



CHANGING HEALTH CARE THROUGH MEDICATION THERAPY MANAGEMENT

COVID-19 Update, New CCT Launch/AUP Forms, Webinar Touchpoint

COVID-19 Update

Due to the novel Coronavirus pandemic and efforts to reduce face-to-face interactions, TennCare initially waived the requirement of an in-person visit for the first MTM encounter until December 31, 2020. To continue maintaining these guidelines, the waiver has been extended through **March 31, 2021**. As a reminder, the appropriate billing codes are as follow:

MCO	Billing Codes	POS
Amerigroup	Face-to-Face (e.g. 99605, 99606)	02
Blue Cross Blue Shield	Telephonic (e.g. 98966, 98967, and 98968)	02
UnitedHealthCare	Face-to-Face (e.g. 99605, 99606)	02
	or Telephonic (e.g. 98966, 98967, and 98968)	

New CCT Launch

As many of our providers are now aware, TennCare partnered with HealthEC to provide a new Care Coordination Tool platform. The new CCT was launched on November 23rd, 2020. Since then, there have been several weeks of credentialed user live training sessions. If you were unable to attend the any of the training sessions, or would like a review, please reach out to the TennCare MTM team for more information.

AUP Form

If you have not filled out the new AUP forms for the CCT, please do so as soon as possible. Be sure to use your organizational email on the form as well.

Webinar Touchpoint

In the near future, the MTM team will be hosting a webinar to answer any questions you may have concerning the new Care Coordination Tool or any recent updates to the program. We will notify you of the webinar date soon with invites to follow.

For additional details, please see the MTM operations manual which can be found on the TennCare [Medication Therapy Management Webpage](#). If you have any questions, please do not hesitate to contact a TennCare MTM team associate at TennCare.MTMPilot@tn.gov.



MTM Consultations

Are you challenged with how to start integrating the MTM pilot program OR are you interested in improving your MTM workflow process? We have an opportunity with potential solutions that may help you with the transition. The University of Tennessee Health and Science Center (UTHSC) are offering a special opportunity to help pharmacist participating in the MTM pilot program with on-site consultations.

The goal of the consultation is to help improve MTM pilot program adoption, implementation and operations by pharmacist participating in the pilot program. MTM pilot consultations will be conducted by Dr. Ken Hohmeier, subject matter expert in MTM. Dr. Hohmeier will utilize observation and feedback approach incorporating peer to peer coaching to foster positive improvements in the implementation of the MTM pilot program. As part of the on-site visit, Dr. Hohmeier will observe MTM encounters with interactions between patient and pharmacist. After on-site visit, Dr. Hohmeier will prepare and deliver a report including observations and solution recommendation to benefit pharmacist, primary care transformation organizations, and patients.

If you are interested in an on-site MTM consultation opportunity, please reach out to Dr. Hohmeier directly to coordinate a mutually agreeable time.

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