

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	
TennCare Contractual Requirements and TCA 56-32-126(b)				
Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.)				
Region(s): All				
All	1/31/2023	95%	99.5%	Yes
All	2/28/2023	97%	99.2%	No
All	3/31/2023	99%	99.8%	Yes
All	4/30/2023	99%	99.8%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	95%	99.9%	Yes
All	7/31/2023	93%	99.8%	Yes
All	8/31/2023	94%	99.8%	Yes
All	9/30/2023	95%	99.9%	Yes
All	10/31/2023	96%	99.9%	Yes
All	11/30/2023	95%	99.9%	Yes
All	12/31/2023	94%	99.7%	Yes
All	1/31/2024	94%	99.6%	Yes
All	2/29/2024	98%	99.9%	Yes
All	3/31/2024	97%	99.6%	Yes
All	4/30/2024	97%	98.7%	No
All	5/31/2024	94%	99.2%	No

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TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2023	99%	99.9%	Yes
Dental	2/28/2023	100%	100.0%	Yes
Dental	3/31/2023	100%	100.0%	Yes
Dental	4/30/2023	100%	100.0%	Yes
Dental	5/31/2023	99%	100.0%	Yes
Dental	6/30/2023	100%	100.0%	Yes
Dental	7/31/2023	100%	100.0%	Yes
Dental	8/31/2023	100%	100.0%	Yes
Dental	9/30/2023	100%	100.0%	Yes
Dental	10/31/2023	100%	100.0%	Yes
Dental	11/30/2023	100%	100.0%	Yes
Dental	12/31/2023	100%	100.0%	Yes
Dental	1/31/2024	99%	100.0%	Yes
Dental	2/29/2024	100%	100.0%	Yes
Dental	3/31/2024	99%	100.0%	Yes
Dental	4/30/2024	99%	99.9%	Yes
Dental	5/31/2024	99%	100.0%	Yes

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2023	100%	100.0%	Yes
All	2/28/2023	100%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	100%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	100%	100.0%	Yes
All	7/31/2023	100%	100.0%	Yes
All	8/31/2023	100%	100.0%	Yes
All	9/30/2023	100%	100.0%	Yes
All	10/31/2023	100%	100.0%	Yes
All	11/30/2023	100%	100.0%	Yes
All	12/31/2023	100%	100.0%	Yes
All	1/31/2024	99%	100.0%	Yes
All	2/29/2024	99%	100.0%	Yes
All	3/31/2024	90%	99.9%	Yes
All	4/30/2024	97%	99.7%	Yes
All	5/31/2024	99%	99.8%	Yes

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	

Volunteer State Health Plan, Inc.

Region(s): All

All	1/31/2023	94%	100.0%	Yes
All	2/28/2023	98%	100.0%	Yes
All	3/31/2023	99%	99.9%	Yes
All	4/30/2023	96%	99.9%	Yes
All	5/31/2023	96%	100.0%	Yes
All	6/30/2023	95%	99.9%	Yes
All	7/31/2023	93%	99.9%	Yes
All	8/31/2023	99%	100.0%	Yes
All	9/30/2023	97%	100.0%	Yes
All	10/31/2023	95%	99.9%	Yes
All	11/30/2023	93%	99.9%	Yes
All	12/31/2023	94%	99.9%	Yes
All	1/31/2024	96%	100.0%	Yes
All	2/29/2024	96%	99.6%	Yes
All	3/31/2024	98%	98.9%	No
All	4/30/2024	94%	99.0%	No
All	5/31/2024	93%	99.0%	No