

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program
 Tennessee Public Utility Commission
 502 Deaderick Street, 4th Floor
 Nashville, Tennessee 37243

Underground Utility Damage Prevention Program October—December 2020 Quarterly Report

October 21, 2020 Executive Committee Meeting

Enforcement Results

Violations	18
No Violations	5

Civil Penalty

No. of Civil Penalties	Amount	Total
0		
Total		0.00

Ordered to Training

18

Root Cause of Violations

No notification to 811	10
Failure to use reasonable care	4
Excavating/Demolishing before locate request valid	2
Excavating/Demolishing beyond 15 day expiration	2
Total	18

Violators by Region

No. of Violators

East	6
Middle	12
West	0
Total	18

Work by Violator

Construction Services	11
Landscape Services	3
Other	3
Fencing	1
Total 18	

Complainants of Violations

Gas	16
Water	1
Sewer	1
Total 18	

December 16, 2020 Executive Committee Meeting

Enforcement Results

Violations	20
No Violations	0

Civil Penalty

No. of Civil Penalties	Amount	Total
4	\$625	\$2,500
Total		\$2,500

Ordered to Training

20

Root Cause of Violations

No notification to 811	11
Failure to use reasonable care	4
Excavating/Demolishing before locate request valid	2
Excavating/Demolishing beyond 15 day expiration	1
Excavating/Demolishing outside requested locate area	1
Not reporting damage to the utility/facility	1
Total 20	

Violators by Region

No. of Violators

East	9
Middle	10
West	1
Total 20	

Work by Violator

Construction Services	17
Other	3
Total 20	

Complainants of Violations

Gas	19
Water	1
Total 20	

Complaints Received

Complainants	Complaints of Alleged Violation
Gas Facility Owner	42
Telecom/Cable Facility Owner	5
Water Facility Owner	2
Property Owner	4
Total 53	

Of the 53 complaints received, 44 reported damage to an underground facility.