



CHANGING HEALTH CARE THROUGH MEDICATION THERAPY MANAGEMENT

New Reimbursement Rates, Training Re-Sequencing, and Documentation Changes

Over the past few months TennCare has conducted a Medication Therapy Management (MTM) pilot evaluation and is pleased to announce several changes to improve the adoption and implementation of the MTM program.

Reimbursement Rates:

To better meet the needs associated with the time and complexity of providing MTM pilot services, **effective January 1, 2020**, pharmacists will be reimbursed by Managed Care Organizations (Amerigroup, BlueCare, and UHC) at two increased case rate levels dependent upon the MTM program service description. Targeted Disease States (Pediatric Asthma or Diabetes) and MTM program “Medium High Risk” cases will be reimbursed at a \$55 case rate. Members identified as “MTM-High CDPS-High Critical” will be reimbursed at a \$75 case rate.

CCT Training Resequencing:

To reduce time and improve pharmacists’ onboarding process, pharmacists will now be able to receive the mandatory Care Coordination Tool (CCT) training **between the MCO credentialing processes and “go-live.”** The CCT training scheduling has been re-sequenced to after pharmacists have completed and signed the Collaborative Practice Agreement with the TennCare Primary Care Transformation (PCT) and MCO network contract agreement has been submitted. The waiting period of at least 30 to 45 days from the network contract signing to becoming “claim ready” is a good time for pharmacists to complete their CCT training.

Documentation:

Based on provider comments, the MTM Pilot team is working on a software solution to reduce duplicate encounter documentation. A QA discussion focused on CCT user experience will be conducted to obtain feedback and suggestions on improvement. This policy revision is also aimed at helping pharmacists better integrate MTM documentation into current workflow while still complying with medical documentation standards that meet



MTM Consultations

Are you challenged with how to start integrating the MTM pilot program OR are you interested in improving your MTM workflow process? We have an opportunity with potential solutions that may help you with the transition. The University of Tennessee Health and Science Center (UTHSC) are offering a special opportunity to help pharmacist participating in the MTM pilot program with on-site consultations.

The goal of the consultation is to help improve MTM pilot program adoption, implementation and operations by pharmacist participating in the pilot program. MTM pilot consultations will be conducted by Dr. Ken Hohmeier, a subject matter expert in MTM. Dr. Hohmeier will utilize observation and feedback approach incorporating peer to peer coaching to foster positive improvements in the implementation of the MTM pilot program. As part of the on-site visit, Dr. Hohmeier will observe MTM encounters with interactions between patient and pharmacist. After on-site visit, Dr. Hohmeier will prepare and deliver a report including observations and solution recommendation to benefit pharmacist, primary care transformation organizations, and patients.

If you are interested in an on-site MTM consultation opportunity, please reach out to Dr. Hohmeier directly to coordinate a mutually agreeable time.

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For additional details, please see the MTM operations manual which can be found on the TennCare [Medication Therapy Management Webpage](#). If you have any questions, please do not hesitate to contact a TennCare MTM team associate at TennCare.MTMPilot@tn.gov.