

Civil Monetary Penalty Reinvestment Reporting Tool

Please select the report type or types you are submitting for this reporting period. Questions associated with each report type will appear. Please answer each question and/or upload the appropriate documents associated with each question.

Please note that the "Program Expense Report" is included in your contract as Attachment 4 or Attachment 5, depending on when your contract was established. Please reference the CMP Reinvestment Program Instruction Packet if you have any questions related to reporting requirements.

Thank you!

Response is only partial and is not complete. Response was added on 11/14/2019 2:52pm.

Please select the type of report you are submitting.
Select all that apply.

- ☐ Invoice Submission (Payment Form)
- ☒ Quarterly Narrative Report
- ☒ Quarterly Expense and Budget Report (Expenditure Form)
- ☒ Annual Expense and Budget Report
- ☒ Follow-up Monitoring Report
- ☐ Final Follow-up Monitoring Report (Summary Report)

Reporting Period:

August 1 - October 31, 2019
(Example: January 1, 2019-March 31, 2019)

Is the report you're submitting a Q4 report?

- ☐ Yes
- ☒ No

CMS Project Number

2019-04-TN-01

TDH Contract Number

Z19194159

Project Name

Standardizing Infection Control for Upper
Cumberland Nursing Facilities

Project Contact Name

John Bell

Project Contact Email

jbell@crmchealth.org

If any agreements or subcontracts were developed to ensure completion of project activities, please attach.

Total CMP funding amount spent during this quarter:

102233.46
(This should also be reflected on attachment 4.)

Total CMP funding spent for the project at this point in time:

128423.89
(This should reflect the total CMP funding amount spent in this reporting period and previous reporting periods. This should also be reflected on the Program Expense Report.)

Total CMP funding spent for the project during the last year.	0 (This should reflect the total CMP funding spent during the current reporting year)
Total number of staff trained during this reporting period as a result of the project (If applicable):	67
Total number of staff trained during the entire duration of the project (If applicable):	101
Please complete and attach the Program Expense Report to reflect any expenditures during this reporting period.	[document]
Please complete and attach the Program Expense Report to reflect any expenditures for the entire project duration. This should serve as the final financial close out.	
Please attach any receipts, invoices, and/or any other proof of payment associated with expenditures for this reporting period. Please note that all documentation should reflect the amounts listed on the Program Expense Report.	[document]
Project Category:	<input checked="" type="radio"/> Direct Improvement to Quality of Care <input type="radio"/> Resident or Family Councils <input type="radio"/> Culture Change/Quality of Life <input type="radio"/> Consumer Information <input type="radio"/> Transition Preparation <input type="radio"/> Training <input type="radio"/> Resident Transition due to Facility Closure or Downsizing <input type="radio"/> Other
Focus area:	<input checked="" type="checkbox"/> Healthcare-Associated Infections <input type="checkbox"/> Emergency Preparedness <input type="checkbox"/> Preventable Hospitalizations <input type="checkbox"/> Improving nursing facilities' overall star rating <input type="checkbox"/> Residents' Rights <input type="checkbox"/> Quality Measures <input type="checkbox"/> Culture Change <input type="checkbox"/> Other
Total approximate number of nursing home residents impacted through the project within the current reporting period:	2000 (Total number impacted during the period you are reporting for)
Total approximate number of nursing home residents impacted through the project:	2000 (Total number impacted for all reporting periods)

Please provide a detailed description of project activities that have occurred during the reporting time frame.

ATP monitors were deployed to each nursing facility in July. Each facility reported baseline ATP values in August and have also reported results for October after the new cleaning equipment was put in place and staff was trained. We saw a significant improvement in values meaning surfaces are being cleaned better. In August we held two, 1-day environmental services trainings. Sixty-seven staff received certificates. All but one of 21 nursing homes participated. Also in August, we distributed the Rubbermaid Hygen cleaning carts and microfiber to each facility. The carts and cleaning equipment are very durable and will offer years of service for them facilities. In September we distributed new isolation caddies to each facility in time for the upcoming flu season. These are very durable, made of Microban material and store easily. They will provide benefits to patients, visitors and staff for years to come.

What success stories have resulted from the project and how you plan to showcase successes with stakeholders?

We plan to bring all the facilities together for a meeting on January 9th to network and share success stories.

What obstacles have you encountered while implementing the project and how you have overcome them?

Staff turnover is a barrier. We just continue to offer technical support for each facility that requests assistance.

Please provide any feedback that has been received from staff, family, or residents as a result of the project.

We have personally visited each nursing facility. We have seen EVS staff at work with the new equipment. They are very appreciative of the new equipment and have even remarked, "We love them." We have also received comments that the ATP monitors have been helpful letting EVS staff know about areas that need extra attention.

Please list any project deliverables that are outlined in the project description and provide a status update for each deliverable.

1. EVS Training - completed August 13 & 14, 2019
2. Equip with standard cleaning tools and monitoring devices - completed September 2019
3. Provide isolation caddies - completed October 2019

Please attach any materials, meeting minutes, or attendee lists that have resulted from the project. Examples: toolkits, process documents, training materials, marketing materials, photos, etc.

[document]

Do you have additional materials to upload?

☒ Yes
☐ No

Please upload any additional materials.

[document]

Please upload any additional materials.

[document]

Please list the major goals and objectives of the project and describe what progress has been made in achieving these goals and objectives.

We have seen a decrease in the ATP values for the 15-high touch surfaces meaning these items are being cleaned better. And we have seen a decline in the overall number of C.diff rates so far.

Results Measurement(s): Please indicate what measurement methods you are utilizing to track progress and project success. Please share results measurement activities that have occurred during this reporting time period.

The ATP (cleanliness) values for 15 high-touch surface areas are gathered bi-monthly in addition to baseline data. Those numbers are reported by each facility through a REDCap survey. The C. diff rates are reported monthly also through a REDCap survey. The results are de-identified and charted. This is then shared with the facilities.

Please upload any relevant data or graphs related to project outcomes or success. Please segment all data as appropriate. Examples:

- Unidentified MDS data for residents participating in the program before and after implementation;
- Infection rates at baseline and after project implementation;
- Number of participating residents each quarter;
- Pre and post survey results;
- Costs savings.

[document]

Do you have additional results measurement documentation to upload?

☒ Yes
☐ No

Please upload additional results measurement documentation.

Please upload additional results measurement documentation.

[document]

Do you anticipate any changes to your evaluation methods, expected outcomes, or timeline for the next reporting period?

☐ Yes
☒ No

Please provide a detailed description of the expected activities that will occur during the next reporting period.

We will continue to track ATP data and C. diff rates. We will also continue to support each facility with technical assistance. There will also be a meeting January 9 to bring all facilities together.

What plans and actions have been put in place to ensure sustainability of the project outcomes?

ATP monitors were deployed to each nursing facility in July. Each facility reported baseline ATP values in August and have also reported results for October after the new cleaning equipment was put in place and staff was trained. We saw a significant improvement in values meaning surfaces are being cleaned better. In August we held two, 1-day environmental services trainings. Sixty-seven staff received certificates. All but one of 21 nursing homes participated. Also in August, we distributed the Rubbermaid Hygen cleaning carts and microfiber to each facility. The carts and cleaning equipment are very durable and will offer years of service for them facilities. In September we distributed new isolation caddies to each facility in time for the upcoming flu season. These are very durable, made of Microban material and store easily. They will provide benefits to patients, visitors and staff for years to come.

What aspects of the project are NOT anticipated to be sustained once CMP funding is no longer available?

The turnover rate is high especially for EVS staff in nursing homes, but our hope is that the efforts of this program and the investment in equipment will result in a culture change that will carry from the present staff and administration to future staff.

Please indicate what assistance the Tennessee CMP Reinvestment staff can provide to help you achieve your project goals and objectives.