

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for All Processed CoverKids Claims

Monthly prompt payment analysis for ALL CoverKids claims processed by the plan.

Claim Types	Contractual Requirements For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	
Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids				
All	1/31/2023	91%	99.4%	No
All	2/28/2023	98%	99.2%	No
All	3/31/2023	99%	99.6%	Yes
All	4/30/2023	99%	99.9%	Yes
All	5/31/2023	96%	99.8%	Yes
All	6/30/2023	92%	99.8%	Yes
All	7/31/2023	90%	99.7%	Yes
All	8/31/2023	93%	99.9%	Yes
All	9/30/2023	94%	99.9%	Yes
All	10/31/2023	95%	99.9%	Yes
All	11/30/2023	95%	100.0%	Yes
All	12/31/2023	96%	99.7%	Yes
All	1/31/2024	92%	99.5%	Yes
All	2/29/2024	97%	100.0%	Yes
All	3/31/2024	97%	99.9%	Yes
All	4/30/2024	98%	99.9%	Yes
All	5/31/2024	97%	100.0%	Yes

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Claim Types	For the Month Ended	Contractual Requirements		Compliance?
		90% 30 Day Clean Claims	99.5% 60 Day All Claims	
DentaQuest USA Insurance Co. Inc. - CoverKids				
Dental	1/31/2023	100%	100.0%	Yes
Dental	2/28/2023	100%	100.0%	Yes
Dental	3/31/2023	100%	100.0%	Yes
Dental	4/30/2023	100%	100.0%	Yes
Dental	5/31/2023	99%	100.0%	Yes
Dental	6/30/2023	100%	100.0%	Yes
Dental	7/31/2023	100%	100.0%	Yes
Dental	8/31/2023	100%	100.0%	Yes
Dental	9/30/2023	100%	100.0%	Yes
Dental	10/31/2023	100%	100.0%	Yes
Dental	11/30/2023	100%	100.0%	Yes
Dental	12/31/2023	100%	100.0%	Yes
Dental	1/31/2024	100%	100.0%	Yes
Dental	2/29/2024	100%	99.9%	Yes
Dental	3/31/2024	98%	99.0%	No
Dental	4/30/2024	99%	100.0%	Yes
Dental	5/31/2024	100%	100.0%	Yes

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Claim Types	For the Month Ended	Contractual Requirements		Compliance?
		90% 30 Day Clean Claims	99.5% 60 Day All Claims	
UnitedHealthcare Plans of the River Valley, Inc. - CoverKids				
All	1/31/2023	100%	100.0%	Yes
All	2/28/2023	100%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	99%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	100%	100.0%	Yes
All	7/31/2023	100%	100.0%	Yes
All	8/31/2023	100%	100.0%	Yes
All	9/30/2023	100%	100.0%	Yes
All	10/31/2023	100%	100.0%	Yes
All	11/30/2023	100%	100.0%	Yes
All	12/31/2023	100%	100.0%	Yes
All	1/31/2024	98%	100.0%	Yes
All	2/29/2024	98%	100.0%	Yes
All	3/31/2024	97%	100.0%	Yes
All	4/30/2024	96%	100.0%	Yes
All	5/31/2024	96%	99.9%	Yes

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Claim Types	For the Month Ended	Contractual Requirements		Compliance?
		90% 30 Day Clean Claims	99.5% 60 Day All Claims	
Volunteer State Health Plan, Inc. - CoverKids				
All	1/31/2023	99%	99.9%	Yes
All	2/28/2023	99%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	100%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	99%	100.0%	Yes
All	7/31/2023	99%	100.0%	Yes
All	8/31/2023	100%	100.0%	Yes
All	9/30/2023	100%	100.0%	Yes
All	10/31/2023	100%	100.0%	Yes
All	11/30/2023	100%	100.0%	Yes
All	12/31/2023	99%	100.0%	Yes
All	1/31/2024	98%	99.7%	Yes
All	2/29/2024	97%	98.4%	No
All	3/31/2024	98%	99.1%	No
All	4/30/2024	99%	99.6%	Yes
All	5/31/2024	100%	99.9%	Yes