



TNTAP Overview

January 2022

TNTAP

- Homepage
- TNTAP Assistant
- Authentication App
- Manage TNTAP

Homepage



Username

Password

[Log in](#)

[Forgot username or password?](#)

[New to TNTAP? Create a Logon](#)



Payments

Make an online payment towards an existing balance or account.

> [Make a Payment](#)



Returns

File a return.

> [View Return Links](#)



Registration / Exemption

Register with the Department or complete an exemption application/renewal.

> [View Registration Links](#)



Approved Alcohol & Beer Brands

Alcohol and beer brands that are approved and listed by type and gravity.

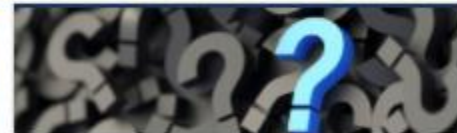
> [View Approved Brands Lists](#)



Information and Inquiries

Look up information, request a refund, or submit a report.

> [View Options](#)



Help

Find additional services.

> [View Additional Services](#)

TNTAP Assistant

TN Department of Revenue

TNTAP

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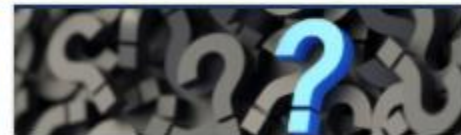
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TNTAP Assistant



Home TNTAP



TNTAP Assistant



Hello! I'm the TNTAP Assistant.

I am able to guide you through TNTAP as well as answer some common questions.

How can I help you today?

Type your message...



Payments



Returns



Registration / Exemption



TNTAP Assistant



TNTAP Assistant

I am able to guide you through TNTAP as well as answer some common questions.

How can I help you today?

real person

Send us a **message** or give us a **call** to speak with a live representative.

Send A Message

Link for Revenue contact page

TNTAP Assistant's answer doesn't make sense.

Type your message...



Authentication App

< Manage My Profile

Protect your TNTAP profile with two-step verification

Two-step verification is used to better protect your account and TNTAP profile. Once setup you'll be asked to provide a unique security code to verify your identity each time you log in.

Authentication App

Use an authentication app, such as Google Authenticator, to get security codes.

[Set Up](#)

Text Message

Receive security codes by text message.

[Add Phone](#)

If you switch cell phone providers, delete the existing number and add the new provider.

Email

Receive security codes by email.

[Add Email](#)

To stop receiving email messages with your security code, click the X to delete the email address.

Authentication App

Set Up Authentication App

Instead of waiting for text messages or emails, get your TNTAP security codes on your device. Any time-based one-time password (TOTP) app, such as Google Authenticator, can be used.

Scan the QR code or enter the key below manually into your authentication app to get started.



Can't scan it? Enter this key in your authenticator app instead (spaces not required).

SMXU QANA DRVC X5B7



Cancel

Save

Taxpayer Summary

JIM JONES CORP

**.*0351
500 DEADERICK ST
NASHVILLE TN 37242-0001

Welcome, First Last

You last logged in on Saturday, Jun 19, 2021 10:30:42 AM

[Manage My Profile](#) ¹

[Favorites](#) [Summary](#) [Action Center](#) ³ [Settings](#) [More...](#)

Filter



Business Tax

JIM JONES CORP
10624 GENLOU RD
CHESTERFIELD VA 23832-7272

Account

Balance
\$0.00

- > [Make a Payment](#)
- > [View/File Returns](#)
- > [Additional Actions/Licenses](#)

Franchise and Excise Tax

JIM JONES CORP
10624 GENLOU RD
CHESTERFIELD VA 23832-7272

Account

Balance
\$0.00

- > [Make a Payment](#)
- > [View/File Returns](#)
- > [Additional Actions](#)



Payments

< JIM JONES CORP

Make a payment

Business Tax
1000055518-BUS
JIM JONES CORP

Make a payment

ACH Debit Payments

Make a bank payment now. No fees are associated for bank payments.

[> Make an ACH Debit Payment](#)

Credit Card Payments

Make a credit card payment. A fee of 2.29% is assessed by the credit card vendor.

[> Make a Credit Card Payment](#)

Payments

Payment

Business Tax
1000055518-BUS
JIM JONES CORP

Payment

Payment Channel

Type

ACH Debit

Bank Account Type *

Checking

Savings

Routing Number *

Required

Bank Account Number *

Required

Confirm Bank Account Number *

Required

Save this payment channel for future use

No

Yes

Payment

Payment Type

Account Payment

Payment Date

24-Jan-2022

Amount *

Required

Confirm Amount *

Required

By clicking this box, you certify that you have contacted your financial institution and authorized payment originating from the state of Tennessee company ID W626001445 *

Cancel

Submit

TN

Taxpayer Summary

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JIM JONES CORP
10624 GENLOU RD
CHESTERFIELD VA 23832-7272

Account

Balance
\$0.00

- > [Make a Payment](#)
- > [View/File Returns](#)
- > [Additional Actions](#)



Action Center

[Favorites](#) [Summary](#) [Action Center](#)  [Settings](#) [More...](#)

Filter

JIM JONES CORP

**.*0351

500 DEADERICK ST
NASHVILLE TN 37242-0001

You have 7 unread messages

Messages sent to you may contain important information about your accounts.

[View Messages](#)

Sales and Use Tax

JIM JONES CORP

RD

CHESTERFIELD VA 23832-7272

\$15.00 balance due

You have a balance due. Penalty and/or interest may be applied if this balance remains outstanding.

[Make a Payment](#)

Sales and Use Return for 30-Apr-2021 needs to be filed

A return needs to be filed. Returns filed late may be subject to a penalty.

[File Return](#)

Taxpayer More...



< Work with Someone Else

JIM JONES CORP

**.*0351

500 DEADERICK ST
NASHVILLE TN 37242-0001

Welcome, First Last

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[Manage My Profile](#)

[Favorites](#) [Summary](#) [Action Center](#) [Settings](#) [More..](#)

What are you looking for?

Manage Accounts

Manage accounts and locations.

- > Register New Account
- > Register New Location
- > Gain Access to An Account
- > Look Up Tax Account Numbers

Payments

Manage payments for this customer.

- > Request a Payment Plan
- > Cancel a Payment Plan

Additional Services

Additional Services

- > Print Certificate
- > Request a Customer Refund
- > Submit Power of Attorney
- > Principal Surety Bond Form
- > Bond Rider Form
- > Obtain a Franchise/Excise Tax Clearance
- > Apply or Renew F&E Tax Exemption

Access

Manage users who have access to this customer.

- > View Access
- > Manage Access

Names & Addresses

View or update names and addresses associated to this customer.

- > Manage Names & Addresses

Letters

View letters I've received from the agency.

- > View Letters

Submissions

Revenue Help

Taxpayer Letters

< JIM JONES CORP

Letters

JIM JONES CORP

_*0351

Letters older than 12 months can be found using the search.

[Inbox](#) [Archived](#) [Search](#)

Letters

[Archive All](#)

Filter

Sent	Type	Account	Account ID	Period	
02-Jun-2021	Business Tax Registration	Business Tax	1000055518-BUS		Archive

TNTAP Manage Logons

- Gain Access
- Remove Access

Taxpayer More...

JIM JONES CORP

**.*0351

500 DEADERICK ST
NASHVILLE TN 37242-0001

Welcome, First Last

You last logged in on Saturday, Jun 19, 2021 10:30:42 AM

[Manage My Profile](#) 1

🔍 *What are you looking for?*

📄 Manage Accounts

Manage accounts and locations.

- > [Register New Account](#)
- > [Register New Location](#)
- > [Gain Access to An Account](#)
- > [Look Up Tax Account Numbers](#)

💳 Payments

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☰ Additional Services

Additional Services

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🛡️ Access

Manage users who have access to this customer.

- > [View Access](#)
- > [Manage Access](#)

👤 Names & Addresses

View or update names and addresses associated to this customer.

- > [Manage Names & Addresses](#)

✉️ Letters

View letters I've received from the agency.

- > [View Letters](#)

📄 Submissions

💬 Revenue Help

Taxpayer Gain Access

Add Access to Another Account



Add Access to Another
Account

Who does this tax account belong to?

- Me
- Someone Else

Tax Account Information

Account Type *
Required ▼

Account ID *
Required

Account Country
UNITED STATES OF AMERICA ▼

Account ZIP Code *
Required

How would you like to verify your account?

- Enter one of the last 3 payment amounts
- Enter letter ID
- Send instructions
- Payment Amount *
Required

TNTAP Manage Logons

 TNTAP



You last worked with
JIM JONES CORP

Welcome, First Last

You last logged in on Saturday, Jun 19, 2021 10:30:42 AM

[Manage My Profile](#)

Who do you want to work with?

Favorites [All](#) Recent Action Center ⁸ More...

Filter

JIM JONES CORP

_*0351

500 DEADERICK ST NASHVILLE TN 37242-0001

 3 outstanding actions

TNTAP Manage Logons

TN Department of Revenue

TNTAP

Work with Someone Else

Manage My Profile

John Doe
johndoe@gmail.com

Profile Action Center ¹ **More...**

What are you looking for?

Access

Manage access of accounts I have access to.

- > Manage My Access
- > **Manage Third Party Access**
- > Delete My Profile

My Users

Manage users who work for me.

- > Manage Secondary Logons

Other Users

Manage users who are associated to me.

- > Manage Additional Logons

Payment Channels

Manage my bank accounts used to make payments on e-Services.

- > Manage Payment Channels

Submissions

Search for previous submissions.

- > Search Submissions

Revenue Help

View messages I've received from the agency.

- > Send Us a Message
- > View Messages

TNTAP Manage Logons

< Manage My Profile

Do you want to allow third parties to create logons for your tax accounts?

These settings determine if accountants or third parties can request access to your accounts and what level of access they are initially given. If not allowed, they will be prevented from requesting access to your accounts.

Allowed : [Yes](#)


Default Access : [3rd Party](#)

Default Account Access : [File Returns and Make Payments](#)

< Page 1 of 2 >

Filter

Logons

Username	Name	Email
aa	NANCY 	@comcast.net

TNTAP Manage Logons

< Third Party Access

Third Party Logon

> Manage Account Access

Master

aa[REDACTED]
NANCY [REDACTED]
aa[REDACTED]@comcast.net

Access Activity

Access Settings for aa[REDACTED]

Manage

AA [REDACTED] INC. - [REDACTED]

General Access

3rd Party

Franchise and Excise Tax

[REDACTED]-FAE

File Returns and Make Payments

All Periods

TNTAP Manage Logons

< aa[redacted]

Manage Access for aa[redacted]

Filter

AA[redacted] INC. - [redacted]

General Access	[redacted]	3rd Party	Cancel Access
Franchise and Excise Tax	[redacted]-FAE	File Returns and Make Payments	Cancel Access

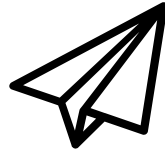


**Please submit
specific
account-
related
questions, or
any questions
that do not get
addressed in
this webinar to
directly us!**

Resources



www.tn.gov/Revenue



Revenue.support@tn.gov



615.253.0600 (M-F 8-4:30 CST)



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Survey populates upon leaving event.