

Civil Monetary Penalty Reinvestment Reporting Tool

Please select the report type or types you are submitting for this reporting period. Questions associated with each report type will appear. Please answer each question and/or upload the appropriate documents associated with each question.

Please note that the "Program Expense Report" is included in your contract as Attachment 4 or Attachment 5, depending on when your contract was established. Please reference the CMP Reinvestment Program Instruction Packet if you have any questions related to reporting requirements.

Thank you!

Response was added on 09/27/2019 11:50am.

Please select the type of report you are submitting.
Select all that apply.

- Invoice Submission (Payment Form)
 Quarterly Narrative Report
 Quarterly Expense and Budget Report (Expenditure Form)
 Annual Expense and Budget Report
 Follow-up Monitoring Report
 Final Follow-up Monitoring Report (Summary Report)

Reporting Period: June 1, 2019 - August 31, 2019
(Example: January 1, 2019-March 31, 2019)

Is the report you're submitting a Q4 report?
 Yes
 No

CMS Project Number 2018-04-TN-0902

TDH Contract Number 35305-24019

Project Name LifeBio in Tennessee

Project Contact Name Amber Dennis

Project Contact Email amber@Lifebio.com

If any agreements or subcontracts were developed to ensure completion of project activities, please attach.

Total CMP funding amount spent during this quarter: 19013.56
(This should also be reflected on attachment 4.)

Total CMP funding spent for the project at this point in time: 30576.80
(This should reflect the total CMP funding amount spent in this reporting period and previous reporting periods. This should also be reflected on the Program Expense Report.)

Total number of staff trained during this reporting period as a result of the project (If applicable):	9
Total number of staff trained during the entire duration of the project (If applicable):	39
Please complete and attach the Program Expense Report to reflect any expenditures during this reporting period.	[document]
Please attach any receipts, invoices, and/or any other proof of payment associated with expenditures for this reporting period. Please note that all documentation should reflect the amounts listed on the Program Expense Report.	[document]
Project Category:	<input type="radio"/> Direct Improvement to Quality of Care <input type="radio"/> Resident or Family Councils <input checked="" type="radio"/> Culture Change/Quality of Life <input type="radio"/> Consumer Information <input type="radio"/> Transition Preparation <input type="radio"/> Training <input type="radio"/> Resident Transition due to Facility Closure or Downsizing <input type="radio"/> Other
Focus area:	<input type="checkbox"/> Healthcare-Associated Infections <input type="checkbox"/> Emergency Preparedness <input type="checkbox"/> Preventable Hospitalizations <input type="checkbox"/> Improving nursing facilities' overall star rating <input type="checkbox"/> Residents' Rights <input checked="" type="checkbox"/> Quality Measures <input type="checkbox"/> Culture Change <input type="checkbox"/> Other
Total approximate number of nursing home residents impacted through the project within the current reporting period:	37 (Total number impacted during the period you are reporting for)
Total approximate number of nursing home residents impacted through the project:	127 (Total number impacted for all reporting periods)

Please provide a detailed description of project activities that have occurred during the reporting time frame.

During Q2, the TN project manager, Becky Williams, visited two sites that were having difficulties completing interviews. The Mt. Juliet and Union City sites were experiencing difficulties getting the project off the ground. During the initial visit to Mt Juliet, Becky met with Rachael Asermily. Together, residents were assessed to determine who could participate in the program. An action plan was created to obtain stories for their LifeBios and to determine where snapshots and action plans would be placed after completion, and how staff would be trained for the process. A similar process occurred at the Union City site between Becky Williams and Donna Taylor. Mt. Juliet expressed some hesitation but overall expressed a willingness to get the project done using families and employees. The Union City site was more reluctant and wanted to use phone interviews, families, and volunteers provided by LifeBio. In the future, ongoing training will be provided in a variety of ways to ensure adequate support and encouragement for all sites.

Dementia Training was also provided by LifeBio during Q2 via webinar with Beth Sanders of LifeBio acting as the instructor. The trainings were offered to all participating locations, and focused on working and communicating with patients living with dementia and Alzheimer's. The trainings were held:

7/16/19-8:00 AM CST -zero participants
 7/16/19-10:00 AM CST-4 Participants
 8/22/2019-8:00 AM CST-zero participants
 8/22/2019-12:00 PM CST-3 participants

What success stories have resulted from the project and how you plan to showcase successes with stakeholders?

During Q2, most sites began returning About Me journals, and the LifeBio Story Team began returning completed LifeBios. Resident, family and staff response from the finished journals has been overwhelmingly positive. These materials are available for stakeholders at any time.

What obstacles have you encountered while implementing the project and how you have overcome them?

Some obstacles include: resistance from some activity directors (due to fear of workload, skills outside of comfort zone and other reasons). We have overcome these with persistence and by providing additional training. We see a need for continual and ongoing communication with individual sites.

Please provide any feedback that has been received from staff, family, or residents as a result of the project.

Overall, residents have been ecstatic after receiving their books. Family response has been excellent. Staff members have also overall had a very positive response.

Please list any project deliverables that are outlined in the project description and provide a status update for each deliverable.

Dementia Training has been offered, but we would like to see many more participants. As such, this will be reoffered at a later date.

Please attach any materials, meeting minutes, or attendee lists that have resulted from the project. Examples: toolkits, process documents, training materials, marketing materials, photos, etc.

Do you have additional materials to upload?

Yes
 No

Please upload any additional materials.

[document]

Please upload any additional materials.

Please list the major goals and objectives of the project and describe what progress has been made in achieving these goals and objectives.

The primary goal of the project is to increase staff knowledge of residents to improve quality of life in nursing homes through guided engagement and education. Most sites have taken very well to the program, and individual resident participants and staff have had a very positive response. Residents are talking, sharing experiences, smiling, and experiencing pride and renewed purpose.

Results Measurement(s): Please indicate what measurement methods you are utilizing to track progress and project success. Please share results measurement activities that have occurred during this reporting time period.

Anecdotal reporting (Narrative) and Data from Shared Business Solutions (please review attached report below).

Please upload any relevant data or graphs related to project outcomes or success. Please segment all data as appropriate. Examples:
-Unidentified MDS data for residents participating in the program before and after implementation;
-Infection rates at baseline and after project implementation;
-Number of participating residents each quarter;
-Pre and post survey results;
-Costs savings.

[document]

Do you have additional results measurement documentation to upload?

Yes
 No

Please upload additional results measurement documentation.

[document]

Please upload additional results measurement documentation.

Do you anticipate any changes to your evaluation methods, expected outcomes, or timeline for the next reporting period?

Yes
 No

Please provide a detailed description of the expected activities that will occur during the next reporting period.

The next reporting period, Q3, will track site visits, additional interviews, lessons learned, and changes in best practices.

Please indicate what assistance the Tennessee CMP Reinvestment staff can provide to help you achieve your project goals and objectives.

Please let us know if you have additional questions. Thank you as always for your assistance!