

TENNESSEE DEPARTMENT OF CORRECTION

ATTENTION:

Tennessee Department of Correction has chosen to decrease calling rates at its institutions by eliminating surcharges on all in-state calling and implementing per-minute calling rates lower than those mandated by the Federal Communications Commission. Effective March 17, 2016, the reduced calling rates and funding fees shown below will be implemented:

Calling Rates		
Call Type	Collect, Pre-Paid Collect and Debit	
	Per Minute Rate	Cost of a 15-Minute Call
Local	\$0.07	\$1.05
Intralata (In-State)	\$0.11	\$1.65
Interlata (In-State)	\$0.16	\$2.40
Interstate (Out-of-State)	\$0.21	\$3.15

Pre-Paid Collect Funding Fees		
Fee	Fee Description	Amount
Pre-Paid Collect	Pre-Paid Collect Funding Fee charged for funding a Pre-Paid Collect account via IVR, website, etc.	\$3.00 per deposit
Pre-Paid Collect	Pre-Paid Collect Funding Fee charged for funding a Pre-Paid Collect account via live agent.	\$5.95 per deposit
Pre-Paid Collect	Pre-Paid Collect Funding Fee charged for funding a Pre-Paid Collect via check or money order.	\$0.00 per deposit
Pre-Paid Collect	Fees charged to end-users for funding a Pre-Paid Collect account via-third parties (i.e. Money Gram, Western Union, etc.).	\$0.00 100% Pass Through; No Mark-up Allowed
Universal Service Fund	Universal Service Fund is applied to only interstate and international calls and is changed quarterly by the FCC.	18.2%* *adjusted quarterly
Applicable Taxes	All required taxes are allowed.	Vary 100% Pass Through; No Mark-up Allowed
All Other Fees	Fees or charges applied by Contractor or a third party for calls processed through the inmate telephone system from the Correctional Facilities.	\$0.00

In addition, the \$50.00 funding minimum for pre-paid collect account deposits will no longer be required.

As a reminder, friends and family can contact Global Tel*Link via phone at (800) 483-8314 or via the web at www.offenderconnect.com to set-up and/or fund a pre-paid collect account.