November 2015

Volume 20, Issue 11

CJIS SUPPORT CENTER

TIBRS Newsletter

NEW CONSOLIDATED QUALITY CONTROL REPORTS

The CJIS Support Center is now sending out consolidated QC reports monthly. Many of you did not receive your reports in time to make changes last month. We understand that will happen on occasion. We will be patient with you, so please be patient with us as we adjust to the creation and dissemination of these reports. Please make your changes as soon as possible once the report is received. If the entry for the incident is correct, please let us know your agency will not make any changes. We will set the QC Flag in the database so the incident will not be included in the subsequent QC reports

We have received several questions concerning the incidents appearing under Aggravated Assault with Minor Injury and Personal Weapons. Most agencies have reported there is more than one weapon involved in the incident. The vendor is looking at the report in an effort to exclude incidents that have multiple weapons. If your incident involves two or more weapon types and is an Aggravated Assault, please correct the injury type or offense classification.

INSIDE THIS ISSUE:	
2015 Publication and Data Deadlines	2
2016 Employment Levels	3
2015 Training Schedule	3
CJIS Support Center Contact Information	4-5

LEOKA information is included on the reports for you to verify and correct, if needed. Currently, all incidents involving a LEOKA will appear on your QC report. For incidents listed under 'Other ORI' – if the officer involved is YOUR officer, nothing should appear in the Other ORI field. If the officer involved is your officer and nothing appears in the 'Other ORI' field, there is nothing for you to do. If the information is NOT correct, please edit any information that is incorrect. If an officer is involved from another jurisdiction, the 'Other ORI' field must indicate a valid ORI.

As you make corrections for QC issues, the number of incidents showing on your report will decrease and we will know the corrections have been completed. We expect this report will reduce the number of outstanding issues currently on file.

NEW PASSWORD RESET FEATURE FOR TNCOP/CRMS/FUSION USERS

A new feature is now enabled in TnCOP/CRMS/Fusion that will allow users to retrieve a temporary password in the event the user's old password was lost or forgotten. If you forget your password and the Help Desk or your Agency Administrator re-sets it, please make sure you follow steps below:

- When prompted to answer the security questions, Do Not Cancel out of this step. Answer five simple security questions. (This must be done to enable the "Forgot Password" utility.)
- Once the security questions have been answered, if you forget your password click the "Forgot Password?" option on the main log in page and your security questions will be displayed.
- Answer the security questions correctly.
- After providing accurate responses to the security questions, a temporary password will be sent to the email associated with your account.

NEW PASSWORD RESET FEATURE FOR TNCOP/CRMS/FUSION USERS CONTINUED...

Note:

When using the "Forgot Password?" utility, only four attempts are allowed to correctly answer the questions. Failure to provide correct responses to the security questions will result in your account being locked. A locked account can only be unlocked by an Agency Administrator or the Help Desk.

If an Agency Administrator or the Help Desk has to reset your password, responses to security questions will be set to blanks. The user must provide answers to the security questions to use the "Forgot Password?" option.

2016 PUBLICATION SCHEDULE AND DATA DEADLINES

Date	Tentative Deadline
01/11/2016	Pr <mark>eli</mark> minary 2015 Data Submissions due
01/20/2016	Preliminary 2015 Crime on Campus data to Colleges/Universities for review
1/27/2016	Preliminary 2015 Crime in Tennessee/Hate Crime/LEOKA data to agencies for review
02/10/2016	Final 2015 Crime on Campus data submissions due
03/08/2016	2015 Crime on Campus posted on SharePoint for colleges/universities
03/10/2016	Final 2015 Crime in Tennessee/Hate Crime/LEOKA data submissions due
03/15/2016	2015 Crime on Campus release
04/06/2016	2015 Crime in Tennessee posted on SharePoint for agencies
04/13/2016	2015 Crime in Tennessee release
04/27/2016	2015 Hate Crime/LEOKA release
05/11/2016	2015 School Crime report release
06/08/2016	2015 Domestic Violence release
07/27/2016	2016 Six Month Data Review for Crime in Tennessee/Hate Crime/ LEOKA for agencies to review

2015 EMPLOYMENT LEVELS FORM DUE 11/20/15

All RACs and CLEOs (except non-law enforcement colleges) should receive a memo in the mail the first week of November regarding the number of full-time law enforcement personnel employed at their agency as of October 31, 2015.

The form may be located at http://ftempstat.tbi.tn.gov/default.aspx. If you have any questions please contact Steven Jancarek, Steven.Jancarek@tn.gov or (615) 744-4024.

2015 TIBRS TRAINING SCHEDULE

NOVEMBER			
NOVEIVIDEN			
Mon., November 16	0830 - 1630	TIBRS Review	TBI HQ Classroom 3
Thurs., November 19	0830 - 1630	Introduction to Data Collection	Roane State, Harriman
Fri., November 20	0830 - 1630	TIBRS Review	Roane State, Harriman
DECEMBER			
Mon., December 7	0830 - 1630	N-DEx	TBI HQ Computer Classroom
Thurs., December 10	0830 - 1630	Introduction to Data Collection	Union University, Jackson
Frid., December 11	0830 - 1630	TIBRS Review	Union University, Jackson
Mon., December 14	0830 - 1630	TIBRS Review	TBI HQ Classrooms 1 & 2
Tues., December 22	0830 - 1630	Introduction to Data Collection	TBI HQ, Classroom 3
Wed., December 23	0830 - 1630	TnCOP Software	TBI HQ, Computer Classroom

To sign up for a TIBRS class, please email Zack.Frisbee@tn.gov

Please include: first and last name of attendee(s), your agency's name and ORI number, and the date(s) you wish to attend.

Note the following regarding the training schedule:

- <u>TIBRS Overview & Report Writing</u> classes <u>do not</u> count toward initial or recertification training requirements for Reporting Agency Coordinators (RACs) or Alternate RACs.
- TNCrimeOnline class does not count toward initial or recertification training requirements for Reporting Agency Coordinators (RACs) or Alternate RACs. However, due to the many advantages of using TNCrimeOnline, we highly recommend that RACs and Alt. RACs attend the class if at all possible.
- Due to limited seating, <u>TnCOP Software</u> classes are for <u>new users only</u>.



CJIS Support Center NCIC/TIES & TIBRS STAFF



Tennessee Bureau of Investigation CJIS Support Center 901 R.S. Gass Blvd. Nashville, TN 37216-2639 FAX 615-744-4555

CJIS DIRECTOR		
Jackie Vandercook	(615) 744-4014	Jackie.Vandercook@tn.gov
CJIS SUPERVISOR		
Dale King	(615) 744-4026	Dale.King@tn.gov
STATISTICAL ANALYSTS		
Kelsie Conrad (TIBRS) STATISTICAL ANALYST	(615) 744-4016	Kelsie.Conrad@tn.gov
Steven Jancarek (TIBRS) STATISTICAL ANALYST	(615) 744-4024	Steven.Jancarek@tn.gov
CJIS SUPPORT SPECIALISTS		
Elaine Bomar (NCIC/TIES) TRAINING	(615) 744-4043	Elaine.Bomar@tn.gov
Zack Frisbee (TIBRS) TRAINING	(615) 744-4214	Zack.Frisbee@tn.gov
Karissa Garrison (NCIC/TIES) TRAINING	(615) 744-4018	Karissa.Garrison@tn.gov
Ginger Irons (NCIC/TIES) AUDITING	(423) 634-2378	Ginger.lrons@tn.gov
Lisa King (TIBRS) QUALITY CONTROL	(615) 744-4030	Lisa.King@tn.gov
Terra Rosado (TIBRS) AUDITING	(731) 984-6677	Terra.Rosado@tn.gov
Carletta Scott (NCIC/TIES) AUDITING	(731) 984-6699	Carletta.Scott@tn.gov
Ryan Spraggins (TIBRS) AUDITING	(615) 744-4290	Ryan.Spraggins@tn.gov

REGIONAL CJIS SUPPORT CENTER REPRESENTATIVES/AUDITORS

East Tennessee TIBRS	Region 1 (East/Middle) TIES	Middle Tennessee TIBRS	Region 2 (Middle/West) TIES	West Tennessee TIBRS
VACANT	Ginger Irons	Ryan Spraggins	Carletta Scott	Terra Rosado
	6040 Century Oaks Drive	901 R.S. Gass Blvd.	121 Executive Drive	121 Executive Drive
	Chattanooga, TN 37416	Nashville, TN 37216	Jackson, TN 38305	Jackson, TN 38305
	(423) 634-2378 FAX: (423) 634-4003 Ginger.Irons@tn.gov	(615) 744-4290 FAX: (615) 744-4555 Ryan.Spraggins@tn.gov	(731) 984-6699 FAX: (731) 668-9769 Carletta.Scott@tn.gov	(731) 984-6677 FAX: (731) 668-9769 Terra.Rosado@tn.gov

For issues concerning TnCOP or CRMS, please complete the Fusion Center

Issue form (located on the TBI web site) and email to tncop.helpdesk@tn.gov

For immediate TnCOP issues, call or send a text to 615-210-3726 (text messages are the preferred choice).

West Tennessee - Terra Rosado

(731) 984-6677 FAX (731) 668-9769 121 Executive Park Drive, Jackson, TN 38305 Email: Terra.Rosado@tn.gov

Benton	Fayette	Hickman	McNairy
Carroll	Gibson	Houston	Obion
Cheatham	Giles	Humphreys	Perry
Chester	Hardeman	Lake	Shelby
Crockett	Hardin	Lauderdale	Stewart
Decatur	Haywood	Lawrence	Tipton
Dickson	Henderson	Lewis	Wayne
Dyer	Henry	Madison	Weakley

Middle Tennessee - Ryan Spraggins

(615) 744-4290 FAX (615) 744-4555

901 R.S. Gass Boulevard, Nashville, TN 37216

Email: Ryan.Spraggins@tn.gov

Bedford	Jackson	Putnam	White
Cannon	Lincoln	Robertson	Williamson
Clay	Macon	Rutherford	Wilson
Coffee	Marion	Smith	
Davidson	Marshall	Sumner	
DeKalb	Maury	Trousdale	3
Franklin	Montgomery	Van Buren	
Grundy	Moore	Warren	

East Tennessee - Vacant

1791 Neals Commerce Lane, Knoxville, TN 37914

			6 1		
Ander <mark>son</mark>	Claiborne	Hamblen	Knox	Overton	Sequatchie
Bled <mark>soe</mark>	Cocke	Hamilton	Loudon	Pickett	Sevier
Blount	Cumberland	Hancock	McMinn	Polk	Sullivan
Bradley	Fentress	Hawkins	Meigs	Rhea	Unicoi
Campbell	Grainger	Jefferson	Monroe	Roane	Union
Carter	Greene	Johnson	Morgan	Scott	Washington

TIBRS User Group Officers				
President	Patrick Twele	Memphis Police Department	patrick.twele@memphistn.gov	
Vice President	Sharon Case	Kimball Police Department	scase@townofkimball.com	
Secretary/Treasurer	Michelle Denning	Sumner County Sheriff's Office	mdenning@sumnersheriff.com	
East Representative	Donna Patty	Knoxville Police Department	dpatty@cityofknoxville.org	
Middle East Representative	Billy Mason	Jasper Police Department	billymason@jasperpolice.com	
Middle West Representative	Kathy Ryan	Lawrenceburg Police Department	k.ryan@lawrenceburgpolice.org	
West Representative	Amy Simcox	Memphis Police Department	amy.simcox@memphistn.gov	
Colleges/Universities	Lisa Morris	Volunteer State Community College	lisa.morris@volstate.edu	