



IEA Program Contact Information

The IEA Team provides multiple pathways of Program support. For general inquiries regarding applications, eligibility, enrollment, program requirements, or account information please contact IEA.Questions@tn.gov.

1) Allowed/Disallowed Expenses & Pre-Approvals

- Contact **Shelley Johnson** at Shelley.R.Johnson@tn.gov or (629) 701-0410 for questions about:
 - Allowed expenditure categories
 - Disallowed expenses
 - Purchases that require pre-approval

2) Financial Support

- Contact **Shelley Johnson** at Shelley.R.Johnson@tn.gov or (629) 701-0410 for questions about:
 - Activating, replacing, or changing the address associated with the debit card
- Contact **Stephanie Wolaver** at Stephanie.Wolaver@tn.gov or (615) 638-5018 for questions about:
 - Account balances
 - Expense reporting
 - Whitelisting a debit card for Venmo, PayPal, or Square purchases
- Contact **Marisa Hunter** at Marisa.Hunter@tn.gov or (615) 499-0497 for questions about:
 - Account balances
 - Expense reporting
 - ABLE TN or Coverdell contributions

3) Communications

- Contact **Rachel Britt** at Rachel.S.Britt@tn.gov or (629) 395-9934 for questions about:
 - IEA Family Portal technical assistance
 - Navigating the IEA Website
 - Subscribing to the IEA Newsletter
 - Broken links or outdated information

4) Local Education Agency (LEA)

- Contact **Rachel Britt** at Rachel.S.Britt@tn.gov or (629) 395-9934 for questions about:
 - LEA Notifications and LEA Liaisons

5) Non-Public School Support

- Contact **Shelley Johnson** at Shelley.R.Johnson@tn.gov or (629) 701-0410 for questions about:
 - Becoming a participating school
 - Finding a participating school near you

Phara Williams	Sr Director of ESA & IEA Programs	Phara.C.Williams@tn.gov	(731) 343-3915
Dr. Kari Miller	Sr Manager of IEA Program	Kari.Miller@tn.gov	(629) 259-0443
Rachel Britt	IEA Program Specialist	Rachel.S.Britt@tn.gov	(629) 395-9934
Shelley Johnson	IEA Program Specialist	Shelley.R.Johnson@tn.gov	(629) 702-0410
Marisa Hunter	IEA Fiscal Coordinator	Marisa.Hunter@tn.gov	(615) 499-0497
Stephanie Wolaver	IEA Fiscal Coordinator	Stephanie.Wolaver@tn.gov	(615) 638-5018