#### **CSBG State Plan**

Program Name: Community Services Block Grant

**Grantee Name:** Tennessee Department of Human Services

Report Name: CSBG State Plan

**Report Period:** 10/01/2023 to 09/30/2024 **Report Status:** Submission Accepted by CO

#### Report Sections

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### **CSBG Cover Page (SF-424M)**

U.S. DEPARTM Administration Community Ser	for Children a	ınd Far	CSBG)	R PAGE			Form Approved OMB No: 0970-0382 Expires:08/30/2024
* 1.a. Type of Subm	nission:	* 1.b. I	Frequency:	* 1.c. Consolida	ated Applicat	ion/	* 1.d. Version:
OApplication Other (2 Year)	Plan 🔘	<b>⊙</b> An	nnual Other (2 Year)	Plan/Funding R	Request?		● Initial C Resubmission C
Otner (2 Year)		ĺ		Explanation:			Revision O Update
				2. Date Receive	d:		State Use Only:
				3. Applicant Ide	entifier:		
				4a. Federal Ent	ity Identifier	:	5. Date Received By State:
				4b. Federal Aw	ard Identifie	r:	6. State Application Identifier:
7. APPLICANT IN	FORMATION						
* a. Legal Name: T	Tennessee						
* b. Employer/Taxp 1626001445G3	payer Identificati	ion Nun	nber (EIN/TIN):	* c. Organizatio	onal DUNS:	EPXKI	)97QJF45
* d. Address:				<u>-11-</u>			
* Street 1:	Community S	Services		Street 2:	505 I	Deaderic	ck Street
* City:	Nashville			County:	David	dson	
* State:	TN			Province:			
* Country:	United States			* Zip / Posta Code:	ı <b>l</b> 3724.	3 - 1403	
e. Organizational U				W.			
Department Name:	Tennessee Depa	artment	t of Human Services	Division Name:	Child Care	and Co	ommunity Services
			to be contacted on matters in	<b>II</b>	ication:		
Prefix:	* First Name: Lindsay			Middle Name: E.			* Last Name: Whittin
Suffix:	Title: CSBG Progr	am Dir	ector	Organizational	Affiliation:		
* Telephone Number: (615) 532-7351	Fax Number			* Email: lindsay.whittir	n@tn.gov		
* 8a. TYPE OF AP A: State Governme							
b. Additional Des	scription:						
* 9. Name of Federa	al Agency:						
			Catalog of Federal D Assistance Numb				CFDA Title:
10. CFDA Numbers a	nd Titles		93569		Community	Services	s Block Grant
11. Descriptive Title 2-year State Plan	e of Applicant's I	Project			*		
12. Areas Affected	by Funding:						
13. CONGRESSION	NAL DISTRICT	S OF:					
* a. Applicant 05				b. Program/Pro	oject:		
Attach an additiona	al list of Program	ı/Projec	ct Congressional Districts if n	ieeded.			
14. FUNDING PER	RIOD:			15. ESTIMATE	ED FUNDING	G:	
a. Start Date:		b. End	Date:		* a. Fed	eral (\$): \$0	b. Match (\$): \$0
* 16. IS SUBMISSI	ON SUBJECT T	O REV	TEW BY STATE UNDER EX	XECUTIVE ORI	DER 12372 P	ROCES	SS?
a. This submission	on was made ava	ilable to	o the State under the Executi	ve Order 12372			
Process for R	Review on :						

c. Program is not covered by E.O. 12372.	
* 17. Is The Applicant Delinquent On Any Federal Debt?  O YES  NO	
Explanation:	
18. By signing this application, I certify (1) to the statements contained in the list complete and accurate to the best of my knowledge. I also provide the required a accept an award. I am aware that any false, fictitious, or fraudulent statements openalties. (U.S. Code, Title 218, Section 1001)  **I Agree	assurances** and agree to comply with any resulting terms if I
** The list of certifications and assurances, or an internet site where you may obspecific instructions.	otain this list, is contained in the announcement or agency
18a. Typed or Printed Name and Title of Authorized Certifying Official	18c. Telephone (area code, number and extension)
	18d. Email Address
18b. Signature of Authorized Certifying Official	18e. Date Report Submitted (Month, Day, Year) 09/22/2023
Attach supporting documents as specified in agend	cy instructions.

# Section 1: CSBG Lead Agency, CSBG Authorized Official, CSBG Point of Contact, and Official State Designation Letter

A	S. DEPARTMENT OF HEALTH AND H Iministration for Children and Familie ommunity Services Block Grant (CSBo CSBG Lead Agency, CSBG	s G)	SE( uthorized	CTION 1	oint	OMB I Expire	rm Approved No:0970-0382 es:08/30/2024 Official
1.1.	Identify whether this is a One-Year or a Two	o-Ye	ar Plan	One-year © two-year	ar		
1.1a	. Provide the federal fiscal years this plan co	vers	:	Year One2024		Year Two2025	
	Lead Agency and Authorized Official: Updat inister CSBG in the state, as required by Sec				d age	ency and authorized officia	l designated to
Info	rmation should reflect the responses provided	in th	ne Application fo	or Federal Assistance, SF-424	М.		
Has	information regarding the state lead agency	and	authorized offi	cial changed since the last sul	bmis	sion of the State Plan? 🔘	Yes 🖲 No
If y	es, select the fields that have been changed [C	Chec	k all the apply]				
/	Lead Agency	/	Department T	ype		Department Name	
4	Authorized Official		Street Address	;		City	
4	Zip Code		Office Number	r		Fax Number	
4	Email Address		Website				
1	.2a. Lead agency		Tennesse	ee Department of Human Service	ces		
0	Cabinet or administrative department of this lea Community Affairs Department Community Services Department Governors Office	d age	ency [Check o	ne and provide a narra	tive	where applicable]	
0	Health Department						
-	Housing Department						
_	Human Services Department						
-	Social Services Department						
-	Other, describe						
Pro of tl	.2c. Cabinet or Administrative Department I vide the name of the cabinet or administrative CSBG authorized official			ennessee Department of Huma	ın Se	rvices	
	.2d. Authorized Official of the Lead Agency		1/1				
	Name: Clarence H. Carter			Title: Commissioner			
	.2e. Street Address .2f. City			05 Deaderick Street  Vashville		1.2g. StateTN	1.2h. Zip
	.m. Oily			MUSITY IIIC		1.2g. State IN	37243
1	.2i. Telephone number 615 313 - 4702 ex	t.		1.2j. Fax number 615 74	1 - 4	4165	
1	.2k. Email address Clarence.H.Carter@tn.g	ov		1.2l. Lead agency website	htt	ps://www.tn.gov/humanser	vices.html
	Designation Letter:  ch the state's official CSBG designation letter	Δ.	new designation	letter is required if the chief	evec	utive officer of the state an	d/or the
desi	gnated agency has changed.  CSBG Point of Contact: provide the following the contact:			•			
	act should be the person that will be the mai	-			he Si	tate Plan? • Yes O No	

If yes, select the fields that have changed [check	all the	apply]					
Agency Name	✓ P	Point of Contact		Street Address			
City	Z	Zip Code		Office Number			
Fax Number	<b>✓</b> F	Email Address		Website			
1.4a. Agency Name Tennessee Department of H	luman	Services					
1.4b Point of Contact Name							
Name: Lindsay Whittin		Title: Program Director					
1.4c. Street Address		505 Deaderick Street					
1.4d. City		Nashville		1.4e. StateTN	1.4f. Zip		
1.4g. Telephone Number 615 532 - 7351 e	ext.	1.4h. Fax Number 615 532 -	7351	1			
1.4i. Email Address lindsay.whittin@tn.gov	1.	4j. Agency Website https://www.tn.gov/hu	mar	services.html			
1.5. Provide the following information in relatio	n to the	eState Community Action Association.					
There is currently a state Community Action As		on middin the state (CV-) (CV-					
			_				
Has Information regarding the state Commu			sub	mission of the State Pl	an? Yes No		
If yes, select the fields that have been change	d [Che	ck all the apply]		1			
Agency Name	E	Executive Director		Street Address			
City	s	itate		Zip Code			
Office Number	F	'ax Number		Email Address			
Website	Website RPIC Lead						
1.5a. Agency Name Tennessee Association of Co	ommur	nity Action (TACA)					
1.5b. Executive Director or Point of Contact							
Name: Kreda Yokley		Title: Executive Director					
1.5c. Street Address		800 2nd Avenue North					
1.5d. City		Nashville		1.5e. StateTN	1.5f. Zip		
1.5g. Telephone number 615 714 - 3299 e	xt.	1.5h. Fax number 423	262	- 5682			
1.5i. Email Address kreda4taca@gmail.com		1.5j. State Association Website 1	nttp:	//www.tncommunityac	ction.org/		
1.5k. State Association currently serves as the	e Regio	anal Performance Innovation Consortia (R)	PIC)	lead Oyes ON	0		

### **Section 2: State Legislation and Regulation**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG) Form Approved OMB No: 0970-0382 Expires:08/30/2024

SECTION 2 State Legislation and Regulation
2.1. CSBG State Legislation: State has a statute authorizing CSBG © Yes O No
2.2. CSBG State Regulation: State has regulations for CSBG
2.3. Legislation/Regulation Document: Attach the legislation and/or regulations or provide a hyperlink(s) to the documents indicated under Item 2.1. and/or Item 2.2.
In accordance with Section 676(a) of the CSBG Act, the Governor of Tennessee has designated the Tennessee Department of Human Services (TDHS) as the lead agency for administering the states CSBG funds. CAAs have been designated through the Tennessee Code Annotated (TCA) §4-29-102 and §13-26-102 to include the classifications of CAAs, human resource agencies, or limited purpose agencies.
2.4. State Authority: Select a response for each of the following items about the state statute and/or regulations authorizing CSBG:
2.4a. Authorizing Legislation: State legislature enacts authorizing legislation or amendments to an existing authorizing statute, last federal fiscal year Tyes No
2.4b. Regulation Amendments: State established or amended regulations for CSBG last federal fiscal year C Yes . No

#### Section 3: State Plan Development and Statewide Goals

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG) Form Approved OMB No: 0970-0382 Expires:08/30/2024

## SECTION 3 State Plan Development and Statewide Goals

#### 3.1. CSBG Lead Agency Mission and Responsibilities:

Briefly describe the mission and responsibilities of the state agency that serves as the CSBG Lead Agency.

TDHSs Mission is to build strong families by connecting Tennesseans to employment, education, and support services. TDHSs Vision is to revolutionize the customer experience through innovation and a seamless network of services. The Tennessee Department of Human Services (TDHS) is responsible for administering Temporary Assistance for Needy Families (Families First), Supplemental Nutrition Assistance Program, Child Care Development Fund and Child Care Services, Vocational Rehabilitation (Tennessee Business Enterprise and the Tennessee Rehabilitations Centers), Blind and Visually Impaired Services, Deaf, Sensory Services, Disability Determination Services, Independent Living Services, the Tennessee Technology Access Program (Assistive Technology Services), Adult Day Services, Adult Protectives Services, Social Services Block Grant (Adult Services), and Child Support. TDHS partners with a network of twenty (20) local Community Action Agencies (CAAs) that provides programs and services throughout each of the 95 counties with the support of the Community Services Block Grant (CSBG).

#### 3.2. State Plan Goals:

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State Association

Community Action Partnership (NCAP)

National Association for State Community Services Programs (NASCSP)

Describe the state's CSBG-specificgoals for state administration of CSBG under this State Plan.

(Note: This information is associated with State Accountability Measure 1Sa(i) and pre-populates the State's Annual Report, Module 1, Item B.1.)

TDHSs CSBG Units purpose statement is that Everybody should have equal opportunity to achieve their highest potential in partnership with their families and communities. CSBG has established four primary goals Strength, Transformation, Accountability, and Resources or STAR that are explained below to work toward this mission. S Strength The CSBG unit will collaborate with agencies to strengthen agencies board governance and fiscal practices through the use of the CSBG Performance Management System to decrease audit findings and increase agencies ability to support customers. T Transformation The CSBG unit will collaborate with agencies to develop, implement, and sustain methods for using CSBG funds to help customers meet their goals through new and innovative intake and service delivery practices that account for not only the persons needs, but also goals. A Accountability The CSBG unit will collect and analyze agency data to engage agencies in the process of continuous quality improvement by targeting and improving deficiencies through measurable change. R Resources The CSBG unit will link agencies to training, technical assistance, key stakeholders/partners, and other resources, including new resources within the department and the state to expand the service array for customers. TDHS will partner with the Tennessee Association of Community Action (TACA) by allocating a portion of the states administrative funds to TACA to provide training and technical assistance and support the development of a strategic plan to provide a catalyst for long-term investment into the states community action network. A key component to strengthening agencies capacity will be through training and technical assistance, not only of staff, but the board, and the community as agencies increase their capacity to build upon initiatives through the two-generation whole family approach incorporating the Human Capacity Community Transformation (HCCT). TDHS will facilitate multiple learning opportunities through the development of Training and Technical Assistance Action plan and implementation of a statewide learning community, which will continue to evolve to meet the needs of agencies and the customers they support through a customer-centered approach and a process of continuous quality improvement Through engagement with the learning community, TDHS will focus on the following areas for process improvements: Training/Technical Assistance Communication Performance Management Organizational Standards Assessment Fund Utilization Additionally, TDHS will participate in several committees, work groups, and

### councils that will encourage information sharing and enhance process improvements for the State Office, State Association, and eligible CSBG entities. 3.3. State Plan Development: Indicate the information and input the state accessed to develop this State Plan. 3.3a. Analysis of state-level tools [Check all that apply applies and provide additional information where applicable] State Performance Indicators and/or National Performance Indicators (NPIs) ~ U.S. Census data State Performance Management Data (e.g., accountability measures, ACSI survey information, and/or other information from annual reports) Monitoring Visits/Assessments Tools Not Identified Above (specify) Monthly Reports, Fiscal Invoicing, Single Audit Reports, RPIC and T/TA Plans 3.3b. Analysis of local-level tools [Check all that applies and provide additional information where applicable] **Eligible Entity Community Needs Assessments** 4 **Eligible Entity Community Action Plans** Public Hearings/Workshops Tools Not Identified Above (e.g., State required reports)[specify] 3.3c. Consultation with Check all that applies applies and provide additional information where applicable Eligible Entities (e.g., meetings, conferences, webinars; not including the public hearing)

Community Action Program Legal Services (CAPLAW)
CSBG Tribal Training and Technical Assistance (T/TA) provider
Regional Performance Innovation Consortium (RPIC)
Association for Nationally Certified ROMA Trainers (ANCRT)
Federal CSBG Office
Organizations not identified above [Specify] THDA
3.4. Eligible Entity Involvement
3.4a. State Plan Development Describe the specific steps the State took in developing the State Plan to involve the eligible entities.
(Note: This information is associated with State Accountability Measures 1Sa(ii) and may pre-populate the State's annual report form)
On July 28, 2023, TDHS sent an official Public Hearing Notice and advisory to CSBG providers, partners and posted a working draft of the CSBG Model State Plan to the TDHS website in order to open the public comment period. TDHS emailed a copy of the proposed FY24-25 Model State Plan on July 28, 2023, for eligible entities to review and provide feedback. In addition, eligible entities were provided notice of the public hearing scheduled for August 11, 2023. The public comment period closed on August 28, 2023.
3.4b. Performance Management Adjustment: Describe how the state adjusted its State Plan development procedures under this State Plan, as compared to previous State Plans, in order to:
1) encourage eligible entity participation and 2) ensure the State Plan reflects input from eligible entities?
Any adjustment should be based on the State's analysis of past performance in these areas, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing.  If the State is not making any adjustments, provide further detail.
(Note: This information is associated with State Accountability Measures 1Sb(i) and (ii) and pre-populate the Annual Report, Module 1, Item B.1.)
TDHS has continued engaging with the CSBG Task Force, which is an interagency council that meets at least twice a year to collaborate with TDHS and other agencies to leverage opportunities, resources, address policies and procedures that may inhibit service delivery and customer outcomes; and work collectively to develop a universal application and a reporting system that supports continuous quality improvement. In early March 2023, TDHS partnered with TACA to distribute a survey for all eligible entities regarding training and technical assistance needs. Additionally, the CSBG Task Force provides feedback and recommendations in concert with TACA and TDHS to develop a plan that meets the needs of the entire network.
3.5. Eligible Entity Overall Satisfaction:  Provide the State's target for eligible entity Overall Satisfaction during the performance period:
Year One 72 Year Two 75
Instructional Note: The state's target score will indicate improvement or maintenance of the state's Overall Satisfaction score from the most

recent American Customer Survey Index (ACSI) survey of the state's eligible entities.

(Note: Item 3.5 is associated with State Accountability Measure 8S and may pre-populate the State's annual report form)

#### **Section 4: CSBG Hearing Requirements**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG) Form Approved OMB No: 0970-0382 Expires:08/30/2024

## SECTION 4 CSBG Hearing Requirements

#### 4.1. Public Inspection:

Describe the steps taken by the state to disseminate this State Plan to the public for review and comments prior to the public hearing, as required under Section 676(e)(2) of the Act.

On July 28, 2023, TDHS sent an official Public Hearing Notice and advisory to CSBG providers, partners and posted a working draft of the CSBG Model State Plan to the TDHS website, in order to open the public comment period. TDHS also emailed a copy of the proposed FY24-25 Model State Plan on July 31, 2023, for eligible entities to review and provide feedback. In addition, eligible entities were provided notice of the public hearing scheduled for August 11, 2023. Reminders to provide comments on the proposed State Plan will be included in the weekly email to community action agencies. A request for comments was also made at the quarterly TACA meeting on August 8, 2023. A copy of the proposed FY24-25 Model State Plan was also shared for comment with partner state agencies through the Job Seekers Workgroup and the Homeless Support Call Workgroup and the Tennessee Association for Human Resource Agencies (TAHRA). The public comment period closed on August 28, 2023.

#### 4.2. Public Notice/Hearing:

Describe how the state ensured there was sufficient time and statewide distribution of notice of the public hearing(s) to allow the public to comment on the State Plan, as required under Section 676(a)(2)(B) of the CSBG Act.

The Public Hearing was held virtually on August 11, 2023, to provide all eligible entities and the public easy access for attendance. The public hearing took place 14 days after the plan was posted on the website, and the agencies were notified of the proposed plan. TDHS will accept public comment until August 28, 2023 to meet the 30-day window for public comment.

#### 4.3. Public and Legislative Hearings:

In the table below, specify thedate(s) and location(s) of the public and legislative hearing(s) held by the designated lead agency for this State Plan, as required under Section 676(a)(2)(B) and Section 676(a)(3) of the Act.

	Date	Location	Type of Hearing [Select an option]	If a combined hearing was held, confirm that the public was invited
1	08/22/2022	House Fiscal review Committee	Legislative	
2	08/11/2023	Virtual - WebEx	Public	

NOTE: States can add rows as needed for each hearing as needed

**4.4. Attach supportingdocumentation or a hyperlink for the public and legislative hearings.** Public Hearing: https://tn.webex.com/tn/ldr.php?RCID=306d665a2bc8a3bd207efa21d6df8aef

### **Section 5: CSBG Eligible Entities**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG) Form Approved OMB No:0970-0382 Expires:08/30/2024

### SECTION 5 CSBG Eligible Entities

#### 5.1. CSBG Eligible Entities:

In the table below, indicate whether each eligible entity in the state, is public or private, the type(s) of entity, and the geographical area served by the entity.

Note: Table 5.1 pre-populates the Annual Report, Module 1, Table C.1.

Types of Entities include Community Action Agency, Limited Purpose Agency, Local Government Agency, Migrant or Seasonal Farmworker
Organization, Tribe or Tribal Organization, and Other

	Ĭ	ganization, Tribe or Tribal Organization		Type of Entity
#	CSBG Eligible Entity	Geographical Area Served by county (Provide all counties)	Public or Nonprofit	[choose all that apply]
1	Anderson County Community Action Commission, Inc.	Anderson County	Non-Profit	Community Action Agency
2	Blount County Community Action Agency, Inc.	Blount County	Non-Profit	Community Action Agency
3	Bradley Cleveland Community Services Agency	Bradley County	Public	Community Action Agency
4	Chattanooga, City of	Hamilton County	Public	Community Action Agency
5	Clarksville-Montgomery County Community Action Agency	Montgomery County	Non-Profit	Community Action Agency
6	Delta Human Resource Agency	Fayette County, Lauderdale County, Tipton County	Public	Community Action Agency
7	Douglas-Cherokee Economic Authority, Inc.	Cocke County, Grainger County, Hamblen County, Jefferson County, Monroe County, Sevier County	Non-Profit	Community Action Agency Limited Purpose Agency
8	Highland Rim Economic Corporation	Dickson County, Houston County, Humphreys County, Stewart County	Non-Profit	Community Action Agency Limited Purpose Agency
9	Knoxville Knox County Community Action Committee	Knox County	Public	Community Action Agency
10	Nashville & Davidson County, Metropolitan Government of	Davidson County	Public	Community Action Agency
11	Mid-Cumberland Community Action Agency, Inc.	Cheatham County, Robertson County, Rutherford County, Sumner County, Trousdale County, Williamson County, Wilson County	Non-Profit	Community Action Agency
12	Mid-East Community Action Agency	Louden County, Roane County	Non-Profit	Community Action Agency
13	Northwest Tennessee Economic Development Council	Benton County, Carroll County, Dyer County, Gibson County, Henry County, Lake County, Obion County, Weakley County	Non-Profit	Community Action Agency Limited Purpose Agency
14	Shelby, County of	Shelby County	Public	Community Action Agency
15	South Central Human Resource Agency, Inc.	Bedford County, Coffee County, Franklin County, Giles County, Hickman County, Lawrence County, Lewis County, Lincoln County, Marshall County, Maury County, Moore County, Perry County, Wayne County	Public	Community Action Agency
16	Southeast Tennessee Human Resource Agency	Bledsoe County, Grundy County, Marion County, McMinn County, Meigs County, Polk County, Rhea County, Sequatchie County	Public	Community Action Agency
17	Southwest Human Resource Agency	Chester County, Decatur County, Hardeman County, Hardin County, Haywood County, Henderson County, Madison County, McNairy County, Madison County	Public	Community Action Agency
18	Upper Cumberland Human Resource Agency, Inc.	Cannon County, Clay County, Cumberland County, DeKalb County, Fentress County, Jackson County, Macon County, Overton County, Pickett County, Putnam County, Smith County, VanBuren County, Warren County, White County	Public	Community Action Agency

19	Upper East Tennessee Human Development Agency	Carter County, Green Hancock County, Ha Johnson County, Sull Unicoi County, Wash	wkins County, livan County,	Non-Profit	Community Action Ager	ncy
20	Mountain Valley Economic Opportunity Authority	Campbell County, Cl Morgan County, Scot County		Non-Profit	Community Action Ager Purpose Agency	ncy Limited
5.2. To	otal number of CSBG eligible entities	20				
One of	licable.  r more of the following changes were in the control of the following changes were in the control of t		list: [Check all th	at apply].		
5.3 of the elig	No Changes to Eligible Entities List  a. Designation and Re-Designation: It Act, since the last federal fiscal year. It gible entities designated to serve an ar	nclude any ea previously not served	by CSBG as well a	as any entities d	esignated to replace another	
5.3 of the elig	a. Designation and Re-Designation: Id Act, since the last federal fiscal year.In gible entities designated to serve an ar as terminated (de-designated) or that	nclude any ea previously not served voluntarily relinquished	by CSBG as well a its status as a CSI	as any entities d	esignated to replace another	eligible entity
5.3 of the elig	a. Designation and Re-Designation: Ic Act, since the last federal fiscal year.Ingible entities designated to serve an ar	nclude any ea previously not served	by CSBG as well a	as any entities d	esignated to replace another	
5.3 of the elig that w	a. Designation and Re-Designation: Id Act, since the last federal fiscal year.In gible entities designated to serve an ar as terminated (de-designated) or that	relude any ea previously not served voluntarily relinquished  Type  Type  tents: Identify any entities the Section 676(c) and Section ligible entities designated to d (de-designated)	by CSBG as well a its status as a CSI Start Date nat are no longer rec 676C of the Act, or	as any entities de GG eligible entity ceiving CSBG fun voluntarily reling	esignated to replace another y.  Geographical Area Served  ding. Include any eligible entitie uished their CSBG eligible entitie	Delete s that have ty status since
5.3 of the elig that w	a. Designation and Re-Designation: Ic Act, since the last federal fiscal year. In gible entities designated to serve an ar as terminated (de-designated) or that CSBG Eligible Entity  Designation and Voluntary Relinquishm runinated (de-designated) as defined under Federal Fiscal Year (FFY). Include any el another eligible entity that was terminated	relude any ea previously not served voluntarily relinquished  Type  Type  tents: Identify any entities the Section 676(c) and Section ligible entities designated to d (de-designated)	by CSBG as well a its status as a CSI Start Date nat are no longer rec 676C of the Act, or	as any entities de GG eligible entity ceiving CSBG fun voluntarily reling	esignated to replace another v.  Geographical Area Served  ding. Include any eligible entitie uished their CSBG eligible entity CSBG as well as any entities described.	Delete s that have ty status since lesignated to
5.3 of the elig that w 5.3 been te the last replace	a. Designation and Re-Designation: Ic Act, since the last federal fiscal year. In gible entities designated to serve an ar as terminated (de-designated) or that CSBG Eligible Entity  Designation and Voluntary Relinquishm runinated (de-designated) as defined under Federal Fiscal Year (FFY). Include any el another eligible entity that was terminated	relude any ea previously not served voluntarily relinquished  Type  Type  Lents: Identify any entities the Section 676(c) and Section igible entities designated to d (de-designated)  Lettity  Lettity any entities the section in the	by CSBG as well a its status as a CSI  Start Date  Start Date  at are no longer rec 676C of the Act, or serve an area previ	as any entities de GG eligible entity eliving CSBG fun voluntarily relinq ously not served b	esignated to replace another of the control of the	Delete s that have ty status since lesignated to
5.3 of the elig that w 5.3t been te the last replace	a. Designation and Re-Designation: Ic Act, since the last federal fiscal year.Ingible entities designated to serve an aras terminated (de-designated) or that CSBG Eligible Entity  Designation and Voluntary Relinquishmentinated (de-designated) as defined under Federal Fiscal Year (FFY). Include any elanother eligible entity that was terminated CSBG Eligible Entity	relude any ea previously not served voluntarily relinquished  Type  Type  Lents: Identify any entities the Section 676(c) and Section igible entities designated to d (de-designated)  Lettity  Lettity any entities the section in the	by CSBG as well a its status as a CSI  Start Date  Start Date  at are no longer rec 676C of the Act, or serve an area previ	as any entities de GG eligible entity ceiving CSBG fun voluntarily reling ously not served b	esignated to replace another of the control of the	Dele s that have ty status since lesignated to

### Section 6: Organizational Standards for Eligible Entities

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families **Community Services Block Grant (CSBG)** 

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SECTION 6 Organizational Standards for Eligible Entities
Note: Reference IM 138, State Establishment of Organizational Standards for CSBG Eligible Entities, for more information on Organizational Standards. Click HERE for IM 138.
6.1. Choice of Standards: Confirm whether the state will implement the CSBG Organizational Standards Center of Excellence (COE) organizational standards (as described in IM 138) or an alternative set during the federal fiscal year(s) of this planning period  © COE CSBG Organizational Standards  Alternative set of Organizational
Standards  6.1a. Modified Organizational Standards: In the case that the state is requesting to use modified COE-developed organizational standards, provide the proposed modification for the FFY of this planning period including the rationale.
6.1b. Alternative Organizational Standards: If using an alternative set of organizational standards, attach the complete list of alternative organizational standards.
6.1c. Alternative Organizational Standards Changes: If using an alternative set of organizational standards: 1) provide any changes from the last set provided during the previous State Plan submission; 2) describe the reasons for using alternative standards; and 3) describe how they are at least as rigorous as the COE- developed standards
C There were no changes from the previous State Plan submission
Provide reason for using alternative standards
Describe rigor compared to COE-developed Standards
6.2. Implementation: Check the box that best describes how the state officially adopt(ed) organizational standards for eligible entities in the state in a manner consistent with the state's administrative procedures act. If "Other" is selected, provide a timeline and additional information, as necessary. [Check all that apply and narrative where applicable]
Regulation
Policy
Contracts with eligible entities
Other, describe:
6.3. Organizational Standards Assessment: Describe how the state assess eligible entities against organizational standards this federal fiscal year(s). [Check all that apply.]
Peer-to-peer review (with validation by the State or state-authorized third party)
Self-assessment (with validation by the State or state-authorized third party)
Self-assessment/peer review with state risk analysis
State-authorized third party validation
Regular, on-site CSBG monitoring
Other
6.3a. Assessment Process: Describe the planned assessment process.
TDHS provides monitoring through the Office of Inspector General (OIG). Each agency completes the Self-Assessment Tool to gauge their ability to fulfill the COE Organizational Standards as outlined in CSBG Internal Memorandum 138. TDHS validates agency responses annually through a combination of desk reviews and onsite or virtual visits. Agencies not assessed through an onsite or virtual visit are assessed utilizing the COE Organizational Standards State Assessment Tool. TDHS works with agencies to ensure all documentation is provided through the assessment process. In the event an agency is determined to be out of compliance, TDHS requires the agency to establish a corrective action plan. If the agency requires additional assistance, TDHS offers training and technical assistance through a Training Assistance Plan (TAP) or Quality Improvement Plan (QIP) and partners with TACA to provide this training and technical assistance. TDHS continues to monitor agencies compliance until any findings have been alleviated.
6.4. Eligible Entity Exemptions: Will the state make exceptions in applying the organizational standards for certain eligible entities due to special circumstances or organizational characteristics (as described in IM 138)? Yes No

6.4a. Provide the specific eligible entities the state will exempt from meeting organizational standards, and provide a description and a justification for each exemption

CSBG Eligible Entity	Description / Justification	Delete
Target: Provide the percentage of eligible entities this planning period	nat the state expects to meet all the state-adopted organizationa	l standards

### **Section 7: State Use of Funds**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG) Form Approved OMB No: 0970-0382 Expires:08/30/2024

### SECTION 7 State Use of Funds

Eligible Entity Allocation (90 Per	rcent Funds) [Section 675C(a) of the CSBG Act]	
7.1. Formula: Select the method (formula) that best describes the current practi	ice for allocating CSBG funds to eligible entities.	
C Historic		
C Base + Formula		
C Formula with Variables		
C Hold Harmless + Formula		
C Other		
7.1a. Formula Description: Describe the current practice for a	allocating CSBG funds to eligible entities.  ear average of poverty data from the Census Bureau and is updated annually.	https://
7.1b. Statue: Does a state statutory or regulatory authority spentities? C Yes • No	ecify the formula for allocating "not less than 90 percent" funds among el	ligible
7.2. Planned Allocation: Specify the percentage of your CSBG planned allocation that will described under Section 675C(a) of the CSBG Act. In the table, provide the planned allocation for each eligible entity. Note: This information pre-populates the state's Annual Report,		
Year One	91.50% <b>Year Two</b>	91.50%
Planned	CSBG 90 Percent Funds	
CSBG Eligible Entity	Year One Funding Amount \$	Delete
Anderson County Community Action Commission, Inc.	\$159,274	
Blount County Community Action Agency, Inc.	\$191,774	
Bradley Cleveland Community Services Agency	\$218,371	
Chattanooga, City of	\$667,650	
Clarksville-Montgomery County Community Action Agency	\$344,233	
Delta Human Resource Agency	\$245,423	
Douglas-Cherokee Economic Authority, Inc.	\$703,375	
Highland Rim Economic Corporation	\$168,551	
Knoxville Knox County Community Action Committee	\$832,870	
Nashville & Davidson County, Metropolitan Government of	\$1,289,840	
Mid-Cumberland Community Action Agency, Inc.	\$1,177,596	
Mid-East Community Action Agency	\$187,158	
Northwest Tennessee Economic Development Council	\$594,547	
Shelby, County of	\$2,485,698	
South Central Human Resource Agency, Inc.	\$863,319	
Southeast Tennessee Human Resource Agency	\$434,816 \$626,138	
Southwest Human Resource Agency  Linear Cumberland Human Resource Agency Inc.		
Upper Cumberland Human Resource Agency, Inc.	\$823,677	
Upper East Tennessee Human Development Agency  Mountain Valley Economic Opportunity Authority	\$1,158,345 \$384,326	
Total	·	,556,981
	Eligible Entity Year Two	,550,701
	Year Two	Doloto
CSBG Eligible Entity	Funding Amount \$	Delete

Anderson County Community Action Commission, Inc.	\$159,274
Blount County Community Action Agency, Inc.	\$191,774
Bradley Cleveland Community Services Agency	\$218,371
Chattanooga, City of	\$667,650
Clarksville-Montgomery County Community Action Agency	\$344,233
Delta Human Resource Agency	\$245,423
Douglas-Cherokee Economic Authority, Inc.	\$703,375
Highland Rim Economic Corporation	\$168,551
Knoxville Knox County Community Action Committee	\$832,870
Nashville & Davidson County, Metropolitan Government of	\$1,289,840
Mid-Cumberland Community Action Agency, Inc.	\$1,177,596
Mid-East Community Action Agency	\$187,158
Northwest Tennessee Economic Development Council	\$594,547
Shelby, County of	\$2,485,698
South Central Human Resource Agency, Inc.	\$863,319
Southeast Tennessee Human Resource Agency	\$434,816
Southwest Human Resource Agency	\$626,138
Upper Cumberland Human Resource Agency, Inc.	\$823,677
Upper East Tennessee Human Development Agency	\$1,158,345
Mountain Valley Economic Opportunity Authority	\$384,326
Total	\$13

#### 7.3. Distribution Process:

Describe the specific steps in the state's process for distributing 90 percent funds to the eligible entities and include the number of days each step is expected to take; include information about state legislative approval or other types of administrative approval (such as approval by a board or commission).

TDHS exceeds the 90% pass through requirement by allocating 91.5% of available CSBG funds, through the states contracting process. When submitting a contract or contract amendment for processing, all internal department program approvals need to be completed and the routing packet submitted to TDHS budget at least 90 days prior to the effective date of the contract or amendment. State CSBG Program staff collaborate annually with the TDHS budget and procurement divisions to establish budgets based upon the previous federal allocation. Once the Scope of Services has been updated, or amendment(s) have been established, the contract documents are routed for approval internally and through the states Central Procurement Office (CPO). Once the Delegated Grant Authority and Grant Contract have been approved by CPO, the contracts will be routed to the agencies, to be signed and executed before the start of the federal fiscal year (FFY) or established effective date of the amendment.

7.3a Distribution Method: Select the option below that best describes the distribution method the state uses to issue CSBG funds to eligible entities:

© Reimbursement
C Advance
C Hybrid
C Other

#### 7.4. Distribution Timeframe:

Does the state plan to make funds available to eligible entities no later than 30 calendar days after OCS distributes the federal award? • Yes • No

7.4a. Distribution Consistency: If no, describe state procedures to ensure funds are made available to eligible entities consistently and without interruption.

Note: Item 7.4 is associated with State Accountability Measure 2Sa and may prepopulate the state's annual report form.

#### 7.5. Distribution of Funds Performance Management Adjustment:

Describe the state's strategy for improving grant and/or contract administration procedures under this State Plan as compared to past plans. Any improvements should be based on analysis of past performance, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing. If the state is not making any improvements, provide further detail.

Note: This information is associated with State Accountability Measure 2Sb and may prepopulate the state's annual report form.

TDHS has realigned the federal allocations from the State Fiscal Year (SFY) to the Federal Fiscal Year (FFY) in 2020, to better facilitate the timely issuance of funds upon availability and to allow the availability of funds to continue through the end of the grant period. Beginning October 1, 2020, funds were aligned through establishing two-year contracts with agencies. To support this change in performance and grant management, TDHS implemented a new invoicing system to account for concurrent contracts and to manage remaining carryover funds for 13-24 months of a grant contract. TDHS implemented fund utilization and grant management and training/technical assistance virtual calls with each agency in 2021 and will maintain this level of engagement with CSBG eligible entities over the next two years as a form of performance management. Additionally, beginning in 2023, TDHS will implement a second round of calls 60 days before the new contract cycle. The second round will only include all eligible entities that have spent approximately 80% or less of their carryforward funds. TDHS is continuing to seek other opportunities for dialogue with and feedback from eligible entities, OCS, and other sources that will inform future improvements to grant and contract administration procedures.

#### Administrative Funds [Section 675C(b)(2) of the CSBG Act] Note: This information pre-populates the state's Annual Report, Module 1, Table E.4. 7.6. Allocated Funds: Specify the percentage of your CSBG planned allocation for administrative activities for the FFY(s) covered by this State Year One (0. Year Two (0. 5.00 00%) 00%) 7.7. State Staff: Provide the number of state staff positions to be funded in whole or in part with CSBG funds for the FFY(s) covered by this State Plan Year One 21.00 Year Two 7.8. State FTEs: Provide the number of state Full Time Equivalents (FTEs) to be funded with CSBG funds for the FFY(s) covered by this State Plan Year One 4.00 Year Two 4.00 7.9. Remainder/Discretionary Funds Use: Does the state have remainder/discretionary funds, as described inSection 675C(b)(1) of the CSBG Act? Yes No If yes, provide the allocated percentage and describe the use of the remainder/discretionary funds in the table below. Year One (0. Year Two (0. 3.50% 3.50% 00%) 00%)

Use of Remainder/Discretionary Funds(See Section 675C(b)(1) of the CSBG Act)

Note: This response will link to the corresponding assurance, Item 14.2.

If a funded activity fits under more than one category in the table, allocate the funds among the categories. For example, if the state provides funds under a contract with the State Community Action association to provide training and technical assistance to eligible entities and to create a statewide data system, the funds for that contract should be allocated appropriately between Items 7.9a. - 7.9c. If allocation is not possible, the state may allocate the funds to the main category with which the activity is associated.

Note: This information is associated with State Accountability Measures 3Sa and pre-populates the annual report Module 1, Table

Remainder/Discretionary Fund Uses	Year One Planned \$	Brief description of services/activities and/or activities
7.9a. Training/technical assistance to eligible entities	\$0.00	These planned services/activities will be described in State Plan Item 8.1.
7.9b. Coordination of state-operated programs and/or local programs	\$0.00	These planned services/activities will be described in State Plan Section 9, state Linkages and Communication.
7.9c. Statewide coordination and communication among eligible entities	\$0.00	These planned services/activities will be described in State Plan Section 9, state Linkages and Communication.
${\bf 7.9d.\ Analysis\ of\ distribution\ of\ CSBG\ funds\ to\ determine\ if\ targeting\ greatest\ need}$	\$0.00	
7.9e. Asset-building programs	\$0.00	
7.9f. Innovative programs/activities by eligible entities or other neighborhood groups	\$518,573.13	The funds will target gap areas of TANF and consider special projects that would assist with transforming the social safety net and increasing client capacity to reduce dependency in accordance with the vision of TDHS.
7.9g. State charity tax credits	\$0.00	
7.9h. Other activities, specify in column 3	\$0.00	
Total	\$518,573.00	
Remainder/Discretionary Fund Uses	Year Two Planned \$	Brief description of services/activities
7.9a. Training/technical assistance to eligible entities	\$0.00	These planned services/activities will be described in State Plan Item 8.1.
7.9b. Coordination of state-operated programs and/or local programs	\$0.00	These planned services/activities will be described in State Plan Section 9, state Linkages and Communication.
7.9c. Statewide coordination and communication among eligible entities	\$0.00	These planned services/activities will be described in State Plan Section 9, state Linkages and Communication.
$\textbf{7.9d. Analysis of distribution of CSBG funds to determine if targeting greatest} \\ \\ \textbf{need}$	\$0.00	
7.9e. Asset-building programs	0	
7.9f. Innovative programs/activities by eligible entities or other neighborhood groups	\$518,573.13	The funds will target gap areas of TANF and consider special projects that would assist with transforming the social safety net and increasing client capacity to reduce dependency in accordance

		with the vision of TDHS.
7.9g. State charity tax credits	\$0.00	
7.9h. Other activities, specify in column 3	\$0.00	
Total	\$518,573.00	
7.10. Remainder/Discretionary Funs Partnerships: Select the types of orgusing remainder/discretionary funds) to carry out some or all of the active [Check all that apply and narrative where applicable]		State Plans to work with (by grant or contract
The state directly carries out all activities (No Partnerships)		
The state partially carries out some activities		
SBG eligible entities (if checked, include the expected nu	ımber of CSBG el	igible entities to receive funds) 0
Other community-based organizations		
State Community Action association		
Regional CSBG technical assistance provider(s)		
National technical assistance provider(s)		
<b>✓</b> Individual consultant(s)		
Tribes and Tribal Organizations		
Other		
Note: This response will link to the corresponding CSBG	assurance, item	14.2.
7.11. Use of Remainder/Discretionary Funds Performance Management Describe any adjustments the state will make to the use of remainder/dis adjustment should be based on the state's analysis of past performance, a sources, such as the public hearing. If the state is not making any adjustr	scretionary funds unde and should consider fe	edback from eligible entities, OCS, and other
Note: This information is associated with State Accounta	bility Measures 3	Sb, and may pre-populate the State's
TDHS will utilize 3.5% of CSBG funds for discretionary purposes as allowal TANF and consider special projects that would assist with transforming the s accordance with the vision of TDHS.		

### **Section 8: State Training and Technical Assistance**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG) Form Approved OMB No: 0970-0382 Expires:08/30/2024

## SECTION 8 State Training and Technical Assistance

8.1. Training and Technical Assistance Plan: Describe the State's plan for delivering CSBG-funded training and technical assistance to eligible entities under this State Plan by completing the table below. The T/TA plan should include all planned CSBG T/TA activities funded through the administrative or remainder/discretionary funds of this CSBG award (as reported in Section 7). The CSBG T/TA plan should include training and technical assistance conducted directly by the state or through partnerships (as specified in 8.3). Add a row for each activity: indicate the timeframe; whether it is training, technical assistance, or both; and the topic.

Training and Technical Assistance - Year One						
	Planned Timeframe	Training, Technical Assistance, or Both	Торіс	Brief Description of "Other"		
	All quarters	Both	Fiscal			
:	All quarters	Both	Governance/Tripartite Boards			
3	All quarters	Both	Correcting Significant Deficiencies Among Eligible Entities			
ı	All quarters	Both	Reporting			
,	All quarters	Both	ROMA			
6	Ongoing / Multiple Quarters	Both	Community Assessment			
7	Ongoing / Multiple Quarters	Both	Strategic Planning	<u> </u>		
3	Ongoing / Multiple Quarters	Both	Communication	<u> </u>		
)	Ongoing / Multiple Quarters	Both	Technology	<u> </u>		
10	FY1-Q2	Both	Organizational Standards - General			
1	FY1-Q1	Both	Other	Webinars/Online training Modules regarding Policy & Procedure Manual		
2	FY1-Q3	Both	Other	Webinars regarding Community Action Plan and CSBG Application		
		Training and T	Technical Assistance - Year Two	1		
	Planned Timeframe	or Both	Торіс	Brief Description of ''Other''		
1	All quarters	Both	Fiscal	<u> </u>		
	A 11	D 4	Governance/Tripartite Boards			
2	All quarters	Both	^			
	All quarters	Both	Correcting Significant Deficiencies Among Eligible Entities			
3			Correcting Significant Deficiencies			
2 3 4 5	All quarters	Both	Correcting Significant Deficiencies Among Eligible Entities			
3	All quarters All quarters	Both Both	Correcting Significant Deficiencies Among Eligible Entities Reporting			
3 4 5	All quarters All quarters All quarters	Both Both Both	Correcting Significant Deficiencies Among Eligible Entities Reporting			
3 4 5 6	All quarters All quarters All quarters Ongoing / Multiple Quarters	Both Both Both Both	Correcting Significant Deficiencies Among Eligible Entities Reporting ROMA Community Assessment			
3 4 5 6 7	All quarters All quarters All quarters Ongoing / Multiple Quarters Ongoing / Multiple Quarters	Both Both Both Both Both	Correcting Significant Deficiencies Among Eligible Entities Reporting ROMA Community Assessment Strategic Planning			
3 4 5 6 7	All quarters All quarters All quarters Ongoing / Multiple Quarters Ongoing / Multiple Quarters Ongoing / Multiple Quarters	Both Both Both Both Both Both	Correcting Significant Deficiencies Among Eligible Entities  Reporting  ROMA  Community Assessment  Strategic Planning  Communication			
3 4 5 6 7 8	All quarters All quarters All quarters Ongoing / Multiple Quarters Ongoing / Multiple Quarters Ongoing / Multiple Quarters Ongoing / Multiple Quarters	Both Both Both Both Both Both Both	Correcting Significant Deficiencies Among Eligible Entities  Reporting  ROMA  Community Assessment  Strategic Planning  Communication  Technology	Webinars/Online training Modules regarding Policy & Procedure Manual		
3 4 5 6 7 8	All quarters All quarters All quarters Ongoing / Multiple Quarters FY2-Q2	Both Both Both Both Both Both Both Both	Correcting Significant Deficiencies Among Eligible Entities  Reporting  ROMA  Community Assessment  Strategic Planning  Communication  Technology  Organizational Standards - General			
3 4 5 6 7 8 9 10	All quarters All quarters All quarters Ongoing / Multiple Quarters Ongoing / Multiple Quarters Ongoing / Multiple Quarters Ongoing / Multiple Quarters FY2-Q2 FY2-Q1 FY2-Q3 8.1a. Training and Technical	Both Both Both Both Both Both Both Both	Correcting Significant Deficiencies Among Eligible Entities  Reporting  ROMA  Community Assessment  Strategic Planning  Communication  Technology  Organizational Standards - General  Other  Other	regarding Policy & Procedure Manual Webinars regarding Community Action		

TDHS has established a standard monthly meeting with TACA to discuss training and technical assistance collaborations and partnering to support CSBG eligible agencies. As a result, TDHS will continue to enlist a partner contract with TACA for investing a portion of the states administrative funds to

provide training and technical assistance through initiatives outlined in the TACA strategic plan. TDHS will continue its support of the annual Community Action Month event with TACA and the TAHRA conference in order to provide in-person training to frontline staff and eligible entity leadership.
8.2. Organizational Standards Technical Assistance: Does the state have Technical Assistance Plans (TAPs) in place for all eligible entities with unmet organizational standards, if appropriate?  Yes  No
Note: 8.2 is associated with State Accountability Measure 6Sb.The state should put a TAP in place to support eligible entities with one or more unmet organizational standards.
8.2a. Address Unmet Organizational Standards: Describe the state's plan to provide T/TA to eligible entities to ensure they address unmet Organizational Standards. TDHS has previously placed an agency on a Quality Improvement Plan (QIP) after multiple, un-remediated deficiencies within the COE Organizational Standards, which the agency had not alleviated through a Corrective Action Plan (CAP) or a Training Assistance Plan (TAP) and also initiated another Quality Improvement Plan (QIP) with an agency after continued issues with unresponsiveness of communications and missed deadlines. TDHS plans to take an active role in engaging these agencies in supportive grant management and continue to offer training and technical assistance as requested to alleviate the findings and concerns of communication.
8.3. Training and Technical Assistance Organizations: Indicate the types of organizations through which the State Plans to provide training and/or technical assistance as described in item 8.1, and briefly describe their involvement. [Check all that apply.]
All T/TA is conducted by the state
✓ CSBG eligible entities (if checked, provide the expected number of CSBG eligible entities to receive funds) 20
<b>✓</b> Other community-based organizations
State Community Action association
Regional CSBG technical assistance provider(s)
<b>✓</b> National technical assistance provider(s)
✓ Individual consultant(s)
Tribes and Tribal Organizations
Other
8.4.CSBG-Funded T/TA Performance Management Adjustment:Describe adjustments the state made to the training and technical assistance plan under this State Plan as compared to past plans. Any adjustment should be based on the state's analysis of past performance, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing. If the state is not making any adjustments, provide further detail.
Note: This information is associated with State Accountability Measures 3Sdmay pre-populate the state's annual
report form
TDHS will develop a State Office Training and Technical Assistance Action Plan in conjunction with TACA. TDHS has established a standard monthly meeting to discuss Section 8 State Training and Technical Assistance 37 training and technical assistance collaborations and partnering to support CSBG eligible agencies. TDHS will partner with TACA by investing a portion of the states administrative funds to provide training and technical assistance through TACA, as well as the development of a strategic plan that provides a catalyst for long-term investment into the states community action network. TDHS will build relationships with community action agencies by conducting annual conversations with each agency about fund utilization, grant management and training and technical assistance needs. TDHS will also utilize annual events, such as the TACA Community Action Month conference and the Tennessee Association of Human Resource Agencies (TAHRA) conference to deliver T/TA and participate in roundtable discussions geared towards sharing best practices and innovative solutions

#### **Section 9: State Linkages and Communication**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **Administration for Children and Families Community Services Block Grant (CSBG)** 

Form Approved OMB No:0970-0382 Expires:08/30/2024

### **SECTION 9 State Linkages and Communication**

Note: This section describes activities that the state may support with CSBG remainder/discretionary funds, described under Section 675C(b)(1) of the CSBG Act. The state may indicate planned use of remainder/

discretionary funds for linkage/communication activities in Section 7, State Use of Funds, items 7.9(b) and (c). 9.1. State Linkages and Coordination at the State Level:

Describe the linkages and coordination at the state level that the state intends to create or maintain to ensure increased access to CSBG services to low-income people and communities under this State Plan and avoid duplication of services (as required by the assurance under Section Describe additional information as needed.

	ote: This response will link to the corresponding CSBG assurance, item 14.5. In addition, this item is ciated with State Accountability Measure 7Sa andand pre-populates the Annual Report, Module 1, Item G.1.
<b>V</b>	State Low Income Home Energy Assistance Program (LIHEAP) office
<b>Y</b>	State Weatherization office
<b>Y</b>	State Temporary Assistance for Needy Families (TANF) office
<b>Y</b>	Head Start State Collaboration offices
<b>Y</b>	State public health office
¥	State education department
<b>Y</b>	State Workforce Innovation and Opportunity Act (WIOA) agency
<b>Y</b>	State budget office
<b>~</b>	Supplemental Nutrition Assistance Program (SNAP)
	State child welfare office
<b>Y</b>	State housing office
	Other

#### 9.2. State Linkages and Coordination at the Local Level:

Describe how the state is encouraging partnerships and collaborations at the state level with public and private sector organizations, to assure the effective delivery and coordination of CSBG services to transform low-income communities and avoid duplication of services (as required by assurances underSections 676(b)(5) - (6))

Note: This response will link to the corresponding CSBG assurances, items 14.5 and 14.6., and pre-populates the Annual Report, Module 1, Item G.2.

TDHS has established active partnerships both internally and externally to help facilitate and encourage linkage and coordination between agencies and other governmental and community partners. TDHS is actively involved in the State of Tennessee Job Seekers Workgroup and State of Tennessee and CoC Partners Homeless Support Workgroup. The Job Seekers Workgroup consists of eight (8) state departments and many representatives from various programs within each department that work directly or indirectly with prospective jobs seekers statewide. The Job Seekers Workgroup is tasked with seeking out information regarding Job Seekers Experiences in seeking employment. In the last year, the Job Seekers Workgroup worked to develop a workforce resilience plan through data gathering and analysis to highlight the barriers Job Seekers encounter when looking for employment and how the WSAs resources assist them along their journey. The workgroup will now use the committee approved recommendations from the plan to help address the root cause of issues job seekers are facing. In addition, TDHS actively participates in Tennessee Association of Community Action (TACA) and Tennessee Association of Human Resource Agencies (TAHRA) monthly and quarterly meetings and conferences and meets at least quarterly with the Tennessee Housing Development Agency (THDA) to ensure the coordination to housing and energy assistance. Other identified linkages for building relationships and collaborations with our CSBG Network include but are not limited to: Continuum of Care (CoC) Tennessee Association of Community Action (TACA) Tennessee Housing Development Agency (THDA) Tennessee Department of Labor & Workforce Tennessee Department of Health (State & Local Counties) Workforce Innovation and Opportunity Act (WIOA) TDHS Food Programs & Social Services Block Grant (SSBG) United Way (Local and Regional) Customer-based Advocates A Continuum of Care (CoC) is a regional or local planning body that coordinates housing and services funding for homeless families and individuals, primarily using funding received through U.S. Department of Housing and Urban Development (HUD). The Workforce Innovation and Opportunity Act (WIOA) program is administered by the Tennessee Department of Labor & Workforce Development. WIOA includes four (4) partner programs: Workforce Services, Adult Education, Wagner Peyser, and Vocational Rehabilitation. It is also important that the State Office and CSBG Eligible Entities seek to include and engage the customers voice to promote effective delivery of and coordination of CSBG services to low-income communities by utilizing the Human Service Value Curve (HSVC) framework. Through this linkage and coordination, we will together move the needle of community impact to build a network of customer-based advocates to move beyond the need for services to self-sufficiency.

#### 9.3. Eligible Entity Linkages and Coordination

9.3a. State Assurance of Eligible Entity Linkages and Coordination: Describe how the state will assure that eligible entities will partner and collaborate with public and private sector organizations to assure the effective delivery and coordination of CSBG services to low-income people and communities and avoid duplication of services (as required by the assurance under Section 676(b)(5)).

Note: This response will link to the corresponding CSBG assurance, item 14.5.and pre-populates the Annual

#### Report, Module 1, Item G.3a.

Through the CSBG Contract, each agency is required to develop interagency planning, coordination, and collaboration at the agency and community level to achieve the highest level of services, strategies, coordination, collaboration, and integration of services. Before TDHS approves an agencys CSBG Community Action Plan, the agency is required to provide a narrative explanation about how they partner with key stakeholders to coordinate and establish linkages through an effective delivery and coordination of CSBG services to low-income people and communities, by addressing the gaps in services, and the duplication of services. TDHS monitors service delivery strategies throughout the year through monthly and annual reporting provided by agencies. In addition, agencies have developed local service directories listing links and resources, online and through brochures, and respective information and referral systems.

#### 9.3b State Assurance of Eligible Entity Linkages to Fill Service Gaps:

Describe how the eligible entities will develop linkages to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations, according to the assurance under Section 676(b)(3)(B) of the CSBG Act.

Note: This response will link to the corresponding CSBG assurance, item 14.3b., and pre-populates the Annual Report, Module 1, Item G.3b.

Before TDHS accepts the agencys Community Action Plan and Application, the CSBG agency is required to submit a copy of the agencys Community Needs Assessment, Strategic Plan, and provide a narrative explanation about how the agency plans to address the local community needs and gaps in services through a provision of services and strategies.

#### 9.4. Workforce Innovation and Opportunity Act (WIOA) Employment and Training Activities:

Does the state intend to include CSBG employment and training activities as part of a WIOA Combined State Plan, as allowed under the Workforce Innovation and Opportunity Act (as required by the assurance under Section 676(b)(5) of the CSBG Act)? • Yes No

#### Note: This response will link to the corresponding CSBG assurance, item 14.5.

9.4a. WIOA Combined Plan: If the state selected "yes"under item 9.4, provide the CSBG-specific information included in the state's WIOA Combined Plan. This information includes a description of how the state and the eligible entities will coordinate the provision of employment and training activities through statewide and local WIOA workforce development systems. This information may also include examples of innovative employment and training programs and activities conducted by community action agencies or other neighborhood-based organizations as part of a community antipoverty strategy.

In January 2020, the State Workforce Development Board presented to the Governor the 2020 Goals for the State Workforce Development Board, which include five (5) priorities to sustain and grow Tennessee's robust economy and continue to advance the mission for Tennessee to become the premier workforce system in the nation. Through quarterly workgroups covering the following key areas will correspond and provide charters to State Workforce Development Board: 1. Fiscal & Reporting 2. Joint Monitoring & Compliance 3. Service Delivery & Integrated Workforce Strategy 4. Apprenticeship & Work -Based Learning 5. Data & Performance Each workgroup is committed to implementing initiatives in collaboration with partners to build a skilled and educated workforce under following five (5) priorities outlined by the State Workforce Development Board: 1. Create an Integrated Intake System to Efficiently Deliver Services a. Integrate Services from All Workforce Partners; b. Foster and Encourage Increased Collaboration and Alignment among Workforce Partners; c. Integrate the Case Management and Finance System; and d. Create New Unified Programs based on the New Strategy for Integration 2. Create a Shared Vision for Supporting Tennesseans with the Greatest Section 9 State Linkages and Communication 42 Number of Barriers to Enter the Workforce a. Create an Integrated Communications Plan to Foster Collaboration Among Workforce Partners; and b. Build Capacity to Allow for Integration and Improved Service Delivery 3. Create a Trained Workforce to Meet Current Industry Needs 4. Create New Dashboards to Measure the Effectiveness of the Integrated Workforce Strategy a. Improve Overall Accountability; and b. Establish Shared Objectives Among Workforce Partners 5. Create a Simple and Effective Engagement Experience for All Candidates Although CSBG is not a core partner in the WIOA Combined Plan, CSBG is a required partner for one-stop operations and programs and services. TDHS and CSBG roles in the workgroups will foster collaboration and continued alignment for the next iteration of the WIOA Combined State Plan. TDHS will continue to facilitate coordination of programs and activities conducted by the agencies and other neighborhood-based organizations in developing employment and education training activities as needed in coordination with State and Local Workforce Development Area (LWDA) and as outlined through their CSBG Community Action Plan.

9.4b. Employment and Training Activities: If the state selected "no" under item 9.4, describe the coordination of employment and training activities, as defined in Section 3 of WIOA, by the state and by eligible entities providing activities through the WIOA system.

#### 9.5. Emergency Energy Crisis Intervention:

Describe how the state will assure, where appropriate, that emergency energy crisis intervention programs under Title XXVI (relating to Low-Income Home Energy Assistance) are conducted in each community in the state, as required by the assurance under Section 676(b)(6) of the CSBG Act)

#### Note: This response will link to the corresponding CSBG assurance, item 14.6.

TDHS has an active partnership with the Tennessee Housing Development Agency (THDA) and meets at least quarterly to collaborate regarding agency monitoring, fiscal policy, and programmatic updates to align eligibility, services, and strategies between the two entities.

#### 9.6. Faith-based Organizations, Charitable Groups, Community Organizations:

Describe how the state will assure local eligible entities will coordinate and form partnerships with other organizations, including faith-based organizations, charitable groups, and community organizations, according to the state's assurance under Section 676(b)(9)of the CSBG Act.

#### Note: this response will link to the corresponding assurance, item 14.9.

CSBG agencies are required to identify organizations used to link services and coordinate/leverage funding to meet the needs of clients, including city and county governments, faith-based organizations, non-profits organizations, and state agencies in their CSBG Community Action Plans. CSBG agencies are also required to list how linkages have been established or developed to fill identified gaps in services and coordinate funding with other public and private resources in the area. Agencies are to further describe existing partnerships, coalitions, and collective impact efforts their agency has established to address the needs of their community (e.g., domestic violence, homelessness, teen pregnancy prevention, transportation, task forces, and community economic development projects). TDHS monitors these services and strategies throughout the year through monthly and annual reporting provided by the agencies.

#### 9.7. Coordination of Eligible Entity 90 Percent Funds with Public/Private Resources:

Describe how the eligible entities will coordinate CSBG 90 percent funds with other public and private resources, according to the assurance under Section 676(b)(3)(C) of the CSBG Act.

#### Note: this response will link to the corresponding assurance, item 14.3c.

Every effort is made to coordinate all funding sources. TDHS will continue to keep CSBG agencies updated on funding opportunities and continue TDHSs partnership with TACA to provide training at the TACA Quarterly Meetings and Annual Conference to facilitate additional opportunities for funding and outreach. Through the CSBG Contract, each agency is required to develop interagency planning, coordination, and collaboration at the agency and community level to achieve the highest level of services, strategies, coordination, collaboration, and integration of services. Before TDHS approves an agencys CSBG Community Action Plan, the agency is required to provide a narrative explaining how they partner with key stakeholders to

coordinate and establish linkages through an effective delivery and coordination of CSBG services to low-income people and communities, by addressing the gaps in services, and the duplication of services. Services and strategies are monitored throughout the year through monthly and annual reporting provided by agencies. In addition, agencies have developed local service Section 9 State Linkages and Communication 44 directories, listing links and resources, online and through brochures, and respective information and referral systems.

#### 9.8. Coordination among Eligible Entities and State Community Action Association:

Describe state activities for supporting coordination among the eligible entities and the state community action association.

Note: This information will pre-populate the Annual Report, Module 1, Item G.5.

TACA meets quarterly and holds the TACA Annual Conference with Executive Leadership, Finance Advisors, and Outcome Advisors. Committee and task force meetings are conducted throughout the year as needed. In addition, the TACA Executive Director keeps the association apprised of training, technical assistance, and resources throughout the year. TDHS actively partners with TACA to provide training and technical assistance in developing and implementing strategies to combat poverty in the state. Together, the two entities partner to train staff across the State in Results-Oriented Management and Accountability (ROMA), along with 6 Certified ROMA Trainers (NCRTs). The two entities meet monthly to develop T/TA Plans, provide training, exchange program updates, and seek feedback and input from the agencies. TDHS allocates part of its administrative funds for the CSBG program to TACA to increase training and technical assistance opportunities across the state as outlined in TDHSs goals and training and technical assistance plans.

#### 9.9. Communication with Eligible Entities and the State Community Action Association:

In the table below, detail how the state intends to communicate with eligible entities, the state community action association, and other partners identified under this State Plan on the topics listed below. For any topic that is not applicable, select "Not Applicable" under Expected Frequency.

**Communication Plan** 

#### Subject Matter **Expected Frequency** Format Brief description of "Other" Upcoming Public and/or Legislative Public Notice Hearings Biannual State Plan Development Riannual Email. **Organizational Standards Progress** Annually Email State Accountability Measures Progress Annually Email CSBG Community Action Community Needs Assessments/ **Community Action Plans** Annually Other Plan and Application CSBG Policy and Procedure State Monitoring Plans and Policies Biannual Other Manual Training and Technical Assistance (T/TA) Plans Annually Email Contract and CSBG **ROMA and Performance Management**

Other

Meetings/Presentation

Meetings/Presentation

Meetings/Presentation

Community Action Plan

#### 9.10. Feedback to Eligible Entities and State Community Action Association:

**State Interagency Coordination** 

**Tripartite Board Requirements** 

CSBG Legislative/Programmatic Updates

Annually

Quarterly

As needed

Annually

Describe how the state will provide information to local entities and state community action associations regarding performance on state accountability measures.

Note: This information is associated with State Accountability Measure 5S(iii). and will pre-populate the Annual Report, Module 1, Item G.6

Once TDHS receives feedback from the American Customer Satisfaction Index, TDHS will provide a summary of the feedback to agencies within sixty days, and develop a plan based upon the results and feedback provided. Throughout the year TDHS submits the CSBG Annual Report, National Performance Indicators (NPIs), the Performance Management and Accountability Measures, and American Customer Satisfaction Index (ACSI) Results via email to stakeholders within sixty days of completion of each item.

#### 9.11. Communication Plan Performance Management Adjustment:

Describe any adjustments the state made to the Communication Plan in this State Plan as compared to past plans. Any adjustment should be based on the state's analysis of past performance, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing. If the state is not making any adjustments, provide further detail.

Note: This information is associated with State Accountability Measures 7Sb; this response may pre-populate the state's annual report form.

TDHS provides updates during the TACA Quarterly Meetings and TACA Annual Conference. In addition, TDHS will host at least 2 webinars, meetings, and provide newsletter updates at least quarterly to actively engage agencies. CSBG will maintain a weekly Directors email and also partner with TACA to disseminate information through periodic newsletters and blogs through social media. TDHS will conduct 2 rounds of fund utilization, grant management, and training/technical assistance calls as a form of performance management. The first round will include each agency. TDHS will additionally host a second round of calls 60 days before the new contract cycle. The second round will only include agencies that have spent approximately 80% or less of their carryforward funds.

#### **Section 10: Monitoring, Corrective Action, and Fiscal Controls**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG) Form Approved OMB No: 0970-0382 Expires:08/30/2024

## **SECTION 10 Monitoring, Corrective Action, and Fiscal Controls**

Monitoring, Corrective Action and Fiscal Controls (Section 678B(a) of the Act )

10.1. Specify the proposed schedule for planned monitoring visits - including full on-site reviews; on-site reviews of newly designated entities; follow-up reviews - including return visits to entities that failed to meet State goals, standards, and requirements; and other reviews as appropriate.

This is an estimated schedule to assist states in planning. States may indicate "no review" for entities the state does not plan to monitor in the performance period.

Note: This information is associated with State Accountability Measure 4Sa(i); this response pre-populates the Annual Report, Module 1, Table H.1.

	CSBG Eligible Entity	Monitoring Type	Review Type	Target Quarter	Start Date of Last Full Onsite Review	End Date of Last Full Onsite Review	Brief Description of "Other"
1	Anderson County Community Action Commission, Inc.	Other	Desk Review	FY1 Q2	07/10/2024	08/01/2024	Annual Desk Review of Organizational Standards
2	Blount County Community Action Agency, Inc.	Other	Desk Review	FY1 Q2	02/01/2024	02/03/2024	Annual Desk Review of Organizational Standards
3	Bradley Cleveland Community Services Agency	Other	Desk Review	FY1 Q2	02/05/2024	02/08/2024	Annual Desk Review of Organizational Standards
4	Chattanooga, City of	Other	Desk Review	FY1 Q2	05/08/2024	06/01/2024	Annual Desk Review of Organizational Standards
5	Clarksville-Montgomery County Community Action Agency	Other	Desk Review	FY1 Q2	03/22/2024	03/23/2024	Annual Desk Review of Organizational Standards
6	Delta Human Resource Agency	Full On-site	Onsite Review	FY1 Q1	02/07/2024	02/10/2024	
7	Douglas-Cherokee Economic Authority, Inc.	Other	Desk Review	FY1 Q2	02/13/2024	02/16/2024	Annual Desk Review of Organizational Standards
8	Highland Rim Economic Corporation	Full On-site	Onsite Review	FY1 Q3	03/29/2024	03/31/2024	
9	Knoxville Knox County Community Action Committee	Full On-site	Onsite Review	FY1 Q4	03/01/2024	03/03/2024	
10	Nashville & Davidson County, Metropolitan Government of	Other	Desk Review	FY1 Q2	02/20/2024	02/23/2024	Annual Desk Review of Organizational Standards
11	Mid-Cumberland Community Action Agency, Inc.	Other	Desk Review	FY1 Q2	03/22/2024	03/24/2024	Annual Desk Review of Organizational Standards
12	Mid-East Community Action Agency	Full On-site	Onsite Review	FY1 Q3	02/15/2024	02/17/2024	
13	Northwest Tennessee Economic Development Council	Other	Desk Review	FY1 Q2	02/13/2024	03/13/2024	Annual Desk Review of Organizational Standards
14	Shelby, County of	Other	Desk Review	FY1 Q2	03/27/2024	04/13/2024	Annual Desk Review of Organizational Standards
15	South Central Human Resource Agency, Inc.	Full On-site	Onsite Review	FY1 Q4	03/08/2024	03/10/2024	

16	Southeast Tennessee Human Resource Agency	Other	Desk Review	FY1 Q2	02/27/2024	03/01/2024	Annual Desk Review of Organizational Standards
17	Southwest Human Resource Agency	Other	Desk Review	FY1 Q2	05/01/2024	05/04/2024	Annual Desk Review of Organizational Standards
18	Upper Cumberland Human Resource Agency, Inc.	Full On-site	Onsite Review	FY1 Q2	03/22/2024	03/24/2024	
19	Upper East Tennessee Human Development Agency	Other	Desk Review	FY1 Q2	02/13/2024	07/03/2024	Annual Desk Review of Organizational Standards
20	Mountain Valley Economic Opportunity Authority	Other	Onsite Review	FY1 Q2	03/06/2024	03/09/2024	Annual Desk Review of Organizational Standards
	CSBG Eligible Entity	Monitoring Type	Review Type	Target Quarter	Start Date of Last Full Onsite Review	End Date of Last Full Onsite Review	Brief Description of ''Other''
1	Anderson County Community Action Commission, Inc.	Other	Desk Review	FY2 Q2	02/19/2025	02/22/2025	Annual Desk Review of Organizational Standards
2	Blount County Community Action Agency, Inc.	Full On-site	Onsite Review	FY2 Q1	11/06/2024	11/22/2024	
3	Bradley Cleveland Community Services Agency	Full On-site	Onsite Review	FY2 Q1	10/16/2024	10/31/2024	
4	Chattanooga, City of	Other	Desk Review	FY2 Q2	02/06/2025	02/09/2025	Annual Desk Review of Organizational Standards
5	Clarksville-Montgomery County Community Action Agency	Other	Desk Review	FY2 Q2	03/12/2025	03/15/2025	Annual Desk Review of Organizational Standards
6	Delta Human Resource Agency	Other	Desk Review	FY2 Q2	03/25/2025	03/27/2025	Annual Desk Review of Organizational Standards
7	Douglas-Cherokee Economic Authority, Inc.	Full On-site	Onsite Review	FY2 Q4	08/12/2025	08/30/2025	
8	Highland Rim Economic Corporation	Other	Desk Review	FY2 Q2	03/21/2025	03/26/2025	Annual Desk Review of Organizational Standards
9	Knoxville Knox County Community Action Committee	Other	Desk Review	FY2 Q2	02/14/2025	02/16/2025	Annual Desk Review of Organizational Standards
10	Nashville & Davidson County, Metropolitan Government of	Full On-site	Onsite Review	FY2 Q4	09/02/2025	09/20/2025	
11	Mid-Cumberland Community Action Agency, Inc.	Other	Desk Review	FY2 Q2	03/25/2025	03/28/2025	Annual Desk Review of Organizational Standards
12	Mid-East Community Action Agency	Other	Desk Review	FY2 Q2	02/20/2025	02/23/2025	Annual Desk Review of Organizational Standards
13	Northwest Tennessee Economic Development Council	Other	Desk Review	FY2 Q2	02/28/2025	03/01/2025	Annual Desk Review of Organizational Standards
14	Shelby, County of	Other	Desk Review	FY2 Q2	03/13/2025	03/15/2025	Annual Desk Review of Organizational Standards
15	South Central Human Resource Agency, Inc.	Other	Desk Review	FY2 Q2	03/06/2025	03/08/2025	Annual Desk Review of Organizational Standards
16	Southeast Tennessee Human	Full On-site	Onsite Review	FY2 Q3	05/06/2025	05/24/2025	

	Resource Agency						
17	Southwest Human Resource Agency	Other	Desk Review	FY2 Q2	03/11/2025	03/13/2025	Annual Desk Review of Organizational Standards
18	Upper Cumberland Human Resource Agency, Inc.	Other	Desk Review	FY2 Q2	02/19/2025	02/21/2025	Annual Desk Review of Organizational Standards
19	Upper East Tennessee Human Development Agency	Other	Desk Review	FY2 Q2	02/01/2025	02/06/2025	Annual Desk Review of Organizational Standards
20	Mountain Valley Economic Opportunity Authority	Full On-site	Onsite Review	FY2 Q1	10/17/2024	10/28/2024	

#### 10.2. Monitoring Policies:

Provide a copy of state monitoring policies and procedures by attaching and/or providing a hyperlink.

https://www.tn.gov/content/dam/tn/human-services/documents/CSBG%20Manual-%20FINAL\_11-20-15.pdf

#### 10.3. Initial Monitoring Reports:

According to the state's procedures, by how many calendar days must the State disseminate initial monitoring reports to local entities?

Note: This item is associated with State Accountability Measure 4Sa(ii) and may pre-populate the state's annual report form.

45

Corrective Action, Termination and Reduction of Funding and Assurance Requirements (Section 678C of the Act )

#### 10.4. Closing Findings:

Are state procedures for addressing eligible entity findings/deficiencies and documenting the closure of findings, included in the State monitoring protocols attached above? See No

10.4a. Closing Findings Procedures: If no describe state procedures for addressing eligible entity findings/deficiencies, and documenting the closure of findings.

Once the agency submits a corrective action plan, the corrective action plan is accepted, and TDHS is able to verify that the findings have been alleviated, TDHS will close the findings. If the agency is unable to resolve the findings through their Corrective Action Plan, the agency will receive training and technical assistance through either a Training Assistance Plan (TAP) or Quality Improvement Plan (QIP).

#### 10.5. Quality Improvement Plans (QIPs):

Provide the number of eligible entities currently on QIPs, if applicable.

Note: The QIP information is associated with State Accountability Measures 4Sc.

0

#### 10.6. Reporting of QIPs:

Describe the state's process for reporting eligible entities on QIPs to the Office of Community Services within 30 calendar days of the State approving a QIP

Note: This item is associated with State Accountability Measures 4Sa(iii).

During the assessment process, if TDHS finds an agency is not meeting performance goals, administrative standards, financial management requirements, and other requirements to ensure an appropriate level of accountability, there are several, escalating courses of action. If Agencies are unable to alleviate the findings through a Corrective Action Plan (CAP) then a Training Assistance Plan (TAP) may be required. If the number of findings warrants a Quality Improvement Plan (QIP), TDHS may initiate action in accordance with section 678C of the CSBG Act (42 U.S.C. § 9915), to establish clear timelines and benchmarks and will notify the Office of Community Services within thirty (30) calendar days of placing an agency on a Quality Improvement Plan. Continued failure of an agency to meet the standards may result in de-designation. At any point, TDHS may determine whether it is necessary to take additional actions, including the reduction of funding, or termination of funding in accordance with CSBG IM 116 (Corrective Action, Termination, or Reduction of Funding), issued May 1, 2012.

#### 10.7. Assurance on Funding Reduction or Termination:

The state assures,"that any eligible entity that received CSBG funding the previous fiscal year will not have its funding terminated or reduced below the proportional share of funding the entity received in the previous fiscal year unless, after providing notice and an opportunity for a hearing on the record, the State determines that cause exists for such termination or such reduction, subject to review by the Secretary as provided inSection 678C(b)" per Section 676(b)(8). Yes No

Note: This response will link with the corresponding assurance under item 14.8.

Policies on Eligible Entity Designation, De-designation, and Re-designation

10.8. Eligible Entity Designation: Do the State CSBG statute and/or regulations provide for the designation of new eligible entities? C Yes . 6

 ${\bf 10.8a.\ New\ Designation\ Citation:\ If\ yes,\ provide\ the\ citation(s)\ of\ the\ law\ and/or\ regulation.}$ 

10.8b. New Designation Procedures: If no, describe state procedures for the designation of new eligible entities and how the procedures were made available to eligible entities and the public

Section 676A of the CSBG Act outlines procedures for designation and redesignation of eligible entities in un-served areas. In accordance with the CSBG Act, a state may solicit applications and designate as an eligible entity either: A private nonprofit organization that is geographically located in the unserved area that is capable of providing a broad range of services designed to eliminate poverty and foster self-sufficiency and meets the requirements of the CSBG Act; or A private nonprofit eligible entity that is geographically located in an area contiguous to or within reasonable proximity of the un-

served area and is already providing related services in the un-served area. TDHS will grant the designation to an organization of demonstrated effectiveness in meeting the goals of the CSBG Act and may give priority to an eligible entity in a contiguous area that is already providing related services in the un-served area. If no private, nonprofit organization is identified or determined to be qualified as an eligible entity to serve the area, TDHS may designate an appropriate political subdivision of the State to serve as an eligible entity for the area. Any nonprofit or public agency receiving CSBG funds must meet the tripartite board requirements specified in Section 676B of the CSBG Act. The process of soliciting applications to select a new eligible entity may take place during the period in which the Department of Health and Human Services is reviewing a State decision to terminate an organizations eligibility for CSBG funds.

10.9. Eligible Entity Termination: Do State CSBG statute and/or regulations provide for termination of eligible entities C Yes 💿 No

10.9a. Termination Citation: If yes, provide the citation(s) of the law and/or regulation.

### 10.9b. Termination Procedures: If no, describe state procedures for termination of new eligible entities and how the procedures were made available to eligible entities and the public

As outlined in CSBG IM 116 (Corrective Action, Termination, or Reduction of Funding), issued May 1, 2012, TDHS will communicate the specific deficiency (ies) to the agency, and request that the agency correct the deficiency (ies) (i.e., findings). The findings will be communicated through management letters. TDHS will offer training and technical assistance, if appropriate, to help an agency correct the identified deficiencies or findings to meet state requirements. Agencies may opt to correct the findings without additional training and technical assistance from the state. Agencies that require training and technical assistance will either be placed on a Training Assistance Plan (TAP) or Quality Improvement Plan (QIP) depending on the seriousness of the deficiency and the time reasonably required to correct the deficiency. If TDHS determines that training and technical assistance are not appropriate, TDHS will prepare a report to the Secretary of the U.S. Department of Health and Human Services stating the reasons that technical assistance is not appropriate. Some examples of situations in which a State may determine that technical assistance is not appropriate may include, but are not limited, to the following: A deficiency for which the eligible entity has the expertise and skills available within the organization to make corrective actions without assistance; A deficiency for which the State has previously provided technical assistance and the eligible entity has failed to institute corrective actions; Multiple, widespread, and/or repeated deficiencies that cannot feasibly be addressed through technical assistance; A deficiency that involves evidence of fraudulent reporting or use of funds, or other evidence of criminal wrongdoing. As outlined in Section 678C(a)(5) of the CSBG Act, the TDHS will provide adequate notice and opportunity for a hearing prior to terminating organizational eligibility for CSBG funding or otherwise reducing the proportional share of funding to an entity for cause. After providing an opportunity for a hearing, if the state finds cause for termination or reduction in funding, TDHS may initiate proceedings to terminate the designation of or reduce the funding to an agency unless the entity corrects the deficiency. If TDHS determines that funding will be reduced or that eligibility for CSBG funds will be terminated, TDHS will notify both the agency and the Office of Community Services of the decision. A Federal review of the state decision to reduce or terminate funding may be initiated through a request from the affected organization. In accordance with 45 CFR \$96.92, an eligible entity has 30 days following notification by the state of its final decision to request a review by the Secretary of the Department of Health and Human Services.

10.10. Does the State CSBG statute and/or regulations specify a process the State CSBG agency must follow to re-designate an existing eligible entity?  $\bigcirc$  Yes  $\bigcirc$  No

10.10a. If Yes, provide the citation(s) of the law and/or regulation.

#### 10.10b. If No, describe State procedures for re-designation of existing eligible entities.

The process for re-designation would be the same as Item 108b, Designation of eligible entities. In accordance with CSBG IM 116 (Corrective Action, Termination, or Reduction of Funding), issued May 1, 2012, in the event that TDHS terminates the designation of an organization as an eligible entity, or otherwise reduces funds, any resulting funding may be awarded only to an organization that is an eligible entity for CSBG funds. Section 676A of the CSBG Act outlines procedures for designation and re-designation of eligible entities in un-served areas. In accordance with the CSBG Act, a State may solicit applications and designate as an eligible entity either: A private nonprofit organization that is geographically located in the unserved area that is capable of providing a broad range of services designed to eliminate poverty and foster self-sufficiency and meets the requirements of the CSBG Act; or A private nonprofit eligible entity that is geographically located in an area contiguous to or within reasonable proximity of the un-served area and is already providing related services in the un-served area. TDHS will grant the designation to an organization of demonstrated effectiveness in meeting the goals of the CSBG Act and may give priority to an eligible entity in a contiguous area that is already providing related services in the un-served area. If no private, nonprofit organization is identified or determined to be qualified as an eligible entity to serve the area, TDHS may designate an appropriate political subdivision of the State to serve as an eligible entity for the area. Any nonprofit or public agency receiving CSBG funds must meet the tripartite board requirements specified in Section 676B of the CSBG Act. The process of soliciting applications to select a new eligible entity may take place during the period in which the Department of Health and Human Services is reviewing a State decision to terminate an organizations eligibility for CSBG funds.

#### Fiscal Controls and Audits and Cooperation Assurance

#### 10.11. Fiscal Controls and Accounting:

Describe how the state's fiscal controls and accounting procedures will a) permit preparation of the SF-425 Federal fiscal reports (FFR) and b) permit the tracing of expenditures adequate to ensure funds have been used appropriately under the block grant, as required by Block Grant regulations applicable to CSBG at 45 CFR 96.30(a).

The SF-425 report is based on data from Edison, the statewide fiscal reporting system for suppliers and employees, and the GL63f query of expenditures by account covering the period of October through the following September each year. It includes all expenditures to the CSBG grants both indirect and direct for all departmental areas. All expenditures will have a grant-specific project, which in this case is CSBG. The chart field, which is the data field containing accounting information, explains the nature of the transaction for internal and external reporting. Payments to sub-recipients have a required set up of backup documents that detail how the agency spent funds. To ensure proper use of the funds, TDHS monitors agencies through onsite monitoring and reviews the specific expenses to determine whether agencies have used funds properly. The states Department of Finance & Administration, which handles TDHS fiscal functions, also has a draw ledger of Federal funds to record the states reimbursement of the direct and indirect expenditures incurred in the administration of the CSBG program.

#### 10.12. Single Audit Management Decisions:

Describe state procedures for issuing management decisions for eligible entity single audits, as required by Block Grant regulations applicable to CSBG at 45 CFR 75.521.

#### Note: This information is associated with State Accountability Measure 4Sd.

Pursuant to standard language in all State of Tennessee CSBG agency contracts, nonfederal entities that expend \$750,000 or more in federal funds in the entitys fiscal year are required to arrange for a single organization-wide audit conducted in accordance with federal regulations and provide the results of that audit to the State. Upon receipt of the single audit, State CSBG staff evaluate the report to determine whether there are any findings. If there are no findings, the State responds in writing to the agency notifying the agency that no corrective action is needed. If there are findings, State CSBG staff determine whether the findings rise to the level of requiring a Corrective Action Plan (CAP), or whether the findings are minor in nature and can be remediated through technical assistance or have already been remediated by the agency. If a CAP is needed, the State will issue a request in writing for the agencys CAP. The agency must respond in writing with their CAP, including supplemental documentation if needed, within 30 days from the date of the States request. Upon receipt of the CAP, the State makes a determination to approve or deny the CAP. If approved, the State provides notice of approval in writing. If the CAP is denied, the State provides notice of denial in writing, including specific areas that must be addressed. The States Office of Inspector General, Audit Services also conducts routine on-site reviews at agencies. During these visits for agencies that require a single audit, audit services staff review all findings from the most recent single audit report, including minor findings for which no CAP was issued, to confirm that these findings have been remediated. If the agency participates in other federal programs, such as the Social Services Block Grant or the Food Program, and

their single audit includes findings across multiple programs, the State coordinates its review, response, and on-site monitoring across all program findings.

#### 10.13. Assurance on Federal Investigations:

The state will "permit and cooperate with Federal investigations undertaken in accordance with Section 678D" of the CSBG Act, as required by the assurance under Section 676(b)(7) of the CSBG Act. Yes No

Note: This response will link with the corresponding assurance, Item 14.7.

10.13a. Federal Investigations Policies: Are state procedures for permitting and cooperating with federal investigations included in the state monitoring policies attached under 10.2? • Yes O No

10.13b. Closing Findings Procedures: If no, describe state procedures for permitting and cooperating with federal investigations.

#### 10.14. Monitoring Procedures Performance Management Adjustment:

Describe any adjustments the state made to monitoring procedures in this State Plan as compared to past plans? Any adjustment should be based on the state's analysis of past performance, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing. If the state is not making any adjustments, provide further detail.

Note: This item is associated with State Accountability Measure 4Sb and may pre-populate the state's annual report form.

The Office of Inspector General (OIG) and CSBG Program Staff will meet annually to discuss and coordinate possible adjustments needed to the monitoring process. OIG and CSBG Program Staff will engage throughout the year on monitoring requirements, needed documentation, and updates on CSBG agencies monitoring schedule. Both OIG and CSBG Program Staff will utilize the Center of Excellences Organizational Standards agency self-assessment and State Office Assessment to ensure that all agencies have appropriate organizational capacity, in both critical financial and administrative areas, as well as areas of unique importance to the mission of the Community Action network.

### Section 11: Eligible Entity Tripartite Board

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
Administration for Children and Families
Community Services Block Grant (CSBG)

Form Approved OMB No: 0970-0382 Expires:08/30/2024

SECTION 11 Eligible Entity Tripartite Board
11.1. Tripartite Board Verification: Verify which of the following measures are taken to ensure that the state verifies CSBG Eligible Entities are meeting Tripartite Board requirements under Section 676B(a)(2) of the CSBG Act[Check all that applies and narrative where applicable]
Attend Board meetings
✓ Organizational Standards Assessment
<b>✓</b> Monitoring
Review copies of Board meeting minutes
✓ Track Board vacancies/composition
Other
11.2. Tripartite Board Updates: Provide how often the state require eligible entities (which are not on TAPs or QIPs) to provide updates regarding their Tripartite Boards. This includes but is not limited to copies of meeting minutes, vacancy alerts, changes to bylaws, low-income member selection process, etc., [Select one and narrative where applicable]
C Annually
C Semiannually
O Quarterly
C Monthly
• As it Occurs
C Other
11.3. Tripartite Board Representation Assurance: Describe how the state will verify that eligible entities have policies and procedures by which individuals or organizations can petition for adequate representation on an eligible entity's Tripartite Board as required by the assurance under Section 676(b)(10) of the CSBG Act
Note: This response will link with the corresponding assurance, item 14.10.
Before TDHS approves an agencys CSBG Community Action Plan and Application, agency staff must submit information demonstrating that their Board of Directors complies with the requirements established by the CSBG Re-Authorization Act. CSBG Program Staff and TDHS OIG Audit Services Staff further assess this requirement as part of the annual program review of each agency.
11.4. Tripartite Board Alternative Representation: Does the state permit public eligible entities to use, as an alternative to a Tripartite Board, "another mechanism specified by the state to assure decision-making and participating by low income individuals in the development, planning, implementation, and evaluation of programs" as allowed under Section 676B(b)(2) of the CSBG Act. Section 876B(b)(2) of the CSBG Act. Sect
11.4a. Tripartite Board Alternative Mechanism: If yes, describe the mechanism used by public eligible entities as an alternative to a Tripartite Board.

#### Section 12: Individual and Community Eligibility Requirements

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG)

#### Form Approved OMB No: 0970-0382 Expires:08/30/2024

## SECTION 12 Individual and Community Income Eligibility Requirements

2.1. Required Income Eligibility: Provide the income eligibility threshold for services in the state.  [Check one item below.]					
125% of the HHS poverty line C X% of the HHS poverty line (fill in the threshold) C Varies by eligible entity					
0% % [Response Option: numeric field]					

12.1a. Income Eligibility Policy and Procedures: Describe any state policy and/or procedures for income eligibility, such as treatment of income and family/household composition.

To be eligible for CSBG services or benefits, clients must be at or below the federal poverty line as determined by the federal Office of Management and Budget (OMB) based on the most recent federal Census data and as revised annually (or more frequently) by U.S. Department of Health and Human Services Poverty Guidelines. Income eligibility and documentation of the client's need for service must be completed in order to establish client eligibility prior to delivery of services. To determine the eligibility of an individual or family to receive service, a determination of citizenship or qualified alien, need for the service, and financial eligibility according to the CSBG Income guidelines must be established. Below are the eligibility requirements from the CSBG Policy & Procedure Manual. (1) The Tennessee Department of Human Services partners directly with CSBG eligible entities by assisting in the verification of client eligibility determination. This is accomplished via contractual agreements with the local eligible entities through which they are granted limited access to income verification for those individuals receiving Supplemental Nutrition Assistance Program (SNAP), Families First (TANF), or Medicaid assistance. (i) To foster self-sufficiency, the primary services provided include case management and job training/education classes. Agencies have been encouraged to work with their local DHS offices when both are serving Families First (TANF) clients. In these situations, agencies have been successful developing resources not covered by the Families First program. Some agencies have hired Families First participants in the past year. (ii) Under the Employment Service, some agencies have created Job Development Staff positions. This staff works closely with local businesses and agencies to develop career opportunities for their client population rather than merely placing them in existing vacant positions. (iii) Sub-recipient agencies that provide Education, Employment, and Self-Sufficiency Services work to improve literacy skills of the low-income families in their communities. (iv) Under the income management service, some agencies are providing some financial counseling to their clients either directly, with volunteers, or by paying a credit counseling agency if applicable. All of the agencies have been provided information and training on the Financial Services Education Coalition (FSEC) manual title Helping People in Your Community Understand Basic Financial Services. Several agencies are using this material as a training resource for their clients. Several agencies have been working with the IRS to help their clients retrieve the Earned Income Tax Credit. (v) Under the Housing Service most agencies are completing safety repairs to homes that are identified during the Weatherization Program review. In this way the agencies are able to utilize much of the same staff and paperwork utilized in their companion program. Under the Income Management service, several agencies are using the CSBG funds to support the Weatherization Program. (vi) All twenty (20) agencies in 95 counties provide some level of Emergency Service to address basic needs. While all assist with eviction and utility shut-off notices, many assist with medical emergencies and food needs. Most of these emergency needs are handled with agency funds while networking activities provide the remainder. Several of the agencies also include a budget counseling program as a part of this service as a method to prevent further crisis situations. By screening the clients in this way, they are frequently able to identify additional client needs, develop a self-Sufficiency plan and thereby prevent another crisis. (vii) All agencies are required to select community-level goals based on their Needs Assessments. This determination is made at the local level.

#### 12.2. Income Eligibility for General/Short-Term Services:

Describe how the state ensures eligible entities generally verify income eligibility for those services with limited in-take procedures (where individual income verification is not possible or practical), An example of these services is emergency food assistance.

With the exception of providing a free-standing information and referral service, persons receiving any CSBG service, must be within income guidelines and in need of the requested services. Eligibility for services must be determined either by client self declaration or by the verification method. a. The verification method is used for services when monetary payments or tangible benefits purchased with CSBG funds are provided. All points of eligibility (need and income) must be verified prior to the customer receiving service. The necessary verifications must be obtained within ten (10) calendar days of the application date. b. Customer Self Declaration is the declaration method that can be used for all services unless monetary payments or tangible benefits purchased with CSBG funds are provided. EXCEPTION: If the tangible benefit is donated goods/food, clothing, household necessities, the declaration method can be used to determine eligibility. The applicant's statement of both need and income status will be entered in the appropriate spaces on the application form. After all avenues of documenting income eligibility are exhausted, self-declaration is allowable, but evidence of the attempts at proving eligibility must be contained in the client file, including a statement signed by the applicant indicating that the individual has no other proof of income (Zero Income). In Zero Income scenarios, it is necessary to obtain confirmation when a household unit has zero income. A current employer separation letter is acceptable when verifying zero income (within 30 days). Any household member eighteen (18) years and older claiming zero-income must have a Self-Declaration of Zero Income Statement signed by the Head of Household. All eligible entities will use the self-declaration statement even if household members are listed in Electronic Benefit Management System (EBMS) or provide a current employer separation letter. The statement of support is a written document that must be attached to all applications for assistance by zero income households. The statement of support must be signed by the applicant and the support person who is supplying the information. It must describe the kind of support provided and indicate the relationship between the support person and the applicant. The support statement should verify that the supporting person(s) have not received assistance claiming zero income. Agencies may require additional documentation and verification from support person as to the ability to provide support to multiple households. Agencies that are requiring additional verification must do so consistently for all applicants without bias. must be established at the point that eligibility is determined. For tangible services, it is sufficient to establish customer eligibility and a certification period is not required. An eligible customer may be certified for any period of time extending up to, but no longer than, six months from the date eligibility was established, unless all members of the household are on a fixed income and no other income is present. When all members of the household are on fixed income from Social Security benefits, SSI benefits, or other pensions with no other income, the certification period may extend up to 12 months from the date eligibility was established. When a household consists of both members having fixed income, and members having other types of income, the eligibility period cannot exceed six months, when an exception for crisis-oriented emergency programs, in which the certification period cannot extend beyond 60 calendar days.

12.3. Community-targeted Services: Describe how the state ensures eligible entities' services target and benefit low-income communities for services that provide a community-wide benefit (e.g., development of community assets/facilities, building partnerships with other organizations).

The CSBG Contract allows for agencies to provide Community Organization / Brokerage/ Advocacy within each of the designated service categories to develop and implement projects which mobilize community resources to meet the needs of low-income persons to increase the community awareness, education, training, and to arrange for partnerships and coordinated initiatives.

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#### Section 13: Results Oriented Management and Accountability (ROMA) System

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **Administration for Children and Families Community Services Block Grant (CSBG)** 

### Expires:08/30/2024

Form Approved

OMB No: 0970-0382

### **SECTION 13**

### Results Oriented Management and Accountability (ROMA) System

13.1. Performance Measurement System:

Identify the performance measurement system that the state and all eligible entities use, as required by Section 678E(a)of the CSBG Act and the assurance under Section 676(b)(12) of the CSBG Act.

Note: This response will also link to the corresponding assurance, Item 14.12.and will pre-populate the Annual Report, Module 1, Item I.1.

The Results Oriented Management and Accountability (ROMA) System		_
C Another performance management system that meets the requirements by	Section 678E(b) of the CSBG Act	
C An alternative system for measuring performance and results		_

13.1a. ROMA Description: If ROMA was chosen in Item 13.1, describe the state's written policies, procedures, or guidance documents on

The CSBG Policy & Procedure Manual outlines a framework for expectations for the CSBG Performance Management Framework. In addition, the CSBG Policy & Procedure Manual provides guidance on how ROMA should be incorporated into the Community Needs Assessment and Planning process. The Performance Management Framework includes: 1) Organizational standards for local CSBG eligible entities; 2) Accountability measures for states and OCS; 3) Results Oriented Management and Accountability (ROMA) Next Generation; and 4) The CSBG Annual Report, which includes an updated and refined set of CSBG outcome measures. These elements are designed to increase accountability across all three levels of the network (Federal, State and local) and to enable program administrators at all levels to make better program decisions based on data. The Results Oriented Management and Accountability (ROMA) Performance Management Framework incorporates the State Accountability Measures, Federal Accountability Measures, Organizational Standards, and the CSBG Annual Report, of which ROMA is a component which requires eligible entities to integrate all the phases of the ROMA cycle into their agency management and administrative processes from conducting the needs assessment, doing agency wide strategic planning, implementing services and strategies, and reporting and analyzing data which is based upon the National Community Action Network Theory of Change. As outlined in the CSBG Contract, The Grantee shall submit, within three months (3) and fifteen (15) days of the conclusion of each year of the Term, an annual report. Failure to submit the CSBG Annual Report shall result in program reimbursements being withheld until the report has been received. The Grantee shall meet performance benchmarks, as defined by the State and related to National Performance Indicators and the Performance Management Framework. The Performance Management Framework includes: Organizational standards for local CSBG eligible entities; Accountability measures for states and the Office of Community Services; Results Oriented Management and Accountability (ROMA) Next Generation; and the CSBG Annual Report, which includes an updated and refined set of CSBG outcome measures. Failure to meet the performance goals will require the Grantee to submit a corrective action plan to be incorporated within the Operational Plan and approved by the State. Continued failure to meet subsequent performance goals may result in a reduction of funding or termination of contract. As outlined in the CSBG Contract, the Contractor shall develop and implement a compliance plan In accordance with the CSBG Organizational Standards issued by the CSBG Organizational Standards Center of Excellence, set forth in CSBG Information Memorandum (IM) 138 State Establishment of Organizational Standards for CSBG Eligible Entities under 678B of the CSBG Act, 42 § 9914 published January 26, 2015. Grantee will implement the Organizational Standards which are applicable, depending on whether Grantee is private, nonprofit CSBG Eligible Entity or a public CSBG Eligible Entity, as set forth in Appendices 2 and 3 of IM No. 138.

13.1b. Alternative System Description: If an alternative system was chosen in Item 13.1, describe the system the state will use for performance measurement.

13.2. Outcome Measures: Indicate and describe the outcome measures the state will use to measure eligible entity performance in promoting self-sufficiency, family stability, and community revitalization, as required under Section 676(b)(12) of the CSBG Act.

Note: This response will also link to the corresponding assurance, Item 14.12.	
>	CSBG National Performance Indicators (NPIs)
>	NPIs and others
	Others
Annu	ally TDHS reviews and analyzes the data submitted through the CSBG Annual Report (CSBG AR) National Performance Indicators (NPIs)

Agencies submit Monthly Outcomes as outlined by the CSBG Annual Report, as well as individual and agency outcomes in the Center of Excellence Organization CSBG Assessment Tool, which incorporates five primary domains: Employment, Education, Income, Income Management, and Housing, as well as five secondary domains: Child Care, Health, Nutrition, Transportation, and Supports. In addition, for our quarterly Community Impact in Action newsletter and for submission for the State Annual Report agencies submit success stories. These stories demonstrate individual, community, and agency successes

13.3. Eligible Entity Support: Describe how the state supports the eligible entities in using the ROMA or alternative performance measurement system.

Note: The activities described under Item 13.3 may include activities... listed in "Section 8: State Training and Technical Assistance.'' If so, mention briefly, and/or cross-reference as needed. This response will also link to the corresponding assurance, item 14.12.

TDHS will continue to revitalize its efforts to train and implement ROMA throughout the network. In cooperation with TACA, TDHS will mentor, train, and recertify Certified ROMA Trainers and Certified ROMA Implementers. TDHS partners with TACA to provide ROMA Training to all the agencies across the state. Agencies are required per the CSBG Contract, at a minimum, to train all new staff within six months of hire. Training is offered throughout the state regionally at least once a year and as needed. Throughout the year, ROMA professionals meet through the Outcome Advisors during TACA Quarterly Meetings and the TACA Annual Conference. In addition, TDHS staff has attended several conferencesNational Association for State Community Service Programs, Community Action Partnership (CAP), Community Action Partnership Legal Services, Inc. (CAPLAW), Results Oriented Management and Accountability (ROMA) InService Continuing Education Program (ICEP) to receive ongoing training for Community Services State Staff and CSBG-contracted agencies.

#### 13.4. Eligible Entity Use of Data:

Describe how is the state plan to validate the eligible entities that are using data to improve service delivery?

#### Note: This response will also link to the corresponding assurance, Item 14.12.

At the beginning of each year, agencies are required to review and analyze their data through the CSBG Community Action Plan, the Organizational Standards, board governance, and the annual review of services and strategies provided the previous year. Agencies submit monthly outcomes as outlined by the CSBG Annual Report, as well as individual and agency outcomes incorporated into the CSBG Assessment Tool, which incorporates five primary domains: Employment, Education, Income, Income Management, and Housing, as well as five secondary domains: Child Care, Health, Nutrition, Transportation, and Supports. In addition, for the quarterly Community Impact in Action newsletter and for the State Annual Report agencies submit success stories. These stories demonstrate individual, community, and agency successes. At the end of the year, eligible entities will submit the CSBG Annual Report (CSBG AR) National Performance Indicators (NPIs) to TDHS and their local governing board. TDHS plans to provide more training and technical assistance to help agencies with data analysis and reporting to make meaningful and decision on programs and services that connect to Community Needs Assessment, CSBG Annual Report/NPIs, and to understand the causes and conditions of poverty, identify gaps, and set targets by working with TACA and participate in a Data Collaborative with NASCSP.

#### **Community Action Plans and Needs Assessments**

13.5. Community Action Plan: Describe how the state will secure a Community Action Plan from each eligible entity, as a condition of receipt of CSBG funding by each entity, as required by Section 676(b)(11) of the CSBG Act.

#### Note: this response will link to the corresponding assurance, Item 14.11.

In compliance with 676(b)(11) no agency is funded without submission of the CSBG Community Action Plan/Needs Assessment. Community Services Block Grant (CSBG) agencies will submit a comprehensive Community Action Plan at least once every three (3) years, using the template provided by the State CSBG office, in alignment with the completion of the Community Needs Assessment. If the CSBG agency completes another Community Needs Assessment within the three (3) year period, the agency will need to submit a comprehensive Community Action Plan for the next program year. In years in which the CSBG agency does not complete a Community Needs Assessment, the CSBG agency will be allowed to submit an abbreviated Community Action Plan Annual Update, using the template provided by the State CSBG office. CSBG Agencies will be encouraged to complete a new Community Needs Assessment to coincide with the implementation of this policy. CSBG agencies that opt not to complete a new Community Needs Assessment upon implementation of this policy will be required to submit a comprehensive Community Action Plan each year until the new Community Needs Assessment has been completed

#### 13.6. Community Needs Assessment:

Describe how the State will assure that each eligible entity includes a community needs assessment for the community served (which may be coordinated with community needs assessments conducted by other programs) in each entity's Community Action Plan, as required by Section 676(b)(11) of the CSBG Act.

#### Note: this response will link to the corresponding assurance, Item 14.11.

In compliance with 676(b)(11), no agency is funded without submission of a Community Action Plan/Needs Assessment. As a part of their annual reporting of their Community Action Plans, TDHS requires agencies to report when their latest Community Needs Assessment was conducted, their findings, and how those findings impact their Community Action Plans. The CSBG Needs Assessment provides current, reliable information about the population and the geographic area served by each agency. The Needs Assessment includes basic information, such as: o Geographic location (counties served, problems/obstacles to service provision in any given county, i.e., changing communities, lack of jobs or transportation) o Demographic information about the customers to be served (estimated number of poor and vulnerable customers, general population estimate, racial/ethnic composition, and disabled) o Needs description of customers to be served (educational level, unemployment rate, job market, housing standards/needs, crime rate, nutritional needs, substance abuse, single-parent household, etc.) o Other agencies serving this population (services they provide, availability in all counties, accessibility, diversity among counties) such as community partners including community-based organizations, faith-based organizations, public sector partners, law enforcement, and educational institutions; o Data analysis (summarized information collected for decision making) such as surveys, focus groups, interviews, and/or community forums; o An analysis of the most recent U.S. Census Bureau data showing the incidence of poverty in the contract agencys service area and how poverty affects different demographic groups in the community. The assessment relies heavily on baseline information in agency records and on customer board, and community surveys. Public meetings, United Way assessments, and other service provider assessments are utilized. Due to unexpected events, including disasters and declarations of emergency states, additional needs for individuals, families, and communities, TDHS has developed a process for Community Action Agencies (CAAs) to submit an amended Community Needs Assessment at any time outside of the agencys scheduled timeframe in the event a new community need(s) has been identified in order to ensure unmet needs and gaps in services are addressed.

#### Section 14: CSBG Programmatic Assurances and Information Narrative

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG)

## Form Approved OMB No: 0970-0382 Expires:08/30/2024

#### **SECTION 14**

### CSBG Programmatic Assurance and Information Narrative (Section 676(b) of the CSBG Act)

14.1 Use of Funds Supporting Local Activities

#### **CSBG Services**

14.1a. 676(b)(1)(A): Describe how the state will assure "that funds made available through grant or allotment will be used -

- (A) to support activities that are designed to assist low-income families and individuals, including families and individuals receiving assistance under title IV of the Social Security Act, homeless families and individuals, migrant or seasonal farm workers, and elderly low-income individuals and families, and a description of how such activities will enable the families and individuals--
- (i) to remove obstacles and solve problems that block the achievement of self sufficiency (particularly for families and individuals who are attempting to transition off a State program carried out under part A of title IV of the Social Security Act):
  - (ii) to secure and retain meaningful employment;
- (iii) to attain an adequate education with particular attention toward improving literacy skills of the low-income families in the community, which may include family literacy initiatives;
- (iv) to make better use of available income;
- (v) to obtain and maintain adequate housing and a suitable living environment;
- (vi) to obtain emergency assistance through loans, grants, or other means to meet immediate and urgent individual and family needs;
- (vii) to achieve greater participation in the affairs of the communities involved, including the development of public and private grassroots partnerships with local law enforcement agencies, local housing authorities, private foundations, and other public and private partners to -
- (I) document best practices based on successful grassroots intervention in urban areas, to develop methodologies for widespread replication; and
- (II) strengthen and improve relationships with local law enforcement agencies, which may include participation in activities such as neighborhood or community policing efforts;
- 1) Funds made available through this grant or allotment will be used: (a) to support activities that are designed to assist low-income families and individuals, including families and individuals receiving assistance under title IV of the Social Security Act, homeless families and individuals, migrant or seasonal farmworkers, and elderly low-income individuals and families, and a description of how such activities will enable the families and individuals The Tennessee Department of Human Services partners directly with CSBG funded agencies by assisting in the verification of client eligibility determination. This is accomplished via contractual agreements with the local eligible entities through which they are granted limited access to income verification for those individuals receiving Supplemental Nutrition Assistance Program (SNAP), Families First (TANF), or Medicaid assistance. (i) To foster self-sufficiency, the primary services provided include case management and job training/education classes. Agencies have been encouraged to work with their local DHS office when both are serving Families First (TANF) clients. In these situations, agencies have been successful developing resources not covered by the Families First program. Some agencies have hired Families First participants. (ii) Under the Employment Service, some agencies have created Job Developer staff positions. The staff works with local businesses and agencies to develop career opportunities for their client population rather than merely placing them in vacant positions. (iii) Sub-recipient agencies that provide Education, Employment, and Self-Sufficiency Services work to improve literacy skills in the low-income families in their communities. (iv) Under the income management service, some agencies are providing financial counseling to their clients either directly, with volunteers, or by paying a credit counseling agency if applicable. All of the agencies have been provided information about the Your Money, Your Goals financial literacy program provided through the Consumer Financial Protection Bureau. Several agencies are using this material as a training resource for their clients. Several agencies have been working with the IRS to help their clients retrieve the Earned Income Tax Credit. (v) Under the Housing Service most agencies are completing safety repairs to homes that are identified during the Weatherization Program review. In this way the agencies are able to utilize much of the same staff and paperwork utilized in their companion program. Under the Income Management service, several agencies are using CSBG funds to support the Weatherization program. (vi) All twenty (20) agencies in 95 counties provide some level of emergency service. While all assist with eviction and utility shut-off notices, many also assist with medical emergencies and food needs. Most of these emergency needs are handled with agency funds while networking activities provide the remainder. Several of the agencies also include a budget counseling program as a part of this services as a method to prevent further crisis situations. By screening the clients in this way, they are frequently able to identify additional client costs, develop a self-sufficiency plan and thereby prevent another crisis. (vii) All agencies are required to select Community level goals based on their Needs Assessments. This determination is made at the local level.

#### **Needs of Youth**

14.1b. 676(b)(1)(B) Describe how the state will assure "that funds made available through grant or allotment will be used -

- (B) to address the needs of youth in low-income communities through youth development programs that support the primary role of the family, give priority to the prevention of youth problems and crime, and promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs that have demonstrated success in preventing or reducing youth crime, such as--
- (i) programs for the establishment of violence-free zones that would involve youth development and intervention models (such as models involving youth mediation, youth mentoring, life skills training, job creation, and entrepreneurship programs); and
  - (ii) after-school child care programs;

All agencies are required, through their CSBG Community Action Plan, to describe how they are addressing the needs of youth. Agencies select goals based on their Needs Assessments. This determination is made at the local level.

#### **Coordination of Other Programs**

14.1c. 676(b)(1)(C) Describe how the state will assure "that funds made available through grant or allotment will be used -

(C) to make more effective use of, and to coordinate with, other programs related to the purposes of this subtitle (including state welfare reform efforts)

Agencies are encouraged to partner with other external partners within their communities. All agencies are required to select goals based on their Needs Assessments. This determination is made at the local level. Local Family Assistance Staff are also encouraged to network with their local Community Action Agency.

#### **State Use of Discretionary Funds**

14.2 676(b)(2) Describe "how the state intends to use discretionary funds made available from the remainder of the grant or allotment described in section 675C(b) in accordance with this subtitle, including a description of how the state will support innovative community and neighborhood-based initiatives related to the purposes of this subtitle."

Note: The State describes this assurance under "State Use of Funds: Remainder/Discretionary," items 7.9 and 7.

#### Eligible Entity Service Delivery, Coordination, and Innovation

14.3. 676(b)(3) "Based on information provided by eligible entities in the state, a description of..."

14.3a. 676(b)(3)(A) Describe "the service delivery system, for services provided or coordinated with funds made available through grants made under 675C(a), targeted to low-income individuals and families in communities within the state;

Tennessee models its services according to the format provided by the Office of Community Services and the Monitoring and Assessment Task Force. Each agency provides services and strategies as outlined through the incorporation of the CSBG Annual Report and each of the three (3) National Goals. Services are provided to individuals at 125% of poverty guidelines and are provided service in all 95 counties of the state by the designated eligible entity in their community.

#### **Eligible Entity Linkages - Approach to Filling Service Gaps**

14.3b. 676(b)(3)(B) Describe "how linkages will be developed to fill identified gaps in the services, through the provision of information, referrals, case management, and followup consultations."

Note: The state describes this assurance in the state linkages and communication section, item 9.3b.

Before TDHS accepts the agencys Community Action Plan and Application, the CSBG agency is required to submit a copy of the agencys Community Needs Assessment, Strategic Plan, and provide a narrative explanation about how the agency plans to address the local community needs and gaps in services through a provision of services and strategies.

## Coordination of Eligible Entity Allocation 90 Percent Funds with Public/Private Resources

14.3c. 676(b)(3)(C) Describe how funds made available through grants made under 675C(a)will be coordinated with other public and private resources."

Note: The state describes this assurance in the state linkages and communication section, item 9.7.

Every effort is made to coordinate all funding sources. TDHS will continue to keep CSBG agencies updated on funding opportunities and continue TDHSs partnership with TACA to provide training at the TACA Quarterly Meetings and Annual Conference to facilitate additional opportunities for funding and outreach. Through the CSBG Contract, each agency is required to develop interagency planning, coordination, and collaboration at the agency and community level to achieve the highest level of services, strategies, coordination, collaboration, and integration of services. Before TDHS approves an agencys CSBG Community Action Plan, the agency is required to provide a narrative explaining how they partner with key stakeholders to coordinate and establish linkages through an effective delivery and coordination of CSBG services to low-income people and communities, by addressing the gaps in services, and the duplication of services. Services and strategies are monitored throughout the year through monthly and annual reporting provided by agencies. In addition, agencies have developed local service Section 9 State Linkages and Communication 44 directories, listing links and resources, online and through brochures, and respective information and referral systems.

## Eligible Entity Innovative Community and Neighborhood Initiatives, Including Fatherhood/Parental Responsibility

14.3d. 676(b)(3)(D) Describe "how the local entity will use the funds [made available under Section 675C(a)] to support innovative community and neighborhood-based initiatives related to the purposes of this subtitle, which may include fatherhood initiatives and other initiatives with the goal of strengthening families and encouraging parenting."

Note: The description above is about eligible entity use of 90 percent funds to support these initiatives. States may also support these types of activities at the local level using State remainder/discretionary funds, allowable under rSection 675C(b)(1)(F). In this State Plan, the State indicates funds allocated for these activities under item 7. 9(f).

Through the application of ROMA principles and the two-generation whole family approach, agencies have been encouraged to be more innovative in their approaches to address service needs in their communities. TDHS has continued to encourage agencies to think more creatively in their service approaches. In addition, TDHS in partnership with TACA has continued to foster the implementation of the two-generation whole family approach, through ongoing training at the TACA Annual Conference, and the 2Gen Whole Family Approach regional convenings. TDHS will foster the development and implementation initiatives through Human Capacity Community Transformation.

#### **Eligible Entity Emergency Food and Nutrition Services**

14.4. 676(b)(4) Describe how the state will assure "that eligible entities in the state will provide, on an emergency basis, for the provision of such supplies and services, nutritious foods, and related services, as may be necessary to counteract conditions of starvation and malnutrition among low-income individuals."

Most agencies across the state operate food pantries and emergency food and shelter services for safety net services to assist with communitys needs. Based on community needs, CSBG agencies will utilize CSBG funds to expand existing Emergency Food and Shelter funding or in cases of newly identified need will establish emergency food and nutrition services. TDHS and CSBG eligible entities will support efforts made to assist families working toward the prevention of uncontrollable circumstance and emergencies in the future.

## State and Eligible Entity Coordination/linkages and Workforce Innovation and Opportunity Act Employment and Training Activities

14.5. 676(b)(5) Describe how the state will assure "that the state and eligible entities in the state will coordinate, and establish linkages between, governmental and other social services programs to assure the effective delivery of such services, and [describe] how the State and the eligible entities will coordinate the provision of employment and training activities, as defined in section 3 of the Workforce Innovation and Opportunity Act, in the state and in communities with entities providing activities through statewide and local workforce development systems under such Act."

Note: The state describes this assurance in the state linkages and communication section, items 9.1, 9.2, 9.3a, 9. 4, 9.4a, and 9.4b.

### State Coordination/Linkages and Low-income Home Energy Assistance

14.6. 676(b)(6) Provide "an assurance that the state will ensure coordination between antipoverty programs in each community in the state, and ensure, where appropriate, that emergency energy crisis intervention programs under title XXVI (relating to low income home energy assistance) are conducted in such community."

Note: The state describes this assurance in the state linkages and communication section, items 9.2 and 9.5.

#### **Federal Investigations**

14.7. 676(b)(7) Provide "an assurance that the state will permit and cooperate with Federal investigations undertaken in accordance with section 678D." Yes

Note: The state addresses this assurance in the Fiscal Controls and Monitoring section, item 10.13.

#### **Funding Reduction or Termination**

14.8. 676(b)(8) Provide "an assurance that any eligible entity in the state that received funding in the previous fiscal year through a community services block grant made under this subtitle will not have its funding terminated under this subtitle, or reduced below the proportional share of funding the entity received in the previous fiscal year unless, after providing notice and an opportunity for a hearing on the record, the state determines that cause exists for such termination or such reduction, subject to review by the Secretary as provided in section 678C(b)." Yes

Note: The state addresses this assurance in the Fiscal Controls and Monitoring section, item 10.7.

## Coordination with Faith-based Organizations, Charitable Groups, Community Organizations

14.9. 676(b)(9) Describe how the state will assure "that the state and eligible entities in the state will, to the maximum extent possible, coordinate programs with and form partnerships with other organizations serving low-income residents of the communities and members of the groups served by the state, including religious organizations, charitable groups, and community organizations."

Note: The state describes this assurance in the state Linkages and Communication section, item 9.6.

#### **Eligible Entity Tripartite Board Representation**

14.10. 676(b)(10) Describe how "the state will require each eligible entity in the state to establish procedures under which a low-income individual, community organization, or religious organization, or representative of low-income individuals that considers its organization, or low-income individuals, to be inadequately represented on the board (or other mechanism) of the eligible entity to petition for adequate representation."

Note: The state describes this assurance in the Eligible Entity Tripartite Board section, 11.3.

Before TDHS approves an agencys CSBG Community Action Plan and Application, agency staff must submit information demonstrating that their Board of Directors complies with the requirements established by the CSBG Re-Authorization Act. CSBG Program Staff and TDHS OIG Audit Services Staff further assess this requirement as part of the annual program review of each agency.

#### Eligible Entity Community Action Plans and Community Needs Assessments

14.11. 676(b)(11) Provide "an assurance that the state will secure from each eligible entity in the services block grant made under this subtitle for a program, a community action plan (which shall be submitted to the Secretary, at the request of the Secretary, with the State plan) that includes a community-needs assessment for the community served, which may be coordinated with community-needs assessments conducted for other programs."

Note: The state describes this assurance in the ROMA section, items 13.5 and 13.6.

#### State and Eligible Entity Performance Measurement: ROMA or Alternate system

14.12. 676(b)(12) Provide "an assurance that the state and all eligible entities in the State will, not later than fiscal year 2001, participate in the

Results Oriented Management and Accountability System, another performance measure system for which the Secretary facilitated development pursuant to 678E(b), or an alternative system for measuring performance and results that meets the requirements of that section, and [describe] outcome measures to be used to measure eligible entity performance in promoting self-sufficiency, family stability, and community revitalization."

Note: The state describes this assurance in the ROMA section, items 13.1, 13.2, 13.3, and 13.4.

Validation for CSBG Eligible Entity Programmatic Narrative Sections

14.13. 676(b)(13) Provide "information describing how the state will carry out the assurances described in this section."

Note: The state provides information for each of the assurances directly in section 14 or in corresponding items throughout the State Plan, which are included as hyperlinks in section 14.



By checking this box, the state CSBG authorized official is certifying the assurances set out above.

#### **Section 15: Federal Certifications**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG) Form Approved OMB No:0970-0382 Expires:08/30/2024

### SECTION 15 Federal Certifications

#### 15.1. CERTIFICATION REGARDING LOBBYING

Certification for Contracts, Grants, Loans, and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

The box after each certification must be checked by the state CSBG authorized official.

15.1. Lobbying

After assurance select a check box:

~

By checking this box, the state CSBG authorized official is providing the certification set out above.

#### 15.2. CERTIFICATION REGARDING DRUG-FREE WORKPLACE REQUIREMENTS

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645 (a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central point is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
  - 3. For grantees other than individuals, Alternate I applies.
  - 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need to be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or state highway department while in operation, state employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);.

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the federal or state criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant

and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about--
  - (1) The dangers of drug abuse in the workplace;
  - (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- (c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will -
- (1) Abide by the terms of the statement; and (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within 10 calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f) Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -
- (1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a federal, state, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

Check if there are workplaces on file that are not identified here.

#### Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b)If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

#### 15.2. Drug-Free Workplace Requirements

After assurance select a check box:

V

By checking this box, the state CSBG authorized official is providing the certification set out above.

### 15.3. CERTIFICATION REGARDING DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY MATTERS

Certification Regarding Debarment, Suspension, and Other Responsibility Matters - - Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly

enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusive-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10.Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters - - Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, state or local) transaction or contract under a public transaction; violation of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (federal, state or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (federal, state or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the

statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion - - Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph five of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from

participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion - - Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

#### 15.3. Debarment

After assurance select a check box:



By checking this box, the state CSBG authorized official is providing the certification set out above.

#### 15.4. CERTIFICATION REGARDING ENVIRONMENTAL TOBACCO SMOKE

Public Law 103227, Part C Environmental Tobacco Smoke, also known as the Pro Children Act of 1994, requires that smoking not be permitted in any portion of any indoor routinely owned or leased or contracted for by an entity and used routinely or regularly for provision of health, day care, education, or library services to children under the age of 18, if the services are funded by Federal programs either directly or through state or local governments, by Federal grant, contract, loan, or loan guarantee. The law does not apply to children's services provided in private residences, facilities funded solely by Medicare or Medicaid funds, and portions of facilities used for inpatient drug or alcohol treatment. Failure to comply with the provisions of the law may result in the imposition of a civil monetary penalty of up to \$1000 per day and/or the imposition of an administrative compliance order on the responsible entity by signing and submitting this application the applicant/grantee certifies that it will comply with the requirements of the Act.

The applicant/grantee further agrees that it will require the language of this certification be included in any subawards which contain provisions for the children's services and that all subgrantees shall certify accordingly.

#### 15.4. Environmental Tobacco Smoke

After assurance select a check box:



By checking this box, the state CSBG authorized official is providing the certification set out above.

#### THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)

Public reporting burden for this collection of information is estimated to average 10 hours per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.