

DATE: May 17, 2018**SUBJECT:** Institutional Mission Profiles**ACTION RECOMMENDED:** Approval

PROGRAM DESCRIPTION

In November 2010, THEC approved a unique institutional mission profile for each university and community college as directed by the Complete College Tennessee Act (CCTA). Mission profiles characterize the distinctiveness in degree offerings and address institutional accountability for the quality of instruction, research, and public service provided to the students of Tennessee. Mission profiles are also utilized by the outcomes-based funding formula to help align institutional mission and state funding priorities.

The FOCUS (Focus on College and University Success) Act further emphasizes the importance of institutional mission profiles and directs the annual submission of profiles. Each public university and community college will utilize the annual submission to reflect on the mission of the institution and make any updates necessary to communicate this mission to state stakeholders. In 2017, each institution submitted an updated mission profile which was reviewed and approved by the Commission.

Mission profiles for each university and community colleges are provided for Commission approval. Profiles for Austin Peay State University and Tennessee Technological University are contingent upon approval by their respective Board of Trustees. The revisions to the mission profiles in 2018 centered primarily on changes related to student characteristics and academic programs. Four of the six locally governed institutions and two University of Tennessee institutions made minor updates to their respective mission profile. Modifications have been approved or are pending approval by institutional governing boards. A total of 8 of the 13 community colleges made substantive updates, all of which were approved by the Tennessee Board of Regents' March 2018 meeting.

It should be noted that institutional mission profiles do not supplant institutional mission statements used for institutional accreditation and other public disclosure. The comprehensive mission statements are in accord with the institutional mission profiles.

Austin Peay State University is a moderately selective institution in Clarksville, northwest of Nashville. Having reached enrollment of more than 10,000 undergraduate students in 2009, Austin Peay has experienced steady overall enrollment growth in the last two years **with record breaking University freshman class enrollments in Fall 2016 and Fall 2017**. With a Carnegie Classification of a Master's Large institution, Austin Peay combines a solid foundation in the liberal arts with strong professional programs. The University emphasizes disciplines in the arts, but also emphasizes professional disciplines in business, education, health sciences, and STEM fields. It predominantly serves undergraduate students throughout Middle Tennessee and provides additional programming and services focusing on adult, first generation, low socio-economic, military, minority, and high-performing students.

Pending approval by APSU Board of Trustees, June 8, 2018

East Tennessee State University *Institutional Mission Profile*



East Tennessee State University is a traditionally selective institution located in Johnson City. Undergraduate students represent approximately 78 percent of headcount enrollment; students in graduate and professional programs constitute the remaining 22 percent, a result of programmatic growth and responsiveness to community and workforce needs. The university educates significant numbers of low-income students, adult students, and students pursuing degrees in the basic and clinical health sciences. ETSU awards degrees in over one hundred baccalaureate, masters and doctoral programs, including distinctive interdisciplinary programs. An emphasis on the clinical and health sciences, with respect to doctoral and professional programs, is a distinctive feature of the university. ETSU's enrollment profile displays a clear focus on Tennessee and Southern Appalachia. The university is especially committed to serving rural populations throughout the region and around the world; it does this through a commitment to teaching, research, and service that supports the needs of Tennessee and Southern Appalachia first then sharing that knowledge to improve outcomes in similar communities around the world. As a doctoral institution, ETSU has an undergraduate Carnegie Undergraduate Program classification of "Professions plus arts & sciences, high graduate coexistence" and a Graduate Program classification of "Research Doctoral: Professional – dominant."

Approved by Tennessee Higher Education Commission, May 2017

Middle Tennessee State University is a selective, comprehensive institution located in the geographic center of the State. The University embraces its role as the destination of choice for Tennessee undergraduates **while its distinctive programs draw students from across the nation and around the world. Through innovative undergraduate and graduate programs**, MTSU attracts a diverse, largely full-time student population with a broad range of academic preparedness. The University is committed to using **advanced research-based practices** to help students recognize their academic promise and achieve success: it annually confers more than **5,000** degrees. Dedicated faculty prepare students for lifelong learning that adapts to and shapes a rapidly changing world through an understanding of culture and history, scholarship, and creative undertakings. MTSU's signature Honors College and experiential and integrative learning programs deliver a value-added undergraduate education rich in research, service learning, and civic engagement. Graduate offerings foster the pursuit of scholarly research, creative endeavors, and professional advancement through programs spanning the arts and humanities, education, business, STEM, the social, behavioral, and health sciences, and media and entertainment. MTSU houses centers of excellence in historic preservation and popular music and notable chairs of excellence. MTSU holds the Doctoral Moderate Research and Community Engagement Carnegie Classifications.

Approved by MTSU Board of Trustees, March 2018

Tennessee State University, the only land-grant institution in Middle Tennessee, has—in addition to its teaching mission—a unique state-wide mission of research and service. As the only state-supported Carnegie Doctoral/Research institution located in the state capital, a federal gateway to America’s South and a major hub for health care, music, finance, publishing, and transportation, Tennessee State University offers unparalleled research and service opportunities in these areas for students, scholars, and business partners from around the globe. Our research Centers of Excellence have earned international recognition for their ground-breaking work in educational policy and planetary discoveries. An historically black university (HBCU) with a student body (80% undergraduate, 20% graduate) representing the rich cultural diversity of a vibrant society, Tennessee State remains committed to the democratic principle of accepting all qualified applicants. The University is dedicated to serving the needs of its extended communities and to preparing graduates for meaningful careers as productive citizens. Tennessee State emphasizes undergraduate and graduate degrees in health professions, education, business, engineering, agricultural sciences, and associated STEM (Science, Technology, Engineering, Mathematics) disciplines and is especially committed to increasing representation and measures of success in these areas.

Approved by TSU Board of Trustees, March 2018

Founded as Tennessee's technological university, Tennessee Tech creates, advances, and applies knowledge to expand opportunity and economic competitiveness. As a STEM-infused, comprehensive institution, Tennessee Tech delivers enduring education, impactful research, and collaborative service. Holding a Carnegie classification of "Doctoral University: Moderate Research, the University provides strong programs in each of its 10 colleges and schools—Agricultural and Human Ecology, Arts and Sciences, Business, Education, Engineering, Fine Arts, Honors, Interdisciplinary Studies, Nursing, and Graduate Studies. Degrees are offered in 41 baccalaureate, 19 masters and 3 specialist programs; 4 doctoral areas of study include Engineering, Environmental Science, Exceptional Learning, and Nursing; 11 undergraduate and graduate certificate programs. The University's commitment to public service and economic development in the Upper Cumberland region is especially visible in its nursing, agriculture, teacher education, and environmental studies programs. Tennessee Tech graduates are known for their creativity, tenacity, and analytical approach to problem solving.

Pending approval by TTU Board of Trustees, June 26, 2018

The University of Memphis is a comprehensive, **internationally recognized**, urban public research university **preparing students for success in a diverse, innovative, global environment**. The University is classified as *Doctoral: Higher Research (R2)* and **Community Engaged by the Carnegie Foundation for the Advancement of Teaching**. **The UofM is dedicated to providing the highest quality of education to its 21,500 students through 13 colleges and schools that offer 139 academic degree programs at the undergraduate, masters, doctoral and professional levels**. The UofM awards more than 4,300 degrees annually. Talented and innovative faculty have developed **14 undergraduate and 18 graduate programs** in various disciplines that are ranked in the **Top 25 nationally**. **With a focus on research and service benefitting communities and society, local and global**, we are home to Federal research centers in cybersecurity and transportation as well as the National Institutes of Health Center of Excellence in Mobile Health, an 11-university collaboration dedicated to applying computer science, engineering and big data to improve human health. Our metropolitan setting has enabled us to build a nationally-ranked internship program that facilitates the placement of undergraduate and graduate students throughout the community in nonprofit and for-profit organizations that specialize in healthcare, **government**, transportation and logistics, music and entertainment, medical devices, banking and the arts. Student success, **service**, innovation, **collaboration, diversity and inclusion, and accountability** are core values at the University of Memphis.

Approved by UofM Board of Trustees, March 2018

University of Tennessee - Chattanooga

Institutional Mission Profile



The University of Tennessee at Chattanooga is a comprehensive, metropolitan university, offering bachelor's, master's, specialist, and selected doctoral degrees and certificates through the Colleges of Arts and Sciences; Business; Engineering and Computer Science; and Health, Education, and Applied Professional Studies as well as the Graduate School. Founded in 1886, the private campus joined The University of Tennessee system of public higher education in 1969 and emphasizes strong professional programs essential to the economic vitality of the region with a grounding in the liberal arts. UT Chattanooga is classified as a Carnegie "Master's Large" campus, and in 2008 earned the elective Carnegie classification as a "Community Engagement" campus for both curricular engagement and outreach and partnerships. While pursuing its mission as an engaged metropolitan university, UTC enjoys a strong relationship with the Chattanooga regional community, allowing for numerous cooperative education, internship, volunteer, clinical, and other experiential learning opportunities as well as applied research and partnership efforts. The University of Chattanooga Foundation works to ensure the university's heritage of excellence through support of academic initiatives such as the outstanding Honors program.

Approved by UT Board of Trustees, March 2018

The primary mission of the University of Tennessee, Knoxville, is to move forward the frontiers of human knowledge and enrich and elevate the citizens of the state, the nation, and the world. As Tennessee's land-grant and preeminent public research university, UT embodies the spirit of excellence in research, teaching, and engagement attained by the nation's finest public research institutions. UT is the only public institution in the state that enjoys the Carnegie Classification of RI Doctoral University, Highest Research Activity. Most undergraduates are full-time, and admission is selective with a fairly low transfer-in rate. Admission to graduate programs is also competitive. Graduate offerings range from professional and master's to doctoral programs focused both on research and on practice. Nationally ranked programs in supply chain management and logistics, printmaking, social work, law, nursing, and nuclear engineering as well as partnerships with Oak Ridge National Laboratories are among the distinguishing characteristics of graduate study at UT. Undergraduate programs in business and engineering are also nationally ranked.

Approved by UT Board of Trustees, March 2018

The primary purpose of The University of Tennessee at Martin is to provide a quality undergraduate education in a traditional collegiate atmosphere characterized at all levels by close collaboration among students, faculty, and staff. In addition, the university is dedicated to meeting life-long educational needs by providing graduate programs, distance-learning opportunities and other creative endeavors. Furthermore, the university is committed to advancing the regional and global community through scholarly activities, research and public service. Located in Northwest Tennessee on a largely residential campus, the university predominantly serves undergraduate students (94 percent of total enrollment). UT Martin is a selective institution that provides outreach programs and special services for sub-populations including first-generation, adult, and transfer students. The most recent six-year graduation rate was 50.2 percent. UT Martin's Carnegie Classification is Masters Medium, with select graduate offerings in Education, Business, Family and Consumer Sciences, Agriculture and Natural Resources, and **Strategic Communications**. The campus is committed to encouraging community engagement and leadership enhancement and has received national recognition for its commitment to volunteering, service learning, and civic engagement.

Approved by UT Board of Trustees, March 2018

The University of Tennessee Health Science Center (UTHSC) strives to improve the health and well-being of Tennesseans and **the global community by fostering integrated, collaborative, and inclusive education, research, scientific discover,** clinical care and public service. With the home campus in Memphis and major sites in Knoxville, Chattanooga and Nashville, UTHSC's six colleges – Dentistry, Graduate Health Sciences, Health Professions, Medicine, Nursing, and Pharmacy – offer 35 degree programs and graduate more than 900 new health care professionals and researchers each year. UTHSC is the leading public institution in Tennessee for research on the causes, treatment, and prevention of diseases. Clinical care is provided by UTHSC clinical practice groups, including University Clinical Health, UT Le Bonheur Pediatric Specialists, UT Methodist Physicians, UT Regional One Physicians, and University Dental Practice.

Approved by UT Board of Trustees, March 2018

Chattanooga State Community College

Institutional Mission Profile



Chattanooga State Community College is a comprehensive community college serving the greater Chattanooga area, including Hamilton, Rhea, Bledsoe, Sequatchie, Grundy and Marion Counties. The college's main campus is located in Chattanooga along the Tennessee River, and there are two instructional centers in Dayton and Kimball. Chattanooga State offers Associate of Arts, Associate of Science, Associate of Applied Science, Associate of Science in Teaching and Associate of Fine Arts degree programs as well as college credit certificates. Chattanooga State is the only community college in Tennessee that has a technical college. Not only is Chattanooga's Tennessee College of Applied Technology located on the campus, it is part of the College. Through the technical college, Chattanooga State offers 21 diploma and four technical certificate programs.

Chattanooga State has a history of providing excellence in technical education and training and has a robust selection of AAS, transfer and certificate programs in Engineering and Computer Science. Chattanooga State is the home of the Volkswagen Akademie and the Wacker Academy. Also, the College has an exemplary Nursing and Allied Health division that offers 12 AAS degree programs and 12 certificate programs.

Chattanooga State has a robust selection of early postsecondary opportunities available on its campus and centers. These include the Collegiate High School, the STEM Academy, the VW Mechatronics Akademie, Early College Academy at Kimball, Early College at Chattanooga State, the Polytech Academy at Chattanooga State, the Polytech Academy at Kimball, and Dual Credit for high school CTE. In the fall 2017, the College enrolled 1,308 dual enrollment students. High achieving students can participate in Chattanooga State's Global Honors Program, which enrolls 188 students.

By the end of fall 2017, Chattanooga State enrolled 8,344 credit and 1,283 technical college students. The average age of the Chattanooga State student is 24 and 54% are female. The student population is diverse with seven different ethnicities represented.

Chattanooga State's Economic and Workforce Development division is responsive to the workforce training needs of the college's service area and serves over 100 companies and provided, on average, over 50,000 hours of training over the last three years.

Approved by Tennessee Board of Regents, March 2018

Cleveland State Community College *Institutional Mission Profile*



Cleveland State Community College is an open door, comprehensive community college located in southeast Tennessee which offers programs leading to certificates and two-year degrees (Associate of Arts, Associate of Science, Associate of Applied Science, **and Associate of Fine Arts**). In addition to its credit programs, the College provides non-credit courses and specialized training for area business and industry. As a small commuter college serving a predominately rural, **five county** service area, ground courses are offered on its main campus in Cleveland, and its instructional sites in Athens and **Vonore**. Extensive course offerings are also available through dual enrollment and online programs. The college provides an array of services to facilitate student access, engagement, and success **including participation in the initial cohort of institutions selected for the American Association of Community Colleges (AACC) Pathways Project, a national project focused on building capacity for community colleges to design and implement structured academic and career pathways at scale, for all of their students**. Cleveland State strives to implement innovative learning strategies which focus on flexible learning opportunities and a **deep culture of** service learning projects which foster community involvement and real-world engagement. **The college is home to the Greg A. Vital Center for Natural Resources & Conservation, which supports the Forestry, Wildlife and Fisheries Program and the Agriculture Program at Cleveland State. The Vital Center brings together students, educators, and working professionals in natural resources, agriculture, industry, and parks to identify and apply effective solutions to the challenges that arise at the intersection of the natural environment and human development.**

Approved by Tennessee Board of Regents, March 2018

Columbia State Community College *Institutional Mission Profile*



Columbia State Community College is a multi-campus institution serving nine counties in Southern Middle Tennessee by providing transfer and technical associate degree programs, one-year career entry certificate programs, as well as activities, events and training that contribute to economic development, **diversity**, and quality of life in the region. Dedicated to student success, the college is committed to student engagement and support and provides students with programs and activities of interest, student clubs and organizations, tutoring and counseling services. Emphasis on support for first generation students, adult students, low income students, and less than college ready students is a priority. Highlighting the critical importance of improving student success in America's community colleges, the Aspen Institute College Excellence Program recently named Columbia State Community College, **a second time**, as one of the nation's top 150 community colleges. High quality programs are a hallmark of Columbia State.

Approved by Tennessee Board of Regents, March 2018

Dyersburg State Community College *Institutional Mission Profile*



Dyersburg State Community College (DSCC) is a learner-centered institution, which serves seven rural counties with below average levels of educational attainment and per capita income. DSCC offers associate degree and certificate programs to prepare students for the workforce and for transfer to a four-year institution. **Nursing, EMT/paramedic, business, and general transfer studies** are the primary academic programs of focus. The average age of students is **22 with 66 percent of all students being female**. The majority of DSCC students are low-income, **first generation college students who need at least one learning support course before they are ready for college-level work**. Public service activities include, but are not limited to, continuing education, **workforce services in partnership with the Northwest TN Workforce Board**, Upward Bound, the Tennessee Small Business Development Center, and the Tennessee Early Childhood Training Alliance.

Approved by Tennessee Board of Regents, March 2018

Jackson State Community College *Institutional Mission Profile*



Jackson State Community College is a comprehensive community college in West Tennessee offering associate degrees in arts, sciences, teaching, and applied sciences. The college also offers technical certificates, non-credit **workforce** training and continuing education programs. Classes are offered on the main campus in Jackson and at centers in Lexington, Savannah, and Humboldt. There is a robust offering of online, hybrid, and distance learning classes available as well as dual enrollment classes offered at high schools throughout the 14-county service area. Due to continuing healthcare needs in the community, Jackson State has established state-of-the-art healthcare programs. Jackson State has an exceptionally strong learning support program that utilizes co-requisite remediation courses to assist students to be successful in the areas of mathematics, reading, and writing. Jackson State has an active honors program, **international education/study abroad program**, service learning program, athletics program, and Student Government Association. Students can take advantage of becoming involved in the many student organizations available at the college. **Jackson State is committed to helping students complete their educational goals with an assigned academic advisor, an assigned completion coach, and tools and resources on campus aimed at helping students succeed.** The enrollment at Jackson State averages about 5,000 students each semester.

Approved by Tennessee Board of Regents, March 2018

Motlow State Community College ***Institutional Mission Profile***



Motlow State Community College is a public, multi-campus college offering certificates, associate degrees, and flexible learning pathways for early transfer, college preparation, and workforce training. Students are prepared for employment, career advancement, and four-year college or university transfer. The College serves an eleven-county area comprised of full-time, part-time, traditional, and non-traditional age students from diverse socio-economic populations with disparate educational and cultural backgrounds. The College offers high quality accredited educational programs and a variety of support services emphasizing and promoting student success.

Approved by Tennessee Board of Regents, March 2018

Nashville State Community College *Institutional Mission Profile*



Nashville State Community College is an open-admission comprehensive educational institution, serving a diverse student population and a broad geographic area comprised of Davidson, Cheatham, Dickson, Houston, Humphreys, Montgomery, and Stewart Counties. **The College awards the Associate of Arts, Associate of Fine Arts, Associate of Science, and the Associate of Science in Teaching transfer degrees, as well as the Associate of Applied Sciences career degrees and technical certificates. Nashville State offers over 80 programs of study across numerous areas including business, computer and engineering technologies, health sciences, the humanities, performing and applied arts, social and behavioral sciences, mathematics, and the natural and physical sciences. The college offers an array of academic support services to our diverse student body and is committed to developing the local and statewide workforce through partnerships with employers and community partners.**

Approved by Tennessee Board of Regents, March 2018

Northeast State Community College ***Institutional Mission Profile***



Northeast State Community College is an open-access, public, comprehensive community college serving Carter, Johnson, Sullivan, Unicoi, and Washington Counties in Tennessee. The College provides over 90 programs of study leading to associate and certificate degrees along with courses and events that address the workforce development and lifelong learning needs of the community. Support services are provided to all students, of which a significant number are first-time freshmen, low income, and/or adult students.

Approved by Tennessee Board of Regents, March 2018

Pellissippi State Community College ***Institutional Mission Profile***



Located in Tennessee's third-largest metropolitan area, Pellissippi State Community College is a public two-year institution serving Knox and Blount Counties. With campuses at five locations, the College provides access to higher education for a diverse student population by providing associate of arts, associate of science, associate of science in teaching, associate of fine arts (music), associate of applied science, and associate of applied science in nursing degrees, as well as certificates in specialized areas and non-credit courses for personal and professional development. The College supports and develops associate degrees for transfer to four-year institutions, career-path associate degrees, certificates, and continuing education opportunities to meet the needs of the community. Pellissippi State offers credit courses to high school students as well. Freshman and sophomore level courses transfer into baccalaureate programs at public and private institutions, and 54 percent of Pellissippi State students are enrolled in these transfer programs. Twenty-four percent of Pellissippi State students are enrolled in technical programs, including business, criminal justice, computer technology, engineering technology, media technologies, nursing and paralegal studies. Both traditional and distance learning methods are used for course delivery. Approximately 50 percent of Pellissippi State's students are enrolled full-time and 79 percent of students are younger than 25 years old. Student support programs are provided for multiple subpopulations, including first-generation students, underprepared students, adult students, veteran students, students with disabilities, dual enrolled students, and part-time students. The Business and Community Services division accommodates the needs of area employers and other citizens by providing courses for career-specific training and personal enrichment.

Approved by Tennessee Board of Regents, March 2018

Roane State Community College is a comprehensive, two-year postsecondary institution with **eleven** teaching locations in central east Tennessee. The college offers academic programs leading to the Associate of Arts, Associate of Science, Associate of Science in Teaching, Associate of Fine Arts, and Associate of Applied Science degrees as well as Technical Certificates. Although Roane State is primarily an open-admissions institution, selective admissions requirements are in place for the college's Nursing and 18 Allied Health Science programs. Roane State's student population is 67% female, with 46% of students enrolled full-time. Students over the age of 25 represent **22%** of the population, **65%** are under the age of 21, and **23%** are pre-college students enrolled in dual studies.

Roane State also has cohorts of Middle College students from six area school systems. The college is distinctive not only for the breadth of its health science programs but as the TN higher education institution with the largest number of off-campus teaching locations. Currently **42% of students are enrolled in programs intending to transfer to a four-year institution and 58% are enrolled in career preparation programs. Of those enrolled in career programs, 40% are in the healthcare field. The most recent six-year graduation rate was 32% the 3rd highest among community colleges.** Roane State fulfills its public service mission through a wide range of continuing education and workforce development offerings as well as the positive economic and public service impact associated with the Henry Stafford Agricultural Exposition Center, the Cumberland Business Incubator, the Tamke-Allen Observatory, and the Princess Theatre.

Approved by Tennessee Board of Regents, March 2018

Southwest Tennessee Community College is a comprehensive public two-year college that serves the diverse population of Memphis and the surrounding Mid-South region at two main campuses, four centers, and smaller instructional sites located across its service area of Shelby and Fayette counties. Southwest prepares students for transfer to universities through the offering of the Associate of Arts, the Associate of Science, and the Associate of Science in Teaching degrees for students preparing for immediate career entry and advancement; Southwest offers thirty (30) Associate of Applied Science degrees and twenty-six (26) Technical Certificates. Located in a major medical and commercial center, Southwest emphasizes nursing, allied health, business, and technology programs while also offering a strong university parallel curriculum. In response to emerging areas of community need, Southwest has initiated new programs such as Advanced Integrated Industrial Technology and Biotechnology. The majority of Southwest 8,327+ students are female, minority, and low income. Southwest follows a co-requisite model for academic support in Mathematics, Reading and English. More than **70%** of degree-seeking new freshmen and 47.1% of all students receive need-based financial aid. Public service activities at Southwest include Service Learning across the curriculum and the Upward Bound program for high school students. Southwest is also an active collegiate partner in TN Promise.

Approved by Tennessee Board of Regents, March 2018

Volunteer State Community College *Institutional Mission Profile*



Volunteer State Community College, a public comprehensive two-year institution, provides educational opportunities to the citizens of eleven counties in northern middle Tennessee through course offerings held at the Gallatin main campus, **the Livingston Center, the Cookeville Higher Education Campus, Highland Crest and over 25 off-site locations throughout the service area.** Flexible course offerings respond to emerging labor force and educational needs culminating in associate of arts, associate of science, associate of fine arts, associate of applied science, and associate of science in teaching degrees and certificates. Programs designed for transfer assist approximately **62%** of the College's students in transferring to local universities. Strong secondary education partnerships contribute to the largest dual enrollment program in the state and afford students extensive opportunities for college courses. Training needs of local residents are met through a globally competitive curriculum, innovative workforce programs and emerging technologies. **Fifty-six (56)** percent of all students enroll full-time and 79% are younger than 25 years of age. Student support programs assist adult students, first generation college students, underprepared students, dual enrolled students and part-time students in reaching their educational goals. Continuing education initiatives provide personal enrichment, career sustainment, **Occupational Safety and Health Administration (OSHA) training**, and career growth opportunities while the Center of Emphasis offers healthcare training for area professionals; complementing the Health Science credit curriculum of the College

Approved by Tennessee Board of Regents, March 2018

Walters State Community College *Institutional Mission Profile*



Located in the geographically and economically diverse Great Smoky Mountains Region of East Tennessee, Walters State Community College is a public two-year institution noted for national prominence in using mobile technologies to enhance student learning. To provide access and services throughout its area of responsibility, the college has established campuses or facilities in Claiborne, Greene, Hamblen, Jefferson, and Sevier counties and also serves students from Cocke, Grainger, Hancock, Hawkins, and Union counties. In the college's history, students from all over the United States and more than 70 countries have attended classes at one of the physical facilities or through distance education.

Innovative instructional methods are used to deliver affordable, high quality, general education and career-specific courses in programs of study that prepare students for transfer to other higher education institutions or for immediate employment. Academic offerings include degrees in associate of arts, associate of fine arts, associate of science, associate of science in teaching, and associate of applied science; as well as academic and workforce development certificates. More than half of the student body is enrolled full-time, and approximately 80% are younger than age 25. To enhance student learning, co-requisite courses are provided for underprepared students they will benefit. Support services place emphasis on student engagement, retention, and persistence to completion. To promote global understanding and civic responsibility, international education, diversity, and service learning are stressed in the curriculum and co-curriculum. Workforce training services include customized corporate and non-credit healthcare training to support local workforce development. Other services include youth development programs and lifelong learning opportunities. The college partners with secondary and postsecondary educational institutions and local and regional business and industry to offer a range of learning and career advancement opportunities.

Approved by Tennessee Board of Regents, March 2018