

DAILY CHECK-IN

How are you feeling today?



Don't forget to check in
on your friends today!



TN VOICES

Support Services From
Firsthand Experiences

**CONNECTING
FORWARD**



What is TN Voices?

MISSION

The collaborative leader guiding mental health transformation

VIVID DESCRIPTION

Healing past hurts through supportive care

Overcoming challenging systemic issues

Promoting the power of a peer

Engaging in collaborative solutions in mental health care



What is Connecting Forward?

- **5 Primary Areas of Support**

1. **Mental Health Support**
2. **Workforce Development**
3. **Education Advocacy**
4. **Family Support**
5. **Family Planning**

- **We can also support Housing, Substance Abuse Recovery, Basic Food and Clothing Needs, and other areas.**

CONNECT
families with
resources and
supports to move
them
FORWARD
to achieve their
goals!

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How Is Connecting Forward Different?

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- Partner Collaboration – Using a Shared Data Base
(Sales Force Portal)
- Weekly Case Management from Family Support Specialist



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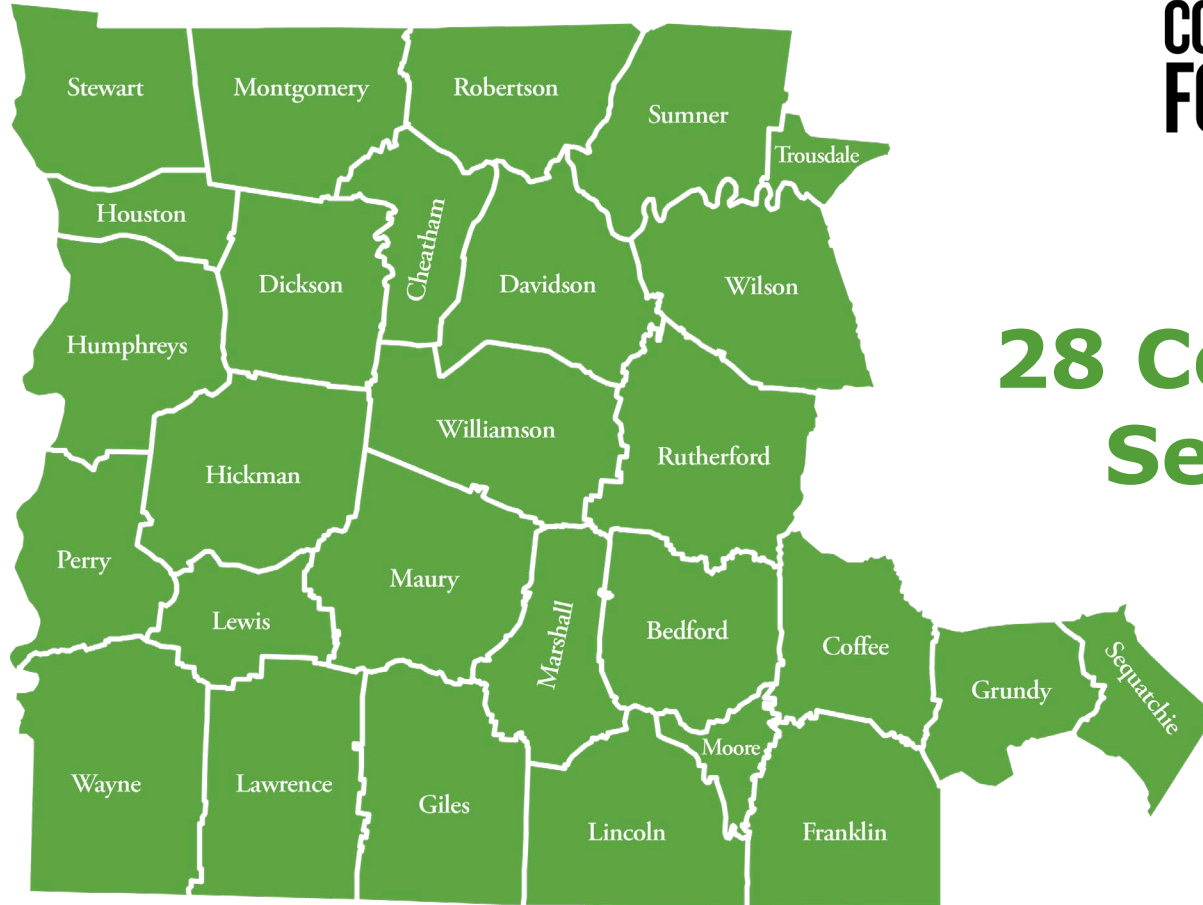


12 Primary Partners (and more!)



The Contributor

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**28 Counties
Served**

GOAL of Connecting Forward

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To help low-income families achieve

economic independence and family stability

through a

no-wrong door collaborative,

comprehensive Care Coordination Model

of nonprofits to provide case management, workforce development, therapy, and evidence-based interventions with wraparound support.

PROCESS

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- Family is referred
- Assigned Family Support Specialist (FSS)
- Initial contact by FSS within 24 hours of referral receipt
- First visit - always in person – within 3-5 days of initial contact
 - Make care plan – two family goals
 - Intake through Universal Assessment
 - Referrals made to partners based on family goals
- Weekly in-person/ telehealth visits
- No time limit for program

How a Family Support Specialist Helps

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- Family Support Specialists through TN Voices
- Support Services from Firsthand Experiences
 - All FSS have children mental health needs
- Experienced with System Navigation (homes, schools, courts, etc.)
- Education Advocacy
- Trauma Informed Care Approach
- Caregiver active support and weekly visits
- Linkage with resources
- Families/caregivers support in achieving their goals

Who is Eligible?

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- TN resident (primary client)
- Child in the home (can be a foster child or non-relative)
- US Citizen (primary client)
- Family must meet AT LEAST ONE of the following criteria:
 - Eligible for TennCare, Families First, SNAP
 - No income or unemployed
 - Eligible for Section 8, Public Housing, or homeless
 - Eligible for Free/ Reduced School Lunch



Connecting Forward (Multi-agency Collaboration)

Services are available for low income and families that receive benefits like SNAP, Families First, Section 8 or Public Housing, Free or reduced lunch likely qualify. US Citizenship is required.

We serve a 28-county area in Middle TN

DATE: _____

Name of Person Making Referral: _____

Agency: _____

Phone: _____ E-mail _____

**Is the family aware of the referral being made? Yes / No

Reason for Referral: _____

Caregiver Information
 Name: _____ SS#: _____ - _____ - _____ Race/Ethnicity _____
 Address: _____
 City, State, zip code: _____
 Home/Cell/Work Phone: _____
 Email address: _____ DOB: _____

Child/Youth Information
 Child's Full Legal Name: _____ DOB: _____ AGE: _____
 Race/Ethnicity _____



Send completed forms to:

Jan Wood, Program Manager

Phone: 615.924.7321

Email: ConnectingForward@tnvoices.org

500 Professional Park Drive, Goodlettsville, TN 37072 Phone: 615.269.7751 Fax: 615.269.8914

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How Do I Refer?

- Complete this form
- Submit via email





What Questions Can I Answer?



Thank you!

Megan Galloway
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Family Support Specialist
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Bedford, Marshall, Coffee, Rutherford,
Franklin, Moore, Lincoln, Grundy, and
Sequatchie

Giles, Perry, Lewis, Lawrence,
Hickman, Wayne, Maury, and
Lincoln

TN VOICES 2023

Connecting Forward is a part of a study funded by the Tennessee Department of Human Services which is being conducted to determine how these pilot programs help people improve their economic well-being. During the study, all new eligible applicants will be randomly selected into one of two/three groups that receive a different mix of program services. This project is funded under a Grant Contract with the State of Tennessee.