month Ended Clean Claims All Claims Compliance?

DentaQuest USA Insurance Co. Inc. - CoverKids

Dental	1/31/2023	100%	100.0%	Yes
Dental	2/28/2023	100%	100.0%	Yes
Dental	3/31/2023	100%	100.0%	Yes
Dental	4/30/2023	100%	100.0%	Yes
Dental	5/31/2023	99%	100.0%	Yes
Dental	6/30/2023	100%	100.0%	Yes
Dental	7/31/2023	100%	100.0%	Yes
Dental	8/31/2023	100%	100.0%	Yes
Dental	9/30/2023	100%	100.0%	Yes
Dental	10/31/2023	100%	100.0%	Yes
Dental	11/30/2023	100%	100.0%	Yes
Dental	12/31/2023	100%	100.0%	Yes
Dental	1/31/2024	100%	100.0%	Yes
Dental	2/29/2024	100%	99.9%	Yes
Dental	3/31/2024	98%	99.0%	No
Dental	4/30/2024	99%	100.0%	Yes

Monthly prompt payment analysis for ALL CoverKids claims processed by the plan.

Contractual Requirements

90% 30 Day 99.5% 60 Day

Claim Types

For the Month Ended Clean Claims All Claims

Compliance?

UnitedHealthcare Plans of the River Valley, Inc. - CoverKids

All	1/31/2023	100%	100.0%	Yes
All	2/28/2023	100%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	99%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	100%	100.0%	Yes
All	7/31/2023	100%	100.0%	Yes
All	8/31/2023	100%	100.0%	Yes
All	9/30/2023	100%	100.0%	Yes
All	10/31/2023	100%	100.0%	Yes
All	11/30/2023	100%	100.0%	Yes
All	12/31/2023	100%	100.0%	Yes
All	1/31/2024	98%	100.0%	Yes
All	2/29/2024	98%	100.0%	Yes
All	3/31/2024	97%	100.0%	Yes
All	4/30/2024	96%	100.0%	Yes

Monthly prompt payment analysis for ALL CoverKids claims processed by the plan.

Contractual Requirements

90% 30 Day **99.5%** 60 Day

Claim Types

For the Month Ended Clean Claims

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Compliance?

Volunteer State Health Plan, Inc. - CoverKids

All	1/31/2023	99%	99.9%	Yes
All	2/28/2023	99%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	100%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	99%	100.0%	Yes
All	7/31/2023	99%	100.0%	Yes
All	8/31/2023	100%	100.0%	Yes
All	9/30/2023	100%	100.0%	Yes
All	10/31/2023	100%	100.0%	Yes
All	11/30/2023	100%	100.0%	Yes
All	12/31/2023	99%	100.0%	Yes
All	1/31/2024	98%	99.7%	Yes
All	2/29/2024	97%	98.4%	No
All	3/31/2024	98%	99.1%	No
All	4/30/2024	99%	99.6%	Yes