

FY 2017

Crisis Services

For People Experiencing A Behavioral Health Crisis



ADULT

106,000+

124,000+ Calls

YOUTH

500+

THE RIGHT TREATMENT AT THE RIGHT TIME IN THE RIGHT PLACE



WHEN POSSIBLE, CRISIS SERVICES PROVIDES MENTAL HEALTH SERVICES AND REFERRALS TO RECEIVE TREATMENT IN THE COMMUNITY.

Crisis Walk-In Centers



MEMPHIS JACKSON

23% OF FACE-TO-FACE
ASSESSMENTS OCCURRED
AT WALK-IN CENTERS

78,000+

Face-To-Face Assessments ADULT

68,000+

YOUTH

10,000+

MOST FACE-TO-FACE ASSESSMENTS OCCURRED WITHIN

2 HOURS

83%

89%

Mobile CRISIS TEAMS



13 SERVING TEAMS