

Tennessee Board for Licensing Health Care Facilities



Newsletter



2011/2012

A regulatory agency of the State of Tennessee

Vol. 2, No. 2

Bureau of Health Licensure and Regulation • Division of Health Care Facilities • 227 French Landing, Suite 501, Heritage Place, MetroCenter, Nashville, TN 37243 Phone: (615) 741-7221, Toll Free: (800) 778-4504 Fax: (615) 741-7051 or (615) 253-8798 - tennessee.gov/health

RECENT EVENTS

On September 9, 2011, John Dreyzehner, M.D. was appointed as the Department of Health's Commissioner.

Michelle Long, J.D. began as the Assistant Commissioner of the Bureau of Health Licensure and Regulation on February 13, 2012.

BOARD MEMBER REAPPOINTMENTS

The Board for Licensing Health Care Facilities is pleased to announce the appointment of Jeffrey P. Lawrence, MD by Governor Haslam on May 3, 2011. Dr. Lawrence serves as the physician of medicine representative for the Board for Licensing Health Care Facilities. Dr. Lawrence's appointment runs through March 2015.

CURRENT COMPOSITION OF THE BOARD

The Board for Licensing Health Care Facilities is composed of the following members: Larry Arnold, MD, chairman; Sylvia J. Burton, nursing home industry representative; Carissa S. Lynch, Pharm.D., doctor of pharmacy; Janice M. Hill, R.N., hospital operated nursing home administrator; Robert Gordon, hospital administrator; John A. Marshall, hospital administrator; Jennifer Gordon-Maloney, D.D.S., oral surgeon; Roy King, MD, physician-surgeon; Annette Marlar, R.N., registered nurse; Alex Gaddy, nursing home industry representative; Betsy Cummins, home health agency administrator; C. Luke Gregory, RHA./assisted living representative; Jeffrey P. Lawrence, MD, physician of medicine representative; James Weatherington, consumer; Paula L. Collier, consumer; Jim Shulman, Commission on Aging and Disability, ex officio.

BOARD MEETING DATES

May 2nd & 3rd, 2012
September 12th & 13th, 2012

All board meetings begin at 9:00 a.m., Central Time. Board meetings are held at the board's office and are open to the public. Dates are subject to change, but are listed on the board's website. In the event of an electronic meeting, a conference room is made available to the public and is the location from which the electronic meeting is conducted.

LICENSURE STATISTICS

The Board for Licensing Health Care Facilities has licensed the following number of health care facilities as of January 31, 2012:

Hospitals: 133
Nursing homes: 324
Homes for the aged (RHA): 93
Assisted care living facilities (ACLF): 240
Adult care homes (ACH): 1
Residential hospices: 7
Birthing centers: 4
Home health agencies: 159
Ambulatory surgical treatment centers (ASTC): 166
End stage renal dialysis clinics (ESRD): 165
Home medical equipment providers (HME): 306
Hospices: 59
Professional support service providers (PSS): 125

INACTIVE LICENSES

Eye Surgery Center of Middle, TN, LLC, Nashville – ambulatory surgical treatment center; extension of inactive status granted May 4, 2011 thru January 19, 2012. First inactive status granted January 19, 2011. **(Placed back to active status August 3, 2011)**

Southern Hills Surgery Center, Nashville – ambulatory surgical treatment center; third extension of inactive status granted May 4, 2011 thru November 4, 2012. First inactive status granted November 5, 2008. First extension of inactive status granted August 19, 2009. Second extension of inactive status granted May 25, 2010.

Summer Landing Retirement Care Center, Trenton – residential home for the aged; extension of inactive status granted May 4, 2011 thru May 4, 2012. First inactive status granted May 25, 2010.

Life Care Center of Chattanooga, Chattanooga – nursing home; extension of inactive status granted January 19, 2011 thru January 19, 2012. First inactive status granted January 20, 2010. **(Relinquished licensed. CON granted for relocation/replacement facility)**

Rosewood Manor, Inc., Columbia - nursing home; extension of inactive status granted September 14, 2011 thru September 1, 2013. First inactive status granted March 26, 2010.

Atrium Surgery Center, Chattanooga – ambulatory surgical treatment center; extension of inactive status granted September 14, 2012 for 12 months thru November 2012. First inactive status granted November 10, 2010.

Nashville Rehabilitation Hospital, Nashville – hospital; extension of inactive status granted September 14, 2011 for 12 months thru January 2013. First inactive status granted January 2010.

Franklin Transitional Care, Johnson City – nursing home; extension of inactive status granted January 19, 2011 thru June 1, 2011. First inactive status granted January 20, 2010. **(Placed back to active status April 13, 2011)**

RATIFIED APPLICATIONS FOR September 2011 & January 2012

INITIALS

Assisted care living facilities:

1. SomerOak Senior Living Community, Somerville (9/11)
2. Carrick Glen Senior Living, Mt. Juliet (9/11)
3. Good Samaritan Society-Fairfield Glade, Crossville (1/12)
4. Maristone of Providence, Mt. Juliet (1/12)

Home for the aged:

1. Rockgate Seniors' Residence, West Cowan (9/11)

Home medical equipment providers:

1. B&B Pharmacy/Convacare Services, Spring Hill (9/11)
2. Cameron Company Medical Equipment, LLC, Lenoir City (9/11)
3. Care 1st Medical Solutions, Inc., Chattanooga (9/11)
4. Essential Medical Solutions, Inc., Yorkville (9/11)
5. MedTrust Medical Supplies, LLC, Memphis (9/11)
6. National HME, Inc., Nashville (9/11)
7. North Delta Medical Supplies, Inc., Memphis (9/11)
8. QH Medical Supply, Bartlett (9/11)
9. Spring Hill Home Medical Equipment and Supply, Spring Hill (9/11)
10. Tennessee Brace Systems, Brentwood (9/11)
11. Tennessee Homecare Alliance, Shelbyville (9/11)
12. Unity Home Medical, Germantown (9/11)
13. An I.V., LLC, Millington (1/12)
14. Choice Medical, Inc., Knoxville (1/12)
15. Custom Orthotics & Prosthetics, Kingsport (1/12)
16. Four Leaf Clover, Inc., Ducktown (1/12)

End stage renal disease clinic:

1. South Jackson Dialysis, Jackson (9/11)

Residential hospice:

1. Methodist Alliance Hospice, Memphis (9/11)

Outpatient diagnostic centers:

1. McKenzie Medical Center, McKenzie (9/11)
2. Premier Diagnostic Imaging Center, Cookeville (9/11)
3. Tennessee Imaging Alliance, LLC, Columbia and Clarksville – Mobile (9/11)

Professional support services providers:

1. Frontier Industries, Bristol (9/11)
2. Meritan, Inc., Memphis (9/11)
3. Rutherford County Adult Activity Center, Murfreesboro (9/11)
4. Starcare of Tennessee, Nashville (9/11)
5. The Access Program, Jamestown (9/11)
6. Behavior Solutions, Jonesborough (1/12)

Ambulatory surgical treatment center:

1. Mid-South Interventional Pain Institute, LLC, Germantown (9/11)

Nursing homes:

1. Good Samaritan Society – Fairfield Glade, Crossville (1/12)
2. Life Care Center of Hickory Woods, Antioch (1/12)

Adult care home:

1. The Crumley House Adult Care Home, Limestone (1/12)

CHANGES OF OWNERSHIP (CHOW)

Assisted care living facilities:

1. Atria Weston Place, Knoxville (9/11)

2. Belvedere Commons of Hermitage, Hermitage (9/11)
3. The Maristone of Franklin, Franklin (1/12)

Home medical equipment provider:

1. Bess & Company, Inc., Sevierville (9/11)
2. Inogen, Inc., Smyrna (9/11)
3. Tennova DME, Knoxville (1/12)

Outpatient diagnostic centers:

1. Mobile MRI Services, LLC, Columbia and Clarksville – Mobile (9/11)
2. Outpatient Diagnostic Center of Knoxville, Knoxville (9/11)
3. Outpatient Diagnostic Center of Memphis, Memphis (9/11)
4. Outpatient Diagnostic Center of Nashville, Nashville (9/11)

Home health agencies:

1. Quality Care Home Health, Inc., Lebanon (9/11)
2. Tennova Home Health, Knoxville (1/12)

Ambulatory surgical treatment center:

1. Urology Surgery Center, L.P., Nashville (9/11)

End stage renal disease clinic:

1. DSI Memphis South Renal Center, Memphis (1/12)

Nursing homes:

1. McKendree Village, Hermitage (1/12)
2. Tennova Healthcare – Physicians Regional Medical Center, Knoxville (1/12)
3. Tennova LaFollette Health and Rehab Center, LaFollette (1/12)
4. Tennova Newport Convalescent Center, Newport (1/12)
5. The Pavilion-CPC, Lebanon (1/12)

Hospitals:

1. Scott County Hospital, Oneida (1/12)
2. Tennova Healthcare, Knoxville (1/12)
3. Tennova Healthcare – Jefferson Memorial Hospital, Jefferson City (1/12)
4. Tennova Healthcare – LaFollette Medical Center, LaFollette (1/12)
5. Tennova Healthcare – Newport Medical Center, Newport (1/12)

Hospice:

1. Tennova Hospice, Knoxville (1/12)

Residential hospice:

1. Tennova Hospice, Knoxville (1/12)

CHANGE OF INFORMATION

Change in your contact information must be reported (in writing or by e-mail) to the board’s office within 30 days! Please include the following:

- Your name and license number;
- Your facility type;
- Your old address and phone number;
- Your new address and phone number, e-mail address, and/or your fax number;
- Your SIGNATURE!

Keeping the board’s administrative staff up to date on your facility’s location and other important information concerning the operation of your facility facilitates the timely notification to you of important information such as your application for licensure renewal and important statutory and rule changes. You may fax your change to the board’s administrative office at (615) 253-8798 or by mail at: 227 French Landing, Heritage Place MetroCenter, Suite 501, Nashville, TN 37243. You also can e-mail the board at: TN.Health@state.tn.us.

Board’s Fax Number: (615) 253-8798

Board’s Website: www.state.tn.us/health

BOARD APPEARANCE PROCESS

To make an appearance before the Board for Licensing Health Facilities, your facility must make a written request regarding the reason for appearing before the board i.e. waiver request, consent calendar request, etc. The written request must be received in the board’s administrative office two (2) weeks prior to the scheduled board meeting date. Address your request to Mrs. Ann Rutherford Reed, R.N., director of the Board for Licensing Health Care Facilities. You may fax your request to the board’s administrative office at (615) 741-7051 or (615) 253-8798 or by mail to: 227 French Landing, Heritage Place MetroCenter, Suite 501, Nashville, TN 37243. A letter specifying that your request has been accepted and placed on the agenda will be sent to you with the date, time, place, location and the need of a representative if required to appear before the board. If more information is needed, the department will inform you immediately. **Please note: If you have not received a letter informing you that your facility has been placed on the board agenda following submission of your request, please contact this office immediately.**

If you have any questions or concerns regarding the board agenda or meeting, please contact Wanda E. Hines, board administrator at (615) 741-7586 or wanda.e.hines@tn.gov.

NURSE AIDE REPORT

Rules of the Tennessee Department of Health, Board for Licensing Health Care Facilities, Standards for Nursing Homes, 1200-8-.15(2)(c) reads: “Each training program shall have a pass rate on both written and performance exams of at least 70%. . .” The facilities listed below failed to meet the required pass rate of 70% during 2011:

EAST TENNESSEE

Asbury Place at Kingsport

Beech Tree Manor, Jellico
The Cambridge House, Bristol
East Tennessee Health Care Center, Madisonville
Erwin Health Care Center, Erwin
Fairpark Health Care Center, Maryville
Holston Manor, Kingsport
Laurel Manor Health Care, New Tazewell
Kindred Transitional Care and Rehabilitation-Masters, Algood
NHC Healthcare, Cookeville
Quality Care Health Center, Lebanon
Ridgeview Terrace of Life Care, Rutledge
Shannondale Health Care Center, Knoxville
Summit View of Lake City
The Bridge at Monteagle
The Wexford House, Kingsport
Wood Presbyterian Home, Sweetwater
Wyndridge Health and Rehabilitation Center, Crossville

WEST TENNESSEE

Claiborne and Hughes Health Center, Franklin
Covington Care Nursing and Rehabilitation Center, Covington
Covington Manor Nursing and Rehabilitation, Covington
Crestview Health Care and Rehabilitation, Brownsville
Decatur County Manor, Parsons
Forest Cove Nursing and Rehab Center, Jackson
Gallatin Health Care Center, Gallatin
Hardin County Nursing Home, Savannah
Lewis County Nursing and Rehabilitation Center, Hohenwald
Life Care of Bruceton-Hollow Rock, Bruceton
Manor House of Dover
McKenzie Healthcare and Rehabilitation Center, McKenzie
NHC Healthcare-Hendersonville
NHC Healthcare, Hillview, Columbia
NHC-Pulaski
NHC-Somerville
NHC-Springfield
Paris Health Care Nursing and Rehabilitation Center, Paris
Perry County Nursing Home, Linden
Pine Meadows Healthcare and Rehabilitation Center, Bolivar
Rainbow Health and Rehab of Memphis, Bartlett
Signature Healthcare of Erin
The Bridge at Ridgely
The Palace, Red Boiling Springs
Union City Nursing and Rehabilitation Center, Union City

EMS REPORT

At the September 14, 2011 Board for Licensing Health Care Facilities meeting, an update was given on Johnson City Medical Center, Johnson City, and Wellmont-Holston Valley Medical Center, Kingsport, both Level I Trauma Centers on their progress to redesignation. Their progress as presented to the board is summarized below.

Johnson City Medical Center:

1. Submitted progress report on eleven (11) identified areas for improvement dated August 24, 2011.
2. Board accepted the submitted progress report and approved continued designation as a Level I Trauma Center.

Wellmont-Holston Valley Medical Center:

1. Presented to the board a summary of submitted corrective action plan.
2. Board accepted the submitted corrective action plan.
3. Board approved designation as a Level I Trauma Center at a provisional status until a six (6) month focus site review is conducted by the trauma site evaluation team.

At the January 11, 2012 Board for Licensing Health Care Facilities meeting, The Trauma Care Advisory Council Report for 2011 was presented.

INTERPRETIVE GUIDELINES

The following interpretive guidelines have been approved by the Board for Licensing Health Care Facilities.

1. **SUBJECT:** Ambulatory Surgical Treatment Center Rule 1200-08-10-.06(2)(g), Dantrolene Usage
DATE: October 19, 2011
RULES: The following language should be used to interpret the following rule: General anesthesia is interpreted to include inhaled volatile agents which cause malignant hypothermia, and also includes any future agents known to cause malignant hypothermia and/or succinylcholine which are present in the facility.
2. **SUBJECT:** NFPA 72 – Door Locking Devices
DATE: October 19, 2011
RULES: The following language should be used to interpret the following law and rule: Allowable for licensed facilities to operate special door locking arrangements with generator supplied back-up power when there is a loss of power from the primary electrical power supply, so long as the fire alarm control unit is operational and powered consistent with NFPA provisions. Does not apply when special door locking arrangements are prohibited by code for that licensed facility types.
3. **SUBJECT:** Nursing Home Rule 1200-08-06-.06(9)(b) Dietary Manager Requirements
DATE: October 19, 2011
RULES: The following language should be used to interpret the following rule: Those facilities with dietary managers not meeting the current requirements must petition the Board for a waiver of 1200-08-06-.06(9)(b) until the new standards are in place.
4. **SUBJECT:** Home Health Services rule 1200-08-26-.01(29)(e) and TCA §68-11-201(20)(D)
DATE: January 11, 2012
RULES: Home infusion services to be included as home health services and as such there would not be an exception made for those services provided by a

pharmacy, licensed pharmacy or a pharmaceutical company.

5. **SUBJECT:** Home Medical Equipment, 1200-08-29-.06(5)(c) Related Services
DATE: January 11, 2012
RULES: Related services is interpreted to include the provision of home medical equipment services.



DISCIPLINARY ACTION 2011/2012

The board took action against the following licensed health care facilities:

AUGUST 2011

Licensee: Colonial Hills Nursing Center, Maryville – nursing home
Violation: Deficiencies cited rising to the level of a Type A penalty
Action: Assessment of civil penalty in the amount of \$6,000.00 and suspension of admissions (Suspension of admissions lifted 9/8/11).

Licensee: Dickson Healthcare Center, Dickson – nursing home
Violation: Deficiencies cited rising to the level of an assessed Type C penalty
Action: Assessment of civil penalty in the amount of \$270.00.

SEPTEMBER 2011

Licensee: Atria Weston Place, Knoxville – assisted care living facility
Violation: Deficiencies cited rising to the level of civil penalty imposition
Action: Assessment of civil penalty in the amount of \$3,000.00.

Licensee: Carriage Court of Memphis, Memphis – assisted care living facility
Violation: Deficiencies cited rising to the level of civil penalty imposition
Action: Assessment of civil penalty in the amount of \$1,000.00.

OCTOBER 2011

Licensee: Life Care Center of East Ridge, East Ridge – nursing home
Violation: Deficiencies cited rising to the level of a Type A penalty
Action: Assessment of civil penalty in the amount of \$4,500.00 and suspension of admissions (Suspension of admissions lifted 11/8/11).

Licensee: Bradley Healthcare & Rehabilitation Center, Cleveland – nursing home
Violation: Deficiencies cited rising to the level of a Type A penalty
Action: Assessment of civil penalty in the amount of \$2,700.00 and suspension of admissions (Suspension of admissions lifted 11/21/11).

DECEMBER 2011

Licensee: Colonial Hills Nursing Center, Maryville – nursing home
Violation: Deficiencies cited rising to the level of a Type A penalty
Action: Assessment of civil penalty in the amount of \$12,000.00 and suspension of admissions.

JANUARY 2012

Licensee: LaFollette Court, - assisted care living facility
Violation: Deficiencies cited rising to the level of civil penalty imposition
Action: Assessment of civil penalty in the amount of \$1,500.00.

Licensee: Wayne County Assisted Care Living Facility, - assisted care living facility
Violation: Deficiency cited rising to the level of civil penalty imposition
Action: Assessment of civil penalty in the amount of \$500.00.

Licensee: Parkway Cove Assisted Care Living Facility, - assisted care living facility
Violation: Deficiencies cited rising to the level of civil penalty imposition
Action: Assessment of civil penalty in the amount of \$1,000.00.

Licensee: Covington Manor Nursing Center, Nashville – nursing home
Violation: Deficiencies cited rising to the level of an assessed Type C penalty
Action: Assessment of civil penalty in the amount of \$300.00.

Licensee: Appalachian Christian Village, Johnson City – nursing home
Violation: Deficiencies cited rising to the level of a Type A civil penalty
Action: Assessment of civil penalty in the amount of \$2,700.00 and suspension of admissions.

DEFICIENCY FREE SURVEYS

AUGUST 2011

HOSPICE AGENCY:
Home Health Care of East Tennessee - Cleveland

ASSISTED CARE LIVING FACILITY:

Wellmont Madison House - Kingsport

HOME MEDICAL EQUIPMENT PROVIDERS:

McFarland Medical - Morristown
Lee's Total Health Medical Equipment & Supply/Convacare Services - Sevierville
Advanced Health Care - Madison
Accurate Healthcare, Inc. - Nashville
Springcare Medical Supplies, Inc. - Nashville

PROFESSIONAL SUPPORT SERVICES AGENCIES:

Rhea of Sunshine, Inc. - Dayton
Ability Health Services - Knoxville
Emory Valley Center - Oak Ridge
Summit View Health Services - Knoxville
Meredith Williams - Murfreesboro
Hope Services, Inc. - Nashville

SEPTMEBER 2011

HOSPICE AGENCY:

Blount Memorial Hospital Hospice - Maryville

HOME MEDICAL EQUIPMENT PROVIDERS:

East Tennessee Discount Drugs - Lenoir City
Gordon's Drug Store - Knoxville
Max Medical Specialties, Inc. - Jonesborough
Stewart Pharmacy, Inc./DME - McMinnville
Advanced Pharmaceutical Services, Inc. - Tullahoma
Lifeaid Medical Equipment - Tullahoma
Linde RSS - Livingston

PROFESSIONAL SUPPORT SERVICES AGENCIES:

Helping Hands of TN, LLC – Knoxville
Corner Stone Personal Care, LLC – Greeneville
Healing Hands Healthcare – Gray
CST Communication & Swallowing Therapies – Knoxville

OCTOBER 2011

HOME HEALTH AGENCY:

Friendship Home Health, Inc. - McMinnville

HOME MEDICAL EQUIPMENT PROVIDERS:

Medi Home Care – Johnson City
Tri-County Medical & Ostomy Supplies, Inc. – Johnson City
Home Medical Services, Inc. – Greeneville (CLOSED 12/1/11)
RecoverCare, LLC – Johnson City
State of Franklin Healthcare Medical Equipment – Johnson City
Blount Memorial Home Equipment Service – Maryville
City Drug Company – Maryville
Apria Healthcare, Inc. – Knoxville
Hill-Rom – Knoxville
Advanced Home Care – Kingsport
Specialty Respiratory Services, LLC – Kingsport

NOVEMBER 2011

ASSISTED CARE LIVING FACILITY:

Clare Bridge of Cleveland - Cleveland

HOME HEALTH AGENCY:

Suncrest Home Health - Smithville

HOME MEDICAL EQUIPMENT PROVIDERS:

Lincare, Inc. – Morristown
PulmaCare, Inc. – Morristown
Medi Home Care – Rogersville
Resp-I-Care Home Medical Services, Inc. – Kingsport
Lambert's Health Care – Knoxville
The Scooter Store – Knoxville, LLC – Knoxville
Health & Homecare of Erwin, Inc. – Erwin
OxyCare – Greeneville
Fox Home Medical – Maryville
Lowe's Drug, Inc. – Maryville
Mountain City Pharmacy and Healthcare Center – Mountain City
Smokey Mountain Medical Equipment – Elizabethton
McMinnville Drug Center – McMinnville

PROFESSIONAL SUPPORT SERVICES AGENCIES:

Connexus Incorporated – Nashville
Tennessee Family Solutions, Inc. – Nashville
Willowbrook Health & Home Services, Inc. – Nashville

END STAGE RENAL DIALYSIS CLINIC:

DCI Hixson – Hixson

DECEMBER 2011

ASSISTED CARE LIVING FACILITY:

Clare Bridge of Cleveland - Cleveland

HOME MEDICAL EQUIPMENT PROVIDER:

Global Medical Supplies, Inc. – Nashville

PROFESSIONAL SUPPORT SERVICES AGENCIES:

Pacesetters, Incorporated – Cookeville
SMT Care Corporation – Nashville

OUTPATIENT DIAGNOSTIC CENTERS:

Saint Thomas Outpatient Imaging Chattanooga – Chattanooga
Chattanooga Outpatient Center – Chattanooga
East Tennessee Community Open MRI, LLC – Knoxville
Premier Orthopaedics and Sports Medicine PLC – Nashville
Saint Thomas Outpatient Imaging Smyrna – Smyrna

JANUARY 2012

HOSPICE:

Caris Healthcare - Knoxville

HOME MEDICAL EQUIPMENT PROVIDERS:

Caremed – Johnson City
Wilson Pharmacy, Inc. – Johnson City
Riggs Hospital Supplies – LaFollette

Aeroflow, Inc. – Johnson City
Respiratory Home Care, Inc. – Cookeville

PROFESSIONAL SUPPORT SERVICES AGENCIES:

Friendship Home Solutions, Inc. – Nashville
Tennessee Personal Assistance – Nashville

OUTPATIENT DIAGNOSTIC CENTERS:

East Tennessee Diagnostic Center – Knoxville
Outpatient Diagnostic Center of Knoxville – Knoxville
Diagnostic PET/CT of Chattanooga – Chattanooga