

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance  
 Prompt Pay Compliance Summary for Processed CoverKids Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by the organization.

<b>Contractual Requirements</b>		<b>90%</b>	<b>99.5%</b>	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
<b>Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids</b>				
Processor	Eyequest			
Vision	1/31/2023	98%	100.0%	<b>Yes</b>
Vision	2/28/2023	100%	100.0%	<b>Yes</b>
Vision	3/31/2023	100%	100.0%	<b>Yes</b>
Vision	4/30/2023	100%	100.0%	<b>Yes</b>
Vision	5/31/2023	100%	100.0%	<b>Yes</b>
Vision	6/30/2023	100%	100.0%	<b>Yes</b>
Vision	7/31/2023	100%	100.0%	<b>Yes</b>
Vision	8/31/2023	100%	100.0%	<b>Yes</b>
Vision	9/30/2023	100%	100.0%	<b>Yes</b>
Vision	10/31/2023	100%	100.0%	<b>Yes</b>
Vision	11/30/2023	100%	100.0%	<b>Yes</b>
Vision	12/31/2023	100%	100.0%	<b>Yes</b>
Vision	1/31/2024	100%	100.0%	<b>Yes</b>
Vision	2/29/2024	100%	100.0%	<b>Yes</b>
Vision	3/31/2024	100%	100.0%	<b>Yes</b>
Vision	4/30/2024	100%	100.0%	<b>Yes</b>

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
<b>Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids</b>				
Processor	Affiliate			
Medical	1/31/2023	90%	99.4%	<b>No</b>
Medical	2/28/2023	98%	99.2%	<b>No</b>
Medical	3/31/2023	99%	99.6%	<b>Yes</b>
Medical	4/30/2023	99%	99.9%	<b>Yes</b>
Medical	5/31/2023	96%	99.8%	<b>Yes</b>
Medical	6/30/2023	92%	99.8%	<b>Yes</b>
Medical	7/31/2023	90%	99.7%	<b>Yes</b>
Medical	8/31/2023	93%	99.9%	<b>Yes</b>
Medical	9/30/2023	94%	99.9%	<b>Yes</b>
Medical	10/31/2023	95%	99.9%	<b>Yes</b>
Medical	11/30/2023	95%	100.0%	<b>Yes</b>
Medical	12/31/2023	96%	99.7%	<b>Yes</b>
Medical	1/31/2024	92%	99.5%	<b>Yes</b>
Medical	2/29/2024	97%	100.0%	<b>Yes</b>
Medical	3/31/2024	95%	99.9%	<b>Yes</b>
Medical	4/30/2024	97%	99.8%	<b>Yes</b>

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
<b>DentaQuest USA Insurance Co. Inc. - CoverKids</b>				
Processor	Affiliate			
Dental	1/31/2023	100%	100.0%	<b>Yes</b>
Dental	2/28/2023	100%	100.0%	<b>Yes</b>
Dental	3/31/2023	100%	100.0%	<b>Yes</b>
Dental	4/30/2023	100%	100.0%	<b>Yes</b>
Dental	5/31/2023	99%	100.0%	<b>Yes</b>
Dental	6/30/2023	100%	100.0%	<b>Yes</b>
Dental	7/31/2023	100%	100.0%	<b>Yes</b>
Dental	8/31/2023	100%	100.0%	<b>Yes</b>
Dental	9/30/2023	100%	100.0%	<b>Yes</b>
Dental	10/31/2023	100%	100.0%	<b>Yes</b>
Dental	11/30/2023	100%	100.0%	<b>Yes</b>
Dental	12/31/2023	100%	100.0%	<b>Yes</b>
Dental	1/31/2024	100%	100.0%	<b>Yes</b>
Dental	2/29/2024	100%	99.9%	<b>Yes</b>
Dental	3/31/2024	98%	99.0%	<b>No</b>
Dental	4/30/2024	99%	100.0%	<b>Yes</b>

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
<b>UnitedHealthcare Plans of the River Valley, Inc. - CoverKids</b>				
Processor	March Vision			
Vision	1/31/2023	100%	100.0%	<b>Yes</b>
Vision	2/28/2023	100%	100.0%	<b>Yes</b>
Vision	3/31/2023	100%	100.0%	<b>Yes</b>
Vision	4/30/2023	100%	100.0%	<b>Yes</b>
Vision	5/31/2023	100%	100.0%	<b>Yes</b>
Vision	6/30/2023	100%	100.0%	<b>Yes</b>
Vision	7/31/2023	100%	100.0%	<b>Yes</b>
Vision	8/31/2023	100%	100.0%	<b>Yes</b>
Vision	9/30/2023	100%	100.0%	<b>Yes</b>
Vision	10/31/2023	100%	100.0%	<b>Yes</b>
Vision	11/30/2023	100%	100.0%	<b>Yes</b>
Vision	12/31/2023	100%	100.0%	<b>Yes</b>
Vision	1/31/2024	100%	100.0%	<b>Yes</b>
Vision	2/29/2024	100%	100.0%	<b>Yes</b>
Vision	3/31/2024	100%	100.0%	<b>Yes</b>
Vision	4/30/2024	100%	100.0%	<b>Yes</b>

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
<b>UnitedHealthcare Plans of the River Valley, Inc. - CoverKids</b>				
Processor	Affiliate			
Medical	1/31/2023	100%	100.0%	<b>Yes</b>
Medical	2/28/2023	100%	100.0%	<b>Yes</b>
Medical	3/31/2023	100%	100.0%	<b>Yes</b>
Medical	4/30/2023	99%	100.0%	<b>Yes</b>
Medical	5/31/2023	100%	100.0%	<b>Yes</b>
Medical	6/30/2023	100%	100.0%	<b>Yes</b>
Medical	7/31/2023	100%	100.0%	<b>Yes</b>
Medical	8/31/2023	100%	100.0%	<b>Yes</b>
Medical	9/30/2023	100%	100.0%	<b>Yes</b>
Medical	10/31/2023	100%	100.0%	<b>Yes</b>
Medical	11/30/2023	100%	100.0%	<b>Yes</b>
Medical	12/31/2023	100%	100.0%	<b>Yes</b>
Medical	1/31/2024	98%	100.0%	<b>Yes</b>
Medical	2/29/2024	98%	100.0%	<b>Yes</b>
Medical	3/31/2024	97%	100.0%	<b>Yes</b>
Medical	4/30/2024	96%	100.0%	<b>Yes</b>

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
<b>Volunteer State Health Plan, Inc. - CoverKids</b>				
Processor	Affiliate			
All	1/31/2023	99%	99.9%	<b>Yes</b>
All	2/28/2023	99%	100.0%	<b>Yes</b>
All	3/31/2023	100%	100.0%	<b>Yes</b>
All	4/30/2023	100%	100.0%	<b>Yes</b>
All	5/31/2023	100%	100.0%	<b>Yes</b>
All	6/30/2023	99%	100.0%	<b>Yes</b>
All	7/31/2023	99%	100.0%	<b>Yes</b>
All	8/31/2023	100%	100.0%	<b>Yes</b>
All	9/30/2023	100%	100.0%	<b>Yes</b>
All	10/31/2023	100%	100.0%	<b>Yes</b>
All	11/30/2023	100%	100.0%	<b>Yes</b>
All	12/31/2023	99%	100.0%	<b>Yes</b>
All	1/31/2024	98%	99.7%	<b>Yes</b>
All	2/29/2024	97%	98.4%	<b>No</b>
All	3/31/2024	98%	99.1%	<b>No</b>
All	4/30/2024	99%	99.6%	<b>Yes</b>