

LSLI, Rule Changes & Funding

May 2024

Welcome

- In person
 - Sign in for CEUs 4 CEUS

Virtual

(Sophia will moderate)

- Mute mics
- Turn off cameras
- Ask questions in the chat or raise hands
- Link for CEUs will be included in the chat at the end

• Breaks ~ every hour



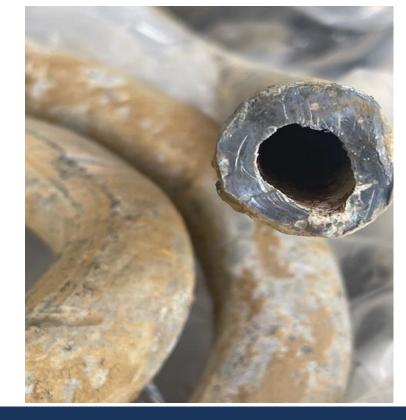
Agenda

- Lead Service Line Inventory Jennifer Murray
 Q&A
- Rule Changes Sophia DeMarse
 Q&A
- Funding Dr. Chris Marlow
 Q&A





TN



Lead Service Line Inventory

Jennifer Murray, SDW Environmental Scientist



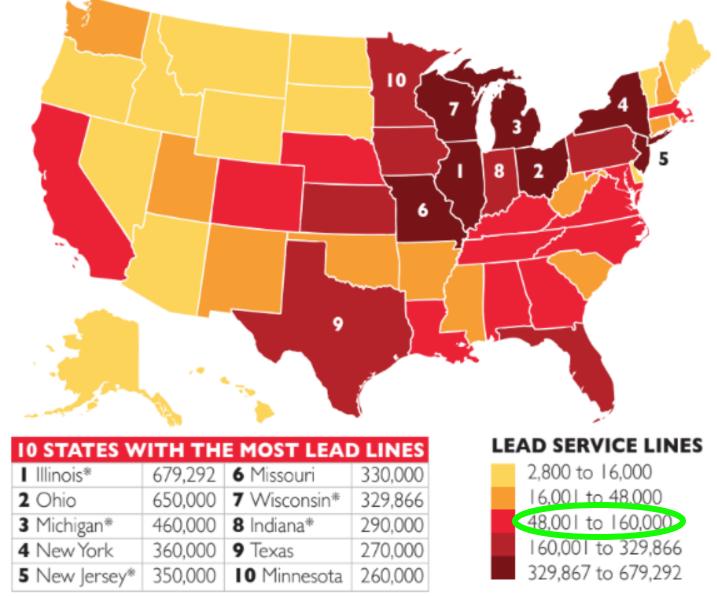
1. <u>"Baseline" or "Initial"</u> <u>Inventory in excel</u> template (TDEC website)

What's due?

<u>October 16, 2024</u>

- Inventory <u>publicly</u> <u>available</u> – online for >50,000 customers served
- <u>30d notice to any</u> customers with LSL, GRR & Unknown lines – by Nov 15, 2024

LEAD SERVICE LINES PER STATE





*States that have submitted updated LSL

Missourian Graphic/Lori Obermark.

LSLI Completed & Emailed to TDEC?

37

Out of over 770



Completed LSLI's

TN0000058	BLOUNTVILLE UTILITY DISTRICT	TN0000490	MUNFORD WATER DEPT
TN0000099	CELINA WATER SYSTEM	TN0000533	TURNEY CENTER
TN0000115	SOUTH CARROLL UTILITY DISTRICT	TN0000558	PLEASANT VIEW UTILITY DISTRICT
TN0000135	OLD GAINESBORO ROAD U.D.	TN0000581	LAUDERDALE CO WATER SYSTEM
TN0000138	CHEROKEE HILLS U.D.	TN0000598	RUSSELLVILLE WHITESBURG U.D.
TN0000144	COVINGTON WATER DEPT	TN0000645	SECOND SOUTH CHEATHAM U.D.
TN0000146	COWAN BOARD OF PUBLIC UTILITIE	TN0000667	SPRING HILL WATER DEPT
TN0000166	CUMBERLAND HEIGHTS U.D.	TN0000719	UNICOI UTILITY DISTRICT
TN0000174	DAYTON WATER DEPT	TN0000724	VANLEER WATER DEPARTMENT
TN0000192	DOUBLE SPRINGS U.D.	TN0000797	CANDLEWOOD LAKES P.O.A. WATERW
TN0000201	POPLAR GROVE UTILITY DISTRICT	TN0000826	CLEARFORK UTILITY DISTRICT
TN0000218	EAST MONTGOMERY U.D.	TN0000929	CUNNINGHAM EAST-MONTG WTP
TN0000245	WEST TN STATE PENITENTIARY	TN0002848	TRAVEL CENTER OF AMERICA
TN0000264	GLADEVILLE UTILITY DISTRICT		
TN0000270	GREAT SMOKY MTNS NATIONAL PARK	TN0003779	CHEMOURS-NEW JOHNSONVILLE PLAN
TN0000294	HENDERSONVILLE U.D.	TN0004408	AEDC COMPLEX-WATER PLANT (arnold)
TN0000386	LA VERGNE WATER SYSTEM	TN0004674	NYRSTAR TN MINES-STRAWBERRY PL
TN0000421	MCKENZIE WATER dEPARTMENT	TN0005063	NORTHWEST HEADSTART OF HUMBOLD
TN0000471	MONTEREY WATER DEPT	TN0008279	SEVIER COUNTY WATER DEPARTMENT



What is a Service Line?

A *service line* is the pipe connecting the water main to the interior plumbing in a building.

May be owned by the water system or customer or split. Property Boundary Water Meter Premise Plumbing Sidewalk street Curb Alternate Stop Connector Water Meter Location Nater Main System-owned Customer-owned Service Line Service Line

TN Department of Environment & Conservation



Department of Environment & Conservation

CONCERNED ABOUT LEAD IN YOUR DRINKING WATER?

Sources of LEAD in Drinking Water

Delta Faucet Company provides the warning label to comply w products sold in California are required by law to carry the lab toilets, accessories and select repair parts (RPs):

CALIFORNIA PROP 65 WARNING:

This product contains one or more chemicals, including lead, known to the State of California to cause cancer and birth defects or other reproductive harm. Wash hands after installing or removing this product

Avertissement, Californie Prop 65:

Ce produit contient un ou plusieurs produits chimiques, incluant le plomb, reconnu par l'État de la Californie comme étant cancérigènes et entraînant des anomalies congénitales ou autres effets néfastes sur la reproduction. Laver vos mains après avoir installé ou enlevé ce produit 78889 Rev. D

> lines can be a major source of lead contamination in water.

Fa m

Faucets: Fixtures inside your home may contain lead.

Galvanized Pipe:

Lead particles can attach to the surface of galvanized pipes. Over time, the particles can enter your drinking water, causing elevated lead levels.

Lead Goose Necks: Goose necks and pigtails are shorter pipes that connect the lead service line to the main.

MAIN WATER LINE

METER



of Lead





Pigments in industrial paint

What Service Lines to include?

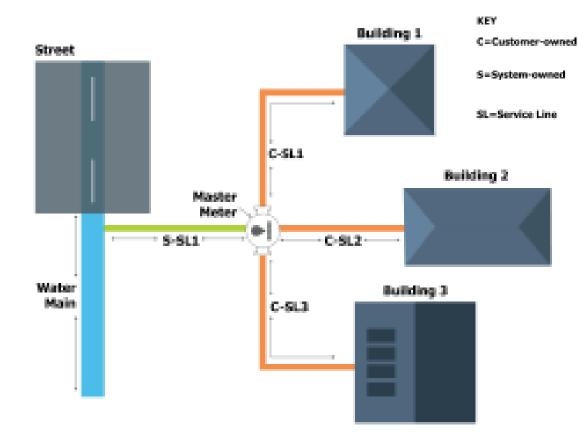
- Systems must include <u>all service lines</u> in their inventories, regardless of the actual or intended use.
- These include, for example, service lines with **non-potable** applications such as **fire suppression** or those designated for emergency. **Irrigation lines**
 - These service lines could be repurposed in the future for a potable or nonemergency use.
- Water systems must also include in their inventory service lines connected to vacant or abandoned buildings, even if they are unoccupied and the water service is turned off

Conservation

All active and inactive lines must be included.

What is a Service Line?

Small Entity



Customer-owned Service line=

System-owned Service line=

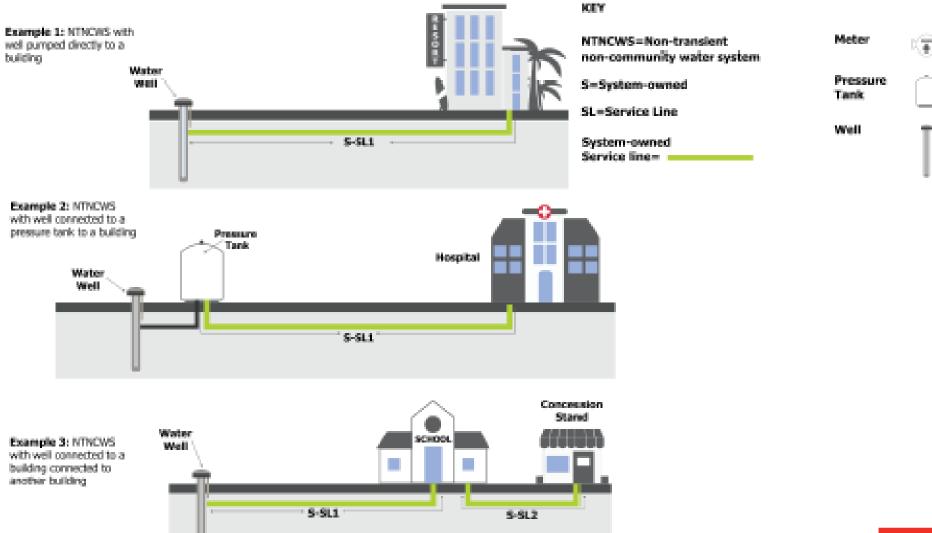


Example of a Community Water System with a Master Meter and Multiple Service Lines (Plan View)



What is a Service Line?

Small Entity



Examples of a Non-transient Non-community Water System (NTNCWS) Service Configurations (Profile View)





LSLI Excel Template

<u>Must be TDEC's format</u> (because combining into one document)

TN LSLI Template - excel

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TN Environment & Conservation						

TN LSLI Template - excel

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Department of Environment & Conservation

General Template Info

Required for all CWS & NTNC systems

2 tabs/sheets

Introduction

- Summarizes WS Info
- Outlines accepted info sources
- Definitions

As part of the revision, all water systems must develop an initial inventory of all service lines connected to the public water system. System Information Water System Name City of Covington PWSID # TN0000144 Total connections # 4995 Contact Information Name Joseph Bloechl Title Chief Water Treatment Operator Phone (901)475-4965 Email Jbloechl@CovingtonTN.com The following list of sources of information <u>must</u> be reviewed when competing the LSLI: Distribution system maps and recorded drawings \checkmark Information collected for the presence of lead and copper as required ✓ under the Code of Federal Regulations (CFR) 40 CFR 141.42. Capital improvement plans and/or master plans for distribution system Introduction Inventory æ

LEAD SERVICE LINE INVENTORY

Inventory

- Must contain ALL connections (sprinklers, fire lines, industry, etc.)
- Location, materials, info source

* Sanitary survey service lines compared to what submitted on LSL inventory Conservation

TN LSLI Template

Required fields - **BLACK**

- Unique Locational Identifier (Address)
- Current Service Line Material (WS & Private sides)
 - GRR Galvanized ever Downstream of Lead
 - LSL Lead Service Line
 - NL Not Lead
 - UKM Unknown
- Verification Source (WS & Private Sides)
 - Records
 - Field Inspection
 - Statistical Analysis/Predictive Modeling
 - Sequential Monitoring
 - (Emerging Technology)

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* Sanitary survey service lines compared to what submitted on LSL inventory Conservation

Materials



- Lead
- GRR
 - Galvanized Requiring Replacement*
- Not Lead
 - Ex) Pex, Copper, PVC, CPVC, HDPE, etc.
- UKM
 - Unknown

Additional details/descriptors are helpful and can be entered in "Service Line Material Detail" or other "details" columns





Verification Methods - 4

5 - if include Emerging Technologies

Verification Source - Records

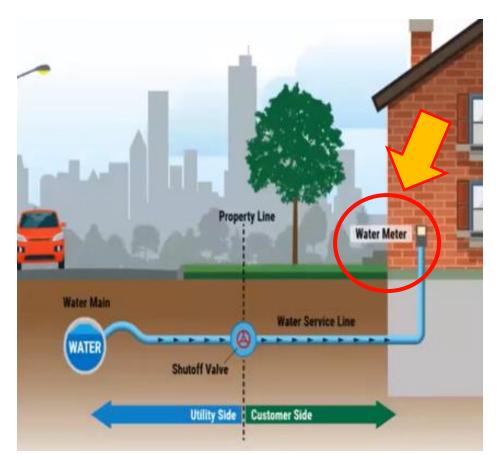
Required

- Maps
- Master plans for DS development
- Capital improvement plans
- Op & maintenance manuals for service connections
- Meter installation records --> July 1988 lead ban
- Customer complaint investigative records
- Main construction & maintenance records, service cards/tickets
- Local ordinances, meeting minutes, newspaper articles, etc.
- Property assessor records: <u>https://assessment.cot.tn.gov/TPAD</u>





Verification Source - Field Inspection



(Does this represent TN builds?)

- 2 points for Oct 16, 2024
- 1 on Utility Side
- 1 on Customer Side
- Meter box verification only?
- Who replaces customer side? Premise?
- Local ordinances re: utility workers on private property?
- Customer refusal?



Access Private Side? Local Ordinances?

- TN Code § 7-35-401 (2021)
- Title 7 Consolidated Governments and Local Governmental Functions and Entities; Chapter 35 - Sewers and Waterworks
- Part 4 Authority to Own and Operate System
- Authority Granted Part Definitions
- C.1.b.iii. "Project for a private purpose" does not include the renewal or replacement of individual water or sewage lines behind a meter or onto private property when such rehabilitative maintenance or construction is deemed necessary by the municipal corporation because excessive infiltration and inflow from groundwater or rainwater is resulting in sanitary sewer overflows or **other serious health or system capacity issues**. Municipal corporations are authorized, but not required, to maintain or construct individual lines for this purpose *if the property owner consents and agrees to hold the municipal corporation harmless for the work.*



Verification Source - Field Inspection

Customer Refusal or Attempt to contact for service line <u>material</u>

Date:

Water System State Water System ID Number: TN000####

Recorded by: Name

Location: (Address)

Attempt 1: Date, description of attempt, etc.

Attempt 2:

Attempt 3:

<u>Customer Refusal</u>: Example - Customer refuses access to property and refuses to identify service line material.

- Example Refusal / Attempt to Contact
- Create record of attempts
- Customer refusal & signature
- Name, date, address
- Accepted attempt methods: Door knocking, door flyers, phone calls, email, text messages, and social media posts.



Verification Source - Field Inspection

LEAD SERVICE LINE INSPECTION FORM

SERVICE ADDRESS - _____

ACCOUNT # -

DISTRIBUTION SIDE OF METER YOKE

PIPE COMPOSITION:

LEAD GALVANIZED COPPER BLACK PLASTIC PEX

OTHER -

CUSTOMER SIDE OF METER YOKE

PIPE COMPOSITION:

LEAD GALVANIZED COPPER BLACK PLASTIC PEX

OTHER -

VISUALLY INSPECTED BY -

DATE INSPECTED -

ADDITIONAL COMMENTS -



- Example Inspection
- Name, date, address

Verification Source – Excavation

Excavation @ 2-3 points

- Curb stop to main (meter)
- Curb stop to building (1/2 way to connection point)
- Connection Point to consumption:
 - Inside the home where the service line enters
 - A second point in the longer section of service line that is at least halfway between the first point and the building





Verification Source – Emerging Technology

- Internal CCTV inspection
 - **Not approved**, disturbs protective scaling.
- Ground Penetrating Radar Scanners
 - None approved yet, these simply do not exist with accuracy needed.
- X-Ray gun
 - Must touch to exposed material
 - Approved for materials verification
- Metal Detector
 - Only approved for location,
 - Not approved for materials verification



30M DETECTION RANGE

enetrate through 40cm, duce the demolition area

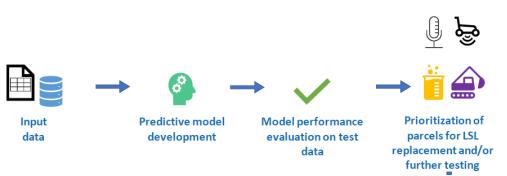




Verification Source – Statistical Analysis

- Often used by engineering /consulting firms with computational algorithms considering multiple complex variables
 - Can be used by water systems on a case-by-case basis, review of methodology & approval required by state.

Typical Workflow for Using Predictive Models



*EPA Predictive Modeling Presentation

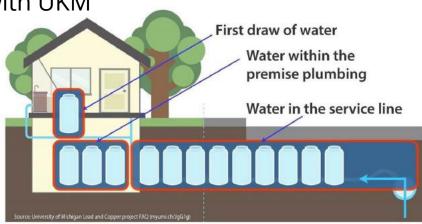
- Must have 95% accuracy within 1 mile for TDEC
- Must reevaluate data analysis methodologies when any lead is identified that was deemed as non-lead
- Not accepted for Lead-Free Certifications



Verification Method – Sequential Sampling

Must be TDEC approved:

- 1. <u>Established baseline</u> for fully flushed and sequential samples:
 - 1. From homes that have never had LSLs.
 - 2. From homes with LSLs.
- 2. Collect fully flushed samples from homes with UKM
- -- IF #2 DOES NOT INDICATE LEAD, THEN \downarrow --
- 3. Collect sequential samples from UKM



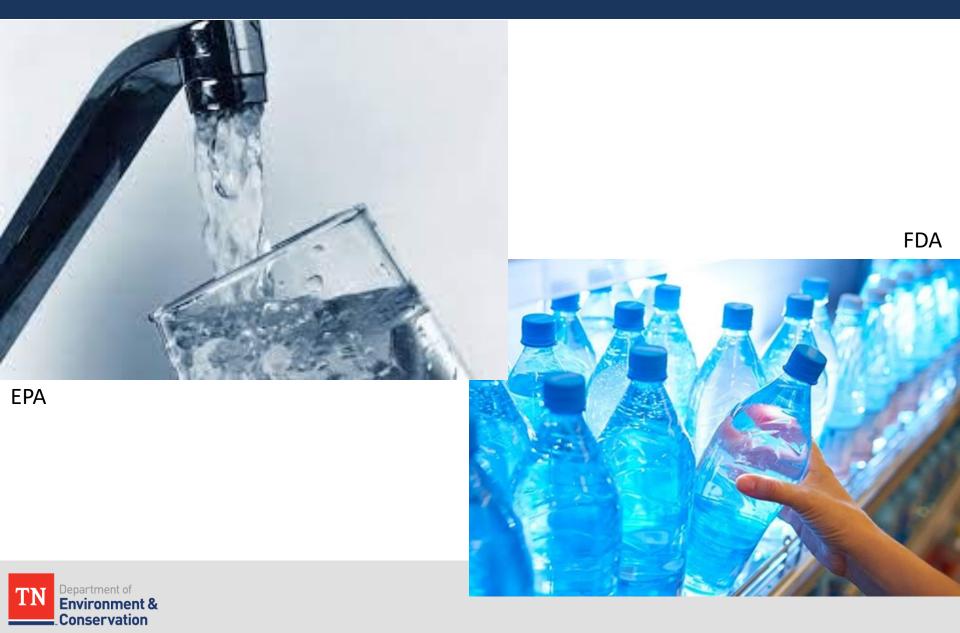
- Use 1L bottles for sampling
- Turn off water & wait 30 seconds between each bottle
- Must collect a minimum of 5Ls
- A collective total of 5ppb throughout all of the samples indicates LSL+





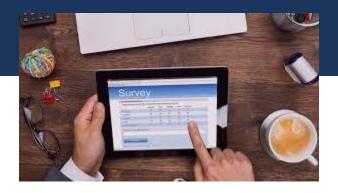
Customer Participation

Customer Choice



Customer Participation

- Use community surveys
- Advertise
- Start social media campaign
- Offer in-person consultation and inspections
 - Post cards, emails
- Create a website / link
 - Allow submitting surveys
 - Allow photos with surveys
 - NPR free interactive LSL ID tool: <u>https://apps.npr.org/find-lead-pipes-in-your-home/en/</u>
 - Enable asking questions
 - Request appt for WS inspector



- Offer incentives
 - Is it possible to offer credits on water bills, gift cards to participants? *
 - Some locations may qualify for financial assistance for customer-side LSL Replacements
 - Replaced LSLs may improve property resale value **
- Communicate resources and intentions with local officials** and activist groups



Ex) Post Card or Online Survey

TAKE THIS SHORT SURVEY TO HELP US PROTECT YOUR DRINKING WATER

This survey may be completed through Silver Creek Water Corporation (SCWC) requests your help in one of the following methods: completing this important survey to document the material of your water service line. We would like to have this survey returned by MAIL: Back of this postcard December 22nd, 2023. Lead may be found in the plumbing materials 120 PHONE: (800) 674-7961 inside your home or business which could be released into 飭 EMAIL: support@120water.com drinking water. mailto:support@120water.com R ONLINE Your responsibility starts at 向 DROP OFF: SCWC Business Office the adapter that attaches to 8104 County Line Road Sellersburg, IN, 47172 our water meter setter. 24-HOUR DEPOSITORY IN LOBBY O FOR HELP OR TO LEARN MORE GO TO: bit.ly/EPAleadcheck YOUR WATER SERVICE LINE UTILITY-OWNED HOME OR BUSINESS PRIVATELY-OWNED

NAME		1
ADDRESS		1
CITY, STATE, 2#		1
PRONE		1
ENENIL		1
The type of my water se	rvice line is best described	1
as the following:		1
Copper	Other:	1
Plastic	Unknown	1
Lead	I am unsure and would like someone	1
Galvanized steel	from SCWC to assist me in identifying	1
	the material.	1
I have determined the typ	pe of my water service line as follows:	
CI I have observed the m	aterial and know what it is.	1
	ome form of documentation	
of the water service lin		
□ It is my best guess.		1
D Other		1
My house or business wa	s built in one of the following time periods:	1
Prior to 1960	C After 1388	1
	1 Alter 1968	1
and a state and the second	[7] I am unsure	
1960 to 1988	□ I am unsure	
and a state and the second	□ I am unsure	1
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and a state and the second		



SCWC requests your assistance in completing this survey. At your convenience, please answer all questions and detach the survey along the perforated edge. Once completed, simply place the detached survey in your mailbox or drop it off in your nearest postal drop box.

0

Submit your survey by DECEMBER 22ND, 2023

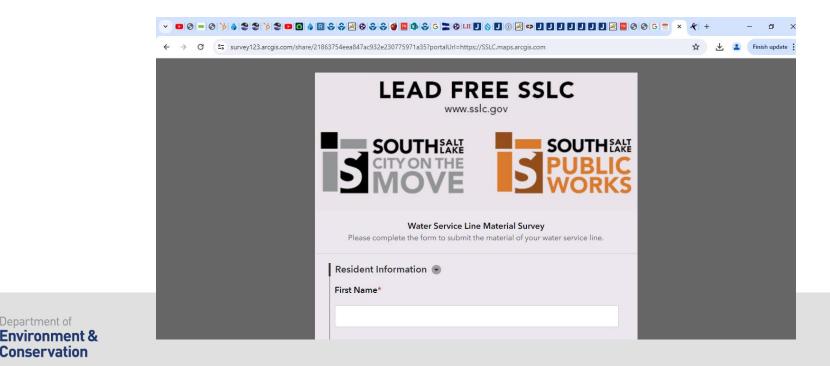
A video tutorial is available on https://silvercreekwater.org/ to help identify your service line.



Ex) Survey

Conservation

- https://www.youtube.com/watch?v=eVvFt2BOXSM
- Online Survey https://survey123.arcgis.com/share/21863754eea847ac93 2e230775971a35?portalUrl=https://SSLC.maps.arcgis.com

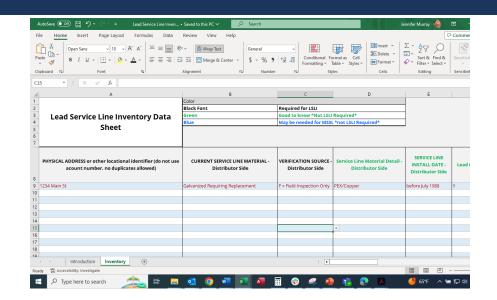




Inventory completed. What do you do with it?

Submit the LSLI

- Must be submitted BY Oct 16, 2024
 - EPA will be enforcing any violations – Not TDEC
- The final <u>LSLI excel file</u> should be <u>emailed</u> to
 - Local Field Office
 - <u>dwrWater.Compliance@tn.gov</u> or <u>Jennifer.murray@tn.gov</u>



TDEC must send list of WS that miss the deadline to EPA for enforcement

* Sanitary survey service lines compared to what submitted on LSL inventory





1.

<u>"Baseline" or "Initial"</u> <u>Inventory in excel</u> template (TDEC website)

What's due?

<u>October 16, 2024</u>

 Inventory <u>publicly</u> <u>available</u> – online for >50,000 customers served

 <u>30d notice</u> to any customers with LSL, GRR & Unknown lines – by Nov 15, 2024

Make it Public

Email TDEC link/info

- WS >50K customers served must publish LSLI on website
- All other WS must make LSLI publicly accessible upon request

REDACT ALL SENSITIVE INFO

- No names, account numbers,
- or phone numbers should be public!

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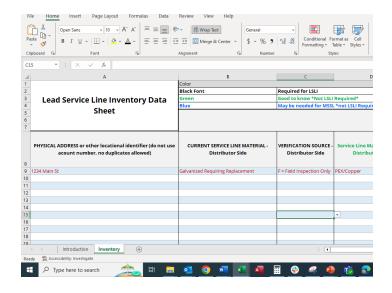


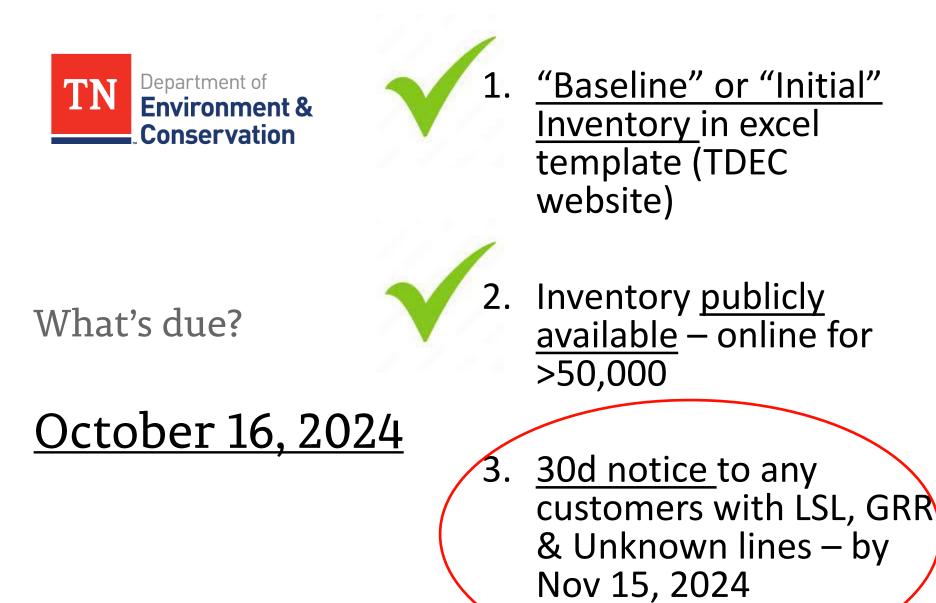
Make it Public

Environment & Conservation

Email TDEC link/info

- If NO LEAD lines found
- Provide a written statement, instead of an inventory
- State that the distribution system has no lead lines, galvanized requiring replacement lines, or unknown lines.
- The statement must include a general description of the **applicable sources** used to make this determination.
- *** If in the future, the water system finds a lead service line, the system must notify the State within 30 days of discovery and submit an updated inventory on a schedule established with their State.





30-day Public Education (by Nov 15)

For all LSL, GRR & Unknowns

- TDEC Template available now
 - EPA Templates pending
- Translation assistance?

<u>Plan Ahead</u>

- Be prepared
- Community interaction
- Who will field questions/calls
 - Info for Staff
- Public relations staff?

Location: Date Distributed:
Potential Lead Exposure Risk Notice
Drinking Water System is required to notify customers, non-paying consumers, and any off-site owner of a property (e.g., landlord) when a service line that may cause elevated lead exposure is identified. The most recent service line inventory indicates that this property has been identified as having a drinking water service line made of:
□ Lead
Galvanized metal that may have been downstream of lead containing <u>materials</u>
Unknown material
A service line is a portion of pipe that connects the water main to the building inlet. Ownership of the service line varies by water system, but the Water System service line is owned partially by the Water System (main distribution line to the meter) and partially by the property owner (from the meter to the building). This service line material has been identified in the Water System owned portion and in the property owner's portion.
Water System has developed a lead service line verification and replacement program. Information on this program is available at include website/upon request (include details) and in our annual Consumer Confidence Report. If you are planning to replace your service line, contact us at (123)



Content for Public Education

- The specific content requirements vary depending on whether the service line is lead, GRR, or unknown.
- All notifications must include an explanation of the health effects of lead, a statement that service line material is either lead, galvanized requiring replacement, or unknown, and steps individuals can take to reduce lead exposure in drinking water.
- For a confirmed lead or galvanized requiring replacement, the notice must also include information on opportunities to replace the service line.
- For an **unknown service line**, the notice must include information on opportunities to verify the material of the service line.
- See 40 C.F.R. section 141.84(e)(3) for the complete list of specific requirements.



Potential Lead Risk Notice – 30d after Oct 16

• All LSL, GRR, or UKM must be given a notice

Conservation

- 30d initially, then before July annually w/ additional Certificate of Distribution

LS	iLs	G	RR	U	KM
$\begin{array}{c} \Rightarrow \\ \Rightarrow \end{array}$	Description of material Health effects of lead	\Rightarrow	Description of material	\Rightarrow	Description of material
\Rightarrow	Steps to reduce lead exposure	\Rightarrow	Health effects of lead	\Rightarrow	Health effects of lead
\Rightarrow	Information about opportunities to replace lead service lines	⇒	Steps to reduce lead exposure	⇒	Steps to reduce lead exposure
⇒	Programs that provide financing solutions to assist property owners with replacement of their portion of a lead service line, and	⇒	Information about opportunities to replace GRR service lines	⇒	Information about opportunities to verify service line materials
⇒	Statement that the water system is required to replace its portion of a lead service line when the property owner notifies them that portion of the lead service line is being replaced.				

2024 Timeline

30d Public Education Notifications LSL, GRR & Unk Due

Today



MAY М S. T w T F s S. 2 3. 4 1 9 7 8 10 11 5 6 6 139 Days 12 13 15 16 17 18 13 14 19 20 21 22 24 25 23 20 30 29 31 2627 2827



30 Day



	S	М	т	W	Т	F	S
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s	3	4	5	6	7	8	9
	10	11	12	13	14	(15)	16
	17	18	19	20	21	22	23
	24	25	26	27	28	29	30

Email to TDEC:

- Inventory to TDEC
- 50k+ email link
- <50k email details how to access

Email to TDEC:

- Copy of letter
- # mailed for each category (LSL, GRR, UKM)



Updating the LSLI

Must be updated annually

- Expect LCRI to require % of LSL, GRR, & UKM to removed with each update
- Goal 10 years no lead lines
- Replacement plan

No updates required:

- No LSL, GRR or Unknowns
- Lead-Free Certified



Lead & Copper – LCRR

- Lead & Copper Rule Revisions (LCRR)
 - DWR was granted an extension for promulgating the LCRR
 - Extension is until December 2025
 - EPA will oversee implementing lead and copper program
 - Division will still issue notices of potential violations





Lead & Copper Rule Improvements (LCRI)

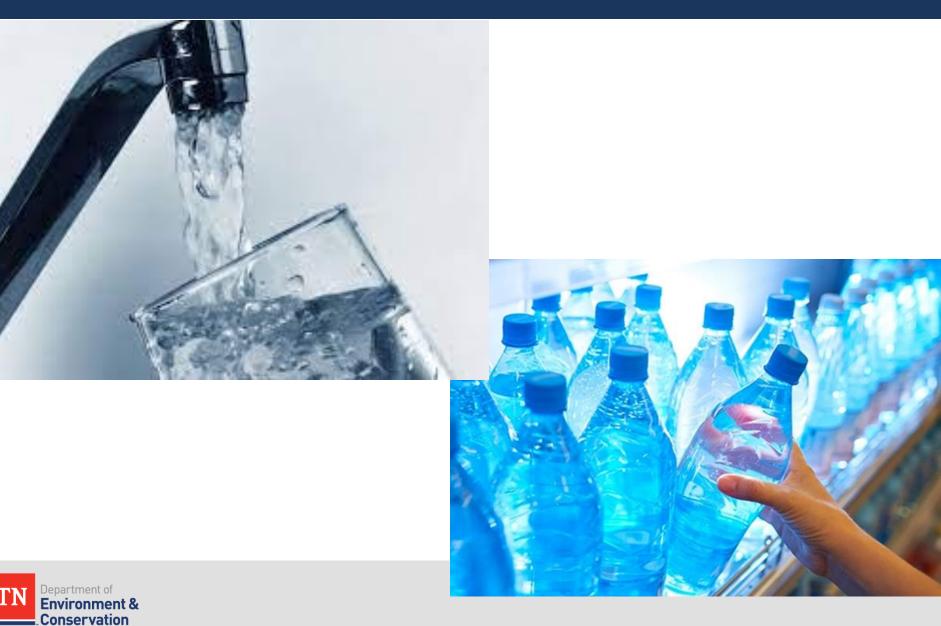
- Still proposed, trying to finalize by October 16, 2024, to help figure out how transition from LCRR to LCRI
 - What happens between 2025 and 2027 is still up in the air



- Heavy on notifications to consumer and State
- Pushes full lead service line replacement within 10 years



Customer Choice





1. <u>"Baseline" Inventory in</u> excel template (TDEC website)

What's due?

<u>October 16, 2024</u>

- <u>30d notice</u> to all customers with LSL, GRR & Unknown lines – by Nov 15, 2024
- Inventory <u>publicly</u> <u>available</u> – online for >50,000 *customers served*



- Include after 1988 builds on inventory list?
- Access to customer side?
- Customer refusal? No response?
 - How many attempts
 - How to document
- Know we don't have any lead, do we still have to do it?
- What if multiple buildings at one address?



- What does statistical analysis really mean?
- What information do we post on the website to make it publicly available?
- What do < 50,000 systems have to make available?
- How does TDEC determine # of service lines?



- Replace utility side only?
- Would we be required to provide customers with point-ofuse devices for their internal faucets with six months of replacement cartridges?
- What about Schools? (Dept of Educ WIIN funding)
- Daycares?

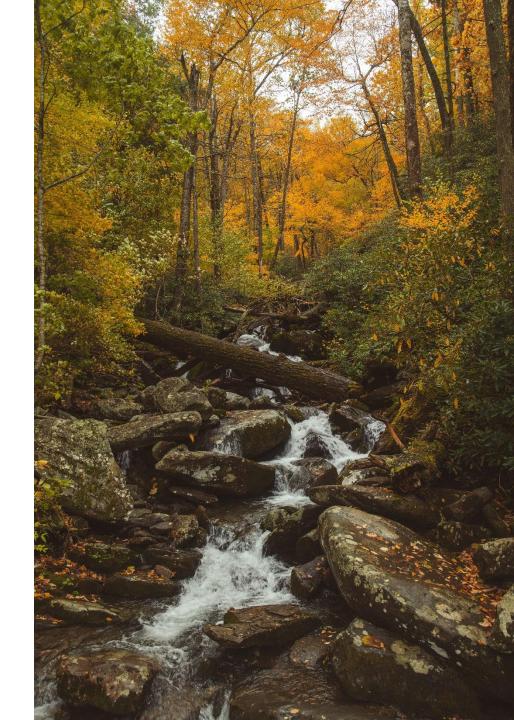


- What if I can't identify all the service lines before October 16?
- Extension on the Oct 16 deadline?





Questions?



Lead & Copper Program

- Other trainings for regions being planned
 - Service Line Inventory
- Questions about developing your service line inventory contact Jennifer Murray (615) 981-6546
 - Jennifer.Murray@tn.gov





