

****Important Information****

TENNCARE AND COVERKIDS

DIAPER BENEFIT CLAIM SUBMISSION

Effective August 7, 2024, TennCare and CoverKids will begin reimbursing pharmacy providers for diapers and training pants through the Optum Rx Pharmacy Point of Sale System.

The list of covered UPCs will be posted here: www.tn.gov/tenncare/diapers

Benefit information:

- Diapers and/or training pants will be covered for children under 2 years old.
- Covered products will have a \$0 copay to the member. Diapers will not count against monthly Rx limits.
- **Up to 100 diapers will be covered every 30 days with a max of 200 diapers every 60 days.**
 - Days' supply should be calculated by dividing the number of diapers in the package by 3.3333.
 - Example: A box of 96 diapers would be a 28-day supply. Two boxes of 96 diapers (192 diapers total) should be processed for a 56-day supply.
- Diapers will be submitted by UPC, as they do not have an assigned NDC number.
 - Barcode UPC numbers are converted to 11 digits when loaded into Medi-Span.
 - To convert from a 12-digit UPC to an 11-digit UPC, remove both the leading digit and the check digit at the end, leaving a 10-digit code. A zero is added into the 6th position to create the 11-digit code.
- Pharmacy must submit a full package quantity for reimbursement. See Covered UPC List for covered product package sizes. Packages of diapers should not be broken by the pharmacy.
- Claims may be submitted for multiples of the same UPC up to the maximum of 200 diapers per claim.
- Only one product UPC will be covered per claim submission. Another size or style of diapers may be used for the next available fill.
- Sales tax will be paid on claims for covered products. Pharmacy must submit sales tax on the claim. Pharmacies should work with their software vendor to learn how to submit sales tax on prescription claims.
 - Sales tax rate will be based on the pharmacy's local sales tax rate.
- An administration fee will be paid to pharmacies that submit claims for covered UPCs within the specified product limits. An administration fee will show in the Incentive field.
 - Administration fee is \$0.03 per diaper (max \$6 for 200 diapers).
 - Example: A claim for 5 packages of 24 count diapers (120 diapers total) would have an admin fee paid of \$3.60.
 - The admin fee is pro-rated based on quantity of diapers submitted.
- **An administration fee will be provided instead of the pharmacy's set Professional Dispensing Fee (PDF).**
Reimbursement will be calculated per diaper:
 - **Total paid to pharmacy = (MAC rate + sales tax calculated on MAC rate + admin fee (\$0.03/diaper)) x quantity dispensed**

TENNCARE AND COVER KIDS: DIAPER BENEFIT CLAIM SUBMISSION

Claim Submission

ALL CLAIMS:

When submitting a claim for covered diapers/training pants, submission should include the NCPDP fields as depicted below and follow recommended guidance.

NCPDP Field Name	NCPDP Field Number	Value
Prescriber	411-DB	Pharmacy, pharmacist, or prescriber's NPI
Prescription Origin Code	419-DJ	5 (Pharmacy)
Days Supply	405-D5	Quantity of diapers divided by 3.33
Submission Clarification Code (SCC)	420-DK	42 (The prescriber ID submitted has been validated, is active)

For pharmacies in Tennessee, the following sales tax fields shall be submitted, also. Out of state pharmacies should follow their state laws.

NCPDP Field Name	NCPDP Field Number	Value
Percentage Sales Tax Amount Submitted	482-GE	
Percentage Sales Tax Rate Submitted	483-HE	10
Percentage Sales Tax Basis Submitted	484-JE	

FOR NEWBORN CLAIMS:

For newborns that do not yet have their own TennCare or CoverKids Optum Rx ID number, please utilize the following for claim submission:

NCPDP Field Name	NCPDP Field Number	Value
First Name	312-CC	Mother or father's first name followed by the word "baby." Ex: JANE BABY
Last Name	313-CD	Mother or father's last name.
Cardholder ID	302-C2	Mother or father's OptumRx ID number or SSN
Date of Birth	304-C4	Mother or father's DOB
Patient Relationship Code	306-C6	03
Prior Authorization Type Code	461-EU	8
Prior Authorization Number Submitted	462-EV	5555555555 (Eleven fives)

The override can be used twice. For additional uses of the newborn override, please contact Optum Rx Customer Service.

TENNCARE AND COVER KIDS: DIAPER BENEFIT CLAIM SUBMISSION

FOR COORDINATION OF BENEFIT CLAIMS:

For members with other coverage as primary, the pharmacy should submit to the primary plan. If the primary plan rejects, then submit the claim to TennCare or CoverKids as secondary. Claims submitted without required COB fields will reject with NCPDP Code 13 or other specific reject codes. See [Provider Manual](#) for more information.

NCPDP Field Name	NCPDP Field Number	Value
Other Coverage Code	308-C8	3-Other Coverage Exists, Claim Not Covered
Other Payer Date	443-E8	
Other Payer ID	340-7C	
Other Payer ID Qualifier	339-6C	
Other Payer Reject Code	472-6E	60, 61, 63, 65, 66, 67, 68, 69, 70, 3Y

BIN: 001553

PCNs: TNM (TennCare) and CKDS (CoverKids)

Group: N/A

TennCare Diaper Benefit website: <http://www.tn.gov/tenncare/diapers>

Optum Rx Customer Service: 866-434-5520

Optum Rx Provider Liaison Pharmacists: TNRxEducation@optum.com